



ThoughtSpot Administration Guide

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Chapter 1: Installation and setup

Topics:

- [Login credentials for administration](#)
- [Log in to the Linux shell using SSH](#)
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- [Software updates](#)
- [Test network connectivity between nodes](#)
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- [About SSL \(secure socket layers\)](#)
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- [Add a custom support contact](#)
- [Set up monitoring](#)
- [Connect to the ThoughtSpot Support file server](#)

This ThoughtSpot Administrator Guide will walk you through the basic steps required to set up and configure ThoughtSpot. It will also assist you in troubleshooting some common problems, finding additional resources, and contacting ThoughtSpot.

ThoughtSpot enables you to access and analyze your data through a search-based user interface. You can create your searches on the fly by typing into a search bar, like you do when using an internet search engine. ThoughtSpot makes it easy to see your data, get your questions answered, create interactive graphs, and customize pinboards. You do not need to understand how the data is stored or know SQL to do these things.

ThoughtSpot gives administrators the ability to modify data properties to meet business needs, for example by providing search synonyms for common terms, boosting the importance of a column in search results, or formatting how the data appears. Collaboration and security features make it easy for you to protect sensitive data and for users to share information safely with others.

- Set up remote support access
 - Enable the call home capability
 - Network ports
 - About load balancing
-

Login credentials for administration

You will need administrative permissions to perform the actions discussed in this guide. You can access ThoughtSpot via SSH at the command prompt and from a Web browser.

There are two separate default administrator users, an operating system user that you type in at the Linux shell prompt, and an application user for access through a browser. Make sure you use the correct login and password for the method you are using to log in. Passwords are case sensitive.

Table 1: Default administrative user credentials

Login Type	User	Access Method	Password
OS user	admin	Access remotely via SSH from the command prompt on a client machine.	Contact ThoughtSpot to obtain the default password.
Application user	tsadmin	Access through a Web browser.	Contact ThoughtSpot to obtain the default password.

Log in to the Linux shell using SSH

To perform basic administration such as checking network connectivity, starting and stopping services, and setting up email, log in remotely as the Linux administrator user "admin". To log in with SSH from a client machine, you can use the command shell or a utility like Putty.

In the following procedure, replace `<hostname_or_IP>` with the hostname or IP address of a node in ThoughtSpot. The default SSH port (22) will be used.

1. Log in to a client machine and open a command prompt.
2. Issue the SSH command, specifying the IP address or hostname of the ThoughtSpot instance:

```
ssh admin@<hostname_or_IP>
```

3. Enter the password for the admin user.

Log in to ThoughtSpot from a browser

To set up and explore your data, access ThoughtSpot from a standard Web browser using a username and password.

Before accessing ThoughtSpot, you need:

- The Web address (IP address or server name) for ThoughtSpot.
- A network connection.
- A Web browser.
- A username and password for ThoughtSpot.

Supported Web browsers include:

Table 2: Supported browsers

Browser	Version	Operating System
Google Chrome	20 and above	<ul style="list-style-type: none">• Windows 7 or greater• Linux• MacOS
Mozilla Firefox	14 and above	<ul style="list-style-type: none">• Windows 7 or greater• Linux• MacOS
Internet Explorer	11	<ul style="list-style-type: none">• Windows 7 or greater

To log in to ThoughtSpot from a browser:

1. Open the browser and type in the Web address for ThoughtSpot:

`http://<hostname_or_IP>`

2. Enter your username and password and click **Enter Now**.

Software updates

The ThoughtSpot software is updated by ThoughtSpot Support.

ThoughtSpot Support will contact you to schedule an update when one becomes available.

Test network connectivity between nodes

This procedure tests the network connectivity between the ThoughtSpot nodes, and to the LAN. If you can perform these steps successfully, the network settings on ThoughtSpot are correct.

1. [Log in to the Linux shell using SSH.](#)
2. Try to ping each of the other nodes in the cluster.
3. Try to ping another machine that exists outside of the cluster, for example, a machine that you will use to stage data to be loaded.
4. If you cannot perform these tests successfully, there is a problem with the network setup.
5. If the tests fail, check [Network connectivity issues](#).

Set the relay host for SMTP (email)

To enable alert emails, you'll need to set up a relay host for SMTP traffic from ThoughtSpot. This routes the alert and notification emails coming from ThoughtSpot through an SMTP email server.

To set up a relay host:

1. [Log in to the Linux shell using SSH.](#)
2. Issue the setup command, providing the IP address of the relay host:

```
$ tscli smtp set-relayhost <IP_address>
```

3. Verify your settings:

```
$ tscli smtp show-relayhost
```

4. [Verify that email is working.](#)

Verify that email is working

Check if the email settings are working properly by using this procedure.

ThoughtSpot uses emails for sending critical notifications to ThoughtSpot Support.

ThoughtSpot sends alerts to the email address specified during installation. If no email address was entered, no alerts will be sent. But you can add an email to receive alerts by issuing:

```
$ tscli monitoring set-config --email <your_email>
```

You can add a list of email addresses separated by commas, with no spaces.

To verify that the send email function is working correctly:

1. [Log in to the Linux shell using SSH.](#)
2. Try sending an email to yourself by issuing:

```
$ echo | mail -s Hello <your_email>
```

3. If you receive the email at the address you supplied, email is working correctly.

Set up a fiscal calendar year

Many companies start their fiscal calendar in a month other than January. If this is the case in your company, setting a fiscal calendar quarter makes the ThoughtSpot date searches reflect your fiscal year.

When you set a custom fiscal year, you will designate the month on which your company's fiscal year begins. All the date language will then reflect your change, so if someone searches for **this quarter** or **q3**, the answer will conform to the fiscal quarter in use. When you make this change, existing pinboards also change

to reflect the custom fiscal calendar. Because of this, if you make this change after your users have been using ThoughtSpot for any period of time, you should alert them of the change you will be making and how it affects previous saved searches.

Call ThoughtSpot Support, so they can help you set the custom fiscal year.

About SSL (secure socket layers)

You should use SSL (secure socket layers) for sending data to and from ThoughtSpot. SSL provides authentication and data security. This section applies to both SSL to enable secure HTTP and secure LDAP.

Many IT departments require SSL for their applications that access data. To use SSL with ThoughtSpot, you'll need your company's own SSL certificate. The certificate is issued per domain, so if you want to use SSL for both HTTP and LDAP, you will need two separate certificates - one for the HTTP domain and one for the LDAP domain.

If you do not have an SSL certificate:

- Check with your IT department to see if they already have an SSL certificate you can use.
- If not, you will need to obtain the certificate from an issuing authority.
- Alternatively, you may disable SSL if you don't want the security it provides by using the command `tscli ssl off`.

There are many SSL vendors to choose from. Check with your existing Web hosting provider first, to see if they can provide the certificate for you.

When you apply for the SSL certificate, you may specify a SAN, wildcard, or single domain certificate. Any of these can work with ThoughtSpot.

Configure SSL for web traffic

This procedure shows how to add SSL (secure socket layers) to enable secure HTTP (HTTPS) in ThoughtSpot.

To set up SSL, you will need:

- The SSL certificate
- The private key

To install the SSL certificate:

1. Follow the instructions from your certifying authority to obtain the certificate.

This is usually sent via email or available by download.

2. Copy the certificate and key files to ThoughtSpot:

```
$ scp <key> <certificate> admin@<IP_address>:<path>
```

3. [Log in to the Linux shell using SSH](#).

4. Change directories to where you copied the certificate:

```
$ cd <path>
```

5. Issue the tscli command to install the certificate:

```
$ tscli ssl add-cert <key> <certificate>
```

6. To test that the certificate was installed correctly, [Log in to ThoughtSpot from a browser](#).

You should see that the URL begins with `https://`.

Set the recommended TLS version

There are a couple of security vulnerabilities due to SSL certificates supporting older versions of TLS (Transport Layer Security). This procedure shows you how to set the recommended TLS version to avoid these vulnerabilities.

The PCI (Payment Card Industry) Data Security Standard and the FIPS 140-2 Standard require a minimum of TLS v1.1 and recommends TLS v1.2.

ThoughtSpot supports SSL v3, TLS v1.0, and TLS v1.1 for backwards compatibility. However, the recommended version is TLS v1.2. Therefore, to set the recommended TLS version:

1. Enable your web browser to support TLS v1.2. This can be done in your browser's advanced settings.
2. [Log in to the Linux shell using SSH](#).
3. Issue the following command:

```
tscli security set-min-version 1.2
```

This will block all usage of older versions.

Configure SAML

ThoughtSpot can use Security Assertion Markup Language (SAML) to authenticate users. You can set up SAML through the shell on ThoughtSpot using a tscli based configurator.

Before configuring SAML, you will need this information:

- IP of the server where your ThoughtSpot instance is running.
- Port of the server where your ThoughtSpot instance is running.
- Protocol, or the authentication mechanism for ThoughtSpot.
- Unique service name that is used as the unique key by IDP to identify the client.

It should be in the following format: `urn:thoughtspot:callosum:saml`

- Allowed skew time, which is the time after authentication response is rejected and sent back from the IDP. It is usually set to 86400.
- The absolute path to the idp-meta.xml file. This is needed so that the configuration persists over upgrades.

- This configurator also checks with the user if internal authentication needs to be set or not. This internal authentication mechanism is used to authenticate tsadmin, so set it to true if you do not know what it does.

Use this procedure to set up SAML on ThoughtSpot for user authentication. Note that this configuration persists across software updates, so you do not need to reapply it if you update to a newer release of ThoughtSpot.

1. [Log in to the Linux shell using SSH](#).
2. Execute the command to launch the interactive SAML configuration:

```
tscli saml configure
```

3. Complete the configurator prompts with the information you gathered above.
4. When the configuration is complete, open a Web browser and go to the ThoughtSpot login page. It should now show the Single Sign On option.

About LDAP integration

Some companies use LDAP (Lightweight Directory Access Protocol) to manage user authentication. Using LDAP provides security and makes user management more centralized.

ThoughtSpot can be configured to authenticate users against an LDAP server. You can choose to authenticate users against an LDAP server, against ThoughtSpot, or both.

If you have been using ThoughtSpot with users you created manually, and you now want to transition to LDAP, please contact ThoughtSpot Support. They can assist you in migrating existing users to their LDAP equivalents.

ThoughtSpot supports these types of LDAP servers:

- [OpenLDAP](#)
- [Active Directory](#)

Configure OpenLDAP

Use this procedure to set up integration with LDAP using OpenLDAP.

Before configuring OpenLDAP, you will need this information:

- URL to connect to OpenLDAP

For example, `ldap://192.168.2.48:389`

- Distinguished Name template

The template for usernames, for example `cn={0},ou=users,dc=thoughtspot,dc=com`

- Automatically add LDAP users in ThoughtSpot?

If you choose 'yes' for this, when a user is authenticated against LDAP, if that user does not exist in ThoughtSpot, the user is automatically created. When users are created in this way, their passwords exist only in LDAP and are not stored in ThoughtSpot.

If you choose 'no' for this, users who will authenticate against LDAP have to be manually created with a dummy password as a placeholder in ThoughtSpot before they can log in. In order to log in to ThoughtSpot, the user has to exist in ThoughtSpot independent of whether that user is authenticated against LDAP or against ThoughtSpot's internal authentication.

- Also use ThoughtSpot internal authentication?

If you choose 'yes' for this, when a user logs in, ThoughtSpot will first attempt to authenticate the user against LDAP. If that attempt fails, it will then attempt to authenticate the user against ThoughtSpot. If either of these succeed, then the user is successfully logged in. This option is useful in scenarios where some users are not in LDAP and are created only in ThoughtSpot.

You do not need to create a user called `tsadmin` on your LDAP server. Internal authentication can be used for `tsadmin`. To configure LDAP for OpenLDAP:

1. [Log in to the Linux shell using SSH.](#)

2. Run the command to configure LDAP:

```
$ tscli ldap configure
```

3. Answer the prompts using the information you collected. For example:

```
Choose the LDAP protocol:  
[1] Active Directory  
[2] OpenLDAP  
Option number: 2  
  
Configuring Open LDAP  
  
URL to connect to OpenLDAP (Example: ldap://192.168.2.100:389):  
ldap://192.168.2.48:389  
  
Distinguished name template (Example: cn={0},ou=users,dc=thoughtspot,dc=com):  
cn={0},ou=users,dc=thoughtspot,dc=com  
  
Automatically add LDAP users in ThoughtSpot (y/n): n  
  
Also use ThoughtSpot internal authentication (y/n): y
```

4. If you are using SSL, [Add the SSL certificate for LDAP](#).

5. If you want to remove the LDAP configuration, issue:

```
$ tscli ldap purge-configuration
```

Configure LDAP for Active Directory

Use this procedure to set up integration with LDAP using Active Directory.

Before you configure LDAP for Active Directory, collect this information:

- URL to connect to Active Directory.

For example, `ldap://192.168.2.48:389`

- Default LDAP domain.

The default domain is the domain under which users who want to be authenticated against Active Directory reside. When a user logs in with a username, the default domain is added to the username before sending it to the LDAP server. If users reside in multiple domains, you can still designate one of them as the default. Users belonging to a non-default domain will

have to explicitly qualify their username when they log in, for example:

username@ldap1.thoughtspot.com.

- Whether you will use SSL.

If yes, you'll need the certificate from the issuing authority.

- LDAP search base.

This prompt adds the search base information that allows ThoughtSpot to find user properties such as email and displayname from LDAP.

- Automatically add LDAP users in ThoughtSpot?

If you choose 'yes' for this, when a user is authenticated against LDAP, if that user does not exist in ThoughtSpot, then the user is automatically created.

When users are created in this way, their passwords exist only in LDAP and are not stored in ThoughtSpot.

In order to log in to ThoughtSpot, the user has to exist in ThoughtSpot independent of whether that user is authenticated against LDAP or against ThoughtSpot's internal authentication. If you choose 'no' for this, users who will authenticate against LDAP have to be manually created with a dummy password as a placeholder in ThoughtSpot before they can log in. The username you specify when creating the LDAP authenticated user manually in ThoughtSpot has to be domain qualified, for example:

username@ldap1.thoughtspot.com.

- Also use ThoughtSpot internal authentication?

If you choose 'yes' for this, when a user logs in, ThoughtSpot will first attempt to authenticate the user against LDAP. If that attempt fails, it will then attempt to authenticate the user against ThoughtSpot. If either of these succeed, then the user is successfully logged in. This option is useful in scenarios where some users are not in LDAP and are created only in ThoughtSpot.

You do not need to create a user called tsadmin on your LDAP server. Internal authentication can be used for tsadmin. To configure LDAP for OpenLDAP:

1. [Log in to the Linux shell using SSH.](#)
2. Run the command to configure LDAP:

```
$ tscli ldap configure
```

3. Answer the prompts using the information you collected. For example:

```
Choose the LDAP protocol:  
[1] Active Directory  
[2] OpenLDAP  
Option number: 1  
  
Configuring Active Directory  
  
URL to connect to Active Directory. (Example: ldap://192.168.2.100:389):  
ldap://192.168.2.100:389  
  
Default domain (Example: ldap.thoughtspot.com): ldap.thoughtspot.com  
  
Use SSL (LDAPS) (y/n): n  
  
LDAP search base (Example: cn=Users): cn=Users  
  
Automatically add LDAP users in ThoughtSpot (y/n): y  
  
Also use ThoughtSpot internal authentication (y/n): y
```

4. If you are using SSL, [Add the SSL certificate for LDAP](#).
5. If you want to remove the LDAP configuration, issue:

```
$ tscli ldap purge-configuration
```

Add the SSL certificate for LDAP

When you set up LDAP, you specified whether or not to use SSL for LDAP (LDAPS). If using SSL, you must install the LDAP SSL certificate.

Before you can add the SSL certificate, you must LDAP using one of these procedures:

- [Configure OpenLDAP](#)
- [Configure LDAP for Active Directory](#)

You must have the SSL certificate before you start. For more information on obtaining an SSL certificate, see [About SSL \(secure socket layers\)](#).

To add the SSL certificate for LDAP:

1. Follow the instructions from your certifying authority to obtain the certificate.
This is usually sent via email or available by download.
2. Copy the certificate to ThoughtSpot:

```
$ scp <certificate> admin@<IP_address>:<path>
```

3. [Log in to the Linux shell using SSH](#).
4. Change directories to where you copied the certificate:

```
$ cd <path>
```

5. Run the command to configure SSL for LDAP, designating an alias for this certificate using the *<name>* parameter:

```
$ tscli ldap add-cert <name> <certificate>
```

Test the LDAP configuration

After configuring LDAP, you can test to make sure it is working by issuing a command.

This procedure allows you to test the LDAP connection you created.

1. [Log in to the Linux shell using SSH](#).
2. Issue the LDAP testing command, supplying the information for the LDAP server you configured, as in this example:

```
$ ldapsearch -x -h 192.168.2.61 -p 389 -D "testuser@ldap.thoughtspot.com" -W  
-b "dc=ldap,dc=thoughtspot,dc=com" cn
```

3. Supply the LDAP password when prompted.
4. If the connection works, you'll see a confirmation message.

Sync users and groups from LDAP

Use this procedure to synchronize your ThoughtSpot system with an LDAP server.

Before synchronizing users and groups, you will need this information:

- IP address and port of the server where your ThoughtSpot instance is running.
This hostport is needed in the following format `http(s)://<host>:<port>` or
`http(s)://<domain>`.

- Administrator login username and password for your ThoughtSpot instance.
- URL of the LDAP server, or hostport.

For example, `ldap://192.168.2.48:389`

- Login username and password for the LDAP system.

An example username would be `moo_100@ldap.thoughtspot.com`

- Distinguished Name (DN) for the base to start searching for users in the LDAP system.

For example, `DC=ldap,DC=thoughtspot,DC=com`

There are two ways for you to fetch users and groups from LDAP and populate them into your ThoughtSpot system:

- Run the synchronization script in interactive mode, which will walk you through the process (shown here).
- Create your own Python script by using the ThoughtSpot Python APIs. If you need details on the Python APIs, contact ThoughtSpot Support. If you choose this method, you can run the script periodically using a cron job.

To run the LDAP sync script in interactive mode:

1. [Log in to the Linux shell using SSH](#).
2. Run the command to start the script:

```
python syncUsersAndGroups.py interactive
```

3. Answer the prompts using the information you collected above. For example:

```
Complete URL of TS server in format "http(s)://<host>:<port>":  
http://10.77.145.24:8088  
Disable SSL authentication to TS server (y/n): y  
Login username for ThoughtSpot system: admin  
Login password for ThoughtSpot system: 12345  
Complete URL of server where LDAP server is running in format ldap(s)://  
<host>:<port>: ldap://192.168.2.48:389  
Login username for LDAP system: moo_100@ldap.thoughtspot.com
```

```
Login password for LDAP system: 12345
Syncs user and groups between LDAP and TS systems (y/n): y
Delete entries in ThoughtSpot system that are not currently in LDAP tree
being synced (y/n): n
Distinguished name for the base to start searching groups in LDAP System:
DC=ldap,DC=thoughtspot,DC=com
Scope to limit the search to (choice number)
0:base Searching only the entry at the base DN
1:one Searching all entries on level under the base DN - but not including
the base DN
2:tree Searching of all entries at all levels under and including the
specified base DN: 2
```

```
Filter string to apply the search to: (|(CN=TestGroupAlpha)
(CN=TestGroupBeta))
```

Answering this prompt is optional. If left blank, the default value of '`(CN=*)`' will be used.

```
Apply sync recursively, i.e. Iterates through group members and creates
member groups, users and relationships in a recursive way. (y/n): n
```

This prompt is asking if you would like to include group members even if they do not belong to the current sub tree that is being synced.

4. Alternatively, to input your own shorthand script commands:

1. Issue the Python script commands, supplying all of the above information, following this format example:

```
python syncUsersAndGroups.py script \
--ts_hostport <ts_hostport> \
--disable_ssl \
--ts_uname <ts_username> \
--ts_pass <ts_password> \
--ldap_hostport '<ldap_hostport>' \
--ldap_uname '<ldap_username>' \
--ldap_pass '<ldap_password>' \
--sync \
--purge \
--basedn 'DC=ldap,DC=thoughtspot,DC=com' \
--filter_str '(|(CN=TestGroupAlpha) (CN=TestGroupBeta))' \
--include_nontree_members
```

The bottom half of the above command example targets sub trees under the DC called TestGroupAlpha and TestGroupBeta, and iterates through them recursively to create/sync users, groups, and their relationships in the ThoughtSpot system. It also deletes any other entities created in the

ThoughtSpot system from this LDAP system that are not currently being synced.

Mount a NAS file system

Some operations, like backup/restore and data loading, require you to either read or write large files. You can mount a NAS (network attached storage) file system for these operations.

This procedure shows you how to mount a NAS file system for storing or accessing large files. The file system will be mounted at the same location on each node in the cluster automatically. When any node is restarted, the file system will be mounted again automatically, if it can be found.

When supplying a directory for writing or reading a backup, you can specify the mountpoint as the directory to use. Likewise, you can stage data there for loading.

Note that backups are written by the Linux user "admin". If that user does not have permission to write to the NAS file system, you could write the backups to disk (for example /export/sdc1, /export/sdd1, /export/sde1, or /export/sdf1) and then set up a cron job that executes as root user and copies the backup to the NAS device every night, then deletes it from the directory.

Do not send the periodic backups or stage files on /export/sdb1 since it is a name node. It is used internally by Hadoop Distributed File System (HDFS) and if this drive fills up, it can cause serious problems. Do not allow backups or data files to accumulate on ThoughtSpot. If disk space becomes limited, the system will not function normally.

1. [Log in to the Linux shell using SSH](#).
2. Mount the directory to the file system, by issuing the appropriate command:
 - For an NFS (Network File System) directory:

```
tscli nas mount-nfs
```

```
--server <server_NFS_address>
--path_on_server <path>
--mount_point <target>
```

- For a CIFS (Common Internet File System) directory:

```
tscli nas mount-cifs
--server <server_CIFS_address>
--path_on_server <path>
--mount_point <target>
--username <user>
--password <password>
--uid <uid>
--gid <gid>
```

3. Use the mounted file system as you wish, specifying it by referring to its mount point.
4. When you are finished with it, you may optionally unmount the NAS file system:

```
tscli nas unmount --dir <directory>
```

Add a custom support contact

You can designate a support contact (email and phone number) at your organization for first level technical support. That person can answer questions about data and searching, and submit any system and software-related questions to ThoughtSpot Support.

After you set the custom support contact information, here's where your users will see it:

- In the Help Center, when they click **Contact Support**.

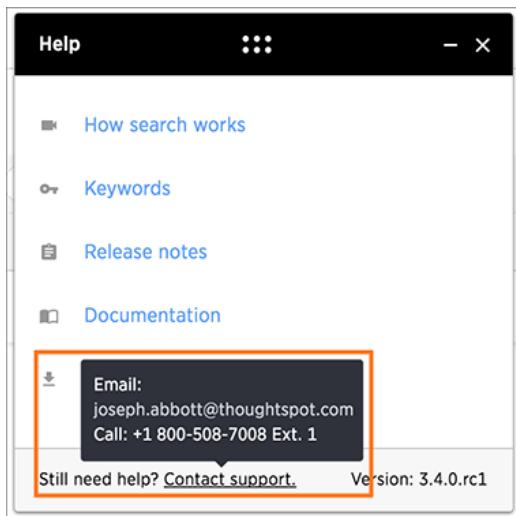


Figure 1: Help Center support contact

- In error messages, when they click **What Happened?**

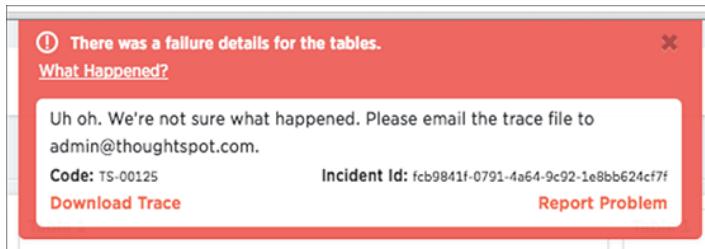


Figure 2: Error message support contact

To designate the custom support contact:

1. [Log in to the Linux shell using SSH.](#)
2. Issue the tscli command to set the email address:

```
$ tscli support set-admin-email <email_address>
```

3. Issue the tscli command to set the phone number:

```
$ tscli support set-admin-phone <phone_number>
```

4. If you need to reset both of these to the default (ThoughtSpot Support), issue:

```
$ tscli support rm-admin-email
$ tscli support rm-admin-phone
```

Set up monitoring

To configure monitoring of your cluster, set up the frequency of heartbeat and monitoring reports and an email address to receive them.

Use tscli to set up monitoring. This is a one time operation.

1. [Log in to the Linux shell using SSH.](#)
2. Issue the tscli command to set up monitoring:

```
tscli monitoring set-config  
  --email <email>  
  --heartbeat_interval <heartbeat_interval>  
  --report_interval <report_interval>
```

The parameters are:

- `--email <email>` is a comma separated list (no spaces) of email addresses where the cluster will send monitoring information.
- `--heartbeat_interval <heartbeat_interval>` is the heartbeat email generation interval in seconds. Must be greater than 0.
- `--report_interval <report_interval>` sets the cluster report email generation interval in seconds. Must be greater than 0.

3. To view your settings and verify that they have been applied, issue:

```
tscli monitoring show-config
```

You should see information like:

```
Monitoring Configuration:  
  
Alert Email: dev-alerts@thoughtspot.com  
  
Heartbeat Interval: 900 sec  
  
Report Interval: 21600 sec
```

4. After the heartbeat interval has passed, check your email to verify that emails are being delivered.
5. If you don't receive any emails, [Verify that email is working.](#)

Connect to the ThoughtSpot Support file server

ThoughtSpot Support uses a secure file server to provide new releases and to receive logs and troubleshooting files that you upload. The secure server connection is also required if you want to enable the optional statistics collection using the call home feature.

Before you can upload a file to the secure file server, obtain your user name and password for logging in to the secure file server. You can get these from ThoughtSpot Support.

Configuring the connection to the file server is a one time operation. You do not need to reconfigure the connection unless your password changes. Note that you can do a one time override of the user and password you used to configure the connection. This is done by passing a different user and password on the command line when uploading or downloading a file.

To configure the connection to the secure file server:

1. [Log in to the Linux shell using SSH.](#)
2. Issue the command to configure the file server:

```
$ tscli fileserver configure --user <user_name> [--password <password>]
```

Note that if you do not use the optional `--password` parameter, you will be prompted to enter the password.

Set up remote support access

You can set up a reverse tunnel to allow ThoughtSpot Support to get access to your ThoughtSpot instance, to perform support-related activities. This setup is a much simpler, more secure, and scalable than the alternative option of using a virtual meeting room.

Before you can do this procedure, your networking team needs to open port 22 in your firewall outgoing rules.

Granting remote support access can streamline troubleshooting activities, since it enables your support agent to work directly on your in a secure setting. The remote tunnel enables SSH and HTTP access to your by ThoughtSpot Support. This access can be granted and revoked easily, so you can enable it for a troubleshooting session, and then disable it again. Before doing this procedure, make sure it is allowed by your internal security policies.

To enable remote support:

1. [Contact ThoughtSpot](#) to open a support ticket for making the appropriate reverse tunnel settings on our end. Provide the cluster name of the cluster for which you want to enable remote support.
2. When the ticket has been completed, continue with the remaining steps in this procedure to make the settings on your side.
3. [Log in to the Linux shell using SSH](#).
4. Issue the command to configure the destination for the remote tunnel.

You only need to do this once, when you are enabling the tunnel for the very first time. After that, this setting persists when you start and stop the remote tunnel.

```
$ tscli support set-remote --addr tunnel.thoughtspot.com --user ubuntu
```

5. Test that the setting has been applied:

```
$ tscli support show-remote
```

6. Enable the remote tunnel:

```
$ tscli support start-remote
```

7. [Contact ThoughtSpot](#) again, so you can test the setup with your ThoughtSpot Support contact.
8. After your remote session with ThoughtSpot Support, you should turn the remote tunnel off, until you need to use it again:

```
$ tscli support stop-remote
```

You can repeat the steps to start and stop the remote tunnel as needed for future support operations.

9. Test that the remote tunnel has been disabled:

```
$ tscli support show-remote
```

Enable the call home capability

The optional "call home" capability sends usage statistics to ThoughtSpot Support once a day via a secure file server.

Before you can enable the call home feature:

1. [Configure the connection to the file server.](#)
2. Obtain the customer name as recognized by the file server.

The customer name is formatted like this example: `shared/<customer_name>/stats`. If you do not know the customer name, [contact ThoughtSpot Support](#).

This can be helpful when troubleshooting problems with ThoughtSpot Support, because they will be able to see basic usage information over time for your ThoughtSpot instance.

To set up the call home feature:

1. [Log in to the Linux shell using SSH.](#)
2. Enable the call home feature by issuing:

```
$ tscli callhome enable --customer_name <customer_name>
```

3. If you want to disable call home in the future, you can do so by issuing:

```
$ tscli callhome disable
```

Network ports

For regular operations and for debugging, there are some ports you will need to keep open to network traffic from end users. Another, larger list of ports must be kept open for network traffic between the nodes in the cluster.

Required ports for operations and debugging

The following ports need to be opened up to requests from your user population. There are two main categories: operations and debugging.

Table 3: Network ports to open for operations

Port	Protocol	Service Name	Direction	Source	Destination	Description
22	SSH	SSH	bidirectional	Administrators IP addresses	All nodes	Secure shell access. Also used for scp (secure copy).
80	HTTP	HTTP	bidirectional	All users IP addresses	All nodes	Hypertext Transfer Protocol for website traffic.
443	HTTPS	HTTPS	bidirectional	All users IP addresses	All nodes	Secure HTTP.
12345	TCP	Simba	bidirectional	Administrators IP addresses	All nodes	Port used by ODBC and JDBC drivers when connecting to ThoughtSpot.

Table 4: Network ports to open for debugging

Port	Protocol	Service Name	Direction	Source	Destination	Description
2201	HTTP	Orion master HTTP	bidirectional	Administrator IP addresses	All nodes	Port used to debug the cluster manager.
2101	HTTP	Oreo HTTP	bidirectional	Administrator IP addresses	All nodes	Port used to debug the node daemon.

Port	Protocol	Service Name	Direction	Source	Destination	Description
4001	HTTP	Falcon worker HTTP	bidirectional	Administrator IP addresses	All nodes	Port used to debug the data cache.
4251	HTTP	Sage master HTTP	bidirectional	Administrator IP addresses	All nodes	Port used to debug the search engine.

Required ports for inter-cluster operation

Internally, ThoughtSpot uses static ports for communication between services in the cluster. Do not close these ports from inter-cluster network communications. In addition, a number of ports are dynamically assigned to services, which change between runs. The dynamic ports come from the range of Linux dynamically allocated ports (20K+).

Table 5: Network ports to open between the nodes in the cluster

Port	Protocol	Service Name	Direction	Source	Dest.	Description
80	TCP	nginx	inbound	All nodes	All nodes	Primary app HTTP port (nginx)
443	TCP	Secure nginx	inbound	All nodes	All nodes	Primary app HTTPS port (nginx)
2100	RPC	Oreo RPC port	bidirectional	All nodes	All nodes	Node daemon RPC
2101	HTTP	Oreo HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Node daemon HTTP
2181	RPC	Zookeeper servers listen on this port for client connections	bidirectional	All nodes	All nodes	Zookeeper servers listen on this port for client connections
2200	RPC	Orion master RPC port	bidirectional	All nodes	All nodes	Internal communication

Port	Protocol	Service Name	Direction	Source	Dest.	Description
						with the cluster manager
2201	HTTP	Orion master HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the cluster manager
2210	RPC	Cluster stats service RPC port	bidirectional	All nodes	All nodes	Internal communication with the stats collector
2211	HTTP	Cluster stats service HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the stats collector
2230	RPC	Callosum stats collector RPC port	bidirectional	All nodes	All nodes	Internal communication with the BI stats collector
2231	HTTP	Callosum stats collector HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the BI stats collector
2240	RPC	Alert manager	bidirectional	All nodes	All nodes	Port where alerting service receives alert events
2888	RPC	Ports used by Zookeeper servers for communication between themselves	bidirectional	All nodes	All nodes	Ports used by Zookeeper servers for communication between themselves
3888	RPC	Ports used by Zookeeper servers for communication	bidirectional	All nodes	All nodes	Ports used by Zookeeper servers for communication

Port	Protocol	Service Name	Direction	Source	Dest.	Description
		between themselves				between themselves
4000	RPC	Falcon worker RPC port	bidirectional	All nodes	All nodes	Port used by data cache for communication between themselves
4001	HTTP	Falcon worker HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the data cache
4021	RPC	Sage metadata service port (exported by Tomcat)	bidirectional	Admin IP addresses and all nodes	All nodes	Port where search service contacts metadata service for metadata
4201	HTTP	Sage auto complete server HTTP interface port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the search service
4231	HTTP	Sage index server HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the search service
4232	RPC	Sage index server metadata subscriber port	bidirectional	All nodes	All nodes	Port used for search service internal communication
4233	RPC	Sage index server RPC port	bidirectional	All nodes	All nodes	Port used for search service internal communication
4241	HTTP	Sage auto complete server HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Port used to debug the search service

Port	Protocol	Service Name	Direction	Source	Dest.	Description
4242	RPC	Sage auto complete server RPC port	bidirectional	All nodes	All nodes	Port used for search service internal communication
4243	RPC	Sage auto complete server metadata subscriber port	bidirectional	All nodes	All nodes	Port used for search internal communication
4251	RPC	Sage master RPC port	bidirectional	All nodes	All nodes	Port used for search service internal communication
4405	RPC	Diamond (graphite) port	bidirectional	All nodes	All nodes	Port used for communication with monitoring service
4500	RPC	Trace vault service RPC port	bidirectional	All nodes	All nodes	Trace collection for ThoughtSpot services
4501	HTTP	Trace vault service HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Debug trace collection
4851	RPC	Graphite manager RPC port	bidirectional	All nodes	All nodes	Communication with graphite manager
4852	HTTP	Graphite manager HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Debug graphite manager
4853	RPC	Elastic search stack (ELK) manager RPC port	bidirectional	All nodes	All nodes	Communication with log search service

Port	Protocol	Service Name	Direction	Source	Dest.	Description
4853	HTTP	Elastic search stack (ELK) manager HTTP port	bidirectional	Admin IP addresses and all nodes	All nodes	Debug log search service
5432	Postgres	Postgres database server port	bidirectional	All nodes	All nodes	Communication with Postgres database
8020	RPC	HDFS namenode server RPC port	bidirectional	All nodes	All nodes	Distributed file system (DFS) communication with clients
8080	HTTP	Tomcat	bidirectional	All nodes	All nodes	BI engine communication with clients
8787	HTTP	Periscope (UI) service HTTP port	bidirectional	All nodes	All nodes	Administration UI back end
8888	HTTP	HTTP proxy server (tinyproxy)	bidirectional	All nodes	All nodes	Reverse SSH tunnel
11211	Memcached	Memcached server port	bidirectional	All nodes	All nodes	BI engine cache
12345	ODBC	Simba server port	bidirectional	All nodes	All nodes	Port used for ETL (extract, transform, load)
50070	HTTP	HDFS namenode server HTTP port	bidirectional	All nodes	All nodes	Debug DFS metadata
50075	HTTP	HDFS datanode server HTTP port	bidirectional	All nodes	All nodes	Debug DFS data

Required ports for inbound and outbound cluster access

ThoughtSpot uses static ports for inbound and outbound access to a cluster.

Table 6: Network ports to open for inbound access

Port	Protocol	Service Name	Direction	Source	Dest.	Description
22	SCP	SSH	bidirectional	ThoughtSpot Support	All nodes	Secure shell access.
80	HTTP	HTTP	bidirectional	ThoughtSpot Support	All nodes	Hypertext Transfer Protocol for website traffic.
443	HTTPS	HTTPS	bidirectional	ThoughtSpot Support	All nodes	Secure HTTP.
12345	TCP	Simba	bidirectional	ThoughtSpot Support	All nodes	Port used by ODBC and JDBC drivers when connecting to ThoughtSpot.

Table 7: Network ports to open for outbound access

Port	Protocol	Service Name	Direction	Source	Destination	Description
443	HTTPS	HTTPS	outbound	All nodes	208.83.110.20	For transferring files to thoughtspot.egnyte.com (IP address 208.83.110.20).
25 or 587	SMTP	SMTP or Secure SMTP	outbound	All nodes and SMTP relay (provided by customer)	All nodes	Allow outbound access for the IP address of whichever email relay server is in use. This is for sending alerts to ThoughtSpot Support.
389 or 636	TCP	LDAP or LDAPS	outbound	All nodes and LDAP server (provided by customer)	All nodes	Allow outbound access for the IP address of the LDAP server in use.

Required ports for IPMI (Intelligent Platform Management Interface)

ThoughtSpot uses static ports for out-of-band IPMI communications between the cluster and ThoughtSpot Support.

Table 8: Network ports to open for IPMI access

Port	Protocol	Service Name	Direction	Source	Dest.	Description
80	HTTP	HTTP	bidirectional	ThoughtSpot Support	All nodes	Hypertext Transfer Protocol for website traffic.

About load balancing

A load balancer is needed in front of a server group in order to direct traffic to individual servers in a way that maximizes efficiency. Here are some of the best practices and guidelines for a typical implementation with ThoughtSpot. Your experience may differ depending on your environment and preference.

Load balance across ThoughtSpot nodes

The load balancer is an appliance in your infrastructure that routes traffic automatically to nodes to provide failover.

The best way to load balance across all ThoughtSpot nodes in a cluster is to map one domain name (FQDN) to all the IPs in the cluster in a round robin fashion.

For example, if you want to use a DNS server based load balancing, then you can define multiple "A" resource records (RR) for the same name.

Below is an example of how you could set that up

```
thoughtspot.customer.com IN A 69.9.64.11
thoughtspot.customer.com IN A 69.9.64.12
thoughtspot.customer.com IN A 69.9.64.13
thoughtspot.customer.com IN A 69.9.64.14
```

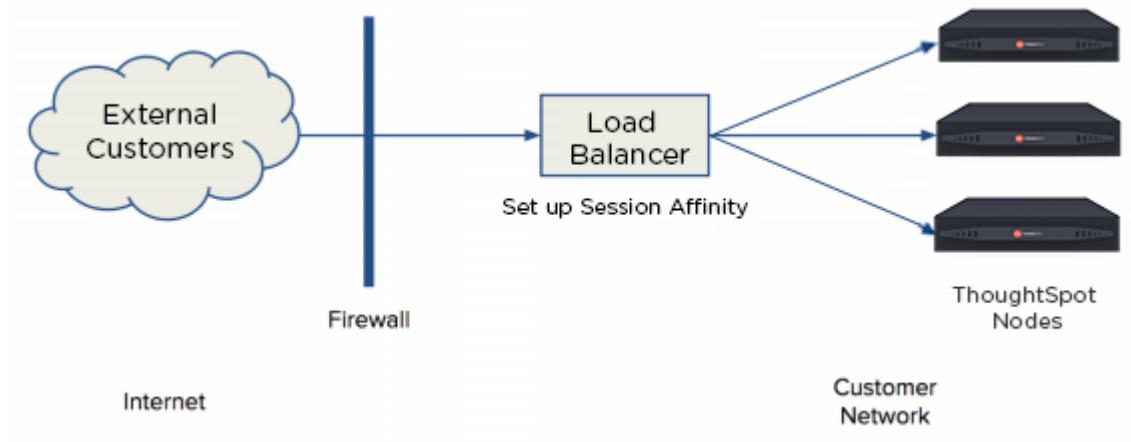
The example indicates that IP addresses for the domain thoughtspot.customer.com are 69.9.64.11, 69.9.64.12, 69.9.64.13, and 69.9.64.14.

Session Affinity

Session Affinity refers to directing requests to the same application server for the time it takes to complete a task.

In order for session affinity to work on ThoughtSpot, HTTPS (an SSL certificate) has to be installed on the load balancer level. If it is installed outside of the load balancer, session affinity may not occur and the ThoughtSpot system will fail.

Network architectural diagram



Chapter 2: Load and manage data

Topics:

- [Generate CSV files with the data to be loaded](#)
- [Load data from a web browser](#)
- [Append data from a web browser](#)
- [Plan the schema](#)
- [Build the schema](#)
- [Change the schema](#)
- [Load data with ThoughtSpot Loader](#)
- [Delete a data source](#)
- [About the Schema Viewer](#)

There are several methods of loading data into ThoughtSpot. This section describes each method and why you might choose it above the others.

The fastest and easiest way to load a new table is by importing it using the Web browser. This is best for one time data loads of small tables which do not have complex relationships to other tables. This method is limited to tables that are under 50 MB (megabytes) in size.

Using ThoughtSpot Loader, you can script recurring loads and work with multi-table schemas.

If your data already exists in another database with the schema you want to use in ThoughtSpot, you can pull the schema and data in using the ODBC or JDBC driver.

These are the methods you can use to load data, along with the benefits of each method:

Table 9: Data loading methods

Method	Description	Benefits
Load data from a web browser	Use the ThoughtSpot Web interface to upload an Excel or CSV (comma separated values) file from your local machine.	Easy way to do a one-time data load of a small file (under 50MB). End users can upload their own

Method	Description	Benefits
		data and explore it quickly.
Use ThoughtSpot Data Connect. For details, see the ThoughtSpot Data Connect Guide	This is a premium feature, available at additional cost. Use ThoughtSpot Data Connect to connect directly to external data sources and pull in tables and columns from them. You can also set up recurring loads to keep the data fresh.	Easy way to connect to multiple sources of data directly and set up recurring loads. You won't need to define a schema to accept the data loads, because this is done automatically for you.
Load data with ThoughtSpot Loader	Use TQL and tsload to load data directly into the back end database that ThoughtSpot uses.	Best way to load large amounts of data or a schema with multiple tables. Can be scripted and used for recurring data loads, such as monthly sales results or daily logs. Can be integrated with an ETL solution for automation.
Use the ODBC/JDBC driver to connect to ThoughtSpot	Use the ODBC or JDBC client with your ETL tool. For information, see the ThoughtSpot Data Integration Guide.	Make use of an established ETL process and tool(s). Connect to ThoughtSpot using

Method	Description	Benefits
		third party tools like SSIS. You don't need to define a schema to accept the data load.
Use the Informatica Connector	Use the Informatica Connector if you already use Informatica to connect to your other data sources. For information, see the ThoughtSpot Data Integration Guide.	Works with your established data migration processes in Informatica.

If you're uploading data through the Web interface, you can use a native Excel file. If you want to use a CSV (comma separated values) or delimited file, or you are loading using ThoughtSpot Loader, you'll need to [Generate CSV files with the data to be loaded](#) first.



Note: End users will almost always work with worksheets and data they upload.

Generate CSV files with the data to be loaded

The first step in loading data is to obtain or create one or more flat files that contain the data to be loaded into ThoughtSpot.

Your data should be in a CSV (comma separated values) or delimited flat file before you load it. A CSV file is a text file made up of data fields separated by a delimiter and optionally enclosed with an enclosing character. If your data contains multiple tables, you'll have a separate CSV for each table.

A CSV file contains:

- A delimiter that marks the separation between fields in the data. The delimiter is usually comma, but it can be any character.
- Fields optionally enclosed with double quotes.

Use these guidelines when creating the CSV file:

- Columns in the CSV file must be in the same order as defined in the target table.
- If the CSV contains column headers, they must match the column names in the database exactly.
- Often a | (pipe) or tab is used as the delimiter, because it may be less likely to occur within the data values.
- When a field contains a double quote, it must be escaped with the character specified in the escape character argument in tsload.
- When a field contains the delimiter, the field must be enclosed in double quotes.

For more information about CSV files and the rules for creating them, check http://en.wikipedia.org/wiki/Comma-separated_values.

1. If your source is another database:
 - a) Connect to the source database.

- b) Export each of the tables you wish to import into ThoughtSpot as a CSV file, specifying a delimiter of comma, | (pipe) or tab.
2. If your source is an Excel spreadsheet, save it as a CSV file.

Load data from a web browser

The simplest way to load data is to upload a CSV or Excel file from the ThoughtSpot Web interface. This method is recommended for small, one time data loads. Using this method, the data schema is created for you automatically.

Loading data from a Web browser requires your data to be in a CSV (comma separated values) or a native Excel file.

Any user who belongs to a group that has the privilege **Has administration privileges** or **Can upload user data** will be able to upload their own data from the browser.

CSV is a common format for transferring data between databases. Your ETL (extract, transform, load) process will typically generate CSV files. You can also create a CSV file from a Microsoft Excel spreadsheet by opening the spreadsheet in Excel, choosing **Save As** and selecting CSV.

ThoughtSpot supports a wide range of [date and timestamp formats](#) in the CSV file.

Loading data through the Web browser is recommended for smaller tables (under 50MB) with simple relationships between them. If you are loading a fact table that joins to dimension tables, you must load the fact table first, and then the dimension tables. The joining key must be a single column of unique values in the dimension table. NULL values in the fact table will not be able to be joined.

Blank values in user uploaded CSV files are interpreted as NULL values. These include the values (case insensitive):

- NULL

- \N
- NA
- N/A
- [space]

To load the CSV or Excel file into ThoughtSpot:

1. [Log in to ThoughtSpot from a browser.](#)
2. Click on **Data**, on the top navigation bar.



Figure 3: Data

3. Click the **Actions** button in the upper right corner, and select **Upload Data**.

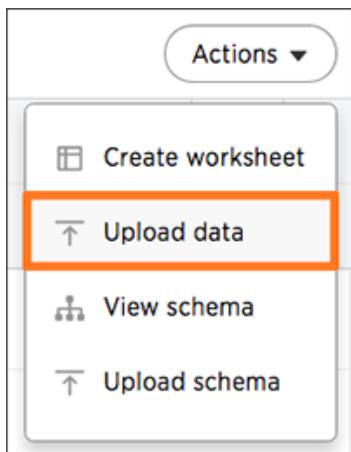


Figure 4: Upload data

4. Upload the CSV or Excel file by doing one of these options:
 - Click on **Browse your files** and select the file.
 - Drag and drop the file into the drop area.
5. Answer the question **Are the column names already defined in the file header?**
6. Answer the question **Are the fields separated by?** Click **Next**.

7. Click on the column header names to change them to more useful names, if you'd like. Click **Next**.
8. Review the automatically generated data types for each column, and make any changes you want. There are four data types: Text, Integer, Decimal, and Date.
9. Click **Import**.
10. Click **Link to Existing Data** if you want to link the data you uploaded to the data in another table or worksheet. Or click **Search** if you want to begin a new search.

