

PUBLIC USE FILE CODEBOOK

Trust in Government is Low, but Americans are United Around Investments in Technology

MARCH 2022

PRESENTED BY:
NORC
at the
University of Chicago

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Study Methodology

This survey was conducted by The Associated Press-NORC Center for Public Affairs Research with funding from MeriTalk. Staff from NORC at the University of Chicago, The Associated Press, and MeriTalk collaborated on all aspects of the study.

Data were collected using the AmeriSpeak Omnibus®, a monthly multi-client survey using NORC's probability-based panel designed to be representative of the U.S. household population. The survey was part of a larger study that included questions about other topics not included in this report. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face-to-face). The panel provides sample coverage of approximately 97 percent of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings.

Interviews for this survey were conducted between June 24th and 28th, with adults age 18 and over representing the 50 states and the District of Columbia. Panel members were randomly drawn from AmeriSpeak, and 1,004 completed the survey—965 via the web and 39 via telephone. Interviews were conducted in English. The final stage completion rate is 16.9 percent, the weighted household panel response rate is 19.1 percent, and the weighted household panel retention rate is 75.0 percent, for a cumulative response rate of 2.4 percent. The overall margin of sampling error is +/-4.3 percentage points at the 95 percent confidence level, including the design effect. The margin of sampling error may be higher for subgroups.

Once the sample has been selected and fielded, and all the study data have been collected and made final, a poststratification process is used to adjust for any survey nonresponse as well as any noncoverage or under and oversampling resulting from the study specific sample design. Poststratification variables included age, gender, census division, race/ethnicity, and education. Weighting variables were obtained from the 2021 Current Population Survey. The weighted data reflect the U.S. population of adults age 18 and over.

For more information, email info@apnorc.org.

About MeriTalk

The voice of tomorrow's government today, MeriTalk is a public-private partnership focused on improving the outcomes of government IT. Our award-winning editorial team and world-class events and research staff produces unmatched news, analysis, and insight. The goal: more efficient, responsive, and citizen-centric government. MeriTalk connects with an audience of 160,000 Federal community contacts. For more information, visit <https://www.meritalk.com/> or follow us on Twitter, @MeriTalk. MeriTalk is a 300Brand organization.

About The Associated Press-NORC Center for Public Affairs Research

Celebrating its 10th anniversary this year, The AP-NORC Center for Public Affairs Research taps into the power of social science research and the highest-quality journalism to bring key information to people across the nation and throughout the world.

- The Associated Press (AP) is an independent global news organization dedicated to factual reporting. Founded in 1846, AP today remains the most trusted source of fast, accurate, unbiased news in all formats and the essential provider of the technology and services vital to the news business. More than half the world's population sees AP journalism every day.

www.ap.org

- NORC at the University of Chicago is one of the oldest and most respected, objective social science research institutions in the world. www.norc.org

The two organizations have established The AP-NORC Center for Public Affairs Research to conduct, analyze, and distribute social science research in the public interest on newsworthy topics, and to use the power of journalism to tell the stories that research reveals. In its 10 years, The AP-NORC Center has conducted more than 250 studies exploring the critical issues facing the public, covering topics like health care, the economy, COVID-19, trust in media, and more. Learn more at www.apnorc.org

Index of Variables: *Listed in the order they appear in the file*

#	Variable	Question	Type	Len	Label
1	SU_ID	N/A	Num	8	SU_ID: CaseID
2	SURV_MODE	N/A	Num	8	SURV_MODE: Survey interview mode (online or phone)
3	FINALWT	N/A	Num	8	Post-stratification weights - 18+ general population (N=1,004)
4	MR1A	MR1	Num	8	MR1A: [Healthcare] How much attention do you pay to information about each of the following topics?
5	MR1B	MR1	Num	8	MR1B: [Government services such as Social Security, student financial aid, and natural disaster assistance] How much attention do you pay to information about each of the following topics?
6	MR1C	MR1	Num	8	MR1C: [Government spending] How much attention do you pay to information about each of the following topics?
7	MR1D	MR1	Num	8	MR1D: [Workforce education] How much attention do you pay to information about each of the following topics?
8	MR1E	MR1	Num	8	MR1E: [Online data privacy and security] How much attention do you pay to information about each of the following topics?
9	MR1F	MR1	Num	8	MR1F: [The United States' standing in the world] How much attention do you pay to information about each of the following topics?
10	MR2	MR2	Num	8	MR2: How much of the time do you think you can trust the federal government to do what is right for you or your family?
11	MR3A	MR3	Num	8	MR3A: [Improving the health care system] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?

#	Variable	Question	Type	Len	Label
12	MR3B	MR3	Num	8	MR3B: [Making it easier for the public to find and participate in federal programs that deliver services such as Social Security, student financial aid, and natural disaster relief] How much effort would you like the federal government to devote to each of the following areas over the next ten years?
13	MR3C	MR3	Num	8	MR3C: [Completing high quality government projects quickly and at the lowest possible cost] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?
14	MR3D	MR3	Num	8	MR3D: [Adapting workforce education to meet a changing economy] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?
15	MR3E	MR3	Num	8	MR3E: [Improving online data privacy and security] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?
16	MR3F	MR3	Num	8	MR3F: [Improving the United States' standing as a global leader] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?
17	MR4A	MR4	Num	8	MR4A: [Improving the health care system] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?

#	Variable	Question	Type	Len	Label
18	MR4B	MR4	Num	8	MR4B: [Making it easier for the public to find and participate in federal programs that deliver services such as Social Security, student financial aid, and natural disaster relief] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?
19	MR4C	MR4	Num	8	MR4C: [Completing high quality government projects quickly and at the lowest possible cost] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?
20	MR4D	MR4	Num	8	MR4D: [Adapting workforce education to meet a changing economy] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?
21	MR4E	MR4	Num	8	MR4E: [Improving online data privacy and security] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?
22	MR4F	MR4	Num	8	MR4F: [Improving the United States' standing as a global leader] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?
23	MR5	MR5	Num	8	MR5: How much do you trust the federal government to deliver services fairly to all Americans regardless of their race, ethnicity, or other characteristics?
24	MR6	MR6	Num	8	MR6: How much confidence do you have in the federal government to spend money in the best interest of the public?

#	Variable	Question	Type	Len	Label
25	MR7	MR7	Num	8	MR7: Looking ahead to the next ten years, how important do you think the federal government will be in terms of approving the lives of Americans? Will it be more important than it is now, less important than it is now, or will it be about equally as important?
26	MR8A	MR8	Num	8	MR8A: [Adapting to the digital world] How effective do you think the federal government is at each of the following?
27	MR8B	MR8	Num	8	MR8B: [Identifying and eliminating wasteful spending] How effective do you think the federal government is at each of the following?
28	MR8C	MR8	Num	8	MR8C: [Earning the trust of the American people] How effective do you think the federal government is at each of the following?
29	MR9A	MR9	Num	8	MR9A: [Responding to the public's needs] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?
30	MR9B	MR9	Num	8	MR9B: [Helping people find information about COVID-19] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?
31	MR9C	MR9	Num	8	MR9C: [Connecting people with government services such as unemployment and food assistance] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?
32	MR10	MR10	Num	8	MR10: In your opinion, are federal government investments in technology usually worth the investment, or not?

