## THOUFEEQUE.P

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#### **EXPERIENCE**

# <u>Saudi Services Co. Ltd (SBG)</u>, Jeddah, KSA — Cloud Support Engineer

October 2013 - August 2019

- Designed, Created and running Jenkins based CI/CD pipeline.
- Deployed, automated and maintained AWS based production system, to ensure the availability, performance and scalability of production systems.
- Manage a sophisticated protocol to protect the production systems from the latest security threats.
- Implemented a change management system to ensure the SLA target is achieved.
- Implemented and maintained an Ansible based config management system.
- Implemented and managed an S3 based backup system..
- Maintained the monitoring and alerting of production and corporate servers using Cloud Watch service.
- Mentors junior engineers in technical and architectural aspects.
- Taking the lead to evaluate new technologies and products.
- Actively involved in system troubleshooting and problem-solving across platform and application domains.

## <u>Manipal K-12 Pvt Ltd</u>, Bangalore - System Administrator

June 2010 - December 2010

- Assessed system problems with the network, software or hardware components by running diagnostics, trying solutions and upgrading devices when necessary..
- Responsible for monitoring and maintaining Linux and Windows Servers.
- Discussed potential problems with network and computer usage with other staff members and explained how to get the best performance from individual workstations.
- installed software, patching, upgrading and maintenance of operating systems.
- Installation of Education and interactive software in server and client PC's.

### **SKILLS**

AWS, Linux, Cloud Formation

Git, Jenkins, Maven, CI/CD tools.

Shell Scripting, Yaml.

Jenkins, Docker

## **EDUCATION**

Diploma in Electronics & Communication Eng. (71.9%)- 2009, <u>AWH</u> <u>PTC</u>, Kozhikode, Kerala

12th (PUC) in Computer Science from THSS, Vkd (60%)-2006

10<sup>th</sup> from CIRHSS, Kozhikode (67.8%)- 2004