Append data from a web browser

You can append data to your existing system tables through the ThoughtSpot application, even if the tables were initially loaded using Data Connect or tsload.

Loading data from a Web browser requires your data to be in a CSV (comma separated values) or a native Excel file. The file must have the same structure as the table it is being loaded into, including number and type of columns, in the same order as the target table.

Any user who belongs to a group that has the privilege **Has administration privileges** or **Can upload user data** will be able to upload their own data from the browser.

CSV is a common format for transferring data between databases. Your ETL (extract, transform, load) process will typically generate CSV files. You can also create a CSV file from a Microsoft Excel spreadsheet by opening the spreadsheet in Excel, choosing **Save As** and selecting CSV.

ThoughtSpot supports a wide range of [date and timestamp formats](#) in the CSV file.

Loading data through the Web browser is recommended for smaller tables (under 50MB) with simple relationships between them. If you are loading a fact

table that joins to dimension tables, you must load the fact table first, and then the dimension tables. The joining key must be a single column of unique values in the dimension table. NULL values in the fact table will not be able to be joined.

Blank values in user uploaded CSV files are interpreted as NULL values. These include the values (case insensitive):

- NULL
- \N
- NA
- N/A
- [space]

To append data into ThoughtSpot:

1. [Log in to ThoughtSpot from a browser.](#)
2. Click on **Data**, on the top navigation bar.



Figure 5: Data

3. Click the on the table you would like to append data to.
4. Click the **Load data** button.

A screenshot of the "Load data" interface for the "stackedexample" table. The interface includes a header with tabs for "IMPORTED", "stackedexample", "Columns", "Data", "Relationships", "Dependents", "Row security", "Load data" (which is highlighted with a red box), and "Save". Below the header is a table with columns: COLUMN NAME, DESCRIPTION, DATA TYPE, COLUMN TYPE, ADDITIVE, AGGREGATION, and HIDDEN. The table rows are: Company (VARCHAR, ATTRIBUTE, NO, NONE, NO); Number of emplo.. (INT64, MEASURE, YES, SUM, NO); and Department (VARCHAR, ATTRIBUTE, NO, NONE, NO).

COLUMN NAME	DESCRIPTION	DATA TYPE	COLUMN TYPE	ADDITIVE	AGGREGATION	HIDDEN
Company	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input type="radio"/> NO
Number of emplo..	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM	<input type="radio"/> NO
Department	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input type="radio"/> NO

Figure 6: Load data

5. Upload the CSV or Excel file by doing one of these options:
 - Click on **Browse your files** and select the file.

- Drag and drop the file into the drop area.
6. Answer the question **Are the column names already defined in the file header?**
7. Answer the question **Do you want to append to the existing data or overwrite it?**
8. Answer the question **Are the fields separated by?** Click **Next**.
9. Click on the column header names to change them to more useful names, if you'd like. Click **Next**.
10. Review the automatically generated data types for each column, and make any changes you want. There are four data types: Text, Integer, Decimal, and Date.
11. Click **Import**.
12. Click **Link to Existing Data** if you want to link the data you uploaded to the data in another table or worksheet. Or click **Search** if you want to begin a new search.

Plan the schema

Before you can load data with ThoughtSpot Loader, you must create a schema to receive it, using the SQL command line interface (TQL).

The TQL syntax is similar to the SQL used in other relational databases, but with some important differences. You'll use DDL (data definition language) to create the schema into which you'll load the data. You'll probably want to put all your DDL statements into a text file, which you'll use as a script for creating the schema.

Before writing your TQL script, you need to understand some basic ThoughtSpot concepts.

About databases and schemas

ThoughtSpot organizes objects in a hierarchical namespace. Databases contain schemas, which contain tables.

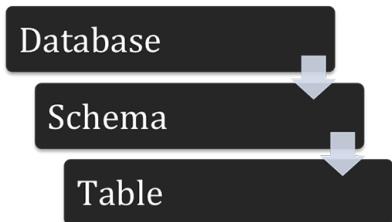


Figure 7: Namespace diagram

ThoughtSpot can contain one or more databases, and each database can have multiple schemas. If you do not specify a schema, the default schema (`falcon_default_schema`) is used automatically. This makes it easier to add tables to the database without the need to explicitly create a schema.

If you do create an additional schema, you must refer to its objects using the syntax `< schemaname >.< objectname >`. If you do not qualify the schema when referencing its objects, the default schema (`falcon_default_schema`) will always be assumed.

By default, ThoughtSpot creates an internal database to host tables corresponding to data that is imported by users from a Web browser.

Review the structure of your data

The schema you create to hold the data needs to be a good fit for your data. First, familiarize yourself with the tables you want to load, and understand their structure. Make note of this information for each table:

- The column names and data types
- Type of table (fact or dimension)
- Primary key column(s)
- The size of the table on disk

- Any other tables it can be joined with (foreign keys)

Here's what you'll need to take into account in your TQL for creating each table, based on these properties:

Table 10: Table properties that determine schema settings

Table type	Table size	To be joined with	Schema recommendations
Fact	Any	Small dimension table(s)	<ul style="list-style-type: none">• Sharded.• Foreign key references the primary key in the dimension table.
Fact	Any	Large dimension table(s)	<ul style="list-style-type: none">• Sharded on the same distribution key as the dimension table it will be joined with.• Foreign key references the primary key in the dimension table.
Fact	Any	Another fact table	<ul style="list-style-type: none">• Sharded on the same distribution key as the fact table it will join with.• Many-to-many relationship defines how the tables will be joined.
Dimension	under 50MB	Fact table(s)	<ul style="list-style-type: none">• Replicated (not sharded).• Has a primary key.
Dimension	over 50MB	Fact table(s)	<ul style="list-style-type: none">• Distributed dimension table, sharded on the same distribution key as the fact table it will be joined with.• Primary key must be the same as the distribution key.

Data types

ThoughtSpot supports the common data types. Compare these with the data types you want to load, and do any necessary conversion ahead of loading the data.

Supported data types

The tables you create to receive the data must have the same number of columns and data types as the data you will be loading. Choose a data type for each column from the list of supported data types:

Table 11: Supported data types

Kind of data	Supported data types	Details
Character	<ul style="list-style-type: none">VARCHAR(n)	Specify the maximum number of characters, as in VARCHAR(255). The size limit is 1GB for VARCHAR values.
Floating point	<ul style="list-style-type: none">DOUBLEFLOAT	DOUBLE is recommended.
Boolean	<ul style="list-style-type: none">BOOL	Can be true or false.
Integer	<ul style="list-style-type: none">INTBIGINT	INT holds 32 bits. BIGINT holds 64 bits.
Date or time	<ul style="list-style-type: none">DATEDATETIMETIMESTAMPTIME	DATETIME, TIMESTAMP, and TIME are stored at the granularity of seconds. TIMESTAMP is identical to DATETIME, but is included for syntax compatibility.

 **Note:** There is a 1GB limitation on the number of characters for VARCHAR. If you have any VARCHAR data that exceeds this limit, the entire load will fail.

Geographical data types

For geographical data types, use VARCHAR. For latitude and longitude, you can use either VARCHAR or DOUBLE. After loading the data, designate it as a geographical data type when you [Model data in bulk in the modeling file](#).

Wherever abbreviations or codes are used, they are the same as what the USPS (United States Postal Service) recognizes.

These types of data can be designated as geographical data, which enables them to be visualized using the Geo chart types:

Table 12: Data that uses geo charts

GeoType	Description	Type: Example
COUNTRY_REGION	Countries	<ul style="list-style-type: none">• name: United States• long name: United States• name_sort: United States of America• abbreviation: U.S.A.• adm0_a3: USA• adm0_a3_is: USA• adm0_a3_us: USA• admin: United States of America• brk_a3: USA• brk_name: United States• formal_en: United States of America• iso_a2: US• iso_a3: USA• iso_n3: 840
COUNTY	Counties in the United States	<ul style="list-style-type: none">• santa clara county• pike county, ohio• pike county, OH
STATE_PROVINCE	States in the United States	<ul style="list-style-type: none">• name: California• US Postal Service abbreviation: CA
LATITUDE	Must be used with LONGITUDE	<ul style="list-style-type: none">• 37.421023• 1.282911
LONGITUDE	Must be used with LATITUDE	<ul style="list-style-type: none">• -122.142103• 103.848865

GeoType	Description	Type: Example
ZIP_CODE	Zip codes and zip codes +4 in the United States	<ul style="list-style-type: none">po_name: MT MEADOWS AREAZIP: "00012"zip2: 12

 **Note:** You cannot upload your own custom boundaries.

Constraints

Constraints include primary keys, foreign keys, and relationships. Relationships allow you to create a generic relationship for use when you want to join tables that don't have a primary key/foreign key relationship.

Primary keys

When a primary key is selected for a table, it impacts data loading behavior.

When a new row is added:

- If another row already exists with same primary key, it is updated with the values in the new row.
- If a row with the same primary key does not exist already, the new row is inserted into the table.

This behavior is referred to as “upsert” because it does an INSERT or an UPDATE, depending on whether a row with the same primary key already exists.

Note that ThoughtSpot does not check for primary key violations across different shards of the table. Therefore, you need to shard the table on the primary key columns if you require this “upsert” behavior.

Foreign key relationships

Foreign key relationships help ThoughtSpot with default schema modeling by indicating a connection between two tables. These relationships are used for joining the tables, and not for referential integrity constraint checking. The

foreign key relationship is defined on the fact table and references the primary key(s) in the dimension table.

If you use primary and foreign keys, when users search the data from the search bar, tables are automatically joined. For example, assume there are two tables:

- revenue, which is a fact table
- region, which is a dimension table

There is a foreign key on the fact table on regionid which points to the id in the region dimension table. When a user types in "revenue by region", the two tables will be joined automatically.

Foreign keys have to match the primary key of the target table they refer to. So if there are multiple columns that make up the primary key in the target table, the foreign key must include all of them, and in the same order.

Generic relationships (many-to-many)

You may have a schema where there is a fact table that you want to join with another fact table. If there isn't a primary key/foreign key relationship between the tables, you can use many-to-many to enable this. You can do this by using the RELATIONSHIP syntax to add a link between them, that works similarly to the WHERE clause in a SQL join clause.

This is a special kind of relationship, that applies to specific data models and use cases. For example, suppose you have a table that shows wholesale purchases of fruits, and another table that shows retail fruit sales made, but no inventory information. In this case, it would be of some use to see the wholesale purchases that led to sales, but you don't have the data to track a single apple from wholesale purchase through to sale to a customer.

In a many-to-many relationship, the value(s) in a table can be used to join to a second table, using an equality condition (required) and one or more range conditions (optional). These conditions act like the WHERE clause in a SQL JOIN

clause. They are applied using AND logic, such that all conditions must be met for a row to be included.

To use a many-to-many relationship, you need to follow a few rules:

- There must be one equality condition defined between the two tables.
- Each table must be sharded on the same key that will be used for the equality condition.
- There can optionally be one or more range conditions defined.

This example shows the TQL statements that create the two fact tables and the relationship between them.

```
TQL> CREATE TABLE "wholesale_buys" (
    "order_number" VARCHAR(255),
    "date_ordered" DATE,
    "expiration_date" DATE,
    "supplier" VARCHAR(255),
    "fruit" VARCHAR(255),
    "quantity" VARCHAR(255),
    "unit_price" DOUBLE
) PARTITION BY HASH (96) KEY ("fruit");

TQL> CREATE TABLE "retail_sales" (
    "date_sold" DATE,
    "location" VARCHAR(255),
    "vendor" VARCHAR(255),
    "fruit" VARCHAR(255),
    "quantity" VARCHAR(255),
    "sell_price" DOUBLE
) PARTITION BY HASH (96) KEY ("fruit");

TQL> ALTER TABLE "wholesale_buys" ADD RELATIONSHIP WITH "retail_sales"
AS "wholesale_buys"."fruit" = "retail_sales"."fruit" and
("wholesale_buys"."date_ordered" < "retail_sales"."date_sold" and
"retail_sales"."date_sold" < "wholesale_buys"."expiration_date");
```

Note that this many-to-many implementation does not protect from over counting in some searches. If you plan to use it, make sure your searches don't include aggregation or count searches that will count one value multiple times, because it satisfies the join condition for multiple rows.

Sharding

For the best performance, you should split (or shard) very large tables across nodes. If you have a large dimension table, you might choose to co-shard it with the fact table it will be joined with.

Sharding a fact table

Use sharding to split large tables into parts for distribution across nodes. This is typically done with large fact tables, to provide optimal performance.

When sharding, you'll choose a column to be the distribution key. This column should contain a value that has a good distribution (roughly similar number of rows with each value in that column). This is typically the primary key, but it can be any single column or a set of columns.

The recommended number of shards depends upon the number of nodes in your cluster:

Table 13: Recommended number of shards based on number of nodes

Number of Nodes	Number of Shards
3	96
4-12	128
13-24	256
25-36	384
37-48	512
49-60	640
61-72	768

To specify the number of shards, add PARTITION BY HASH () to your CREATE TABLE statement, specifying the number of shards and the sharding key. For example:

```
TQL> CREATE TABLE ...  
...PARTITION BY HASH (96) KEY ("customer_id");
```

If no sharding is specified or the number of shards specified is one, the table is assumed to be unsharded (i.e. the table physically exists on each node).

If no sharding key is specified, but the number of shards is greater than one, the table is assumed to be sharded randomly. The system does not use primary keys as sharding keys by default.

If you want to use the primary key for sharding, you must specify that the table is to be partitioned by hash on the primary key, as in this example:

```
TQL> CREATE TABLE "supplier" (  
    "s_suppkey" BIGINT,  
    "s_name" VARCHAR(255),  
    "s_address" VARCHAR(255),  
    "s_city" VARCHAR(255),  
    "s_phone" VARCHAR(255),  
    CONSTRAINT PRIMARY KEY ("s_suppkey")  
) PARTITION BY HASH (96) KEY ("s_suppkey");
```

Sharded (distributed) dimension tables

In a typical schema, you'd have a sharded fact table with foreign keys to replicated dimension tables (which exist on every node). This works best where dimension tables are small (under 50MB). So if your dimension tables are small, you should shard the fact tables and not shard the dimension tables they will be joined with.

If you have a large dimension table, you can distribute it the same way as the fact table it joins to. You might choose to use distributed dimension tables if:

- The dimension table is large (over 50MB).
- The tables are always joined using the same columns.

If all of these requirements for the distributed dimension table are met, the tables are automatically co-sharded for you:

- The tables are related by a primary key and foreign key.
- The tables are partitioned on the same primary key/foreign key.
- The tables have the same number of regions (or shards).

If the dimension table will be joined to multiple fact tables, all of the fact tables must be sharded in the same way as the dimension table. Self-joins are not supported.

When a fact and its dimension table are co-sharded:

- The two tables will always be joined on the sharding key.
- Data skew can develop if a very large proportion of the rows have the same sharding key.

This example shows the CREATE TABLE statements that meet the criteria for co-sharding of a fact table and a distributed dimension table:

```
TQL> CREATE TABLE products_dim (
    "id" int,
    "prod_name" varchar(30),
    "prod_desc" varchar(100),
    PRIMARY KEY ("id")
)
PARTITION BY HASH (96) KEY ("id")
;

TQL> CREATE TABLE retail_fact (
    "trans_id" int,
    "product_id" int,
    "amount" double,
    FOREIGN KEY ("product_id") REFERENCES products_dim ("id")
)
PARTITION BY HASH (96) KEY ("product_id")
;
```

Chasm traps

In a complex schema, you may have a fact table with no relationship to another fact table, except that each contains a foreign key to a shared dimension table. This is known as a chasm trap, and ThoughtSpot can handle it!

A chasm trap in a data schema can introduce problems of over counting if you join the two fact tables through their shared dimension table. This diagram shows a typical complex schema with several tables that are related over a chasm trap:

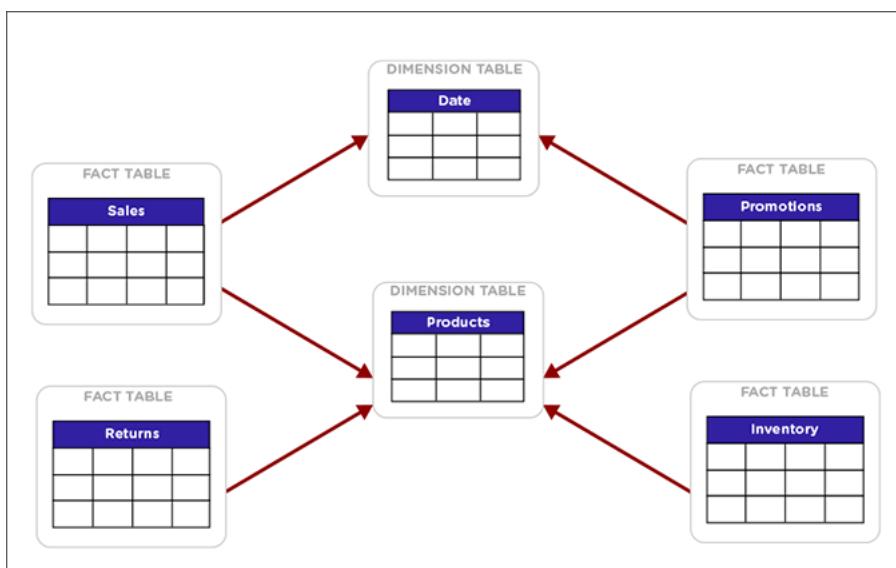


Figure 8: Complex schema with chasm traps

Examples of use cases where a chasm trap could occur are:

- Attribution analysis comparing campaign data with purchase data, where all they have in common is that both contain a customer identifier which is a foreign key to a customer dimension table.
- Cost of sales analysis when the wholesale orders data is only related to the retail sales data through a shared products dimension table.

In many databases, joining tables across a chasm trap creates a Cartesian product, such that each row from the first fact table is joined to each row from

the second table. This produces over counting when computing counts and aggregates. But ThoughtSpot protects you from this kind of over counting.

There are still just a few things to look out for when using a schema that contains chasm traps:

- The tables need to be joined to the dimension table via an equi-join (i.e. a primary key/foreign key relationship). They cannot be joined using a range of values.
- Review the column setting called [Attribution Dimension](#). You may need to change this setting if some of the columns in the shared dimension table should not be used for attribution when combining fact tables.
- Tables that will be joined across a chasm trap do not need to be co-sharded. They will be joined appropriately automatically in the most efficient way.

Chasm trap limitations

If your database schema contains any chasm traps, you may encounter these limitations.

Operations that produce an error for chasm traps

The following limitations on chasm trap schemas will produce a red bar error in the ThoughtSpot application:

- **Show underlying data** does not work for chasm trap searches, whether the search is on a worksheet containing a chasm trap or on base tables that are related over a chasm trap.
- Formulas which use columns that span a chasm trap do not work.
- When using the ThoughtSpot APIs, you cannot pass filter values via the URL if the relevant searches occur on a worksheet containing a chasm trap or on base tables that are related over a chasm trap.
- [Legacy Row Level Security](#) does not work with chasm trap schemas. The newer [Rule-Based Row Level Security](#) must be used.

Behavior that is different for chasm traps

The following behavior is different for chasm traps than for schemas that do not contain a chasm trap:

- There are no headlines (single facts based on the data) shown when a search contains a worksheet containing a chasm trap or base tables that are related over a chasm trap.
- Join information in **What am I Looking At?** does not appear for searches on a worksheet containing a chasm trap or on base tables that are related over a chasm trap.
- There are cases when attempting to configure certain charts on chasm trap worksheets or tables will not work. If this happens, you will see the error **Your search needs to have unique y-axis values for each series of data shown on the x-axis**. The workaround is to remove all columns from the search, except for those used in your chart.

Workarounds

In some cases, there is a workaround of saving an answer as a worksheet (Aggregated Worksheet). See the ThoughtSpot User Guide for details on how to do this. If you save a chasm trap search as a worksheet, it becomes a materialized view of the answer. Effectively, it is then just a regular table (no chasm trap). As such, most of the issues above will not affect searches on the saved worksheet.

Build the schema

Before you can load data into ThoughtSpot, you must build a database schema to receive it. You will do this by writing a SQL script, which creates the objects in your schema.

Your SQL script can use any SQL statements that are supported in ThoughtSpot SQL Command Line (TQL). The TQL syntax is similar to the SQL used in other

relational databases, but with some important differences. You'll use DDL (data definition language) to create the schema into which you'll load the data. You'll probably want to put all your DDL statements into a text file, which you'll use as a script for creating the schema.

Uploading the SQL script through the browser

You can upload an existing SQL script directly through the browser in the ThoughtSpot application. You can edit the script or add to it right within the browser, too.

The steps to build a schema through the browser are:

1. [Write a SQL script to create the schema](#)
2. [Import a schema \(use the SQL editor\)](#)

Using TQL to create the schema

You can choose to run your SQL script within the Linux shell, instead of uploading it through the browser.

The steps to build a schema using TQL include:

1. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\).](#)
2. [Write a SQL script to create the schema.](#)

About TQL, the SQL command line interface

ThoughtSpot provides the ThoughtSpot SQL Command Line (TQL) for creating, viewing, and managing a schema using SQL. You can run TQL in interactive command line mode, or you can write a script and use TQL to run it.

TQL basics

The SQL syntax in ThoughtSpot is called TQL for ThoughtSpot SQL. The ThoughtSpot SQL Command Line (TQL) runs in an interactive mode. To invoke

TQL [Log in to the Linux shell using SSH](#) and type `tql`. At the prompt, type `h` or `help` to see a list of supported commands.

Type your SQL commands on the command line, terminating each command with a semicolon (;). Commands can span multiple lines. ThoughtSpot supports a limited number of SQL commands, plus some custom SQL extensions. For example, you can specify the number of shards and the distribution key as part of the CREATE TABLE syntax. A full list of supported SQL in TQL is available in the [TQL reference](#).

You can also [Write a SQL script to create the schema](#) in TQL.

Connect to the database with the ThoughtSpot SQL Command Line (TQL)

To perform administrative tasks directly in the database, you will use the ThoughtSpot SQL Command Line (TQL). TQL supports many, but not all, common SQL commands.

Before connecting with TQL, you will need:

- Access to your ThoughtSpot instance Linux shell from a client machine.
- The administrator OS login.

To connect to TQL:

1. [Log in to the Linux shell using SSH](#).
2. Invoke TQL:

```
$ tql  
TQL>
```

3. Enter your SQL command, followed by a semicolon (;).

Create the schema in TQL

Having examined the structure of the data to be loaded and become familiar with the ThoughtSpot SQL Command Line (TQL), you are now ready to create the schema.

This method is a good way to get familiar with TQL and how to create database objects, but when creating a schema in a production system, you will most likely [Write a SQL script to create the schema](#).

To create the schema directly in TQL:

1. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\)](#).
2. If the database you will be using does not exist, create it now:

```
TQL> CREATE DATABASE my_database;
```

3. Connect to the database:

```
TQL> USE my_database;
```

4. If you wish to use a schema other than the default one, create it now:

```
TQL> CREATE SCHEMA my_schema;
```

5. Issue a CREATE TABLE command for each table you will create, using the information in [Plan the schema](#).

Write a SQL script to create the schema

Using a SQL script to create your schema is a recommended best practice. This makes it easier to adjust the schema definitions and recreate the schema quickly, if needed.

The schema creation script is a text file that contains all the SQL commands to create your schema. Comments should be enclosed in the comment tags /* and */.

It is recommended to enclose all object names (schema, table, and column) in double quotes and any column values in single quotes in your scripts. Object names that are also reserved words in SQL, or that contain special characters (any character other than alphanumeric or _), must be surrounded by double quotes. If you see the error message "Error parsing SQL. Check SQL input.", you should check for object names without double quotes in your script.

If you are working in a schema other than the default schema, object names must be fully qualified, as in "`<schema_name>.<object_name>`".

If your schema includes constraints to define relationships between tables (foreign key, or the RELATIONSHIP syntax), it is recommended that your script first creates all the tables, and then at the end, creates the relationships between them using the ADD CONSTRAINT syntax. This makes it easier to troubleshoot the script and make changes.

If TQL is run using the flag `--allow_unsafe`, your statements will always execute without this warning. Note that when running TQL from a script, you will need to decide what behavior you want if the script contains changes that affect dependent objects. If you want the script to run even if objects with dependencies are affected, run it using this flag, for example:

```
cat safest_script_ever.sql | tql --allow_unsafe
```

1. Open a new file in a text editor.
2. Type in the command to create the database, if it does not already exist:

```
CREATE database <db_name>;
```

3. Type in the command to specify the database to use:

```
USE database <db_name>;
```

4. Type in the command to create the schema, if you don't want to use the default schema:
5. Type in each of the CREATE TABLE statements, with its column definitions, primary key constraints, and sharding specification (if any).
6. At the end of your script, optionally type in the ALTER TABLE statements to add foreign keys to use in joining the tables.
7. Save the file.
8. Run the script using one of these methods:
 - Import a schema (use the SQL editor).

- [Log in to the shell](#), copy your script to your ThoughtSpot instance using scp, and pipe it to TQL:

```
$ cat create_schema.sql | tq1
```

Schema creation examples

These examples demonstrate the steps involved in creating a schema using the ThoughtSpot SQL Command Line (TQL). After the schema is created, you can load data into it with ThoughtSpot Loader.

Simple schema creation example

The example creates a database (`tpch`) with two tables (`customer`, `transaction`). The example does not create a schema explicitly. So it will use the default schema (`falcon_default_schema`).

In this example:

- The table `customer` has a primary key called `customer_id`. The table `customer_transactions` has a primary key called `transaction_id`.
- The `customer` table is unsharded.
- The `customer_transactions` table is sharded into 96 shards using the `transaction_id` column.
- Both tables have referential integrity on `customer_id`.

```
$tql  
  
TQL> CREATE DATABASE tpch;  
  
TQL> USE tpch;  
  
TQL> CREATE TABLE customer (  
    name  VARCHAR(100),  
    address VARCHAR(255),  
    zipcode INT,  
    customer_id INT,
```

```

        CONSTRAINT PRIMARY KEY (customer_id)
    ) ;

TQL> CREATE TABLE customer_transactions (
    transaction_id INT,
    customer_id INT,
    amount DOUBLE,
    transaction_date DATETIME,
    CONSTRAINT PRIMARY KEY (transaction_id),
    CONSTRAINT FOREIGN KEY (customer_id) REFERENCES
    customer(customer_id)
) PARTITION BY HASH (96) KEY (transaction_id);

```

More complex schema creation example

The example uses a custom schema called sample_schema to hold the tables. Because of this, every table reference has to be schema qualified.

```

$ tq1

TQL> CREATE DATABASE "sample_db";
TQL> USE "sample_db";
TQL> CREATE SCHEMA "sample_schema";
TQL> CREATE TABLE "sample_schema"."customer" (
    "c_custkey" BIGINT,
    "c_name" VARCHAR(255),
    "c_address" VARCHAR(255),
    "c_city" VARCHAR(255),
    "c_nation" VARCHAR(255),
    "c_region" VARCHAR(255),
    "c_phone" VARCHAR(255),
    CONSTRAINT PRIMARY KEY ("c_custkey")
);
TQL> CREATE TABLE "sample_schema"."supplier" (

```

```

"s_suppkey" BIGINT,
"s_name" VARCHAR(255),
"s_address" VARCHAR(255),
"s_city" VARCHAR(255),
"s_nation" VARCHAR(255),
"s_region" VARCHAR(255),
"s_phone" VARCHAR(255),
CONSTRAINT PRIMARY KEY ("s_suppkey")
);

TQL> CREATE TABLE "sample_schema"."lineorder" (
    "lo_orderkey" BIGINT,
    "lo_linenumber" BIGINT,
    "lo_custkey" BIGINT,
    "lo_partkey" BIGINT,
    "lo_suppkey" BIGINT,
    "lo_orderdate" DATE,
    "lo_orderpriority" VARCHAR(255),
    "lo_shipppriority" VARCHAR(255),
    "lo_quantify" BIGINT,
    "loExtendprice" BIGINT,
    "lo_ordtotalprice" BIGINT,
    "lo_discount" BIGINT,
    "lo_commitdate" DATE,
    CONSTRAINT PRIMARY KEY ("lo_orderkey","lo_linenumber"),
    CONSTRAINT FOREIGN KEY ("lo_custkey") REFERENCES
"sample_schema"."customer" ("c_custkey"),
    CONSTRAINT FOREIGN KEY ("lo_suppkey") REFERENCES
"sample_schema"."supplier" ("s_suppkey")
) PARTITION BY HASH (96) KEY (lo_orderkey);

```

Import a schema (use the SQL editor)

You can run a SQL script to create your database schema through the browser, without having to log in to the shell on the ThoughtSpot instance. You can edit the script and run it directly in the browser to create the schema.

Importing a schema through the Web browser makes it possible to run your SQL script without needing to have a Linux login. You can use this capability in any of these ways:

- [Create the SQL script ahead of time](#), and use the browser to run it.
 - Use the editor to type your SQL directly into the browser.
 - Use the browser SQL interface as an interactive SQL editor, for example to test an existing script or make changes to an existing schema.
1. [Log in to ThoughtSpot from a browser](#).
 2. Click on **Data**, on the top navigation bar.



Figure 9: Data

3. Click **Actions** and select **Upload schema**.

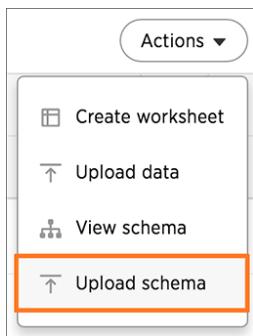
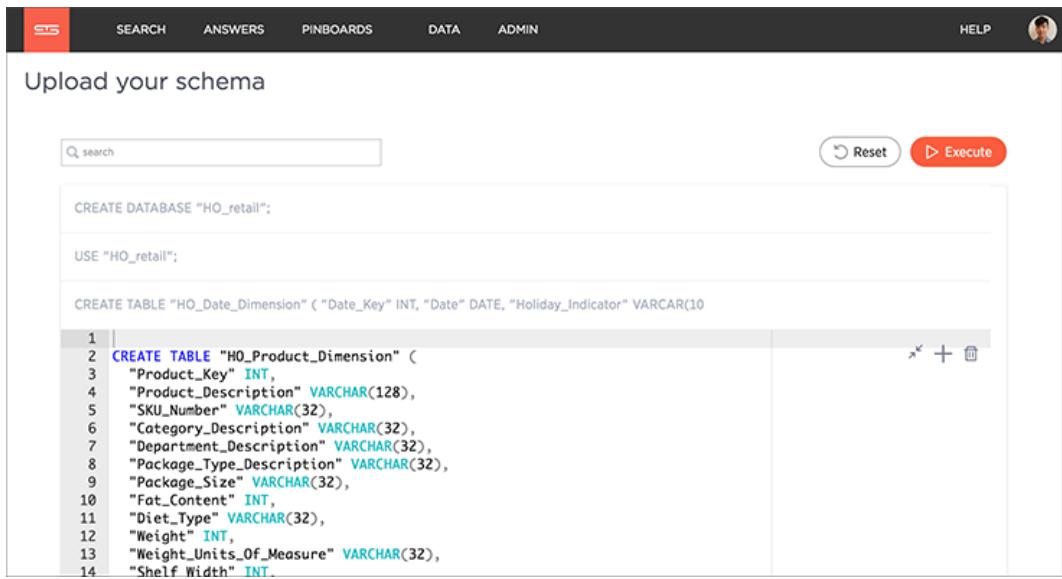


Figure 10: Upload schema

4. Drag and drop your SQL file into the browser, or choose **Browse Your Files** to locate it.
5. You're now in the SQL editor. Use it to view your script and make any changes.



The screenshot shows the ThoughtSpot interface for managing schemas. At the top, there's a navigation bar with links for SEARCH, ANSWERS, PINBOARDS, DATA, ADMIN, HELP, and a user profile icon. Below the navigation is a search bar labeled "Upload your schema". The main area contains a code editor with the following SQL script:

```
CREATE DATABASE "HO_retail";  
USE "HO_retail";  
  
CREATE TABLE "HO_Date_Dimension" ( "Date_Key" INT, "Date" DATE, "Holiday_Indicator" VARCHAR(10)  
1 | CREATE TABLE "HO_Product_Dimension" (  
2 | "Product_Key" INT,  
3 | "Product_Description" VARCHAR(128),  
4 | "SKU_Number" VARCHAR(32),  
5 | "Category_Description" VARCHAR(32),  
6 | "Department_Description" VARCHAR(32),  
7 | "Package_Type_Description" VARCHAR(32),  
8 | "Package_Size" VARCHAR(32),  
9 | "Fat_Content" INT,  
10 | "Diet_Type" VARCHAR(32),  
11 | "Weight" INT,  
12 | "Weight_Units_Of_Measure" VARCHAR(32),  
13 | "Shelf_Width" INT.  
14 |
```

Figure 11: Import schema

6. When ready, run your script by clicking the **Execute** button.
7. If there are any errors, correct them and run the script again.

Change the schema

After you've created a schema and loaded data, you may find yourself wishing you'd set things up a little differently. You can make changes to the schema, such as changing the primary key, relationships to other tables, and sharding.

Making changes to a schema after data has been loaded and users have created worksheets or pinboards on the tables requires care, so that you don't lose the relationship between the objects created in ThoughtSpot and the underlying tables. If you follow the procedures here, your tables will retain their relationships to the objects created on top of them:

- [Change the primary key for a table.](#)
- [Change a relationship between tables.](#)
- [Change sharding on a table.](#)

Change the primary key for a table

Use this procedure to change the primary key for a table. But use it with caution, particularly if you are changing to a primary key for which values are not unique.

You should always take a snapshot of your database before making any schema changes. This will allow you to revert back to the prior state if you make an error, or something doesn't work as you expected after the schema change.

You can change the primary key of a table without having to TRUNCATE it first and reload the data. However, changing the primary key could result in data deletion. This is because of the upsert behavior which is applied when multiple rows have the same primary key. This is very important to understand ahead of time, if you are considering changing to a primary key for which values are not unique.

To change the primary key, first remove any existing primary key, and then define a new one (if any). You do not need to truncate the tables to do this operation beginning in version 3.2. Any dependent objects (pinboards or worksheets) will remain intact.

To change the primary key of a table:

1. [Take a snapshot.](#)
2. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\).](#)
3. Drop the existing primary key (if any), by issuing a command like this example:

```
TQL> ALTER TABLE "cart"
      DROP CONSTRAINT
      PRIMARY KEY;
```

4. Add a new primary key, if desired:

```
TQL> ALTER TABLE "cart"
      ADD CONSTRAINT
      PRIMARY KEY ("owner_id");
```

5. Test that any dependent objects (pinboards, worksheets, etc.) are still working correctly.

-
6. Delete the snapshot you created earlier using the command:

```
tscli snapshot delete <name>
```

Change a relationship between tables

Use this procedure to remove a relationship between tables or define a new one. This operation works for both kinds of relationships: foreign key or generic relationship.

You should always take a snapshot of your database before making any schema changes. This will allow you to revert back to the prior state if you make an error, or something doesn't work as you expected after the schema change.

To change a relationship between two tables, first remove any existing relationship, and then define the new relationship (if any). You do not need to truncate the tables to do this operation. Any dependent objects (pinboards or worksheets) will remain intact.

To change the relationship between tables:

1. [Take a snapshot.](#)
2. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\).](#)
3. Issue the command to drop the existing relationship, by issuing a command like one of these examples:
 - Drop a foreign key by name, if it was given a name when it was defined:

```
TQL> ALTER TABLE  
      "sales_fact"  
      DROP CONSTRAINT  
      "FK_PO_number";
```

- Drop a relationship by name, if it was given a name when it was defined:

```
TQL> ALTER TABLE "fruit_dim"  
      DROP RELATIONSHIP "REL_dates";
```

- Drop the foreign key relationship explicitly, if it doesn't have a name, by referencing the two tables that are joined. This drops all foreign keys between the two tables:

```
TQL> ALTER TABLE "shipments"
      DROP CONSTRAINT
      FOREIGN KEY "orders";
```

- Drop all generic relationships between two tables:

```
TQL> ALTER TABLE "wholesale_buys"
      DROP RELATIONSHIP
      WITH "retail_sales";
```

4. Define a new relationship, if you want to, using ALTER TABLE...ADD CONSTRAINT...
5. Test that any dependent objects (pinboards, worksheets, etc.) are still working correctly.
6. Delete the snapshot you created earlier using the command:

```
tscli snapshot delete <name>
```

Change sharding on a table

You can change the sharding on a table or remove it altogether (creating a replicated table) using this procedure. This procedure preserves the data within the table.

You should always take a snapshot of your database before making any schema changes. This will allow you to revert back to the prior state if you make an error, or something doesn't work as you expected after the schema change.

This procedure reshards a table. This is also called redistributing or repartitioning. You can use this method to reshuffle a table without losing its data or metadata. This means that worksheets and pinboards built on top of the table will continue to work.

You can use these steps to do any of these operations:

- shard a table that was previously replicated.

- change a replicated table to a sharded table.
- change the number of shards to use for a sharded table.

To change the sharding on a table:

1. [Take a snapshot](#).
2. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\)](#).
3. Issue the command to change the sharding using this syntax:

```
TQL> ALTER TABLE <table>
    [SET DIMENSION | SET FACT
    [PARTITION BY HASH
    [<shards>]
    [KEY (<column>)]]]
```

For example:

- To make a sharded table into a dimension table (replicated on every node), use:

```
ALTER TABLE "products"
    SET DIMENSION;
```

- To make a dimension table into a sharded (fact) table or change the number of shards, use:

```
ALTER TABLE "sales"
    SET FACT PARTITION BY HASH (96)
    KEY ("productID");
```

4. Test that any dependent objects (pinboards, worksheets, etc.) are still working correctly.
5. Delete the snapshot you created earlier using the command:

```
tscli snapshot delete <name>
```

About data type conversion

You can convert the data in a column from one data type to another by issuing a TQL command. There are some details you should be aware of when doing a data type conversion.

Data type conversion behavior

When converting from one data type to another, any values that can not be converted will be set to NULL. If errors occur during data type conversion, the operation is aborted. However, you may choose to force the conversion despite the errors. You can start TQL in allow_unsafe mode to continue with the data conversion, at your own risk, of course! To start TQL in unsafe mode, issue this command:

```
tql --allow_unsafe
```

Multiple columns of a single table can be converted using a single TQL command. The behavior is transactional. So for example, you would issue a command like this example:

```
ALTER TABLE products
    MODIFY COLUMN product_id int,
    MODIFY COLUMN supplier VARCHAR(4);
```

Also note that changing data type has implications on the primary key and sharding enforcement. For example, changing the data type of a column that is part of the sharding key would lead to a redistribution of data. Then imagine that the sharding key column contained the text values "00100", "0100", and "100", which all map to same integer value. If this type of a column is changed from a VARCHAR to an INT, then it would be subject to the upsert behavior on primary keys. So in this example, only one of the three rows would be preserved.

Be aware that data type conversion will preserve the data in the underlying database table, but there is no guarantee that any objects built on top of it (worksheets or pinboards) will be preserved. This is because you might make a data type change that makes a chart built on top of the table invalid (for example a growth chart would be invalidated if the date column it depends on were changed to a varchar column).

Supported data type conversions

In general, the data type conversions that make logical sense are supported. But there are a few nuances you should be aware of:

- When you convert from INT to BOOL, zero is converted to false, and all non-zero values are converted to true.
- When you convert from BOOL to INT, true gets converted to 1, and false gets converted to 0.
- When you convert from DOUBLE to INT, the value gets rounded.
- When you convert from INT to DOUBLE, the value gets rounded.
- When you convert from DATETIME to DATE, the date part of value is preserved and the time part is dropped.
- When you convert from DATE to DATETIME, the time gets added as 00:00:00. The date part of the value is preserved.
- When you convert from DATETIME to TIME, the time part of the value is preserved.
- Conversion from TIME to DATETIME is not supported.

Date and time conversions

Some data type conversion require a format string. These include:

- conversion from DATE/TIME/DATETIME
- conversion to DATE/TIME/DATETIME

For these types of conversions, you'll use a special syntax using `parsinghint` and the date format specifications supported in the [strftime library function](#).

For the example, first create a table with a timestamp stored as a VARCHAR:

```
CREATE TABLE fruit_sales
  (time_of_sale VARCHAR(32));

INSERT INTO fruit_sales
  VALUES ('2015-12-29 13:52:39');
```

Now, convert the column from a VARCHAR to DATETIME, using the format %Y-%m-%d %H:%M:%S:

```
ALTER TABLE fruit_sales  
MODIFY COLUMN time_of_sale DATETIME  
[parsinghint="%Y-%m-%d %H:%M:%S"]
```

Finally, convert the column back to VARCHAR:

```
ALTER TABLE fruit_sales  
MODIFY COLUMN time_of_sale VARCHAR(32);
```

Boolean to string conversions

Boolean to string conversions have format strings, too. You'll use parsinghint as you do for date and time conversions. You can choose among these approaches:

- Option 1: Specify string values for both true and false. Any non-matching values get converted to null. In this example, "100" gets converted to true, and "0" gets converted to false. "-1" gets converted to null.

```
ALTER TABLE db  
MODIFY COLUMN s bool [parsinghint="100_0"];
```

- Option 2: Specify a string value for true. Any non-matching value gets converted to false. In this example, "100" gets converted to true, "-1" and "0" get converted to false.

```
ALTER TABLE db  
MODIFY COLUMN s bool [parsinghint="100_"];
```

- Option 3: Specify a string value for false. Any non-matching value get converted to true. In this example, "-1" and "100" get converted to true, and "0" gets converted to false.

```
ALTER TABLE db  
MODIFY COLUMN s bool [parsinghint="_0"];
```

String to boolean conversions

When converting from a string to a boolean, you must specify a string for true and false. By default, a string to boolean conversion generates "true" for true, "false" for false.

```
ALTER TABLE db  
MODIFY COLUMN b varchar(32);
```

But you may override the default strings that get generated by using parsinghint, as in this example:

```
ALTER TABLE db  
MODIFY COLUMN b varchar(32) [parsinghint="tr_fa"];
```

Change the Data Type of a Column

When you issue the TQL command to convert a column from one data type to another, the conversion is handled automatically. However, you'll need to ensure that any visualizations built on top of the table display correctly.

You should always take a snapshot of your database before making any schema changes. This will allow you to revert back to the prior state if you make an error, or something doesn't work as you expected after the schema change.

When changing a data type in an existing table, be aware that answers and pinboards created on top of that table (or worksheets that include it) may change. This is because charts and aggregations depend upon the data type. So for example changing from INTEGER to VARCHAR could break charts that used the numeric data type INTEGER to calculate an average or a total. Because of this, use caution, and check all dependent objects before and after changing the data type, to ensure that they display as intended.

To change the data type of a column:

1. [Connect to the database with the ThoughtSpot SQL Command Line \(TQL\)](#).
2. Issue the command to change the data type using this syntax:

```
TQL> ALTER TABLE <table>
```

```
MODIFY COLUMN <column> <new_data_type>;
```

For example:

```
ALTER TABLE fact100
  MODIFY COLUMN product_id int;
```

Load data with ThoughtSpot Loader

ThoughtSpot Loader (tsload) is a common way to import data. When using tsload, you can load larger datasets and make the loading process repeatable through scripting.

There are several steps to loading data using ThoughtSpot Loader:

1. [Generate CSV files with the data to be loaded.](#)
2. [Build the schema.](#)
3. [Import CSV files with ThoughtSpot Loader.](#)

Import CSV files with ThoughtSpot Loader

Use ThoughtSpot Loader (tsload) to load data from a CSV text file into an existing table in ThoughtSpot. tsload accepts flags that enable you to specify column and row separators, date or timestamp formats, null value representations, and similar parameters. Many of these options have defaults that you can override.

Before importing data, you need to [Build the schema](#).

To use ThoughtSpot Loader, type the command `tsload` followed by the appropriate flags. You can see the list of the flags it accepts in the [ThoughtSpot Loader flag reference](#) or by issuing `tsload -help`.

tsload supports both full and incremental data loads. For incremental loads, an upsert (insert or update) is performed. If an incoming row has the same primary key as an existing row, it updates the existing row with the new values.

You can integrate tsload into your ETL environment for more automated data loads. Most ETL tools provide the ability to write target data into files and support scripted post-transformation actions that can include loading data into ThoughtSpot. This procedure describes manually loading data, but the tsload commands could be saved as a script:

1. [Log in to the Linux shell using SSH](#).
2. Change to the directory where your CSV files are staged.
3. Invoke tsload, specifying the appropriate flags and your data source file:

```
$ tsload --target_database my_database  
        --target_table my_table --alsologtostderr  
        --empty_target --source_file my_file.csv --v 1  
        --field_separator "separator_char"
```

4. Repeat the data load for each of your CSV files.

This example imports the CSV file "ssbm_customer.csv" into the table CUSTOMER:

```
$ tsload --target_database SAMPLE_DB  
        --target_table CUSTOMER --alsologtostderr  
        --empty_target --source_file ssbm_customer.csv  
        --v 1 --field_separator "|"
```

Use a script to load data

If you need to load data from multiple CSV files, create a script to automate the process. You can also use a similar script to automate recurring data feeds.

The data loading script is a text file that contains all the calls to tsload for loading the data from your CSV files.

The example script shown here uses the `cat` command to read the data file, and pipes it to tsload. When creating and testing your script, you may wish to replace each `cat` with `cat -10`, to load only the first ten lines of each file. This allows you to quickly run a test of your script. When the test succeeds for all the data files,

you can then remove each `-10`, so the complete files will load when you run the script again.

1. [Log in to the Linux shell using SSH](#).
2. Navigate to the directory that contains your CSV files and open a new file in a text editor.
3. Type in the commands to load the data. This example shows commands to load three files:

```
cat Players.csv | tsload
--target_database baseball --target_table "players"
--empty_target --field_separator ","
--max_ignored_rows 10 --bad_records_file bad_records.txt
--has_header_row --also_log_to_stderr --null_value ""

cat AllstarFull.csv | tsload
--target_database baseball --target_table "allstarfull"
--empty_target --field_separator ","
--max_ignored_rows 10 --bad_records_file bad_records.txt
--has_header_row --also_log_to_stderr --null_value ""

cat Appearances.csv | tsload
--target_database baseball --target_table "appearances"
--empty_target --field_separator ","
--max_ignored_rows 10 --bad_records_file bad_records.txt
--has_header_row --also_log_to_stderr --null_value ""
```

4. Save the file.
5. Run the script:

```
$ ./load_baseball_data.sh
```

Bulk load files in parallel

If you have a very large data file that takes a long time to load, you can reduce the load time by splitting it up into multiple files and loading them in parallel using multiple invocations of `tsload`.

