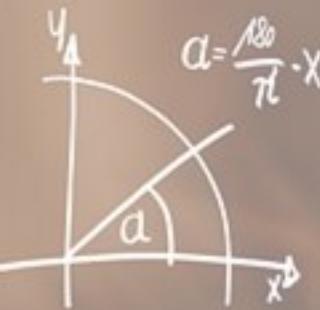


Intranets on SharePoint and Office365 – The Good, the Bad and the Ugly

Let's get started ...

$$X_{1/2} = \frac{-b \pm \sqrt{b^2 - 4ac}}{2a}$$



$$X^2 + px + q = 0$$

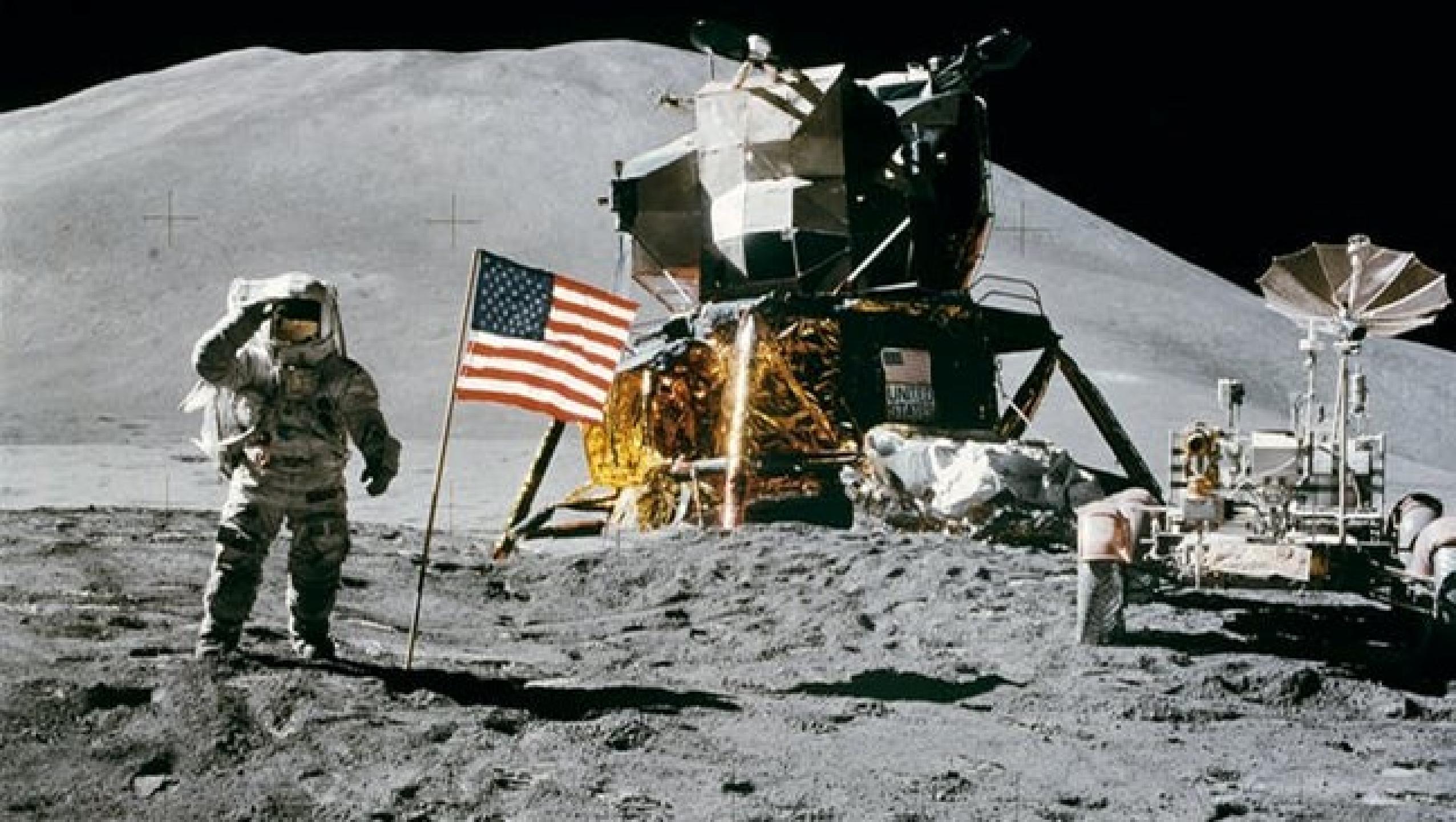
$$X = \frac{-p}{2} \pm \sqrt{\left(\frac{p}{2}\right)^2 - q}$$

$$X = 6 - 2Y$$

Theory: Your intranet project is more complex than the a moon landing mission

Q: Moon landing mission:

