



# Thomas LE CORVEC

*UX Researcher*

## Work Experience

### Employment

- Oct. 2020 - **Customer Service Agent**, *Majorel x Vivid Money*, Berlin.
- Oct. 2021 Covering the French, English and German speaking market of a online Banking and Investment solution. I provided the customer assistance and solution thought several Banking and CMR tools.
- Oct. 2019 - **Barista**, *Café vonLuck*, Berlin.
- Mar. 2020 Barista, Seller and assistant cook in a Coffee and Bakery place. My functions also included customers service, payement process and maintenance of the Coffee equipment. Daily use of German the as main language with Team and Customers.
- Dec. 2018 - **UX Researcher**, *WAX Interactive (SQLI Group)*, Paris.
- Jun. 2019 In charge of the User Research Lab into the agency. Alongside our customers and in collaboration with an UI/UX team, I assumed missions of user research into several projets related to product conception, service evaluation or UX process consultancy. Participation as UX Researcher at 3 Design Sprint based on Jake Knapp 5 days methode  
Methodes: Interview, User testing, Design Sprint.
- Jun. 2018 - **UX Consultant**, *BNP Banque Privée*, Paris.
- Sep. 2018 Administration of a customers relationship plateform. Conception of survey, user testing and POC in order to obtain user feedback relative to internals projects. Communicational work to present the results and community animation.
- Dec. 2017 - **UX Researcher/Designer**, *Design is Vital*, Versailles.
- Oct. 2018 User Research and co-conception Workshop (User Testing, Focus Group). App and website design in collaboration with UI Designer.  
Methodes: Interface mockup, Survey, Interview, Ergonomics expert review.

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## Internship

- Jan. 2017 - **UX Researcher**, *Testapic*, Paris.  
May. 2017 Management of online user campagne.  
Activity: Conception of online User testing protocol, analysis and resultats reporting  
Research: Developpement of new process "Quanti-quali" of User Experience evaluation.
- Ap. 2014 - **UX Designer**, *Cartelmatic*, Rennes.  
May. 2014 Compagny specialised on the conception and production of digital communication support for urban environnement. Activity : Ergonomic review, UI prototyping, Redaction of user manual, concurencial analysis.

## Education

- 2016 - 2017 **Master of Science in Cognitive Science**, Specialisation Human-Computer Interaction, Université Lyon Lumière, France.
- 2013 - 2015 **Master's degree in Psychology**, Speciality Ergonomics & Occupational psychology, Université Rennes 2, France.
- 2010 - 2013 **Bachelor of science in Psychology**, Université Paris Descartes, France.
- 2010 **Baccalauréat (Abitur)**, Economy and Social Science, Lycée Michelet, Vanves, France.

## Skills

### Language

**English :** Procient | **French :** Native | **German :** Professional (B2)

### Technical skills

UX Related	Ergonomics review		User Testing		UI Mockup	
	Workshop Animation		Data Analysis		Basic Web integration	
Software	Office Suite		Sketch		Axure	R   Word Press

### Mobility

**Car** Driver licence & Personal car

## Hobby

- Sport** Running, Boulder, Gym  
**Readings** Innovation and Society

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