#	Variable	Question	Type	Len	Label
33	MR11A	MR11	Num	8	MR11A: [Its armed forces] How proud are you of the United States in each of the following?
34	MR11B	MR11	Num	8	MR11B: [Its scientific and technological achievements] How proud are you of the United States in each of the following?
35	MR11C	MR11	Num	8	MR11C: [Its achievements in sports] How proud are you of the United States in each of the following?
36	MR11D	MR11	Num	8	MR11D: [Its history] How proud are you of the United States in each of the following?
37	MR11E	MR11	Num	8	MR11E: [Its economic achievements] How proud are you of the United States in each of the following?
38	MR11F	MR11	Num	8	MR11F: [The way democracy works] How proud are you of the United States in each of the following?
39	MR11G	MR11	Num	8	MR11G: [Its political influence in the world] How proud are you of the United States in each of the following?
40	MR12	MR12	Num	8	MR12: When it comes to the global economy, which of these statements best describes your opinion about the United States?
41	MR13	MR13	Num	8	MR13: In your opinion, what role does technology play in the United States' ability to compete globally?
42	MR14A	MR14	Num	8	MR14A: [Increasing funding for technological research and development] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?

#	Variable	Question	Type	Len	Label
43	MR14B	MR14	Num	8	MR14B: [Strengthening Americans' ability to trademark or copyright their ideas] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?
44	MR14C	MR14	Num	8	MR14C: [Increasing funding for education and workforce training] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?
45	MR14D	MR14	Num	8	MR14D: [Forming relationships with businesses and universities to advance technology] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?
46	MR14E	MR14	Num	8	MR14E: [Expanding access to broadband internet across the United States] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?
47	MR15A	MR15	Num	8	MR15A: [Your access to affordable health insurance coverage] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
48	MR15B	MR15	Num	8	MR15B: [The quality of the health care you receive] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?

#	Variable	Question	Type	Len	Label
49	MR15C	MR15	Num	8	MR15C: [Your access to your own medical records] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
50	MR15D	MR15	Num	8	MR15D: [The privacy of your medical records] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
51	MR15E	MR15	Num	8	MR15E: [Your access to telehealth options with your health care provider such as a live video service, talking over the telephone, or communicating via email or text message] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
52	MR15F	MR15	Num	8	MR15F: [Your out-of-pocket costs for your medical care] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
53	MR16A	MR16	Num	8	MR16A: [Expanding telehealth options such as a live video service, talking over the telephone, or communicating via email or text message] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?
54	MR16B	MR16	Num	8	MR16B: [Increasing access to health care providers and medical records via the Internet] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?

#	Variable	Question	Type	Len	Label
55	MR16C	MR16	Num	8	MR16C: [Improving the way health care providers share patient data to coordinate care] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?
56	MR16D	MR16	Num	8	MR16D: [Increasing advance notice about the out-of-pocket costs for your medical care before you receive services] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?
57	MR16E	MR16	Num	8	MR16E: [Providing access to a wearable device that your health care provider can use to monitor your health remotely] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each on you personally?
58	MR17A	MR17	Num	8	MR17A: [Accessing a federal government website such as the Census Bureau, the IRS (Internal Revenue Service), or the CDC (Centers for Disease Control and Prevention) to look up information] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.
59	MR17B	MR17	Num	8	MR17B: [Submitted a form, processed a payment, or used the chat function on a federal government website] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.

#	Variable	Question	Type	Len	Label
60	MR17C	MR17	Num	8	MR17C: [Interacted with a federal government agency over social media] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.
61	MR17D	MR17	Num	8	MR17D: [Used a federal government app] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.
62	MR17E	MR17	Num	8	MR17E: [Gone to a federal government agency in-person] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.
63	MR17F	MR17	Num	8	MR17F: [Called a federal government agency on the phone] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.
64	MR18A	MR18	Num	8	MR18A: [The website or apps' ease of use] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
65	MR18B	MR18	Num	8	MR18B: [The availability of information about the service] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?
66	MR18C	MR18	Num	8	MR18C: [The ability to submit applications or other documents online] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?

#	Variable	Question	Type	Len	Label
67	MR19A	MR19	Num	8	MR19A: [Increasing the number of services it offers online] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?
68	MR19B	MR19	Num	8	MR19B: [Sending personalized service notifications such as application status or reminders to submit documents] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?
69	MR19C	MR19	Num	8	MR19C: [Increasing information-sharing across different agencies to streamline online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?
70	MR19D	MR19	Num	8	MR19D: [Investing in apps to make services more accessible on mobile devices] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?
71	MR19E	MR19	Num	8	MR19E: [Increasing partnerships with private businesses to improve online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?

#	Variable	Question	Type	Len	Label
72	MR19F	MR19	Num	8	MR19F: [Increasing opportunities for users to provide feedback on online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?
73	MR20	MR20	Num	8	MR20: Overall, do you think the automation of jobs through new technology and artificial intelligence in the workplace has mostly helped American workers, has mostly hurt American workers, or has it neither helped nor hurt them?
74	MR21	MR21	Num	8	MR21: How personally concerned are you that your job could be eliminated in the next ten years as a result of increases in automation?
75	MR22A	MR22	Num	8	MR22A: [A website that provides information on which jobs are most likely to be affected by automation] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?
76	MR22B	MR22	Num	8	MR22B: [Funding for training programs for workers to gain new skills] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?

#	Variable	Question	Type	Len	Label
77	MR22C	MR22	Num	8	MR22C: [Providing incentives for businesses to offer their employees training] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?
78	MR23	MR23	Num	8	MR23: Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with the federal government's current efforts to protect Americans' privacy and secure their personal data online?
79	MR24A	MR24	Num	8	MR24A: [Your social media activity] How secure do you think information about each of the following is online?
80	MR24B	MR24	Num	8	MR24B: [Your physical location] How secure do you think information about each of the following is online?
81	MR24C	MR24	Num	8	MR24C: [Your private text conversations] How secure do you think information about each of the following is online?
82	MR25A	MR25	Num	8	MR25A: [Reducing the amount of personal data collected by government agencies] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?
83	MR25B	MR25	Num	8	MR25B: [Treating data privacy for individuals as a national security issue] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?