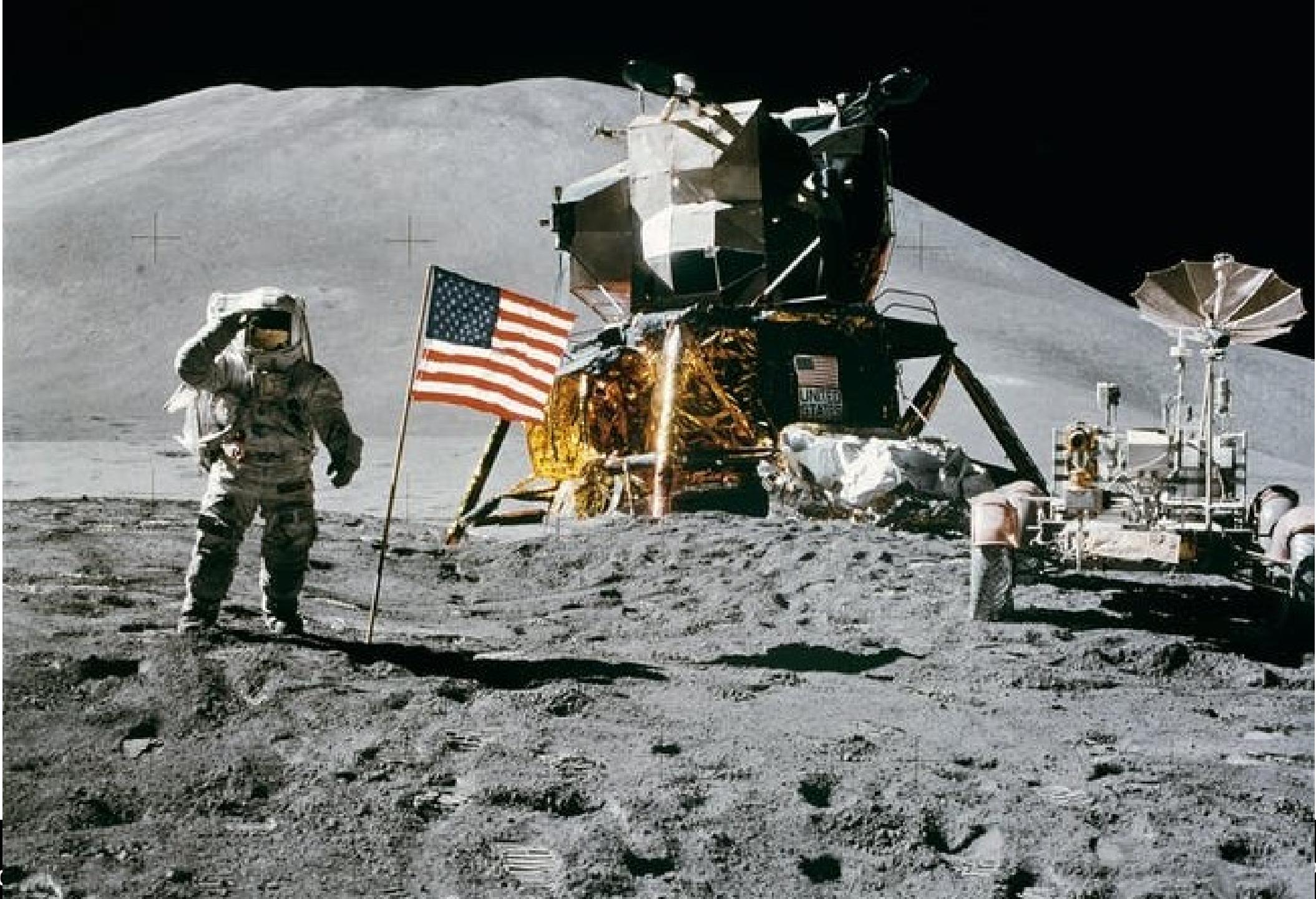
First thing that comes to mind in terms of “goals”?