If the size of any of your data files is greater than 50 million rows, running `tsload` in parallel can reduce the load time significantly. First, you'll split up your large data file into multiple smaller files. Then [create a script to load the files](#). You will make your script multi-threaded by invoking multiple loader threads (between 1 and 5 are recommended).

Stage the data files in a location accessible to the node on which you'll run the script. Usually you'll use an [NAS mounted file system](#). Then run the script to load the files.

If you want to optimize the load time even further, determine what the bottleneck is and adjust your process accordingly:

- If the disk I/O for reading the data files is the bottleneck, you can stage the data files on separate NAS mounted file systems and reference them accordingly in your script.
- If the CPU on the machine you're using to run the load script is the bottleneck, you can split the load script into the same number of parts as you have nodes in your ThoughtSpot instance, place one script on each node, and run them in parallel. Make sure the other nodes are able to access the data files where they are staged. Note that running the load script on separate nodes will put the data on all the nodes, just as when you run the script on a single node. Running the script on all the nodes at the same time just lets you take advantage of CPU power of each node for hashing data files.

Let's say you have 30 days of data in 30 files, one for the data collected on each day. Each day's data file contains 10 million rows, for a total of 300 million rows of data. You want to load the whole month of data. For this example we'll have 5 loader processes, each one handling 6 days of data.

Here is a sample script you could use to load the data files in parallel:

```
/* Script load_script.sh, loads 30 days of data in parallel */
#!/bin/bash

pidlist=""

cat day1.csv day2.csv day3.csv day4.csv day5.csv day6.csv | tsload
--target_database sales --target_table SALES_FACT --
max_ignored_rows 10
```

```
--bad_records_file ./SALES_FACT.bad --date_format %Y-%m-%d
--date_time_format "%Y-%m-%d %H:%M:%S" --source_data_format
delimited
--field_separator "|" --null_value "" --enclosing_character "\\""
--boolean_representation 1_0 &

pidlist="$pidlist $!" &

cat day7.csv day8.csv day9.csv day10.csv day11.csv day12.csv | tsload
--target_database sales --target_table SALES_FACT --
max_ignored_rows 10
--bad_records_file ./SALES_FACT.bad --date_format %Y-%m-%d
--date_time_format "%Y-%m-%d %H:%M:%S" --source_data_format
delimited
--field_separator "|" --null_value "" --enclosing_character "\\""
--boolean_representation 1_0 &

pidlist="$pidlist $!" &

cat day13.csv day14.csv day15.csv day16.csv day17.csv day18.csv | tsload
--target_database sales --target_table SALES_FACT --
max_ignored_rows 10
--bad_records_file ./SALES_FACT.bad --date_format %Y-%m-%d
--date_time_format "%Y-%m-%d %H:%M:%S" --source_data_format
delimited
--field_separator "|" --null_value "" --enclosing_character "\\""
--boolean_representation 1_0 &

pidlist="$pidlist $!" &

cat day19.csv day20.csv day21.csv day22.csv day23.csv day24.csv | tsload
--target_database sales --target_table SALES_FACT --
max_ignored_rows 10
--bad_records_file ./SALES_FACT.bad --date_format %Y-%m-%d
--date_time_format "%Y-%m-%d %H:%M:%S" --source_data_format
delimited
--field_separator "|" --null_value "" --enclosing_character "\\""
--boolean_representation 1_0 &

pidlist="$pidlist $!" &

cat day25.csv day26.csv day27.csv day28.csv day29.csv day30.csv | tsload
--target_database sales --target_table SALES_FACT --
max_ignored_rows 10
--bad_records_file ./SALES_FACT.bad --date_format %Y-%m-%d
--date_time_format "%Y-%m-%d %H:%M:%S" --source_data_format
delimited
--field_separator "|" --null_value "" --enclosing_character "\\""
--boolean_representation 1_0 &

pidlist="$pidlist $!" &

wait $pidlist
```

Call your script using a command like:

```
nohup bash ./load_script.sh > master_log.txt &
```

```
tail -f master_log.txt
```

Constructing your script in this way will execute all the commands in the background, and output to the file `master_log.txt`. You'll see a running status as the commands in the script execute.

After the script completes, you can check the log file for detailed information, such as the number of rows that loaded successfully.

Delete a data source

When you want to delete a data source, you first need to handle any dependent objects that have been built on top of it. You can easily see these dependencies, and choose how to handle them before deleting the data source.

There are two separate ways to delete a data source. Both of these methods will check for dependencies and warn if any are found:

- [Delete or change a table in TQL](#) describes the dependency checking that occurs when deleting or changing a table using TQL.
- [Delete a data source from the browser](#) describes the dependency checking that occurs when deleting a data source through the ThoughtSpot application.

You can also [Check dependencies in the browser](#) before attempting to delete a data source.

Delete a data source from the browser

You can delete data sources from the browser, as long as they were not created by an administrator through tsload or Data Connect.

You can delete data sources from the browser if they were created from the browser. These types of data sources include:

- Data imported from the browser.
- Worksheets.

ThoughtSpot checks for dependencies whenever you try to delete a table or worksheet.

1. Click on **Data**, on the top navigation bar.



Figure 12: Data

2. Check the box next to the name of the data source you want to delete.
3. Click the delete icon.

A screenshot of the ThoughtSpot Data Sources page. The top navigation bar shows "DATA" is selected. Below it, there are tabs for "Tables" and "Data Sources", with "Tables" currently active. There are also filters for "All", "Yours", "All types", "Worksheets", "Tables", and "Stickers". Below these are buttons for "Share", "Delete" (which is highlighted with an orange box), and "Apply Sticker". A dropdown menu for sorting by "NAME" is open. The main list shows three data sources: "Wistia Stats - Vide.." (unchecked), "Users_Courses_Do.." (unchecked), and "Udemy Worksheet" (checked).

NAME	DESCRIPTION	SOURCE
Wistia Stats - Vide..		Default
Users_Courses_Do..		Default
Udemy Worksheet		

Figure 13: Delete a data source

4. If you attempt to delete a data source with dependent objects, the operation will be blocked. You will see a list of dependent objects with links.

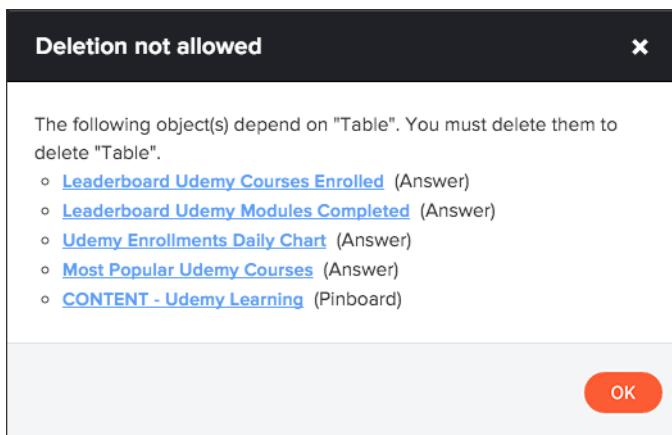


Figure 14: Warning message when trying to delete an object with dependencies

5. Click on a dependent object to modify or delete it.

If you want to remove the dependency by modifying the dependent object, you'll need to remove all search terms or columns that refer back to the data source you are trying to delete.

6. When all dependencies have been removed, you will be able to go back and delete the data source.

Check dependencies in the browser

You can see all of the dependencies for any data source (worksheet or table) on the **Manage Data** page.

To view dependent objects for a data source:

1. Click on **Data**, on the top navigation bar.



Figure 15: Data

2. Click the name of the data source whose dependencies you want to view.
3. Click **Dependents**.

You will see a list of the names of the dependent objects (worksheets and pinboards), and the columns they use from that data source. You can use this information to determine the impact of changing the structure of the data source or to see how widely it is used.

The screenshot shows a search bar at the top with the query 'udemy'. Below the search bar, there are two tabs: 'All' and 'Yours', with 'All' being selected. Underneath these tabs are two more tabs: 'All types' and 'Tables', with 'All types' being selected. To the right of these tabs are buttons for 'Stickers' and 'Select sticker'. The main area displays a list of objects under the heading 'WORKSHEET > Udemy Worksheet'. The objects listed are: 'date enrolled', 'email', 'number of course..', 'number of modul..', 'last name', and 'first name'. Each object has a small icon next to it. Below this list is a table with three columns: 'COLUMN NAME', 'DEPENDENT NAME', and 'TYPE'. The data in the table is as follows:

COLUMN NAME	DEPENDENT NAME	TYPE
date enrolled	CONTENT - Udemy..	Pinboard
email	CONTENT - Udemy..	Pinboard
number of course..	CONTENT - Udemy..	Pinboard
number of modul..	CONTENT - Udemy..	Pinboard
last name	CONTENT - Udemy..	Pinboard
first name	CONTENT - Udemy..	Pinboard

Figure 16: List of dependent objects

4. Click on a dependent object to modify or delete it.

If you want to remove the dependency by modifying the dependent object, you'll need to remove all search terms or columns that refer back to the data source you are trying to delete.

5. When all dependencies have been removed, you will be able to go back and delete the data source.

Delete or change a table in TQL

Just as attempting to delete an object in the web browser warns of any dependencies, making changes using ThoughtSpot SQL Command Line (TQL) that modify or delete tables warns of dependencies.

When you enter a TQL statement, you will be warned of possible dependency consequences with a prompt asking if you'd like to proceed. This should make you feel safe issuing TQL commands, even commands like dropping a table.

If TQL is run using the flag `--allow_unsafe`, your statements will always execute without this warning. Note that when running TQL from a script, you will need to decide what behavior you want if the script contains changes that affect dependent objects. If you want the script to run even if objects with dependencies are affected, run it using this flag, for example:

```
cat safest_script_ever.sql | tql --allow_unsafe
```

If you do not run the script using the flag, it will fail if any of its commands might cause problems with dependent objects.

TQL actions with possible dependency consequences include:

- Change, add, or remove a primary key.
 - When changing or adding a primary key, if the key in question is not unique in the data it may cause deletion of rows, because of upserts occurring when duplicate primary keys are found.
 - When changing or removing a primary key, incoming foreign key relationships will be broken.
- Change a column datatype.
- Add a relationship or foreign key.
- Drop a relationship or foreign key constraint.
- Change or add a sharding key.
- Drop a table, schema, or database.

When issuing one of the above commands, you will see a warning message similar to this:

```
TQL> ALTER TABLE table1
      DROP CONSTRAINT PRIMARY KEY;
```

```
WARNING: This operation will break the Foreign Key relationship "products"
with table "sales", which will break 34 user-visible visualizations and
2 Worksheets. We recommend taking a snapshot before performing this operation.
Do you wish to proceed? (yes/no).
```

About the Schema Viewer

There is a schema viewer in ThoughtSpot which lets you see your database schema in the web browser. You can see tables and worksheets and their relationships. The Schema Viewer is interactive, so you can configure it to show just what you want to see.

Bringing up the Schema Viewer

You can access the Schema Viewer from the **Manage Data** screen by clicking **Actions**, and selecting **View Schema**.

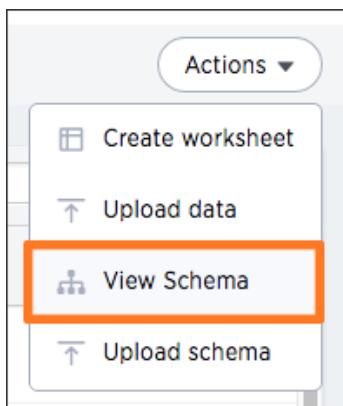


Figure 17: Access the Schema Viewer

When viewing the schema, you can filter the tables shown similarly to how you filter data sources. The list of tables, worksheets, and imported data on the left includes only those objects you want to see. Clicking on one of the objects brings it to the middle of the viewer and highlights it. You can drag the objects around in the viewer.

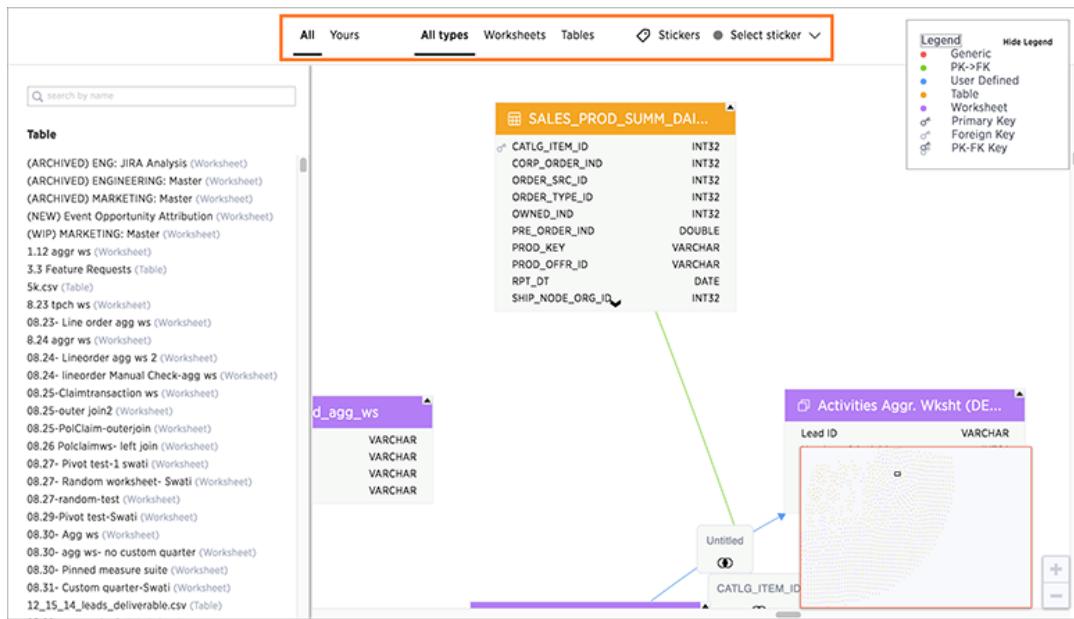


Figure 18: Schema Viewer filters

How to use the Schema Viewer

You can use the Schema Viewer to find out information like:

- What is the relationship between two tables?
- What tables make up this worksheet, and how are they joined?

The schema viewer shows joins between tables, join directionality, and join type (whether they are Foreign Key > Primary Key, relationship joins, or joins defined by users through the web interface). Use the **Table** list to find a specific table or worksheet.

Worksheet view

For worksheets, you can also click on one to view the worksheet. The worksheet view shows the following information:

- All tables in the worksheet, and the relationships between these tables.
- Source columns for all columns of a worksheet.
- Keys and definitions for each relationship, as well as join paths and types.

- Columns that are derived from formulas.
- Correct join paths for newly created chasm trap worksheets. Existing chasm trap worksheets will not show the correct join paths.

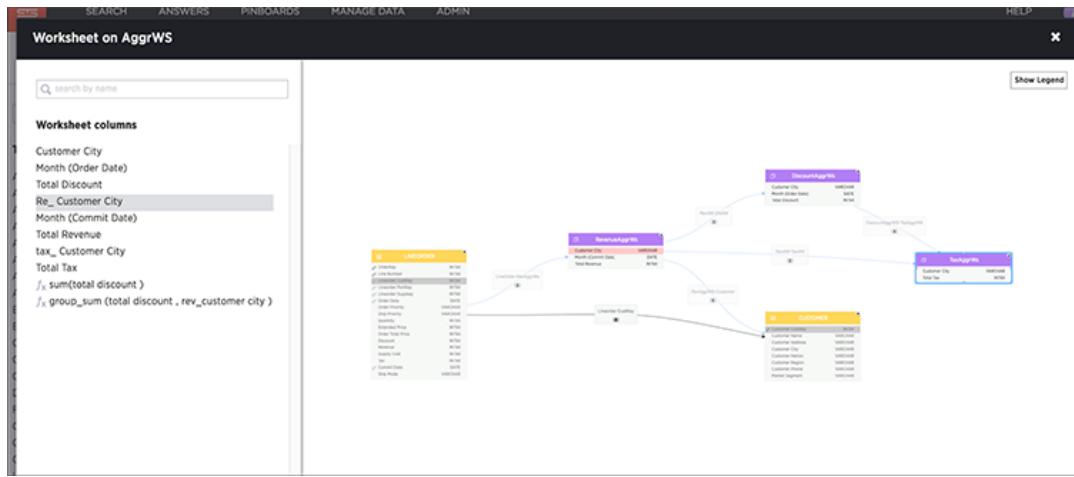


Figure 19: Worksheet view example

The worksheet view does not work for aggregated worksheets, but does work for worksheets built on top of aggregated worksheets.

Chapter 3: Model, link, and tag your data for searching

Topics:

- [Model the data for searching](#)
- [Link tables using relationships](#)
- [About stickers](#)

Modeling, tagging, and adding links between your data sources can make the data even easier to search.

You can start searching your data without doing any modeling, creating relationships, or tagging. But putting some thought into these will make the data even easier and more intuitive to search for your end users.

Model the data for searching

After loading data, you will create the semantic data model that makes the data easy to search. You can make these settings either through the Web interface or by using the model file.

About data modeling

Data modeling is a very lightweight process compared to what you may have experienced in other tools. It enables you to change some of the settings (or properties) of the data so that it becomes more searchable.

You can change these settings in two ways, both of which have the same effect:

1. [Model data in the Web interface.](#)
2. [Model data in bulk in the model file.](#)

Choose the model file method if you want to make many changes in one bulk operation.

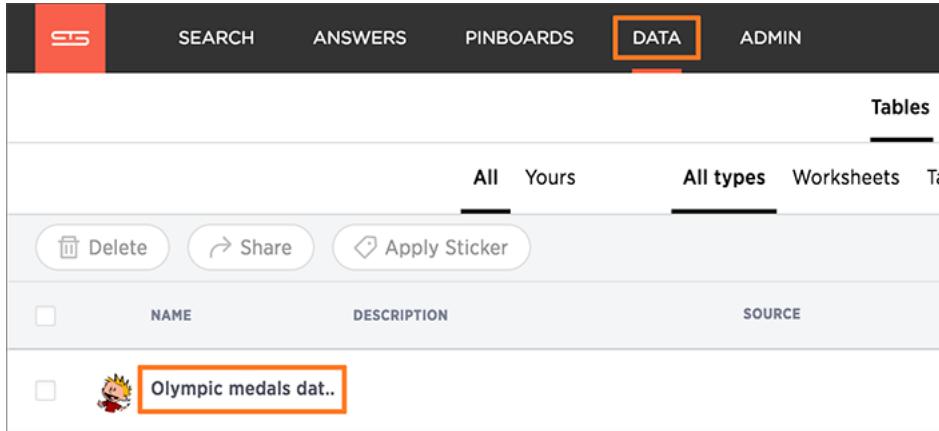
Modeling the data allows you to give the columns more search friendly names or predefine how they can be explored and aggregated. When you load data, most of this data modeling metadata is set up for you automatically. However, since you know your data best, you can adjust the modeling settings to improve the experience for your users.

Model data in the ThoughtSpot application

To make modeling settings for a table you've just loaded, or to make a quick change to existing settings, use the ThoughtSpot web interface. You can adjust the **Columns** settings from the data management listing.

You can change all the same data model settings here as in the model file. This method is easier and faster, unless you need to make many settings in bulk. In that case, [using the model file](#) is recommended.

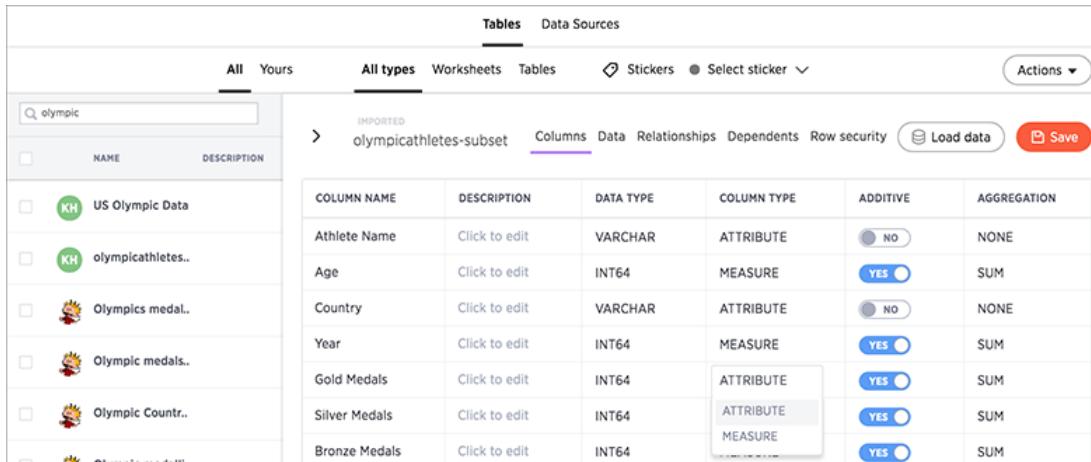
Click on the **Data** icon, to get to the data management listing. Then click on the name of your data source.



NAME	DESCRIPTION	SOURCE
 Olympic medals dat..		

Figure 20: Select a data source

This brings up the **Columns** screen, where you'll make your modeling settings. Modify the column settings by clicking on them, typing or selecting the setting you want, and then saving your changes. Descriptions of the different settings are listed in [Data modeling settings](#).



COLUMN NAME	DESCRIPTION	DATA TYPE	COLUMN TYPE	ADDITIVE	AGGREGATION
Athlete Name	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE
Age	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM
Country	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE
Year	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM
Gold Medals	Click to edit	INT64	ATTRIBUTE	<input checked="" type="radio"/> YES	SUM
Silver Medals	Click to edit	INT64	ATTRIBUTE	<input checked="" type="radio"/> YES	SUM
Bronze Medals	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM

Figure 21: Edit modeling settings in the Columns screen

Model data in bulk in the modeling file

Properties of your data such as Column Names, Column Visibility, Column and Data Definition, Column Rank, etc. are defined in the modeling file. Use the model file when you want to edit these settings in bulk.

If you just want to make one or two quick changes, it will be faster to [Model data in the ThoughtSpot application](#) instead.

Data modeling is a three steps process:

1. [Download the model file](#).
2. [Change settings in the model file](#).
3. [Upload the edited model file](#).

You can edit the data modeling file using Microsoft Excel, vi/vim, or a compatible tool. In each row of the modeling file, all the data properties corresponding to a column from your data are listed. You can modify many of these properties by typing in the new value.

Remember these important guidelines when editing the model file:

- Do not modify any value in a column which contains **DoNotModify** in the field under the column heading.
- Make sure to keep the file in the same format as it had when you downloaded it (CSV text file).

Download the model file

Before you can make changes to the model file, you need to download it. Then you can edit it using Microsoft Excel, vi/vim, or a similar text editing tool.

First, you'll download the model file, and then make changes to the appropriate [Data modeling settings](#). To obtain the model file:

1. [Log in to ThoughtSpot from a browser](#) as an Administrator user.
2. Click on the **Admin** icon, on the top navigation bar.

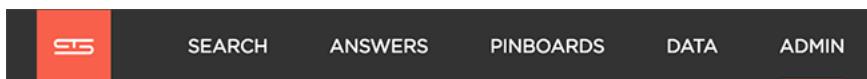


Figure 22: The Admin icon

3. Click on **Business Data Model**.
4. Click **Download model.xls**.

The screenshot shows the 'Business Data Model' section of the ThoughtSpot interface. It includes links for User Management, Data Management, System Health, Business Data Model, and Data Security. Three numbered steps are displayed:

- 1 Download the modeling file**
Click on the button to download the modeling file.
[Download](#)
- 2 Update the file**
Set the column names and copy cells.
- 3 Upload the modeling file (.xls, size < 50MB)**
After your file is ready, just drag and drop it in the zone below or click on the button to get it.

Figure 23: Download the model file

Change settings in the model file

After downloading the model file, you'll make changes to the settings using this procedure. Then you will upload the file again to apply your changes.

You can edit any of the values in the model file, except for those where the words **DoNotModify** appear below the column header. To make changes in the model file:

1. Open the model file you downloaded (model.xls) in Excel, vi/vim, or a text editor.
 - If you are using Excel, you may see a warning message. Click **Yes** to proceed.

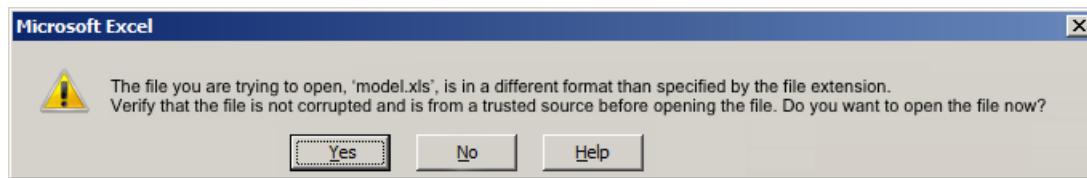


Figure 24: Warning when opening the model file

- If your model file includes multi-byte characters, edit the file using vi or vim. This is because model files containing multi-byte characters must be saved as UTF-8 encoded. Otherwise you won't be able to upload them after making your edits.
- 2. Find the column you want to modify. Descriptions of the meanings of the columns are listed in [Data modeling settings](#).
- 3. Select the value you want to change.
- 4. Type in the new value.
- 5. After making all your changes, save the model file.

- If you are using Excel, you will see a message. Click **Yes** to save the file.

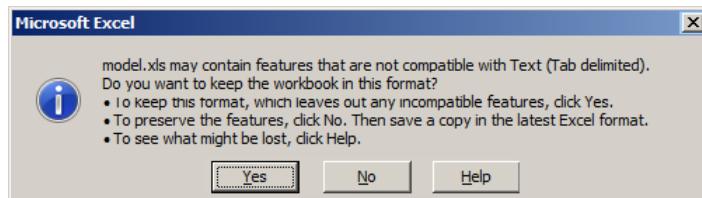


Figure 25: Warning when saving the model file

- If your model file includes multi-byte characters, edit the file using vi or vim. This is because model files containing multi-byte characters must be saved as UTF-8 encoded. Otherwise you won't be able to upload them after making your edits.

Upload the edited model file

After you have made changes to the modeling file, you must upload it back to ThoughtSpot before the changes will take effect.

Save the model file in the same format as it was when you downloaded it. If you are using Microsoft Excel to edit the file, you will see a warning when attempting to save it. Click **Yes** and save the file.

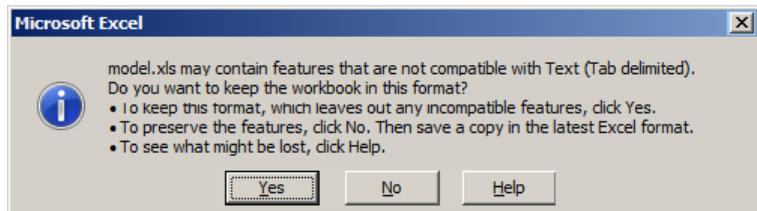


Figure 26: Warning message when saving the model file

To upload the model file:

1. [Log in to ThoughtSpot from a browser](#) as an Administrator user.
2. Click on the **Admin** icon, on the top navigation bar.



Figure 27: The Admin icon

3. Click on **Business Data Model**.
4. Click **BROWSE YOUR FILES** to upload the model.xls file, or drag and drop it in the zone.

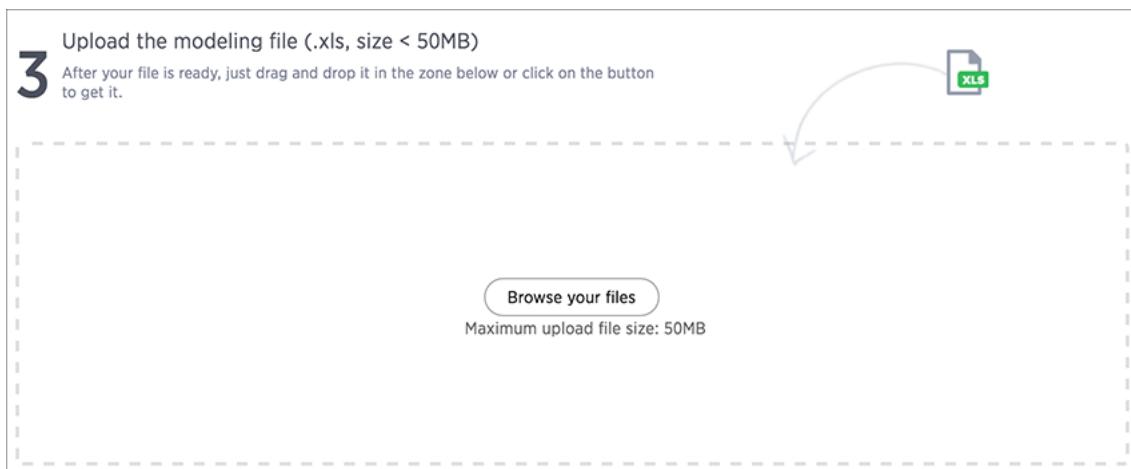


Figure 28: Upload the model file

If you receive an error message upon uploading the file, check that it does not include any multi-byte characters (i.e. Japanese or other multi-byte language characters). If it does, you'll need to download the file again and make your edits using vi or vim.

Note that you may choose to remove all the rows you have not changed from the model file before uploading it. If you upload a model file that includes only the changed rows, you won't lose any of the pre-existing model file settings. This is a good option if your model file is causing an error on upload, but you aren't sure where in the model file the problem is.

As soon as the file is uploaded, ThoughtSpot performs any necessary re-indexing for you automatically. Your new settings will be reflected within a few minutes.

Data modeling settings

Whether you are changing data modeling settings using the modeling file or the Web interface, the settings and their accepted values are the same.

Modeling settings

You can change these settings in two ways, both of which have the same effect:

1. Model data in the Web interface.
2. Model data in bulk in the model file.

Choose the model file method if you want to make many changes in one bulk operation.

This index lists the editable data modeling settings:

Table 14: Modeling settings

Setting name	Description	Can be modeled in a Worksheet
Column Name	Sets the name of the column to be used in searches.	Yes
Description	Adds a text description of what the column contains.	Yes
Data Type	Read only. Shows the column's data type .	
Column Type	Sets the type of column, either ATTRIBUTE or MEASURE .	
Additive	Controls the type of aggregations that will be available for a column.	
Aggregation	Sets the default aggregation type for MEASURE columns.	
Hidden	Sets the visibility of a column.	
Synonyms	Adds synonyms that can be used in the search bar to refer to a column.	Yes
Index Type	Sets the type of index that will be created for a column.	
Geo Type	Enables a column to be used in GeoMap visualizations.	

Setting name	Description	Can be modeled in a Worksheet
Priority	Changes the priority of a column in search suggestions.	
Number Format	Specifies the format to use when showing a numeric value in the column.	
Date Format	Specifies the format to use when showing the dates in a column.	
Currency Format	Specifies the format to use when showing the currencies in a column.	
Attribution Dimension	Only applies to tables that join over a Chasm Trap . Designates whether the tables depend on this column for attribution.	

Data modeling for worksheets

For worksheets, only some of the settings can be modified, whether you are using the modeling file or the Web interface. The editable settings for worksheets are:

- Name
- Description
- Synonyms

If you want to change any of the settings that cannot be modified in a worksheet, you need to make your changes to the underlying table instead, and they will be reflected in all worksheets that use the table.

Change the column name

You can change the text that is shown for the column names in ThoughtSpot to make the names more meaningful to users. The column name is what they will type to add that column to their search.

Column Name is the name that will be displayed to users for that column in ThoughtSpot. The default is the name you gave the column when you defined the table in the database or imported the CSV file from the browser.

1. Find the **Column Name** for the column whose name you want to change.
2. Type in the new column name, as you want it to appear in ThoughtSpot.
3. Save your changes.

Add a column description

You can provide a description for a specific column, to provide additional information for users about the data it contains.

Description contains an optional description for the corresponding column. When a user hovers over the column, a tooltip will show this description.

To create a column description:

1. Find the column you want to add a description for, and select its **Description**.
2. Type in the column description, as you want it to appear in ThoughtSpot.
3. Repeat for all columns where you want to add a description.
4. Save your changes.

Change the column type (ATTRIBUTE or MEASURE)

Columns have a **Column Type** based on the kind of data they store. This is set automatically upon defining the table, but in some cases, you may want to change the type.

There are two types of columns:

- **ATTRIBUTE** contains a property, like name, address, or id number.

- **MEASURE** contains a numeric value that can be compared in a meaningful way using math, such as a count or measurement.

When a new table is created, the default column type is set according to the data type defined for each column. By default, columns with the numeric data types (FLOAT, DOUBLE, INT, or BIGINT) are assigned the type **MEASURE**.

Columns with VARCHAR, BOOL, or date/time data types are assigned the type **ATTRIBUTE**.

Usually the default setting for column type works fine. But occasionally you'll need to change a **MEASURE** to an **ATTRIBUTE**. Examples of numeric values for which mathematical operations are not meaningful include:

- ID numbers
- Key values that are primarily used for joining tables
- Product number or SKU
- Sports team member jersey number
- Year, when separate from a date (e.g. 1999, 2000)

You can change the column type by modifying the **Column Type** setting.

1. Find the **Column Type** for the column whose type you want to change.
If you are editing the model file, use the setting **Type**.
2. Change it to either **MEASURE** or **ATTRIBUTE**.
3. Save your changes.

Change the additive setting for a column

Your data may contain a column with a numeric data type that you have defined as an **ATTRIBUTE** rather than a **MEASURE** (such as age). You can allow aggregations on the values by changing the value of the **Additive** setting.

The setting **Additive** only applies to columns that have both:

- A numeric data type (FLOAT, DOUBLE or INTEGER) or a date data type (DATE, DATETIME, TIMESTAMP, or TIME).

- The type **ATTRIBUTE** in the modeling file.

When a result is returned from a search, you also get a list of options for each column on the left side of the screen. For numeric columns with the **Additive** setting of **NO**, the count listing includes:

- **UNIQUE COUNT OF**
- **TOTAL COUNT OF**

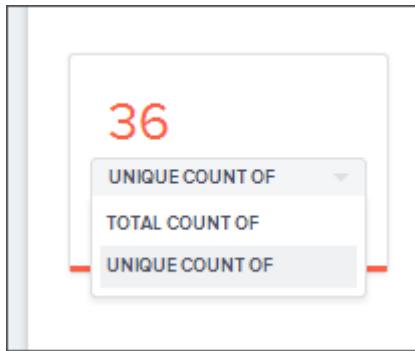


Figure 29: Default options with Additive set to “NO”

If you want aggregates to be added to the options for these columns, you need to change the **Additive** setting to **YES**. After you make this change, these options will be offered:

- **TOTAL OF**
- **AVG OF**
- **STD DEVIATION OF**
- **VARIANCE OF**
- **TOTAL COUNT OF**
- **UNIQUE COUNT OF**
- **MIN OF**
- **MAX OF**

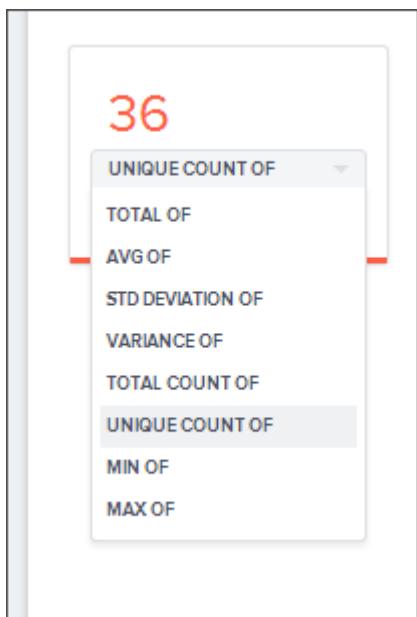


Figure 30: Options for numeric columns with type ATTRIBUTE and Additive set to YES

To change the **Additive** setting:

1. Find the column whose additive setting you want to change and select its **Additive** value.
2. Change the value to one of these:
 - **YES** or **NO**, if using the Web interface.
 - **TRUE** or **FALSE**, if using the model file.
3. Save your changes.

Change the aggregation setting for a column

All types of aggregations can be performed on **MEASURE** columns, and some aggregations can be done on **ATTRIBUTE** columns. You can change the default aggregation type to make combining data more intuitive and faster.

To aggregate a column without having to enter the aggregation type explicitly in your searches every time, you can set a default **Aggregation** for that column. Note that any non-numeric columns (columns of type **ATTRIBUTE**) will have a

default aggregate type of **NONE**, which you can change to one of the supported aggregation types.

Table 15: Supported aggregate types

Aggregate type	Description
NONE	Does no aggregation. This is the default for ATTRIBUTE type columns.
SUM	Adds the values together and returns the total. This is the default for MEASURE type columns.
AVERAGE	Calculates the average of all the values.
MIN	Calculates the minimum value.
MAX	Calculates the maximum value.
STD_DEVIATION	Calculates the standard deviation of all the values.
VARIANCE	Calculates the variance of all the values.
COUNT	Calculates the total number of values.
COUNT_DISTINCT	Calculates the total number of distinct values.

1. Find the column whose default aggregation type you want to change, and select its **Aggregation**.
If using the modeling file, use the **AggregationType** setting.
2. Select the new default aggregation type.
3. Save your changes.

Supposed there is a table containing data about athletes on a sports team. The data contains some numerical values, including points scored, salaries, and jersey numbers for each of the players. Because jersey number is an INTEGER, it would become a column of type **MEASURE** (not **ATTRIBUTE**). So it will aggregate, by default. But you may want to make its aggregation type **NONE**

instead. This ensures that search results that include jersey number will not attempt to compare or aggregate those values in a way that is not meaningful.

Hide a column

You can hide columns from users in ThoughtSpot without dropping them from the database. This is common when the data contains identifier columns that are used to join tables, but which do not have any meaning to users.

By default, all columns in a data source will be shown in ThoughtSpot. To hide the column names, change the **Hidden** setting.

As the number of columns in the dataset increases, the search experience requires more effort. Users have to navigate through larger numbers of columns to choose the correct one. There might also be some columns in the dataset that you don't want to expose to the users. To hide these columns, you can set the value of the **Hidden** column to **YES**.

1. Find the **Hidden** setting for the column you want to hide, and set its value to **YES**.

If you are editing the model file, use the **Hide** setting, and set it to **TRUE**.

2. Save your changes.

Create synonyms for a column

If you want to allow searching using more than one name for a column, you can create synonyms for it. This is helpful when different departments refer to the data using different terminology, for example.

When users search a data source, they might try typing different words to try to retrieve a particular column. This could be due to different groups in your organization using different terms for the same data. Or maybe your users just intuitively use different words when searching for that item. Using synonyms

allows them to access the data even if the term they choose isn't the same as the actual column name.

You can set column synonyms for columns in tables, user imported data, and worksheets. Note that the returned table or chart uses the actual column name, but the search bar will still reflect the term the user typed in (the synonym).

To create a column description:

1. Find the column for which you want to add synonyms, and select its **Synonyms**.
2. Type in a comma separated list of the synonyms you want to add. If a synonym is more than one word, it must be enclosed in double quotes.

If you are using the Web interface, you would type:

```
profit,"gross profit"
```

If you are using the model file, the list of synonyms must be enclosed in square brackets. For example:

```
[profit, "gross profit"]
```

3. Save your changes.

Change the index type for a column

ThoughtSpot indexes column names and unique column values. The indexes are used to dynamically generate suggestions in the search bar when typing a search.

You can change the way a column is indexed by modifying its **Index** value in the modeling file, to influence the suggestions that will appear for that column. The default behavior of indexing is as follows:

- All column names are indexed using their **ColumnName** value.
- Values for columns with the column type of **MEASURE** are not indexed.
- Values for columns with the data type of **DATE** are not indexed.

- Columns that contain a large amount of free-form text (i.e. the number of characters in more than a few of the fields is more than 50) are indexed as PREFIX_ONLY by default.
- Short strings (like a firstname column) are indexed using PREFIX_AND_SUBSTRING by default, which indexes both prefix and substrings.

It is not recommended to change the indexing for columns with very large free text values. These should not be indexed, because indexing on these values is not useful and may generate confusing suggestions.

You can override the default behavior by editing the modeling file to change the **Index** value for any columns that should be indexed differently. There are several different supported index types:

Table 16: Supported index types

Index type	Description
DEFAULT	This is the default value. The default indexing behavior will apply to the column values, depending on their type. PREFIX_AND_SUBSTRING for short values and PREFIX_ONLY for long values and free-form text.
DONT_INDEX	Prevents indexing on the column values.
PREFIX_AND_SUBSTRING	Allows full indexing such that prefix and substring search both work for the column values.
PREFIX_ONLY	Allows indexing such that only prefix search works for the column values.
PREFIX_AND_WORD_SUBSTRING	Allows indexing such that only prefix search works for each word of a multi-word string, for the column values.

1. Find the column whose index type you want to modify, and set its **Index Type**.

If you are using the model file, double click in the **Index** cell, and type in the index type you want to use.

2. Save your changes.

Consider a column in which there are four values “ThoughtSpot”, “Thought”, “Spot” and “Thought Spot”. If you search for “sp”, depending on the setting for indexing, the column value search result suggestions will vary:

Table 17: Example of the effects of indexing on search bar suggestions

Index field value	Search bar suggestions
DEFAULT	“ThoughtSpot”, “Spot” and “Thought Spot”
DONT_INDEX	No suggestions.
PREFIX_AND_SUBSTRING	“ThoughtSpot”, “Spot” and “Thought Spot”
PREFIX_ONLY	“Spot”
PREFIX_AND_WORD_SUBSTRING	“Spot” and “Thought Spot”

Add a geographical data setting for a column

Certain attribute columns that contain location data can be used to create GeoMaps. ThoughtSpot supports Latitude, Longitude, Zip Code, US States, US Counties, and Countries.

You can designate a column as "Geo" by editing the GeoType column in the modeling file or the **Columns** setting screen.

Columns that can be designated as "Geo" columns need to contain text (VARCHAR) data unless they contain latitude/longitude data. Latitude and longitude columns can contain numeric data (DOUBLE) or text.

If you are using a column with the data type DOUBLE for latitude and longitude, you will also need to change the following settings for those columns:

- Set Column Type to ATTRIBUTE.
 - Set Additive to NO.
 - Set Aggregation Type to NONE.
1. Find the **GeoType** for the column that contains the geographical data.
 2. Change the value to the appropriate GeoType, depending on the kind of data the column contains.

Table 18: Data that uses geo charts

GeoType	Description	Type: Example
COUNTRY_REGION	Countries	<ul style="list-style-type: none"> • name: United States • long name: United States • name_sort: United States of America • abbreviation: U.S.A. • adm0_a3: USA • adm0_a3_is: USA • adm0_a3_us: USA • admin: United States of America • brk_a3: USA • brk_name: United States • formal_en: United States of America • iso_a2: US • iso_a3: USA • iso_n3: 840
COUNTY	Counties in the United States	<ul style="list-style-type: none"> • santa clara county • pike county, ohio • pike county, OH
STATE_PROVINCE	States in the United States	<ul style="list-style-type: none"> • name: California • US Postal Service abbreviation: CA

GeoType	Description	Type: Example
LATITUDE	Must be used with LONGITUDE	<ul style="list-style-type: none"> • 37.421023 • 1.282911
LONGITUDE	Must be used with LATITUDE	<ul style="list-style-type: none"> • -122.142103 • 103.848865
ZIP_CODE	Zip codes and zip codes +4 in the United States	<ul style="list-style-type: none"> • po_name: MT MEADOWS AREA • ZIP: "00012" • zip2: 12

3. If your data includes latitude and/or longitude columns that are stored as a numeric data type (DOUBLE), make these changes for those columns:
 - a) Change the **Type** or **ColumnType** to ATTRIBUTE.
 - b) Change **Additive** to NO/FALSE.
4. Save your changes.

Set the search suggestions priority for a column

You can change the priority that determines which columns are shown in search suggestions and the order in which they appear.

The value of **Priority** determines the priority order (rank) in which a particular column (and its values) appears in the search dropdown. You can push a column up in the order (increase the rank) by increasing its **Priority** value. A higher value (like 2) will cause the corresponding column and its values to appear higher up in the search dropdown than columns with lower value (like 1). By default, the **Priority** value is set to “1” for all columns.

You should only use numbers between 1-100 in this field. It is recommended to assign values in increments of 5 or 10, to allow room to assign values to other columns that may be inserted later on.

1. Change the value to a number between 1 and 100. Use a higher value if you want to boost the search priority, and a lower value if you want to lower it.

2. Save your changes.

Set the format to use when showing numbers

You can set a format for how numbers are displayed in tables and charts. For example, you can display numbers with a different number of digits after the decimal point, based on the data modeling setting **Format Pattern**.

You can use any of the supported number formats for delimiters and number of digits to show using [Java Decimal Notation](#). Currency symbols are not supported.

The default values are:

- #,### for integer data types (INT, BIGINT).
- #,###.00 for decimal data types (DOUBLE and FLOAT).

These are some examples of formats you can use:

Table 19: Number format examples

Stored Value	Format Pattern	Display Value
12345.6789	#,##0.##	12,345.68
12345.6789	#,##0.###	12,345.68
12345.6789	#,##0.00000	12,345.68
12345.6789	#,##0	12,345
12345.6789	#,##0.00	12,345.68
12345	#,##0.##	12,345
12345	#,##0.00	12,345.00

To change the date format used to display a column's values:

1. Find the **Format Pattern** for the column whose display format you want to change.
2. Change it to the format you want to use.

-
3. Save your changes.

Locale-based number formatting

Number formatting is set by default based on your browser locale setting. This has been set in order to accommodate users in various geographical locations, primarily in the US and Europe regions.

For example, if you are using ThoughtSpot in the US, the number formatting should look like this: xxx,xxx.xx. And in Europe, it should look like this: xxx.xxx,xx.

Set the format to use when showing dates

You can set a format for how dates are displayed in tables and charts. For example, you can display dates in a standard European or US format based on the data modeling setting **Format Pattern**.

You can use any of the supported date formats listed in the [Date and time formats reference](#). These are some examples of formats you can use:

- MM/dd/yyyy
- DD/mm/yyyy
- MM/dd/yyyy HH:mm
- DD/mm/yyyy HH:mm

To change the date format used to display a column's values:

1. Find the **Format Pattern** for the column whose display format you want to change.
2. Change it to the format you want to use.
3. Save your changes.