#	Variable	Question	Type	Len	Label
84	MR25C	MR25	Num	8	MR25C: [Increasing investments in federal cybersecurity measures] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?
85	MR25D	MR25	Num	8	MR25D: [Establishing national standards for how companies can collect, process, and share personal data] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?
86	MR25E	MR25	Num	8	MR25E: [Imposing stronger punishments for cyber criminals] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?
87	MR25F	MR25	Num	8	MR25F: [Partnering with businesses to share information about data threats and cyberattacks] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?
88	MR26	MR26	Num	8	MR26: Do you think the rise in cryptocurrencies such as Bitcoin has led to an increase in cyberattacks, led to a decrease in cyberattacks, or has had no impact? If you are not sure, you can say that, too.
89	POLITICS	PID1, PIDA, PIDB, PIDI	Num	8	POLITICS: Do you consider yourself a Democrat, a Republican, an independent or none of these?

#	Variable	Question	Type	Len	Label
90	IDEO	D3, D4, D5	Num	8	IDEO: Generally speaking, do you consider yourself to be a liberal, moderate, or conservative?
91	AGEGRP	N/A	Num	8	AGEGRP: Age
92	GENDER	N/A	Num	8	GENDER: Gender
93	RACETH	N/A	Num	8	RACETH: Race/ethnicity
94	MARITAL	N/A	Num	8	MARITAL: Marital status
95	EDUCATION	N/A	Num	8	EDUCATION: Educational attainment
96	HHINCOME	N/A	Num	8	HHINCOME: Household income
97	EMPSTATUS	N/A	Num	8	EMPSTATUS: Employment status
98	CENSUS_REGION	N/A	Num	8	CENSUS_REGION: Census region
99	STATE	N/A	Char	2	STATE: State of residence

Variables #91-99 are AmeriSpeak Omnibus® profile variables. These variables are collapsed or recoded to minimize the risk of disclosing respondent privacy.

Details of Variables

- “.” Or space: logic skip, respondent is not applicable to a specific question
- 99: missing, survey non-respondent

SURV_MODE: Survey interview mode (online or phone)			
SURV_MODE	Frequency	Weighted Frequency	Percent
(1) Phone interview	39	38	3.83
(2) Web interview	965	966	96.17
Total	1004	1004	100.00

MR1A: [Healthcare] How much attention do you pay to information about each of the following topics?			
MR1A	Frequency	Weighted Frequency	Percent
(1) A great deal	143	128	12.74
(2) Quite a bit	264	275	27.42
(3) A moderate amount	379	364	36.28
(4) Only a little	168	190	18.94
(5) None at all	46	45	4.45
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	2	0.17
Total	1004	1004	100.00

MR1B: [Government services such as Social Security, student financial aid, and natural disaster assistance] How much attention do you pay to information about each of the following topics?			
MR1B	Frequency	Weighted Frequency	Percent
(1) A great deal	120	115	11.49
(2) Quite a bit	212	213	21.26
(3) A moderate amount	349	367	36.56
(4) Only a little	243	240	23.90
(5) None at all	80	68	6.79
Total	1004	1004	100.00

MR1C: [Government spending] How much attention do you pay to information about each of the following topics?			
MR1C	Frequency	Weighted Frequency	Percent
(1) A great deal	113	116	11.59
(2) Quite a bit	187	174	17.29
(3) A moderate amount	373	368	36.66
(4) Only a little	251	255	25.44
(5) None at all	78	88	8.77
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	2	3	0.25
Total	1004	1004	100.00

MR1D: [Workforce education] How much attention do you pay to information about each of the following topics?			
MR1D	Frequency	Weighted Frequency	Percent
(1) A great deal	43	43	4.23
(2) Quite a bit	119	100	9.95
(3) A moderate amount	313	348	34.68
(4) Only a little	346	333	33.21
(5) None at all	176	171	16.99
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	9	0.94
Total	1004	1004	100.00

MR1E: [Online data privacy and security] How much attention do you pay to information about each of the following topics?			
MR1E	Frequency	Weighted Frequency	Percent
(1) A great deal	124	121	12.08
(2) Quite a bit	195	197	19.67
(3) A moderate amount	408	414	41.24
(4) Only a little	198	193	19.26
(5) None at all	72	70	7.01
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	8	0.75
Total	1004	1004	100.00

MR1F: [The United States' standing in the world] How much attention do you pay to information about each of the following topics?			
MR1F	Frequency	Weighted Frequency	Percent
(1) A great deal	135	141	14.02
(2) Quite a bit	220	214	21.34
(3) A moderate amount	356	370	36.90
(4) Only a little	219	196	19.57
(5) None at all	70	76	7.62
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	6	0.56
Total	1004	1004	100.00

MR2: How much of the time do you think you can trust the federal government to do what is right for you or your family?			
MR2	Frequency	Weighted Frequency	Percent
(1) All of the time	10	9	0.85
(2) Most of the time	137	143	14.26
(3) Some of the time	432	410	40.87
(4) A little of the time	296	298	29.71
(5) None of the time	125	133	13.27
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	11	1.05
Total	1004	1004	100.00

MR3A: [Improving the health care system] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3A	Frequency	Weighted Frequency	Percent
(1) A great deal	425	440	43.83
(2) Quite a bit	244	241	23.95
(3) A moderate amount	207	199	19.78
(4) Only a little	79	85	8.47
(5) None at all	40	32	3.17
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	8	0.78
Total	1004	1004	100.00

MR3B: [Making it easier for the public to find and participate in federal programs that deliver services such as Social Security, student financial aid, and natural disaster relief] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3B	Frequency	Weighted Frequency	Percent
(1) A great deal	229	233	23.18
(2) Quite a bit	253	253	25.19
(3) A moderate amount	339	336	33.47
(4) Only a little	133	134	13.34
(5) None at all	41	35	3.49
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.34
Total	1004	1004	100.00

MR3C: [Completing high quality government projects quickly and at the lowest possible cost] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3C	Frequency	Weighted Frequency	Percent
(1) A great deal	215	219	21.79
(2) Quite a bit	309	316	31.52
(3) A moderate amount	331	329	32.78
(4) Only a little	99	87	8.62
(5) None at all	40	39	3.85
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	15	1.45
Total	1004	1004	100.00

MR3D: [Adapting workforce education to meet a changing economy] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3D	Frequency	Weighted Frequency	Percent
(1) A great deal	199	198	19.73
(2) Quite a bit	298	297	29.60
(3) A moderate amount	342	346	34.49
(4) Only a little	106	98	9.73
(5) None at all	50	57	5.63
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	8	0.82
Total	1004	1004	100.00

MR3E: [Improving online data privacy and security] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3E	Frequency	Weighted Frequency	Percent
(1) A great deal	304	309	30.78
(2) Quite a bit	313	306	30.45
(3) A moderate amount	268	267	26.62
(4) Only a little	82	87	8.67
(5) None at all	32	29	2.89
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	6	0.59
Total	1004	1004	100.00

