	Q1. Now thinking about our economic situation, how would you describe the current economic situation in (survey country) — is it very good, somewhat good, somewhat bad, or very bad?								
	Very bad	Somewhat bad	Somewhat good	Very good	DK/Refused	Total			
Colombia	25	37	32	5	1	100			
India	13	14	41	24	8	100			
Jordan	50	19	26	4	1	100			
Kenya	34	22	35	8	1	100			
Lebanon	72	19	8	1	1	100			
Mexico	32	30	30	4	4	100			
Philippines	11	25	49	13	1	100			
South Africa	46	19	20	14	1	100			
Tunisia	69	21	7	3	1	100			
Venezuela	60	23	14	3	1	100			
Vietnam	4	9	57	30	1	100			

	Q2a. Compared to your parents when they were the age you are now, do you think your own standard of living now is better, worse, or about the same as theirs was?									
	About the same									
Colombia	21	23	55	1	100					
India	10	19	70	2	100					
Jordan	12	47	41	1	100					
Kenya	11	44	44	1	100					
Lebanon	13	44	39	4	100					
Mexico	29	27	44	0	100					
Philippines	34	26	39	1	100					
South Africa	12	36	50	2	100					
Tunisia	15	45	40	1	100					
Venezuela	21	61	15	2	100					
Vietnam	8	5	86	0	100					

	Q2b. ASK IF BETTER OR WORSE: And is that much (better/worse) or only somewhat?						
	Much	Somewhat	DK/Refused	Total	N=		
Colombia	50	50	0	100	1933		
India	56	44	0	100	3105		
Jordan	54	46	0	100	2189		
Kenya	37	63	0	100	2198		
Lebanon	64	36	0	100	2042		
Mexico	41	57	1	100	1545		
Philippines	43	57	0	100	1599		
South Africa	59	40	1	100	2142		
Tunisia	55	45	0	100	2128		
Venezuela	64	36	1	100	1912		
Vietnam	59	41	0	100	2309		

	Q3. How much	Q3. How much do you trust the national government to do what is right for (survey country) — a lot, somewhat, not much, or not at all?							
	Not at all	Not much	Somewhat	A lot	DK/Refused	Total			
Colombia	20	55	9	12	3	100			
India	10	11	40	34	5	100			
Jordan	24	22	32	12	10	100			
Kenya	13	21	43	22	1	100			
Lebanon	53	24	17	3	3	100			
Mexico	30	36	27	6	2	100			
Philippines	3	17	48	31	1	100			
South Africa	26	29	24	19	2	100			
Tunisia	50	19	18	10	3	100			
Venezuela	39	26	20	13	1	100			
Vietnam	3	16	45	34	2	100			

	Q4. Do yo	Q4. Do you own a mobile phone — yes or no?					
	Yes	No	DK/Refused	Total			
Colombia	89	11	0	100			
India	70	30	0	100			
Jordan	94	6	0	100			
Kenya	89	11	0	100			
Lebanon	89	11	0	100			
Mexico	78	22	0	100			
Philippines	73	27	0	100			
South Africa	87	13	0	100			
Tunisia	91	9	0	100			
Venezuela	68	32	0	100			
Vietnam	97	3	0	100			

	Q5. ASK ONLY THOSE WHO DO NOT OWN A MOBILE PHONE: Do you regularly use someone else's mobile phone — yes or no?						
	Yes	No	DK/Refused	Total	N=		
Colombia	45	55	0	100	271		
India	42	57	1	100	852		
Jordan	48	52	0	100	139		
Kenya	73	27	0	100	204		
Lebanon	19	81	0	100	210		
Mexico	37	63	0	100	518		
Philippines	26	74	0	100	695		
South Africa	65	35	0	100	274		
Tunisia	56	44	0	100	201		
Venezuela	53	47	0	100	815		
Vietnam	42	58	0	100	46		

	Q6. AS	SK MOBILE PHO	NE SHARERS ONI	LY: Please tell m	e the primary rea	ason why you sh	nare a mobile ph	one, rather than	owning your o	wn.	
	You don't need to use it regularly	You cannot afford one	You think it's too complicated to use	You are not allowed to have your own mobile phone	You do not like using a mobile phone	Your phone was lost, broken or stolen	You are afraid that your phone will be stolen	Other reason [RECORD VERBATIM]	DK/Refused	Total	N=
Colombia	10	19	3	1	13	41	8	6	0	100	116
India	39	19	26	2	5	6	1	1	0	100	352
Jordan	17	38	1	11	13	13	0	9	0	100	72
Kenya	3	42	1	4	4	41	2	5	0	100	145
Lebanon	31	34	10	0	15	8	0	2	0	100	40
Mexico	19	34	11	4	8	18	0	5	0	100	155
Philippines	29	22	10	1	10	21	1	5	0	100	177
South Africa	5	33	6	0	5	36	2	11	3	100	173
Tunisia	23	38	6	1	4	25	0	4	0	100	111
Venezuela	2	40	2	0	1	50	3	1	0	100	415
Vietnam	40	7	0	0	8	36	0	3	6	100	21

	Q7. ASK MOBILE PHONE USERS ONLY: Can your mobile phone connect to the internet — yes or no?					
	Yes	No	DK/Refused	Total	N=	
Colombia	79	20	1	100	2332	
India	40	59	2	100	3005	
Jordan	87	13	0	100	2434	
Kenya	56	41	3	100	2449	
Lebanon	94	6	0	100	2272	
Mexico	86	13	1	100	1857	
Philippines	66	33	1	100	1969	
South Africa	68	31	1	100	2365	
Tunisia	58	42	0	100	2442	
Venezuela	57	43	0	100	2074	
Vietnam	70	30	0	100	2475	

	Q8. ASK MOBILE PHONE USERS ONLY: Is your mobile phone a smartphone or is it not a smartphone?						
	Smartphone	Not a smartphone	DK/Refused	Total	N=		
Colombia	62	36	1	100	2332		
India	38	61	1	100	3005		
Jordan	88	12	0	100	2434		
Kenya	37	62	1	100	2449		
Lebanon	95	5	0	100	2272		
Mexico	49	49	2	100	1857		
Philippines	66	33	1	100	1969		
South Africa	66	33	1	100	2365		
Tunisia	53	46	1	100	2442		
Venezuela	53	46	0	100	2074		
Vietnam	68	31	0	100	2475		

	Q9. Do you	Q9. Do you currently use the internet — yes or no?					
	Yes	No	DK/Refused	Total			
Colombia	67	33	0	100			
India	29	68	3	100			
Jordan	81	19	0	100			
Kenya	37	62	1	100			
Lebanon	82	18	0	100			
Mexico	67	33	0	100			
Philippines	48	52	1	100			
South Africa	55	45	0	100			
Tunisia	55	45	0	100			
Venezuela	68	32	0	100			
Vietnam	69	31	0	100			

	Q10a. Do you	currently use	– yes or no?	a. Facebook
	Yes	No	DK/Refused	Total
Colombia	63	37	0	100
India	24	62	14	100
Jordan	71	29	0	100
Kenya	35	63	2	100
Lebanon	68	32	0	100
Mexico	62	38	0	100
Philippines	58	40	1	100
South Africa	47	53	1	100
Tunisia	55	45	0	100
Venezuela	64	35	0	100
Vietnam	63	36	1	100

	Q10b. Do you	currently use	– yes or no?	— yes or no? b. WhatsApp		
	Yes	No	DK/Refused	Total		
Colombia	71	29	0	100		
India	29	58	13	100		
Jordan	78	22	0	100		
Kenya	30	69	2	100		
Lebanon	84	16	0	100		
Mexico	67	33	0	100		
Philippines	4	91	5	100		
South Africa	57	42	0	100		
Tunisia	14	85	1	100		
Venezuela	47	52	1	100		
Vietnam	2	93	5	100		

	Q10c. Do you	currently use _	– yes or no	o? c. Twitter
	Yes	No	DK/Refused	Total
Colombia	11	88	0	100
India	4	76	21	100
Jordan	8	91	0	100
Kenya	10	87	3	100
Lebanon	12	88	0	100
Mexico	14	85	1	100
Philippines	7	90	4	100
South Africa	12	88	1	100
Tunisia	7	92	1	100
Venezuela	21	79	1	100
Vietnam	3	93	5	100

	Q10d. Do you d	urrently use	– yes or no?	d. Instagram
	Yes	No	DK/Refused	Total
Colombia	25	74	1	100
India	7	71	21	100
Jordan	28	71	0	100
Kenya	12	84	4	100
Lebanon	34	65	1	100
Mexico	20	79	1	100
Philippines	10	86	4	100
South Africa	13	87	0	100
Tunisia	23	76	1	100
Venezuela	29	70	1	100
Vietnam	11	85	5	100

	Q10e. Do you	currently use	— yes or r	no? e. Viber
	Yes	No	DK/Refused	Total
Colombia	2	96	1	100
India	1	74	25	100
Jordan	8	91	0	100
Kenya	4	92	4	100
Lebanon	19	80	1	100
Mexico	3	96	1	100
Philippines	6	90	5	100
South Africa	2	97	1	100
Tunisia	18	82	1	100
Venezuela	2	95	3	100
Vietnam	8	88	4	100

	Q10f. Do you	currently use	– yes or no?	f. SnapChat
	Yes	No	DK/Refused	Total
Colombia	7	92	1	100
India	2	75	23	100
Jordan	24	76	0	100
Kenya	6	90	5	100
Lebanon	18	81	1	100
Mexico	10	88	1	100
Philippines	6	90	4	100
South Africa	5	94	1	100
Tunisia	7	92	1	100
Venezuela	5	93	2	100
Vietnam	2	92	5	100

	Q10g. Do you	currently use _	— yes or no	o? g. Tinder
	Yes	No	DK/Refused	Total
Colombia	2	96	2	100
India	1	73	26	100
Jordan	1	98	1	100
Kenya	2	92	6	100
Lebanon	2	96	2	100
Mexico	3	96	1	100
Philippines	1	92	7	100
South Africa	1	98	1	100
Tunisia	2	97	1	100
Venezuela	2	95	3	100
Vietnam	1	92	6	100

		Q11a. Overall, when you add up all the advantages and disadvantages of, would you say have mostly been a good thing or a bad thing for society? a. mobile phones							
	Good thing	Bad thing	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total			
Colombia	68	21	9	1	1	100			
India	68	5	24	2	2	100			
Jordan	53	21	24	2	0	100			
Kenya	86	8	5	1	0	100			
Lebanon	69	10	17	3	2	100			
Mexico	70	16	10	2	1	100			
Philippines	72	8	18	1	1	100			
South Africa	76	15	7	1	1	100			
Tunisia	72	16	11	0	1	100			
Venezuela	47	46	4	3	0	100			
Vietnam	83	5	11	1	0	100			

		211b. Overall, when you add up all the advantages and disadvantages of, would you say have mostly been a good thing or a bad thing for society? b. social media							
	Good thing	Bad thing	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total			
Colombia	50	35	11	1	2	100			
India	37	9	20	2	32	100			
Jordan	41	31	25	2	1	100			
Kenya	70	19	6	1	4	100			
Lebanon	39	26	25	5	4	100			
Mexico	57	27	11	3	3	100			
Philippines	62	11	22	1	4	100			
South Africa	57	27	10	2	4	100			
Tunisia	58	27	12	1	2	100			
Venezuela	42	43	7	6	2	100			
Vietnam	80	6	12	1	1	100			

	Q12a. Overa	Q12a. Overall, when you add up all the advantages and disadvantages of, would you say have mostly been a good thing or a bad thing for you? a. mobile phones								
	Good thing	Bad thing	This doesn't apply to me [VOL]	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total			
Colombia	86	9	1	3	1	0	100			
India	73	5	4	16	1	1	100			
Jordan	82	8	2	8	0	0	100			
Kenya	91	6	0	2	1	0	100			
Lebanon	76	8	3	11	2	1	100			
Mexico	80	11	1	6	1	1	100			
Philippines	81	6	1	11	1	0	100			
South Africa	84	11	1	4	0	1	100			
Tunisia	84	10	0	5	0	0	100			
Venezuela	49	47	0	2	1	0	100			
Vietnam	87	4	1	7	1	0	100			

	Q12b. Overa	Q12b. Overall, when you add up all the advantages and disadvantages of, would you say have mostly been a good thing or a bad thing for you? b. social media								
	Good thing	Bad thing	This doesn't apply to me [VOL]	Both good and bad [VOL]	Neither good nor bad [VOL]	DK/Refused	Total			
Colombia	65	21	6	4	1	2	100			
India	39	8	10	13	1	29	100			
Jordan	62	16	9	11	1	1	100			
Kenya	74	15	3	3	1	3	100			
Lebanon	53	19	6	16	4	2	100			
Mexico	63	21	3	9	2	2	100			
Philippines	67	11	5	14	1	3	100			
South Africa	59	25	6	5	1	3	100			
Tunisia	65	22	2	7	1	3	100			
Venezuela	44	44	1	4	4	3	100			
Vietnam	83	5	2	8	1	1	100			

