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WAIT TIME BAGGAGE DELIVERY

<u>Suide</u> / Special Assistance / PRM

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**UPCOMING TENDERS** 



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## **Airport Guide**

Facilities for your comfort at Delhi Airport.

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## Special Assistance for Passengers with Reduced Mobility (PRM) / Divyang

Delhi Airport is equipped to provide services to passengers/patrons with reduced mobility and special needs.

Passengers that require mobility assistance may follow the below guidelines:

- Contact the airline carrier in advance before leaving home about the need for mobile assistance.
- 'f information was not given beforehand, nothing to worry about, assistance can also be requested at the airline counters in Visitor's Lobby.
- On reaching the Terminal, use the reserved vehicular lanes to drive your vehicle through. The location of such lanes is given below.

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assistance phones is listed below.

Lane
Inner lane nearest to terminal.

Drop off points

Gate 8

PRM phones

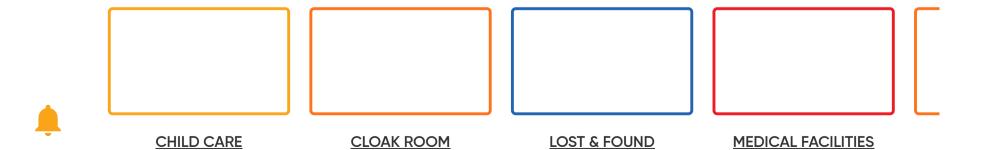
Besides the complimentary service provided by the airlines, the Delhi Airport also offers Airport Kruz. Airport Komotorized wheelchair available on a chargeable basis to passengers traveling from Terminal 3 at the airport.

Gate 8, mounted on pillar.

Other additional facilities to ensure a comfortable experience for Passengers with Reduced Mobility are:

- Signage has been provided to ensure your smooth passage through your Delhi Airport
- All information desks are PRM friendly
- Lifts are equipped with Braille coded keys to guide passengers to the right levels
- All travellators & escalators have verbal safety instructions
- Special PRM friendly washrooms with call buttons for assistance
- Exclusive check in counters on each island
- Reserved seating areas at various locations
- Buggy services are available at pier junctions on request to take you to your boarding gate
- Exclusive channel for PRM for security screening and immigration clearance
- Staff at Delhi Airport are trained to make your travel experience easy and will be available to assist you on request at any of the information desks across the terminal building.

## Other Facilities & Services





WAIT TIME

BAGGAGE DELIVERY

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