MR3F: [Improving the United States' standing as a global leader] How much effort would you like the federal government to devote to each of the following areas over the next 10 years?			
MR3F	Frequency	Weighted Frequency	Percent
(1) A great deal	253	258	25.72
(2) Quite a bit	265	249	24.78
(3) A moderate amount	292	286	28.52
(4) Only a little	135	152	15.18
(5) None at all	53	49	4.90
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	6	9	0.90
Total	1004	1004	100.00

MR4A: [Improving the health care system] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4A	Frequency	Weighted Frequency	Percent
(1) The federal government	533	545	54.28
(2) The private sector	458	439	43.70
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	13	20	2.02
Total	1004	1004	100.00

MR4B: [Making it easier for the public to find and participate in federal programs that deliver services such as Social Security, student financial aid, and natural disaster relief] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4B	Frequency	Weighted Frequency	Percent
(1) The federal government	623	634	63.20
(2) The private sector	360	349	34.72
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	21	21	2.09
Total	1004	1004	100.00

MR4C: [Completing high quality government projects quickly and at the lowest possible cost] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4C	Frequency	Weighted Frequency	Percent
(1) The federal government	472	486	48.43
(2) The private sector	519	502	50.02
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	13	16	1.55
Total	1004	1004	100.00

MR4D: [Adapting workforce education to meet a changing economy] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4D	Frequency	Weighted Frequency	Percent
(1) The federal government	336	343	34.13
(2) The private sector	648	638	63.53
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	20	23	2.34
Total	1004	1004	100.00

MR4E: [Improving online data privacy and security] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4E	Frequency	Weighted Frequency	Percent
(1) The federal government	400	427	42.49
(2) The private sector	588	562	56.02
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	16	15	1.48
Total	1004	1004	100.00

MR4F: [Improving the United States' standing as a global leader] If you had to choose, do you trust the federal government or the private sector to do a better job of handling each of the following?			
MR4F	Frequency	Weighted Frequency	Percent
(1) The federal government	731	736	73.30
(2) The private sector	260	255	25.43
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	13	13	1.27
Total	1004	1004	100.00

MR5: How much do you trust the federal government to deliver services fairly to all Americans regardless of their race, ethnicity, or other characteristics?			
MR5	Frequency	Weighted Frequency	Percent
(1) A great deal	57	50	4.97
(2) Quite a bit	145	167	16.59
(3) A moderate amount	391	386	38.41
(4) Only a little	252	246	24.47
(5) Not at all	155	149	14.80
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	8	0.75
Total	1004	1004	100.00

MR6: How much confidence do you have in the federal government to spend money in the best interest of the public?			
MR6	Frequency	Weighted Frequency	Percent
(1) A great deal	17	16	1.61
(2) Quite a bit	65	74	7.41
(3) A moderate amount	324	310	30.90
(4) Only a little	344	358	35.65
(5) None at all	249	231	23.02
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	14	1.41
Total	1004	1004	100.00

MR7: Looking ahead to the next ten years, how important do you think the federal government will be in terms of approving the lives of Americans? Will it be more important than it is now, less important than it is now, or will it be about equally as important?			
MR7	Frequency	Weighted Frequency	Percent
(1) More important	407	382	38.01
(2) Less important	210	229	22.76
(3) Equally important	376	379	37.76
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	11	15	1.47
Total	1004	1004	100.00

MR8A: [Adapting to the digital world] How effective do you think the federal government is at each of the following?			
MR8A	Frequency	Weighted Frequency	Percent
(1) Extremely effective	50	61	6.10
(2) Very effective	148	147	14.63
(3) Somewhat effective	490	472	47.05
(4) Not very effective	223	231	23.03
(5) Not at all effective	86	84	8.38
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	8	0.83
Total	1004	1004	100.00

MR8B: [Identifying and eliminating wasteful spending] How effective do you think the federal government is at each of the following?			
MR8B	Frequency	Weighted Frequency	Percent
(1) Extremely effective	20	21	2.05
(2) Very effective	47	61	6.10
(3) Somewhat effective	221	221	22.04
(4) Not very effective	376	396	39.41
(5) Not at all effective	335	300	29.89
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	5	0.50
Total	1004	1004	100.00

MR8C: [Earning the trust of the American people] How effective do you think the federal government is at each of the following?			
MR8C	Frequency	Weighted Frequency	Percent
(1) Extremely effective	24	30	2.99
(2) Very effective	57	58	5.78
(3) Somewhat effective	340	334	33.26
(4) Not very effective	364	371	36.99
(5) Not at all effective	213	205	20.41
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	6	6	0.56
Total	1004	1004	100.00

MR9A: [Responding to the public's needs] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?			
MR9A	Frequency	Weighted Frequency	Percent
(1) Extremely effective	48	53	5.24
(2) Very effective	163	163	16.24
(3) Somewhat effective	474	463	46.12
(4) Not very effective	219	238	23.72
(5) Not at all effective	95	83	8.26
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	4	0.43
Total	1004	1004	100.00

MR9B: [Helping people find information about COVID-19] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?			
MR9B	Frequency	Weighted Frequency	Percent
(1) Extremely effective	95	97	9.71
(2) Very effective	321	308	30.63
(3) Somewhat effective	415	435	43.36
(4) Not very effective	99	101	10.06
(5) Not at all effective	69	57	5.67
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	6	0.57
Total	1004	1004	100.00

MR9C: [Connecting people with government services such as unemployment and food assistance] During the ongoing COVID-19 pandemic, how effective do you think the federal government has been at each of the following?			
MR9C	Frequency	Weighted Frequency	Percent
(1) Extremely effective	65	73	7.24
(2) Very effective	199	187	18.59
(3) Somewhat effective	521	544	54.23
(4) Not very effective	150	148	14.78
(5) Not at all effective	64	48	4.75
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	4	0.40
Total	1004	1004	100.00

MR10: In your opinion, are federal government investments in technology usually worth the investment, or not?			
MR10	Frequency	Weighted Frequency	Percent
(1) Yes, they are worth the investment	695	682	67.97
(2) No, they are not worth the investment	290	296	29.53
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	19	25	2.50
Total	1004	1004	100.00

MR11A: [Its armed forces] How proud are you of the United States in each of the following?			
MR11A	Frequency	Weighted Frequency	Percent
(1) Extremely proud	292	281	28.01
(2) Very proud	317	296	29.44
(3) Moderately proud	262	272	27.09
(4) Not very proud	75	87	8.71
(5) Not proud at all	46	57	5.70
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	11	1.05
Total	1004	1004	100.00

MR11B: [Its scientific and technological achievements] How proud are you of the United States in each of the following?			
MR11B	Frequency	Weighted Frequency	Percent
(1) Extremely proud	168	166	16.53
(2) Very proud	393	381	37.93
(3) Moderately proud	347	365	36.40
(4) Not very proud	55	55	5.52
(5) Not proud at all	34	28	2.80
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	8	0.82
Total	1004	1004	100.00

