

# Angela Thompson

Brentwood, TN 37027

Phone: 615-428-0189 | Email: amtgo25@gmail.com

LinkedIn: [www.linkedin.com/in/angelathompson201/](https://www.linkedin.com/in/angelathompson201/) |

GitHub: [github.com/thomps0189](https://github.com/thomps0189) | Portfolio: [thomps0189.github.io/angela-portfolio/](https://thomps0189.github.io/angela-portfolio/)

## SUMMARY OF QUALIFICATIONS

Full-Stack Web Developer with a background in wealth management and a degree in psychology with fine attention to detail and enhancing user experience. Recently earned a certificate in Full Stack Web Development from Vanderbilt University; skills acquired in HTML/CSS, JavaScript, MySQL, Node.js, and more. Spent several years working in wealth management helping clients better use and understand the technology. Recently worked on a team of three to develop an easy-to-use travel website to find National Parks close to one's location. Excited to use new skills and transfer over existing skills to help create a great user experience and organized clean code.

## Technical Skills

HTML, CSS, JavaScript, SQL, jQuery, Bootstrap, Tailwind, Moment.js, Node.js, jQuery UI, Express, AJAX, Git

## Projects

**National Park Vacation Planner** | <https://github.com/DuGBB/trail-lad> | <https://dugbb.github.io/trail-lad/>

- Collaborator on a team of 3 to create a website to allow users to find national parks near them in the selected state. The results pull up the name of the park, history, and nearby dining locations.
- I was in charge of the design and HTML/CSS
- Tools/languages used: HTML, CSS, JavaScript, Bootstrap

## EXPERIENCE

### Appalachian Trail

April 2021- August 2021

#### Long Distance Backpacker

- The Appalachian Trail is a 2,200 mile hiking-only trail from Springer Mountain, GA to Mt. Katahdin, ME. It is the longest hiking-only trail in the world and has existed since 1937. I successfully hiked over 1,000 miles through 7 states. I overcame many physical and mental obstacles and learned how to handle tough situations.

### RBC Wealth Management, Boston, MA

July 2020- February 2021

#### Registered Client Associate

- Client Associate on a team of 3 advisors. Fully responsible for account opening, paperwork, transactions, and account maintenance.
- Created an annual review scheduling system for the existing and new clients
- Helped team create spreadsheets for various organizational purposes and how to use Excel

### Merrill Lynch, Brentwood, TN

January 2016- July 2020

#### Registered Client Associate

- Fully responsible for the calendar of a Senior Vice President (Financial Advisor) including 170 client meetings per year. Contacted clients before meetings to collect data, prepared reports, sent meeting reminders, and confirmed all required items were discussed during and after the meeting, resulting in seamless and productive meetings.
- Customer Service – first line of contact for 250 clients. Anticipated weekly or monthly needs and organized Salesforce so that all items were ready when the client needed it. Assisted clients with any monetary transactions, educated clients on how to use the company's technology and apps, and answered simple financial questions resulting in happy and loyal clients who felt confident coming to me for assistance before having to involve the Financial Advisor.
- Responsible for all administrative tasks – creating daily reports, client profiles, ordering banking supplies, issuing checks, and opening accounts.
- Recognition:
  - o Winner of 2018 RSGA Top 1500 Client Associate's Award – awarded to client associates who exceeded certain metrics by increasing client usage of technology
  - o One of 3 Client Associates in the Nashville Market to be invited to Phoenix, AZ for a conference with 150 other Client Associates from across the firm
- Series 7 and 66 Registered.

**Spencer Stuart, Chicago, IL**

June 2015- September 2015

*Meeting Planning Group Intern for leading global executive search and consulting firm*

- Organized and collected data for costs, potential meeting locations, and creative ideas for upcoming meetings
- Brainstormed and presented themes, activities, and event spaces for an upcoming international meeting
- Worked with meeting planners to learn about Cvent
- Created in-depth hotel site search reports and then presented to the meeting leader

**Career Training and Coaching, Oxford, OH**

January 2015- May 2015

*Campus Rep. for fastest growing college career counseling company helping students prepare for the real world*

- Analyzed campus potential and developed a marketing strategy with corporate to create awareness
- Execute sales and marketing initiatives including: social media and making presentations to groups
- Coordinate with clients and coaches to ensure seamless transition
- Provide ongoing relationship management to ensure client satisfaction and create referral opportunities
- Development and execution of sales and marketing initiatives using social media and other tools to create interest, drive people to the website, and cultivate opportunities

**Williamson County Parks and Recreation, Franklin, TN**

June 2012- July 2012

*Camp Counselor for Camp Will, working with children and teenagers with disabilities*

- Provided a safe, welcoming atmosphere and a pleasant and fun experience
- Inspired and motivated campers to keep them involved, focused, motivated and happy
- Prepared a daily plan selecting different activities to keep the campers busy

**Jan Williams School of Music, Brentwood, TN**

August 2010- July 2011

*Receptionist at one of Brentwood's most popular and successful music schools*

- Provided outstanding customer service which resulted in more students signing up for music classes
- Created a friendly and welcoming environment speaking with students waiting for their classes

## **EDUCATION:**

**Vanderbilt University, Nashville, TN Full Stack Web Development**

**2021-2022**

Course: Bootcamp Certificate

**Miami University, Oxford, OH Bachelor of Arts**

**2015**

Major: Psychology, Minor in Comparative Religion, studied abroad in Paris & London in 2014

## **Relevant Skills and Coursework:**

- **Senior Capstone-** Consumer Psychology. Organized and presented a business plan to Textron Aviation to help increase retention rates and evolve employee culture
- Social Psychology, Developmental Psychology, Cognitive Psychology, Abnormal Psychology, Biopsychology, Statistics, Research Design and Analysis (advanced psychological statistics course)