

Thor Henning Sagland

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Developer interested in learning new skills and build upon the ones i already possess. Looking for a chance to prove my potential for growth. Highly adaptable, ambitious, resilient and driven, with the ability to lead and take charge under pressure.

Work Experience

Technical Support Specialist

AES Global - Cookstown

March 2021 to Present

Front End Development

- Create & design web pages (HTML, CSS, PHP, JavaScript)
- Maintain Wordpress website (JavaScript, HTML, CSS, PHP & SQL)
- Maintain Shopify stores & pages (HTML & CSS)

App Development

- Maintain Android applications (JAVA)
- Publish changes to Play Store
- Testing new applications

Technical Support

- Support installers on site with guidance on key installation procedures
- Support installers via phone, email and live chat
- Raise RMAs
- Test and diagnose returned systems
- Manage all completed tasks on a helpdesk system
- Provide on site training to installers and end users
- Participate in ongoing training
- Provide monthly updates to department manager

Education

Bachelor's in Information Systems & Technology

University of Southeast Norway - Hønefoss, NO

August 2017 to June 2020

Skills

- Microsoft Office (365)
- WordPress

- Shopify
- MySQL
- IP networking
- Unity
- Android Studio
- Visual Studio Code
- HTML
- CSS
- C#
- Java
- JavaScript
- React
- PHP
- Python
- SQL
- Git
- Lua

Languages

- English - Fluent
- Norwegian - Fluent

Links

<https://thorh96.github.io/portfolio/>

Certifications and Licenses

Microsoft Technology Associate - Networking Fundamentals

August 2021 to Present

Additional Information

- Team Player
- Great Communicator
- Highly Organised
- Fast Learner