MR11C: [Its achievements in sports] How proud are you of the United States in each of the following?			
MR11C	Frequency	Weighted Frequency	Percent
(1) Extremely proud	84	97	9.66
(2) Very proud	255	233	23.19
(3) Moderately proud	415	412	40.99
(4) Not very proud	129	142	14.16
(5) Not proud at all	109	106	10.59
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	14	1.41
Total	1004	1004	100.00

MR11D: [Its history] How proud are you of the United States in each of the following?			
MR11D	Frequency	Weighted Frequency	Percent
(1) Extremely proud	123	125	12.42
(2) Very proud	226	205	20.39
(3) Moderately proud	333	321	31.98
(4) Not very proud	208	237	23.61
(5) Not proud at all	111	112	11.20
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	3	4	0.40
Total	1004	1004	100.00

MR11E: [Its economic achievements] How proud are you of the United States in each of the following?			
MR11E	Frequency	Weighted Frequency	Percent
(1) Extremely proud	71	69	6.89
(2) Very proud	251	230	22.95
(3) Moderately proud	440	426	42.47
(4) Not very proud	164	201	19.99
(5) Not proud at all	69	64	6.37
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.32
Total	1004	1004	100.00

MR11F: [The way democracy works] How proud are you of the United States in each of the following?			
MR11F	Frequency	Weighted Frequency	Percent
(1) Extremely proud	80	72	7.18
(2) Very proud	206	174	17.35
(3) Moderately proud	400	431	42.95
(4) Not very proud	217	235	23.38
(5) Not proud at all	97	86	8.56
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	6	0.57
Total	1004	1004	100.00

MR11G: [Its political influence in the world] How proud are you of the United States in each of the following?			
MR11G	Frequency	Weighted Frequency	Percent
(1) Extremely proud	46	37	3.65
(2) Very proud	184	166	16.55
(3) Moderately proud	414	408	40.60
(4) Not very proud	257	297	29.57
(5) Not proud at all	93	79	7.84
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	18	1.78
Total	1004	1004	100.00

MR12: When it comes to the global economy, which of these statements best describes your opinion about the United States?			
MR12	Frequency	Weighted Frequency	Percent
(1) Stands above all other countries in the world	192	201	20.00
(2) One of the greatest countries in the world, along with some others	579	551	54.84
(3) There are other countries better than the United States	222	238	23.68
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	11	15	1.49
Total	1004	1004	100.00

MR13: In your opinion, what role does technology play in the United States' ability to compete globally?			
MR13	Frequency	Weighted Frequency	Percent
(1) A major role	797	779	77.57
(2) A minor role	176	184	18.34
(3) No role at all	22	28	2.76
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.34
Total	1004	1004	100.00

MR14A: [Increasing funding for technological research and development] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?			
MR14A	Frequency	Weighted Frequency	Percent
(1) Strongly support	341	335	33.38
(2) Somewhat support	366	354	35.29
(3) Neither support nor oppose	209	221	22.00
(4) Somewhat oppose	44	51	5.07
(5) Strongly oppose	33	31	3.05
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	11	12	1.20
Total	1004	1004	100.00

MR14B: [Strengthening Americans' ability to trademark or copyright their ideas] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?			
MR14B	Frequency	Weighted Frequency	Percent
(1) Strongly support	305	302	30.11
(2) Somewhat support	331	321	31.95
(3) Neither support nor oppose	306	313	31.14
(4) Somewhat oppose	34	42	4.14
(5) Strongly oppose	16	14	1.41
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	13	1.25
Total	1004	1004	100.00

MR14C: [Increasing funding for education and workforce training] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?			
MR14C	Frequency	Weighted Frequency	Percent
(1) Strongly support	385	399	39.72
(2) Somewhat support	318	300	29.91
(3) Neither support nor oppose	206	216	21.49
(4) Somewhat oppose	47	39	3.87
(5) Strongly oppose	36	37	3.67
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	13	1.34
Total	1004	1004	100.00

MR14D: [Forming relationships with businesses and universities to advance technology] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?			
MR14D	Frequency	Weighted Frequency	Percent
(1) Strongly support	322	325	32.41
(2) Somewhat support	367	331	32.98
(3) Neither support nor oppose	232	263	26.16
(4) Somewhat oppose	37	45	4.45
(5) Strongly oppose	36	27	2.66
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	14	1.35
Total	1004	1004	100.00

MR14E: [Expanding access to broadband internet across the United States] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to improve the country's ability to compete globally?			
MR14E	Frequency	Weighted Frequency	Percent
(1) Strongly support	422	407	40.56
(2) Somewhat support	289	273	27.24
(3) Neither support nor oppose	226	254	25.31
(4) Somewhat oppose	30	26	2.60
(5) Strongly oppose	25	24	2.38
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	19	1.92
Total	1004	1004	100.00

MR15A: [Your access to affordable health insurance coverage] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15A	Frequency	Weighted Frequency	Percent
(1) Very satisfied	210	212	21.13
(2) Somewhat satisfied	275	285	28.40
(3) Neither satisfied nor dissatisfied	187	200	19.93
(4) Somewhat dissatisfied	159	142	14.18
(5) Very dissatisfied	140	115	11.49
(6) Not applicable	21	32	3.14
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	17	1.72
Total	1004	1004	100.00

MR15B: [The quality of the health care you receive] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15B	Frequency	Weighted Frequency	Percent
(1) Very satisfied	303	295	29.36
(2) Somewhat satisfied	353	354	35.30
(3) Neither satisfied nor dissatisfied	172	183	18.20
(4) Somewhat dissatisfied	100	108	10.74
(5) Very dissatisfied	59	46	4.60
(6) Not applicable	11	8	0.82
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	6	10	0.97
Total	1004	1004	100.00

MR15C: [Your access to your own medical records] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15C	Frequency	Weighted Frequency	Percent
(1) Very satisfied	315	316	31.51
(2) Somewhat satisfied	290	283	28.16
(3) Neither satisfied nor dissatisfied	247	253	25.18
(4) Somewhat dissatisfied	79	86	8.60
(5) Very dissatisfied	54	48	4.77
(6) Not applicable	11	9	0.93
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	8	9	0.86
Total	1004	1004	100.00

MR15D: [The privacy of your medical records] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15D	Frequency	Weighted Frequency	Percent
(1) Very satisfied	293	312	31.08
(2) Somewhat satisfied	297	281	28.01
(3) Neither satisfied nor dissatisfied	272	266	26.44
(4) Somewhat dissatisfied	70	70	6.92
(5) Very dissatisfied	51	53	5.27
(6) Not applicable	11	9	0.85
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	14	1.43
Total	1004	1004	100.00

