








Thomas Richmond

Software Developer

CONTACT

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SKILLS

| | |
|---------|--------------|
| Java | Typescript |
| GraphQL | React Native |
| C++ | NextJS |
| SQL | Git |
| NodeJS | Vercel |

EDUCATION

**Bachelor of Computer Science -
Software Engineering**

**University of Wollongong -
2023**

INTERESTS

- Football
- Running
- Music

PROFESSIONAL EXPERIENCE

Frontend Developer 03/2023 - Current

Deloitte Digital | Canberra

- Crafted dynamic and engaging user interfaces using technologies such as Next.js, Vercel, Typescript and GraphQL
- Presented and implemented technical ideas and creative solutions to stakeholders and product owners of all technical levels.
- Implemented technical solutions that increased site traffic and purchasing rate by 100%.

IT Service Desk Officer 03/2019 - 10/2020

University of Wollongong | Wollongong

- Providing First Level IT Support for all staff, students and related businesses at UOW
- Troubleshoot and resolution of all related service requests using Service Now
- Ticketing and escalation of requests to appropriate UOW-IT departments
- Providing On-Site technical support for all hardware and software related issues for end user compute

Customer Advisor 10/2020 - 09/2021

Boots UK | London

- Managed cash and till operations such as refunds, purchases and item scanning
- Maintained excellent team relationships by proactively helping colleagues solve complex customer complaints, issues and requests

PROJECTS

FreshBeerNearMe | Binary Beer *MERN*

- Produced full-stack MERN mobile application for Binary Beer to display Freshest Beer at Breweries and Pubs using SmartKeg technology
- Maintained CI/CD work pipelines through Epics and Sprints
- Managed team members and assigned working tasks and completion steps
- Created and maintained readable codebase using software engineering design principals
- Implemented external API integration with Binary Beer to access SmartKeg dataset
- Created REST API to manage client requests and server communications

Restaurant Billing System | *Java*

- Producing billing system that creates, bills and processes restaurant order
- Utilised GUI of Java Swing to create user interface
- Applied Object Orientated Principals to create clear and reusable code