

ARAVIND DSILVA

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CAREER OBJECTIVE

I am seeking a position with a reputed company in the areas of Business, Finance or Market Research. My goal is to work in a challenging environment that can benefit from my skills while offering opportunities for personal and professional growth.

PERSONAL STATEMENT

I am a focused and versatile person with excellent communication and interpersonal skills. My work ethic and determination means I accomplish tasks on time, and I enjoy finding solutions to challenges. I am motivated, adaptable and responsible, capable of working under pressure on my own or as part of a team. I am motivated, focused and organized; coupled with my interpersonal skills I see myself able to translate my skillsets into results for both me and my team.

PROFESSIONAL EXPERIENCE

PayPal Inc.

- Currently working as a Certified Risk and Compliance Agent
- Received appreciation from clients as well as got awarded with 'Best Employee' certificate 2 times, in recognition of my dedication and efforts in the process
- Took lead in developing SOPs to ensure process efficiency
- Was vital in the of creating of various risk processes
- Helped create a system to analyze Unauthorized transactions and Fraud trends
- Focused on maintaining high standard documentation of any analysis before and after implementation phases to keep errors down to a minimum
- Developed and presented a new innovative idea for a particular process (Merchant Vetting and Buyer Abuse) for the work floor which would be effective in risk management.
- Received a special bonus payment for sincere work in helping enhance the automation of certain processes of the department(Deciding unauthorized disputes) to reduce human error and waiting time of cases.

Buyer And Merchant Risk Operations

- Worked to create these processes to better understand and differentiate between businesses and customers
- Created SOPs for this new segment to ensure back office risk team mates are able to make fair and unbiased decisions
- Created outline for an escalation process with regards to disputes and claims

Internship at Bluefish Pharmaceuticals

- Worked in the Supply Chain department as an analyst for 2 months
- Ran various tests on the different modes of supplying goods and made well documented reports so back up my findings
- Worked with clients to ensure better delivery systems and ensure minimal leakage in the delivery process

Shanti Bhavan Residential School, Tamil Nadu

- Taught the 11th and 12th grade students in the field of Accounting and Economics

- Prepped students for their ISC exams

Christ University Community for Social Action

- Tutored students in government schools in Malar and other districts
- Organized seminars regarding social concerns
- Worked for Teach For India and received a certificate for my good work for them

EDUCATIONAL PROFILE

- Completed BBA(Bachelors in Business Administration) in Christ University, Bangalore (2015-2018) with first class and a GPA of 7.8
- Completed 12th final board exams with first class in the field of Business (Accounts, Commerce and Economics), Shanti Bhavan, Hosur (2014-2015)
- Completed 10th final exams with first class from Shanti Bhavan, Hosur (2012-2013)

OTHER QUALIFICATIONS

- Well-versed with MS-Excel, MS-word, and various internet applications
- Ability to complete the assigned job with full dedication and on time
- Excellent communication, presentation and public speaking skills
- Good organizing skills and Ability to lead my team with motivation

ACHIEVEMENTS

- College theater club head and College football team captain
- Captained the Shanti Bhavan basketball team in many tournaments
- First Place in 2013 Speech & Debate Competition, Shanti Bhavan Residential School

Declaration:

I hereby declare that the above furnished information is true to the best of my knowledge and belief.

Aravind Disilva