MR15E: [Your access to telehealth options with your health care provider such as a live video service, talking over the telephone, or communicating via email or text message] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15E	Frequency	Weighted Frequency	Percent
(1) Very satisfied	276	285	28.34
(2) Somewhat satisfied	272	258	25.70
(3) Neither satisfied nor dissatisfied	300	294	29.24
(4) Somewhat dissatisfied	60	69	6.88
(5) Very dissatisfied	36	30	3.03
(6) Not applicable	51	55	5.51
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.30
Total	1004	1004	100.00

MR15F: [Your out-of-pocket costs for your medical care] Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR15F	Frequency	Weighted Frequency	Percent
(1) Very satisfied	185	195	19.44
(2) Somewhat satisfied	200	201	20.05
(3) Neither satisfied nor dissatisfied	185	209	20.85
(4) Somewhat dissatisfied	221	202	20.15
(5) Very dissatisfied	186	164	16.32
(6) Not applicable	22	25	2.46
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	7	0.74
Total	1004	1004	100.00

MR16A: [Expanding telehealth options such as a live video service, talking over the telephone, or communicating via email or text message] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?			
MR16A	Frequency	Weighted Frequency	Percent
(1) A major impact	328	324	32.32
(2) A minor impact	457	459	45.75
(3) No impact at all	210	207	20.63
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.30
Total	1004	1004	100.00

MR16B: [Increasing access to health care providers and medical records via the Internet] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?			
MR16B	Frequency	Weighted Frequency	Percent
(1) A major impact	352	352	35.02
(2) A minor impact	446	424	42.18
(3) No impact at all	193	210	20.93
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	13	19	1.87
Total	1004	1004	100.00

MR16C: [Improving the way health care providers share patient data to coordinate care] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?			
MR16C	Frequency	Weighted Frequency	Percent
(1) A major impact	390	368	36.66
(2) A minor impact	431	443	44.14
(3) No impact at all	171	175	17.40
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	18	1.81
Total	1004	1004	100.00

MR16D: [Increasing advance notice about the out-of-pocket costs for your medical care before you receive services] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?			
MR16D	Frequency	Weighted Frequency	Percent
(1) A major impact	528	516	51.42
(2) A minor impact	324	340	33.84
(3) No impact at all	145	137	13.69
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	11	1.05
Total	1004	1004	100.00

MR16E: [Providing access to a wearable device that your health care provider can use to monitor your health remotely] Thinking about measures the federal government could take to improve health care in the United States, how much of an impact would each of the following have on you personally?			
MR16E	Frequency	Weighted Frequency	Percent
(1) A major impact	290	292	29.10
(2) A minor impact	414	405	40.38
(3) No impact at all	289	293	29.16
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	11	14	1.35
Total	1004	1004	100.00

MR17A: [Accessing a federal government website such as the Census Bureau, the IRS (Internal Revenue Service), or the CDC (Centers for Disease Control and Prevention) to look up information] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17A	Frequency	Weighted Frequency	Percent
(1) Yes	666	667	66.42
(2) No	275	261	25.98
(77) Not sure	61	70	6.99
(99) SKIPPED ON WEB/REFUSED (VOL)	2	6	0.60
Total	1004	1004	100.00

MR17B: [Submitted a form, processed a payment, or used the chat function on a federal government website] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17B	Frequency	Weighted Frequency	Percent
(1) Yes	317	340	33.88
(2) No	603	567	56.49
(77) Not sure	79	87	8.62
(99) SKIPPED ON WEB/REFUSED (VOL)	5	10	1.01
Total	1004	1004	100.00

MR17C: [Interacted with a federal government agency over social media] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17C	Frequency	Weighted Frequency	Percent
(1) Yes	75	59	5.86
(2) No	866	866	86.23
(77) Not sure	59	70	6.98
(99) SKIPPED ON WEB/REFUSED (VOL)	4	9	0.94
Total	1004	1004	100.00

MR17D: [Used a federal government app] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17D	Frequency	Weighted Frequency	Percent
(1) Yes	230	229	22.82
(2) No	696	669	66.68
(77) Not sure	72	95	9.50
(99) SKIPPED ON WEB/REFUSED (VOL)	6	10	1.00
Total	1004	1004	100.00

MR17E: [Gone to a federal government agency in-person] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17E	Frequency	Weighted Frequency	Percent
(1) Yes	128	142	14.10
(2) No	817	777	77.44
(77) Not sure	51	69	6.90
(99) SKIPPED ON WEB/REFUSED (VOL)	8	16	1.55
Total	1004	1004	100.00

MR17F: [Called a federal government agency on the phone] Have you done any of the following in the past year, or not? If you are not sure, you can say that, too.			
MR17F	Frequency	Weighted Frequency	Percent
(1) Yes	295	298	29.70
(2) No	652	634	63.15
(77) Not sure	50	62	6.13
(99) SKIPPED ON WEB/REFUSED (VOL)	7	10	1.01
Total	1004	1004	100.00

MR18A: [The website or apps' ease of use] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR18A	Frequency	Weighted Frequency	Percent
.	278	270	26.85
(1) Very satisfied	104	100	9.99
(2) Somewhat satisfied	255	263	26.18
(3) Neither satisfied nor dissatisfied	239	246	24.46
(4) Somewhat dissatisfied	88	86	8.56
(5) Very dissatisfied	35	33	3.25
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	7	0.71
Total	1004	1004	100.00

MR18B: [The availability of information about the service] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR18B	Frequency	Weighted Frequency	Percent
.	278	270	26.85
(1) Very satisfied	115	110	10.97
(2) Somewhat satisfied	283	272	27.06
(3) Neither satisfied nor dissatisfied	205	233	23.25
(4) Somewhat dissatisfied	92	87	8.65
(5) Very dissatisfied	29	31	3.13
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	2	1	0.09
Total	1004	1004	100.00

MR18C: [The ability to submit applications or other documents online] Thinking about the federal government service or services you accessed online, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with each of the following?			
MR18C	Frequency	Weighted Frequency	Percent
.	278	270	26.85
(1) Very satisfied	112	107	10.66
(2) Somewhat satisfied	260	245	24.38
(3) Neither satisfied nor dissatisfied	234	265	26.42
(4) Somewhat dissatisfied	79	80	7.95
(5) Very dissatisfied	37	34	3.43
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	4	3	0.31
Total	1004	1004	100.00

MR19A: [Increasing the number of services it offers online] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19A	Frequency	Weighted Frequency	Percent
(1) A major impact	399	404	40.20
(2) A minor impact	394	382	38.09
(3) No impact at all	194	198	19.72
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	17	20	1.99
Total	1004	1004	100.00

MR19B: [Sending personalized service notifications such as application status or reminders to submit documents] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19B	Frequency	Weighted Frequency	Percent
(1) A major impact	369	371	36.97
(2) A minor impact	416	406	40.42
(3) No impact at all	205	210	20.94
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	14	17	1.67
Total	1004	1004	100.00