	Q13Aa. ASK MOBILE PHONE USERS ONLY: When it comes to how you, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? a. obtain information and news about important issues							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	79	4	16	1	100	2332		
India	81	6	6	6	100	3005		
Jordan	78	1	20	1	100	2434		
Kenya	88	3	9	0	100	2449		
Lebanon	77	5	16	2	100	2272		
Mexico	74	2	23	2	100	1857		
Philippines	85	3	11	1	100	1969		
South Africa	85	3	10	1	100	2365		
Tunisia	75	4	19	1	100	2442		
Venezuela	83	1	13	2	100	2074		
Vietnam	73	2	24	1	100	2475		

		Q13Ab. ASK MOBILE PHONE USERS ONLY: When it comes to how you, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? b. stay in touch with people who live far away							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=			
Colombia	91	2	7	0	100	2332			
India	95	2	1	1	100	3005			
Jordan	92	0	8	0	100	2434			
Kenya	93	1	5	0	100	2449			
Lebanon	94	2	3	0	100	2272			
Mexico	88	1	10	1	100	1857			
Philippines	94	1	5	1	100	1969			
South Africa	94	2	3	0	100	2365			
Tunisia	93	1	6	0	100	2442			
Venezuela	95	1	5	0	100	2074			
Vietnam	87	1	12	0	100	2475			

		Q13Ac. ASK MOBILE PHONE USERS ONLY: When it comes to how you, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? c. earn a living							
	Mostly helped	Not had much effect either lostly helped Mostly hurt way DK/Refused Total N=							
Colombia	61	3	33	2	100	2332			
India	66	7	17	10	100	3005			
Jordan	36	4	60	1	100	2434			
Kenya	81	4	14	1	100	2449			
Lebanon	38	9	51	2	100	2272			
Mexico	59	3	37	1	100	1857			
Philippines	63	6	28	2	100	1969			
South Africa	66	7	25	2	100	2365			
Tunisia	55	6	38	1	100	2442			
Venezuela	65	3	31	2	100	2074			
Vietnam	67	1	31	1	100	2475			

		Q13Ad. ASK MOBILE PHONE USERS ONLY: When it comes to how you, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? d. concentrate and get things done								
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=				
Colombia	62	11	25	2	100	2332				
India	50	16	17	16	100	3005				
Jordan	55	9	35	1	100	2434				
Kenya	84	4	12	0	100	2449				
Lebanon	43	18	38	1	100	2272				
Mexico	55	11	32	2	100	1857				
Philippines	39	30	30	1	100	1969				
South Africa	71	10	17	1	100	2365				
Tunisia	64	11	25	1	100	2442				
Venezuela	62	15	22	1	100	2074				
Vietnam	66	4	29	1	100	2475				

	Q13Ae. ASK MOBILE PHONE USERS ONLY: When it comes to how you, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? e. communicate face-to-face							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	50	16	33	2	100	2332		
India	59	15	13	12	100	3005		
Jordan	58	13	29	1	100	2434		
Kenya	75	7	17	1	100	2449		
Lebanon	40	35	24	2	100	2272		
Mexico	51	10	37	2	100	1857		
Philippines	73	6	19	1	100	1969		
South Africa	59	14	24	3	100	2365		
Tunisia	55	15	30	1	100	2442		
Venezuela	58	10	30	2	100	2074		
Vietnam	61	4	35	1	100	2475		

	Q13Ba. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? a. obtain information and news about important issues							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	72	4	22	1	100	155		
India	59	6	8	28	100	500		
Jordan	58	3	37	1	100	67		
Kenya	77	11	10	2	100	59		
Lebanon	47	12	24	16	100	170		
Mexico	55	10	27	8	100	363		
Philippines	74	6	15	5	100	518		
South Africa	74	8	12	6	100	101		
Tunisia	64	9	21	6	100	90		
Venezuela	79	2	15	3	100	400		
Vietnam	58	0	37	4	100	25		

	Q13Bb. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? b. stay in touch with people who live far away							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	85	5	9	1	100	155		
India	90	1	2	8	100	500		
Jordan	78	0	19	2	100	67		
Kenya	89	7	1	3	100	59		
Lebanon	83	4	7	6	100	170		
Mexico	75	3	17	5	100	363		
Philippines	88	4	6	2	100	518		
South Africa	83	4	10	3	100	101		
Tunisia	86	3	5	6	100	90		
Venezuela	89	1	8	2	100	400		
Vietnam	89	1	10	0	100	25		

	Q13Bc. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? c. earn a living							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	58	9	27	5	100	155		
India	44	5	17	34	100	500		
Jordan	39	3	54	4	100	67		
Kenya	84	7	5	3	100	59		
Lebanon	38	17	33	12	100	170		
Mexico	42	12	35	11	100	363		
Philippines	63	11	21	5	100	518		
South Africa	61	8	23	7	100	101		
Tunisia	45	21	30	4	100	90		
Venezuela	62	5	30	3	100	400		
Vietnam	71	1	24	5	100	25		

	Q13Bd. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? d. concentrate and get things done							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=		
Colombia	58	17	21	4	100	155		
India	28	15	15	43	100	500		
Jordan	48	5	45	3	100	67		
Kenya	74	14	8	4	100	59		
Lebanon	20	32	26	22	100	170		
Mexico	43	15	32	11	100	363		
Philippines	46	26	23	5	100	518		
South Africa	55	12	25	8	100	101		
Tunisia	61	16	18	6	100	90		
Venezuela	57	14	25	4	100	400		
Vietnam	60	0	40	0	100	25		

		Q13Be. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: When it comes to how people, have mobile phones mostly helped, mostly hurt, or have they not had much effect either way? e. communicate face-to-face							
	Mostly helped	Mostly hurt	Not had much effect either way	DK/Refused	Total	N=			
Colombia	50	16	30	3	100	155			
India	39	16	13	33	100	500			
Jordan	50	19	29	2	100	67			
Kenya	81	10	6	2	100	59			
Lebanon	25	48	17	10	100	170			
Mexico	45	18	29	8	100	363			
Philippines	66	9	22	4	100	518			
South Africa	53	17	22	8	100	101			
Tunisia	51	19	22	8	100	90			
Venezuela	58	14	26	2	100	400			
Vietnam	56	0	44	0	100	25			

	Q14Aa. ASK SF	Q14Aa. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? a. morality							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	34	44	18	4	100	1245			
India	34	23	11	32	100	1759			
Jordan	12	76	10	2	100	1293			
Kenya	45	37	11	7	100	1212			
Lebanon	9	72	16	3	100	1215			
Mexico	35	35	23	7	100	1158			
Philippines	49	29	14	8	100	1238			
South Africa	48	33	15	4	100	1179			
Tunisia	18	65	15	2	100	1282			
Venezuela	51	30	15	4	100	1272			
Vietnam	44	15	35	5	100	1287			

	Q14Ab. ASK SF	Q14Ab. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? b. politics							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	39	30	21	9	100	1245			
India	38	20	8	34	100	1759			
Jordan	31	33	16	19	100	1293			
Kenya	47	38	8	7	100	1212			
Lebanon	23	42	17	17	100	1215			
Mexico	44	24	22	10	100	1158			
Philippines	51	21	17	11	100	1238			
South Africa	50	28	12	10	100	1179			
Tunisia	32	32	23	12	100	1282			
Venezuela	48	24	15	13	100	1272			
Vietnam	46	9	36	9	100	1287			

	Q14Ac. ASK SP	Q14Ac. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? c. the economy							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	56	15	23	6	100	1245			
India	39	15	9	36	100	1759			
Jordan	39	31	20	10	100	1293			
Kenya	64	20	9	7	100	1212			
Lebanon	42	28	17	13	100	1215			
Mexico	47	21	26	6	100	1158			
Philippines	69	11	13	6	100	1238			
South Africa	63	18	12	7	100	1179			
Tunisia	44	22	27	7	100	1282			
Venezuela	60	13	16	11	100	1272			
Vietnam	70	3	24	3	100	1287			

14 PEW RESEARCH CENTER

	Q14Ad. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? d. education							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=		
Colombia	71	20	7	2	100	1245		
India	65	17	5	13	100	1759		
Jordan	71	23	6	1	100	1293		
Kenya	76	15	5	4	100	1212		
Lebanon	66	21	6	7	100	1215		
Mexico	63	22	11	4	100	1158		
Philippines	87	6	4	2	100	1238		
South Africa	84	10	4	2	100	1179		
Tunisia	56	32	10	2	100	1282		
Venezuela	84	9	5	2	100	1272		
Vietnam	66	9	22	3	100	1287		

	Q14Ae. ASK SF	Q14Ae. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? e. family cohesion							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	45	38	15	2	100	1245			
India	51	21	11	18	100	1759			
Jordan	26	65	8	1	100	1293			
Kenya	63	20	11	7	100	1212			
Lebanon	20	71	7	2	100	1215			
Mexico	40	35	21	4	100	1158			
Philippines	75	9	11	5	100	1238			
South Africa	63	20	13	4	100	1179			
Tunisia	26	51	20	2	100	1282			
Venezuela	75	13	10	2	100	1272			
Vietnam	53	11	34	2	100	1287			

	Q14Af. ASK SP	Q14Af. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? f. civility							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	46	28	20	7	100	1245			
India	42	26	11	22	100	1759			
Jordan	14	72	11	2	100	1293			
Kenya	59	20	13	8	100	1212			
Lebanon	7	72	18	3	100	1215			
Mexico	43	22	24	11	100	1158			
Philippines	54	23	17	7	100	1238			
South Africa	53	27	15	5	100	1179			
Tunisia	50	31	17	3	100	1282			
Venezuela	67	15	14	4	100	1272			
Vietnam	44	12	39	5	100	1287			

	Q14Ag. ASK SF	Q14Ag. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? g. our local culture							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	54	24	17	5	100	1245			
India	39	26	10	25	100	1759			
Jordan	52	36	10	2	100	1293			
Kenya	54	30	11	5	100	1212			
Lebanon	37	42	16	6	100	1215			
Mexico	54	20	18	7	100	1158			
Philippines	64	12	16	8	100	1238			
South Africa	54	27	16	4	100	1179			
Tunisia	56	26	15	3	100	1282			
Venezuela	69	11	16	4	100	1272			
Vietnam	55	6	34	5	100	1287			

	Q14Ah. ASK SF	Q14Ah. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? h. physical health							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	35	37	24	4	100	1245			
India	31	40	10	19	100	1759			
Jordan	16	68	15	1	100	1293			
Kenya	52	20	18	9	100	1212			
Lebanon	8	73	15	4	100	1215			
Mexico	39	29	27	4	100	1158			
Philippines	43	38	13	6	100	1238			
South Africa	62	17	14	7	100	1179			
Tunisia	14	67	17	3	100	1282			
Venezuela	54	19	23	4	100	1272			
Vietnam	32	36	30	2	100	1287			

		Q14Ai. ASK SPLIT 1 ONLY: Has the increasing use of the internet had a good influence, a bad influence, or no influence at all on? i. children in our country							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	26	65	6	3	100	1245			
India	38	45	5	13	100	1759			
Jordan	7	90	3	1	100	1293			
Kenya	29	63	5	3	100	1212			
Lebanon	7	87	3	3	100	1215			
Mexico	35	53	9	3	100	1158			
Philippines	45	37	12	6	100	1238			
South Africa	40	52	6	2	100	1179			
Tunisia	13	81	5	1	100	1282			
Venezuela	53	36	7	4	100	1272			
Vietnam	29	54	14	2	100	1287			

	Q14Ba. ASK S	Q14Ba. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? a. morality							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	32	43	22	3	100	1242			
India	34	25	13	28	100	1746			
Jordan	13	72	13	1	100	1208			
Kenya	53	35	9	3	100	1296			
Lebanon	7	75	15	2	100	1227			
Mexico	33	37	23	6	100	1062			
Philippines	50	26	17	6	100	1249			
South Africa	50	32	15	3	100	1287			
Tunisia	19	62	17	2	100	1250			
Venezuela	47	27	20	6	100	1202			
Vietnam	43	13	41	4	100	1213			

	Q14Bb. ASK S	Q14Bb. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? b. politics							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	41	29	21	8	100	1242			
India	39	21	9	31	100	1746			
Jordan	32	31	18	18	100	1208			
Kenya	50	34	10	6	100	1296			
Lebanon	24	43	18	14	100	1227			
Mexico	46	22	23	8	100	1062			
Philippines	53	20	19	9	100	1249			
South Africa	48	29	13	10	100	1287			
Tunisia	32	29	27	12	100	1250			
Venezuela	48	22	17	13	100	1202			
Vietnam	44	8	41	7	100	1213			

	Q14Bc. ASK S	Q14Bc. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? c. the economy							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	62	15	21	3	100	1242			
India	40	15	11	34	100	1746			
Jordan	44	29	16	11	100	1208			
Kenya	71	17	9	3	100	1296			
Lebanon	44	30	17	9	100	1227			
Mexico	48	22	24	6	100	1062			
Philippines	72	9	13	6	100	1249			
South Africa	65	18	12	5	100	1287			
Tunisia	45	22	27	6	100	1250			
Venezuela	58	14	18	10	100	1202			
Vietnam	67	4	26	3	100	1213			