Set the format to use when showing currencies

You can set a format for how currencies are displayed in tables and charts when using the ThoughtSpot Data API or Embedding. For example, you can display currencies in a standard European Euro or US Dollar format based on the data modeling setting **Currency Type**.

When you specify the currency type of your data on the Manage Data page, your currency data will only display the correct format and currency code in the embedded use case. Currency specific symbols are available in the non-embedded use case as well, but they are not localized. All users are treated as if they are in en-US locale unless they are in embed mode and their browser configuration tells ThoughtSpot that they are in some other locale. For example, 100 Polish Zloty appears as 100zł to a user in Poland, but without localization enabled, it appears as PLN 100.

This subtle difference can be seen when you use the REST API. See the ThoughtSpot Application Integration Guide for more information on the API.

To change the currency format used to display a column's values:

1. Find the **Currency Type** for the column whose display format you want to change.
2. Click on it to open the **Specify Currency Type** menu.

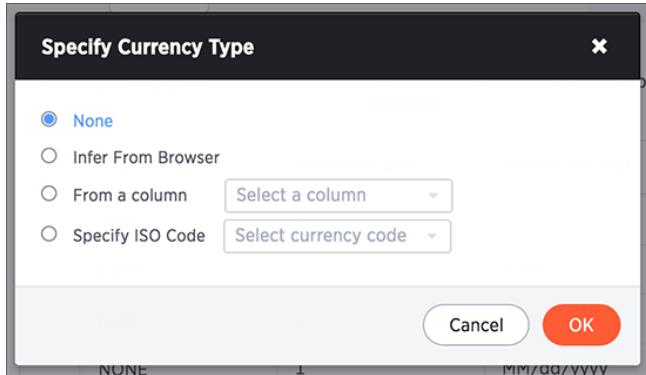


Figure 31: Specify Currency Type

3. Select one of the following ways you would like to change the format.

- **Infer From Browser**

Your currency data will be modeled upon the locale of your browser setting.

- **From a column**

Your currency data will be modeled upon the existing currency information in the selected column.



Note: This option is disabled if there is no VARCHAR column to choose from.

- **Specify ISO Code**

Your currency data will be modeled upon your selection from the available currency code choices.

4. Click **Ok** to save your changes.

Change the Attribution Dimension setting of a column

The **Attribution Dimension** setting applies only to tables that are related through a chasm trap. If your schema does not include these, you can ignore this setting.

The **Attribution Dimension** setting only applies to tables that join over a [Chasm Trap](#). By default, the attribution dimension setting will be set to **Yes**, but you can override that by setting the column's attribution dimension property to **No**, as described here.

In the classic chasm trap two fact tables are related through a shared dimension table. When the two fact tables are joined, the shared column(s) in the dimension table are used to attribute rows in one fact table to match with rows in the other fact table. Usually, all goes well using this method. But sometimes an incorrect or illogical attribution can result, because the column chosen is not meaningful for performing this attribution. If you are seeing unexpected results in searches that include tables across a chasm trap, this setting is for you.

Here is an example of a column that is not an attribution dimension. Suppose you have two fact tables, Wholesale Purchases and Retail Sales, that share a common dimension Date. In this case, the date column in the Date dimension should not be used for attribution, since unrelated rows in both of the fact tables could share the same row in the Date table. If I bought oranges wholesale on April 25, 2005 and made a retail sale of apples on the same day, there is no logical

relationship between those two events. Combining the two events using the date they share will not create any meaningful information.

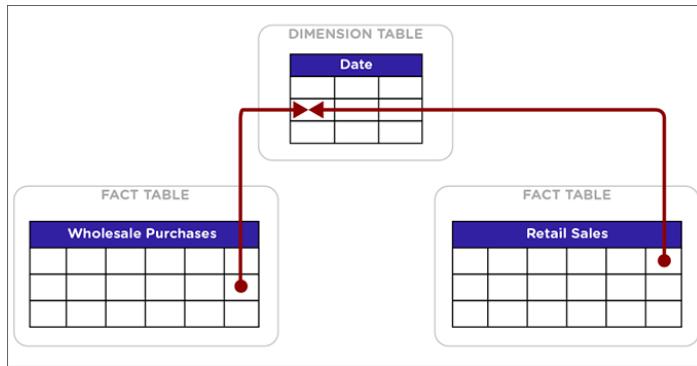


Figure 32: Example where a column is not an attribution dimension

If matching rows in two fact tables over a chasm trap depends on the values in a column contained in a dimension table, that column is known as an attribution dimension. In this example, the Product ID column in the Products dimension table is an attribution dimension. For rows where the Product ID in the Wholesale Purchases and in the Retail Sales tables is a match, those rows are logically related in a meaningful way. They can be combined in charts and reports to produce a logical, expected outcome.

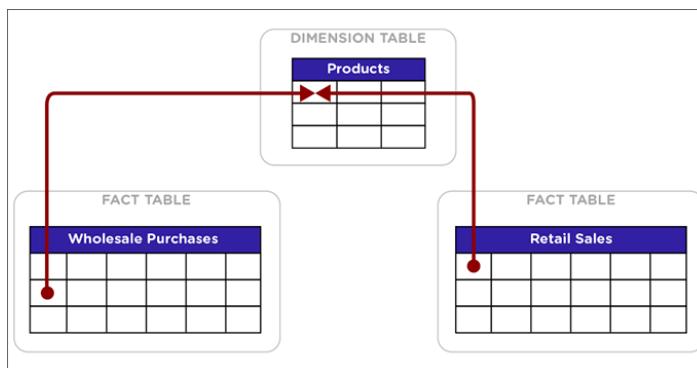


Figure 33: Attribution dimension example

To designate a column as not being an attribution dimension (i.e. not producing any meaningful attribution across a chasm trap):

1. Find the column that is not an attribution dimension and select its **Attribution Dimension**.
2. Set the value to **No**.
If you're using the modeling file, set it to **FALSE**.
3. Save your changes.

Link tables using relationships

You can link tables by creating relationships between their columns. Linked tables can be searched together or combined into a worksheet for easy searching. Tables that have no relationship between their columns can not be combined in a single search.

There are two ways to create relationships between tables:

1. [Create a constraint using TQL](#).
2. [Create a relationship through the web interface](#).

The two methods create the same kind of relationship both from an end user perspective and an administrative perspective.

Both types of relationships exist within the database. You can also generate a script through TQL that contains all relationships, whether create via the web interface or in TQL.

Relationships created through either method can be managed either via TQL or by going to the **Relationships** page when viewing data in the **Date Modeling** section in the ThoughtSpot application. You can view, modify, or delete relationships in either place.

You may create relationships using a mixture of TQL and the web interface, but the relationships you create cannot form a circular relationship, or "cycle". If you attempt to create a relationship that would complete a cycle, you will see

a message saying that the relationship could not be added because it conflicts with another existing relationship.

Create a relationship

You can quickly create a relationship (or link) between tables that allows you to combine them in a single search. Choose a column to join on that both tables contain (e.g. employee ID or product key).

You must have either administration privilege or modify access permission to the columns to create a relationship.

When creating a link between the columns in two data sources, the columns being linked must have the same data type, with the same meaning. That is, they must represent the same data. Normally, you'll make this kind of link from a fact table column to a column in a dimension table that uniquely identifies a logical entity in your data such as Employee ID for a person, Product ID for a product, or Date Key for a specific date in a date lookup table.

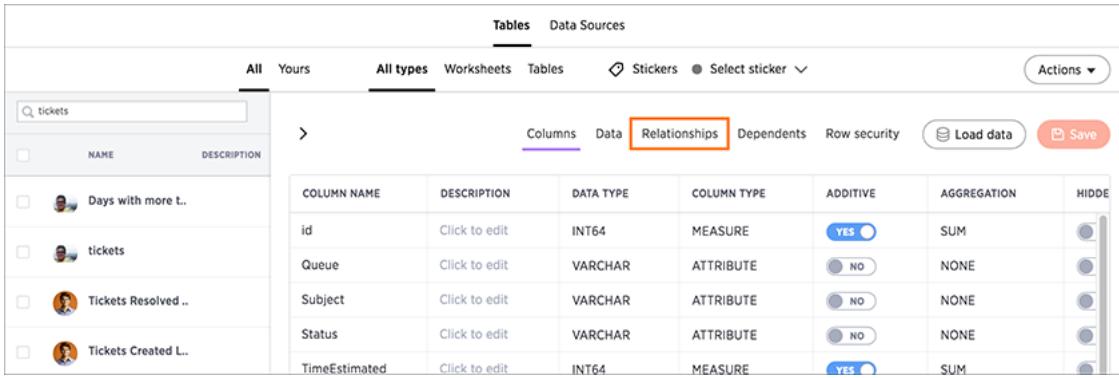
To create a relationship through the Web interface:

1. Click on **Data**, on the top navigation bar.



Figure 34: Data

2. Click on the name of the data source you want to link from.
3. Select **Relationships**.



COLUMN NAME	DESCRIPTION	DATA TYPE	COLUMN TYPE	ADDITIVE	AGGREGATION	HIDDEN
id	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM	<input checked="" type="radio"/>
Queue	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
Subject	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
Status	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
TimeEstimated	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM	<input checked="" type="radio"/>

Figure 35: Select Relationships

4. If there are already some existing relationships, scroll down and click **Add Relationship**. Otherwise, continue to the next step.
5. Click on **Source Column** and select the column you want to link in the source table.

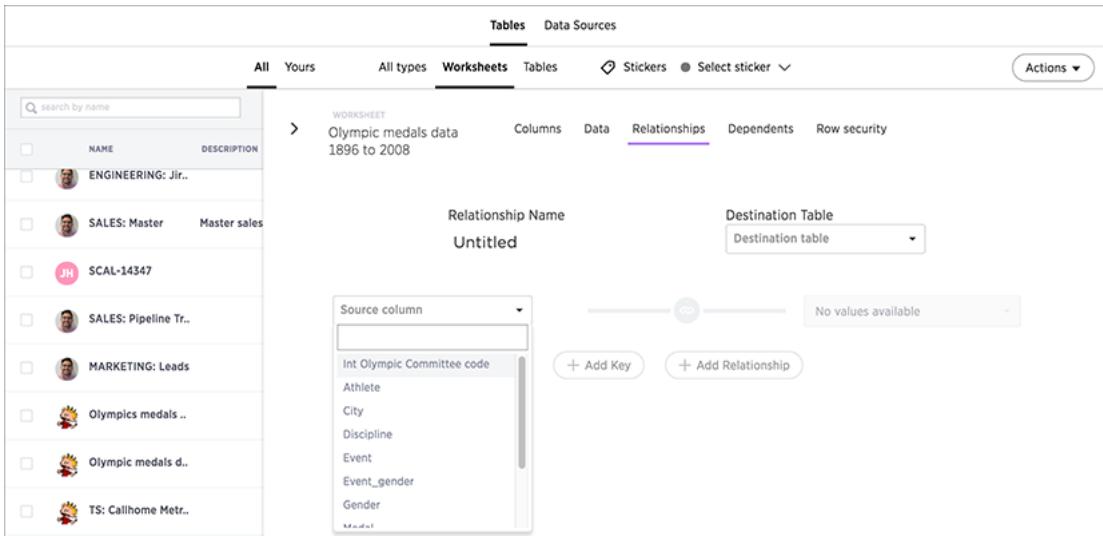


Figure 36: Select a Source Column

6. Under **Destination Table** find and select the table that you want to link to.

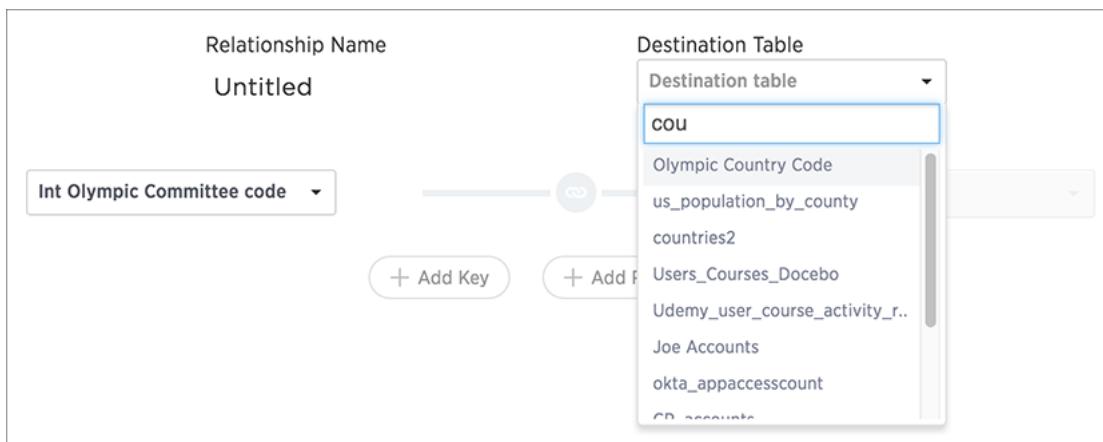


Figure 37: Find and select a Destination Table

7. Click on **Destination Column** and select the column you want to link to in the destination table.

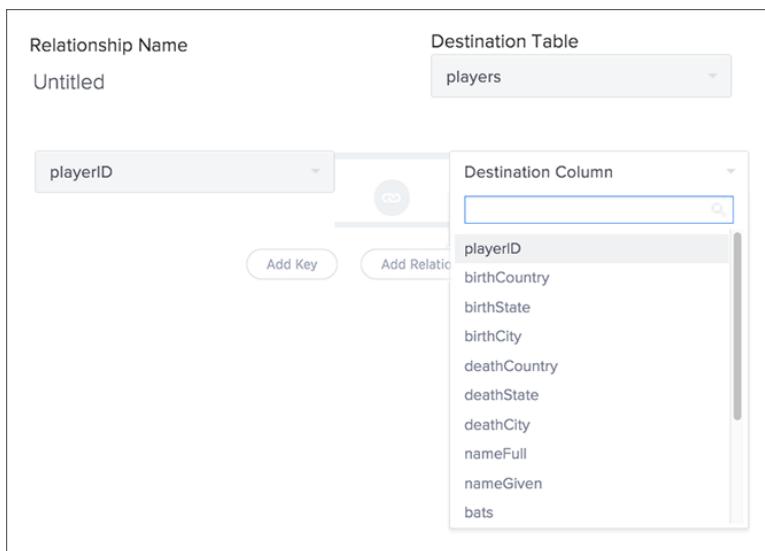


Figure 38: Select the Destination Column

8. Click **Add Key** to add the link.
9. Name your relationship and optionally give it a description.

The screenshot shows two overlapping dialog boxes. The top dialog has 'Relationship Name' set to 'Untitled' and 'Destination Table' set to 'players'. The bottom dialog has 'Relationship Name' set to 'Player ID Link', 'Description' is empty, and the 'Destination Table' dropdown shows 'No values available'. Below this, a list shows 'playerID'. At the bottom of the dialog are three buttons: 'Done' (highlighted in red), 'Add Key', and 'Add Relationship'.

Figure 39: Name the Relationship

10. Click **Add Relationship**.
11. Repeat these steps for creating a link until all the links you want to make for your table have been created.

Delete a relationship

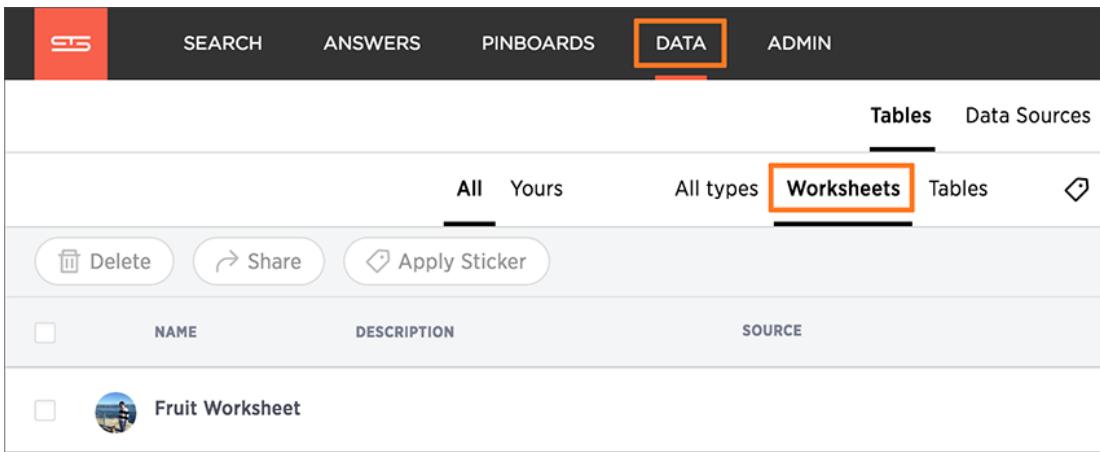
If you created a relationship (link) between tables using the Web interface, you can also delete it from the Web interface. But if the relationship was created using TQL, you must also use TQL to delete it.

You must have either administration privilege or modify access permission to the columns to delete a relationship.

To delete a relationship using [TQL](#), use an `ALTER TABLE...DROP FOREIGN KEY...` statement.

To delete a relationship from the Web interface:

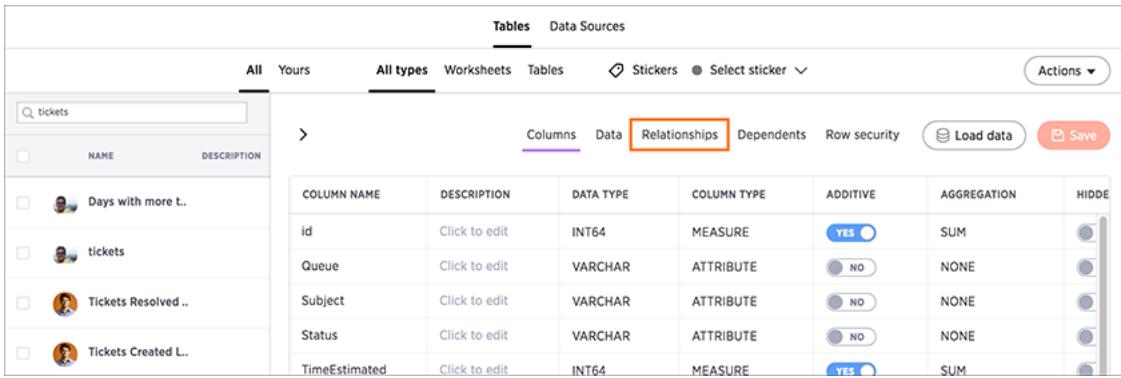
1. Click on the **Data** icon on the top navigation bar and then on **Worksheets**.



NAME	DESCRIPTION	SOURCE
 Fruit Worksheet		

Figure 40: Go to the worksheet list

2. Click on the name of the data source you from which you want to remove the relationship.
3. Select **Relationships**.



COLUMN NAME	DESCRIPTION	DATA TYPE	COLUMN TYPE	ADDITIVE	AGGREGATION	HIDE
id	Click to edit	INT64	MEASURE	<input checked="" type="radio"/> YES	SUM	<input checked="" type="radio"/>
Queue	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
Subject	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
Status	Click to edit	VARCHAR	ATTRIBUTE	<input type="radio"/> NO	NONE	<input checked="" type="radio"/>
TimeEstimated	Click to edit	INT64	MEASURE	<input type="radio"/> YES	SUM	<input checked="" type="radio"/>

Figure 41: Select Relationships

4. Find the relationship you want to delete, and click **Delete**.

The screenshot shows a modal dialog box for deleting a relationship. At the top, it displays 'Relationship Name: Untitled' and 'Destination Table: tickets'. Below this, there are two sections: 'SOURCE COLUMN' containing a field with 'Owner' and 'DESTINATION COLUMN' also containing a field with 'Owner'. Underneath these fields are two buttons: 'Delete' (which is highlighted with an orange border) and 'Update'. At the bottom of the dialog is a single button labeled 'Add Relationship'.

Figure 42: Delete a relationship

About stickers

You can create stickers to make it easier for people to find data sources and pinboards.

About stickers

Stickers enable you to create categories for classification of objects, including pinboards, answers, data sources, and worksheets. Only administrators can create stickers, and they are global in scope. This means that everyone can see the stickers and use them to tag objects. They can also filter lists of objects by sticker. Stickers are often used to designate subject areas, such as sales, HR, and finance, but you can use them any way you like.

This is the workflow for using stickers:

1. Only administrators can create stickers.
2. Anyone can [Apply a sticker](#).
3. Anyone can [Filter by a sticker](#).

Create stickers

You can create stickers for use in tagging pinboards, worksheets, and data sources.

Only administrator users can create stickers. Anyone can apply the stickers you create, or use them as filters when selecting from a list of sources or pinboards.

To create a sticker:

1. Navigate to the **Manage Data** or **Pinboards** screen using the icons in the top navigation bar.
2. Choose **Select sticker**, scroll to the bottom of the list, and click **+ Add**.

NAME	DESCRIPTION
Olympics Medals Analysis	
Expansion reviews	
GEO Area Maps	
Sparta - Dogfood	
SERVICE - Production Alerts	
3.4 Release Management	

Select sticker ▾

- Admin
- All Hands
- Archived - Do Not Use
- Board
- Content Team
- Customer Adoption
- Customer Service
- Customer Usage
- Demo
- Engineering
- IMS
- Marketing
- Olympics
- PM
- QA Testing

+ Add

Figure 43: Add a sticker

3. Type the name for the new sticker.
4. You can change the name or color of a sticker by clicking the edit icon next to its name.

Stickers Select sticker ▾

- Admin
- All Hands
- Archived - Do Not Use
- Board
- Content Team
- Customer Adoption

Edit name

Change Color

Remove sticker

Figure 44: Edit a sticker

Apply a sticker

Apply a sticker whenever you want to tag a data source, worksheet, or pinboard to make it easier to find.

Only administrators create stickers, but anyone with edit privileges can tag an object with a sticker.

To tag an object with a sticker:

1. From the top menu, choose Answers, Pinboards, or Data.



Figure 45: Choose Answers, Pinboards, or Data

2. Find the item(s) you want to tag in the list, and check the box next to its name.
3. Click the apply sticker icon and choose one from the list.

You can apply as many stickers as you like to an object.

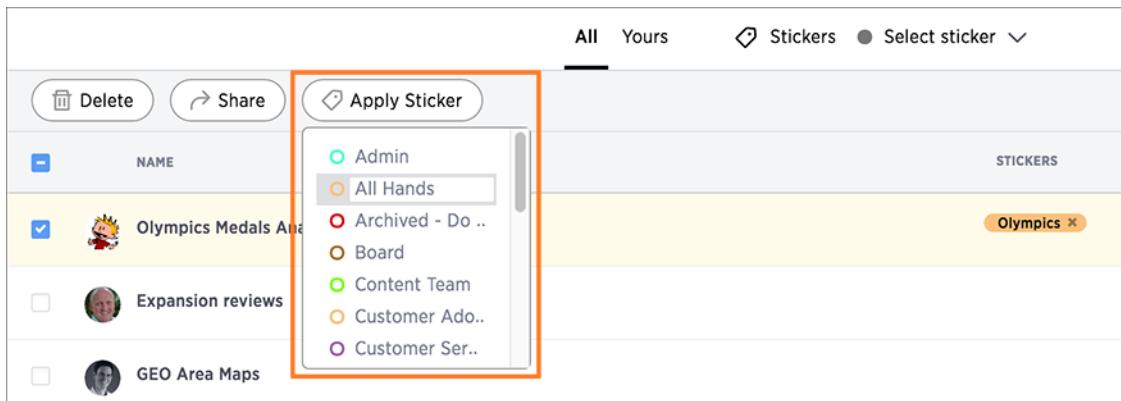


Figure 46: Choose a sticker to apply

Filter by a sticker

Whenever you are selecting objects from a list, you can filter by sticker to find what you're looking for.

Anyone can use stickers to filter lists of pinboards or data sources. You can also filter by sticker when selecting data sources.

To filter by sticker:

1. From the top menu, choose **Answers**, **Pinboards**, or **Data**.



Figure 47: Choose Answers, Pinboards, or Data

2. Click on **Select sticker**, and select a sticker to filter by. Click on its name.

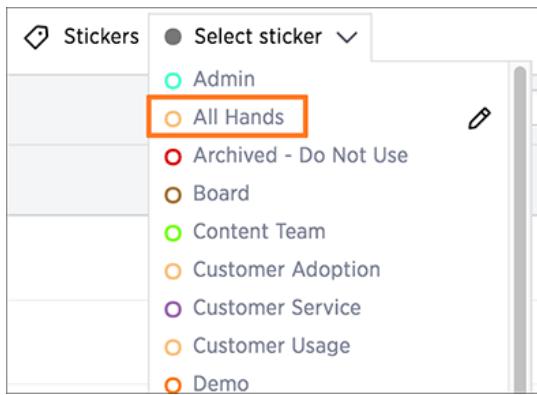


Figure 48: Filter by a sticker

Chapter 4: Simplify searching with worksheets

Topics:

- [Create a new worksheet](#)
- [Edit a worksheet](#)
- [Delete a worksheet or table](#)

After modeling the data, create worksheets to make searching easier. A worksheet groups multiple related tables together in a logical way.

Worksheets are flat tables created by joining columns from a set of one or more tables or imported datasets. You might use a worksheet for these reasons:

- To pre-join multiple tables together.
- To give a user or group access to only part of the underlying data.
- To include a derived column using a formula.
- To rename columns to make the data easier to search.
- To build in a specific filter or aggregation.

Users are often unfamiliar with tables and how they are related to one another. For example, a sales executive might need to search for information about retail sales. The required data could be contained in several tables (sales, customers, products, stores, etc.), with foreign key relationships between them.

An administrator who is familiar with the data model can create a retail sales worksheet, that combines all of the related fact and dimension tables into a single, easy-to-use view, and share it with the sales executive. This provides access to the data without requiring an understanding of how it is structured.

You will typically create one worksheet for each set of fact and dimension tables. For example, you may have a sales fact table and an inventory fact table. Each of these fact tables shares common dimensions like date, region, and store. In this scenario, you would create two worksheets: sales and inventory. The following diagram depicts the workflow for creating the sales worksheet.

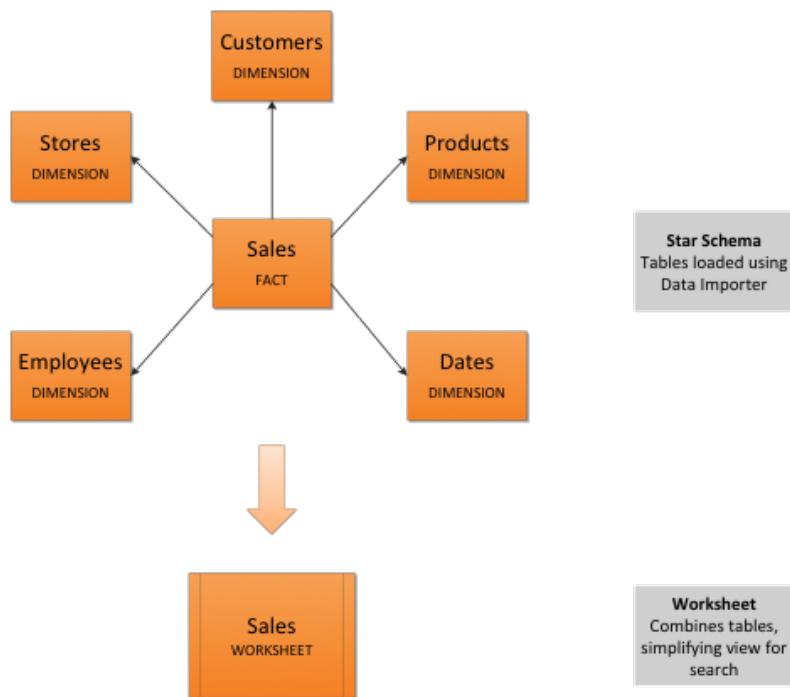


Figure 49: Workflow for creating a sales worksheet

The process for creating a worksheet is:

1. Decide which tables to use for the worksheet.
2. [Create a new worksheet](#).
3. [Add sources \(tables\) to the worksheet](#).
4. Choose the [inclusion rule](#) to apply.
5. Choose the [worksheet join rule](#).

6. Select the columns to include.
7. [Create formulas](#), if needed.
8. Save the worksheet.
9. [Share the worksheet with groups or users](#).

An alternative way to create a worksheet is to do a search and save it as a worksheet. See the ThoughtSpot User Guide for details on how to do this.

Create a new worksheet

Create a worksheet to make the data easy for users to search. This process includes adding a new worksheet, after which you will choose the data sources to include in it.

To create a new worksheet:

1. Click on **Data**, on the top navigation bar.



Figure 50: Data

2. Click the **Actions** icon from the upper right side of the screen, and select **Create worksheet**.

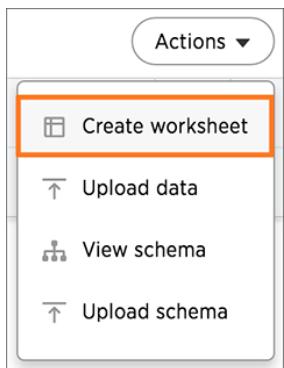


Figure 51: The Create worksheet icon

Add sources and columns to a worksheet

After creating a worksheet, you need to add the sources that contain the data. Sources is another name for tables. The sources you choose are typically related to one another by foreign keys.

To add the sources to the worksheet:

1. Click on the **Choose Sources** link.

The screenshot shows the ThoughtSpot interface for creating a new worksheet. On the left, a sidebar titled 'Data' has a 'Choose Sources' button highlighted with a red box. Below it is a search bar for 'Search Columns' and a list item 'olympicathletes-subset'. At the bottom of the sidebar are 'Add Columns' and 'Formulas' buttons. On the right, a main panel titled 'US Olympic Data' shows a list of columns with checkboxes. The 'Age' and 'Athlete Name' checkboxes are checked, while 'Bronze Medals' and 'Country' are unchecked. There are 'Delete' and 'Add prefix' buttons at the top of this list.

Figure 52: The Choose Sources link

2. Check the box next to each of the sources you want to include in the worksheet.

Note that the list of sources only shows the tables on which you have view privileges.

Sources

Done

All
Selected (4)

All Hands
 Board
 Call Logs
 Customer Usage
 Engineering
 Marketing
 MLB
 PM
 Recruiting
 Sales
 SFDC
 Support
 TPCH
 Training
 TS Stats

MLB

Awardsplayers
 Awardssharemanagers
 Awardsshareplayers
 Batting
 Battingpost
 Fielding
 Fieldingof
 Fieldingpost
 Halloffame
 Managers
 Managershalf
 Pitching
 Pitchingpost
 Players
 Salaries
 Schools
 Schoolsplayers
 Seriespost
 Teams
 Teamsfranchises
 Teamshelf

Filter by Name

Choose the inclusion rule:
 Include all rows (Left outer join)
 Exclude empty rows (Inner join)

Choose the worksheet join rule:
 Apply joins progressively (recommended for most cases)
 Apply all joins

Explore all data

Figure 53: Choose sources for a worksheet

3. If you want to see what the data inside the sources looks like, click **Explore all data**.
4. Choose the [inclusion rule](#).
5. Choose the [worksheet join rule](#).
6. Click **Done** to save your changes.
7. Expand the table names under **Columns** to select the columns to add to the worksheet.
 - a) To add all of the columns from a table, click on the table name and click **Add Columns**.
 - b) To add a single column, double click on its name.

- c) To add multiple columns, Ctl+click on each column you want to add and click **+ Add Columns**.

Note that once you add a column, non-related tables (i.e. those without a primary/foreign key relationship) become hidden. If you are working with two tables that should be related, but are not, you can [add a relationship between them](#).

8. Click on the worksheet title to name it, and then **Save** it.
9. Click on each column name to give it a more user-friendly name for searching.
You can tab through the list of columns to rename them quickly.
10. If you want to add a prefix to the name of several columns, select them, click the **Add Prefix** button, and type in the prefix.

US Olympic Data		
<input type="button" value="Delete"/> <input type="button" value="+ Add prefix"/>		
<input type="checkbox"/> olympicathletes-subset		
<input checked="" type="checkbox"/> Age	26	30
<input checked="" type="checkbox"/> Athlete Name	a. j. mleczko	aaron
<input type="checkbox"/> Bronze Medals	0	0
<input type="checkbox"/> Country	united states	united
<input type="checkbox"/> Gold Medals	0	0

Figure 54: Add a prefix to column names

11. Click **Actions** and select **Save**.

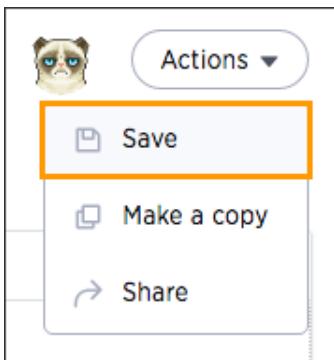


Figure 55: Save a worksheet

12. [Share your worksheet](#), if you want other people to be able to use it.

How the inclusion rule works

Use the inclusion rule to specify which data to include in a worksheet where two or more tables are joined. If you are familiar with SQL, you might think of it as a JOIN condition.

In the case where some of the rows in the fact table do not have a match in one of the dimension tables, the inclusion rule determines whether or not they will be shown. Because of this, the inclusion rule can affect the number of rows the worksheet will contain. Setting the inclusion rule differently will affect the number of rows in the worksheet if some of the values in a table are empty (or NULL) or if some primary key column values in a fact table do not have a match to a foreign key in the dimension table.

Only rows in the fact table (also known as the LEFT table) are affected by the inclusion rule. It works like this:

- If you choose **Exclude empty rows (Inner Join)**, any rows that do not have a match in one of the dimension tables, won't be shown in search results.
- If you choose **Include all rows (Left Outer Join)**, all possible rows in the fact table are shown, regardless of whether they have a match in the dimension tables.

When using **Exclude empty rows (Inner Join)**, the number of rows in the resulting worksheet can differ from the number of rows in the table when accessing it directly, because of the join condition. The worksheet acts like a materialized view. This means that it contains the results of a defined query in the form of a table.

If you find that the charts and tables built on a worksheet contain a large number of null values (which display as {blank} in the web browser), you can fix this by [changing the inclusion rule for the worksheet](#).

The answer returned when searching using a worksheet as the source can be different from the answer you get when using the table directly as a source. When using a worksheet as a source, even if you were to select fields that come from only one table in your search, any underlying joins to other tables will still be active. When using the table directly as the source, you will see every value.

This is best understood through an example.

A typical sales fact table contains a column with the employee ID of the person who made the sale. The employee ID column has a foreign key in the employee dimension table. This is the relationship used to join the two tables.

Sometimes a sale has been made directly or through a reseller, without involving a sales person. In this case, the employee ID value for the sale will be empty in the fact table. If you wanted the worksheet to include all sales, regardless of whether or not they were associated with a sales person, you would choose **Include all rows (Left Outer Join)**. If you only want the worksheet to contain sales made by employees, you would choose **Exclude empty rows (Inner Join)**.

How the worksheet join rule works

Use the worksheet join rule to specify when to apply joins when a search is done on a worksheet. You can either apply joins progressively, as each search term is added (recommended), or apply all joins to every search.

Often, a worksheet includes several dimension tables and a fact table. With progressive joins, if your search only includes terms from the fact table, you'll see all of the rows that satisfy your search. But as you add terms from dimension tables, the total number of rows shown may be reduced, as the joins to each dimension table are applied.

It works like this:

- If you choose **Apply joins progressively (recommended for most cases)**, joins are only applied for tables whose columns are included in the search.
- If you choose **Apply all joins**, all possible joins are applied, regardless of which tables are included in the search.

When using **Apply joins progressively**, the number of rows in a search using the worksheet depends on which tables are part of the search. The worksheet acts like a materialized view. This means that it contains the results of a defined query in the form of a table. So if a particular dimension table is left out of the search, its joins are not applied.

About the worksheet join rule with Rule-Based Row Level Security

When working with worksheets and row level security, you need to understand how joins are applied. This is especially important if your schema includes any chasm traps.

This section applies only to the newer [Rule-Based Row Level Security](#). If you are using the older, [Legacy Row Level Security](#) (not recommended), see [About the worksheet join rule with Legacy Row Level Security](#).

Rule-Based Row Level Security with worksheets

In the past, if you used the Legacy Row Level Security, you could depend on the worksheet join rule to protect sensitive data, based on the row level security settings on a single table. But now, with Rule-Based Row Level Security, you need to protect every table that contains any sensitive data. To do this, you'll grant access by creating explicit row level security rules on each of the underlying tables which contain data that row level security should apply to. When creating the row level security rules for a table that's part of a worksheet, you aren't limited to referencing only the columns in that table. You can specify columns from other tables in the worksheet as well, as long as the tables are joined to the table you're creating the rule on. Then, when creating a worksheet on top of them, the behavior is consistent regardless of the worksheet join rule you choose. Users will never be able to see data they should not, regardless of what their search contains.

Example of using Rule-Based Row Level Security to secure a table

Imagine you have a worksheet that contains a "Sales" fact table, and "Customer" and "Product" dimensions that are joined on "Customer SSN" and "Product Code" columns. In order to secure the "Sales" table, you can use "Customer Name" from the "Customer" column to create a row level security rule.

Chasm Trap

This is particularly important with chasm trap schemas. For chasm trap schemas, if row level security is only set on one of the tables, people could see data they should not see if the scope of their search does not include that table. (this protects the from having people see the wrong things if they have chasm trap).

For any worksheets that include a chasm trap, you need to use the new Rule-Based Row Level Security. In fact, starting in release 3.3, if you have existing

Legacy Row Level Security built on a chasm trap schema, you'll need to migrate to the new row level security before you can use them anymore. If you were still using Legacy Row Level Security, after upgrading to 3.3.x, you would not be able to access any of those worksheets. You'd see a message advising you to migrate to the newer Rule-Based Row Level Security.

Note also that for chasm trap worksheets, progressive and non-progressive joins do not apply. There is an entirely different methodology for how worksheet joins on a chasm trap schema work with row level security. So you can safely ignore that setting.

About the worksheet join rule with Legacy Row Level Security

When working with worksheets and Legacy Row Level Security, you need to understand how joins are applied. This section gives some examples to explain the interaction between these two concepts.

This section applies only to the older [Legacy Row Level Security](#). If you are using the newer, [Rule-Based Row Level Security](#) (recommended), see [About the worksheet join rule with Rule-Based Row Level Security](#). If your schema includes any [chasm traps](#), you must use the newer Rule-Based Row Level Security.

Worksheet schemas and the root table

To understand how the worksheet join rule is applied, you first need to understand worksheet schemas and the concept of root tables. When you create a worksheet, you're effectively creating a self-contained schema made up of the tables in the worksheet and the relationships (joins) between the tables.

The joins (represented by arrows in the diagram) reflect the primary key/foreign key relationships between the tables in the underlying database schema. The concept of the "root" table in the worksheet schema becomes important for understanding how the joins are applied when searching. In this context, the root table is specific to the schema structure defined for that worksheet.

Suppose you created a worksheet with a schema like the example in the diagram:

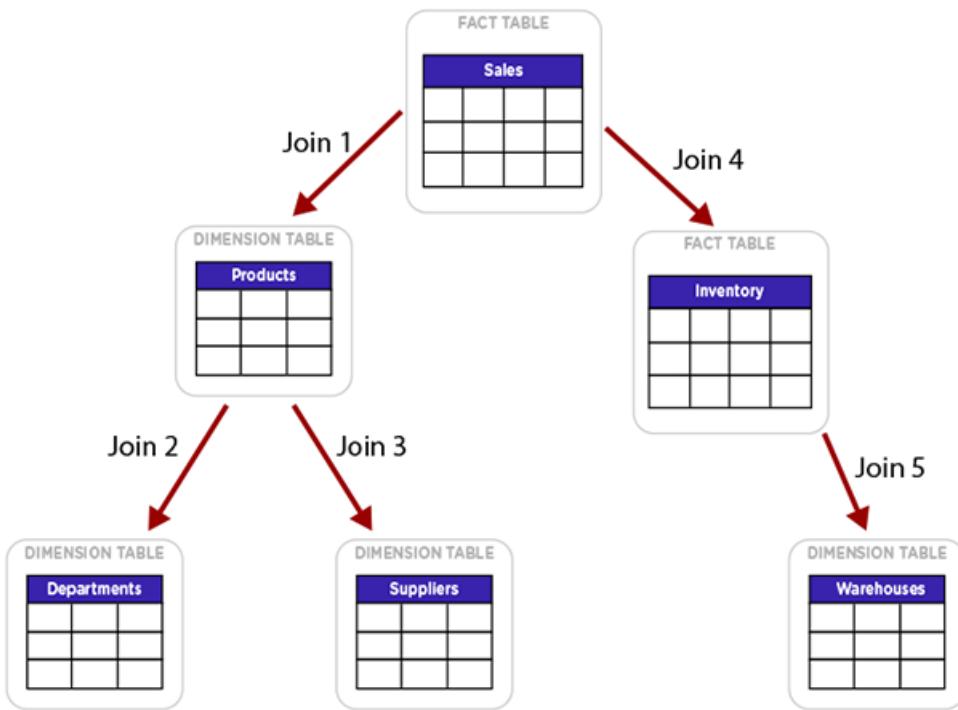


Figure 56: Example of a worksheet data schema

Imagine your schema as a tree, with a root, branches, and leaves. In this diagram, the root table is the fact table Sales. The root table is typically a fact table. It is the table that does not have a foreign key pointing to it. So if you draw out the schema like the diagram, the tables at the bottom can be referred to as the "leaves" in the schema. If the worksheet only included the tables Products, Departments, and Suppliers, then the root table would be the Products table. Similarly, if the worksheet only included Inventory and Warehouses, the root table would be Inventory.

Apply all joins

When you choose **Apply all joins** when creating a worksheet, all joins between the tables get pre-applied, whether or not there is row level security present. This is the simplest case.

Apply joins progressively without row level security

What if you choose **Apply joins progressively** when creating a worksheet, and none of the tables in ThoughtSpot have row level security applied? In this case, the joins will be applied using the worksheet schema as in these examples:

Example 1: Progressive join with tables from one branch

Joins are applied from the root table of the worksheet down to the lowest leaf table involved in the search. If the worksheet includes all of the tables in the diagram, but when doing a search we choose only columns from Products and Departments, the joins get applied starting at the root table and moving down to all of the tables included in the search. That is, joins from Sales to Products to Departments (Join 1 and Join 2) will be used.

Example 2: Progressive join with tables from different branches

Joins are applied from the root table of the worksheet, moving down each branch, to the lowest leaf tables involved in the search. If we searched on columns from only the Suppliers and Warehouses tables, the join path would traverse down the tree to reach the lowest leaf table in each branch. That is, the joins applied would be:

- Join 1
- Join 3
- Join 4

- Join 5

Apply joins progressively with row level security

If any of the tables in ThoughtSpot have level security applied to them, the joins used in your worksheet will be affected like this:

- If the row level security is applied only outside the scope of the worksheet schema, the join behavior is the same as when there is no row level security in the system.
- If the worksheet contains even a single table with row level security, non-progressive joins (**Apply all joins**) will be used if the join path includes the table with row level security. Remember that the join path begins at the root table and moves down to each of the leaf tables included in the search. So a table with row level security may occur in the join path even if its columns are not included in the search.

Example 3: Progressive joins when a table outside of the join path has row level security

Assume the table Departments has row level security applied, so that department managers can only see the department they manage. If we did a search on the tables Suppliers and Products, progressive joins would be used. The join path would be Join 1, Join 3. The Department table row level security would not apply, since the Departments table is not in the join path.

Example 4: Progressive joins when a table in the join path has row level security

Assume now that the table Products has row level security applied, so that buyers could only see the products they order. If we did a search on the tables Departments and Warehouses, **Apply all joins**

would be used, so the Products row level security would apply. The join path would be Join 1, Join 2, Join 4, and Join 5. This join path takes us through the Products table, which explains why its row level security would affect the search results, even though no columns from the Products table are included in the search.

Chasm trap

If you have a worksheet that includes a [chasm trap](#), you cannot use the Legacy Row Level Security. You must migrate your row level security settings to use [Rule-Based Row Level Security](#).

About formulas in worksheets

You can define formulas and use them to create derived columns in worksheets. You create formulas by combining standard functions and operators, column names, and constant values.

Anyone who can create a worksheet can add a formula to it. Formulas are not reusable; the formula you create is associated only with the worksheet it belongs to.

A complete list of available formulas and examples of each is available in the [Formula reference](#).

Create a formula in a worksheet

You can create a formula in a worksheet by using the Formula Builder. When you do this, the result of the formula gets added to the worksheet as a column.

Use these steps to create a formula:

1. [Create a new worksheet](#), or [edit an existing one](#).
2. Click the **+** button next to **Formulas**.



The screenshot shows the ThoughtSpot interface with a sidebar on the left and a main workspace on the right.

Left Sidebar:

- Data:**
 - Choose Sources**
 - Search Columns**
 - fruit_for_help** (expanded)
 - Date
 - Fruit
 - Location
 - Price per fruit (\$)
 - Quantity sold
 - Total sale
 - Vendor
 - fruit_sales**- Add Columns**
- Formulas**
- average quantity sold**

Main Workspace:

Worksheet Title: fruit for help

Toolbar: Delete, + Add prefix

Table Data:

<input type="checkbox"/> Formulas	average quantity sold	N/A
<input type="checkbox"/> fruit_for_help		
<input type="checkbox"/> Date	05/13/FY 2013	
<input type="checkbox"/> Fruit	apples	
<input type="checkbox"/> Location	the bronx	
<input type="checkbox"/> Price per fruit (\$)	3.00	
<input type="checkbox"/> Quantity sold	11	
<input type="checkbox"/> Create a new formula	total sale	16.50
	<input type="checkbox"/> Vendor	ray ratiiff

Figure 57: Create a new formula in a worksheet

3. Type your formula in the Formula Builder.

The screenshot shows the ThoughtSpot Formula Builder dialog.

Title: resolution time (days)

Formula Editor: round(full_resolution_time_in_minutes / (60*24))

Status: Good to go!

Advanced settings:

Buttons: Cancel, Save

Figure 58: Use the Formula Builder



Note: Formulas elements are color coded by type and can include the formula operators and functions (blue), the names of columns (purple), and/or constants (black).