MR19C: [Increasing information-sharing across different agencies to streamline online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19C	Frequency	Weighted Frequency	Percent
(1) A major impact	362	344	34.29
(2) A minor impact	414	424	42.24
(3) No impact at all	212	218	21.69
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	16	18	1.78
Total	1004	1004	100.00

MR19D: [Investing in apps to make services more accessible on mobile devices] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19D	Frequency	Weighted Frequency	Percent
(1) A major impact	327	335	33.38
(2) A minor impact	425	418	41.68
(3) No impact at all	234	230	22.87
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	18	21	2.08
Total	1004	1004	100.00

MR19E: [Increasing partnerships with private businesses to improve online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19E	Frequency	Weighted Frequency	Percent
(1) A major impact	301	292	29.04
(2) A minor impact	439	436	43.47
(3) No impact at all	246	255	25.37
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	18	21	2.12
Total	1004	1004	100.00

MR19F: [Increasing opportunities for users to provide feedback on online services] Thinking about measures the federal government could take to improve the services it offers online, how much of an impact would each of the following have on you personally?			
MR19F	Frequency	Weighted Frequency	Percent
(1) A major impact	292	292	29.05
(2) A minor impact	438	436	43.44
(3) No impact at all	262	263	26.21
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	13	1.31
Total	1004	1004	100.00

MR20: Overall, do you think the automation of jobs through new technology and artificial intelligence in the workplace has mostly helped American workers, has mostly hurt American workers, or has it neither helped nor hurt them?			
MR20	Frequency	Weighted Frequency	Percent
(1) Helped a lot	76	72	7.13
(2) Helped a little	218	201	19.97
(3) Neither helped nor hurt	276	308	30.67
(4) Hurt a little	258	252	25.14
(5) Hurt a lot	167	159	15.81
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	13	1.28
Total	1004	1004	100.00

MR21: How personally concerned are you that your job could be eliminated in the next ten years as a result of increases in automation?			
MR21	Frequency	Weighted Frequency	Percent
(1) Extremely concerned	37	45	4.47
(2) Very concerned	52	48	4.78
(3) Moderately concerned	176	192	19.09
(4) Not very concerned	253	246	24.51
(5) Not concerned at all	467	449	44.73
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	19	24	2.41
Total	1004	1004	100.00

MR22A: [A website that provides information on which jobs are most likely to be affected by automation] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?			
MR22A	Frequency	Weighted Frequency	Percent
(1) A major impact	292	296	29.52
(2) A minor impact	386	372	37.10
(3) No impact at all	316	324	32.22
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	12	1.17
Total	1004	1004	100.00

MR22B: [Funding for training programs for workers to gain new skills] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?			
MR22B	Frequency	Weighted Frequency	Percent
(1) A major impact	455	437	43.49
(2) A minor impact	280	286	28.52
(3) No impact at all	262	272	27.09
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	7	9	0.91
Total	1004	1004	100.00

MR22C: [Providing incentives for businesses to offer their employees training] Thinking about measures the federal government could take to help the workforce adapt to increases in automation, how much of an impact would each of the following have on you personally?			
MR22C	Frequency	Weighted Frequency	Percent
(1) A major impact	415	403	40.09
(2) A minor impact	306	307	30.53
(3) No impact at all	275	285	28.36
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	8	10	1.01
Total	1004	1004	100.00

MR23: Overall, are you satisfied, dissatisfied, or neither satisfied nor dissatisfied with the federal government's current efforts to protect Americans' privacy and secure their personal data online?			
MR23	Frequency	Weighted Frequency	Percent
(1) Very satisfied	29	36	3.58
(2) Somewhat satisfied	198	193	19.20
(3) Neither satisfied nor dissatisfied	374	379	37.79
(4) Somewhat dissatisfied	255	259	25.77
(5) Very dissatisfied	142	127	12.61
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	6	11	1.05
Total	1004	1004	100.00

MR24A: [Your social media activity] How secure do you think information about each of the following is online?			
MR24A	Frequency	Weighted Frequency	Percent
(1) Extremely secure	13	16	1.60
(2) Very secure	46	64	6.41
(3) Somewhat secure	217	217	21.61
(4) Not very secure	318	335	33.34
(5) Not at all secure	359	308	30.71
(6) Not applicable	48	57	5.66
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	3	7	0.67
Total	1004	1004	100.00

MR24B: [Your physical location] How secure do you think information about each of the following is online?			
MR24B	Frequency	Weighted Frequency	Percent
(1) Extremely secure	13	13	1.34
(2) Very secure	61	63	6.28
(3) Somewhat secure	238	259	25.76
(4) Not very secure	351	362	36.07
(5) Not at all secure	318	274	27.28
(6) Not applicable	18	18	1.79
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	15	1.47
Total	1004	1004	100.00

MR24C: [Your private text conversations] How secure do you think information about each of the following is online?			
MR24C	Frequency	Weighted Frequency	Percent
(1) Extremely secure	11	14	1.39
(2) Very secure	71	78	7.81
(3) Somewhat secure	347	368	36.66
(4) Not very secure	313	306	30.51
(5) Not at all secure	231	198	19.74
(6) Not applicable	26	30	2.96
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	5	9	0.94
Total	1004	1004	100.00

MR25A: [Reducing the amount of personal data collected by government agencies] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25A	Frequency	Weighted Frequency	Percent
(1) Strongly support	382	363	36.14
(2) Somewhat support	305	291	29.01
(3) Neither support nor oppose	248	268	26.64
(4) Somewhat oppose	42	46	4.54
(5) Strongly oppose	18	19	1.89
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	9	18	1.78
Total	1004	1004	100.00

MR25B: [Treating data privacy for individuals as a national security issue] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25B	Frequency	Weighted Frequency	Percent
(1) Strongly support	415	393	39.19
(2) Somewhat support	309	323	32.21
(3) Neither support nor oppose	201	196	19.57
(4) Somewhat oppose	46	45	4.52
(5) Strongly oppose	22	28	2.78
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	11	17	1.73
Total	1004	1004	100.00

MR25C: [Increasing investments in federal cybersecurity measures] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25C	Frequency	Weighted Frequency	Percent
(1) Strongly support	441	415	41.33
(2) Somewhat support	300	306	30.47
(3) Neither support nor oppose	205	213	21.26
(4) Somewhat oppose	24	22	2.18
(5) Strongly oppose	24	32	3.15
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	16	1.61
Total	1004	1004	100.00

MR25D: [Establishing national standards for how companies can collect, process, and share personal data] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25D	Frequency	Weighted Frequency	Percent
(1) Strongly support	462	448	44.67
(2) Somewhat support	303	294	29.30
(3) Neither support nor oppose	176	181	18.07
(4) Somewhat oppose	31	34	3.40
(5) Strongly oppose	22	25	2.54
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	10	20	2.02
Total	1004	1004	100.00