17 PEW RESEARCH CENTER

	Q14Bd. ASK S	Q14Bd. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? d. education							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	64	27	8	1	100	1242			
India	67	18	5	10	100	1746			
Jordan	68	27	5	0	100	1208			
Kenya	75	18	4	3	100	1296			
Lebanon	63	24	7	6	100	1227			
Mexico	56	26	14	4	100	1062			
Philippines	81	10	6	3	100	1249			
South Africa	82	13	4	1	100	1287			
Tunisia	48	39	12	1	100	1250			
Venezuela	74	14	10	3	100	1202			
Vietnam	56	14	27	3	100	1213			

	Q14Be. ASK S	Q14Be. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? e. family cohesion							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	52	35	13	1	100	1242			
India	53	20	13	14	100	1746			
Jordan	30	62	8	1	100	1208			
Kenya	77	14	8	2	100	1296			
Lebanon	20	70	9	1	100	1227			
Mexico	45	37	16	2	100	1062			
Philippines	78	10	10	2	100	1249			
South Africa	69	18	11	2	100	1287			
Tunisia	39	43	17	1	100	1250			
Venezuela	74	15	9	2	100	1202			
Vietnam	53	11	36	1	100	1213			

	Q14Bf. ASK SI	Q14Bf. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? f. civility							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	47	25	24	4	100	1242			
India	40	28	12	20	100	1746			
Jordan	15	70	13	2	100	1208			
Kenya	69	14	12	5	100	1296			
Lebanon	8	72	17	3	100	1227			
Mexico	40	26	25	10	100	1062			
Philippines	56	22	17	5	100	1249			
South Africa	54	25	15	6	100	1287			
Tunisia	55	27	15	3	100	1250			
Venezuela	59	15	18	7	100	1202			
Vietnam	43	13	40	3	100	1213			

		Q14Bg. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? g. our local culture							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	57	20	19	4	100	1242			
India	41	27	11	22	100	1746			
Jordan	51	37	10	2	100	1208			
Kenya	63	22	12	3	100	1296			
Lebanon	39	40	15	5	100	1227			
Mexico	54	23	18	5	100	1062			
Philippines	62	13	18	7	100	1249			
South Africa	56	26	15	3	100	1287			
Tunisia	56	25	17	2	100	1250			
Venezuela	63	14	18	6	100	1202			
Vietnam	53	8	35	3	100	1213			

	Q14Bh. ASK S	Q14Bh. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? h. physical health							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	32	40	25	3	100	1242			
India	35	41	11	14	100	1746			
Jordan	15	69	14	3	100	1208			
Kenya	58	17	19	6	100	1296			
Lebanon	10	71	16	3	100	1227			
Mexico	30	36	30	4	100	1062			
Philippines	38	41	16	4	100	1249			
South Africa	61	18	16	4	100	1287			
Tunisia	14	63	20	2	100	1250			
Venezuela	46	21	27	6	100	1202			
Vietnam	30	38	30	2	100	1213			

		Q14Bi. ASK SPLIT 2 ONLY: Has the increasing use of mobile phones had a good influence, a bad influence, or no influence at all on? i. children in our country							
	Good influence	Bad influence	No influence at all	DK/Refused	Total	N=			
Colombia	19	72	7	2	100	1242			
India	36	49	6	10	100	1746			
Jordan	7	90	3	0	100	1208			
Kenya	28	67	4	1	100	1296			
Lebanon	6	86	4	3	100	1227			
Mexico	26	63	9	2	100	1062			
Philippines	44	40	10	5	100	1249			
South Africa	37	55	6	2	100	1287			
Tunisia	12	81	6	1	100	1250			
Venezuela	46	37	13	4	100	1202			
Vietnam	25	62	12	1	100	1213			

	Q15a. In general, do you think that access to mobile phones, the internet, and social media have made people more, less, or have they not had much impact either way? a. informed about current events						
	More informed about current events	Less informed about current events	Not had much impact either way	DK/Refused	Total		
Colombia	78	8	12	2	100		
India	65	14	4	17	100		
Jordan	93	3	3	1	100		
Kenya	69	14	15	2	100		
Lebanon	83	6	6	5	100		
Mexico	76	9	13	2	100		
Philippines	70	13	14	3	100		
South Africa	78	12	8	2	100		
Tunisia	83	4	11	2	100		
Venezuela	87	6	5	2	100		
Vietnam	72	8	16	4	100		

	Q15b. In general, do you think that access to mobile phones, the internet, and social media have made people more, less, or have they not had much impact either way? b. divided in their political opinions						
	More divided in their political opinions	Less divided in their political opinions	Not had much impact either way	DK/Refused	Total		
Colombia	59	14	23	4	100		
India	46	14	8	32	100		
Jordan	74	6	10	10	100		
Kenya	54	25	18	3	100		
Lebanon	63	14	13	11	100		
Mexico	58	15	22	4	100		
Philippines	50	21	24	4	100		
South Africa	58	20	16	6	100		
Tunisia	68	8	20	4	100		
Venezuela	60	14	18	9	100		
Vietnam	41	14	35	11	100		

Q15c. In general, do you think that access to mobile phones, the internet, and social media have made people more _____, less _____, or have they not had much impact either way? c. accepting of people who have different views than they do More accepting of Less accepting of people who people who have different have different Not had much views than views than impact either DK/Refused they do they do Total way Colombia India Jordan Kenya Lebanon Mexico **Philippines** South Africa Tunisia

Venezuela

Vietnam

Q15d. In general, do you think that access to mobile phones, the internet, and social media have made people more _____, less _____, or have they not had much impact either way? d. easy to manipulate with false information and rumors More easy to Less easy to manipulate manipulate with false with false Not had much information information impact either and rumors and rumors DK/Refused Total way Colombia India Jordan Kenya Lebanon Mexico **Philippines** South Africa Tunisia Venezuela **Vietnam**

	Q15e. In general, do you think that access to mobile phones, the internet, and social media have made people more, less, or have they not had much impact either way? e. willing to engage in political debates						
	More willing to engage in political debates	Less willing to engage in political debates	Not had much impact either way	DK/Refused	Total		
Colombia	57	14	24	4	100		
India	46	16	8	30	100		
Jordan	74	9	8	9	100		
Kenya	65	16	16	3	100		
Lebanon	53	23	12	12	100		
Mexico	55	17	24	5	100		
Philippines	49	23	23	4	100		
South Africa	63	18	13	5	100		
Tunisia	61	13	20	6	100		
Venezuela	55	19	17	9	100		
Vietnam	47	11	33	10	100		

	Q16. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: You don't always need your mobile phone, or you couldn't live without your mobile phone?							
	Don't always need it	Couldn't live without it	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=	
Colombia	76	22	2	0	0	100	2332	
India	51	33	10	5	1	100	3005	
Jordan	37	56	6	2	0	100	2434	
Kenya	26	72	1	0	0	100	2449	
Lebanon	31	53	13	3	0	100	2272	
Mexico	77	19	3	1	0	100	1857	
Philippines	68	24	5	3	0	100	1969	
South Africa	36	59	3	1	0	100	2365	
Tunisia	43	54	2	1	0	100	2442	
Venezuela	62	29	4	4	0	100	2074	
Vietnam	69	25	5	1	0	100	2475	

	Q17. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: Your mobile phone helps you save time, or your mobile phone makes you waste time?							
	Helps you save time	Makes you waste time	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=	
Colombia	50	41	5	3	0	100	2332	
India	64	18	15	2	1	100	3005	
Jordan	31	43	10	16	0	100	2434	
Kenya	84	14	2	0	0	100	2449	
Lebanon	37	36	18	9	0	100	2272	
Mexico	45	47	5	2	0	100	1857	
Philippines	41	50	6	3	1	100	1969	
South Africa	65	28	5	1	0	100	2365	
Tunisia	54	39	4	3	0	100	2442	
Venezuela	71	20	5	3	0	100	2074	
Vietnam	63	27	9	1	0	100	2475	

		Q18. ASK MOBILE PHONE USERS ONLY: Please tell me which statement most closely matches how you feel about your mobile phone, even if neither one is exactly right: Your mobile phone is something that frees you, or your mobile phone is something that ties you							
	Something that frees you	Something that ties you down	Some of both [VOL]	Neither [VOL]	DK/Refused	Total	N=		
Colombia	54	34	4	6	2	100	2332		
India	54	20	15	8	2	100	3005		
Jordan	46	25	8	21	0	100	2434		
Kenya	86	12	1	0	0	100	2449		
Lebanon	40	30	18	11	1	100	2272		
Mexico	55	32	3	8	2	100	1857		
Philippines	63	23	5	6	2	100	1969		
South Africa	64	27	5	2	1	100	2365		
Tunisia	54	39	2	5	0	100	2442		
Venezuela	66	19	5	11	1	100	2074		
Vietnam	77	10	8	3	1	100	2475		

	Q19a. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? a. identity theft							
	Not concerned	Only somewhat Very lot concerned concerned DK/Refused Total						
Colombia	6	10	83	1	100			
India	16	27	36	21	100			
Jordan	17	17	64	1	100			
Kenya	25	17	56	2	100			
Lebanon	17	24	56	3	100			
Mexico	5	14	80	1	100			
Philippines	10	22	66	1	100			
South Africa	10	11	78	2	100			
Tunisia	9	20	70	1	100			
Venezuela	18	14	66	1	100			
Vietnam	19	28	50	2	100			

	Q19b. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? b. harassment or bullying							
	Not concerned	Only somewhat Very DK/Refused Total						
Colombia	11	13	75	1	100			
India	18	31	39	11	100			
Jordan	20	17	61	1	100			
Kenya	34	21	42	2	100			
Lebanon	19	24	53	4	100			
Mexico	9	17	73	1	100			
Philippines	10	21	67	1	100			
South Africa	14	13	71	2	100			
Tunisia	16	25	58	1	100			
Venezuela	16	24	59	1	100			
Vietnam	30	32	37	2	100			

	Q19c. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? c. exposure to false or incorrect information							
	Not concerned	Only somewhat Very ot concerned concerned DK/Refused Total						
Colombia	14	15	70	1	100			
India	12	32	45	10	100			
Jordan	14	21	64	1	100			
Kenya	31	21	48	1	100			
Lebanon	15	28	53	4	100			
Mexico	10	24	65	1	100			
Philippines	9	27	64	1	100			
South Africa	14	14	71	1	100			
Tunisia	10	25	64	0	100			
Venezuela	16	26	57	1	100			
Vietnam	19	32	48	1	100			

	Q19d. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? d. mobile phone addiction						
	Not concerned	Only somewhat concerned	Very concerned	DK/Refused	Total		
Colombia	17	13	70	1	100		
India	22	30	39	9	100		
Jordan	18	12	70	0	100		
Kenya	42	22	35	2	100		
Lebanon	21	21	56	2	100		
Mexico	14	17	68	1	100		
Philippines	13	24	62	1	100		
South Africa	16	15	68	1	100		
Tunisia	11	16	72	1	100		
Venezuela	29	17	53	1	100		
Vietnam	21	25	53	1	100		

	Q19e. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? e. losing the ability to communicate face-to-face							
	Not concerned	Only somewhat Very concerned concerned concerned DK/Refused Total						
Colombia	22	19	58	1	100			
India	21	33	32	14	100			
Jordan	27	20	52	1	100			
Kenya	44	24	32	1	100			
Lebanon	21	27	50	2	100			
Mexico	19	26	52	2	100			
Philippines	16	37	46	1	100			
South Africa	17	19	63	1	100			
Tunisia	27	26	46	1	100			
Venezuela	27	23	48	1	100			
Vietnam	31	34	33	2	100			

	Q19f. Do you think people should be concerned about or not? [IF CONCERNED] And is that very concerned or only somewhat concerned? f. children being exposed to immoral or harmful content								
	Not concerned	Only somewhat Very cerned concerned DK/Refused Total							
Colombia	2	4	94	0	100				
India	9	24	55	12	100				
Jordan	4	4	92	0	100				
Kenya	18	14	67	1	100				
Lebanon	6	14	79	2	100				
Mexico	3	8	88	0	100				
Philippines	5	17	78	1	100				
South Africa	8	8	83	1	100				
Tunisia	3	7	90	0	100				
Venezuela	6	15	78	1	100				
Vietnam	7	20	73	1	100				

	Q20a. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? a. send text messages							
	Yes	N=						
Colombia	69	31	0	100	2332			
India	42	54	4	100	3005			
Jordan	80	20	0	100	2434			
Kenya	85	15	0	100	2449			
Lebanon	82	18	0	100	2272			
Mexico	85	15	0	100	1857			
Philippines	93	6	0	100	1969			
South Africa	84	16	0	100	2365			
Tunisia	54	45	0	100	2442			
Venezuela	94	6	0	100	2074			
Vietnam	72	28	0	100	2475			