Ok. But there is a little bit more

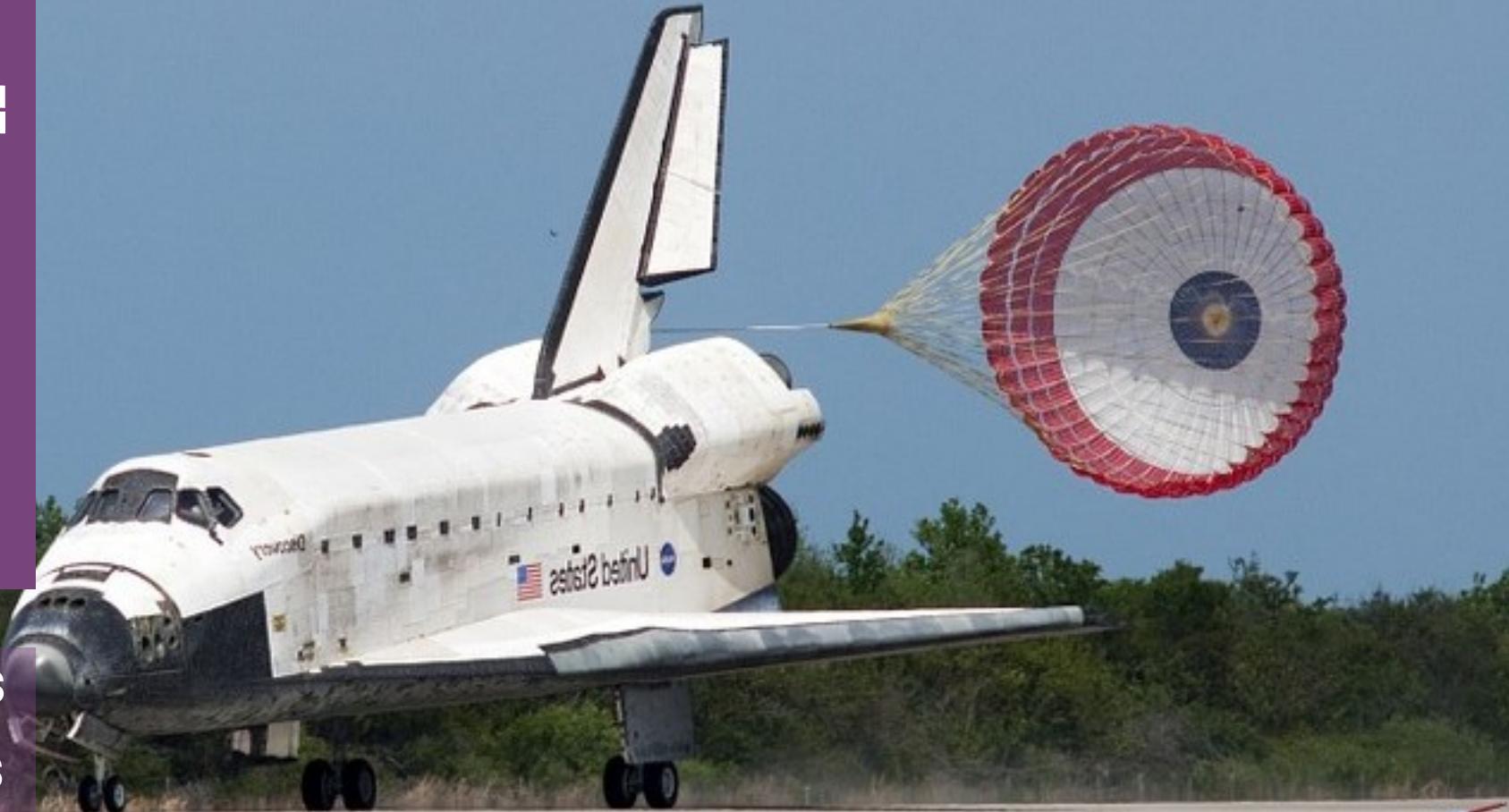
Still strongly simplified and without any actual knowledge of such an endeavor.





Success of a moon landing mission

- Space shuttle starts
- Landing party takes picture on the moon
- Everyone returns to earth



How do you measure the success of your intranet project?



