**THOUFEEQUE.P**

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#121, 17th Main Road, Kuvempu Nagar, BTM Stage 2, Bengaluru, Karnataka-560076

* Managed and monitored automated DevOps infrastructure.
* 6+ years’ overall experience in Linux/Windows System Administration.
* 3+ Years of experience in scalable distributed systems on AWS.
* Hands on experience on Networking, and Application as they relate to AWS.

**Career Accomplishment**

Received ‘**Employee of the Month**’ award from SAUDI SERVICE CO. LTD (SBG) twice on consecutive years 2018 &’19.

**Technical Expertise**

**Cloud Services:** EC2 Instances, S3, IAM, ELB, Auto scaling, EBS, Security groups, RDS, VPC, Autoscaling,

Cloud Watch, Cloud Trail, SNS, Lambda.

**Configuration Management:** Ansible.

**Containerization Tool:** Docker

**Continuous Integration**: Jenkins.

**Version Control**: GIT.

**Build Tools**: Maven.

**Monitoring Tool**: Cloud Watch & Nagios.

**Operating Systems**: Windows server 2012, RHEL-6, Ubuntu

**Scripting Languages**: Yaml, SHELL

**Web Application**: Apache Tomcat

**Application/Web Tools:** Jira, Service Now, Putty, Virtual box, TeamViewer.

**Professional Experience**

**Role: Cloud Support Engineer**

**Firm: Saudi Service CO. LTD (SBG), KSA**

**Duration: Oct 2013- Aug 2019**

* Worked with Version Control Systems like GIT.
* Worked with automation tools like Jenkins to implement the end-to-end automation.
* Administered and Implemented CI tool Jenkins for automated builds.
* Application Deployments & Environment configuration using Ansible
* Building of deployable artifacts such as Jar, War & Ear from source code using build tools Maven and Performing CI/ CD using Jenkins.
* Deployed, automated, maintained and managed AWS cloud-based production system, to ensure the availability, performance, scalability and security of productions systems
* Built, released and configuration management of production systems
* Involved in system troubleshooting and problem solving across platform and application domains
* Evaluated new technology options and vendor products
* Ensured critical system security using best in class cloud security solutions.
* Used security groups, network ACL’s, internet gateways and route tables to ensure a secure zone for organization in AWS public cloud.
* Created S3 buckets in the AWS environment to store files which are required to serve static content.
* Maintained the monitoring and alerting of production and corporate servers using Cloud Watch service.
* Created and configured elastic load balancers and auto scaling groups to distribute the traffic and to have a cost efficient, fault tolerant and highly available environment.
* Created EBS volumes for storing application files for use with EC2 instances whenever they are mounted to them.
* Created snapshots to take backups of the volumes and also images to store launch configurations of the EC2 instances.
* Ensured critical system security using best in class cloud security solutions
* Automated the project’s build process using Jenkins.
* Good knowledge and experience in Ansible Playbooks with Ansible roles.
* Strong knowledge of Windows Server OS, Active Directory, Exchange troubleshooting.
* Perform ongoing monitoring and maintenance of all servers in the operations team environment Support end users on complex technical issues including problems related to applications, client computers and servers.
* Monitored network and system performance with Zabbix & Nagios
* Ticket creation process in incident, request and change management.
* Resolving incident tickets and approving requests assigned to Team within SLA, Works with our next level in deployments and executing changes approved by Change Management.
* Understanding of networking protocols such as TCP/IP, DNS, DHCP, SSL.
* Possess background in providing advanced technical support for Windows workstations, servers, and enterprise applications.

**Firm: Manipal K-12 Pvt Ltd, Bangalore (Pearson Education Services)**

**Role: System Administrator**

**Duration: June 2010- Dec 2010**

* Assessed system problems with the network, software or hardware components by running diagnostics, trying solutions and upgrading devices when necessary.
* Responsible for monitoring and maintaining Windows Server
* Experience in Active directory configuration and user management.
* Discussed potential problems with network and computer usage with other staff members and explained how to get the best performance from individual workstations.
* Installed software, patching, upgrading and maintenance of operating system.
* Installation of Education and interactive software’s in server and client PC’s.

**Academics**

* Diploma in Electronics and Communication Eng. from AWH PTC, Kozhikode (71.9%) -2009.
* 12th (PUC) in Computer Science from THSS, Vazhakkad (60%)-2006
* SSLC (10th) from CIRHSS, Mathara, Kozhikode (67.8%) -2004.

**Personal Details**

Driving License: KSA & India.

Passport No: T5195023

PAN No: ALSPT4212E

Gender: Male

DOB: 18th Sep 1988

Marital Status: Married

Religion: Muslim

Languages known: English, Hindi, Urdu, Tamil, Arabic, Malayalam

References: Glad to present upon request.

**Declaration**

I hereby declare that all the stated above are to the best of my knowledge and believe, true and fair.

For any misrepresentation or omission of fact, I shall be personally liable.

**Place: Bangalore Thoufeeque.P**