	Q20b. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? b. take pictures or video							
	Yes	Total	N=					
Colombia	76	24	0	100	2332			
India	45	51	4	100	3005			
Jordan	74	26	0	100	2434			
Kenya	59	41	0	100	2449			
Lebanon	82	18	0	100	2272			
Mexico	78	22	0	100	1857			
Philippines	65	35	0	100	1969			
South Africa	71	29	0	100	2365			
Tunisia	51	49	0	100	2442			
Venezuela	69	31	0	100	2074			
Vietnam	68	32	0	100	2475			

	Q20c. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? c. look for or apply for a job								
	Yes	No	DK/Refused	Total	N=				
Colombia	39	60	0	100	2332				
India	20	76	5	100	3005				
Jordan	29	70	0	100	2434				
Kenya	45	55	0	100	2449				
Lebanon	25	74	1	100	2272				
Mexico	49	50	0	100	1857				
Philippines	49	51	0	100	1969				
South Africa	44	56	0	100	2365				
Tunisia	21	79	0	100	2442				
Venezuela	50	50	0	100	2074				
Vietnam	28	71	1	100	2475				

		Q20d. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? d. buy or sell goods							
	Yes No DK/Refused Total								
Colombia	24	76	0	100	2332				
India	19	75	5	100	3005				
Jordan	29	70	0	100	2434				
Kenya	45	55	0	100	2449				
Lebanon	37	63	0	100	2272				
Mexico	32	67	0	100	1857				
Philippines	36	64	0	100	1969				
South Africa	24	76	0	100	2365				
Tunisia	30	70	0	100	2442				
Venezuela	35	65	0	100	2074				
Vietnam	39	60	1	100	2475				

	Q20e. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? e. learn something important for work or school							
	Yes	No	DK/Refused	Total	N=			
Colombia	61	38	0	100	2332			
India	27	68	6	100	3005			
Jordan	59	41	0	100	2434			
Kenya	56	44	100	2449				
Lebanon	52	48	1	100	2272			
Mexico	75	25	0	100	1857			
Philippines	69	31	0	100	1969			
South Africa	62	38	0	100	2365			
Tunisia	51	49	0	100	2442			
Venezuela	61	39	0	100	2074			
Vietnam	47	52	1	100	2475			

	Q20f. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? f. look up information about government services							
	Yes	No	DK/Refused	Total	N=			
Colombia	30	69	1	100	2332			
India	28	67	5	100	3005			
Jordan	39	61	0	100	2434			
Kenya	37	63	0	100	2449			
Lebanon	27	72	1	100	2272			
Mexico	42	57	0	100	1857			
Philippines	54	46	0	100	1969			
South Africa	40	60	0	100	2365			
Tunisia	25	75	0	100	2442			
Venezuela	49	51	0	100	2074			
Vietnam	27	72	1	100	2475			

	Q20g. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? g. look up information about health and medicine for you or your family							
	Yes	No	DK/Refused	Total	N=			
Colombia	66	34	0	100	2332			
India	28	67	5	100	3005			
Jordan	70	30	0	100	2434			
Kenya	42	58	0	100				
Lebanon	61	38	0	100	2272			
Mexico	70	30	0	100	1857			
Philippines	68	31	0	100	1969			
South Africa	49	51	1	100	2365			
Tunisia	54	46 0 100 2442						
Venezuela	68	32	32 0 100					
Vietnam	59	41	0	100	2475			

	Q20h. ASK MOBILE PHONE USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? h. get news and information about politics							
	Yes	No	DK/Refused	Total	N=			
Colombia	45	55	0	100	2332			
India	28	66	6	100	3005			
Jordan	55	44	1	100	2434			
Kenya	48	51	0 100		2449			
Lebanon	51	47	2	100	2272			
Mexico	51	48	0	100	1857			
Philippines	51	49	0	100	1969			
South Africa	40	60	0	100	2365			
Tunisia	31	69	2442					
Venezuela	47	52	0	100	2074			
Vietnam	35	63	2	100	2475			

	Q20i. ASK MOBILE PHONE AND SOCIAL MEDIA USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? i. post pictures or videos to social media							
	Yes	No	DK/Refused	Total	N=			
Colombia	65	35	0	100	1761			
India	75	24	2	100	1281			
Jordan	72	28	0	100	2003			
Kenya	67	33	0	100	1359			
Lebanon	71	28	1	100	2152			
Mexico	56	44	0	100	1500			
Philippines	69	31	0	100	1336			
South Africa	70	30	0	100	1616			
Tunisia	63	63 36 0 100 1473						
Venezuela	62	37	0	100	1494			
Vietnam	75	24	1	100	1896			

	Q20j. ASK MOBILE PHONE AND SOCIAL MEDIA USERS ONLY: In the past 12 months, have you used your mobile phone to — yes or no? j. post your thoughts on social media about an issue that's important to you							
	Yes	No	DK/Refused	Total	N=			
Colombia	53	47	0	100	1761			
India	57	38	5	100	1281			
Jordan	31	68	0	100	2003			
Kenya	61	38	0	100	1359			
Lebanon	41	58	1	100	2152			
Mexico	45	55	0	100	1500			
Philippines	56	44	0	100	1336			
South Africa	59	40	0	100	1616			
Tunisia	46	54 0 100						
Venezuela	59	41	0	100	1494			
Vietnam	61	39	0	100	1896			

	Q21a. ASK MOB	Q21a. ASK MOBILE PHONE USERS ONLY: How often — frequently, occasionally, rarely, or never? a. do you have trouble paying for your mobile phone usage									
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=				
Colombia	47	20	23	10	1	100	2332				
India	51	11	24	8	5	100	3005				
Jordan	42	9	26	22	1	100	2434				
Kenya	20	39	17	24	0	100	2449				
Lebanon	36	20	28	15	1	100	2272				
Mexico	41	31	16	12	1	100	1857				
Philippines	48	26	19	6	0	100	1969				
South Africa	49	13	20	16	1	100	2365				
Tunisia	38	22	27	13	0	100	2442				
Venezuela	35	21	23	20	1	100	2074				
Vietnam	48	22	23	7	1	100	2475				

	Q21b. ASK MOB			ften – frec etting a reliable			never? b. do you
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	28	24	28	18	1	100	2332
India	43	11	24	13	8	100	3005
Jordan	34	13	30	23	1	100	2434
Kenya	21	41	14	23	1	100	2449
Lebanon	10	12	37	40	1	100	2272
Mexico	28	37	16	18	1	100	1857
Philippines	24	25	29	22	1	100	1969
South Africa	37	17	24	19	3	100	2365
Tunisia	19	24	37	20	0	100	2442
Venezuela	24	22	20	31	4	100	2074
Vietnam	38	19	28	12	3	100	2475

	Q21c. ASK MOB	Q21c. ASK MOBILE PHONE USERS ONLY: How often — frequently, occasionally, rarely, or never? c. do you use multiple SIM cards these days as a way to save money											
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=						
Colombia	66	15	12	7	0	100	2332						
India	59	10	17	8	6	100	3005						
Jordan	79	8	8	4	1	100	2434						
Kenya	26	26	16	32	0	100	2449						
Lebanon	73	11	9	3	4	100	2272						
Mexico	62	23	7	7	1	100	1857						
Philippines	63	20	11	5	1	100	1969						
South Africa	60	9	12	18	1	100	2365						
Tunisia	60	17	14	8	0	100	2442						
Venezuela	67	13	8	10	2	100	2074						
Vietnam	63	16	14	7	0	100	2475						

	Q21d. ASK MOB	Q21d. ASK MOBILE PHONE USERS ONLY: How often — frequently, occasionally, rarely, or never? d. do you have trouble finding a place to charge your mobile phone's battery											
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=						
Colombia	38	25	21	16	0	100	2332						
India	56	12	21	8	4	100	3005						
Jordan	63	11	15	11	1	100	2434						
Kenya	37	33	10	19	0	100	2449						
Lebanon	35	25	26	13	0	100	2272						
Mexico	39	33	12	15	1	100	1857						
Philippines	40	27	22	11	0	100	1969						
South Africa	62	12	13	12	0	100	2365						
Tunisia	38	22	23	17	0	100	2442						
Venezuela	34	30	19	15	1	100	2074						
Vietnam	44	23	24	9	0	100	2475						

	Q21e. ASK MOI				quently, occasionable in your preference		never? e. is the
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=
Colombia	41	28	21	8	3	100	2332
India	39	11	16	11	23	100	3005
Jordan	63	16	14	4	3	100	2434
Kenya	34	29	11	19	7	100	2449
Lebanon	42	21	21	11	4	100	2272
Mexico	36	39	13	10	1	100	1857
Philippines	43	26	21	9	1	100	1969
South Africa	46	12	14	23	4	100	2365
Tunisia	41	22	23	8	6	100	2442
Venezuela	52	23	12	9	4	100	2074
Vietnam	47	18	25	8	3	100	2475

		Q21f. ASK MOBILE PHONE USERS ONLY: How often — frequently, occasionally, rarely, or never? f. do you avoid doing things you want to do on your mobile phone because those things use too much mobile data											
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total	N=						
Colombia	35	21	26	16	2	100	2332						
India	41	10	17	9	22	100	3005						
Jordan	47	9	25	17	2	100	2434						
Kenya	23	30	16	27	4	100	2449						
Lebanon	20	13	28	38	2	100	2272						
Mexico	29	31	15	24	1	100	1857						
Philippines	32	26	26	16	1	100	1969						
South Africa	35	11	22	28	4	100	2365						
Tunisia	43	15	22	18	3	100	2442						
Venezuela	37	22	17	20	5	100	2074						
Vietnam	43	16	29	10	2	100	2475						

	Q22. ASK FA					re people you se em, or none of th		larly — all of
	None of them	A few of them	About half of them	Most of them	All of them	DK/Refused	Total	N=
Colombia	5	38	26	25	6	0	100	1486
India	7	56	14	18	4	1	100	1036
Jordan	4	36	17	32	10	0	100	1719
Kenya	4	53	14	25	4	0	100	1219
Lebanon	6	47	19	22	6	0	100	1744
Mexico	6	35	18	28	12	1	100	1285
Philippines	2	44	23	24	7	0	100	1378
South Africa	3	39	26	24	7	0	100	1246
Tunisia	4	43	20	24	9	0	100	1434
Venezuela	3	33	18	39	8	0	100	1516
Vietnam	3	50	30	11	6	0	100	1872

		Q23. ASK MOBILE PHONE USERS ONLY: How many of the people you call or text on your mobile phone are people you see in person regularly — all of them, most of them, about half of them, a few of them, or none of them?										
	None of them	A few of them	About half of them	Most of them	All of them	DK/Refused	Total	N=				
Colombia	10	28	16	29	16	1	100	2332				
India	11	47	18	14	5	4	100	3005				
Jordan	1	25	14	34	24	1	100	2434				
Kenya	9	45	14	25	6	2	100	2449				
Lebanon	3	24	19	38	16	1	100	2272				
Mexico	11	31	13	28	17	1	100	1857				
Philippines	3	46	19	22	10	0	100	1969				
South Africa	4	29	23	33	12	0	100	2365				
Tunisia	10	37	15	23	15	1	100	2442				
Venezuela	3	22	12	46	16	0	100	2074				
Vietnam	1	38	30	18	13	0	100	2475				

	Q24. ASK SOCI	24. ASK SOCIAL MEDIA USERS ONLY: When you post things on social media, do you generally make your posts public or do you generally try to limit who can see your posts?										
	Generally make your posts public	Generally try to limit who can see your posts	Does not post to social media [VOL]	It depends on the content [VOL]	It depends on the site [VOL]	Does not use social media [VOL]	DK/Refused	Total	N=			
Colombia	37	52	10	0	0	1	0	100	1781			
India	43	38	8	4	1	2	4	100	1276			
Jordan	50	36	10	3	0	1	1	100	2006			
Kenya	48	47	4	0	0	1	0	100	1371			
Lebanon	42	36	12	3	1	5	1	100	2162			
Mexico	28	59	11	0	0	1	1	100	1536			
Philippines	53	40	5	1	0	0	0	100	1385			
South Africa	39	50	5	1	0	4	0	100	1634			
Tunisia	51	39	7	2	0	1	1	100	1488			
Venezuela	51	42	3	3	0	2	0	100	1634			
Vietnam	65	27	2	3	0	0	2	100	1896			

	Q25a. ASK MOBILE PHONE USERS ONLY: Have you ever tried to limit — yes or no? a. the time you spend on your mobile phone									
	Yes	No	DK/Refused	Total	N=					
Colombia	58	42	0	100	2332					
India	42	54	4	100	3005					
Jordan	34	66	0	100	2434					
Kenya	46	54	0	100	2449					
Lebanon	34	66	1	100	2272					
Mexico	65	34	1	100	1857					
Philippines	68	31	0	100	1969					
South Africa	56	43	1	100	2365					
Tunisia	59	41	0	100	2442					
Venezuela	38	60	2	100	2074					
Vietnam	39	60	1	100	2475					