MR25E: [Imposing stronger punishments for cyber criminals] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25E	Frequency	Weighted Frequency	Percent
(1) Strongly support	640	602	59.98
(2) Somewhat support	180	197	19.64
(3) Neither support nor oppose	139	145	14.43
(4) Somewhat oppose	26	27	2.67
(5) Strongly oppose	11	13	1.31
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	8	20	1.97
Total	1004	1004	100.00

MR25F: [Partnering with businesses to share information about data threats and cyberattacks] Do you support, oppose, or neither support nor oppose the federal government taking each of the following measures to help protect the data privacy and security of individuals?			
MR25F	Frequency	Weighted Frequency	Percent
(1) Strongly support	358	338	33.69
(2) Somewhat support	351	332	33.04
(3) Neither support nor oppose	226	254	25.30
(4) Somewhat oppose	29	26	2.63
(5) Strongly oppose	28	35	3.47
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	12	19	1.86
Total	1004	1004	100.00

MR26: Do you think the rise in cryptocurrencies such as Bitcoin has led to an increase in cyberattacks, led to a decrease in cyberattacks, or has had no impact? If you are not sure, you can say that, too.			
MR26	Frequency	Weighted Frequency	Percent
(1) Increase	365	353	35.12
(2) Decrease	19	24	2.38
(3) No impact	163	162	16.11
(77) Not sure	454	458	45.61
(99) SKIPPED ON WEB/REFUSED (VOL)	3	8	0.79
Total	1004	1004	100.00

POLITICS: Do you consider yourself a Democrat, a Republican, an independent or none of these?			
POLITICS	Frequency	Weighted Frequency	Percent
(1) Strong Democrat	232	224	22.31
(2) Not so strong Democrat	144	142	14.09
(3) Lean Democrat	116	118	11.75
(4) Independent/Do not lean	147	164	16.33
(5) Lean Republican	104	105	10.47
(6) Not so strong Republican	110	107	10.66
(7) Strong Republican	145	137	13.68
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	6	7	0.71
Total	1004	1004	100.00

IDEO: Generally speaking, do you consider yourself to be a liberal, moderate, or conservative?			
IDEO	Frequency	Weighted Frequency	Percent
(1) Very liberal	125	123	12.25
(2) Somewhat liberal	103	115	11.42
(3) Moderate	475	481	47.89
(4) Somewhat conservative	160	147	14.64
(5) Very conservative	120	115	11.49
(99) DON'T KNOW/SKIPPED ON WEB/REFUSED (VOL)	21	23	2.30
Total	1004	1004	100.00

MARITAL: Marital status			
MARITAL	Frequency	Weighted Frequency	Percent
(1) Married	535	490	48.79
(2) Widowed	38	35	3.47
(3) Divorced	116	109	10.87
(4) Separated	44	38	3.79
(5) Never married	202	250	24.85
(6) Living with partner	69	83	8.23
Total	1004	1004	100.00

AGEGRP: Age			
AGEGRP	Frequency	Weighted Frequency	Percent
(1) 18 to 29	104	188	18.71
(2) 30 to 39	218	178	17.75
(3) 40 to 59	335	328	32.66
(4) 60 to 64	124	85	8.46
(5) 65 or older	223	225	22.42
Total	1004	1004	100.00

EDUCATION: Educational attainment			
EDUCATION	Frequency	Weighted Frequency	Percent
(1) Less than high school graduate	28	84	8.34
(2) High school graduate	174	289	28.77
(3) Some college	432	276	27.46
(4) Bachelor's degree or higher	370	356	35.43
Total	1004	1004	100.00

RACETH: Race/ethnicity			
RACETH	Frequency	Weighted Frequency	Percent
(1) White, non-Hispanic	640	634	63.18
(2) African American, non-Hispanic	124	115	11.41
(3) Hispanic	163	169	16.87
(4) Other	77	86	8.54
Total	1004	1004	100.00

GENDER: Gender			
GENDER	Frequency	Weighted Frequency	Percent
(1) Male	467	478	47.62
(2) Female	537	526	52.38
Total	1004	1004	100.00

HHINCOME: Household income			
HHINCOME	Frequency	Weighted Frequency	Percent
(1) Under \$10,000	41	41	4.10
(2) \$10,000 to under \$20,000	60	64	6.40
(3) \$20,000 to under \$30,000	123	136	13.53
(4) \$30,000 to under \$40,000	84	91	9.10
(5) \$40,000 to under \$50,000	86	75	7.50
(6) \$50,000 to under \$75,000	209	194	19.35
(7) \$75,000 to under \$100,000	171	171	16.99
(8) \$100,000 to under \$150,000	145	144	14.29
(9) \$150,000 or more	85	88	8.73
Total	1004	1004	100.00

EMPSTATUS: Employment status			
EMPSTATUS	Frequency	Weighted Frequency	Percent
(1) Employed	605	593	59.11
(2) Not employed	399	411	40.89
Total	1004	1004	100.00

STATE: State of residence			
STATE	Frequency	Weighted Frequency	Percent
Alabama	13	15	1.49
Arkansas	8	8	0.77
Arizona	32	21	2.10
California	101	114	11.37
Colorado	28	16	1.57
Connecticut	9	11	1.12
District of Columbia	5	9	0.87
Delaware	9	10	1.02
Florida	66	77	7.64
Georgia	26	21	2.07

Hawaii	4	3	0.26
Iowa	12	9	0.92
Idaho	14	10	1.00
Illinois	69	47	4.66
Indiana	18	16	1.59
Kansas	6	3	0.33
Kentucky	11	9	0.94
Louisiana	7	5	0.54
Massachusetts	16	20	2.03
Maryland	13	16	1.56
Maine	6	7	0.69
Michigan	35	24	2.44
Minnesota	25	19	1.85
Missouri	28	16	1.62
Mississippi	7	7	0.68
Montana	5	4	0.40
North Carolina	26	30	3.00
North Dakota	4	2	0.17
Nebraska	22	10	0.97
New Hampshire	4	5	0.48
New Jersey	20	30	3.03
New Mexico	13	10	1.04
Nevada	9	8	0.84
New York	32	36	3.54
Ohio	37	29	2.90
Oklahoma	14	15	1.53
Oregon	10	13	1.26
Pennsylvania	33	63	6.26
Rhode Island	2	3	0.30
South Carolina	11	15	1.53
South Dakota	7	7	0.69
Tennessee	15	26	2.55
Texas	73	90	8.96
Utah	9	7	0.71
Virginia	26	27	2.67
Vermont	2	2	0.16
Washington	26	33	3.24
Wisconsin	29	21	2.13
West Virginia	5	4	0.41
Wyoming	2	1	0.10
Total	1004	1004	100.00

CENSUS_REGION: Census region			
CENSUS_REGION	Frequency	Weighted Frequency	Percent
(1) Northeast	124	177	17.59
(2) Midwest	292	204	20.27
(3) South	335	384	38.23
(4) West	253	240	23.90
Total	1004	1004	100.00

Map of Census Regions

