Thomas Fisher

tkfisher7@gmail.com | linkedin.com/in/thomaskfisher | thomaskfisher.com

EDUCATION

Brigham Young University, Marriott School of Business - *GPA: 3.78*   Provo, UT
- Master of Information Systems Management   *Sept 2017 – Dec 2019*
- Bachelor of Science in Information Systems   *Sept 2013 – Dec 2019*

Awards*:* "Best Overall Project" for MISM Class of 2019 Capstones, 1st Place 2019 BYU Mobile App Competition, and 1st Place C#.NET Development & 2nd Place Database Design 2017 AITP National Conference

EXPERIENCE

Tesla, Inc.   *Aug 2020 – Present*
Software Support Engineer   *Draper, UT*

Top Hat Video   *Nov 2019 – Present*
Independent Software Development Contractor   *Bountiful, UT*
- Developing a new customer facing website, POS system, and rental/reservation system to replace their current systems

Anglepoint   *Jan 2020 – Aug 2020*
Software Asset Management Implementation Analyst   *Lindon, UT*
- Trained to become a FlexNet Manager Suite (FNMS) Implementation Consultant

Tesla, Inc.   *May 2019 – Aug 2019*
IT Applications Program Management Intern   *Fremont, CA*
- Coordinated UAT and global launch of a delivery-critical system impacting five departments across 30+ countries
- Drove data migration efforts spanning 22 programs as part of an initiative to remove dependency on 3rd party software
- Led stakeholders across six teams to document a detailed process flow for used vehicle sales to unblock architecture design

The Campus Market   *Nov 2018 – Aug 2019*
Co-Founder and CEO   *Salt Lake City, UT*
- Designed and developed a classifieds application giving university students a convenient and safe place to buy and sell housing
- Awarded 1st place and given $3,000 cash prize at BYU App Competition, received a $3,000 I-Corps grant for business idea validation and usability testing efforts, and accepted into the Google Cloud for Startups Program

Lucid Software   *Aug 2018 – Dec 2018*
Customer Success Operations Intern   *South Jordan, UT*
- Built a suite of 5 proof of concept reports to map relevant data and understand department data usage trends and needs, saving the CS department hundreds of hours of work monthly while also increasing reporting accuracy by two-fold
- Reduced company-wide Salesforce instance complexity by a factor of 2 after meeting with stakeholders, documenting data schema, and interviewing end users to uncover how Salesforce was incorporated into each role

American Express   *Jun 2018 – Aug 2018*
QA Engineering Intern   *Salt Lake City, UT*
- Raised automation test coverage by 15% by constructing new, and enhanced existing test cases via Selenium and Java

Tesla, Inc.   *May 2017 – Dec 2017*
IT Applications Project Management Intern   *Fremont, CA*
- Designed and built a prototype tool to reduce time to create a new product in the eCommerce engine by over 50%
- Created a prototype solution for tracking vehicles inside 150+ service centers utilizing Raspberry Pi's

SKILLS, and INTERESTS

- Proficient in SQL, Node, Angular, JavaScript, GCP, AWS, Firebase, NoSQL, REST APIs
- Experienced in PHP, Flutter, Dart, Azure ML, Java, Selenium, Python, Django, C++, C#, ASP.Net, Tableau
- Enjoy antique car restoration, popcorn, off-roading, golf, and troubleshooting