	Q25b. Have you		mit — yes o		e your children
	Yes No		My child or children do not have mobile phones / I don't have any children [VOL]	DK/Refused	Total
Colombia	46	30	24	0	100
India	26	41	29	3	100
Jordan	21	20	59	0	100
Kenya	30	40	30	0	100
Lebanon	26	24	50	1	100
Mexico	58	25	16	1	100
Philippines	41	36	22	1	100
South Africa	40	35	24	1	100
Tunisia	44	21	34	0	100
Venezuela	28	41	31	0	100
Vietnam	37	41	21	0	100

	Q26a. Do you	ever monitor wl	hat is looki no? a. your pa	ng at or doing o	n their mobile pl	none — yes or
	Yes	No	This person does not have a mobile phone [VOL]	I do not have a partner or spouse [VOL]	DK/Refused	Total
Colombia	26	62	1	11	0	100
India	18	55	9	15	2	100
Jordan	14	46	2	37	0	100
Kenya	27	68	1	4	0	100
Lebanon	12	51	5	30	1	100
Mexico	21	67	2	9	0	100
Philippines	30	47	6	16	1	100
South Africa	25	64	1	10	0	100
Tunisia	24	70	2	4	0	100
Venezuela	22	64	1	12	0	100
Vietnam	23	73	1	3	0	100

	Q26b. ASK IF		ILDREN: Do you obile phone — ye			ng at or doing
	Yes	No	This person does not have a mobile phone [VOL]	DK/Refused	Total	N=
Colombia	61	38	1	0	100	1972
India	37	55	4	4	100	2446
Jordan	65	29	6	1	100	1138
Kenya	45	52	3	1	100	1642
Lebanon	52	43	4	2	100	1256
Mexico	58	40	1	1	100	1889
Philippines	54	43	2	1	100	2025
South Africa	43	55	1	0	100	1858
Tunisia	44	54	2	0	100	1750
Venezuela	49	48	2	0	100	1745
Vietnam	37	61	2	0	100	1860

	Q27a. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. a. the cost of data is too expensive					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	37	61	2	100	155	
India	7	66	27	100	500	
Jordan	27	73	1	100	67	
Kenya	27	63	10	100	59	
Lebanon	26	69	4	100	170	
Mexico	45	53	3	100	363	
Philippines	19	75	6	100	518	
South Africa	31	64	5	100	101	
Tunisia	63	33	4	100	90	
Venezuela	50	49	2	100	400	
Vietnam	27	73	0	100	25	

	Q27b. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. b. the cost of a mobile device is too high				
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	52	46	2	100	155
India	30	65	5	100	500
Jordan	52	47	1	100	67
Kenya	45	55	0	100	59
Lebanon	36	62	3	100	170
Mexico	59	38	3	100	363
Philippines	42	56	2	100	518
South Africa	49	49	2	100	101
Tunisia	71	26	3	100	90
Venezuela	89	10	0	100	400
Vietnam	34	66	0	100	25

	Q27c. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. c. you can't read well enough to use a mobile phone					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	30	70	0	100	155	
India	49	44	6	100	500	
Jordan	27	72	1	100	67	
Kenya	20	80	0	100	59	
Lebanon	45	51	4	100	170	
Mexico	31	68	1	100	363	
Philippines	23	75	2	100	518	
South Africa	29	66	4	100	101	
Tunisia	40	60	0	100	90	
Venezuela	10	89	0	100	400	
Vietnam	32	68	0	100	25	

	Q27d. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. d. there is no mobile phone service where you live					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	17	83	0	100	155	
India	5	85	10	100	500	
Jordan	0	96	4	100	67	
Kenya	18	80	2	100	59	
Lebanon	2	95	3	100	170	
Mexico	29	71	1	100	363	
Philippines	18	79	2	100	518	
South Africa	19	79	2	100	101	
Tunisia	31	66	3	100	90	
Venezuela	13	86	1	100	400	
Vietnam	12	88	0	100	25	

	Q27e. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. e. mobile phones are too complicated to use					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	41	58	2	100	155	
India	41	52	7	100	500	
Jordan	25	72	2	100	67	
Kenya	33	63	4	100	59	
Lebanon	52	45	3	100	170	
Mexico	58	40	2	100	363	
Philippines	32	65	2	100	518	
South Africa	46	54	0	100	101	
Tunisia	44	55	1	100	90	
Venezuela	20	80	0	100	400	
Vietnam	48	52	0	100	25	

	Q27f. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. f. you are not allowed to get a mobile phone					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	6	93	1	100	155	
India	13	77	10	100	500	
Jordan	14	85	1	100	67	
Kenya	12	88	0	100	59	
Lebanon	5	93	2	100	170	
Mexico	17	80	3	100	363	
Philippines	13	84	3	100	518	
South Africa	11	87	2	100	101	
Tunisia	33	65	2	100	90	
Venezuela	5	95	0	100	400	
Vietnam	9	91	0	100	25	

	Q27g. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. g. you are worried it might get stolen					
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=	
Colombia	43	56	0	100	155	
India	16	75	9	100	500	
Jordan	6	94	1	100	67	
Kenya	24	73	3	100	59	
Lebanon	3	93	4	100	170	
Mexico	47	51	1	100	363	
Philippines	18	78	4	100	518	
South Africa	52	45	2	100	101	
Tunisia	37	63	0	100	90	
Venezuela	42	57	1	100	400	
Vietnam	24	76	0	100	25	

	whether any of	Q27h. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. h. you are worried about the security of your information											
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=								
Colombia	35	61	4	100	155								
India	6	75	19	100	500								
Jordan	4	95	1	100	67								
Kenya	31	66	3	100	59								
Lebanon	3	90	8	100	170								
Mexico	54	43	3	100	363								
Philippines	26	71	4	100	518								
South Africa	32	65	3	100	101								
Tunisia	49	48	2	100	90								
Venezuela	21	77	2	100	400								
Vietnam	15	85	0	100	25								

	whether any of	NLY THOSE WITH the following it bile phone. i. so	ems are reasons	why you do not	currently have
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	37	61	1	100	155
India	56	39	6	100	500
Jordan	47	53	0	100	67
Kenya	43	57	0	100	59
Lebanon	49	49	2	100	170
Mexico	44	55	1	100	363
Philippines	59	39	2	100	518
South Africa	47	52	1	100	101
Tunisia	48	52	0	100	90
Venezuela	13	85	2	100	400
Vietnam	72	28	0	100	25

	whether any of	Q27j. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Please tell me whether any of the following items are reasons why you do not currently have a mobile phone. j. there are no apps or websites available in your language											
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=								
Colombia	11	86	2	100	155								
India	3	70	26	100	500								
Jordan	5	95	1	100	67								
Kenya	15	80	5	100	59								
Lebanon	4	89	7	100	170								
Mexico	22	74	4	100	363								
Philippines	12	81	7	100	518								
South Africa	17	78	6	100	101								
Tunisia	42	53	6	100	90								
Venezuela	4	95	1	100	400								
Vietnam	3	97	0	100	25								

		NLY THOSE WITE the following ite a mobile pl		why you do not	
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	30	68	1	100	155
India	61	34	4	100	500
Jordan	33	66	1	100	67
Kenya	29	71	0	100	59
Lebanon	64	35	1	100	170
Mexico	44	55	2	100	363
Philippines	39	58	3	100	518
South Africa	41	58	2	100	101
Tunisia	49	51	0	100	90
Venezuela	13	86	1	100	400
Vietnam	71	29	0	100	25

	whether any of	NLY THOSE WITH the following it phone. I. you car	ems are reasons	why you do not	currently have
	Yes, this is a reason	No, this is not a reason	DK/Refused	Total	N=
Colombia	17	82	1	100	155
India	5	71	24	100	500
Jordan	4	96	1	100	67
Kenya	16	78	6	100	59
Lebanon	7	89	4	100	170
Mexico	29	66	5	100	363
Philippines	15	77	7	100	518
South Africa	28	65	8	100	101
Tunisia	32	65	3	100	90
Venezuela	21	78	1	100	400
Vietnam	7	90	3	100	25

	Q28. ASK	ONLY THOSE W	THOUT MOBILE	PHONE ACCESS:	Which of these	reasons is your r	nost important r	eason for not ha	ving a mobile ph	none?					
	The cost of data is too expensive		You can't read well enough to use a mobile phone	mobile phone	Mobile phones are too complicated to use	allowed to get	You are worried it might get stolen	You are worried about the security of your information	Someone in your family already has one	There are no apps or websites available in your language	You don't need	You can already access the internet in other ways	DK/Refused	Total	N=
Colombia	3	32	15	3	13	0	14	4	12	0	2	4	0	100	115
India	0	11	18	1	16	3	1	1	23	1	25	0	1	100	394
Jordan	0	42	18	0	4	7	0	0	14	0	15	0	0	100	47
Kenya	2	41	12	0	11	1	18	5	6	2	2	0	0	100	33
Lebanon	4	14	23	0	10	2	0	0	14	0	33	1	0	100	129
Mexico	6	22	6	10	15	1	5	9	10	0	13	4	0	100	319
Philippines	3	17	12	4	8	1	1	5	30	0	19	0	0	100	346
South Africa	9	13	15	1	8	2	9	9	11	3	14	2	5	100	71
Tunisia	6	27	7	2	6	8	6	10	15	1	6	4	2	100	74
Venezuela	6	68	1	1	6	0	10	2	1	0	4	1	0	100	308
Vietnam	0	6	8	0	12	0	0	0	50	0	24	0	0	100	21

		Q29. ASK ONLY THOSE WITHOUT MOBILE PHONE ACCESS: Would you like to get a mobile phone in the future, or is that not something you're interested in?											
	Yes, would like to get a mobile phone	No, not interested in getting mobile phone	DK/Refused	Total	N=								
Colombia	61	39	0	100	155								
India	31	68	1	100	500								
Jordan	73	25	2	100	67								
Kenya	82	18	0	100	59								
Lebanon	9	85	6	100	170								
Mexico	41	59	0	100	363								
Philippines	35	65	1	100	518								
South Africa	65	34	0	100	101								
Tunisia	52	48	0	100	90								
Venezuela	86	14	0	100	400								
Vietnam	20	80	0	100	25								

	Q30a. ASK SOCIAL MEDIA USERS ONLY: How important are for helping you keep up with political news and other developments happening in the world — are they very important, somewhat important, not too important, or not at all important? a. social media											
	Not at all important	Not too important	Somewhat important	Very important	Does not use this [VOL]	DK/Refused	Total	N=				
Colombia	9	15	36	37	2	0	100	1781				
India	6	13	43	34	3	3	100	1276				
Jordan	12	12	32	41	3	0	100	2006				
Kenya	4	8	25	62	1	0	100	1370				
Lebanon	10	13	35	35	6	1	100	2162				
Mexico	12	24	35	27	2	0	100	1536				
Philippines	3	13	43	41	1	0	100	1385				
South Africa	10	12	28	48	2	0	100	1634				
Tunisia	9	10	31	49	0	0	100	1485				
Venezuela	3	9	34	53	0	0	100	1634				
Vietnam	2	17	45	34	0	1	100	1896				

	Q30b. How important are for helping you keep up with political news and other developments happening in the world — are they very important, somewhat important, not too important, or not at all important? b. television channels and programs												
	Not at all important	Not too important	Somewhat important	Very important	Does not use this [VOL]	DK/Refused	Total						
Colombia	6	10	29	54	1	0	100						
India	3	5	31	46	11	3	100						
Jordan	16	15	30	32	7	0	100						
Kenya	4	6	20	66	3	0	100						
Lebanon	4	12	38	44	2	0	100						
Mexico	11	24	32	31	2	0	100						
Philippines	1	6	26	66	0	0	100						
South Africa	4	5	18	71	1	0	100						
Tunisia	13	11	27	47	2	0	100						
Venezuela	4	6	30	59	1	0	100						
Vietnam	3	18	40	38	1	1	100						

	Q30c. How important are for helping you keep up with political news and other developments happening in the world — are they very important, somewhat important, not too important, or not at all important? c. radio stations and programs											
	Not at all important	Not too important	Somewhat important	Very important	Does not use this [VOL]	DK/Refused	Total					
Colombia	7	10	27	54	2	0	100					
India	7	10	21	12	44	6	100					
Jordan	17	10	15	10	48	0	100					
Kenya	3	5	18	73	1	0	100					
Lebanon	15	18	29	12	25	0	100					
Mexico	11	18	30	37	3	0	100					
Philippines	2	7	28	59	3	0	100					
South Africa	4	4	15	75	2	0	100					
Tunisia	13	9	26	47	4	0	100					
Venezuela	6	8	32	51	3	0	100					
Vietnam	4	21	41	31	2	1	100					

		Q30d. How important are for helping you keep up with political news and other developments happening in the world — are they very important, somewhat important, not too important, or not at all important? d. print newspapers and magazines											
	Not at all important	Not too important	Somewhat important	Very important	Does not use this [VOL]	DK/Refused	Total						
Colombia	13	14	27	42	3	0	100						
India	4	8	29	28	26	5	100						
Jordan	15	8	8	6	63	0	100						
Kenya	5	9	23	56	6	1	100						
Lebanon	20	16	15	9	39	1	100						
Mexico	15	20	29	30	5	1	100						
Philippines	5	16	34	39	5	0	100						
South Africa	8	9	23	55	5	0	100						
Tunisia	23	14	22	28	13	0	100						
Venezuela	7	12	31	48	3	1	100						
Vietnam	5	29	40	20	5	1	100						