ABOUT US



THOMAS GÖLLES
MICROSOFT MVP (O365)
SOLVION



STEPHAN BISSEER
MICROSOFT MVP (AI)
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 <https://thomy.tech>
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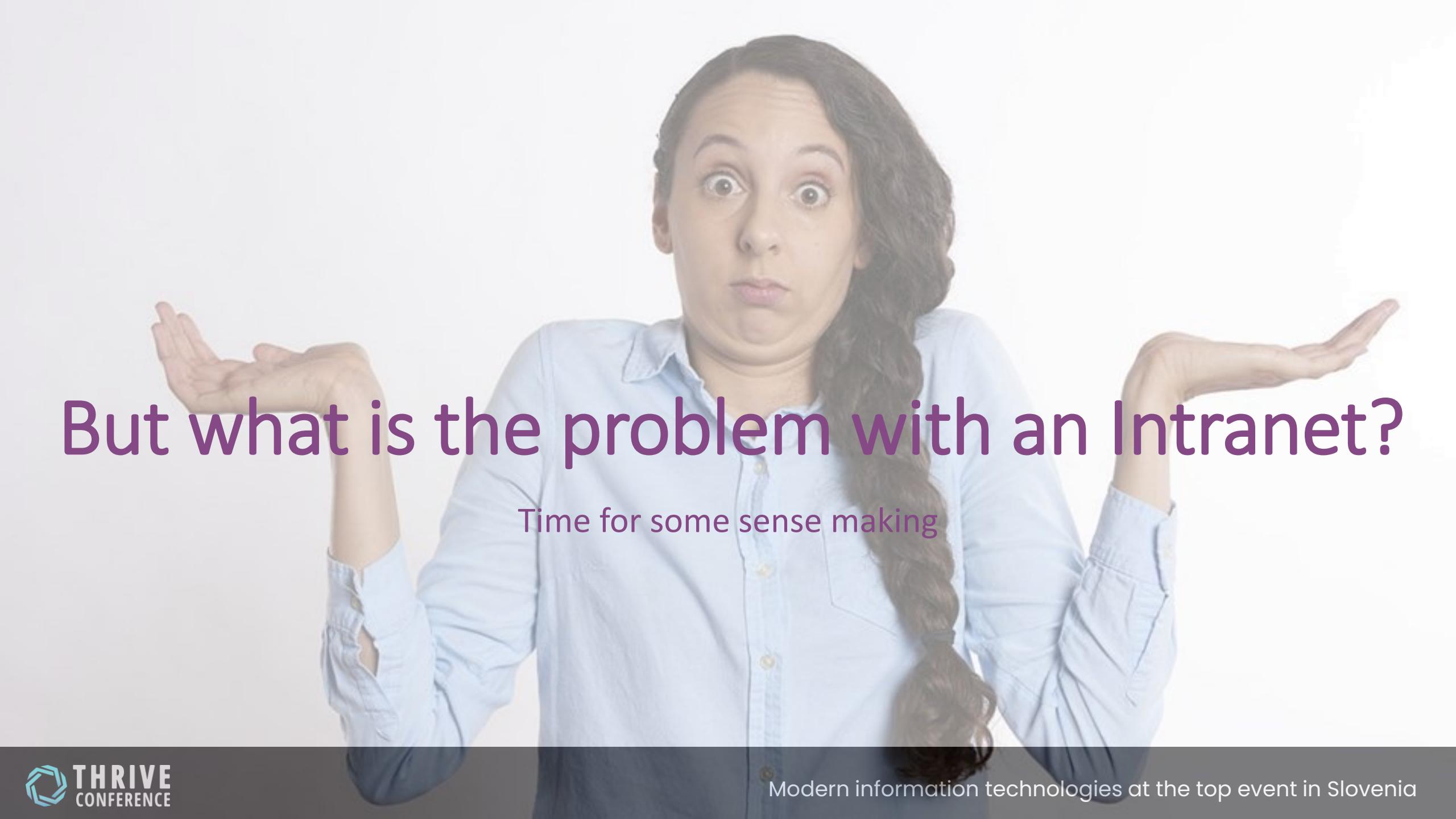
But you are a
consultant, just
take a “best
practice” from
other projects

We are not different from all
the others.



**Confidence is the
feeling you have until
you understand the
problem.**

Expectations vs Reality



But what is the problem with an Intranet?

