



assistance phones is listed below.

TERMINAL 1

TERMINAL 2

TERMINAL 3

Lane

 Inner lane nearest to terminal.

Drop off points

 Gate 8

PRM phones

 Gate 8, mounted on pillar.

Besides the complimentary service provided by the airlines, the Delhi Airport also offers Airport Kruz. Airport Kruz is a motorized wheelchair available on a chargeable basis to passengers traveling from Terminal 3 at the airport.

Other additional facilities to ensure a comfortable experience for Passengers with Reduced Mobility are:

- Signage has been provided to ensure your smooth passage through your Delhi Airport
- All information desks are PRM friendly
- Lifts are equipped with Braille coded keys to guide passengers to the right levels
- All travellers & escalators have verbal safety instructions
- Special PRM friendly washrooms with call buttons for assistance
- Exclusive check in counters on each island
- Reserved seating areas at various locations
- Buggy services are available at pier junctions on request to take you to your boarding gate
- Exclusive channel for PRM for security screening and immigration clearance
- Staff at Delhi Airport are trained to make your travel experience easy and will be available to assist you on request at any of the information desks across the terminal building.

Other Facilities & Services



CHILD CARE



CLOAK ROOM



LOST & FOUND



MEDICAL FACILITIES





Menu

Guide / Special Assistance / PRM

WAIT TIME BAGGAGE DELIVERY MEET & GREET UPCOMING TENDERS



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