	Q30e. How important are for helping you keep up with political news and other developments happening in the world — are they very important, somewhat important, not too important, or not at all important? e. inperson discussions with people you see											
	Not at all important	Not too important	Somewhat important	Very important	Does not use this [VOL]	DK/Refused	Total					
Colombia	11	12	32	44	0	0	100					
India	6	8	41	39	2	4	100					
Jordan	17	13	31	30	9	0	100					
Kenya	8	11	30	51	1	0	100					
Lebanon	7	12	34	44	2	1	100					
Mexico	24	28	27	19	2	1	100					
Philippines	7	17	38	38	0	0	100					
South Africa	9	12	24	54	1	0	100					
Tunisia	16	13	27	41	2	0	100					
Venezuela	5	7	32	54	0	0	100					
Vietnam	4	24	44	27	1	1	100					

	Q31a. ASK SC	Q31a. ASK SOCIAL MEDIA USERS ONLY: In general, how much do you trust the news and information you get from — a great deal, somewhat, not too much, or not at all? a. social media											
	Not at all	Not too much	Somewhat	A great deal	Does not use this [VOL]	DK/Refused	Total	N=					
Colombia	13	37	38	9	2	0	100	1781					
India	5	19	49	22	3	2	100	1276					
Jordan	12	32	46	8	2	1	100	2006					
Kenya	6	21	42	31	0	0	100	1370					
Lebanon	13	25	39	16	7	1	100	2162					
Mexico	16	37	35	10	1	0	100	1536					
Philippines	3	23	56	17	1	0	100	1385					
South Africa	15	32	30	20	2	0	100	1634					
Tunisia	18	26	45	9	0	0	100	1485					
Venezuela	8	22	54	14	1	0	100	1634					
Vietnam	2	31	49	17	0	1	100	1896					

	Q31b. In g	Q31b. In general, how much do you trust the news and information you get from — a great deal, somewhat, not too much, or not at all? b. television channels and programs										
	Not at all	Not too much	Somewhat	A great deal	Does not use this [VOL]	DK/Refused	Total					
Colombia	8	26	38	28	1	0	100					
India	4	6	38	38	11	3	100					
Jordan	10	19	45	19	5	1	100					
Kenya	4	10	39	44	3	0	100					
Lebanon	6	18	46	27	2	0	100					
Mexico	12	34	36	16	1	1	100					
Philippines	2	9	43	46	0	0	100					
South Africa	4	14	24	57	1	0	100					
Tunisia	20	17	40	22	1	0	100					
Venezuela	7	15	51	25	1	1	100					
Vietnam	2	14	48	35	1	0	100					

	Q31c. In g	Q31c. In general, how much do you trust the news and information you get from — a great deal, somewhat, not too much, or not at all? c. radio stations and programs										
	Not at all	Not too much	Somewhat	A great deal	Does not use this [VOL]	DK/Refused	Total					
Colombia	7	23	39	29	2	0	100					
India	7	9	22	12	44	5	100					
Jordan	10	11	23	8	45	1	100					
Kenya	4	10	38	47	1	0	100					
Lebanon	11	20	33	10	25	1	100					
Mexico	12	31	36	18	3	0	100					
Philippines	2	10	45	40	3	0	100					
South Africa	3	13	24	58	1	0	100					
Tunisia	15	14	42	23	5	0	100					
Venezuela	7	14	54	20	4	1	100					
Vietnam	2	16	51	27	3	1	100					

	Q31d. In g	Q31d. In general, how much do you trust the news and information you get from — a great deal, somewhat, not too much, or not at all? d. print newspapers and magazines										
	Not at all	Not too much	Somewhat	A great deal	Does not use this [VOL]	DK/Refused	Total					
Colombia	12	27	35	23	3	0	100					
India	4	7	33	25	26	5	100					
Jordan	9	9	15	6	60	1	100					
Kenya	4	13	39	38	6	1	100					
Lebanon	12	17	20	8	42	1	100					
Mexico	16	30	34	14	5	1	100					
Philippines	4	18	49	24	6	0	100					
South Africa	7	22	29	36	5	1	100					
Tunisia	22	19	35	12	11	1	100					
Venezuela	10	20	51	16	2	1	100					
Vietnam	4	26	47	17	6	1	100					

		Q31e. In general, how much do you trust the news and information you get from — a great deal, somewhat, not too much, or not at all? e. in-person discussions with people you see regularly											
	Not at all	Not too much	Somewhat	A great deal	Does not use this [VOL]	DK/Refused	Total						
Colombia	8	27	41	24	0	0	100						
India	5	12	44	34	2	3	100						
Jordan	11	21	42	15	10	1	100						
Kenya	8	18	45	29	0	0	100						
Lebanon	6	16	37	38	2	1	100						
Mexico	22	33	32	11	1	1	100						
Philippines	6	20	51	21	1	0	100						
South Africa	13	27	29	30	0	0	100						
Tunisia	16	19	40	23	1	1	100						
Venezuela	7	14	51	28	0	1	100						
Vietnam	2	21	51	25	0	1	100						

		Q32a. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? a. informative											
	About the same	Less informative	More informative	Does not use social media [VOL]	DK/Refused	Total	N=						
Colombia	49	22	27	2	0	100	1781						
India	17	29	44	2	8	100	1276						
Jordan	31	24	41	2	2	100	2006						
Kenya	22	33	44	0	0	100	1370						
Lebanon	17	13	60	7	2	100	2162						
Mexico	49	21	28	1	0	100	1536						
Philippines	36	15	47	1	1	100	1385						
South Africa	26	24	48	2	1	100	1634						
Tunisia	33	19	47	0	1	100	1485						
Venezuela	34	12	52	1	1	100	1634						
Vietnam	20	13	65	0	1	100	1896						

		Q32b. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? b. up-to-date										
	About the same	Less up-to- date	More up-to- date	Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	45	14	38	2	1	100	1781					
India	16	24	49	3	8	100	1276					
Jordan	21	15	60	2	2	100	2006					
Kenya	25	26	48	0	0	100	1370					
Lebanon	16	13	62	6	3	100	2162					
Mexico	40	12	45	1	1	100	1536					
Philippines	34	14	51	0	1	100	1385					
South Africa	22	24	50	2	1	100	1634					
Tunisia	37	16	46	0	0	100	1485					
Venezuela	27	9	63	1	1	100	1634					
Vietnam	20	14	65	0	1	100	1896					

44 PEW RESEARCH CENTER

		Q32c. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? c. biased										
	About the same	Less biased	More biased	Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	52	21	23	2	2	100	1781					
India	18	26	39	3	13	100	1276					
Jordan	30	25	35	2	8	100	2006					
Kenya	31	39	29	0	0	100	1370					
Lebanon	24	22	41	6	7	100	2162					
Mexico	48	21	28	1	1	100	1536					
Philippines	44	25	30	0	1	100	1385					
South Africa	31	32	34	2	1	100	1634					
Tunisia	39	31	29	0	1	100	1485					
Venezuela	44	17	34	1	5	100	1634					
Vietnam	31	35	30	0	4	100	1896					

		Q32d. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? d. reliable										
	About the same	Less reliable	More reliable	Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	47	39	12	2	0	100	1781					
India	15	41	35	2	7	100	1276					
Jordan	30	50	16	2	2	100	2006					
Kenya	19	48	32	0	0	100	1370					
Lebanon	25	47	18	7	3	100	2162					
Mexico	49	33	15	1	1	100	1536					
Philippines	39	14	46	1	0	100	1385					
South Africa	26	34	37	2	1	100	1634					
Tunisia	42	39	19	0	0	100	1485					
Venezuela	44	23	31	1	1	100	1634					
Vietnam	28	30	41	0	2	100	1896					

		Q32e. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? e. focused on issues that are important to you										
	About the same	Less focused on issues that are important to you		Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	50	29	19	2	1	100	1781					
India	17	31	38	3	11	100	1276					
Jordan	28	31	37	2	3	100	2006					
Kenya	24	42	33	0	0	100	1370					
Lebanon	21	27	43	7	3	100	2162					
Mexico	46	32	20	1	1	100	1536					
Philippines	37	23	38	0	1	100	1385					
South Africa	26	27	44	2	1	100	1634					
Tunisia	40	19	41	0	0	100	1485					
Venezuela	37	16	45	1	1	100	1634					
Vietnam	28	24	45	0	3	100	1896					

		Q32f. ASK SOCIAL MEDIA USERS ONLY: Compared to other sources, would you say that the news and information you get from social media is more, less, or about the same? f. hateful										
	About the same	Less hateful	More hateful	Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	42	16	40	2	1	100	1781					
India	16	30	38	2	14	100	1276					
Jordan	27	25	38	2	9	100	2006					
Kenya	32	44	23	0	0	100	1370					
Lebanon	21	20	46	6	6	100	2162					
Mexico	54	28	14	2	2	100	1536					
Philippines	40	39	20	1	1	100	1385					
South Africa	29	35	31	3	2	100	1634					
Tunisia	38	25	34	0	2	100	1485					
Venezuela	41	32	24	1	2	100	1634					
Vietnam	34	43	16	1	6	100	1896					

		Q33a. ASK SOCIAL MEDIA USERS ONLY: How often do the following situations happen when you use social media — frequently, occasionally, rarely, or never? a. you see articles or other content that make you feel negatively about groups of people different than you										
	Never	Rarely	Occasionally	Frequently	Does not use social media [VOL]	DK/Refused	Total	N=				
Colombia	20	35	30	12	3	1	100	1781				
India	20	20	37	14	2	7	100	1276				
Jordan	22	19	38	18	2	2	100	2006				
Kenya	10	40	25	24	0	0	100	1370				
Lebanon	10	16	40	24	8	2	100	2162				
Mexico	27	41	17	13	2	0	100	1536				
Philippines	8	29	41	21	0	0	100	1385				
South Africa	17	19	31	29	3	1	100	1634				
Tunisia	10	19	46	24	0	0	100	1485				
Venezuela	21	32	24	20	2	1	100	1634				
Vietnam	11	24	49	15	0	1	100	1896				

		33b. ASK SOCIAL MEDIA USERS ONLY: How often do the following situations happen when you use social media — frequently, occasionally, rarely, or never? b. you see articles or other content that seem obviously false or untrue									
	Never	Rarely	Occasionally	Frequently	Does not use social media [VOL]	DK/Refused	Total	N=			
Colombia	15	28	31	24	2	0	100	1781			
India	19	20	39	16	2	5	100	1276			
Jordan	8	17	39	32	2	1	100	2006			
Kenya	8	37	24	31	0	0	100	1370			
Lebanon	3	11	42	34	8	1	100	2162			
Mexico	20	34	19	25	2	0	100	1536			
Philippines	5	25	41	27	0	0	100	1385			
South Africa	10	17	33	36	3	0	100	1634			
Tunisia	5	16	49	29	1	0	100	1485			
Venezuela	10	30	30	27	2	1	100	1634			
Vietnam	8	19	53	19	0	1	100	1896			

		Q33c. ASK SOCIAL MEDIA USERS ONLY: How often do the following situations happen when you use social media — frequently, occasionally, rarely, or never? c. you see articles or other content that introduce you to a new idea										
	Never	Rarely	Occasionally	Frequently	Does not use social media [VOL]	DK/Refused	Total	N=				
Colombia	9	21	39	27	3	0	100	1781				
India	11	16	43	25	2	4	100	1276				
Jordan	8	13	38	37	2	1	100	2006				
Kenya	5	25	27	41	0	1	100	1370				
Lebanon	3	9	39	41	8	1	100	2162				
Mexico	14	33	22	29	2	0	100	1536				
Philippines	4	20	40	35	0	0	100	1385				
South Africa	10	16	33	38	3	0	100	1634				
Tunisia	4	11	42	42	0	0	100	1485				
Venezuela	6	15	25	52	2	0	100	1634				
Vietnam	7	15	54	23	0	1	100	1896				

	Q34a. Thinking about the impact of social media on the political process in (survey country), do you think it has increased, decreased, or not had much effect on? a. the risk that people in (survey country) might be manipulated by domestic politicians								
	Not had much effect	Decreased	Increased	DK/Refused	Total				
Colombia	14	8	73	5	100				
India	9	10	42	38	100				
Jordan	13	7	60	20	100				
Kenya	11	11 19 67 3 10							
Lebanon	9	7	69	15	100				
Mexico	19	9	67	5	100				
Philippines	24	19	51	5	100				
South Africa	12	16	66	6	100				
Tunisia	17	11	65	7	100				
Venezuela	17	18	58	7	100				
Vietnam	34	10	39	16	100				

