Thomas
Richmond
Software Developer

CONTACT

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SKILLS

Java	**Typescript**
GraphQL	**React Native**
C++	**NextJS**
SQL	**Git**
NodeJS	**Vercel**

EDUCATION

Bachelor of Computer Science - Software Engineering

University of Wollongong - 2023

INTERESTS

- Football
- Running
- Music

PROFESSIONAL EXPERIENCE

Frontend Developer   03/2023 - Current

Deloitte Digital l Canberra

- Proficient in crafting dynamic and engaging user interfaces using technologies such as Next.js, Vercel, Typescript and GraphQL
- Presented and implemented technical ideas and creative solutions to stakeholders and product owners of all technical levels.
- Implemented technical solutions that increased site traffic and purchasing rate by 100%.

IT Service Desk Officer   03/2019 - 10/2020

University of Wollongong l Wollongong

- Providing First Level IT Support for all staff, students and related businesses at UOW
- Troubleshoot and resolution of all related service requests using Service Now
- Ticketing and escalation of requests to appropriate UOW-IT departments
- Providing On-Site technical support for all hardware and software related issues for end user compute

Customer Advisor   10/2020 - 09/2021

Boots UK l London

- Managed cash and till operations such as refunds, purchases and item scanning
- Maintained excellent team relationships by proactively helping colleagues solve complex customer complaints, issues and requests

PROJECTS

FreshBeerNearMe l Binary Beer *MERN*

- Produced full-stack MERN mobile application for Binary Beer to display Freshest Beer at Breweries and Pubs using SmartKeg technology
- Maintained CI/CD work pipelines through Epics and Sprints
- Managed team members and assigned working tasks and completion steps
- Created and maintained readable codebase using software engineering design principals
- Implemented external API integration with Binary Beer to access SmartKeg dataset
- Created REST API to manage client requests and server communications

Restaurant Billing System l *Java*

- Producing billing system that creates, bills and processes restaurant order
- Utilised GUI of Java Swing to create user interface
- Applied Object Orientated Principals to create clear and reusable code