Time for some sense making

**Microsoft
365 and
SharePoint
are like a
Swiss army
knife ...**



**... but if
only it was
that
simple**

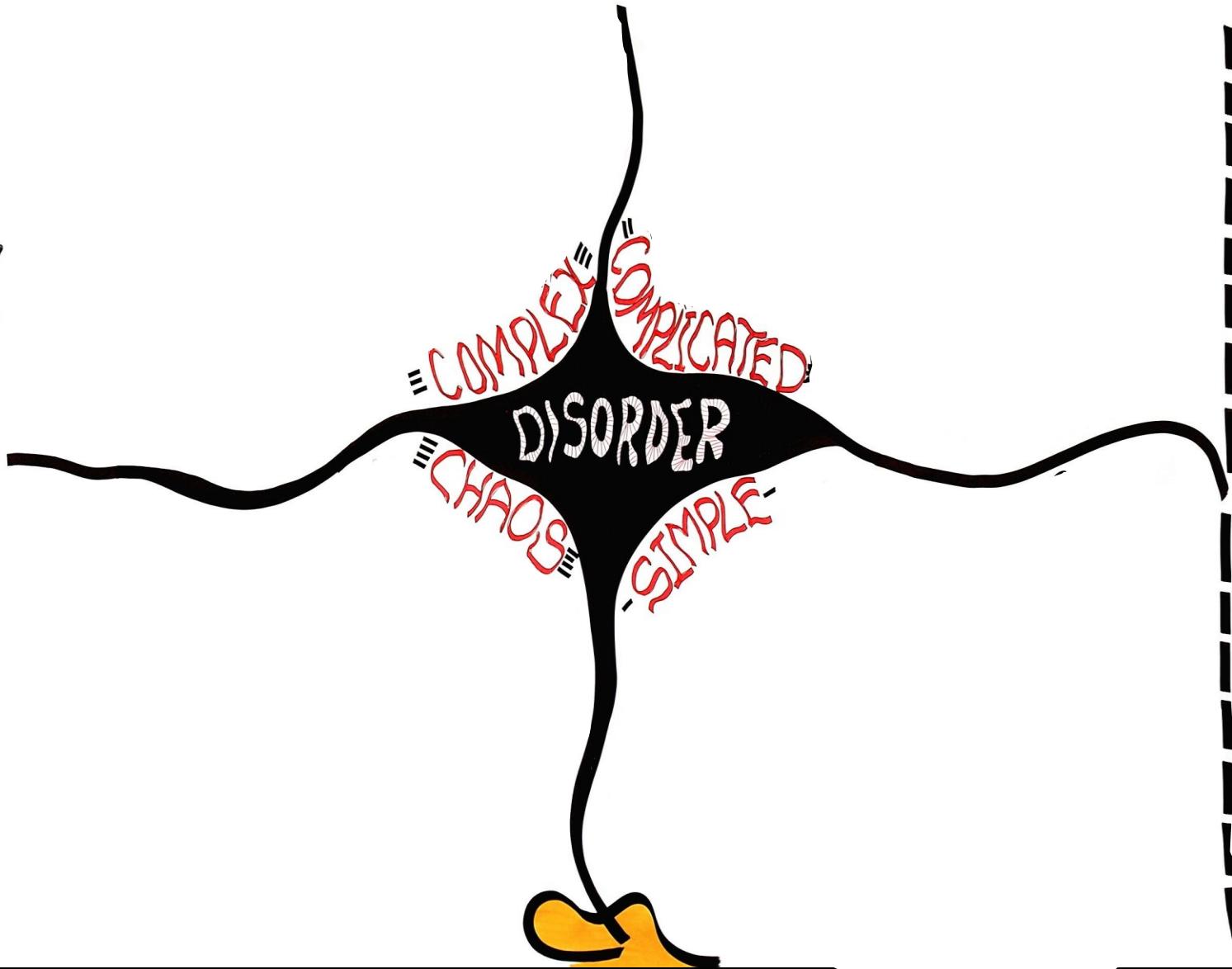
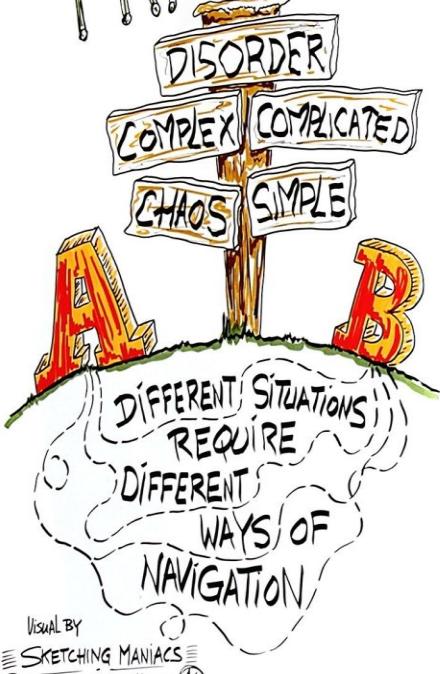


**You can't buy a digital
workplace. It is a concept
not a product.**

Possible solution for a complex situation?