	(survey count	Q34b. Thinking about the impact of social media on the political process in (survey country), do you think it has increased, decreased, or not had much effect on? b. the risk that foreign powers might interfere in (survey country)'s elections								
	Not had much effect	Decreased	Increased	DK/Refused	Total					
Colombia	27	9	56	8	100					
India	11	10	34	45	100					
Jordan	30	7	37	25	100					
Kenya	14	4	100							
Lebanon	12	9	59	19	100					
Mexico	29	8	55	8	100					
Philippines	27	16	51	6	100					
South Africa	15	15	63	6	100					
Tunisia	22	8	59	11	100					
Venezuela	28	15	48	9	100					
Vietnam	36	9	38	17	100					

Q34c. Thinking about the impact of social media on the political process in (survey country), do you think it has increased, decreased, or not had much effect on _____? c. the ability for ordinary people in (survey country) to have a meaningful voice in the political process Not had much Increased DK/Refused effect Decreased Total Colombia India Jordan Kenya Lebanon Mexico Philippines South Africa Tunisia Venezuela Vietnam

	Q34d. Thinking about the impact of social media on the political process in (survey country), do you think it has increased, decreased, or not had much effect on? d. the ability of non-governmental groups and charities to promote their causes Not had much effect Decreased Increased DK/Refused Total								
Colombia	27	13	51	8	100				
India	8	11	39	43	100				
Jordan	12	7	63	18	100				
Kenya	14	18	4	100					
Lebanon	10	7	67	16	100				
Mexico	31	12	49	8	100				
Philippines	24	17	53	6	100				
South Africa	17	20	58	5	100				
Tunisia	18	12	65	5	100				
Venezuela	17	20	53	10	100				
Vietnam	33	9	45	13	100				

	O35a. ASK SOCIAL MEDIA USERS ONLY: Some people feel more comfortable than others in talking about political issues in certain ways. How comfortable would you personally feel discussing political issues or news — very comfortable, somewhat comfortable, not too comfortable, or not at all comfortable										
	Not at all comfortable	Not too comfortable	Somewhat comfortable	Very comfortable	Does not use social media [VOL]	It depends on the topic [VOL]	It depends on the person [VOL]	DK/Refused	Total	N=	
Colombia	41	26	19	10	3	1	0	1	100	1781	
India	13	14	38	23	3	2	1	6	100	1276	
Jordan	54	9	17	10	3	3	2	2	100	2006	
Kenya	20	17	30	33	1	0	0	0	100	1371	
Lebanon	28	18	29	10	8	2	2	3	100	2162	
Mexico	35	23	28	9	3	0	0	1	100	1536	
Philippines	7	23	51	18	0	0	0	0	100	1385	
South Africa	26	19	24	27	3	0	0	0	100	1634	
Tunisia	30	20	23	17	5	1	0	5	100	1488	
Venezuela	45	20	17	12	5	0	0	1	100	1634	
Vietnam	6	26	42	21	0	1	0	3	100	1896	

		Q35b. ASK MOBILE PHONE USERS ONLY: Some people feel more comfortable than others in talking about political issues in certain ways. How comfortable would you personally feel discussing political issues or news — very comfortable, somewhat comfortable, not too comfortable, or not at all comfortable											
	Not at all comfortable	Not too comfortable	Somewhat comfortable	Very comfortable	Does not use social media [VOL]	It depends on the topic [VOL]	It depends on the person [VOL]	DK/Refused	Total	N=			
Colombia	37	24	22	14	0	0	0	2	100	2332			
India	10	12	35	28	0	2	1	13	100	3005			
Jordan	57	8	16	10	0	2	3	4	100	2434			
Kenya	22	15	25	36	0	0	0	2	100	2449			
Lebanon	26	16	33	15	0	2	3	4	100	2272			
Mexico	33	20	31	13	0	0	0	2	100	1860			
Philippines	8	20	45	27	0	0	0	0	100	1974			
South Africa	22	16	22	36	2	0	0	1	100	2365			
Tunisia	34	16	16	17	0	1	1	15	100	2445			
Venezuela	49	17	16	13	0	1	1	4	100	2074			
Vietnam	5	18	41	30	0	1	1	4	100	2475			

	Q35c. Some people feel more comfortable than others in talking about political issues in certain ways. How comfortable would you personally feel discussing political issues or news — very comfortable, somewhat comfortable, not too comfortable, or not at all comfortable											
	Not at all comfortable	Not too comfortable	Somewhat comfortable	Very comfortable	Does not use social media [VOL]	It depends on the topic [VOL]	It depends on the person [VOL]	DK/Refused	Total			
Colombia	29	18	27	25	0	0	0	1	100			
India	7	9	30	35	0	3	1	15	100			
Jordan	30	5	20	35	0	2	5	4	100			
Kenya	16	10	27	45	0	1	0	1	100			
Lebanon	8	7	26	52	0	1	3	3	100			
Mexico	23	15	33	26	1	0	1	1	100			
Philippines	4	14	37	44	0	0	0	0	100			
South Africa	16	11	20	51	1	0	0	1	100			
Tunisia	24	13	21	32	0	0	2	8	100			
Venezuela	37	14	23	22	0	1	1	3	100			
Vietnam	4	17	40	34	0	1	1	3	100			

		36. ASK SOCIAL MEDIA USERS ONLY: Have you ever unfriended, blocked or hidden someone from your feed on social media because of their political views — yes or no?								
	Yes	No	Does not use social media [VOL]	DK/Refused	Total	N=				
Colombia	24	73	3	0	100	1781				
India	18	74	3	4	100	1276				
Jordan	35	63	2	0	100	2006				
Kenya	39	60	1	0	100	1370				
Lebanon	37	54	7	2	100	2162				
Mexico	17	81	2	0	100	1536				
Philippines	42	57	1	0	100	1385				
South Africa	34	63	3	0	100	1634				
Tunisia	21	78	1	0	100	1485				
Venezuela	25	74	1	0	100	1634				
Vietnam	36	62	1	1	100	1896				

		Q37. ASK SOCIAL MEDIA USERS ONLY: Have you ever learned that someone's political beliefs were different than you thought they were, based on something they posted on social media, or has this never happened to you?									
	Yes, has happened to me	No, has never happened to me	Does not use social media [VOL]	DK/Refused	Total	N=					
Colombia	38	59	2	0	100	1781					
India	20	68	4	8	100	1276					
Jordan	36	60	2	2	100	2006					
Kenya	47	52	0	1	100	1370					
Lebanon	42	48	7	2	100	2162					
Mexico	37	61	1	0	100	1536					
Philippines	30	69	0	1	100	1385					
South Africa	34	61	3	1	100	1634					
Tunisia	33	66	0	1	100	1485					
Venezuela	50	49	1	1	100	1634					
Vietnam	24	70	0	5	100	1896					

	Q38Aa. In your daily life, either in person, over the phone or on social media, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who have different religious views than you								
Never Rarely Occasionally Frequently DK/Refused Total									
Colombia	20	18	27	34	0	100			
India	18	17	39	19	7	100			
Jordan	42	14	29	14	1	100			
Kenya	16	35	17	32	0	100			
Lebanon	12	12	37	36	3	100			
Mexico	29	29	15	27	1	100			
Philippines	17	34	35	13	1	100			
South Africa	13	19	27	39	1	100			
Tunisia	46	20	21	13	1	100			
Venezuela	9	18	24	47	1	100			
Vietnam	33	22	29	12	3	100			

	Q38Ab. In your daily life, either in person, over the phone or on social media, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who are of a different race or ethnicity than you									
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total				
Colombia	27	19	24	29	0	100				
India	15	12	42	23	9	100				
Jordan	33	16	29	22	0	100				
Kenya	16	35	15	34	0	100				
Lebanon	17	26	32	23	3	100				
Mexico	43	27	14	16	1	100				
Philippines	25	36	28	11	1	100				
South Africa	15	19	28	37	0	100				
Tunisia	41	19	24	15	1	100				
Venezuela	18	22	22	37	1	100				
Vietnam	34	29	24	9	3	100				

		238Ac. In your daily life, either in person, over the phone or on social media, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who support different political parties than you						
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total		
Colombia	31	18	23	26	1	100		
India	22	18	33	14	14	100		
Jordan	77	9	6	3	6	100		
Kenya	23	31	14	31	2	100		
Lebanon	16	12	33	34	5	100		
Mexico	32	30	13	24	1	100		
Philippines	23	34	32	11	1	100		
South Africa	23	18	25	33	1	100		
Tunisia	60	12	14	11	2	100		
Venezuela	14	25	21	39	1	100		
Vietnam	52	23	15	4	6	100		

	Q38Ad. In your daily life, either in person, over the phone or on social media, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who are of a different income level than you							
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total		
Colombia	19	16	27	38	1	100		
India	13	14	42	23	8	100		
Jordan	11	8	33	47	0	100		
Kenya	14	35	21	30	0	100		
Lebanon	12	7	34	45	3	100		
Mexico	31	26	13	29	1	100		
Philippines	15	34	37	13	1	100		
South Africa	17	16	29	36	1	100		
Tunisia	25	19	28	28	0	100		
Venezuela	11	22	21	45	1	100		
Vietnam	12	15	44	28	2	100		

		Q38Ba. In your daily life, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who have different religious views than you								
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total				
Colombia	17	20	24	38	0	100				
India	15	19	41	19	6	100				
Jordan	40	12	26	20	2	100				
Kenya	18	32	17	33	1	100				
Lebanon	14	9	37	37	2	100				
Mexico	20	28	16	35	1	100				
Philippines	16	31	34	18	0	100				
South Africa	12	16	29	42	1	100				
Tunisia	39	18	27	15	1	100				
Venezuela	8	17	28	46	1	100				
Vietnam	28	24	31	13	3	100				

		Q38Bb. In your daily life, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who are of a different race or ethnicity than you							
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total			
Colombia	26	20	23	30	1	100			
India	13	14	43	24	6	100			
Jordan	34	13	27	24	1	100			
Kenya	13	34	18	35	0	100			
Lebanon	15	23	35	24	2	100			
Mexico	36	31	15	16	2	100			
Philippines	27	34	27	12	1	100			
South Africa	15	18	29	37	1	100			
Tunisia	39	19	23	18	2	100			
Venezuela	17	21	22	39	1	100			
Vietnam	33	31	24	9	3	100			

		Q38Bc. In your daily life, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who support different political parties than you							
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total			
Colombia	27	21	23	28	1	100			
India	20	17	34	16	13	100			
Jordan	77	7	7	2	7	100			
Kenya	20	35	16	28	2	100			
Lebanon	19	11	32	34	5	100			
Mexico	28	27	16	28	1	100			
Philippines	23	33	31	12	1	100			
South Africa	20	17	25	35	3	100			
Tunisia	51	17	16	15	2	100			
Venezuela	12	23	23	39	2	100			
Vietnam	50	24	15	5	6	100			

	Q38Bd. In your daily life, how often do you interact with the following kinds of people - frequently, occasionally, rarely or never? People who are of a different income level than you							
	Never	Rarely	Occasionally	Frequently	DK/Refused	Total		
Colombia	18	18	26	38	0	100		
India	12	12	45	26	6	100		
Jordan	11	8	31	49	1	100		
Kenya	12	35	17	36	1	100		
Lebanon	13	6	32	47	1	100		
Mexico	23	26	15	35	1	100		
Philippines	15	34	35	16	0	100		
South Africa	17	15	26	42	1	100		
Tunisia	21	18	29	33	0	100		
Venezuela	10	23	23	43	1	100		
Vietnam	13	12	44	30	1	100		

	Q39COLnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Colombian nationals							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Colombia	4	8	45	41	2	100		

	to how you fee	Q39COLnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. migrants living in Colombia						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Colombia	26	28	31	11	3	100		

		Q39INDa. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Hindus						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
India	1	2	14	81	2	100		

		Q391NDb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Muslims						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
India	10	14	36	33	8	100		

	Q39JORrela. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Muslims						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total	
Jordan	2	2	18	77	1	100	

	to how you fee	Q39JORrelb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Christians						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Jordan	2	3	33	56	6	100		

	Q39JORnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Jordanian nationals							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Jordan	1	2	21	75	1	100		

	Q39JORnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. refugees living in Jordan								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Jordan	9	12	36	40	3	100			

	to how you fee	Q39KENetha. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. people in the Luo tribe								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total				
Kenya	10	7	37	42	4	100				

	Q39KENethb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. people in the Kikuya tribe								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Kenya	10	5	37	44	4	100			

	about them. Do	Q39KENethc. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? c. people in the [INSERT SELF-REPORTED TRIBE IF != LUO OR KIKUYU] tribe								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	Don't know (DO NOT READ)	Refused (DO NOT READ)	Total			
Kenya	3	3	28	65	1	0	100			

		Q39KENnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Kenyan nationals									
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	97	DK/Refused	Total				
Kenya	5	4	31	59	0	1	100				

	Q39KENnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. refugees living in Kenya								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	Depends on which tribe the refugee is from (DO NOT READ)	DK/Refused	Total		
Kenya	26	11	31	27	1	3	100		

	Q39LEBrela. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Sunnis								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Lebanon	4	8	40	40	9	100			