4. If you want to change what your formula returns, use the **Advanced settings**.

Depending on your formula, you may be able to change:

- Data type
- ATTRIBUTE or MEASURE
- Aggregation type

The screenshot shows the ThoughtSpot Formula Builder interface. At the top, there's a title bar with the formula name "resolution time (days)" and a "Formula Assistant" button. Below the title bar is a code editor containing the formula: `round (full_resolution_time_in_minutes / (60*24))`. A green box highlights this code area. Below the code editor is a message: "Good to go!" with a checkmark icon. Underneath is the "Advanced settings" section. It includes dropdown menus for "Data type" (set to "Numeric") and "Measure or attribute" (set to "MEASURE"). To the right of these dropdowns is a "Aggregation" dropdown menu open, showing various options: TOTAL, AVG, MAX, MIN, STD DEVIATION, TOTAL, TOTAL COUNT, UNIQUE COUNT, and VARIANCE. A red "Save" button is located at the bottom right of this menu. There are also some other input fields and buttons below the aggregation dropdown.

Figure 59: Advanced settings in the Formula Builder

5. You can see a list of formula operators with examples by clicking on **Formula Assistant**.

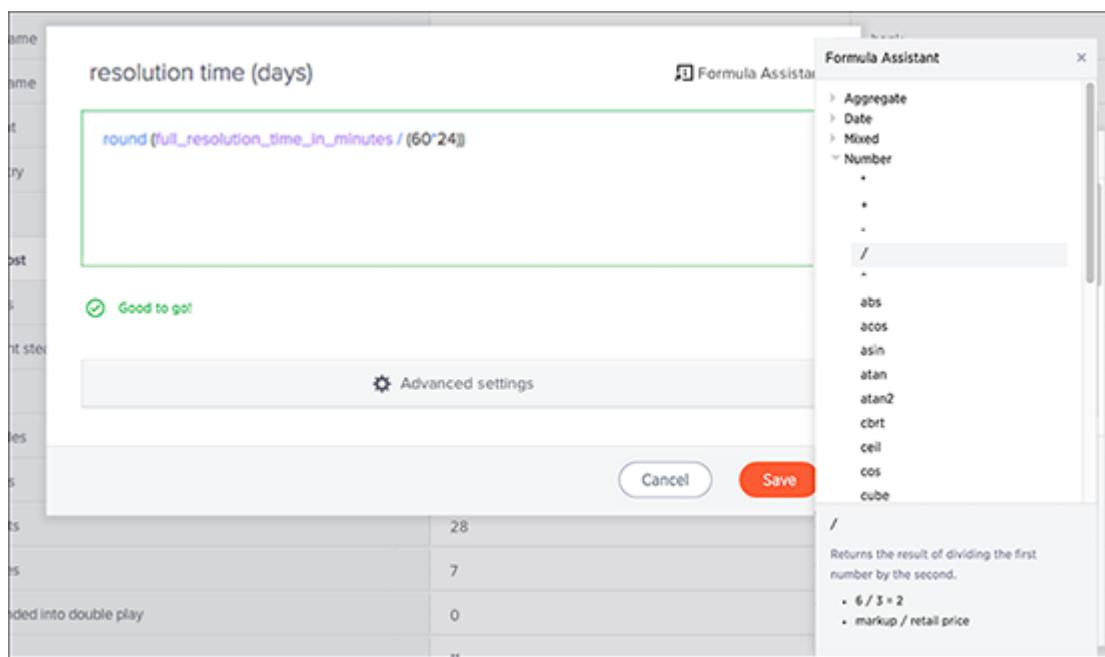


Figure 60: Examples in the Formula Assistant

6. Name the formula by clicking on its title and typing the new name. Click **Save**.

Edit a worksheet

As long as you have permissions to edit a worksheet, you can always go into it and make changes, such as adding sources and columns, adding or editing formulas, and changing column names.

To edit a worksheet:

1. Click on the **Data** icon on the top navigation bar and then on **Worksheets**.

The screenshot shows the ThoughtSpot application interface. At the top, there is a navigation bar with the ThoughtSpot logo, followed by the words "THOUGHTSPOT". Below the navigation bar, there is a horizontal menu with the following items: SEARCH, ANSWERS, PINBOARDS, DATA (which is highlighted with an orange box), and ADMIN. To the right of the menu, there are two tabs: "Tables" and "Data Sources", with "Tables" being the active tab. Below the menu, there are several buttons: "Delete", "Share", and "Apply Sticker". Underneath these buttons, there is a table header with columns: NAME, DESCRIPTION, and SOURCE. A single row is visible in the table, representing a worksheet named "Fruit Worksheet".

Figure 61: Go to the worksheet list

2. Click on the name of the worksheet you want to edit from the list.
3. Click the **Edit** button in the upper right hand side of the screen.
4. Make your changes to the worksheet.
5. Click **Actions** and select **Save**.

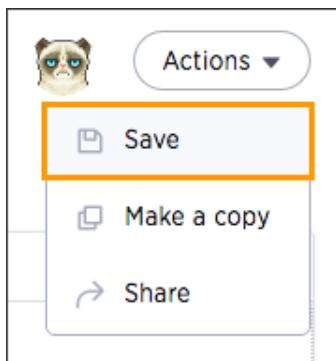


Figure 62: Save a worksheet

Rename a worksheet or table

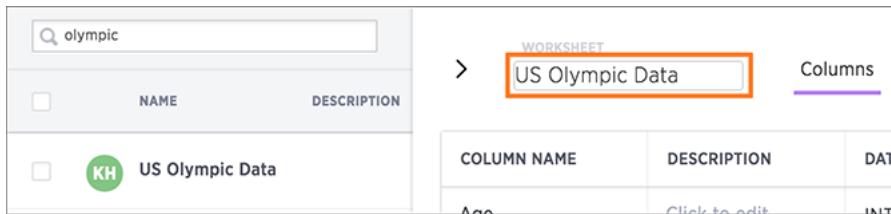
You can change a worksheet or table name from the ThoughtSpot application.

To change the name of a worksheet or table:

1. Click on **Data**, on the top navigation bar.

**Figure 63: Data**

2. Find the worksheet or table you want to rename and click on its name.
3. On the right hand side, click the current name, and enter a new name.

**Figure 64: Enter a new name**

You can also edit column names and other details in the same way.

4. Click **Done** and **Save**.

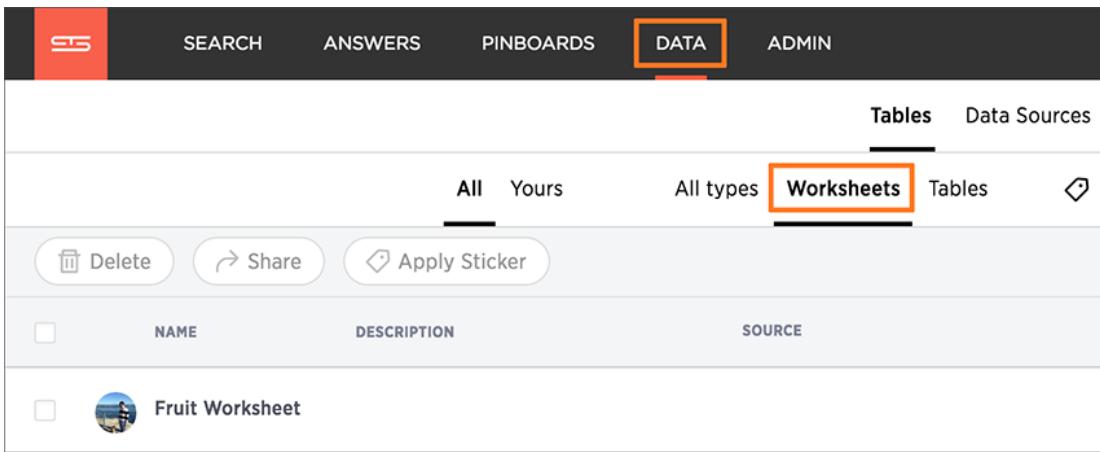
Change the inclusion or join rule for a worksheet

As long as you have permissions to edit a worksheet, you can always go into it and set a different inclusion rule or join rule.

If you find that the charts and tables built on a worksheet contain a large number of null values (which display as {blank} in the web browser), you can fix this by changing the [inclusion rule](#) for the worksheet.

To change the inclusion or join rule of a worksheet:

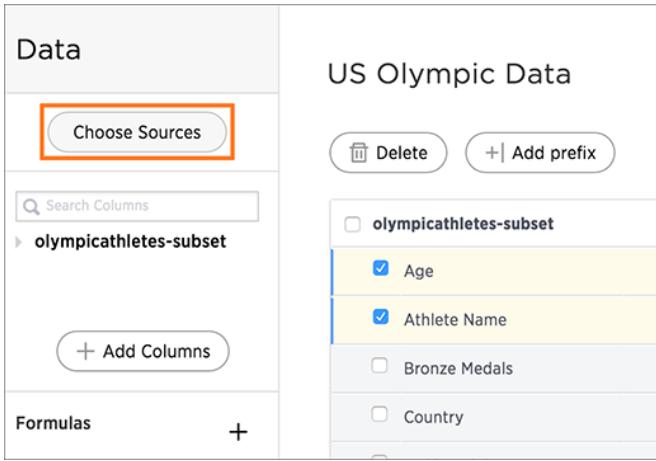
1. Click on the **Data** icon on the top navigation bar and then on **Worksheets**.



The screenshot shows the ThoughtSpot interface with the 'DATA' tab selected. Below it, under 'All types', the 'Worksheets' tab is also highlighted with an orange border. A list of worksheets is displayed, with one entry, 'Fruit Worksheet', visible.

Figure 65: Go to the worksheet list

2. Click on the name of the worksheet you want to edit from the list.
3. Click the **Edit** button in the upper right hand side of the screen.
4. Click on the **Choose Sources** link.



The screenshot shows the 'Choose Sources' interface. On the left, there's a sidebar with 'Data' and a 'Choose Sources' button, which is highlighted with an orange border. On the right, the 'US Olympic Data' section is shown, listing various data sources and columns. Some columns like 'Age' and 'Athlete Name' have checkboxes next to them, indicating they are selected.

Figure 66: The Choose Sources link

5. Choose the [inclusion rule](#) and/or the [worksheet join rule](#).

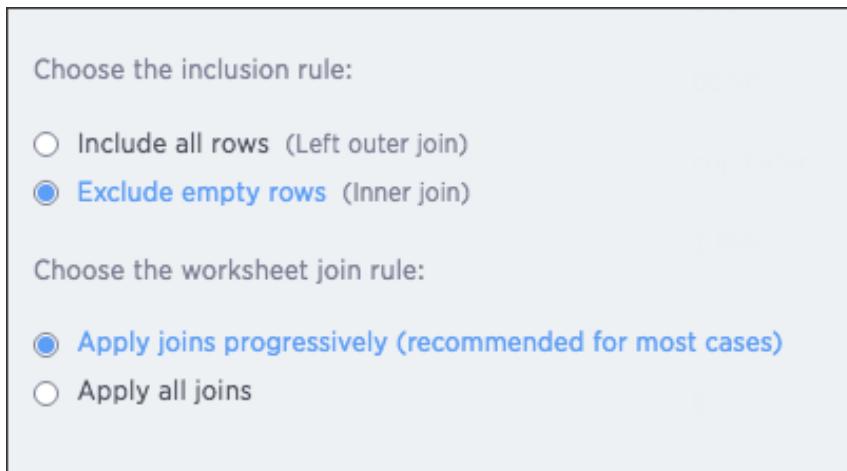


Figure 67: The worksheet join rule and inclusion rule

6. Click **Done**.
7. Click **Actions** and select **Save**.

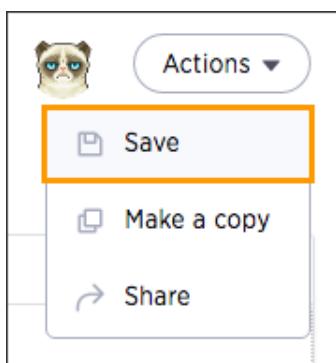


Figure 68: Save a worksheet

Delete a worksheet or table

When you try to delete a worksheet or table, you'll see a message listing any dependent objects that must be removed first.

ThoughtSpot checks for dependencies whenever you try to remove a table or worksheet. A list of dependent objects is shown, and you can click on them to delete them or remove the dependency. Then you'll be able to remove the table or worksheet.

To delete a worksheet or table:

1. Click on **Data**, on the top navigation bar.



Figure 69: Data

2. Find the worksheet or table you want to remove in the list, and check the box next to its name.
3. Click the **Delete** icon.

A screenshot of the 'Tables' view in ThoughtSpot. At the top, there are tabs for 'Tables' and 'Data Sources', with 'Tables' being the active tab. Below the tabs are filters: 'All', 'Yours', 'All types', 'Worksheets', 'Tables', and a search icon. A toolbar below the filters includes 'Delete' (with a trash can icon, highlighted with an orange box), 'Share', and 'Apply Sticker'. The main area shows a list of tables with columns for 'NAME', 'DESCRIPTION', and 'SOURCE'. Two rows have a yellow background: the third row has a checked checkbox next to it and the fourth row has a checked checkbox next to it. The 'Delete' button is located at the top left of the table list area.

NAME	DESCRIPTION	SOURCE
<input type="checkbox"/> Udemy_user_progr..		Imported
<input type="checkbox"/> Udemy_user_cours..		Imported
<input checked="" type="checkbox"/> Udemy_user_activi..		Imported
<input checked="" type="checkbox"/> Udemy Worksheet		

Figure 70: The Delete icon

4. If you are attempting to delete a data source with dependent objects, the operation will be blocked. You will see a warning, with a list of dependent objects with links. Click on the link for an object to modify or delete it. When all its dependencies are removed, you will be able to delete the data source.

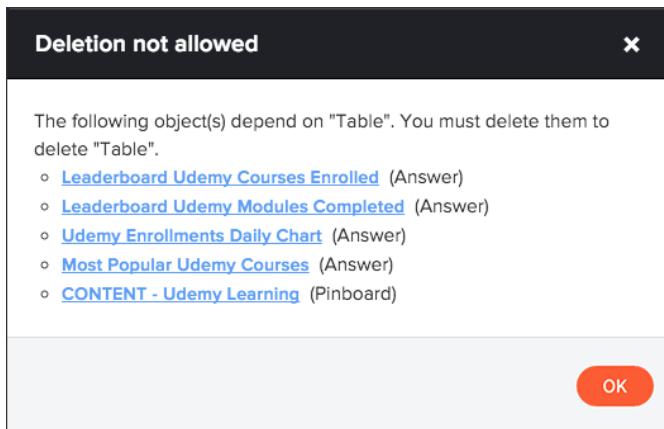


Figure 71: Dependent objects warning

5. You can also click on the name of a worksheet or table and then click **Dependents**, to see a list of dependent objects with links.

The **Dependents** list shows the names of the dependent objects (worksheets and pinboards), and the columns they use from that source. You can use this information to determine the impact of changing the structure of the data source or to see how widely used it is. Click on a dependent object to modify or delete it.

COLUMN NAME	DEPENDENT NAME	TYPE
date enrolled	CONTENT - Udemy...	Pinboard
email	CONTENT - Udemy...	Pinboard
number of course..	CONTENT - Udemy...	Pinboard
number of modul..	CONTENT - Udemy...	Pinboard
last name	CONTENT - Udemy...	Pinboard
first name	CONTENT - Udemy...	Pinboard

Figure 72: Dependent objects message

Chapter 5: Manage users, groups, and privileges

Topics:

- [About privileges](#)
- [Add a group and set security privileges](#)
- [Edit or delete a group](#)
- [Add a user](#)
- [Add multiple users to a group](#)
- [Edit or delete a user](#)
- [Forgotten password](#)

Before people can log in and use ThoughtSpot, you need to create a username, a password, and a membership in one or more groups for them. Creating groups and assigning users to them makes privilege management easier.

Ways of managing users and groups

This section describes manual creation of users, groups, and privileges, but you can also manage users through [LDAP](#) or [SAML](#). For information on setting up SAML authentication, see the ThoughtSpot Application Integration Guide.

The "All" group

There is a default group called **All**, which includes every user in ThoughtSpot. When you create a new user, they will be added to the **All** group automatically. You cannot delete the **All** group or remove members from it.

Privileges

Privileges determine what kinds of actions users are allowed to do. Plan your groups so that you can use them to assign a common set of privileges to multiple users. Privileges are set at the group level. For more information on the privileges you can assign and how to assign them, see [About privileges](#).

Nested groups (groups within groups)

You can also have a hierarchy of groups. That is, groups can belong to (i.e. be children of) other groups. When using group hierarchies, permissions are inherited from the parent group. So if you're a member of a sub-group, you would automatically have the privileges of the parent group.

About privileges

You can assign privileges at the group level. Then you create users and assign them to groups. This is how you grant users access to different capabilities in ThoughtSpot.

Each group includes a set of privileges for its users. Good planning when creating groups and assigning privileges will pay off in ease of administration and a better search experience. The privileges a group has determine the actions that its members are allowed to do. If a user belongs to more than one group, they will have the highest level of the privileges from all the groups they belong to.

Here are the different privileges, and the capabilities they enable:

Table 20: Group Permissions

Privilege	Description
Has administration privileges	Can manage Users and Groups and has view and edit access to all data.
Can upload user data	Can upload their own data from the browser using Import Data .
Can download data	Can download data from search results and pinboards.
Can share with all users	Can see the names of and share with users outside of the groups the user belongs to.
Can manage data	Can create a worksheet. Can also create an aggregated worksheet from the results of a search by selecting Save as worksheet . Can also use ThoughtSpot Data Connect, if it is enabled on your cluster.
Can schedule pinboards	Can create pinboard schedules and edit their own scheduled jobs.

Privileges are additive, meaning that if a user belongs to more than one group, they will have the highest level of privileges from among the groups they are a member of. They are also inherited from the parent, so that a sub-group gets all the same privileges of its parent, all the way up the group hierarchy.

If you add the privilege **Has administration privileges** to a group, note that all users in that group will be able to see all the data in ThoughtSpot. Administrators can see all data sources, and **Row level security** does not apply to them.

There is a default group called **All**, which includes every user in ThoughtSpot. When you create a new user, they will be added to the **All** group automatically. You cannot delete the **All** group or remove members from it. If you have a common set of privileges you want every user to have (typically **Can upload user data** and/or **Can download data**), add those privileges to the **All** group.

Permissions to see and edit tables, worksheets, and pinboards are set when you share them with users and groups, as described in the topic [Data security](#).

Add a group and set security privileges

Before adding users, create the groups they will belong to. Each group includes a set of privileges for its users. Good planning when creating groups and assigning privileges will pay off in ease of administration and a better search experience.

To create a group and add privileges for the group:

1. [Log in to ThoughtSpot from a browser](#).
2. Click on the **Admin** icon, on the top navigation bar.



Figure 73: The Admin icon

3. In the **Admin** panel, click on **User Management** and **Groups**.

The screenshot shows the ThoughtSpot Admin interface. At the top, there is a navigation bar with tabs: SEARCH, ANSWERS, PINBOARDS, DATA, and ADMIN. The ADMIN tab is active, indicated by a red underline. Below the navigation bar, there are two main sections: "User Management" and "Data Management". The "User Management" section is highlighted with an orange border. Within "User Management", there are two sub-sections: "Users" and "Groups", also highlighted with orange borders. Below these sections, there is a "Delete" button with a trash icon. A table follows, with columns for "DISPLAY NAME" and "NAME". The first row shows "Administration Group" under "DISPLAY NAME" and "Administrator" under "NAME". The second row shows "All Hands" under both "DISPLAY NAME" and "NAME".

Figure 74: Manage Groups

4. Click the **+ Add Group** button on the upper right hand side of the list of groups.

The screenshot shows a modal window titled "+ Add Group". It contains a search bar labeled "search by name" and a pagination indicator "1 - 20 < >". Below the search bar is a table header "CREATED AT". Underneath the table header, there is a single row showing a timestamp "3 hours ago".

Figure 75: Add a new Group

5. Enter the details for the new group:

The screenshot shows the 'Add a new Group' dialog box. On the left, there are fields for 'Name *' (set to 'Cakeeaters'), 'Display Name *' (set to 'Cakeeaters'), 'Description' (empty), and 'Privileges' (checkboxes for various permissions like 'Has administration privileges', 'Can upload user data', etc.). On the right, there are two tabs: 'Manage Groups' and 'Manage Users'. Under 'Manage Groups', it says '22 Groups in Group' and lists groups like 'Upload data', 'System', 'Sales Demo', 'Sales', and 'ReleaseWatchers'. There is a search bar and buttons for 'Clear all' and 'Select all'.

Figure 76: Enter Group details

- Enter a unique name for the group.
- Optionally enter a description.
- Check the **privileges** you want to grant to the group.

If you add the privilege **Has administration privileges** to a group, note that all users in that group will be able to see all the data in ThoughtSpot. Administrators can see all data sources, and **Row level security** does not apply to them.

- Click the **Manage Groups** tab if you want to add sub-groups. Find the groups you want to add in the list, or search for them by name. Check the box next to each group you want to add to the group.
 - Click the **Manage Users** tab if you want to add users. Find the users you want to add in the list, or search for them by name. Check the box next to each user you want to add to the group.
6. Click **Create** to create the group.

Edit or delete a group

After adding a group, you can always go in and change its settings to add or revoke privileges. The new settings will apply to all the group members.

To edit or delete an existing group:

1. [Log in to ThoughtSpot from a browser](#).
2. Click on the **Admin** icon, on the top navigation bar.



Figure 77: The Admin icon

3. In the **Admin** panel, click on **User Management** and **Groups**.

A screenshot of the 'User Management - Groups' page. The top navigation bar shows 'SEARCH', 'ANSWERS', 'PINBOARDS', 'DATA', and 'ADMIN'. Below it, a secondary navigation bar has 'User Management' (highlighted with a red border) and 'Data Management' and 'System Health' as options. Under 'User Management', there are two tabs: 'Users' and 'Groups' (also highlighted with a red border). A large table lists three groups: 'Administration Group' (Administrator), 'All Hands' (All Hands), and another unnamed group. Each row in the table includes a checkbox for 'DISPLAY NAME', a checkbox for 'Administration Group', and a 'Delete' button. The table has columns for 'NAME' and 'Administrator'.

Figure 78: Manage Groups

4. Find the group you want to edit in the list and click its name, or the edit icon . If you don't see the name of the group, try searching for it.

You can also delete a group from this page by clicking the **Delete** icon.

Deleting a group does not delete its users.

5. Make your changes and click **Update**.

Add a user

You will create a user account for each unique person who will access ThoughtSpot, either manually or through LDAP. This procedure shows how to creating a user manually.

When you create a user, you can assign group memberships. The group's privileges and permissions apply to all of its members. Any user you create will be added to the group **All** automatically.

1. [Log in to ThoughtSpot from a browser.](#)
2. Click on the **Admin** icon, on the top navigation bar.



Figure 79: The Admin icon

3. In the **Admin** panel, click on **User Management** and **Users**.

A screenshot of the 'User Management' section within the Admin panel. The 'Users' tab is selected, indicated by an orange border. The interface includes buttons for 'Add Users to Groups' and 'Delete'. A table lists users with columns for 'DISPLAY NAME' and 'NAME'. Two users are listed: 'Abhay Bothra' (display name AB, name abhay) and 'Abhishek' (display name Abhishek, name abhishek).

DISPLAY NAME	NAME
AB	abhay
Abhishek	abhishek

Figure 80: Manage Users

4. Click the **+ Add User** button on the upper right hand side of the list of groups.

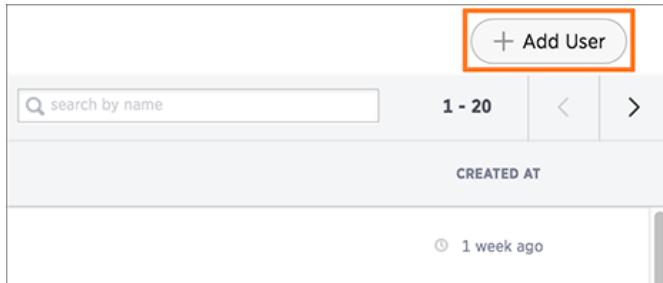


Figure 81: Add a new User

5. Enter the details for the new user:

Name *	Lemony Snicket
Display Name *	lemony
Password *	*****
Confirm Password	*****
Email	lemony@unfortunate.com

Manage Groups
1 Group assigned to User

Search by name	
<input type="button" value="Clear all"/>	<input type="button" value="Select all"/>
<input checked="" type="checkbox"/> Administrator	
<input type="checkbox"/> All Hands	
<input type="checkbox"/> Customer Adoption	
<input type="checkbox"/> Customer Service	
<input type="checkbox"/> Customer Service Demo	

* Required field

Figure 82: Create a user manually

a) **Name:** A unique name for the user (usually their first and last name).

b) **Username:** A login name for the user.

If you are using Active Directory to authenticate users, and your LDAP configuration requires users to be created manually (i.e. they are not created automatically in ThoughtSpot upon authentication), the username you specify has to be domain qualified (e.g. username@ldap.thoughtspot.com), and you must enter a dummy password.

c) **Password** and **Confirm Password:** A temporary password.

d) **E-mail Address:** The user's email address. This is used for notification when another user shares something with them.

e) **Add to group:** Select all the groups the user will belong to.

If you add the user to a group that has the privilege **Has administration privileges**, note that they will be able to see all the data in ThoughtSpot.

Administrators can see all data sources, and **Row level security** does not apply to them.

6. Click **Save** to create the user.

When you create a new user, the groups they belong to define the user's:

- Privileges - the actions they are allowed to do, which are defined when you [Add a group and set security privileges](#).
- Permissions - the data they can access and view, which is defined when you [Data security](#).

Add multiple users to a group

You can add multiple users to a group using one button.

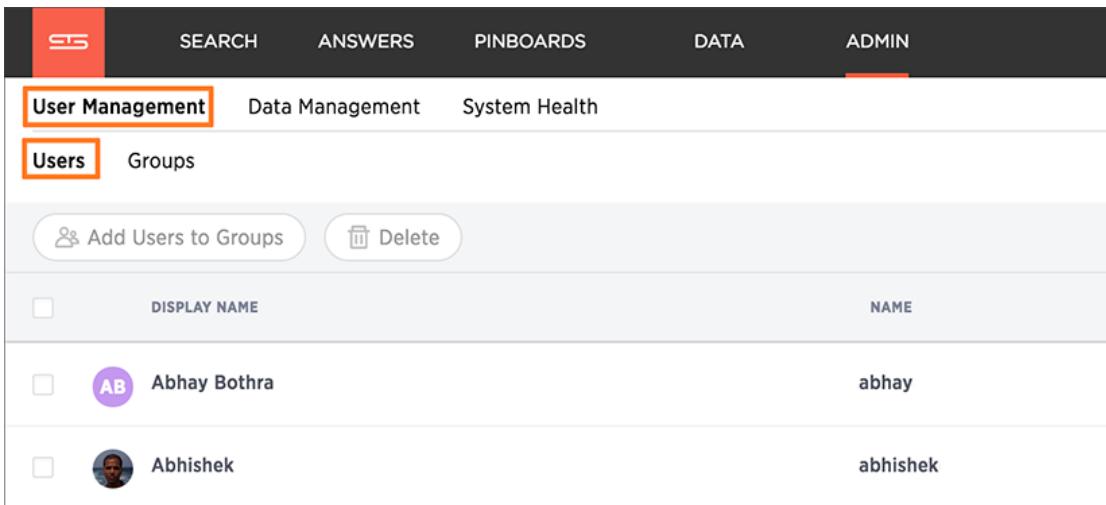
To add multiple users to a group:

1. [Log in to ThoughtSpot from a browser](#).
2. Click on the **Admin** icon, on the top navigation bar.



Figure 83: The Admin icon

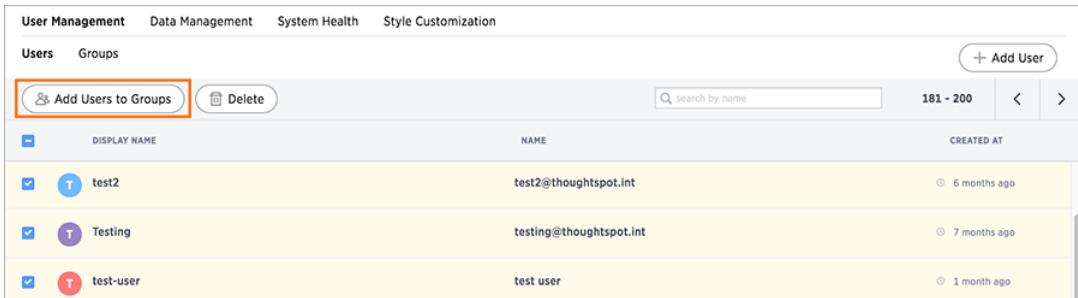
3. In the **Admin** panel, click on **User Management** and **Users**.



DISPLAY NAME	NAME
Abhay Bothra	abhay
Abhishek	abhishek

Figure 84: Manage Users

4. Select the users you would like to add to the same group from the list.
5. Click the **Add Users to Groups** button on the top of the list of users.



DISPLAY NAME	NAME	CREATED AT
test2	test2@testspot.int	6 months ago
Testing	testing@thoughtspot.int	7 months ago
test-user	test user	1 month ago

Figure 85: Add a new User

Edit or delete a user

After a user has been created, you can always go back and change their settings, for example to change their group memberships or change their password.

As an administrator, you can edit a user and change the groups the user belongs to. You can also edit a user to reset a user's password by entering and confirming the new password. This is useful if a user has forgotten their password, or to effectively disable an account.

To edit an existing user:

1. [Log in to ThoughtSpot from a browser.](#)
2. Click on the **Admin** icon, on the top navigation bar.



Figure 86: The Admin icon

3. In the **Admin** panel, click on **User Management** and **Users**.

A screenshot of the 'User Management' screen. At the top, there are three tabs: 'User Management' (highlighted with a red box), 'Data Management', and 'System Health'. Below the tabs, there are two buttons: 'Add Users to Groups' and 'Delete'. A table lists two users: 'Abhay Bothra' (display name 'abhay') and 'Abhishek' (display name 'abhishek'). Each user has a checkbox next to their name and a small profile picture. The table has columns for 'DISPLAY NAME' and 'NAME'.

Figure 87: Manage Users

4. Find the user you want to edit in the list and click on its name or the edit icon . If you don't see the name of the user, try searching for it.

You can also delete a user from this page by clicking the **Delete** icon.

5. Make your changes and click **Save**.

Forgotten password

If a user forgets their password, you can reset it by editing the user.

To reset a user's password, follow the procedure in [Edit or delete a user](#).

If you have forgotten the admin password, please call [ThoughtSpot Support](#).

Chapter 6: Manage jobs

Topics:

- [About scheduled pinboards](#)

The Jobs Management page found on the Admin section in the ThoughtSpot web application allows you to create and manage jobs, namely scheduled pinboards.

All jobs on your cluster will appear on the Jobs Management page. You can also view jobs for individual pinboards under the pinboard Actions dropdown.

About scheduled pinboards

You can get pinboards emailed to you on a regular basis and do analysis offline.

This introduces an additional format for you to consume and share pinboards with others, including those who don't have a ThoughtSpot account.

Scheduled pinboards should help with preparing for recurrent meetings, when reviewing the same pinboard is necessary. They should also be useful when you have metrics you want to monitor at a consistent interval, like daily or monthly sales targets.

Contact ThoughtSpot Support if scheduled pinboards is not enabled on your cluster.

Scheduled pinboard creators

Administrators and users with can schedule pinboard privilege can schedule and manage pinboard jobs. These scheduled pinboard creators must have at least edit-only and view-only rights to the pinboard they want to share.

 **Caution:** It is recommended that admins carefully choose who to give can schedule pinboard privilege to, since there is a possible security hole where a user with limited access can get a pinboard email with all access data.

Row level security

The scheduled pinboards respect row level security rules. This means if the recipients are users in ThoughtSpot, then they can only see data based on their own access to the pinboard. If the user does not have at least view-only access to the pinboard, then they will not see anything in the email. However, if the recipients are from outside of the cluster, then they will have access to the dataset of the pinboard based on the sender's permissions.

Scheduled pinboard formats

The pinboard visualizations are attached to the scheduled email as CSV or PDF files. Saved configurations such as pinboard filters are applied to the attachments. Refer to the table to see how the pinboard data is represented in each file format.

Table 21: CSV - PDF report comparison

CSV	PDF
The CSV file gets data only for table visualizations.	The PDF file gets data for all visualizations.
The email has n CSV attachments, where there are n table visualizations in the pinboard.	The email has only one attachment file, which includes every visualization on its own page.
Table visualizations have all data rows that they're supposed to have.	Table visualizations include only the first 100 rows.
In the case of a corrupted pinboard: no email is sent. An error message indicating failure to export data is visible on the Admin Jobs Management page.	In the case of a corrupted pinboard: the PDF attachment has empty/error screenshots.
In the case of a corrupted visualization: an email with the visualizations whose data can be exported is sent. An error message indicating visualization export error is visible on the Jobs Management page.	In the case of a corrupted visualization: the PDF attachment has empty/error slots for the corrupted visualizations.

The size of each email is limited to 25 MB, which matches most email services size limitations.

And the total number of recipients for a scheduled pinboard job cannot exceed the default of 1000.

Schedule a pinboard job

You can schedule a pinboard job for any pinboard by using the Add a schedule prompt page.

You can add multiple schedules with different configurations for a single pinboard. However, each job is limited to one pinboard schedule. In order to add a schedule, you must have administrator or can schedule pinboard privilege, and at least edit-only and view-only access to the pinboard.

To schedule a pinboard:

1. Log in to ThoughtSpot from a browser.
2. Click on **Pinboards**, on the top navigation bar.



Figure 88: Pinboards

3. Select the pinboard you would like to create a schedule for.
4. Click **Actions** and select **Manage schedules** to view all of the schedules set for the pinboard.

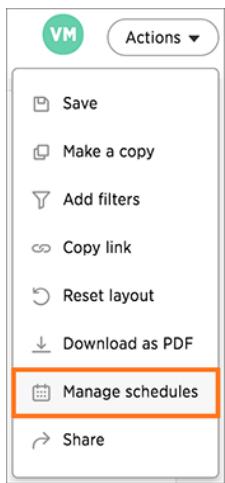
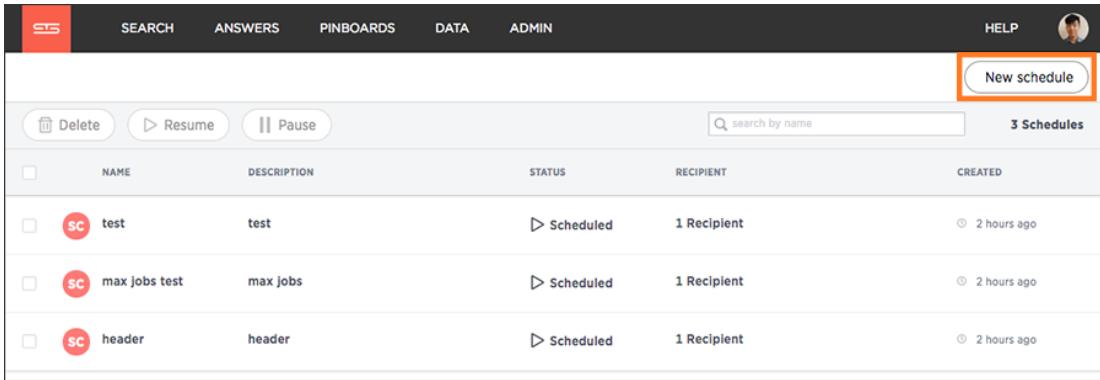


Figure 89: View pinboard schedules

5. Click **New schedule** to add a new pinboard schedule.

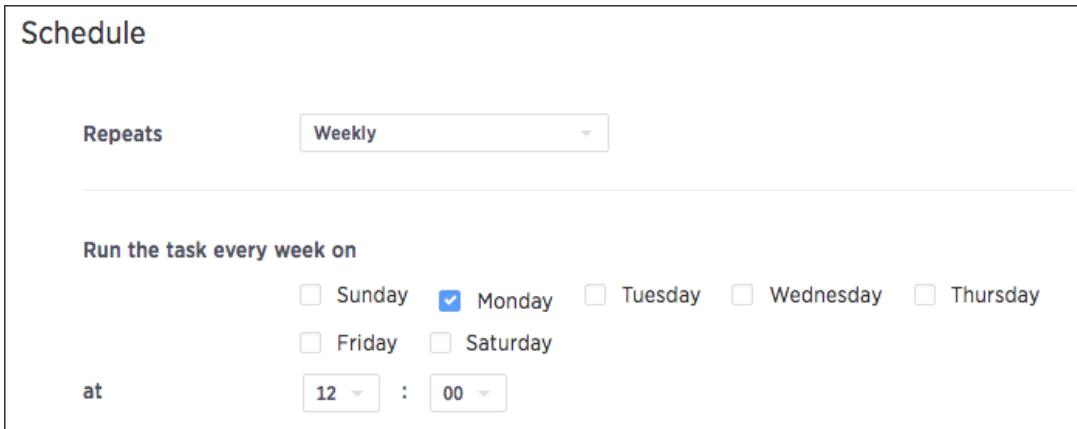


The screenshot shows a list of three existing schedules:

NAME	DESCRIPTION	STATUS	RECIPIENT	CREATED
test	test	Scheduled	1 Recipient	2 hours ago
max jobs test	max jobs	Scheduled	1 Recipient	2 hours ago
header	header	Scheduled	1 Recipient	2 hours ago

Figure 90: Add a new pinboard schedule

6. On the Add a schedule prompt page, set the times you would like to schedule the pinboard for.



The configuration dialog for setting a weekly schedule:

- Repeats: Weekly
- Run the task every week on:
 - Sunday
 - Monday (selected)
 - Tuesday
 - Wednesday
 - Thursday
 - Friday
 - Saturday
- at: 12 : 00

Figure 91: Set the pinboard schedule

Scheduled pinboards can be set to repeat every n minutes, hourly, daily, weekly, or monthly. For some of these, you can also choose specific times of the day or days of the week. Make sure to note the Server time zone which is the timezone which will be used.

7. Enter the name and description of your schedule. Then select whether you'd like to send the pinboard as CSV or PDF attachments.

Server time zone	America/Los_Angeles
Name	Weekly Pinboard Report
Description	Weekly pinboard report schedule for sales.
Type	<input checked="" type="radio"/> CSV <input type="radio"/> PDF
CSV files will be sent only for the tables in this pinboard.	

Figure 92: Set the pinboard type

CSV files provide all data for tables, with one attachment per table. Use CSV files to perform further analysis offline. PDF files show all visualizations in the pinboard. Each chart takes up a whole page in the file, while only the first 100 rows of a table are included. Use PDF files to skim the data.

8. Add recipients by entering ThoughtSpot users or groups. Suggestions are shown as you type. Click **Add** to add the selected users or groups. You can also add recipients that are not ThoughtSpot users by entering their email addresses. To do so, you must first set the whitelist domains. Contact ThoughtSpot Support to set your whitelist domains.

The screenshot shows a 'Recipients' section with two main input fields. The first field is labeled 'Users or groups' and the second is labeled 'Emails'. Each field has a text input box followed by an orange 'ADD' button. Above these fields is a button with a plus sign and the text '+ Add Recipients'.

Figure 93: Set the pinboard recipients

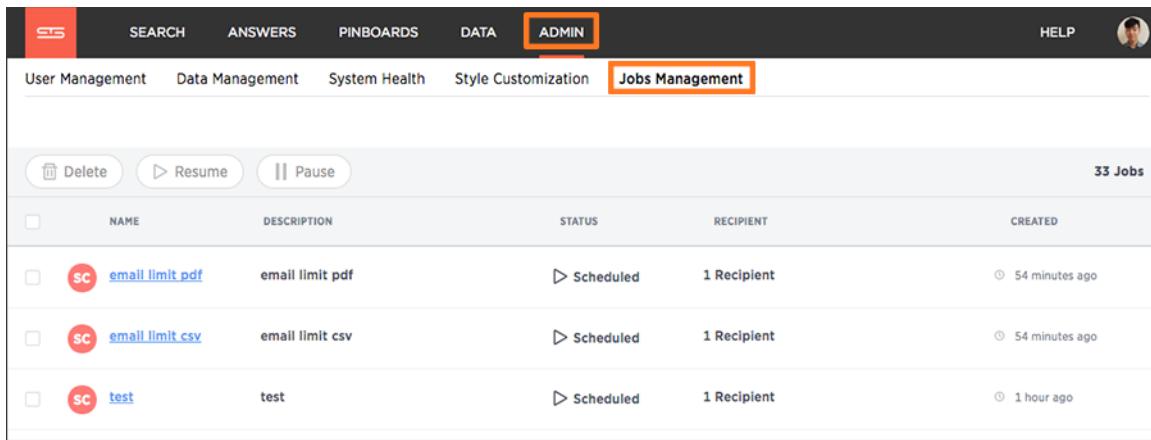
You are limited to 1000 recipients per job.

9. Click **Schedule** to save your scheduled pinboard.

Scheduled pinboards management

You can manage all scheduled pinboards on the Jobs Management page under Admin.

Users who are not admins, but have can schedule pinboard privilege, can only view pinboard schedules they've created. You can select specific jobs and choose to pause, resume, edit, or delete them. You can have up to 50 scheduled jobs on your cluster at time.



<input type="checkbox"/>	NAME	DESCRIPTION	STATUS	RECIPIENT	CREATED
<input type="checkbox"/>	 email limit pdf	email limit pdf	 Scheduled	1 Recipient	54 minutes ago
<input type="checkbox"/>	 email limit csv	email limit csv	 Scheduled	1 Recipient	54 minutes ago
<input type="checkbox"/>	 test	test	 Scheduled	1 Recipient	1 hour ago

Figure 94: View Jobs Management page

Bulk actions

Select the scheduled pinboards and use the **Delete**, **Resume**, and **Pause** buttons to perform these bulk actions. Deleting a pinboard will also delete any schedules linked to it.

Job statuses

Clicking on the row of a job will open a detailed view of every generated update of that job. You can see the start and end times of the job, as well as the status. Clicking on a job will show more information about the status updates.

User Management	Data Management	Sy		
> email limit csv				
		STARTED AT	ENDED AT	STATUS
		6 minutes ago	5 minutes ago	Success
<input type="checkbox"/>	 email limit.pdf			
	<input type="checkbox"/>	 email limit.csv	11 minutes ago	10 minutes ago
	<input type="checkbox"/>	 test	16 minutes ago	15 minutes ago
	<input type="checkbox"/>	 max_jobs test	21 minutes ago	20 minutes ago
	<input type="checkbox"/>	 header	26 minutes ago	25 minutes ago
	<input type="checkbox"/>	 10.14.xls.pdf	Job started at 10/14/FY 2017 14:20:00 Scheduled updates generated as expected.	
	<input type="checkbox"/>	 10.14.xls	Generating updates as stephanie@thoughtspot.int. SUCCESS: Create update for visualization t3 (1) of pinboard big table in format csv. SUCCESS: Create update for visualization CITY, NAME, NATION, PHONE, REGION, SUPPKEY (2) of pinboard big table in format csv. SUCCESS: Create update for visualization t2 (3) of pinboard big table in format csv. SUCCESS: Create update for visualization ADDRESS, CATEGORY, CUSTKEY, MKTSEGMENT (4) of pinboard big table in format csv. SUCCESS: Create update for visualization t1 (5) of ninhnhard bin table in format csv.	
	<input type="checkbox"/>	 delete.creator.pdf		
	<input type="checkbox"/>	 delete.creator		

Figure 95: Success status updates

User Management	Data Management	Sy		
> email limit pdf				
		STARTED AT	ENDED AT	STATUS
		2 minutes ago	N/A	Running
<input type="checkbox"/>	 email limit.pdf			
	<input type="checkbox"/>	 email limit.csv	7 minutes ago	3 minutes ago
	<input type="checkbox"/>	 test	12 minutes ago	11 minutes ago
	<input type="checkbox"/>	 max_jobs test	22 minutes ago	17 minutes ago
	<input type="checkbox"/>	 header	27 minutes ago	25 minutes ago
	<input type="checkbox"/>	 10.14.xls.pdf	Job started at 10/14/FY 2017 14:20:00 Error Code: 12700 Incident Id: f1cf72ad-cec6-4017-be26-88becc4f5fb9 Error Message: Error in generating scheduled update. Error Code: 12708 Details: Pdf for pinboard big table could not be generated. Error Code: FOOLSCAP_4017-be26-88becc4f5fb9 Error Message: Foolscap returned partial success. Failing request.	
	<input type="checkbox"/>	 10.14.xls		
	<input type="checkbox"/>	 delete.creator.pdf		
	<input type="checkbox"/>	 delete.creator		

Figure 96: Failed status updates

Pinboard links

Click the scheduled pinboard name link to jump to a Edit schedule page, where you can edit the schedule configurations.

You can also click on the pinboard link provided in the scheduled pinboard emails to jump to the pinboard in ThoughtSpot. In order to have the link direct you to the correct URL, you must first configure front end host and port access. Contact ThoughtSpot Support to configure these settings.

Chapter 7: About security

Topics:

- [System security](#)
- [Data security](#)
- [Network security](#)

This section is an overview of security in ThoughtSpot. There are several aspects of security, including access and permissions, data security and privacy, and security from an IT perspective.

[System Security](#)

System security refers to the following:

- [Audit logs](#)
- [Security policies](#)

[Network Security](#)

Network security refers to the following:

- [Network ports](#)

[Data Security](#)

Data security refers to which users can see which data in the ThoughtSpot application, and includes:

- [Users and Groups](#)
- [Privileges](#)
- [Table and columns sharing](#)
- [Row level security](#)
- [Worksheet sharing](#)
- [Pinboard sharing](#)

System security

ThoughtSpot includes a number of management tools, monitoring applications, and automated processes to support system security. System security includes managing access and privileges, audit logs, security policies, and Linux OS installed package updates.

Audit logs

There are several ways you can view audit log information in ThoughtSpot. You can see recent events in the Control Center or view more detailed audit logs using tscli. Administrators can view audit logs of configuration changes users have made to ThoughtSpot in these ways:

- View events from the [Control Center](#).
- [Generate audit log reports](#) through tscli.

Security policies

[Security policies](#) are the principles and processes ThoughtSpot uses in development to ensure a product that conforms to security standards.

Get audit logs

You can access an audit log of cluster events through tscli. You can also access information on cluster updates, configurations, data loading and metadata events.