How to create an intranet your users like.

THE CREW FRAMEWORK



Modern information technologies at the top event in Slovenia



Ready. Set. GO!

The Good, The Bad and The Ugly

Intranets on SharePoint and Microsoft 365

2022



SESSION CONCEPT

Main Idea



The Good, the Bad and the Ugly

(Italian: *Il buono, il brutto, il cattivo*, lit. "The good, the ugly, the bad") is a 1966 Italian epic Spaghetti Western film directed by Sergio Leone and starring Clint Eastwood, Lee Van Cleef, and Eli Wallach in their respective title roles.





The Good

+++



The Bad

+ -



The Ugly

- Org wide collaboration
- Org wide communication
- End and power user
- IT department / developer
- Architecture / Governance
- Learning / User Adoption

With great
power comes
great
responsibility



ORG WIDE COLLABORATION

The background features a horizontal wooden board with a prominent grain. A decorative gold-colored scrollwork border runs along the top and sides. Three bullet holes with white smoke trails are visible: one on the left side, one near the center, and one on the right side. A coiled leather lasso is positioned on the right side of the board.

ORG WIDE COLLABORATION



The Good

- Access from anywhere
- Office.com
- Microsoft Teams(!)
- Microsoft Search
- MS Lists
- OneDrive



The Bad

- Working with Tasks
- Offline vs Online
- “Teams team in a Group group”
- Change from classic / in general ACM



The Ugly

- Which tool when
- Information Architecture needed
- Self service vs Governance
- Permissions in Groups/Teams discussions

ORG WIDE COMMUNICATION



ORG WIDE COMMUNICATION



The Good

- Modern edit experience
- Content Creation
- Viva Integration
- SharePoint Look Book
- Hub Sites
- 3rd party options