		Q39LEBrelb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Shias							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Lebanon	5	8	38	38	11	100			

	Q39LEBrelc. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? c. Christians								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Lebanon	1	5	38	47	8	100			

	Q39LEBnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Lebanese nationals								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Lebanon	3	5	40	49	3	100			

	to how you fee	Q39LEBnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. refugees living in Lebanon								
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total				
Lebanon	41	29	18	9	3	100				

	according to	Q39MEXnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Mexican nationals						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Mexico	10	19	42	17	12	100		

	according to	Q39MEXnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Central Americans fleeing to Mexico					
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total	
Mexico	22	26	31	12	9	100	

	to how you fee	Q39PHLrela. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Muslims						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Philippines	22	19	42	15	2	100		

	to how you fee	Q39PHLrelb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Christians						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Philippines	1	2	25	72	0	100		

	Q39RSAetha. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. black people						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total	
South Africa	4	3	22	69	2	100	

	to how you fee	Q39RSAethb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. white people						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
South Africa	15	9	33	40	3	100		

	Q39RSAethc. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? c. coloured people						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total	
South Africa	12	8	33	43	4	100	

	Q39TUNrela. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Sunni						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total	
Tunisia	9	10	27	39	16	100	

		Q39TUNrelb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. Shia						
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total		
Tunisia	45	19	8	4	24	100		

	to how you fee	Q39VENnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Venezuelan nationals							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Venezuela	2	3	23	70	1	100			

	to how you fee	Q39VENnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. migrants living in Venezuela							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Venezuela	6	10	40	40	4	100			

	to how you fee	Q39VIEnata. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? a. Vietnamese nationals							
	Very unfavorable	Somewhat unfavorable	Somewhat favorable	Very favorable	DK/Refused	Total			
Vietnam	1	2	27	69	1	100			

	Q39VIEnatb. I'd like you to rate some different groups of people in (survey country) according to how you feel about them. Do you have a favorable or unfavorable opinion of? And is that very (favorable/unfavorable) or only somewhat? b. migrants living in Vietnam							
	Very Somewhat Somewhat unfavorable unfavorable favorable Very favorable DK/Refused Total							
Vietnam	6	14	50	25	6	100		

	Q40. Overall, do you think having an increasing number of people of many different races, ethnic groups and nationalities in (survey country) makes this country a better place to live, a worse place to live or doesn't make much difference either way?								
	A better place to live	·							
Colombia	66	25	6	3	100				
India	68	16	10	5	100				
Jordan	13	70	14	2	100				
Kenya	49	21	27	2	100				
Lebanon	7	75	14	4	100				
Mexico	20	22	55	3	100				
Philippines	54	12	32	2	100				
South Africa	36	33	30	1	100				
Tunisia	24	38	36	2	100				
Venezuela	47	9	42	2	100				
Vietnam	42	15	38	5	100				

	Q41A. Thinking generally about our country today, do you think it is the government's responsibility to ensure that everyone has access to reliable internet service, or do you think this is not the government's responsibility?							
	It is the government's responsibility responsibility DK/Refused Total							
Colombia	70	26	4	100				
India	66	15	19	100				
Jordan	54	37	9	100				
Kenya	57	40	3	100				
Lebanon	73	20	7	100				
Mexico	54	42	4	100				
Philippines	67	30	3	100				
South Africa	51	45	4	100				
Tunisia	59	38	3	100				
Venezuela	73	21	6	100				
Vietnam	65	25	10	100				

	Q41B. ASK IF GOVERNMENT RESPONSIBILITY: And do you think that this should be one of the government's top priorities or should it be just one of the many things the government focuses on?							
	One of the government's top priorities	Just one of the many things the government focuses on	DK/Refused	Total	N=			
Colombia	40	58	2	100	1721			
India	50	39	12	100	2347			
Jordan	32	66	1	100	1313			
Kenya	61	37	2	100	1415			
Lebanon	37	61	2	100	1802			
Mexico	37	61	2	100	1150			
Philippines	44	55	1	100	1631			
South Africa	48	50	2	100	1257			
Tunisia	41	57	1	100	1478			
Venezuela	47	52	1	100	1795			
Vietnam	53	44	3	100	1646			

	Q42. Do you currently live in the same local area, or in close proximity, to where you grew up — yes or no?						
	Yes	No	DK/Refused	Total			
Colombia	58	42	0	100			
India	80	20	0	100			
Jordan	65	35	0	100			
Kenya	55	45	0	100			
Lebanon	86	14	0	100			
Mexico	71	29	0	100			
Philippines	73	27	0	100			
South Africa	65	35	0	100			
Tunisia	77	23	0	100			
Venezuela	71	29	0	100			
Vietnam	85	15	0	100			

	Q43. ASK MIGRANTS ONLY: Did you grow up in this country, or somewhere else?								
	Grew up in this country	Grew up somewhere else	DK/Refused	Total	N=				
Colombia	88	11	0	100	1106				
India	95	5	0	100	766				
Jordan	36	64	0	100	950				
Kenya	96	4	0	100	1241				
Lebanon	56	43	1	100	358				
Mexico	92	8	0	100	723				
Philippines	97	3	0	100	779				
South Africa	87	13	0	100	857				
Tunisia	26	74	0	100	655				
Venezuela	93	7	0	100	740				
Vietnam	100	0	0	100	375				

	Q44. ASK MIGRANTS ONLY: What's the primary reason you moved — work, education, family, safety or health-related issues?									
	Work	Education	Family	Safety	Health-related issues		Other reason [DO NOT READ; RECORD ANSWER VERBATIM]	DK/Refused	Total	N=
Colombia	40	8	27	9	2	11	3	0	100	1106
India	17	3	76	1	1	1	1	1	100	766
Jordan	15	3	46	33	0	2	2	0	100	950
Kenya	43	9	36	7	1	3	1	0	100	1241
Lebanon	21	3	40	29	0	4	0	1	100	358
Mexico	36	8	47	4	2	1	1	0	100	723
Philippines	37	5	52	2	1	1	0	1	100	779
South Africa	44	9	34	4	2	3	3	0	100	857
Tunisia	33	7	52	2	1	3	2	0	100	655
Venezuela	27	6	49	8	2	6	1	0	100	740
Vietnam	48	8	38	4	1	0	1	0	100	375

	Q45a. Do you ever send or receive money using services like Western Union, Money Gram, (country-specific example) or another money transfer agency by — yes or no? a. visiting a store in person					
	Yes	No	DK/Refused	Total		
Colombia	53	47	0	100		
India	27	68	5	100		
Jordan	36	64	0	100		
Kenya	84	16	0	100		
Lebanon	43	55	1	100		
Mexico	38	62	1	100		
Philippines	71	29	0	100		
South Africa	67	33	0	100		
Tunisia	28	72	0	100		
Venezuela	68	32	0	100		
Vietnam	24	75	1	100		

In Venezuela, Q45a was phrased 'Going to a physical location, like a bank office, to perform the transaction.' $\,$

	Q45b. ASK MOBILE PHONE USERS ONLY: Do you ever send or receive money using services like Western Union, Money Gram, (country-specific example) or another money transfer agency by — yes or no? b. using an app or service on your phone								
	Yes	No	DK/Refused	Total	N=				
Colombia	12	87	0	100	2332				
India	16	77	7	100	3005				
Jordan	4	96	0	100	2434				
Kenya	71	28	1	100	2449				
Lebanon	13	85	2	100	2272				
Mexico	16	83	0	100	1857				
Philippines	37	63	0	100	1969				
South Africa	39	61	0	100	2365				
Tunisia	9	9 91 0 100 2442							
Venezuela	48	51	0	100	2074				
Vietnam	17	82	1	100	2475				

	Q46. Do you currently have a bank account (read in Mexico only: or a Nomina account) — yes or no?					
	Yes	No	DK/Refused	Total		
Colombia	36	64	1	100		
India	85	15	1	100		
Jordan	37	63	0	100		
Kenya	44	56	0	100		
Lebanon	36	61	3	100		
Mexico	29	71	0	100		
Philippines	15	84	1	100		
South Africa	67	32	1	100		
Tunisia	36	64	0	100		
Venezuela	89	11	0	100		
Vietnam	40	60	0	100		

	Q47. Do you ha	247. Do you have access to a working desktop computer, laptop or tablet in your household or at work?							
	Yes, at home and at work	Yes, at home	Yes, at work	No, neither at home nor at work	DK/Refused	Total			
Colombia	13	27	5	55	0	100			
India	4	7	2	82	4	100			
Jordan	10	27	3	60	0	100			
Kenya	3	11	12	73	0	100			
Lebanon	23	34	2	39	1	100			
Mexico	10	24	6	60	0	100			
Philippines	4	16	3	75	1	100			
South Africa	10	20	6	63	1	100			
Tunisia	6	31	4	58	0	100			
Venezuela	11	36	6	47	0	100			
Vietnam	12	18	5	64	1	100			

	Q49a. Have there been times during the last year when you did not have enough money — yes or no? a. to buy food your family needed							
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total			
Colombia	52	47	1	0	100			
India	41	57	2	1	100			
Jordan	45	55	0	0	100			
Kenya	58	42	0	0	100			
Lebanon	19	77	2	1	100			
Mexico	50	50	0	1	100			
Philippines	72	28	0	0	100			
South Africa	56	42	2	0	100			
Tunisia	43	54	3	0	100			
Venezuela	78	22	0	0	100			
Vietnam	24	76	0	0	100			

	Q49b. Have there been times during the last year when you did not have enough money — yes or no? b. to pay for medical and health care your family needed								
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total				
Colombia	48	50	2	0	100				
India	49	48	2	1	100				
Jordan	53	47	0	0	100				
Kenya	60	40	0	0	100				
Lebanon	41	56	2	1	100				
Mexico	55	43	1	0	100				
Philippines	75	25	0	0	100				
South Africa	54	43	3	0	100				
Tunisia	56	41	3	0	100				
Venezuela	80	19	0	1	100				
Vietnam	32	67	1	0	100				

	Q49c. Have there been times during the last year when you did not have enough money — yes or no? c. to buy clothing your family needed									
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total					
Colombia	61	38	1	0	100					
India	42	55	2	1	100					
Jordan	58	42	0	0	100					
Kenya	63	36	0	0	100					
Lebanon	32	65	2	2	100					
Mexico	57	42	0	1	100					
Philippines	69	30	0	0	100					
South Africa	61	37	2	0	100					
Tunisia	56	41	3	0	100					
Venezuela	87	12	0	0	100					
Vietnam	26	73	0	0	100					

	Q49d. Have there been times during the last year when you did not have enough money — yes or no? d. to buy mobile data									
	Yes	No	Does not apply to me [VOL]	DK/Refused	Total					
Colombia	47	43	9	0	100					
India	20	50	21	9	100					
Jordan	57	38	4	0	100					
Kenya	59	37	3	1	100					
Lebanon	31	57	10	2	100					
Mexico	51	40	9	1	100					
Philippines	41	52	6	1	100					
South Africa	53	37	10	0	100					
Tunisia	47	49	4	0	100					
Venezuela	47	47	0	6	100					
Vietnam	22	74	4	0	100					

	Q51. Can you read at least some English — yes or no?									
	Yes	No	DK/Refused	Total						
Colombia	37	63	0	100						
India	42	58	0	100						
Jordan	62	36	2	100						
Kenya	81	19	0	100						
Lebanon	58	42	0	100						
Mexico	34	66	0	100						
Philippines	89	11	0	100						
South Africa	88	12	0	100						
Tunisia	38	62	0	100						
Venezuela	38	62	0	100						
Vietnam	32	68	1	100						

64

PEW RESEARCH CENTER

	Q57. If you met someone new and wanted to keep in touch with them, what is the first piece of information you would give them?															
	WhatsApp number	Mobile phone number	Facebook username	Facebook Messenger username	Instagram name	Twitter handle	Viber number	Telegram name	YouTube handle	Email address	Business card	Home address (location)	I would not provide anything at all	Other [VOL]	DK/Refused	Total
Colombia	7	61	2	0	0	0	0	0	0	0	0	3	5	10	10	100
India	2	72	0	0	0	0	0	0	0	0	0	14	7	1	2	100
Jordan	3	74	6	1	0	0	0	0	0	0	0	5	9	1	1	100
Kenya	2	81	3	0	0	0	0	0	0	0	0	1	6	3	2	100
Lebanon	12	58	3	1	0	0	0	0	0	0	1	10	11	2	1	100
Mexico	8	40	5	1	0	0	0	0	0	1	1	5	14	12	13	100
Philippines	0	56	8	3	0	0	0	0	0	0	1	10	12	3	7	100
South Africa	13	69	3	0	0	0	0	0	0	1	1	5	4	1	2	100
Tunisia	0	59	10	0	0	0	0	0	0	0	0	3	7	12	8	100
Venezuela	5	62	5	0	0	0	0	0	0	1	0	8	12	1	6	100
Vietnam	0	86	7	1	0	0	0	0	0	0	0	2	4	0	0	100

Open-ended question with precoded responses.