Use the `tscli event list` command to return an audit list of events from the cluster. The syntax is:

```
tscli event list
  [--include <all|config|notification>]
  [--since <hours,minutes,days>
   | --from <yyyymmdd-HH:MM>
   --to <yyyymmdd-HH:MM>]
  [--detail]
  [--summary_contains
   <'string1'| 'string2' ...>]
  [--detail_contains
   <'string1'| 'string2' ...>]
```

```
[--attributes
<key1='value1'|  
key2='value2' ...>]
```

Optional parameters are:

- `--include` specifies the type of events to include, and can be `all`, `config`, or `notification`.
- `--detail` returns the events in a detail format rather than a tabular summary, which is the default.
- `--summary_contains <'string1'| 'string2' ...>` specifies a string to check for in the event summary. Enclose strings in single quotes, and separate multiple strings with `|`. Events that match all specified strings will be returned.
- `--detail_contains <'string1'| 'string2' ...>` specifies a string to check for in the detail. Enclose strings in single quotes, and separate multiple strings with `|`. Events that match all specified strings will be returned.
- `--attributes <key1='value1'| key2='value2' ...>` specifies attributes to match as key=value pairs. Separate multiple attributes with `|`. Events that match all specified key/value pairs will be returned. Put single quotes around the value(s).

And a time window made up of either:

- `--since <hours,minutes,days>` is a time in the past for where the event audit begins, ending at the present time. Specify a human readable duration string, e.g. `4h` (4 hours), `30m` (30 minutes), `1d` (1 day).

Or both:

- `--from <yyyymmdd-HH:MM>` is a timestamp for where to begin the event audit. It must be of the form: `yyyymmdd-HH:MM`.
- `--to <yyyymmdd-HH:MM>` is a timestamp for where to end the event audit. It must be of the form: `yyyymmdd-HH:MM`.

To get audit logs:

1. [Log in to the Linux shell using SSH.](#)

2. Issue the `tscli event list` command, with the desired parameters, for example:

```
$ tscli event list
--include config
--since 24 hours
```

Security policies

ThoughtSpot has security policies in place to ensure a secure product with each release.

When a release is in development, each build is tested using Qualys Network Security and Vulnerability Management Suite. Issues and vulnerabilities are fixed proactively, based on the results.

The ThoughtSpot Engineering and ThoughtSpot Support teams are notified of Common Vulnerabilities and Exposures (CVEs), so they can patch OS packages proactively as well. You can [View installed packages](#) along with their version numbers at any time, in order to see if you require an update to ThoughtSpot.

Whenever a CVE is identified, and an OS package needs to be updated, the next patch release will include the patch or update.

View installed packages

You can view installed Linux packages at any time, along with the version numbers of the installed packages.

Use the command `tscli os list-packages` to see installed packages and their version:

1. [Log in to the Linux shell using SSH.](#)

2. Issue the `tscli os list-packages` command to list installed packages:

```
$ tscli os list-packages

| Package           | Version
| ----- |
| accountsservice | 0.6.15-2ubuntu9.7
| acpid            | 1:2.0.10-1ubuntu3
| adduser          | 3.113ubuntu2
| apache2          | 2.2.22-1ubuntu1.10
| apache2-mpm-prefork | 2.2.22-1ubuntu1.10
| apache2-utils    | 2.2.22-1ubuntu1.10
```

apache2.2-bin	12.2.22-1ubuntu1.10	
...		

Data security

Sharing and security settings govern what data a user can access and what they can do with the data. Admins can use these settings to regulate access to information and provide a personalized user experience.

Users, groups, and privileges

Data security applies to users and groups. Users can be managed [manually](#) or through [LDAP](#). Each user can have membership in one or more groups.

Admins can make security settings that determine what users are allowed to do in ThoughtSpot. These settings are applied at the group level.

Security model for sharing objects

You can share with groups and with individual users. Sharing of tables can be defined at the table, column, or row level. This provides flexibility in modeling your data security policy. Security and sharing settings apply to several different types of objects, each of which has its own security default settings and rules.

Table 22: Security model by object type

Object type	Description	Default security model	Sharing procedure
Tables	The source data tables that have been loaded using ThoughtSpot Loader.	Administrator users have access to source tables. They can share a table with other users or groups.	Share tables and columns
Columns	The columns in the source data tables that have	Administrator users have access to columns in the source tables. They can share selected columns with other users or groups.	Share tables and columns

Object type	Description	Default security model	Sharing procedure
	been loaded using ThoughtSpot Loader.		
Rows	The rows in the source data tables that have been loaded using ThoughtSpot Loader.	All rows in the source tables are shared with all users by default. You can hide rows from groups based on the values they contain.	Define Legacy Row Level Security
Imported data	Data that was imported using a Web browser.	Only the user who imported the data (and any user with administrator privileges) has access to it by default. They can share a table (or selected columns) with other users or groups.	Share tables and columns
Worksheets	A worksheet created using a Web browser.	Only the creator of the worksheet (and any user with administrator privileges) has access to it by default. They can share a worksheet with other users or groups.	Share worksheets
Pinboards	A pinboard of saved search results.	Anyone who can view a pinboard can share it.	Share a pinboard

Row level security

ThoughtSpot includes robust [row level security](#), which allows you to filter all objects users see based on conditions you set at the level of row values in base data tables.

Share tables and columns

Administrators and owners can share **Can View** or **Can Edit** privileges on tables with other users, who can further share them with others.

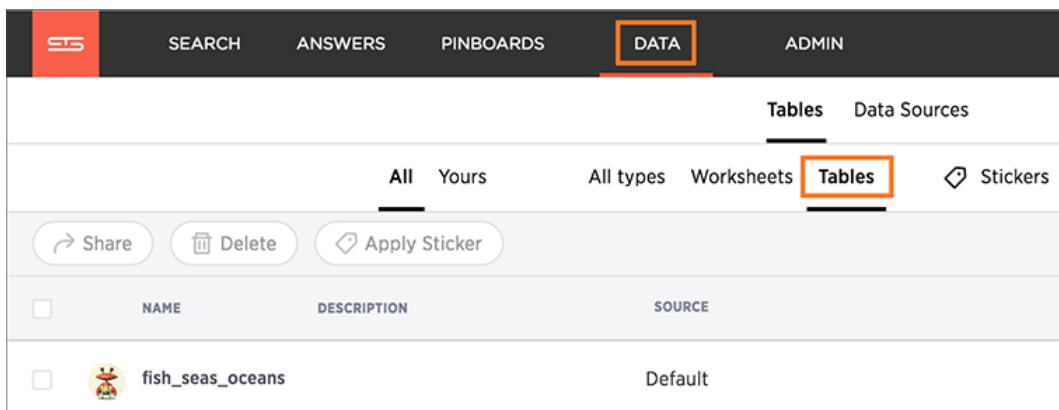
By default, when data is loaded using the ThoughtSpot Loader, ODBC, or JDBC, it is only visible to administrators. Data imported from a Web browser is visible

to administrators and the user who uploaded it. You can share an entire table, or only some of its columns.

Use caution when sharing tables, because any objects created from them will have dependencies on the tables and their underlying structure. Objects created from tables can include worksheets, answers, and pinboards. This means that if a user wants to drop or modify a table, any object that depends upon it must be edited or removed first, to remove the dependency. For this reason, it is a best practice to only grant the **Edit** permission on tables to a small number of users.

Share a table or imported data by following these steps:

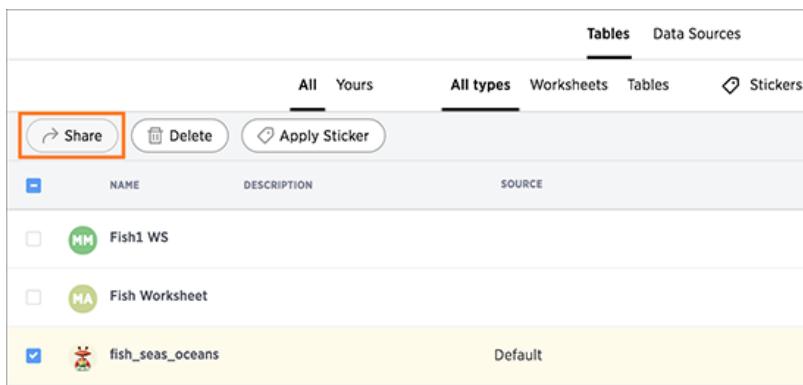
1. Click on the **Manage Data** icon in the top navigation bar.
2. Click on **Tables**.



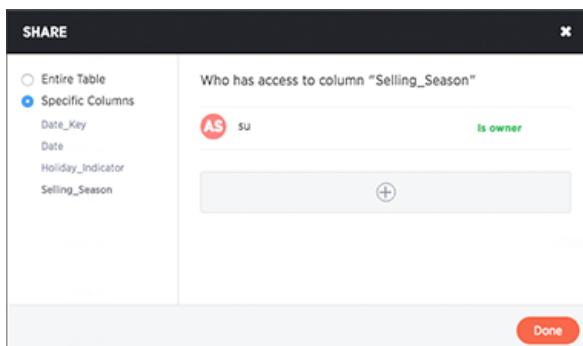
The screenshot shows the ThoughtSpot interface with the 'DATA' tab selected in the top navigation bar. Below the navigation bar, there are tabs for 'Tables' and 'Data Sources', with 'Tables' being the active tab and highlighted with a red box. Underneath these tabs, there are filters for 'All', 'Yours', 'All types', 'Worksheets', and 'Tables', with 'Tables' also being highlighted with a red box. Below the filters are three buttons: 'Share', 'Delete', and 'Apply Sticker'. The main table area has columns for 'NAME', 'DESCRIPTION', and 'SOURCE'. One row is visible, showing a table named 'fish_seas_oceans' with a default source. The 'Share' button is also highlighted with a red box.

Figure 97: Tables in Manage Data

3. Select one or more tables to share, and click the **Share** icon.



		All	Yours	All types	Worksheets	Tables	Stickers
	NAME	DESCRIPTION	SOURCE				
<input type="checkbox"/>	MM Fish1 WS						
<input type="checkbox"/>	MA Fish Worksheet						
<input checked="" type="checkbox"/>	fish_seas_oceans					Default	

Figure 98: Select tables to share4. Select **Entire Table** or **Specific Columns**.**Figure 99: Configure table sharing settings**

5. If you selected **Specific Columns**, select the column to share.
6. Click **+** and select the users and groups that you want to share with.
7. Configure the level of access by selecting from the dropdown list. You can select:
 - **Can View** to provide read-only access. This enables viewing the table data and defining worksheets on the table.
 - **Can Edit** to allow modification. This enables renaming, modifying, or deleting the entire table and adding or removing its columns.
8. Click **Add and Save**.
9. Click **Done**.

Share worksheets

You can share worksheets with users or with groups. Sharing a worksheet allows users to select it as a data source and search it.

A worksheet can be shared by the owner of the worksheet, or by an administrator. Users can start searching a worksheet as soon as the worksheet is shared with them.

When you share a worksheet, all of its columns are shared. Sharing a worksheet does not share the underlying tables. If you want to share the underlying tables, see [Share tables and columns](#).

1. Click on the **Data** icon on the top navigation bar and then on **Worksheets**.

The screenshot shows the ThoughtSpot Data interface. At the top, there is a navigation bar with icons for SEARCH, ANSWERS, PINBOARDS, DATA (which is highlighted with an orange border), and ADMIN. Below the navigation bar, there are two tabs: 'Tables' and 'Data Sources'. Underneath these tabs, there are filters for 'All', 'Yours', 'All types', and 'Worksheets' (which is also highlighted with an orange border). There are also buttons for 'Delete', 'Share', and 'Apply Sticker'. The main list area has columns for 'NAME', 'DESCRIPTION', and 'SOURCE'. A single worksheet named 'Fruit Worksheet' is listed, with a checkbox next to its name. The entire interface is set against a dark background.

Figure 100: Go to the worksheet list

2. Select one or more worksheets to share, and click the **Share** icon.

The screenshot shows a list of worksheets. At the top, there are tabs for 'Tables' and 'Data Sources', with 'Tables' being the active tab. Below the tabs are buttons for 'Share', 'Delete', and 'Apply Sticker'. The 'Share' button is highlighted with a red box. The list below shows three worksheets: 'Unique count Dat.. Filters: Application : anyperk, arena ..', 'Days with more t..', and 'CODEX - Answers..'. The 'CODEX - Answers..' worksheet has a checked checkbox next to it.

Figure 101: Select worksheets to share

3. Click **+ Add users or groups** and select users or groups that you want to share with.

The dialog box is titled 'SHARE'. It displays the message: 'Who has access to table "CODEX - Answers & Creators (AWS)"'. Below this, it shows a user entry: 'joseph.abbott@thoughtspot.int Is owner'. There is a plus sign button to add more users and a 'Done' button at the bottom right.

Figure 102: Configure worksheet sharing settings

4. Configure the level of access by selecting from the dropdown list. You can select:
 - **Can View** to provide read-only access. Enables viewing the worksheet and searching on it.

- **Can Edit** to allow modification. Enables renaming, modifying filters, or deleting the worksheet and adding or removing its columns. To add columns to a worksheet a user needs access to the underlying table.

5. Click **Add and Save**.

6. Click **Done**.

Share a pinboard

You do not have to be an administrator or the owner to share saved pinboards. Any user can share them, based on the access levels the user has.

Whenever you view a pinboard you have the option of sharing it with others. What you are really sharing is a live link to the pinboard, when you click **Share with....** So whenever someone else views it, they will see the most recently saved version with the most recent data.

1. Configure the pinboard to look as you'll want it to appear when shared.
2. Click the **Share** icon.

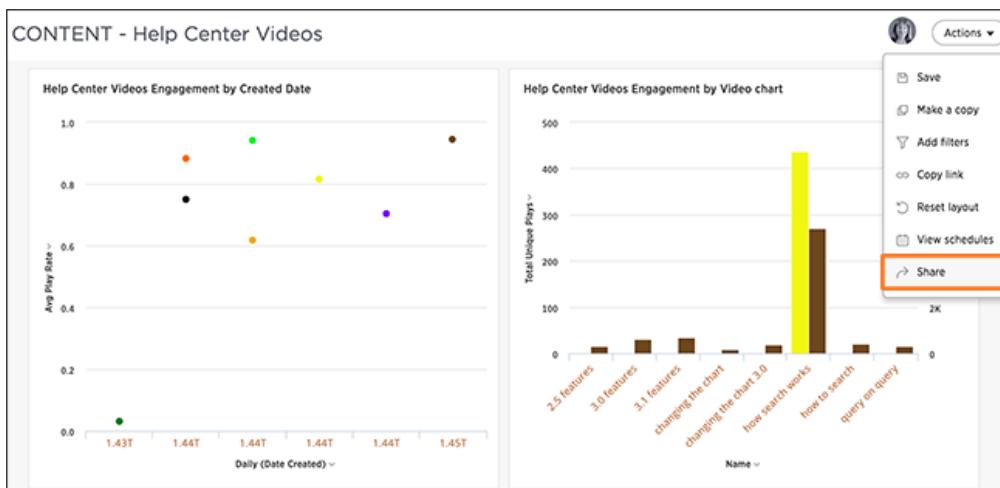


Figure 103: Share with option

3. Click **+ Add users or groups** and select users or groups that you want to share with.

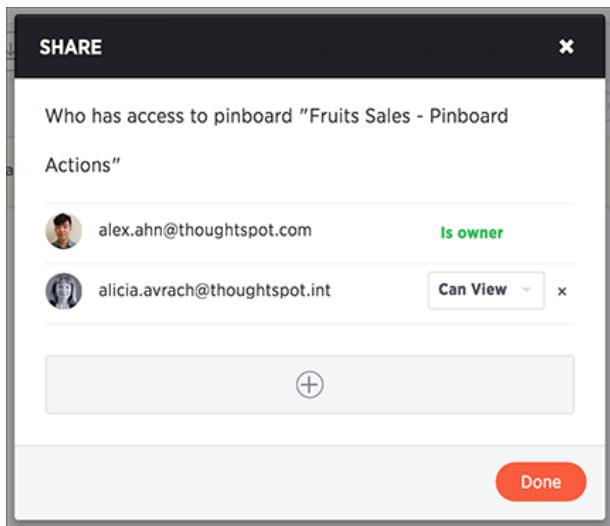


Figure 104: Configure sharing settings

4. Configure the level of access by selecting from the dropdown list. You will only see options available, based on your own access level. For example, if you have only **View** access, you cannot share as **Edit**. You can select:
 - **Can View** to provide read-only access. If the person doesn't have access to the underlying data, they can only view a shared pinboard. If they change anything on the pinboard, their changes are not saved. In order to persist the changes, the user would need to make a copy of the modified pinboard.
 - **Can Edit** to allow modification. Enables renaming or deleting the shared pinboard. If a person with edit privileges modifies a shared pinboard, their changes will be saved to it.
5. Click **Add and Save**.
6. Click **Add Permissions**.

Revoke access (unshare)

You may need to revoke access to an object (table, worksheet, or pinboard) that you have previously shared. Unsharing an object is very similar to sharing it.

To unshare one or more objects:

1. Go to the area where the object(s) you want to unshare is located. From the top menu bar:
 - If the object is a table or worksheet, click **Data**.
 - If the object is a pinboard, click **Pinboards**.
 - If the object is an answer, click **Answers**.
2. Find the object(s) in the list, and check the corresponding box(es).
3. Click the **Share** icon.

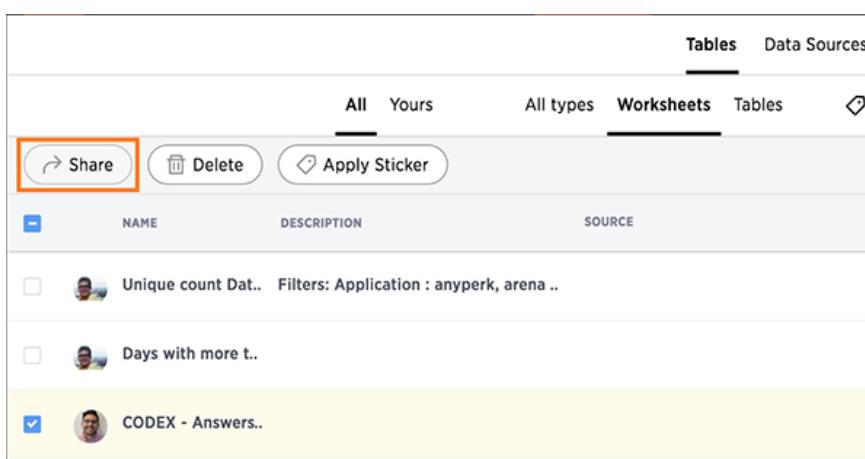


Figure 105: The Share icon

4. Click the **X** next to the users and groups that you want to remove from sharing.

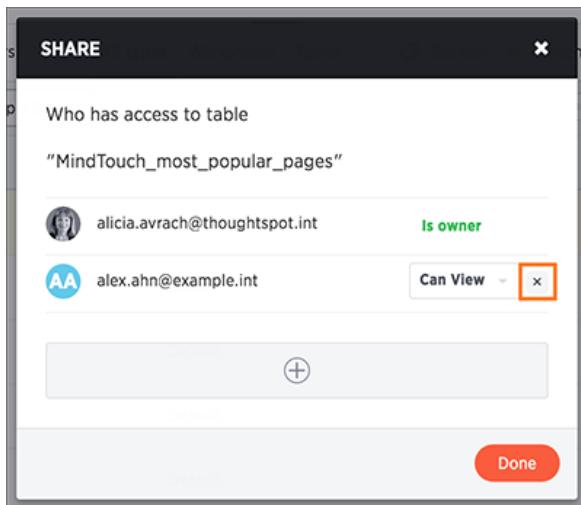


Figure 106: Click the X to unshare

5. Click **Done**.

Row level security

Row level security allows you to define which groups can see individual rows in a table, based on the values in one of its columns. Using row level security, you can effectively customize search results and pinboards for each group that views them.

How row level security works

Row level security works at the group level, not the individual user level.

By default, all groups can see all rows for any table they can view. You can limit the rows a group can see by setting conditions on column values. The row level security rules you define on a table also apply to any worksheets and pinboards based on that table.

There are several reasons you might want to use row level security:

Table 23: Row level security examples

Reason	Example
Hide sensitive data from groups who should not see it.	In a report with customer details, hide potential customers (those who have not yet completed their purchase) from everyone except the sales group.
Filter tables to reduce their size, so that only the relevant data is visible.	Reduce the number of rows that appear in a very large table of baseball players, so that players who are no longer active are not shown except to historians.
Enable creation of a single pinboard or visualization, which can display different data depending on the group who is accessing it.	Create one sales pinboard that shows only the sales in the region of the person who views it. This effectively creates a personalized pinboard, depending on the viewer's region.

Rules-Based Row Level Security vs. Legacy Row Level Security

There are two types of row level security in ThoughtSpot:

- [Rule-based row level security](#)

This is the newer, preferred method of setting row level security. It can handle thousands of groups, and allows you to set up flexible rules that are self-maintaining.

- [Legacy row level security](#)

This is the legacy method, where you download a security file, which you edit in Excel to set up rules for row level security. This method is limited to 65 groups. You should not use this method, if you are setting up row level security for the first time. In fact, if you are using legacy row level security, you should consider migrating to the improved rule-based row level security for its better scale, flexibility, and ease of maintenance.

Row level security and administrators

If a user is a member of a group that has the privilege **Has administration privileges**, that user will be able to see all the data in ThoughtSpot.

Administrators can see all data sources, and no type of row level security applies to them.

About Rule-Based Row Level Security

Rule-Based Row Level Security is the preferred way to protect your data so that users see only those rows they are allowed to see based on their group membership.

Beginning in ThoughtSpot version 3.3, you can set row level security directly in the ThoughtSpot application. In past versions, you had to use the security file (see [About Legacy Row Level Security](#)). If you are setting up row level security for the first time, use the method shown in this section.

How Rule-Based Row Level Security works

Row level security works at the group level, not the individual user level.

By default, all groups can see all rows for any table they can view. You can limit the rows a group can see by setting rules based on the data values contained in one or more columns. The row level security rules you define on a table also apply to any worksheets and pinboards based on that table.

For each data source (table or imported data), you will define one or more rules that govern which groups can see which data. The rules take the form of an expression which is evaluated for each row and group combination, to decide if that group can see that row. If the expression evaluates to "true", for a particular group, they will be able to see that row.

Row level security operators and functions

For a list of operators and functions you can use to build these expressions see [Row level security rules reference](#).

Best practices for using Rule-Based Row Level Security

Use these best practices for Rule-Based Row Level Security:

1. Contact ThoughtSpot Support to have them disable search suggestions based on data values.

These are not hidden from users when you set row level security, so if you don't want them to ever see a search suggestion from a row they are not allowed to see, you'll need to disable the data value search suggestions.

2. Set up row level security on every table to which it applies.

It is always a possibility that a particular search will only include data from a single table, and a user will see something they shouldn't. So protect your data by setting row level security wherever you want to keep data secure.

3. Give users access to worksheets instead of tables.

This is a general best practice in all implementations. It makes things easier for end users, because they only need to choose among a few sources, rather than every table. Also they won't have to choose five separate tables to get meaningful results. They can choose the single worksheet that combines the tables.

4. Explicitly grant access for users that should see all rows.

As soon as you create a row level security definition on a table for one group, all other groups are then blocked from seeing any rows in the table. You have to specifically grant other groups access in order for them to see any rows.

If you want to ensure that a group can always see all rows in a table, use a rule that always evaluates to "true" for that group. For example:

- if ts_groups = supergroup then 'true'

Row level security with multiple conditions

When multiple row level security rules apply, the permissions are additive. That is, when there are multiple row level security conditions specified on a table, they are applied using an OR operator. If any of the rules applied allow a user to see a particular row, the row will be shown to that user.

If a user is a member of multiple groups, the user will be able to see all the rows that are visible to all of the groups, so the most permissive policy is used.

Workflow for setting Rule-Based Row Level Security

Setting row level security is a three steps process:

1. [Disable data value suggestions](#)
2. [Access the Rule Builder](#)
3. [Define Rule-Based Row Level Security rules](#)

Disable data value suggestions

When you set Rule-Based Row Level Security, you need to first turn off search suggestions on data values.

When Rule-Based Row Level Security is set, it protects users from seeing data they shouldn't in worksheets and pinboards. However, the search suggestions are not filtered using Rule-Based Row Level Security, so it is possible someone could see a data value they should not in a search suggestion. Disabling suggestions on data values corrects this. Be sure and do this procedure before setting up Rule-Based Row Level Security.

1. [Contact ThoughtSpot Support](#), and tell them that you will be setting up Rule-Based Row Level Security. Ask them to disable data value suggestions for you.
2. When this setting has been made, continue with [Access the Rule Builder](#).

Access the Rule Builder

To set up rule-based row level security, you first need to access the Rule Builder.

To get to the Rule Builder:

1. Click on **Data**, on the top navigation bar.

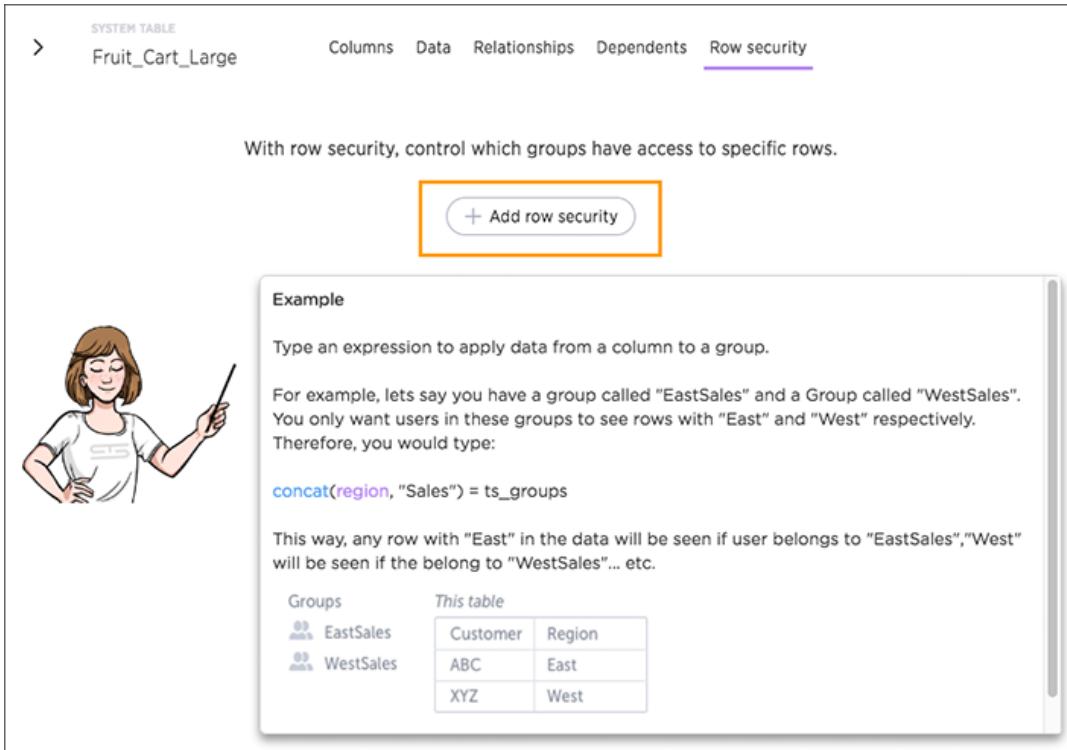


Figure 107: Data

2. Select a table from the list by clicking on it.

Row level security can only be set on tables and imported data, not on worksheets. The settings you make to the tables will automatically apply to any worksheets or pinboards created on top of them.

3. Click **Row security** at the top right side of the page.
4. Click the **+ Add row security** button.


 A screenshot of a software interface for managing row security. At the top, there's a navigation bar with tabs: SYSTEM TABLE, Columns, Data, Relationships, Dependents, and Row security (which is underlined). Below the navigation bar, the table name "Fruit_Cart_Large" is shown. A callout box highlights the "+ Add row security" button. Below this, there's an "Example" section featuring a cartoon character of a woman holding a pencil. The example text explains how to use concatenation to define security groups based on region. It shows a table with two rows: "Customer" and "Region". The first row has entries "ABC" and "East". The second row has entries "XYZ" and "West".

Customer	Region
ABC	East
XYZ	West

Figure 108: Add row security

5. The Rule Builder will appear, where you can [define row level security rules](#).

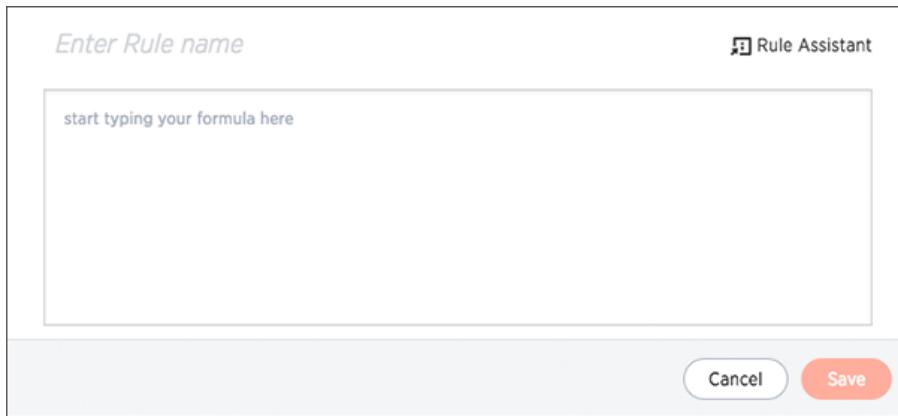


Figure 109: The Rule Builder

Define Rule-Based Row Level Security rules

You define row level security by creating an expression that gets evaluated for every row and group combination. This powerful feature can be used with up to thousands of groups.

To define a row level security rule:

1. [Access the Rule Builder](#).
2. Use the Rule Builder window to enter a row security rule.

You'll type in an expression, which gets evaluated for every row and group combination. If the rule evaluates to true for a particular row and group, that group will be able to see that row. Use the variable **ts_groups** to refer to the group name.

For example, the expression `ts_groups = location` would allow users to only see rows where the value in the location column was the same as their group name.

Notice how this type of security rule is self-maintaining. If you were to later add additional locations, the rule will still work, as long as users are placed in the group that matches their location.

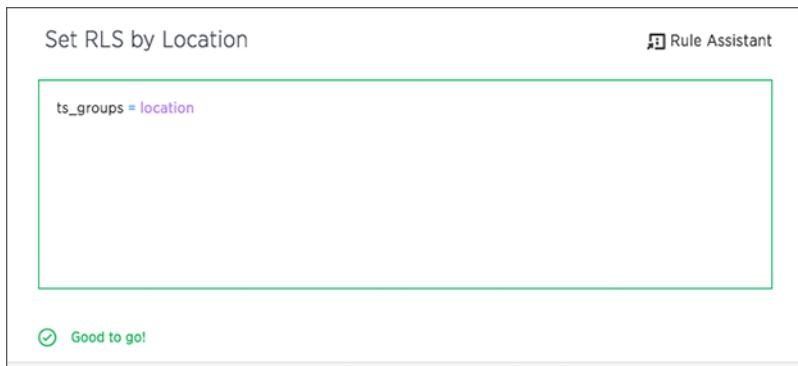


Figure 110: Enter an expression

3. Use formulas if you want to define more complex expressions. You can see a list of available operators by clicking on **Rule Assistant**.

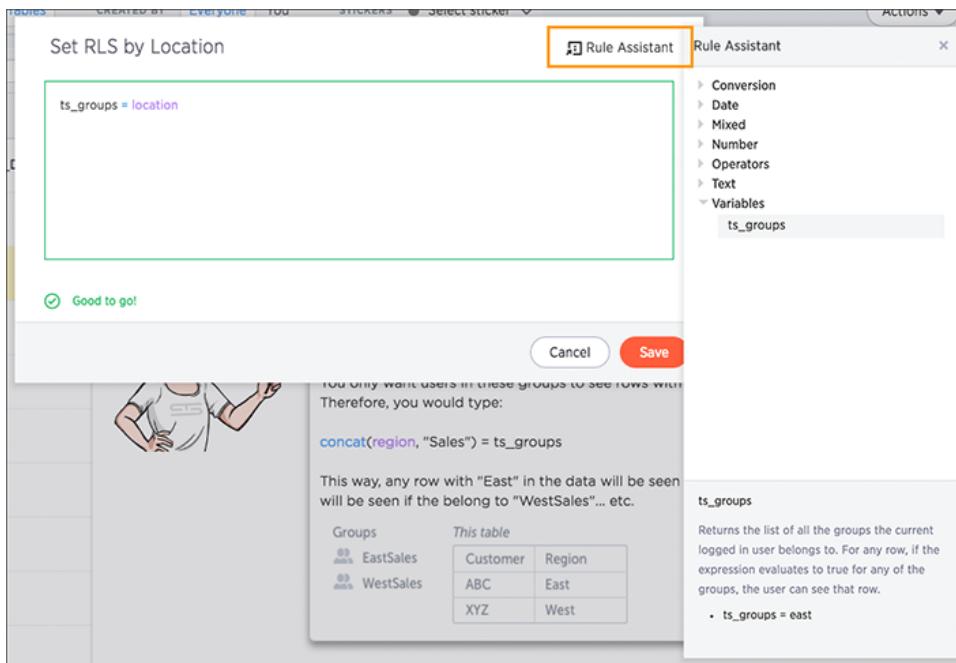


Figure 111: The Rule Assistant

4. Use the suggestions to build a valid expression. When the expression is valid, you'll see a green indicator at the bottom of the Rule Builder.
- As you type, you'll see suggestions for formula syntax, variables, and column names. Using these suggestions can make defining an expression easier, particularly when it comes to specific syntax, like enclosing parameters in

parenthesis. And if you can't remember the exact column name or variable you want to use, the suggestions can help.

5. Click **Save**.
6. The rule you created will be shown in the list of rules. Click on its name to view or edit the rule. You can also add more rules by clicking **+ Add**.
7. To test your rule, create a search that includes the column(s) you used in your expression, save it to a pinboard, and share it with all users. Log in as users in different groups, and make sure they are seeing the appropriate rows in the pinboard you created.

About Legacy Row Level Security

Legacy Row Level Security is no longer used. This documentation is retained to support implementations that are already using this method.

If you're setting up row level security for the first time, see [About Rule-Based Row Level Security](#). That is the preferred method. It supports thousands of groups, and is easier to set up and maintain than Legacy Row Level Security.

This legacy version of row level security allowed you to define which groups could see individual rows in a table, based on the values in a column.

Legacy Row Level Security settings

You define the rules for row level security by editing the security file in Excel. Each row in the file is a rule, consisting of:

Table 24: Columns in the security file

Value	Security file heading	Details
Group	GroupName	Group of users for which to apply this setting.
Table	LogicalTableName	TableName from the model file.
Table identifier	LogicalTableGUID	TableGUID from the model file.

Value	Security file heading	Details
Column	ColumnName	ColumnName from the model file.
Column identifier	ColumnGUID	ColumnGUID from the model file.
Operation	Operation	Supply one of these operators: <ul style="list-style-type: none"> • BEGINS_WITH • ENDS_WITH • CONTAINS • EQ (equals) • NE (not equals) • GE (greater than or equal to) • GT (greater than) • LE (less than or equal to) • LT (less than) • BW (between) • BW_INC (between with both boundaries included) • BW_INC_MIN (between with the lower boundary included) • BW_INC_MAX (between with upper boundary included)
Column value(s)	Value	Column value(s) to apply the operator to. If multiple values are used, as with the between operators, they are separated by a pipe () character.

Best practices for using Legacy Row Level Security

Use these best practices when using Legacy Row Level Security:

1. Give users access to worksheets instead of tables.

For each table that uses row level security, you should create a worksheet and share it, so that users can search it instead of the underlying table. The worksheet must include the column(s) where the security rule(s) are defined.

Then remove access to the table where you applied the row level security.

This is the safest way to ensure that users never see any data from rows they shouldn't see.

Row level security only applies in searches that include the column on which the security rule is defined. So if a user has access to the tables directly, they could do a search that omits the column that has the security rules applied, and then see the data in the other columns. But a worksheet that includes the column with the row level security definition will always hide all values from rows that don't satisfy the row level security condition.

Because of this, it is a best practice to always use worksheets with row level security, and remove access to the underlying tables. This will ensure that groups can only see the data that is defined as visible to them.

2. Explicitly grant access for users that should see all rows.

As soon as you create a row level security definition on a table for one group, all other groups are then blocked from seeing any rows in the table. You have to specifically grant other groups access in order for them to see any rows.

If you want to ensure that a group can always see all rows in a table, grant them NE (not equals) privileges on a dummy value that does not appear in that row. For example, these settings would enable users in the group Managers to see all rows in the Sales table:

- Managers Sales Region NE xxx

3. The operations GE (greater than or equal to), GT (greater than), LE (less than or equal to), and LT (less than) are meant to be used with measures (numeric values) and not with attributes. Though they technically can be used with attributes, they would be applied based on alphabetical order, which could return confusing results.

Row level security with multiple conditions

When multiple row level security rules apply, the permissions are additive. That is, when there are multiple row level security conditions specified on a table, they

are applied using an OR operator. These examples will help you understand how this works in practice:

In this example, the group Analysts has two separate security entries for the Region column in the Customer table. One entry allows Analysts to see rows where the Region is equal to West. The other allows them to see rows where the Region is equal to East. So users in the Analysts group will be able to see all the rows in either Region.

	A	B	C	D	E	F	G
1	GroupName	LogicalTableName	LogicalTableGUID	ColumnName	ColumnGUID	Operation	Value
2	Analysts	Customer	44e22e05-30b7-4fd7	Region	1f257f20-aff0-41	EQ	West
3	Analysts	Customer	44e22e05-30b7-4fd7	Region	1f257f20-aff0-41	EQ	East
4							

Figure 112: Multiple equality conditions in security file

In this example, a user is a member of two groups: Analysts and Sales. The security file lists different permissions for each group based on the column Category. Analysts can see rows where Category is equal to Consumer and Sales can see rows where Category is equal to Enterprise. So the user who is a member of both groups will be able to see all the rows where the Category is equal to either Consumer or Enterprise.

	A	B	C	D	E	F	G
1	GroupName	LogicalTableName	LogicalTableGUID	ColumnName	ColumnGUID	Operation	Value
2	Analysts	Orders	44e22e05-30f7-4fd7-b	Category	1f257f20-aff0-418	EQ	Consumer
3	Sales	Orders	44e22e05-30f7-4fd7-b	Category	1f257f20-aff0-418	EQ	Enterprise
4							

Figure 113: Multiple group membership in security file

It works the same way with ranges and between operators as with equality. The user will be able to see any row that fulfills any of the conditions.

Workflow for setting Legacy Row Level Security

Setting row level security is a three steps process:

1. [Obtain the security file](#).
2. [Define Legacy Row Level Security](#).

3. Upload the edited security file.

Obtain the security file

Before you can make changes to the security file, you need to download it using the ThoughtSpot Web interface to access ThoughtSpot. Then you will be able to edit it using Microsoft Excel or a similar spreadsheet editing tool.

To obtain the security file:

1. [Log in to ThoughtSpot from a browser](#) as the admin user.
2. Click on the **Admin** icon, on the top navigation bar.



Figure 114: The Admin icon

3. Click on **Data Security**.
4. Click **Download security.xls**.

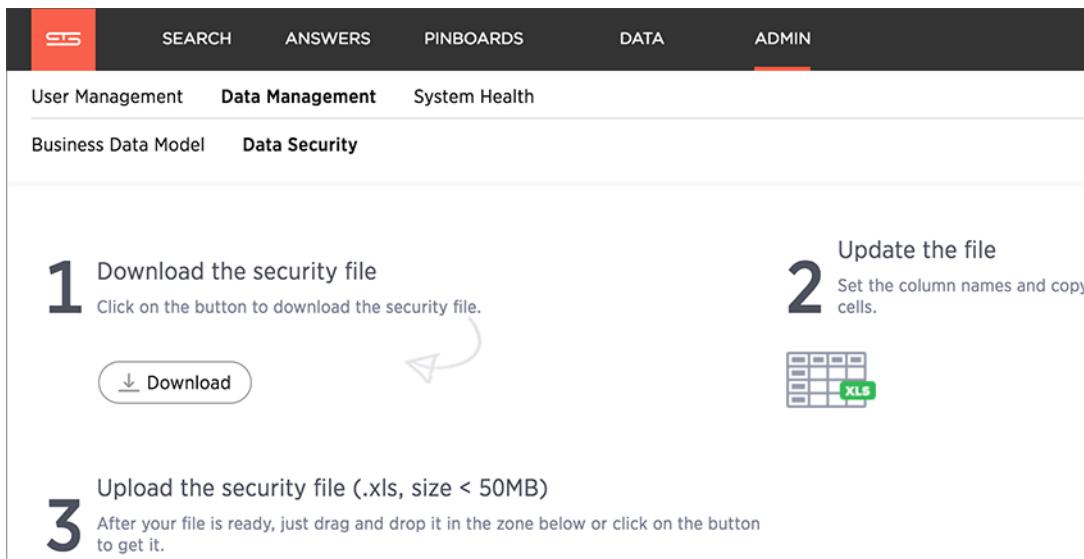


Figure 115: Download the security file

5. Save it to your machine.
6. Open the security file in Excel or a text editor.

- If you are using Excel, you may see a warning message. Click "Yes" to proceed.

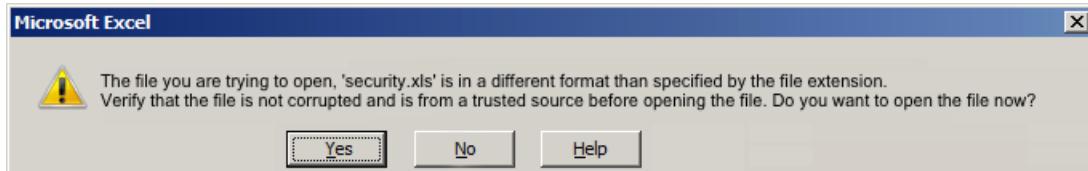


Figure 116: Warning when opening the security file

- If your security file includes multi-byte characters, edit the file using vi or vim. This is because security files containing multi-byte characters must be saved as UTF-8 encoded. Otherwise you won't be able to upload them after making your edits.

Define Legacy Row Level Security

Edit the security file to add row level security to tables.

Before you can add row level security:

- [Download the model file](#).
- [Obtain the security file](#).
- Create the appropriate groups within ThoughtSpot, if they don't already exist. You can create groups and add users to them by following the procedures in [Manage users, groups, and privileges](#).

You can edit the security file using Microsoft Excel or a compatible tool. You will need to copy and paste some of the required information from the model file.

1. In the model file, find the table for which you want to add row level security. Then find the entry for the column you will use to define visibility criteria. You will copy some of the values from this entry into the security file.
2. Enter the appropriate values into the security file in the first empty row.

Table 25: Columns in the security file

Value	Security file heading	Details
Group	GroupName	Group of users for which to apply this setting.
Table	LogicalTableName	TableName from the model file.
Table identifier	LogicalTableGUID	TableGUID from the model file.
Column	ColumnName	ColumnName from the model file.
Column identifier	ColumnGUID	ColumnGUID from the model file.
Operation	Operation	<p>Supply one of these operators:</p> <ul style="list-style-type: none"> • BEGINS_WITH • ENDS_WITH • CONTAINS • EQ (equals) • NE (not equals) • GE (greater than or equal to) • GT (greater than) • LE (less than or equal to) • LT (less than) • BW (between) • BW_INC (between with both boundaries included) • BW_INC_MIN (between with the lower boundary included) • BW_INC_MAX (between with upper boundary included)
Column value(s)	Value	Column value(s) to apply the operator to. If multiple values are used, as with the between operators, they are separated by a pipe () character.

If the condition made up of the column, operator, and value combination for a particular row is true, that row will be visible to the members of the designated group.

3. Repeat this for each group, column, and condition you want to define.
4. Save the security file in the same format as it was when you downloaded it (as a Microsoft Excel file with the name security.xls). You will see a warning when attempting to save the file. Click "Yes" and save the file.

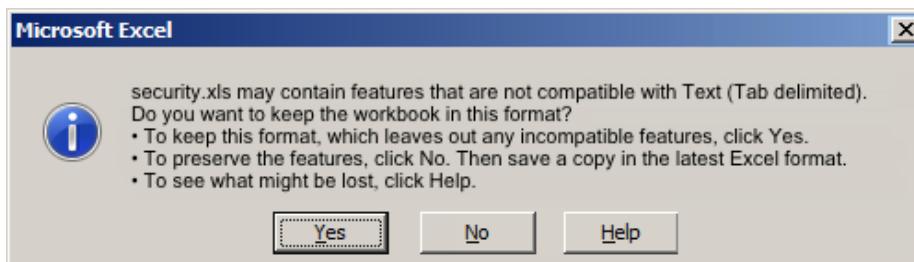


Figure 117: Warning message when saving the security file

Upload the edited security file

After you have made changes to the security file, you must upload it back to ThoughtSpot before the changes will take effect.

To upload the security file:

1. [Log in to ThoughtSpot from a browser](#) as the admin user.
2. Click on the **Admin** icon, on the top navigation bar.



Figure 118: The Admin icon

3. Click on **Data Security**.
4. Click **BROWSE YOUR FILES** to upload the security.xls file, or drag and drop it in the zone.

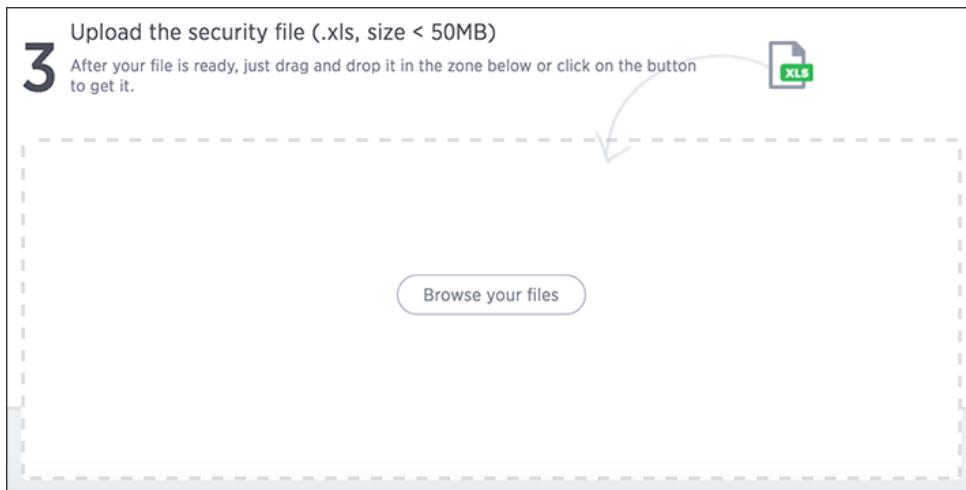


Figure 119: Upload the security file

If you receive an error message upon uploading the file, check that it does not include any multi-byte characters (i.e. Japanese or other multi-byte language characters). If it does, you'll need to download the file again and make your edits using vi or vim.

