

Thomas Fisher

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EXPERIENCE

Tesla, Inc.

Software Product Manager | Remote | Apr 2022 - Present

- Own product documentation and communicate to global business partners, customers, directors, and engineering teams
- Test upcoming product releases for functionality/alignment with requirements, and document findings
- Understand tradeoffs technical implementations and interface with engineers to translate technical jargon into business-speak

Technical Program Manager | Remote | Nov 2021 - Apr 2022

- Managed the global pilot rollout of an internally developed system that streamlines the negotiation and signing workflows for legal contracts between Tesla and its thousands of suppliers
- Supported a major infrastructure enhancement to increase application resilience across the company by 50%

Software Support Engineer | Draper, UT | Aug 2020 - Oct 2021

- Created an internal tool used by engineers to build document templates that sped up development time by 3x
- Implemented a new type of document template globally that improved the overall look and feel of customer facing documents, and in-part resulted in double the throughput of our systems and a decrease in U.S. manual intervention by 50%
- Developed and standardized Tesla Insurance documents to support an aggressive expansion timeline across the U.S.
- Executed multiple technical migrations allowing for faster development time, and decreased manual error and technical debt

Step Friends LLC | *Co-Founder and CEO* | Salt Lake, UT | Nov 2018 - Present

- Built a cloud application that functioned as a point of sale terminal, rentals and returns manager, business report dashboard, and reservation system that was licensed to a local video rental store and ran their day-to-day business operations
- Designed and developed a classifieds application for university students to have a convenient and safe place to buy and sell housing that at its peak had ~250 active users and ~150 housing and textbook listings

Tesla, Inc. | *Technical Program Management Intern* | Fremont, CA | May 2019 - Aug 2019

- Coordinated UAT and global launch of a delivery-critical system impacting five departments across 30+ countries
- Drove data migration efforts spanning 22 programs as part of an initiative to remove dependency on 3rd party software

Lucid Software | *Customer Success Operations Intern* | South Jordan, UT | Aug 2018 - Dec 2018

- Saved the Customer Success department hundreds of hours of work annually and increased reporting accuracy by two-fold by creating a new suite of reports using Google App scripts

American Express | *QA Engineer Intern* | Salt Lake City, UT | Jun 2018 - Aug 2018

- Raised automation test coverage 15% by constructing new and enhancing existing test cases with Selenium and Java

Tesla, Inc. | *Technical Project Management Intern* | Fremont, CA | May 2017 - Dec 2017

- Developed a tool that would reduce the time to create a new product in the eCommerce engine by over 50%
- Created a proof of concept prototype for tracking vehicles inside service centers utilizing Raspberry Pi's

EDUCATION

Brigham Young University, Marriott School of Business - GPA: 3.78

- *Master of Information Systems Management*
- *Bachelor of Science in Information Systems*

Provo, UT

Sept 2017 - Dec 2019

Sept 2013 - May 2017

Awards: MISM Class of 2019 “Best Overall Capstone Project” and 1st Place 2019 BYU Mobile App Competition

SKILLS AND INTERESTS

- Proficient in Product Management, Jira/Confluence, SQL, Node, Angular, JavaScript, GCP, AWS, Firebase, C#
- Enjoy antique car restoration, Onewheeling, popcorn, off-roading, 3D printing, golf, motorcycles, soccer, and troubleshooting