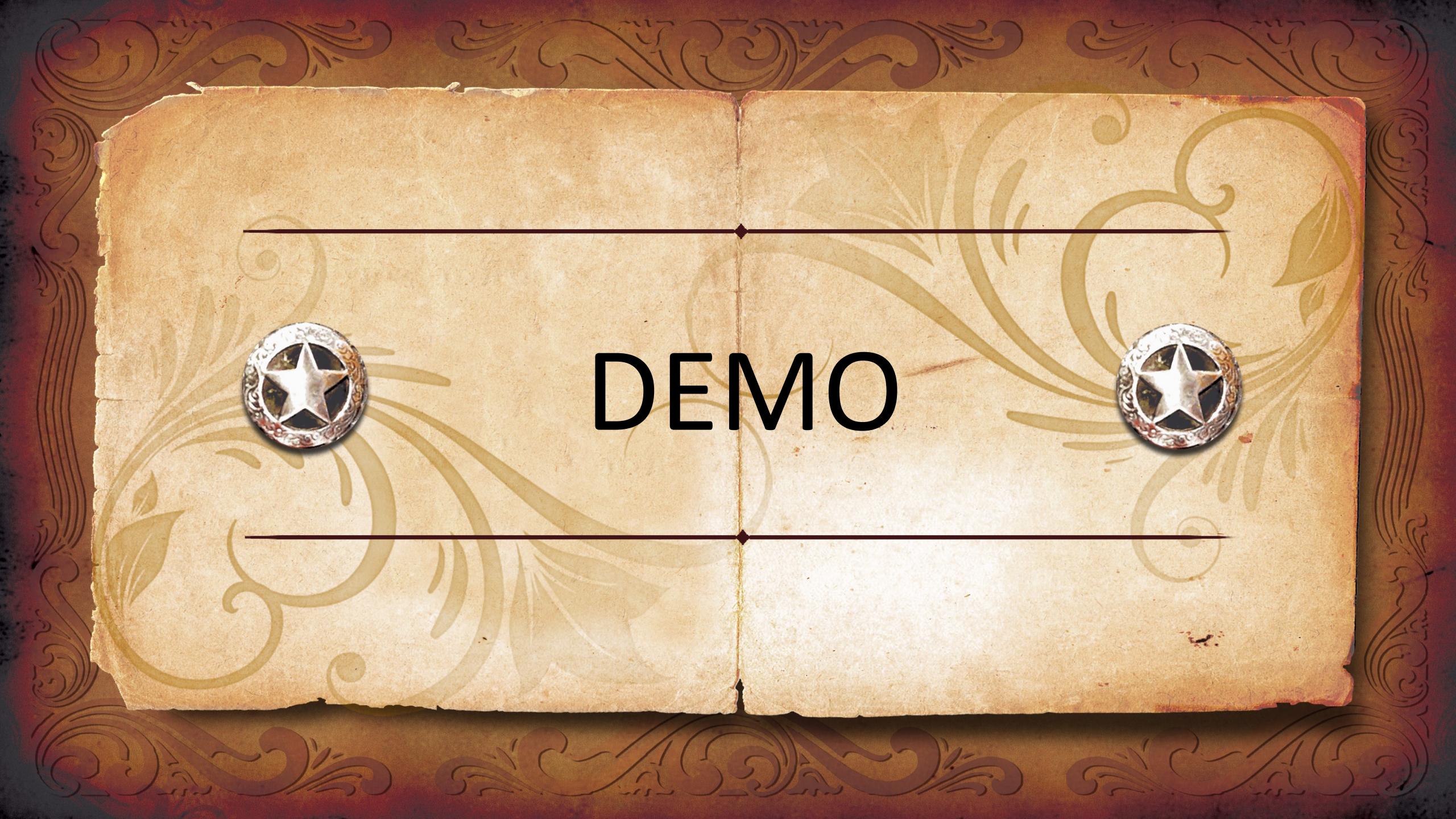
The Bad

- No central image library
- No central news author view
- Search latency
- Rollout of updates to content authors
- Multi language support



The Ugly

- Still need to talk about how search works
- Understanding meta data
- Preview on landing page
- Which 3rd party?
- Full custom branding/design?



DEMO

END AND POWER USER

END AND POWER USER



The Good

- Flow
- PowerApps
- Column Formatting
- MS Lists
- Self Service
- OneDrive



The Bad

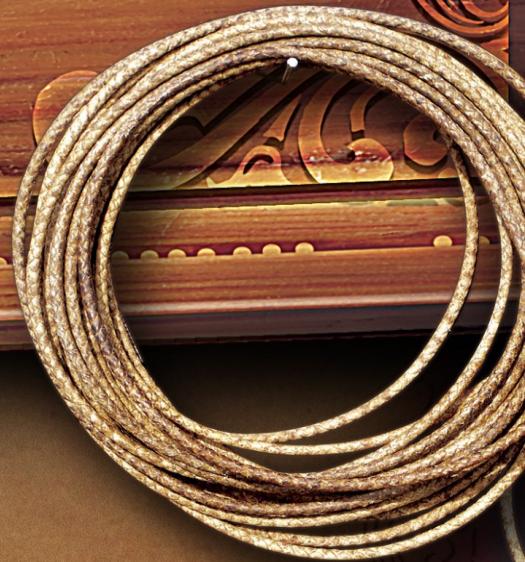
- Which tool when?
- OOTB vs developer know how
- “One intranet” feeling
- Power User vs IT



The Ugly

- The “Access” tragedy
- IT needs to be ahead of things
- Change Management
- Cloud vs on premises

IT DEPARTMENT / DEVELOPER



IT DEPARTMENT / DEVELOPER



The Good

- Tools and Services
- AZURE
- SPFx
- Teams Development
- Updates



The Bad

- Stay ahead of updates
- Learning curve for modern development
- Upgrades / initial move to the cloud
- Cloud architecture vs what we are/were used to



The Ugly

- No vs Low vs Pro Code discussions
- Evergreen cloud
- How to handle outages
- Need to change as an organization
- Talking security

ARCHITECTURE / GOVERNANCE

ARCHITECTURE / GOVERNANCE



The Good

- Hub before you sub
- Scaling
- Azure backend
- OOTB Self service
- Speed of possible response to change



The Bad

- You still need a plan
- Think data life cycle
- Metadata definition
- Information architecture
- “Guidelines” – who to trust?



The Ugly

- Evergreen cloud
- Security
- “Fear” of GDPR
- Reuse on premises know-how
- Speed of Azure feature releases

LEARNING / USER ADOPTION

The background features a detailed gold-colored scrollwork design on a dark brown wood-grain surface. Three bullet holes with white smoke trails are visible: one on the left side, one near the top right, and one at the bottom center. A coiled leather lasso is positioned on the right side of the banner.