After the file is uploaded, ThoughtSpot is updated and the row level security changes are applied.

Network security

This section discusses setting up network security, both for external traffic and traffic within the cluster.

Allowing External Requests

Some ports must remain open for handling network requests from outside the ThoughtSpot instance. To see a list of network ports that must remain open to outside traffic, and for inter-cluster communication, review the information in [Network ports](#).

Chapter 8: System administration

Topics:

- [System monitoring](#)
- [Generate and send a log bundle](#)
- [Send logs to the administrator](#)
- [Set up recording for Replay Search](#)

System administration includes applying upgrades, backing up and restoring the cluster, snapshotting, and adding or removing nodes.

Administration tools

Use these tools to perform administrative actions:

- [tscli](#): an administrative command line interface.
- [tsload](#): a command for loading data directly into the database.
- [TQL](#): a command line SQL interface to interact with databases.

System monitoring

System monitoring tools in ThoughtSpot include the Control Center, system log files and out-of-the-box system monitoring pinboards.

System monitoring notifications

You can configure ThoughtSpot to send emails to addresses you specify with monitoring reports and a cluster heartbeat. Follow these steps to [Set up monitoring](#).

System Health Center

The ThoughtSpot application includes a System Health Center, for easy monitoring of usage and cluster health, including alerts. You can view the System Health Center by clicking on the **Admin** icon and then clicking **System Health**.

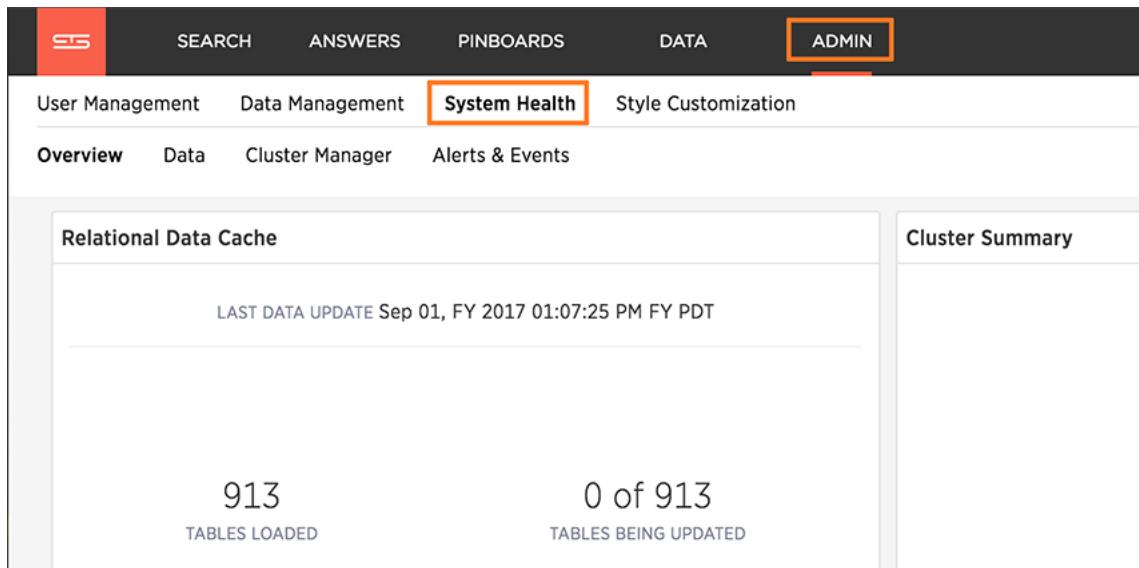


Figure 120: Getting to the System Health Center

The System Health Center shows the following information:

The **Overview** section shows a summary of overall cluster status, usage and capacity information, configuration changes, and critical alerts.

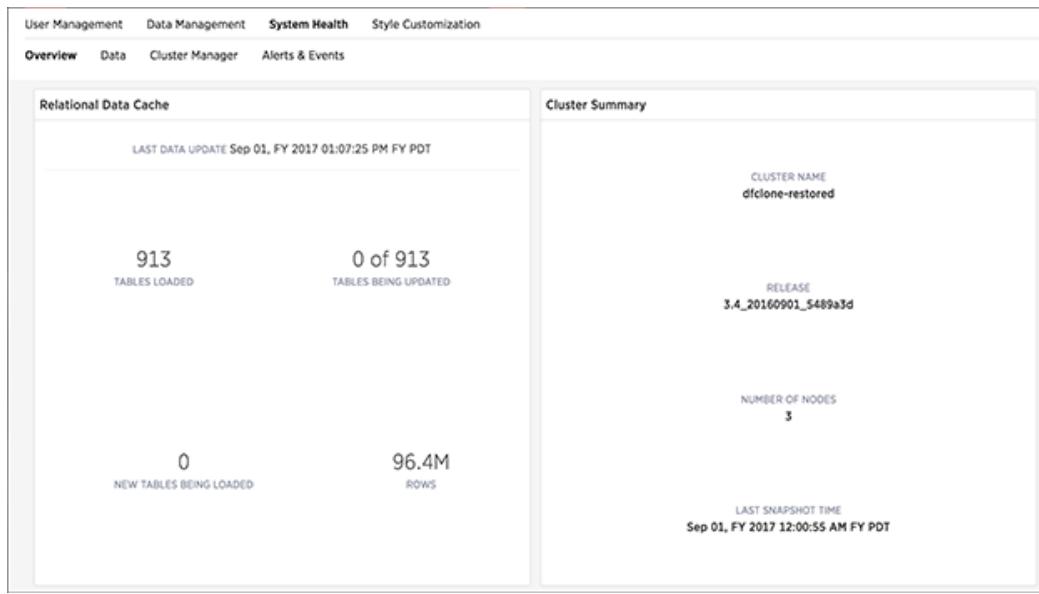


Figure 121: Partial view of the System Health Center: Overview

The **Data** section shows all the stored tables with details on the last update time, time taken for auto-indexing, number of rows, etc.

The status columns have these possible values and meanings:

Table 26: System Health Center: Data section statuses and meanings

Section	Status	Meaning
Database	READY	The data has been loaded.
	IN PROGRESS	The data is still being loaded.
	STALE	The data is not up to date.
	ERROR	The table is invalid. Call ThoughtSpot Support.
Search	READY	The data is up to date and searchable.
	NOT READY	The data is not ready to be searched.
	DELETING INDEX	The table has already been deleted, but the index still exists due to the latency between the database and search engine.

Section	Status	Meaning
	INDEXING DISABLED	Either too many tokens exist in a column for it to be indexed, or indexing has been disabled manually.
	CREATING INDEX	The index is being created.
	UPDATING INDEX	A change has been made to indexing or the data, and the index is being updated to reflect it.

Table Information		
DATABASE	USER SCHEMA	NAME
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-a6c0991e-462d
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-96a40275-7427
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-bcda2191-cd6c
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-9dc1bfc7-2d27
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-29546f4d-84ac
thoughtspot_analytics	falcon_default_sche..	candidates
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-4343525d-261b
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-0694fd57-fadf-
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-51435761-0aac
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-0fb9daec-5230
dw	falcon_default_sche..	fact_lead_transitions
FalconUserDataDataBase	FalconUserDataSch..	USERDATA-12b3cf23-0de5

(showing rows 1 - 14 of 913.)

Figure 122: Partial view of the System Health Center: Data

The **Cluster Manager** section show detailed information about a cluster including latency over time, snapshot status, installed release, node functions, and logs.

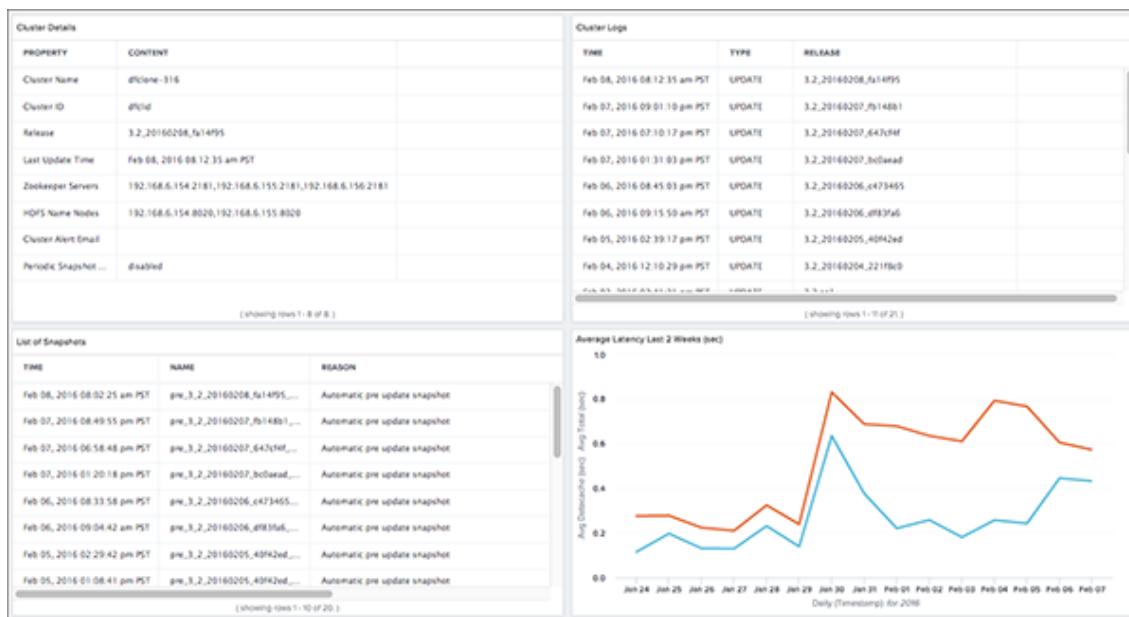


Figure 123: Partial view of the System Health Center: Cluster Manager

The **Events and Alerts** section shows notifications, alerts, and an audit trail of cluster configuration changes..

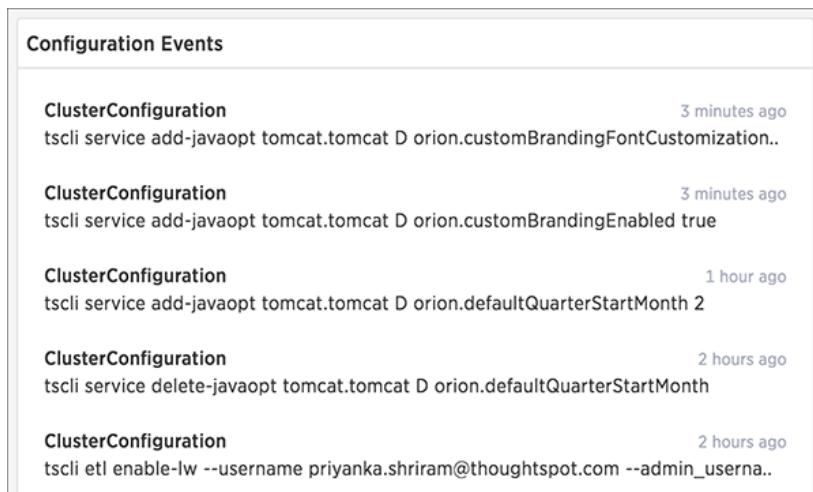


Figure 124: Partial view of the System Health Center: Events and Alerts

System monitoring pinboards

There are several system monitoring pinboards in ThoughtSpot that include information about the system status and resource usage. The information in these pinboard is updated hourly from an internal database that collects monitoring statistics.

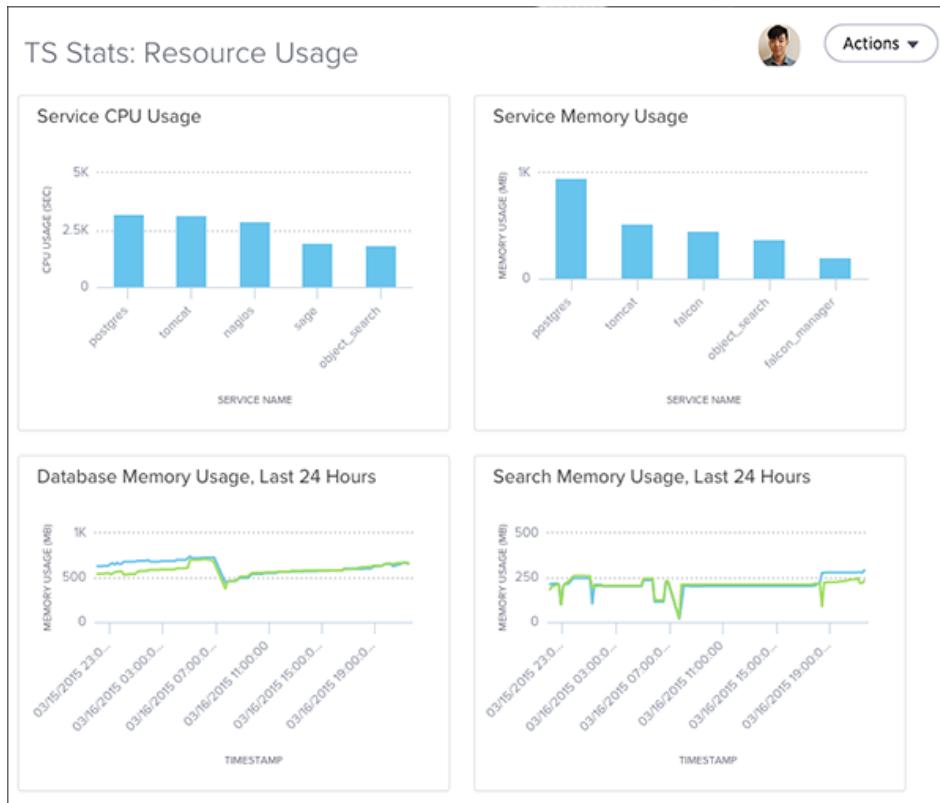


Figure 125: Example of a system monitoring pinboard

The monitoring pinboards can only be viewed by users with the administrator privilege. They are based on worksheets, which administrators can view, but not modify. The underlying tables are protected system tables that cannot be accessed directly. However, you can create new monitoring reports from the worksheets.

The worksheets for system monitoring are:

- Ts: bi server

- Ts: database
- Ts: loader
- Ts: search
- Ts: service resources

Here is a list of the system monitoring pinboards:

Table 27: Monitoring pinboards

Pinboard	Description	Examples
TS Stats: Usage	Helps you see how much the system is being used. Shows search and pinboard activity by user and by date.	<ul style="list-style-type: none"> • Questions asked by user • Questions asked by date • Pinboard impressions
TS Stats: Suggestions	Helps you monitor the performance statistics for the suggestions provided in the search bar. Shows the number and latency of suggestions given over time.	<ul style="list-style-type: none"> • Suggestion volume over time • Suggestion latency over time
TS Stats: Queries	Helps you monitor database performance over time by showing query volume, latency, and any errors.	<ul style="list-style-type: none"> • Query latency by size of response • Average vs. maximum query latency • Database queries and errors
TS Stats: Resource Usage	Helps you monitor cluster resources by showing memory and CPU usage per component: <ul style="list-style-type: none"> • Service • Database • Search • Host • Aggregate (all) 	<ul style="list-style-type: none"> • CPU usage per component over time • Memory usage per component over time • Aggregate memory usage over time

Log files

Many of the administration commands output logging information to log files.

The logs get written into the fixed directory /export/logs, with a sub-directory for each subsystem. The individual log directories are:

- /export/logs/orion
- /export/logs/oreo
- /export/logs/hadoop
- /export/logs/zookeeper

About the Space Utilization chart

The Space Utilization chart is one of the available charts for you to use when checking the cluster overview.

You can find the chart in the Overview section of the System Health center. This line chart displays the total used space, which consists of raw uncompressed data, including replication.

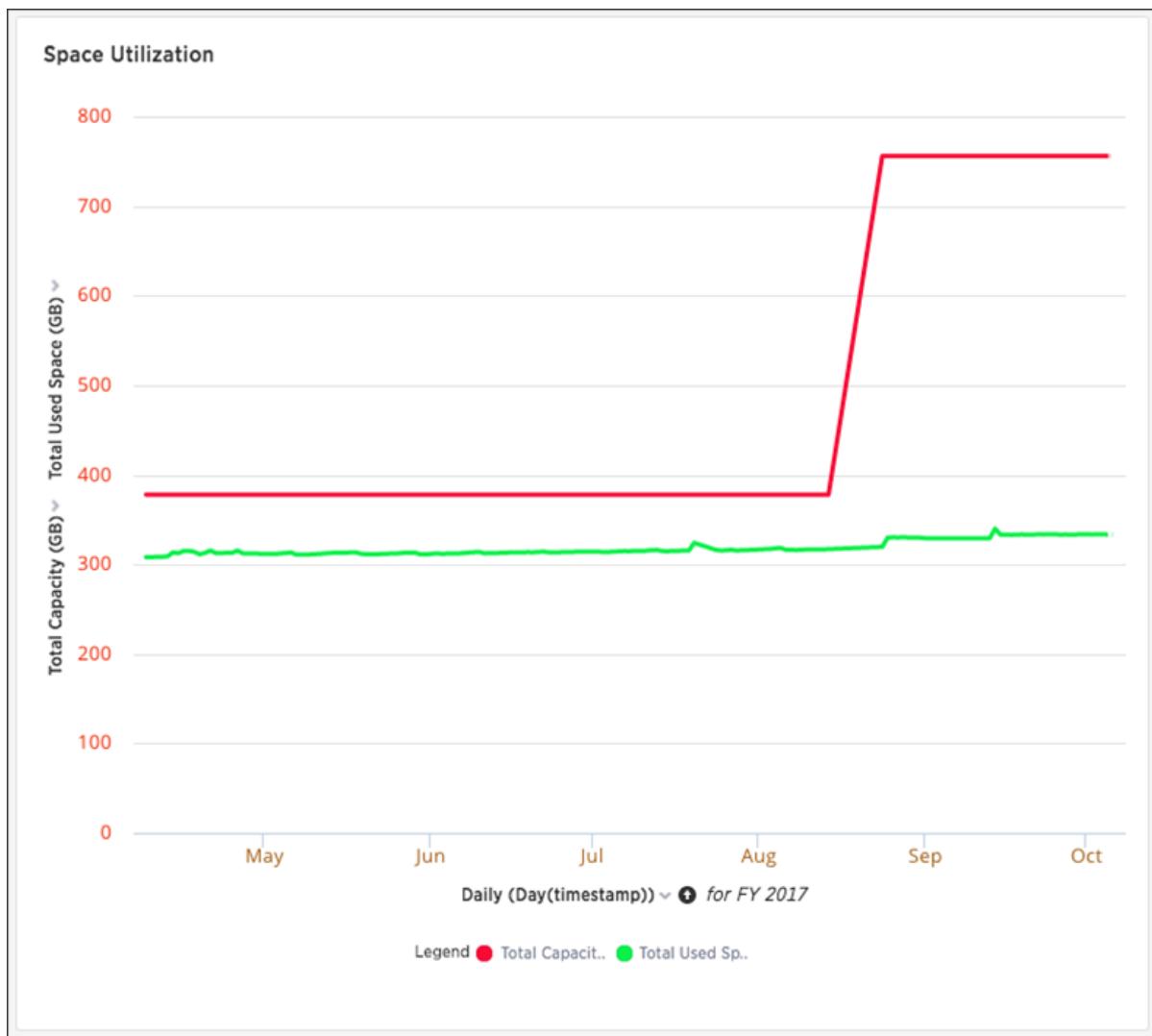


Figure 126: Space Utilization chart example

The x-axis is by time. It allows you to zoom in and see daily or hourly data. The y-axis measures the size in GB. So in the Space Utilization chart above, the green line shows the amount of capacity in use in the system, while the red line shows the total capacity. The increase in the red line at the end of the period indicates the addition of extra hardware, resulting in increased capacity.

Generate and send a log bundle

Use these steps to generate a log bundle, which you can then send to ThoughtSpot Support.

Before you can send a log bundle to ThoughtSpot Support, you must [Connect to the ThoughtSpot Support file server](#). This is a one time setup operation.

To generate a log bundle:

1. [Log in to the Linux shell using SSH](#).
2. Issue the command to generate the log bundle:

```
tscli callhome generate-bundle  
--d <directory> --since <num_of_days>
```

3. Change directories to the directory where you wrote the log bundle.
4. Issue the command to send the log bundle to ThoughtSpot Support:

```
tscli filesync upload  
--file_name <file>  
--server_dir_path <path>
```

Send logs to the administrator

Alternately, you can easily send log files directly to your administrator with a single click.

When ThoughtSpot encounters a problem, a red bar displays in the browser with an error message. You can use the **Report Problem** option to complete this task.

Click **Report Problem** in the bottom right corner of the error message.

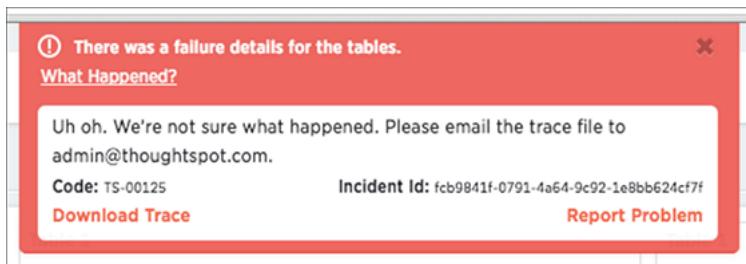


Figure 127: Report problem

The logs will be sent to your administrator as an email attachment from your email account. Your administrator then has the option to followup with ThoughtSpot, if necessary.

Set up recording for Replay Search

Only administrator users can record the **Replay Search** using the ThoughtSpot application. You can use the recording to create training for your users on how to search your own data.

Recording a search replay requires administrator privileges and a Firefox browser. You must override some of your browser security settings in order to use the ThoughtSpot application to make the recording. This is a one time setup operation. If you do not wish to do this, you can replay the search and record it using QuickTime, Camtasia, or another screencam recording tool.

To record a search replay using ThoughtSpot:

1. While viewing a chart or table in ThoughtSpot, click the **Replay Search** icon.

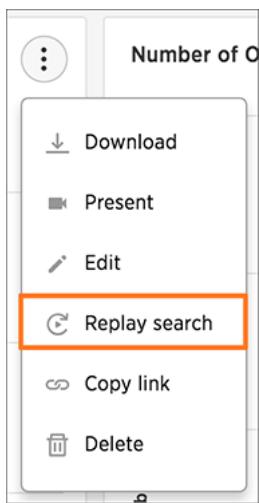


Figure 128: The Replay Search icon

2. Click the **Record Replay** button. If you do not see the button, you must log in as a user with administrator privileges.

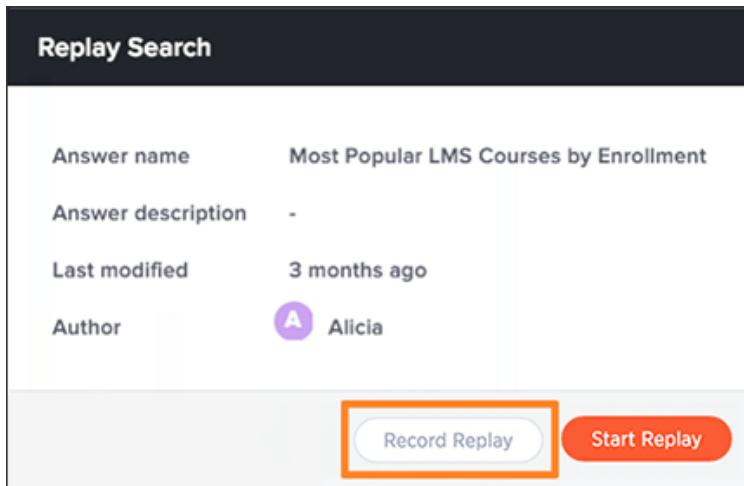


Figure 129: Record Replay button

3. A message will display, showing a URL and a domain or an IP address. Make note of both of these items. Open a new browser tab and go to the URL shown in the message (for example, "about:config").
Depending on which browser and version you are using, you may need to access the browser configurations through a menu or by typing in a different

URL. Check your own browser help section for information on how to access the browser configuration settings, if necessary.

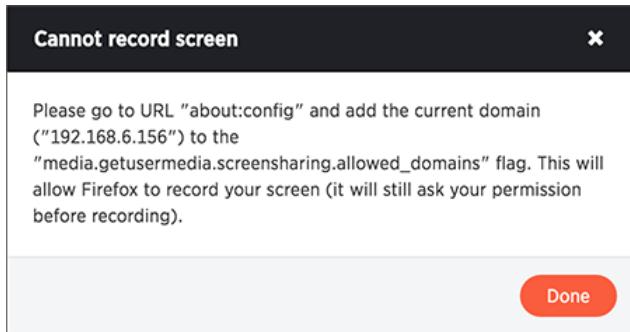


Figure 130: Record Search message

4. You may see a message warning that you are about to override the browser settings. If you trust yourself, click "I'll be careful, I promise!".

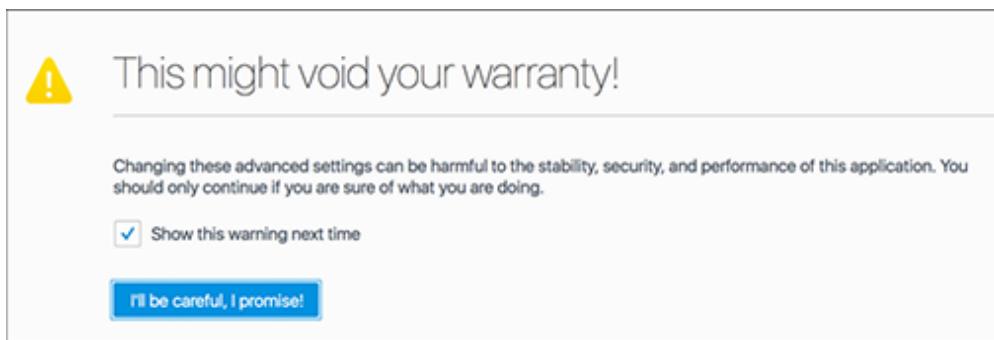


Figure 131: Browser warning message

5. Find the setting for **media.getusermedia.screensharing.allowed_domains**, and add the domain used by ThoughtSpot. This domain will be the same one you made note of from the **Cannot record screen** message.

media.getusermedia.agc_enabled	default	boolean	false
media.getusermedia.audiocapture.enabled	default	boolean	false
media.getusermedia.browser.enabled	default	boolean	true
media.getusermedia.noise	default	integer	1
media.getusermedia.noise_enabled	default	boolean	true
media.getusermedia.playout_delay	default	integer	10
media.getusermedia.screensharing.allow_on_old_platforms	default	boolean	false
media.getusermedia.screensharing.allowed_domains	default	string	webex.com,*.webex.com,ciscospark.com*
media.getusermedia.screensharing.enabled	default	boolean	true
media.gmp-gmpopenh264.abl	user set	string	x86_64-gcc3-u-i386-x86_64
media.gmp-gmpopenh264.lastUpdate	user set	integer	1454453226

Figure 132: Set the domain for screensharing

6. If you see a message asking if you'd like to share your screen with the IP address or domain name of ThoughtSpot, select **Entire screen**.

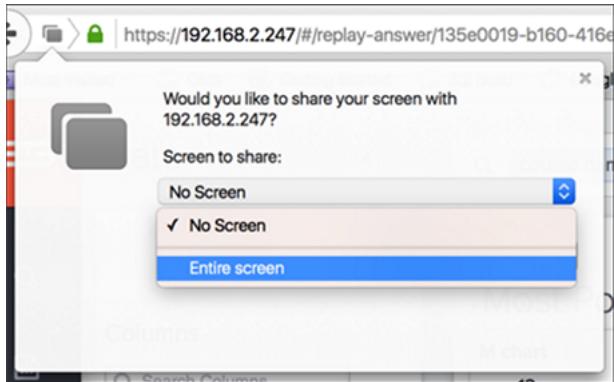


Figure 133: Select entire screen

7. When the search replay has been recorded, you'll see a confirmation. Select **Download**.

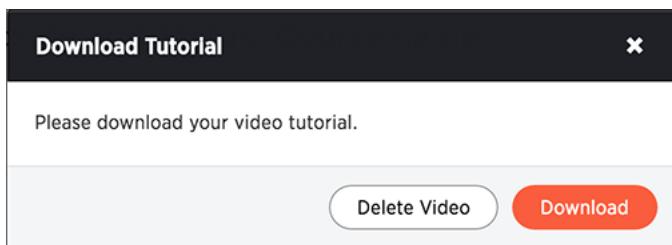


Figure 134: Download the recorded search

8. Save the recording on your computer by selecting **Save File** and clicking **OK**.

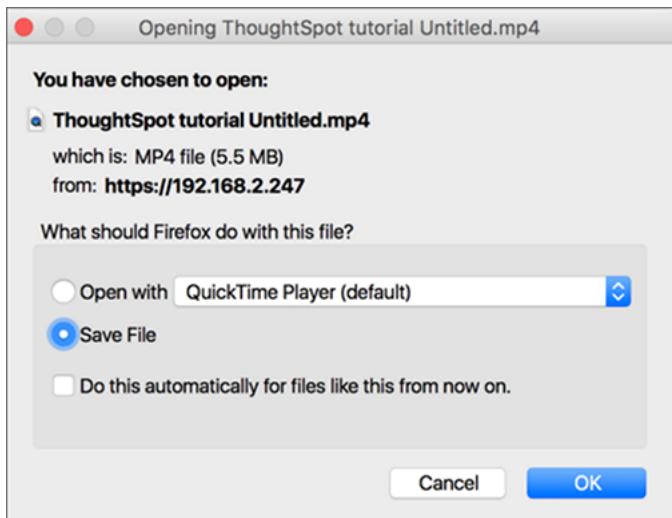


Figure 135: Record Search save file

Chapter 9: Backup and restore

Topics:

- [About backups](#)
- [About restore operations](#)

ThoughtSpot provides a full set of backup and restore features to protect your data from disasters and human error. You can use these for disaster recovery, for migrating a cluster, or for recreating a cluster on another appliance or virtual appliance.

There are two ways to save a cluster. Snapshots run faster and are taken on a running cluster, but in some cases you'll need to pull a snapshot out as a backup.

Snapshots

A snapshot is a point-in-time capture of a cluster persisted on disk in HDFS. You can take a snapshot at any time, and it takes about 20 seconds.

Snapshots are both taken on and restored to a cluster while it is running. A snapshot may only be restored to the same cluster on which it was taken. In addition, the cluster software release version must match the snapshot release version.

If you need to move data between clusters or restore to a cluster that has been updated to a new release, contact ThoughtSpot Support.

Backups

A backup is similar to a snapshot, except that it is self-contained and portable, because it is stored on disk in the file system. A backup is created by pulling an existing snapshot out as a backup. It

is recommended to pull a backup periodically, to protect you from losing data and any work that has been done by users. You can set up ThoughtSpot to take these backups periodically at intervals and modes you define.

Disaster recovery

There is an even more robust strategy for backup and recovery that involves having a backup cluster offline that is kept in sync with the production cluster. Then if the production cluster fails, the backup cluster can be drafted to take its place with minimal loss of work and disruption to operations. Details on this architecture and instructions on setting it up are available in the ThoughtSpot Disaster Recovery Guide, which you can request from ThoughtSpot.

About backups

You can use a backup to restore a cluster to a prior state, a differently configured appliance, or move it to from an appliance to a virtual cluster or vice versa. Some advanced administrative operations also use backups.

When to use a backup

Backups are created from an existing snapshot, but they differ from snapshots in the following ways:

- Backups are stored on disk in a directory, while snapshots are stored in HDFS.
- You can use a backup to recover from data loss or corruption, even if your cluster has been destroyed. Snapshots can be lost if the HDFS name node fails, you lose multiple disks at once, or the entire cluster is destroyed.
- If you need to move data between two appliances, you must use a backup. Snapshots may only be used to restore to the cluster they were taken from.

Backups and disk space

Backups can be quite large, so make sure you have enough disk space before taking one. Backups are usually stored using a [NAS \(network attached storage\) file system](#). In the case of periodic backups, you must ensure enough space to store all of the backups you want to save, plus some extra space.

Use a calculation like the example shown here to ensure enough disk space. Suppose a single backup takes up 6 GB of space, and that you specify three backups when setting up periodic backup, using the flag `-num_backup 3`. This means that three copies will be stored at the most. But the amount of space required will be larger than the simple calculation $6\text{GB} \times 3$.

When doing a backup, ThoughtSpot copies the release tarball and several other files and then checks if those files already exist before beginning the backup. If the files are already present, then they are removed from the backup copy.

Storing these files takes about 5 GB of extra space. So in this example, where you want to store three backups, you need about $18 + 5 = 23$ GB of free disk space. Remember that the data to be backed up can grow over time, so you should occasionally check to make sure you are not running out of space to store backups.

Types of backups

Backups can be full, lightweight, or dataless.

Full backups

Full backups are entire backups of the cluster with all data, whether loaded from the web interface or from tsload. They are written to a directory, which may be moved between clusters, even if the cluster configuration is different. Full backups can be very large, so before taking one, you should make sure there is enough disk space in the directory where it will be stored. [NAS \(network attached storage\)](#) is recommended for storing backups.

Lightweight backups

Lightweight backups contain everything that makes up a cluster, except for any data loaded through ThoughtSpot Loader (tsload). Any data loaded via tsload can be re-loaded after the cluster has been restored, using the same scripts or remote connections you used to load it initially.

The lightweight backups contain the following:

- Cluster configuration (SSH, LDAP, etc.)
- In-memory data cache
- All data that is stored in HDFS
- Data uploaded by users
- Metadata for the data store
- Users, groups and permissions

- Objects created by users (pinboards, worksheets, and formulas) with their shares and permissions.
- Data model and row-level security rules.

Dataless backups

Dataless backup saves a backup of the schema, with no data. This is provided mainly for support purposes, to enable you to send a copy of your cluster metadata to ThoughtSpot Support for troubleshooting, without compromising data security and privacy. When restoring from a dataless backup, you must supply the correct release tarball, since this type of backup does not include the software release. The size of a dataless backup is usually within 10's of megabytes if you do not have customized binaries.

Take a snapshot

A snapshot takes a point-in-time image of your running cluster. You should create a snapshot before making any changes to the environment, loading a large amount of new data, or changing the structure of a table.

Taking a snapshot is fast, and happens invisibly in the background while the cluster is running. Snapshots take about 20 seconds. Snapshot names must be 44 characters or fewer.

If you would like to restore from a snapshot, contact ThoughtSpot Support.

To create a snapshot:

1. [Log in to the Linux shell using SSH](#).
2. Initiate a snapshot, providing a name and reason for creating it:

```
$ tscli snapshot create <snapshot_name> <reason>
```

3. Check that the snapshot was created:

```
$ tscli snapshot ls
```

Take a backup of a snapshot

Taking a backup pulls a snapshot out and dumps it to persistent storage on disk, on a network mounted directory. Use this procedure when you want to create a backup.

Before creating a backup, you must identify an existing snapshot to use or take a new snapshot. The time required to take a backup depends on the data size. Taking a backup does not take long, and happens in the background while the cluster is running.

Choose the [mode of backup](#) you want to create, either full, lightweight, or dataless. The directory to which you will write the backup must not already exist. You specify the directory to use, and it will be created for you when taking the backup.

If you would like to restore from a backup, contact ThoughtSpot Support.

Use this procedure to make a backup of a snapshot.

1. [Log in to the Linux shell using SSH](#).
2. Find out the name and size of the snapshot you want to back up.

```
$ tscli snapshot ls
-----
Name      : pre330
Reason    : pre3.3.0
Hdfs snapshot : pre330
Start     : Wed May 4 18:07:32 2016
End       : Wed May 4 18:08:23 2016
Size(Full) : 13.24 GB
Size(LW)   : 4.96 GB
Size(Dataless) : 39.76 MB
-----
...
```

3. Make sure you have enough room on the disk where you will save the backup. In addition to the size of the snapshot, you will need 10 to 12 GB of disk space. This is because the process requires space for temporary files.

```
$ df -h
```

4. Create the backup, designating the [type of backup](#), the snapshot name, and a directory:

```
$ tscli snapshot backup [--mode {full|light|dataless}] <name> <directory>
```

Configure periodic backups

You can configure ThoughtSpot to take backups for you automatically at specified times you define, following crontab format. Old backups are discarded automatically, using FIFO (first in, first out).

Periodic backup takes a full, lightweight, or dataless backup of the cluster. It goes through the same steps as creating a backup manually, first taking a snapshot and then pulling it out into a backup on disk. Make sure you have adequate space to store the number of backups you want to archive. You can [mount a NAS \(network attached storage\) file system](#) to hold the periodic backups.

When choosing times and frequencies for periodic backups, you should choose a reasonable frequency. Do not schedule backups too close together, since a backup cannot start when another backup is still running. Avoid backing up when the system is experiencing a heavy load, such as peak usage or a large data load.

When choosing the number of backups to store, keep in mind that there is no automatic checking to validate that a backup is valid for restoring a cluster. When the maximum number of backups has been reached, the next backup operation deletes the oldest stored backup and the corresponding snapshot before starting the new backup. This means that if you set the number of backups to one, that backup will be deleted before a new backup can be taken. For this reason, you should always set the number of backups to be greater than two, to ensure you have at least one backup available in the case of a failure while taking a backup. It is recommended to keep as many backups as you can

reasonably store, to ensure you have a good backup available if you need to restore a cluster.

To configure periodic backups:

1. [Log in to the Linux shell using SSH](#).
2. Find a directory with enough disk space to hold the number of backups you want to archive.
Hint: You can use `df -h` to see free disk space and `tscli snapshot ls` to view existing snapshots and their size on disk.
3. Use the `tscli backup set-periodic` command to set the times to back up, directory to store backups, and number of backups to archive.

This example sets lightweight backups to occur at 1:00am and 9:00pm, designates `/export/backups` as the directory and will archive a maximum of 5 backups:

```
$ tscli backup set-periodic --at 01,21 --directory /export/backups --  
num_backups 5 --mode light
```

If you want to set the time to fall between the hour, e.g. 9:30pm, you can use a command which is available by contacting ThoughtSpot Support.

4. After setting up the backup configurations, use `tscli backup periodic-config` to check that it is ready.
5. You can also run `tscli backup periodic-status` at any time to check whether the periodic backup is running fine. The command will provide information on the latest periodic backup and when it was created.
6. Use `tscli backup disable-periodic` to turn off the periodic backup.

About restore operations

When restoring to a running cluster that has not been updated, you'll usually use a snapshot. But in the case where you've updated the cluster to a new

release, the configuration has been changed significantly, or you're restoring to a different cluster, you'll need to restore from a backup.

Snapshots are restored onto a running cluster, while backups require deleting the existing cluster first.

Snapshot restore is not supported for cross versions. As such, if you're running version 3.4, you can only restore to a snapshot taken in 3.4.

Changes to a cluster that require restoring from a backup instead of a snapshot include:

- Removal of a node.
- Restoring to a different cluster from the one where the snapshot/backup was taken.
- Restoring to a cluster running a different release from the one where the snapshot/backup was taken.

 **Note:** To perform a restore from a snapshot or backup, contact ThoughtSpot Support.

Chapter 10: About troubleshooting

Topics:

- [Get logs](#)
- [Network connectivity issues](#)
- [Change the timezone](#)
- [Browser untrusted connection error](#)
- [Characters not displaying correctly](#)
- [Clear the browser cache](#)
- [Cannot open a saved answer that contains a formula](#)
- [Data loading too slowly](#)
- [Search results contain too many blanks](#)

The information here provides very basic troubleshooting.

For more detailed troubleshooting, [Contact ThoughtSpot](#).

Get logs

For troubleshooting on specific incidents or cluster problems, getting a log bundle can help.

How to get logs

There are two ways to get logs:

- When ThoughtSpot encounters a problem, a red bar displays in the browser with an error message. You can click on **What Happened?** in the error message for more details. To download related logs, click **Download Trace**. Send the logs as an email attachment to the support contact that is provided. Clicking **Report Problem** will also send the logs as an email attachment to your administrator.

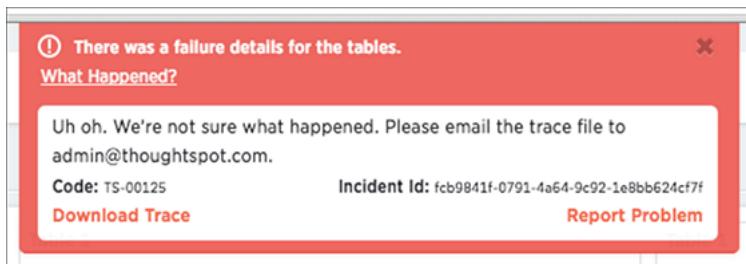


Figure 136: Download log trace

- You can generate a log bundle using the tscli command `tscli logs collect` if you are comfortable with Linux. The command lets you specify which logs to collect and from what time periods.

Usage for this command is:

```
tscli logs collect
  --include <selector | glob>
  [--exclude <selector | glob>]
  [--since <hours,minutes,days>
   | --from <yyyymmdd-HH:MM>
   --to <yyyymmdd-HH:MM>]
  [--out <path>]
  [--maxsize <size_in_MB_or_GB>]
  [--sizeonly]
```

The full list of all selectors is:

- `all` collects all of the logs listed from the system and the ThoughtSpot application.
- `system` collects all system logs, e.g. syslog, upstart, mail logs, etc.
- `ts` collects all logs from the ThoughtSpot application. This includes falcon, sage, orion core (cluster management), etc.
- `orion` collects all orion logs including cluster management, hdfs, zookeeper, etc.

Detailed syntax and options are listed in the [tscli command reference](#).

Examples

Here are some examples of usage for the command `tscli logs collect`:

To collect all logs from the past day to the default location (`/tmp/logs.tar.gz`):

```
$ tscli logs collect --include all --since 1d
```

In this example, `all` is a selector for all the available logs.

In most cases, you'll probably use the selector `ts` to only capture logs for the ThoughtSpot application:

```
$ tscli logs collect --include ts --since 2d
```

For debugging cluster management issues, use a command like this one, which collects logs for system and orion from the past 2 hours. The output is written to /tmp/debug.tar.gz as specified using --out:

```
$ tscli logs collect --include system,orion --since 2h --out /tmp/debug.tar.gz
```

This command collects logs from a specific time window:

```
$ tscli logs collect --include system,orion --from 20150520-12:00:00 --to 20150522-12:30:00
```

Advanced usage alert! You can also use --include and --exclude to specify filesystem paths as a glob pattern. This works like the Linux find(1) command. Pass all the entries in --include starting with / to find(1), and all entries in --exclude which are not selectors to find(1) using the -not -path flag.

```
$ tscli logs collect --include system,orion --exclude *hadoop*,*zookeeper* --since 2h
```

The above command collects all system and all orion logs, but excludes hadoop (hdfs) and zookeeper logs.

Upload logs to ThoughtSpot Support

ThoughtSpot Support uses a secure file sever to collect log files or other files needed for troubleshooting. You can easily send log files to this file serve directly from the ThoughtSpot instance.

Before you can upload a file to the secure file server:

1. [Configure the connection to the file server.](#)
2. Obtain the directory path on the file server.

The server directory path for uploading a file is formatted like this example: / Shared/support/<customer_name>. If you do not know the customer name, [contact ThoughtSpot Support](#).

You can upload files directly to the file server using this procedure:

1. [Log in to the Linux shell using SSH](#).
2. Navigate to the directory where the file to be uploaded is located.
3. Issue the command to upload the file, specifying the file name and directory path:

```
$ tscli fileserver upload --file_name <file> --server_dir_path <path>
```

When your upload succeeds, you will see a confirmation message.

Network connectivity issues

If network connectivity to and from ThoughtSpot is not working, try using these steps to find and correct the issue.

To troubleshoot network connectivity for ThoughtSpot:

1. Make sure that the network cables are connected correctly.
2. Check that the network cable is connecting the nodes to the network switch.
3. Try replacing the cable with a cable from a known working system to rule out a bad cable or switch connectivity issues.
4. Make sure the eth0 interface is connected to the network by issuing: `ethtool eth0`

The port that's currently connected will have "link detected" in the last line of the output.

5. If the networking settings have been reconfigured, reboot each of the nodes.

Change the timezone

ThoughtSpot comes configured with the timezone where it is to be installed.

If you need to change the timezone, for example when moving a ThoughtSpot appliance to another data center:

[Contact ThoughtSpot Support](#), and they will change the timezone for you.

Note that if the timezone was not set correctly when shipped, it may be necessary to have ThoughtSpot Support reset it. This can be true even if the file /etc/timezone lists the correct timezone. Sometimes the timezone that is listed is not the active timezone and it needs to be reset.

Browser untrusted connection error

If you are not using a SSL certificate for authentication, users will see an untrusted connection error in their browser when accessing ThoughtSpot. The error looks slightly different depending upon the Web browser being used.

ThoughtSpot uses secure HTTP (the HTTPS protocol) for communication between the browser and ThoughtSpot. By default there is no SSL certificate for authentication. This must be added by the site administrator. If the site administrator has not added the certificate, the browser warns the user.

Table 28: Example of browser SSL certificate warnings

Browser	Warning
Google Chrome	The site's security certificate is not trusted!
Mozilla Firefox	This Connection is Untrusted

If you see the warning message, choose one of the following options:

- Ask the site administrator to install the certificate.

- Ask the site administrator to turn off SSL using this command in the shell on the ThoughtSpot instance:

```
$ tscli ssl off
```

- You can choose to ignore the message, and access ThoughtSpot without SSL.

Characters not displaying correctly

Your CSV files are more likely to load smoothly if they are encoded with UTF-8. If you're having problems with some characters rendering incorrectly, you can convert the files to UTF-8 encoding before loading the data.

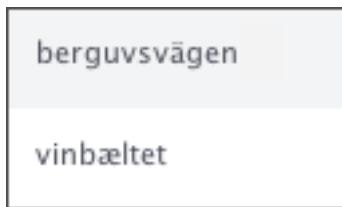
You might see unexpected characters in your data, especially characters whose ASCII values are at the high and low end of possible values. Some examples of characters that can appear incorrectly are: æ, ñ, ä, í, ö.

