

How does wheelchair assistance work at airports?

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Wheelchair assistance at airports typically involves a few different steps...

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**Nicholas Bengé** · Follow

Customer Experience Specialist at Delta Air Lines (2018–present) · 3y


I actually worked for a company that provided wheelchair assistance to the airlines. For departing flights, once they have checked in and dropped bags, we had a little section for them to sit if we were busy (we prioritized based on departure times). I would have them sit down in the chair, scan the boarding pass to get the flight info and for work tracking, and set off to security, making idle conversation. Once in security we usually hand the boarding pass and their ID to security and set them at the front of the line while I go through. We take them to the gate. If the plane is boarding, or... [\(more\)](#)



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**Ann Lange** · Follow

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At curbside checkin you tell them you need a wheelchair. Hopeful reservation you told them. They wheel you through the airport, the stand if possible in the machine, otherwise they run a detector wa to the gate and park you up front. You will board the plane first and will be waiting for you on the ramp. They will take you to baggage transportation. Easy peasy! I have done it dozens of times. It's always depending on how far they had to push you.


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**Clinton Nduka** · Follow

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I just booked for a wheelchair assistance via my travel agent who I found through which was a local travel agent at my local shops. So they gave me a ticket with the airline that my parents and I were flying with.

We recently flew from Australia to London with Royal Brunei and I found out that Heathrow has a special assistance program where you can so they know that you require assistance and you can order it on the flight so they post it out to you anywhere in the world providing that you tell them

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**brokers and financial institutions?**

HNIs usually have wealth managers or bank RMs who manage their portfolios whom they outsource the grunt work to.

DIY is usually lower number, and is managed mostly through Excel.

They being said, tech is catching up and today there are softwares like Mprofit (backed by Zerodha) which do the work exceptionally well and are used by HNIs and Wealth mangers both, so that should answer your question.

Out of multiple tools out there, in my experience, Mprofit has been something that stands out though. A feature I liked there was the fact that their tagging of securities into the right label, something ... [\(more\)](#)

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My wife broke her ankle last year in Sardinia. Slipped on gravel. We needed wheelchair assistance, so we emailed the airline (Easy Jet) and they organised assistance. We pressed a buzzer on the kerb side and they came out with a wheelchair and pushed my wife to check in. From there, they pushed her through security and onto a specially equipped truck with a wheelchair platform, and then onto the plane.

At Gatwick there was a wheelchair waiting for us at the plane door that we used right from the plane to the car.

As long as the airline know there is a request, then it should go smoothly.

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Its far better than it was. Now I use my own mobility scooter to go to the way to the gate and give it to the gate folks when I get on the flights with as few stops as possible and when I get to the final destination, drive it to luggage pick up, then the car rental and load it. I break out the gps, drive to the motel and check in. Since I don't need a vacation, I also carry a one page copy of all my medical history (in my luggage so that if I get in an... [\(more\)](#)


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Eliminate unnecessary meetings... [\(more\)](#)

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Since I've had to ask for wheelchair assistance at Hyderabad & Bangalore airports (recently), I thought I might provide information on the 'How To' in order to help others who may need it.

Here are the steps:

1. On reaching the airport look for the counter/office of the airline you're flying. (Here, am assuming you'd be the one to assist a passenger who's in need of the wheelchair - hence, you'd do most of the walking around).
2. Go to their counter and inform them that you'd need a wheelchair.
3. Typically they'd ask you the reason for needing a wheelchair; in case it isn't an elderly person needing it or

... [\(more\)](#)



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Related **How does one ask for wheelchair assistance at airports (Hyderabad/Bangalore)?**

You can get the wheelchair assistance at the airport just by asking for it at the counter.

But, it may be the case that wheelchair is not available due to any reason. So better to pre-book it. To pre book this service, call to customer care and mention(obviously) the PNR.

I had this experience with my mother, she had fracture in leg and had to travel via flight. I was travelling along with her.

I just informed the lady at check-in counter of airport(Lucknow) and they arranged for wheelchair and a assistant who handled the wheelchair till the time my mother sat in plane's seat.

Then at Delhi(arriva... [\(more\)](#)

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Hello!

You no need to worry Sir/Ma'am.

Because as per Indian Civil Aviation Requirements, to be exact **CIVIL AVIATION REQUIREMENTS, SECTION-3 – AIR TRANSPORT, SERIES- 'M' PART-1** **Air-Persons with Disability and / or Persons with Reduced Mobility** need to provide the wheelchair and u can carry your own personn if it conforms to the standard as laid down in by Disabled Persons Training (DPTAC),UK) don't worry they are just a Technical terms .

But if you want the assistance you can ask the Airline customer se

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Related **Is it illegal to get wheelchair assistance at an airport?**

there was a question a while back about "are illegal things unethical ... reminds me of this question.

Illegal, no.

Ignorant, lazy, selfish and unethical? Yes.

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treated like an item of luggage for the next 15 minutes... I'd rather walk if I could. At least then, others would see me as a human being rather than an object.

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Related **Is it illegal to get wheelchair assistance at an airport, if you're not disabled?**

Originally Answered: Is it illegal to get wheelchair assistance at an airport if you're not disabled?

No, But its for people who are "Challenged " so if you can not walk long distances, but would not be categorized as Disabled, It is available to use it.

If you are just using it to get thru security line faster, While not Illegal it would be very rude of you to do.

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Nope. Not illegal or unethical.

The wheelchairs are there to help people. If you need help, ask for one.

You can also check with the airline to see their policy on who can request chairs.

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Related **What if I need a wheelchair at the airport?**

Airlines offer free wheelchairs to passengers to and from gates. If there is an option to, when you purchase your ticket note that you will be needing wheelchair assistance when you get to the airport. Usually even if you don't note ahead of time they still should be able to help you, there just may be a bit of a wait to find an employee to assist you. When you get to your airlines check-in desk, someone will come out to assist you and bring you to your gate in one of the airports wheelchairs. They will not allow any accompanied c push their wheelchair, but they will be... [\(more\)](#)

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Related **What if I need a wheelchair at the airport?**

IME when one needs a wheelchair at a US airport there are several

Step 1: Before you go to the airport convert a \$20 bill into 3 \$5.00

When you make your reservation note that you will need a chair - when you depart and arrive at your destination.

At the airport the simplest is to check in with a human being for y Usually the wait will be under 20 minutes.

Or a Red Cap can check your luggage and call for a chair.

In both the US and Europe I've yet to find a wheelchair aide who i [\(more\)](#)

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