



Basic Services

San Francisco → Pisa

OUTBOUND Total duration: 22h 5m

16:10 Mon, 20 Dec 2021

SFO San Francisco, United States

San Francisco International

10:35 LHR London, United Kingdom

Heathrow

★ BA

Carrier: British Airways
Flight no: BA284

Duration: 10h 25m

3h 35m layover protected by the Kiwi.com Guarantee

Self-transfer within Heathrow

14:10 Tue, 21 Dec 2021

LHR London, United Kingdom

Heathrow

17:05

PRG Prague, Czechia

Václav Havel Airport Prague

Carrier: Czech Airlines

Flight no: OK4651

Operated by: Smartwings

Duration: 1h 55m

4h 40m layover protected by the Kiwi.com Guarantee

Self-transfer within Václav Havel Airport Prague

Smart Pass services at Václav Havel Airport Prague

21:45 Tue, 21 Dec 2021

PRG Prague, Czechia

Václav Havel Airport Prague

23:15

PSA Pisa, Italy

Pisa International

Carrier: Ryanair
Flight no: FR2414

Duration: 1h 30m

All times are local. We strongly recommend arriving at the airport at least 2 hours before your scheduled departure.

Terminal and gate info

You'll find up-to-date terminal info in the Kiwi.com app — it'll appear in your itinerary details before your trip. We'll add it there when it's available. Please **recheck it before you go** to the airport as it can change sometimes. Download the app at **app.kiwi.com/terminal**.

Check in the app

Kiwi.com Guarantee 24/7

The Kiwi.com Guarantee protects your connections which are not covered by the carriers. If any delay, cancellation, or rescheduling affects one of your connections, please call us immediately for help. See the last page of this e-ticket for contact details, or visit go.kiwi.com/guarantee to learn more.

Check your visa requirements

You will leave the visa-free transit zone to enter United Kingdom (London) and Czechia (Prague) during each the self-transfer. Not sure if you need a visa? Check this guide: go.kiwi.com/visas. Kiwi.com is not responsible for any visa issue, including airport transit visas; this is the responsibility of the passenger. Without the correct documents, you might not be allowed to board.

Passengers

Mr. Thomas Meta 13 Aug 2000
 ■■

1× personal item 20 × 25 × 40cm, 8kg

Segment 1 to London, San Francisco SFO → London LHR

16:10 • SFO San Francisco, United States

Mon, 20 Dec 2021 San Francisco International

10:35 LHR London, United Kingdom

Heathrow

Carrier: **British Airways**Flight no: **BA284**

Duration: 10h 25m

Mr. Thomas Meta

Carrier reservation number (PNR) 6KY5YO

Check in with the airline

L Economy

E-ticket number 1254859907185

Segment 2 to Prague, London LHR → Prague PRG

14:10 LHR London, United Kingdom

Tue, 21 Dec 2021 Heathrow

17:05 PRG Prague, Czechia

Václav Havel Airport Prague

Carrier: Czech Airlines

Flight no: **OK4651** Operated by: **Smartwings**

Duration: 1h 55m

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Meed help at the airport in Prague?

Visit one of the **airport information desks**. They'll answer your questions and help you get in touch with **Kiwi.com** if you need to. Learn more at <u>go.kiwi.com/fly-via-prague</u>.

Mr. Thomas Meta

Carrier reservation number (PNR) 3V7O3D

Check in with the airline

L Economy

E-ticket number **064-7707501946**

Baggage restrictions are part of each individual airline's policy and may be subject to change. To check your current baggage allowance, sign in to your trip at Kiwi.com.

It's usually much cheaper to order checked baggage with us in advance than to pay for it at the airport.



Segment 3 to Pisa, Prague PRG → Pisa PSA

21:45 PRG Prague, Czechia

Tue, 21 Dec 2021 Václav Havel Airport Prague

23:15 PSA Pisa, Italy

Pisa International

Carrier: Ryanair
Flight no: FR2414
Duration: 1h 30m

Mr. Thomas Meta

Carrier reservation number (PNR) GCH3PQ

Provide additional passenger info in your account at least 24h before departure so we can check you in with the airline.

Baggage restrictions are part of each individual airline's policy and may be subject to change. To check your current baggage allowance, sign in to your trip at Kiwi.com.

It's usually much cheaper to order checked baggage with us in advance than to pay for it at the airport.

Additional information

ke Self-transfer

Some connections are not provided by the airlines. You might need to leave the visa-free transit zone and enter the layover country to transfer to your next flight — passing through a visa check at immigration and security. The layover time is sufficient for the transfer. Learn more at **go.kiwi.com/self-transfer**.

Passport / visa / health

Kiwi.com is not responsible for any visa issue (including airport transit visas). Boarding might be refused if you do not have the necessary documentation. Make sure that you have all the required travel documents for your entire journey including a valid passport, necessary visas, and a record of any vaccinations recommended for your destination.

- Check your visa requirements
 - You will leave the visa-free transit zone to enter United Kingdom (London) and Czechia (Prague) during each keyself-transfer.
 - Not sure if you need a visa? Check this guide: go.kiwi.com/visas.
 - You will enter Italy (Pisa) as if it were your final destination.

Fare conditions Saver Ticket

Refund and rebooking options are only available up to 48h before the first departure in your itinerary. If you want to rebook, you'll pay the full price for your new booking with little to no discount. If you need to cancel, you'll receive very little to no refund. Learn more at **go.kiwi.com/fare-types**.



Smart Pass

You'll receive special services at Václav Havel Airport Prague. Learn more at kiwi.com/fly-via-prague.

Meals

Most low-cost carriers don't include meals with the reservation. Snacks and refreshments can usually be purchased en route. Contact us by phone to order a meal in advance. Some food and drinks might be allowed on board, but liquids are limited to 100ml and must be kept in a zip-lock plastic bag.

Credit card

These are the payment cards that we used to book your trip. Some carriers might ask to see them at the check-in desk for authentication reasons.



Contacts

1. Check our articles for help Fastest option

Go to kiwi.com/help to see personalized articles with answers to the most frequent questions.

2. If you don't find the answer, message us

Sign in at <u>kiwi.com/help/contact</u> to message us. Our agents will get back to you as soon as possible. Tip: If you're in the Kiwi.com app, you'll find the messages in your profile.

3. Call us when it's close to your trip

You can also call us. Our lines will be open when you're close to departure or traveling. Follow the contact flow above to see the details or use one of these numbers:

IT +390694800452 **GB** +442038085910 **US** +12028444159

All our numbers have standard call rates and will provide you with English support outside the language working hours.

Basic Services

You'll receive limited support with higher processing fees for extra services. Learn more at go.kiwi.com/service-packages.

Smart travel



Get the Kiwi.com app for extra features

- ✓ The easiest way to reach our customer support
- ✓ Live **trip updates** and important notifications in your pocket
- All your boarding documents and tickets (including this e-ticket) in one place, accessible offline