LEARNING / USER ADOPTION



The Good

- M365 PnP
- OOTB features
- Community
- Viva Learning
- Learning Pathways



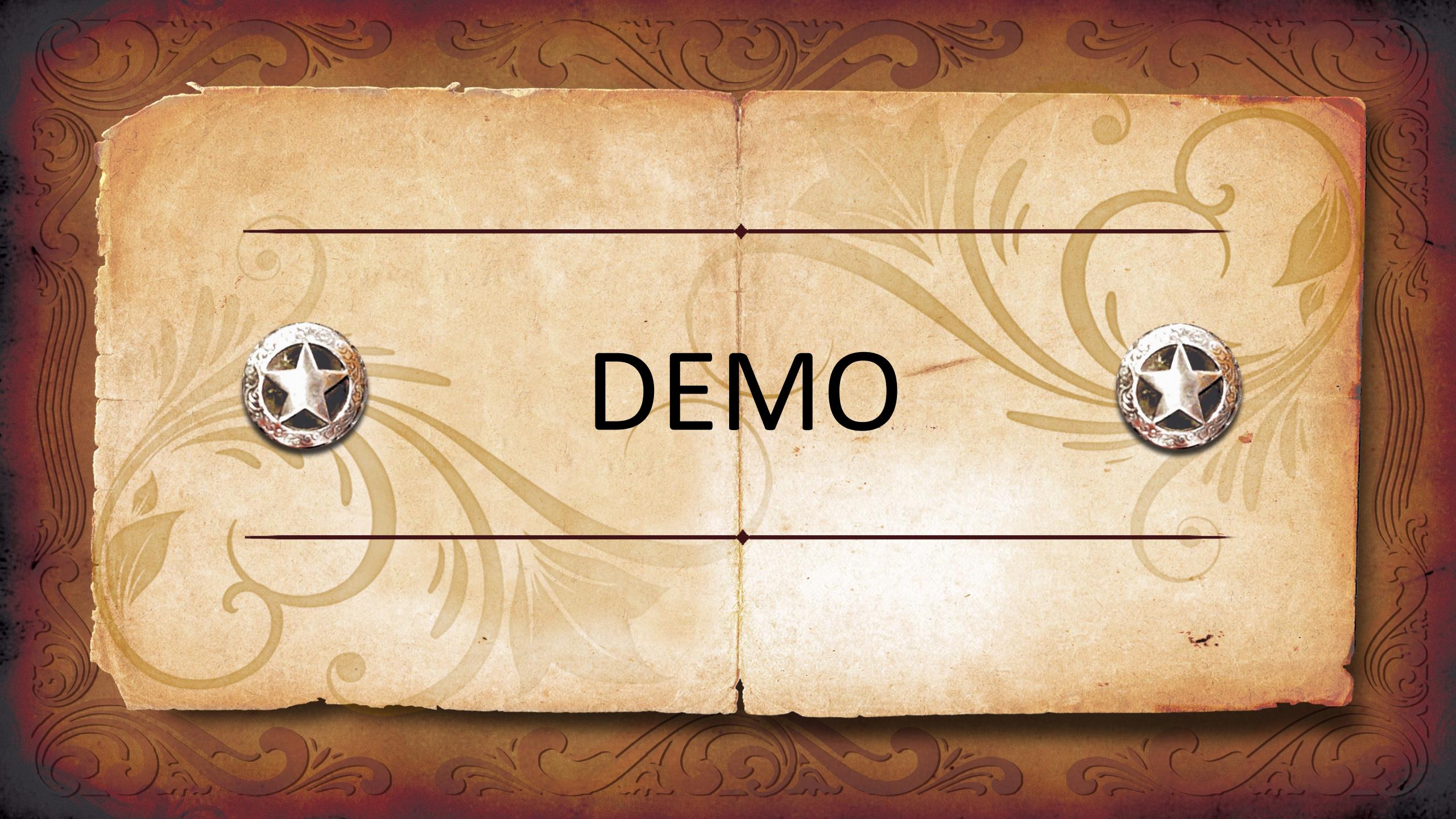
The Bad

- Motivate people
- Need to build trust
- “new” Modern UI if upgrading
- Think cloud



The Ugly

- Fear Uncertainty Doubt
- Trust
- Change needed



DEMO

A scenic landscape featuring a church with a tall white steeple, a stone bridge over a river, and a lake reflecting the surrounding green hills and a cloudy sky. The scene is bathed in the warm light of a setting sun.

THANK YOU



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