If this happens, your data will look like this:



Figure 137: Incorrectly displaying characters

Instead of displaying correctly like this:



To encode your data as UTF-8:

Figure 138: Correctly displaying characters

1. On Windows, open your CSV file in Notepad. Save the file as CSV with the Unicode option.
2. On Linux or MacOS, issue a command like:

```
$ iconv -f -t UTF-8 <in_file>.csv > <out_file>.csv
```

3. Reload the data.
4. Attempt to import it again.

Clear the browser cache

You might occasionally see unexpected behavior that is due to the Web browser caching information from ThoughtSpot. In this case, clearing the browser cache and reloading the page should resolve the problem.

You can usually resolve these situations by clearing the browser cache:

- During a ThoughtSpot session, the browser suddenly displays a white screen and reloading does not fix the problem. This is due to a self-signed SSL certificate that has timed out during the session.
- When accessing the Help Center, you see a login screen. This is due to a problem during automatic authentication in the Help Center, after which the bad login gets cached by the browser.

To resolve any of these situations, clear the browser cache:

1. Clear the browser cache.

This works a little differently on individual browser versions and operating systems. For example, when using Chrome, to get to the browser cache settings, navigate to:

```
chrome://settings/clearBrowserData
```

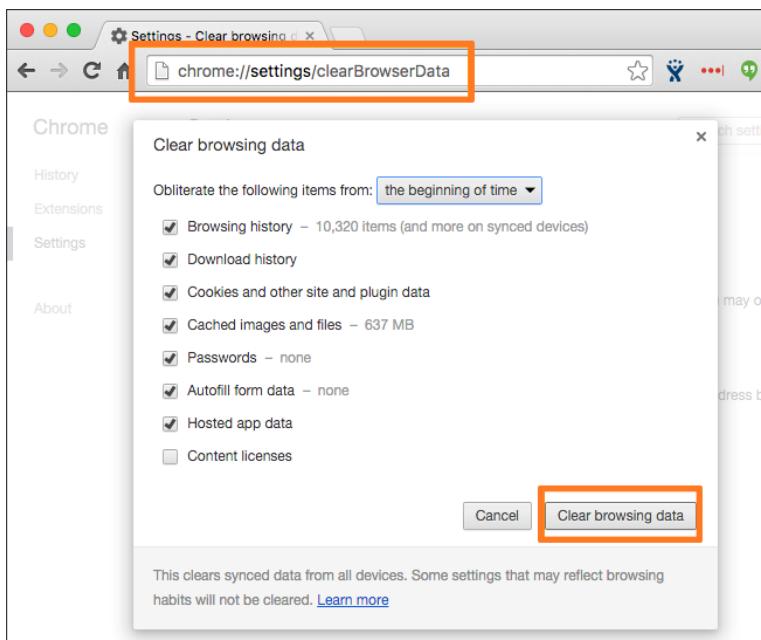


Figure 139: Clear the browser cache

2. Click **Clear browsing data**. This is the name of the button on Chrome. The name may vary slightly on other browsers.
3. Reload the page.

For example, on Chrome you would click the **Reload** icon:

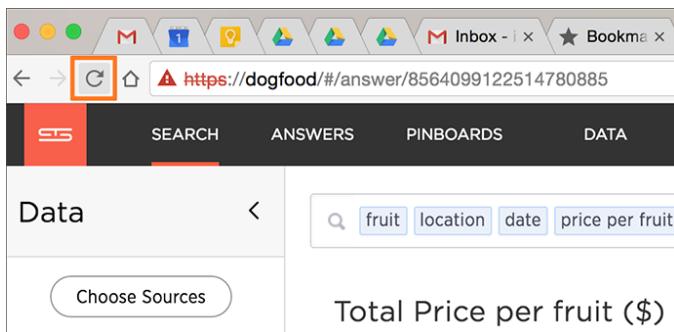


Figure 140: Reload the page

4. Now the problem should be fixed, and the page will appear as expected.

Cannot open a saved answer that contains a formula

When working with formulas, keep in mind the data types they return. You may occasionally see unexpected results, or even be unable to open a saved answer, due to problems with data types and formulas.

In this scenario, "data type" refers to the data type as defined in the column definition when creating the schema (INT, TIMESTAMP, VARCHAR, etc.).

When you define a formula, both the data type it returns is set automatically. This can lead to problems, if you build another formula that uses the output of the first formula as input. This can be hard to understand, so an example will be helpful.

Suppose you have created a worksheet that contains a formula called "weekday" defined as:

```
day_of_week(date)
```

The output of that formula is the day of the week (Monday, Tuesday, etc.) returned as a text string (VARCHAR, ATTRIBUTE).

Then suppose you create an answer using the worksheet as a source. And in the answer, you create another formula on top of the formula column in the worksheet. This formula is supposed to return the day of the week that is two days after the given day of the week:

```
weekday + 2
```

In this case, you have effectively created a formula on top of another formula. This works fine, so long as the data types in the worksheet formula can work in the answer formula. If not, you may not be able to save the answer, or open it once it has been saved. Here, the second formula you created does not work, because it is invalid. It is trying to subtract a number from a text string.

If you encounter this issue, you will need to open the worksheet and edit its formula so that it returns the type expected by the formula that was built on top of it. In this case, a numeric data type.

You must change the underlying worksheet column to use day_number_of_week instead of day_of_week. This is because day_number_of_week returns a numeric data type.

Here are the steps to resolve an issue like this:

1. Open the underlying worksheet that contains the formula whose output data type you need to change.
2. Click on the formula name to edit the formula.

	date joined	FY 2016-08-27 17:00:00	FY 20
<input type="checkbox"/> date last visit	FY 2017-05-18 17:13:47	FY 20	
<input type="checkbox"/> minutes video watched	1,159.00	1,159.	
<input type="checkbox"/> number of courses assigned	0	0	
<input type="checkbox"/> number of courses complet..	0	0	
<input type="checkbox"/> number of days used	41	41	
<input type="checkbox"/> number of modules compl..	153	153	
<input type="checkbox"/> number of courses enrolled	15	15	
<input type="checkbox"/> number of courses started	13	13	
<input type="checkbox"/> email	anirudh@thoughtspot.com	anirud	
<input type="checkbox"/> first name	anirudh	anirud	
<input type="checkbox"/> last name	{Blank}	{Blank}	

Figure 141: Edit the formula

3. In the Formula Builder, modify the formula, so that it returns the expected data type. There are data type conversion formulas available to make this easier. To view them and their syntax, open the **Formula Assistant**, and expand the section called **Conversion**.

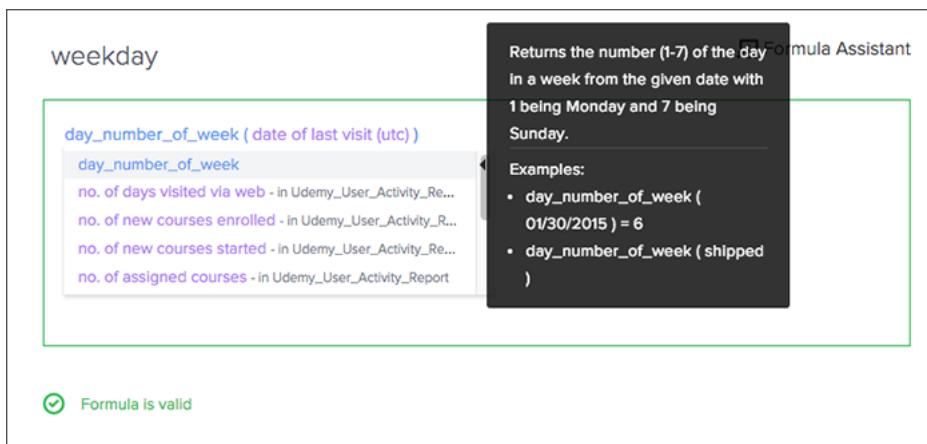


Figure 142: Changing the formula to return a different data type

4. Make your changes, and saving the formula by clicking **Save**.
5. Save the worksheet by clicking **Save**.
6. Now you will be able to open the answer that was created on top of the worksheet.

Data loading too slowly

Some tables may take an unusually long time to load due to a high data version issue. This issue normally arises when ThoughtSpot completes an upgrade or the system is recovering after a crash.

The data version is the number of loads that have been historically applied to a table. Every completed load increments the version number of the table by one. ThoughtSpot would need to process each version of the table during restoration, which could increase the time it takes to build the table.

There are a few steps you can take to check for a high data version issue and fix it. To improve data loading speed:

1. Run the following command to find the number of tables that are building and their names

```
tscli cluster status --mode table
```

2. You may notice that a few small tables are taking up a lot of time to be built.

However, this could simply be due to the deceptively large size of the table.

There is also the chance it could be due to a high data version issue. In order to determine if this is a high data version issue, check the size of the table by running the following command:

```
echo 'show statistics for server;' | tql
```

3. If there is a large number of rows in the table, proceed to shard the table.

4. If the table has a small number of rows, then the slow loading speed is caused by a high data version issue, and you do not have to shard the table. Use the compact table functionality to trim the table down to its actual size:

```
tql> compact table <table name>;
```

Search results contain too many blanks

If you find that your search results contain too many blanks when your data source is a worksheet, there is a simple adjustment you can make to fix this.

If you find that the charts and tables built on a worksheet contain a large number of null values (which display as {blank} in the web browser), you can fix this by changing the [inclusion rule](#) for the worksheet.

An inclusion rule that specifies **Exclude Empty Rows (Inner Join)** will reduce the number of null values in the result. Imagine a worksheet that includes data about a retail grocery store. There are rows in the worksheet from these source tables:

Table 29: Tables in worksheet inclusion rule example

Table Name	Description
sales	Fact table with sales made per product per store.
products	Dimension table with information about every product.

Table Name	Description
stores	Dimension table with information about every store.

When creating the worksheet, suppose you choose **Include Empty Rows (Left Outer Join)** for the inclusion rule and **Progressive Joins** for the join rule. In this case, if you type "product name" in your search, you'll see a list of all the products that exist. Suppose you then add "store name" to your search. You will see a lot of null ({blank}) values in the result. This happens because the columns "store name" and "product name" are joined through the fact table, "sales". So for every product that has never been sold in a particular store, you'll see {blank} in the "store name" column. This may be what you want to see, in which case, you can leave the worksheet as is, and choose **Exclude** for the {blank} values in your table or chart, whenever you don't want to see them.

However, in many cases, including all the {blank} values could confuse end users. So if you encounter this problem, you can [edit the worksheet, and change the inclusion rule to Exclude Empty Rows \(Inner Join\)](#). Now when searching for "store name" and "product name" on the worksheet, users will not be overwhelmed by null values. They'll only see the rows where a particular product has been sold in a particular store.

Chapter 11: Reference

Topics:

- [TQL reference](#)
- [ThoughtSpot Loader flag reference](#)
- [tscli command reference](#)
- [Formula reference](#)
- [Date and time formats reference](#)
- [Row level security rules reference](#)

This Reference section contains the commands and their syntax for all the command line tools in ThoughtSpot.

Included in this guide are:

- [TQL reference](#) lists the SQL commands that are supported in TQL.
- [ThoughtSpot Loader flag reference](#) lists the options for loading data with tsload.
- [tscli command reference](#) lists the ThoughtSpot Command Line Interface commands.
- [Formula reference](#) lists the available formula operators and functions. These are also listed in the Formula Assistant, which is available from the place in ThoughtSpot where you build formulas.
- [Date and time formats reference](#) lists the accepted date, time, and timestamp formats that you can use when uploading data through the Web interface or using the ThoughtSpot Loader.
- [Row level security rules reference](#) lists the operators for building row level security rules.

TQL reference

TQL is the ThoughtSpot language for entering SQL commands. This reference lists TQL commands you can use to do things like creating a schema or verifying a data load.

You can use TQL either [through the ThoughtSpot application's web interface](#) or the [command line interface](#) in the Linux shell.

TQL commands

Note that the worksheets and pinboards in ThoughtSpot are dependent upon the data in the underlying tables. Use caution when modifying tables directly. If you change or remove a schema on which those objects rely, the objects could become invalid.

You can use TQL to view and modify schemas and data in tables. Remember to add a semicolon after each command. Commands are not case sensitive but are capitalized here for readability.

When referring to objects using fully qualified object names, the syntax is:

```
"database"."schema"."table"
```

As a best practice, you should enclose object names (database, schema, table, and column) in double quotes, and column values in single quotes.

Table 30: TQL basic commands

Syntax	Description	Examples
help	Displays command help.	TQL> help

Table 31: TQL commands for viewing schemas and data

Syntax	Description	Examples
SHOW DATABASES	Lists all available databases.	TQL> SHOW DATABASES;
USE <database>	Switches the context to the specified database. This is required if queries do not use fully qualified names (database.schema.table) for specifying tables.	TQL> USE "fruit_database";
SHOW SCHEMAS	Lists all schemas within the current database.	TQL> SHOW SCHEMAS;
SHOW TABLES	Lists all tables within the current database by schema.	TQL> SHOW TABLES;
SHOW TABLE <table>	Lists all the columns for a table.	TQL> SHOW TABLE "locations";
SHOW VIEWS	Lists all views within the current database by schema.	TQL> SHOW VIEWS;
SCRIPT SERVER	Generates the TQL schema for all tables in all databases on the server.	TQL> SCRIPT SERVER;
SCRIPT DATABASE <database>	Generates the TQL schema for all tables in a database.	TQL> SCRIPT DATABASE "fruit_database";
SCRIPT TABLE <table>	Generates the TQL schema for a table.	TQL> SCRIPT TABLE "vendor";
SELECT <cols_or_expr>	Shows specified set of table data.	TQL> SELECT TOP 10 "quantity"

Syntax	Description	Examples
<pre>FROM <table_list> [WHERE <predicates>] [GROUP BY <expr>] [ORDER BY <expr>]</pre>	<p>If you do not specify the TOP number of rows to select, the top 50 rows will be returned by default. The number of rows to return can be set using the TQL command line flag:</p> <ul style="list-style-type: none"> --query_results _apply_top_row_count <p>You can use the following aggregation functions:</p> <ul style="list-style-type: none"> • sum • count • count distinct • stddev • avg • variance • min • max <p>You can use the following date functions:</p> <ul style="list-style-type: none"> • absyear • absmonth • absday • absquarter • date • time 	<pre>FROM "sales_fact";</pre> <pre>TQL> SELECT COUNT(*) FROM "vendor";</pre> <pre>TQL> SELECT "vendor", SUM("quantity") FROM "sales_fact" GROUP BY "vendor";</pre> <pre>TQL> SELECT "vendor", SUM("amount") FROM "vendor", "sales_fact" WHERE "sales_fact"."vendorid" = "vendor"."vendorid" AND "amount" > 100 GROUP BY "vendor" ORDER BY "amount" DESC;</pre> <pre>TQL> SELECT "vendor", SUM("quantity") FROM "sales_fact" GROUP BY "vendor" LIMIT 10;</pre>

Table 32: TQL commands for creating schemas

Syntax	Description	Examples
CREATE DATABASE <database>	Creates a database.	TQL> CREATE DATABASE "fruit_database";
CREATE SCHEMA <schema>	Creates a schema within the current database.	TQL> CREATE SCHEMA "fruit_schema";
CREATE TABLE <table> (<column_definitions> [<constraints>]) [PARTITION BY HASH (<number>) [KEY ("<column>")]]	Creates a table with the specified column definitions and constraints. Use PARTITION BY HASH to shard a table across all nodes. If no KEY is specified, the table will be randomly sharded. Note that you can specify relationship constraints (FOREIGN KEY or RELATIONSHIP) in the CREATE TABLE statement. But it is recommended to define these using ALTER TABLE statements at the end of your TQL script, after creating your tables. This works better in scripts, because it guarantees that tables are created before they are referenced in the constraint definitions.	TQL> CREATE TABLE "vendor" ("vendorid" int, "name" varchar(255)); TQL> CREATE TABLE "sales_fact" ("saleid" int, "locationid" int, "vendorid" int, "quantity" int, "sale_amount" double, "fruitid" int, CONSTRAINT PRIMARY KEY("saleid")) PARTITION BY HASH(96) KEY ("saleid");

Table 33: TQL commands for modifying schemas

Syntax	Description	Examples
DROP DATABASE <database>	Drops a database and all of its	TQL> DROP DATABASE "fruit_database";

Syntax	Description	Examples
	schemas and tables.	
DROP SCHEMA <i><schema></i>	Drops a schema within the current database, and drops all of the tables in the schema.	TQL> DROP SCHEMA "fruit_schema";
DROP TABLE <i><table></i>	Drops a table.	TQL> DROP TABLE "location";
ALTER TABLE <i><table></i> ADD DROP RENAME COLUMN <i><column></i>	Alters a table to add, drop, or rename a column. When you add a column to an existing table, you must provide a default value to use for existing rows.	TQL> ALTER TABLE "cart" ADD COLUMN "nickname" varchar(255) DEFAULT 'no nickname'; TQL> ALTER TABLE "cart" DROP COLUMN "nickname"; TQL> ALTER TABLE "cart" RENAME COLUMN "nickname" TO "shortname";
TRUNCATE TABLE <i><table></i>	Removes all data from a table, but preserves its metadata, including all GUIDs, relationships, etc. This can be used to force a new schema for a table without losing the metadata. However, this operation removes	TQL> TRUNCATE TABLE "location";

Syntax	Description	Examples
	<p>all existing data from the table and must be used with caution. You must reload the data following a TRUNCATE, or all dependent objects (worksheets and pinboards) in ThoughtSpot will become invalid.</p>	
<pre>ALTER TABLE <table> DROP CONSTRAINT PRIMARY KEY;</pre>	<p>Drops the primary key from a table. Note that if you then add a new primary key, the same upsert behavior will be applied as with adding any primary key. This can result in data deletion, so make sure you understand how the upsert will affect your data ahead of time.</p>	<pre>TQL> ALTER TABLE "sales" DROP CONSTRAINT PRIMARY KEY; TQL> ALTER TABLE "sales" ADD CONSTRAINT PRIMARY KEY ("PO_number");</pre>
<pre>ALTER TABLE <table> DROP [FOREIGN KEY RELATIONSHIP] <name>;</pre>	<p>Drops the named foreign key or relationship between two tables.</p>	<pre>TQL> ALTER TABLE "sales_fact" DROP FOREIGN KEY "FK_PO_number"; TQL> ALTER TABLE "fruit_dim"</pre>

Syntax	Description	Examples
		<pre>DROP RELATIONSHIP "REL_dates";</pre>
<pre>ALTER TABLE <table> DROP [CONSTRAINT FOREIGN KEY [<table_name>] RELATIONSHIP [WITH <table_name>];</pre>	<p>You must use this syntax when dropping relationships between tables created before ThoughtSpot version 3.2. This is because relationships could not be named in older versions.</p> <p>Drops the foreign key or relationship between two tables where you cannot reference it by relationship name. If the relationship was created without a name, use:</p> <ul style="list-style-type: none"> the name of the referenced table, for a foreign key. the name of the related table, for a relationship. <p>If you drop a foreign key without specifying</p>	<pre>TQL> ALTER TABLE "shipments" DROP CONSTRAINT FOREIGN KEY "orders";</pre> <pre>TQL> ALTER TABLE "wholesale_buys" DROP RELATIONSHIP WITH "retail_sales";</pre> <pre>/* Drops all relationships that have wholesale_buys as a source. */</pre> <pre>TQL> ALTER TABLE "wholesale_buys" DROP RELATIONSHIP;</pre> <pre>/* Drops all foreign keys from wholesale_buys. */</pre> <pre>TQL> ALTER TABLE "wholesale_buys" DROP CONSTRAINT FOREIGN KEY;</pre>

Syntax	Description	Examples
	the referenced table, all foreign keys from the table you are altering will be dropped.	
<pre>ALTER TABLE <table> [SET DIMENSION SET FACT [PARTITION BY HASH [(<shards>)] [KEY(<column>)]]]</pre>	<p>Changes the partitioning on a table by doing one of:</p> <ul style="list-style-type: none"> • re-sharding a sharded table. • changing a replicated table to a sharded table. • changing a sharded table to a replicated table. <p>To change the partitioning on a table, or to change a dimension table to a sharded table, use ALTER TABLE...SET FACT PARTITION BY HASH...;</p> <p>To make a sharded table into a dimension table (replicated on every node),</p>	<pre>TQL> ALTER TABLE "sales_fact" SET FACT PARTITION BY HASH (96) KEY ("PO_number"); TQL> ALTER TABLE "fruit_dim" SET DIMENSION;</pre>

Syntax	Description	Examples
	use ALTER TABLE...SET DIMENSION;	
ALTER TABLE <table> MODIFY COLUMN <column> <new_data_type>;	Changes the data type of a column. This can have implications on sharding and primary key behavior. See About data type conversion .	TQL> ALTER TABLE fact100 MODIFY COLUMN product_id int;

Table 34: TQL commands for modifying data

Syntax	Description	Examples
INSERT INTO <table> VALUES ...	Inserts values into a table. Only use this for testing. Do not use INSERT on a production system.	TQL> INSERT INTO "vendor" VALUES 'helen rose', 'jacob norse', 'eileen ruff', 'manny gates';
UPDATE <table> ... SET ... [WHERE ...]	Updates rows in a table that match optionally provided predicates. Predicates have the form column = value connected by the AND keyword. Sets the column values to the specified values.	TQL> UPDATE "location" SET "borough" = 'staten island', 'city' = 'new york' WHERE "borough" = 'staten isl', AND city = 'NY';
DELETE FROM <table> [WHERE...]	Deletes rows from a table that match optionally provided predicates. Predicates have the form column = value connected by the AND keyword.	TQL> DELETE FROM "vendor" WHERE "name" = 'Joey Smith' AND "vendorid" = '19463';

Constraints and relationships

Constraints and relationships in ThoughtSpot are used to define the relationships between tables (i.e. how they can be joined). However, constraints are not enforced, as they would be in a transactional database. You can define the following constraints when creating a table with CREATE TABLE, or add them to an existing table using the ADD CONSTRAINT syntax:

Table 35: Constraints in TQL

Constraint	Description	Example
PRIMARY KEY	<p>Designates a unique, non-null value as the primary key for a table. This can be one column or a combination of columns.</p> <p>If values are not unique, an upsert will be performed if a row includes a primary key that is already present in the data.</p>	<pre>CREATE TABLE "schools" ("schoolID" varchar(15), "schoolName" varchar(255), "schoolCity" varchar(55), "schoolState" varchar(55), "schoolNick" varchar(55), CONSTRAINT PRIMARY KEY ("schoolID")) ;</pre> <pre>TQL> ALTER TABLE "cart" ADD CONSTRAINT PRIMARY KEY ("cart_id");</pre> <pre>TQL> ALTER TABLE "cart" DROP CONSTRAINT PRIMARY KEY "cart_id";</pre>
FOREIGN KEY	<p>Defines a relationship where the value(s) in the table are used to join to a second table. Uses an equality operator. The foreign key must match the primary key of the table that is referenced in number, column type, and order of columns.</p>	<pre>TQL> ALTER TABLE "batting" ADD CONSTRAINT "FK_player" FOREIGN KEY ("playerID") REFERENCES "players" ("playerID");</pre> <pre>TQL> ALTER TABLE "batting" ADD CONSTRAINT "FK_lg_team" FOREIGN KEY ("lgID", "teamID") REFERENCES "teams" ("lgID", "teamID");</pre> <pre>TQL> ALTER TABLE "shipment" ADD CONSTRAINT "FK_PO_vendor" FOREIGN KEY ("po_number", "vendor") REFERENCES "orders" ("po_number", "vendor");</pre> <pre>TQL> ALTER TABLE "shipment"</pre>

Constraint	Description	Example
	When creating a foreign key, give it a name. You can reference the foreign key name later, if you want to remove it.	<pre>DROP CONSTRAINT "FK_PO_vendor";</pre>
RELATIONSHIP	<p>Defines a relationship where the value(s) in the table can be used to join to a second table, using an equality condition (required) and one or more range conditions (optional). These conditions act like a WHERE clause when the two tables are joined. They are applied using AND logic, such that all conditions must be met for a row to be included.</p> <p>You may add multiple relationships between tables.</p> <p>When creating a relationship, give it a name. You can reference the relationship name later, if you want to remove it.</p>	<pre>TQL> ALTER TABLE "wholesale_buys" ADD RELATIONSHIP "REL_fruit" WITH "retail_sales" AS "wholesale_buys"."fruit" = "retail_sales"."fruit" AND ("wholesale_buys"."date_order" < "retail_sales"."date_sold" AND "retail_sales"."date_sold" < "wholesale_buys"."expire_date"); TQL> ALTER TABLE "wholesale_buys" DROP RELATIONSHIP "REL_fruit";</pre>

Flags

The following flag can be used with TQL:

```
--query_results_apply_top_row_count <number>
```

limits to the number of result rows returned by a query.

Example: \$ tql --query_results_apply_top_row_count 100

Data types

ThoughtSpot supports a simplified list of data types:

Table 36: Supported data types

Kind of data	Supported data types	Details
Character	<ul style="list-style-type: none">VARCHAR(n)	Specify the maximum number of characters, as in VARCHAR(255). The size limit is 1GB for VARCHAR values.
Floating point	<ul style="list-style-type: none">DOUBLEFLOAT	DOUBLE is recommended.
Boolean	<ul style="list-style-type: none">BOOL	Can be true or false.
Integer	<ul style="list-style-type: none">INTBIGINT	INT holds 32 bits. BIGINT holds 64 bits.
Date or time	<ul style="list-style-type: none">DATEDATETIMETIMESTAMPTIME	DATETIME, TIMESTAMP, and TIME are stored at the granularity of seconds. TIMESTAMP is identical to DATETIME, but is included for syntax compatibility.

ThoughtSpot Loader flag reference

For recurring data loads and for scripting loads, use the ThoughtSpot Loader (tsload). This reference section lists all the flags that can be used to modify the behavior of tsload.

General tsload flags

Table 37: General tsload flags

Flag	Description	Notes
--target_database <database>	Specifies the pre-existing target database into which tsload should load the data.	
--target_schema <schema>	Specifies the target schema.	Default is "falcon_default_schema".
--target_table <table>	Specifies the tables that you want to load into the database.	The tables must exist in the database specified by --target_database.
--empty_target	Specifies that any data in the target table is to be removed before the new data is loaded.	If supplied, any rows that exist in the table specified by --target_database and --target_table will be deleted before this data load. To perform an "upsert" on the existing data, omit this flag or specify --noempty_target.
--max_ignored_rows <number>	Specifies the maximum number of rows that can be ignored if they fail to load.	If the number of ignored rows exceeds this limit, the load will be aborted.
--bad_records_file <path_to_file>/ <file_name>	Specifies the file to use for storing rows that failed to load.	Input rows that do not conform to the defined schema in ThoughtSpot will be ignored and inserted into this file.
--date_format <date_formatmask>	Specifies the format string for date values.	The default format is yearmonthday e.g. "Dec 30th, 2001" and is represented as 20011230. Use the date format specifications supported in the strftime library function .

Flag	Description	Notes
--date_time_format <date_formatmask> <time_formatmask>	Specifies the format string for datetime values.	The default is yearmonthday hour:minute:second e.g. Dec 30th, 2001 1:15:12 and is represented as 20011230 01:15:12. Use the datetime format specifications supported in the strftime library function .
--time_format <time_formatmask>	Specifies the format string for time values.	The default is hour:minute:second. Use the time format specifications supported in the strftime library function .
--v=[0 1 2 3 4 5 6]	Specifies the verbosity of log messages.	Provide a values from 0 to 6, to designate the verbosity level. By default, verbosity is set to the minimum, which is 0.
--skip_second_fraction	Skips fractional seconds when loading data.	If supplied, the upserts logic may be affected, especially if the date time being loaded is a primary key, and the data has millisecond granularity. Load the data twice, once as a string with a primary key, and again with second granularity date time. There is no support to store fractional seconds in the ThoughtSpot system.

File loading tsload flags

The following flags are used when loading data from an input file:

Table 38: File loading tsload flags

Flag	Description	Notes
--source_file <path_to_file>/<file_name>	Specifies the location of the file to be loaded.	

Flag	Description	Notes
--source_data_format [csv delimited]	Specifies the data file format.	Optional. The default is csv.
--field_separator "<delimiter>"	Specifies the field delimiter used in the input file.	
--trailing_field_separator	Specifies that the field separator appears after every field, including the last field per row.	Example row with trailing field separator: a,b,c, The default is false.
--null_value "<null_representation>"	Specifies how null values are represented in the input file.	These values will be converted to NULL upon loading.
--date_converted_to_epoch [true false]	Specifies whether the "date" or "datetime" values in the input file are represented as epoch values.	
--boolean_representation [true_false 1_0 T_F Y_N]	Specifies the format in which boolean values are represented in the input file.	The default is T_F. You can also use this flag to specify other values. For example, if your data used Y for true and NULL for false, you could specify: --boolean_representation Y_NULL
--has_header_row	Indicates that the input file contains a header row.	If supplied, the first row of the file is ignored. If not supplied, the first row of the file is loaded as data.
--escape_character "<character>"	Specifies the escape character used in the input file.	If no value is specified, the default is "(double quotes).

Flag	Description	Notes
--enclosing_character "<character>"	Specifies the enclosing character used in the input file.	If the enclosing character is double quotes, you need to escape it, as in this example: --enclosing_character "\""
--use_bit_boolean_values = [true false]	Specifies how boolean values are represented in the input file.	If supplied, the input CSV file uses a bit for boolean values, i.e. the false value is represented as 0x0 and true as 0x1. If omitted or set to false, boolean values are assumed to be T_F, unless you specify something else using the flag --boolean_representation [true_false 1_0 T_F Y_N].

tscli command reference

The tscli command line interface is an administration interface for the ThoughtSpot instance. Use tscli to take snapshots (backups) of data, apply updates, stop and start the services, and view information about the system.

tscli syntax

Usage for tscli is:

```
tscli [-h] [--helpfull] [--verbose] [--noautoconfig]
      [--autoconfig] [--yes] [--cluster <cluster>]
      [--zoo <zookeeper>]
      {alert, backup, callhome, cluster, command,
       etl, event, filesync, firewall,
       ldap, logs,
       monitoring, nas,
       node, os, release, saml, security,
       smtp, snapshot, ssl, storage,
       support} ...
```

tscli commands

Table 39: tscli commands

Command	Description
tscli [<command>] -h	Shows help, optionally for the specified command.
tscli alert count	Shows counts of generated alerts by type.
tscli alert info	Lists all alerts.
tscli alert list	Lists the generated alerts.
tscli alert off	Disables all alerts from the cluster.
tscli alert on	Enables alerts from the cluster.
tscli alert silence --name <alert_name>	Silences the alert with <alert_name>. For example, DISK_ERROR. Silenced alerts are still recorded in postgres, however emails are not sent out.
tscli alert status	Shows the status of cluster alerts.
tscli alert unsilence-name <alert_name>	Unsilences the alert with <alert_name>. For example, DISK_ERROR.
tscli backup create [--mode {full light dataless}] <name> <directory>	<p>Same as the tscli snapshot backup command.</p> <p>Pulls a snapshot and saves it as a backup where:</p> <ul style="list-style-type: none"> • <name> is the name of the snapshot to pull out as a backup. • <directory> is the new directory that will be created for the backup. This directory must not already exist.

Command	Description
	Use --mode to specify the type of backup .
<code>tscli backup disable-periodic</code>	Disables periodic backups. Restarts the cluster when applied.
<code>tscli backup mirror-status</code>	Checks whether the current cluster is running in mirror mode or not.
<code>tscli backup periodic-config</code>	Shows the periodic backup configuration.
<code>tscli backup periodic-status</code>	Shows the periodic backup status.
<pre>tscli backup set-periodic --at <hour1, hour2, ...> --directory <directory> [--num_backups <num_backups>] [--mode {full light dataless}]</pre>	<p>Enables or updates a periodic full backup configuration where:</p> <ul style="list-style-type: none"> • <i><hour1, hour2, ...></i> is the list of times at which to take backups daily. Comma separated string of hour of day specified as HH using a 24 hour clock (e.g. 01, 13, 23). • <i><directory></i> is the directory where backups are to be written. • <i><num_backups></i> is the number of backups to keep archived. <p>Use --mode to specify the type of backup.</p>
<pre>tscli backup start-mirror <directory> <node1, node2, ...> <cluster_name> <cluster_id></pre>	<p>Starts a mirror cluster which will continuously pull backups generated from a primary cluster where:</p> <ul style="list-style-type: none"> • <i><directory></i> is the directory where backups from the primary cluster are written (usually a SAN or NFS mounted drive). • <i><node1, node2, ...></i> is a comma separated list of IP addresses of the nodes in the mirror cluster. • <i><cluster_name></i> is the cluster name of the mirror cluster. • <i><cluster_id></i> is the ID of the mirror cluster.

Command	Description
	Used only in systems specifically architected for disaster recovery.
<code>tscli backup stop-mirror</code>	Stops mirroring on the local cluster. Used only in systems specifically architected for disaster recovery.
<code>tscli callhome disable</code>	Turns off the periodic call home feature.
<code>tscli callhome enable --customer_name <customer_name></code>	<p>Enables the "call home" feature, which sends usage statistics to ThoughtSpot Support every six hours via the secure file server.</p> <p>Before using this command for the first time, you need to set up the file server connection using <code>tscli fileserver configure</code>.</p> <p>The parameter <code><customer_name></code> takes the form <code>Shared/<customer_name>/stats</code>.</p> <p>Contact ThoughtSpot if you do not know the customer name to specify.</p>
<code>tscli callhome generate-bundle --d <directory> --since <num_of_days></code>	<p>Generates a tar file of the cluster metrics and writes it to the specified directory where:</p> <ul style="list-style-type: none"> • <code><num_of_days></code> is how far back you'd like to generate the tar file from in days. For example, <code><30d></code>. If this parameter is not specified, the command will collect stats from the last 15 days by

Command	Description
	default. Once the stats are collected, the data gets backfilled in dogfood for all the missing dates.
tscli cluster start	Starts the cluster.
tscli cluster status	Gives the status of the cluster, including release number, date last updated, number of nodes, and services status.
tscli cluster stop	Pauses the cluster (but does not stop storage services).
tscli command run	Runs a command on all nodes.
<pre>tscli etl change-password --admin_username <admin_user> --username <Informatica_user></pre>	<p>Changes the Informatica Cloud account password used by ThoughtSpot Data Connect.</p> <p>Required parameters are:</p> <ul style="list-style-type: none"> • <code>--admin_username <admin_user></code> specifies the Administrator username for ThoughtSpot. • <code>--username <Informatica_user></code> specifies the username for the Informatica Cloud.
tscli etl disable-lw	Disables ThoughtSpot Data Connect.
tscli etl download-agent	Downloads the ThoughtSpot Data Connect agent to the cluster.
<pre>tscli etl enable-lw --admin_username <admin_user> --username <Informatica_user> --thoughtspot_url <URL> [--org_id <informatica_org_id> [--pin_to <IP_address>] [--proxy_host <proxy_server_hostname>] [--proxy_port <proxy_server_port>]</pre>	<p>Enables ThoughtSpot Data Connect. Some parameters are given below, but you should contact ThoughtSpot Support for assistance in setting this up.</p> <p>Required parameters are:</p> <ul style="list-style-type: none"> • <code>--admin_username <admin_user></code> specifies the Administrator username for ThoughtSpot. • <code>--username <Informatica_user></code> specifies the username for the Informatica Cloud. • <code>--thoughtspot_url <URL></code> specifies the URL for ThoughtSpot

Command	Description
	<ul style="list-style-type: none"> • <code>--org_id <informatica_org_id></code> specifies the Informatica id of the organization (company). NOTE: org_id shouldn't include the prefix "Org". For example, if on Informatica cloud, the orgid is Org003XYZ, then use only 003XYZ. <p>Optional parameters are:</p> <ul style="list-style-type: none"> • <code>--pin_to <IP_address></code> specifies the IP address to pin to. If you specify an IP to pin to, that node becomes sticky to the Informatica agent, and will always be used. Defaults to the public IP address of the localhost where this command was run. • <code>--proxy_host <proxy_server_hostname></code> and <code>--proxy_port <proxy_server_port></code> specifies the proxy details.
<code>tscli etl show-lw</code>	Shows the status of ThoughtSpot Data Connect. It also returns the Informatica username and OrgId.
<pre>tscli event list [--include <all config notification>] [--since <hours,minutes,days> --from <yyyymmdd-HH:MM> --to <yyyymmdd-HH:MM>] [--detail] [--summary_contains <'string1' 'string2' ...>] [--detail_contains <'string1' 'string2' ...>] [--attributes <key1='value1' key2='value2' ...>]</pre>	<p>Optional parameters are:</p> <ul style="list-style-type: none"> • <code>--include</code> specifies the type of events to include, and can be all, config, or notification. • <code>--detail</code> returns the events in a detail format rather than a tabular summary, which is the default. • <code>--summary_contains <'string1' 'string2' ...></code> specifies a string to check for in the event summary. Enclose strings in single quotes, and separate multiple strings with . Events that match all specified strings will be returned. • <code>--detail_contains <'string1' 'string2' ...></code> specifies a string to check for in the detail. Enclose strings in single quotes, and separate multiple strings with . Events that match all specified strings will be returned. • <code>--attributes <key1='value1' key2='value2' ...></code> specifies attributes to match

Command	Description
	<p>as key=value pairs. Separate multiple attributes with . Events that match all specified key/value pairs will be returned. Put single quotes around the value(s).</p> <p>And a time window made up of either:</p> <ul style="list-style-type: none"> • <code>--since <hours,minutes,days></code> is a time in the past for where the event audit begins, ending at the present time. Specify a human readable duration string, e.g. 4h (4 hours), 30m (30 minutes), 1d (1 day). <p>Or both:</p> <ul style="list-style-type: none"> • <code>--from <yyyymmdd-HH:MM></code> is a timestamp for where to begin the event audit. It must be of the form: yyyymmdd-HH:MM. • <code>--to <yyyymmdd-HH:MM></code> is a timestamp for where to end the event audit. It must be of the form: yyyymmdd-HH:MM.
<code>tscli feature get-all-config</code>	Gets the configured features in a cluster. The command will return a list of features, such as custom branding, Data Connect, and call home, and tell you whether they are enabled or disabled.
<code>tscli fileserver configure --user <user_name> [--password <password>]</code>	Configures the secure file server username and password for file upload/download and the call home feature. You only need to issue this command once, to set up the connection to the secure file server. You only need to reissue this command if the password changes. The parameter <code><password></code> is optional. If a password is not specified, you will be prompted to enter it.
<code>tscli fileserver download-release <release> [--user <user_name> --password <password>]</code>	Downloads the specified release file and its checksum. Specify the release by number, to the second decimal point (e.g. 3.1.0, 3.0.5, etc.). You may optionally specify the <code>--user</code> and <code>--password</code> to bypass the credentials

Command	Description
	<p>that were specified when configuring the file server connection with <code>tscli fileserver configure</code>. Before using this command for the first time, you need to set up the file server connection using <code>tscli fileserver configure</code>.</p>
<code>tscli fileserver purge-config</code>	<p>Removes the file server configuration.</p>
<code>tscli fileserver show-config</code>	<p>Shows the file server configuration.</p>
<code>tscli fileserver upload</code> <code>--file_name <file></code> <code>--server_dir_path <path></code> <code>[--user <user_name></code> <code>--password <password>]</code>	<p>Uploads the file specified to the directory specified on the secure file server. The <code><path></code> parameter specifies the directory to which you want to upload the file. It is based on your customer name, and takes the form <code>/Shared/support/<customer_name></code>. If you don't know the path to specify, Contact ThoughtSpot. You may optionally specify the <code>--user</code> and <code>--password</code> to bypass the credentials that were specified when configuring the file server connection with <code>tscli fileserver configure</code>. Before using this command for the first time, you need to set up the file server connection using <code>tscli fileserver configure</code>.</p>
<code>tscli firewall close-ports</code>	<p>Closes given ports through firewall on all nodes. Takes a list of ports to close, comma separated. Only closes ports which were previously opened using "open-ports". Ignores ports which were not previously opened with "open-ports" or were already closed.</p>
<code>tscli firewall disable</code>	<p>Disable firewall.</p>
<code>tscli firewall enable</code>	<p>Enable firewall.</p>
<code>tscli firewall open-ports <ports></code>	<p>Opens given ports through firewall on all nodes. Takes a list of ports to open, comma separated. Ignores</p>

Command	Description
	ports which are already open. Some essential ports are always kept open (e.g. ssh), they are not affected by this command or by "close-ports".
<code>tscli firewall status</code>	Shows whether firewall is currently enabled or disabled.
<code>tscli ldap add-cert <name> <certificate></code>	Adds an SSL certificate for LDAP. Use only if LDAP has been configured without SSL and you wish to add it. Use <code><name></code> to supply an alias for the certificate you are installing.
<code>tscli ldap configure</code>	Configures LDAP using an interactive script. You can see detailed instructions for setting up LDAP in About LDAP integration .
<code>tscli ldap purge-configuration</code>	Purges (removes) any existing LDAP configuration.
<pre>tscli logs collect --include <selector glob> [--exclude <selector glob>] [--since <hours,minutes,days> --from <yyyymmdd-HH:MM> --to <yyyymmdd-HH:MM>] [--out <path>] [--maxsize <size_in_MB_or_GB>] [--sizeonly]</pre>	<p>Extracts logs from the cluster. Does not include any logs that have been deleted due to log rotation.</p> <p>Required parameters are:</p> <ul style="list-style-type: none"> • <code>--include <selector glob></code> is a comma separated list of logs to include. Each entry is either a selector (one of all, orion, system, or ts) or a glob for matching files. Anything starting with / is assumed to be a glob pattern and interpreted via <code>find(1)</code>. Other entries are ignored. TIP: put single quotes around the parameter value to prevent undesired glob expansion. <p>And a time window made up of either:</p> <ul style="list-style-type: none"> • <code>--since <hours,minutes,days></code> is a time in the past for where log collection begins, ending at the present time. Specify a human readable duration string, e.g. 4h (4 hours), 30m (30 minutes), 1d (1 day). <p>Or both:</p>

Command	Description
	<ul style="list-style-type: none"> • <code>--from <yyyymmdd-HH:MM></code> is a timestamp for where to begin log collection. It must be of the form: yyyymmdd-HH:MM. • <code>--to <yyyymmdd-HH:MM></code> is a timestamp for where to end log collection. It must be of the form: yyyymmdd-HH:MM. <p>Optional parameters are:</p> <ul style="list-style-type: none"> • <code>--exclude <selector glob></code> is a comma separated list of logs to exclude. Each entry is either a selector (one of orion, system, or ts) or a glob for matching files. Anything starting with / is assumed to be a glob pattern and interpreted via <code>find(1)</code>. • <code>--out <path></code> is the location where log tarball is written. If not specified, the tarball will be written in <code>/tmp</code>. • <code>--maxsize</code> is the maximum size to allow. Only fetches logs if the total size is smaller than this value. Can be specified in megabytes or gigabytes, e.g. 100MB, 10GB. • <code>--sizeonly</code> means do not collect logs. Just report the size.
<pre>tscli logs runcmd -- cmd <command> [--include <selector glob>] [--exclude <selector glob>] [--since <hours,minutes,days> --from <yyyymmdd-HH:MM> --to <yyyymmdd-HH:MM>] [--outfile <path>] [--outdir <directory_path>] [--cmd_infmt [C U]] [--cmd_outfmt [C U]]</pre>	<p>Runs a Unix command on logs in the cluster matching the given constraints. Results are reported as text dumped to standard out, the specified output file, or as tarballs dumped into the specified directory.</p> <p>Required parameters are:</p> <ul style="list-style-type: none"> • <code>--cmd <command></code> is a Unix command to be run on the selected logs. Use single quotes to escape spaces, etc. Language used to specify the command has following rules.

Command	Description
	<p>1. A logfile and its corresponding result file can be referenced using the keywords SRCFILE and DSTFILE. E.g. 'cp SRCFILE DSTFILE'</p> <p>2. If there is no reference to DSTFILE in the command, '> DSTFILE' will be appended to the command for output redirection. E.g. 'du -sch SRCFILE' gets automatically translated to 'du -sch SRCFILE > DSTFILE'</p> <p>3. If there is no reference to SRCFILE, the content of the log is streamed to the command using a pipe. E.g. 'tail -n100 grep ERROR' gets automatically translated to 'cat SRCFILE tail -n100 grep ERROR > DSTFILE'</p> <ul style="list-style-type: none"> • --include <selector glob> is a comma separated list of logs to include. Each entry is either a selector (one of all, orion, system, or ts) or a glob for matching files. Anything starting with / is assumed to be a glob pattern and interpreted via find(1). Other entries are ignored. TIP: put single quotes around the parameter value to prevent undesired glob expansion. <p>And a time window made up of either:</p> <ul style="list-style-type: none"> • --since <hours,minutes,days> is a time in the past for where log collection begins, ending at the present time. Specify a human readable duration string, e.g. 4h (4 hours), 30m (30 minutes), 1d (1 day). <p>Or both:</p> <ul style="list-style-type: none"> • --from <yyyymmdd-HH:MM> is a timestamp for where to begin log collection. It must be of the form: yyyymmdd-HH:MM. • --to <yyyymmdd-HH:MM> is a timestamp for where to end log collection. It must be of the form: yyyymmdd-HH:MM.

Command	Description
	<p>Optional parameters are:</p> <ul style="list-style-type: none"> • <code>--exclude <selector glob></code> is a comma separated list of logs to exclude. Each entry is either a selector (one of orion, system, or ts) or a glob for matching files. Anything starting with / is assumed to be a glob pattern and interpreted via <code>find(1)</code>. • <code>--outfile <path></code> is the file path for printing all the results. By default, results get printed to <code>stdout</code>. • <code>--outdir <directory_path></code> is the directory path for dumping results from each node, with their original directory structure. This may be used as an alternative to printing output to <code>outfile/stdout</code>. • <code>--cmd_infmt [C U]</code> specifies if the input file should be compressed (C) or uncompressed (U) before running the command. Don't use this flag if the command works on both. • <code>--cmd_outfmt [C U]</code> specifies if the output file generated by the command will be compressed (C) or uncompressed (U). Don't use this flag if the output file will be of the same format as the input file.
<pre>tscli monitoring set-config --email <email> --clear_email --heartbeat_interval <heartbeat_interval> --heartbeat_disable --report_interval <report_interval> --report_disable</pre>	<p>Sets the monitoring configuration.</p> <p>Parameters are:</p> <ul style="list-style-type: none"> • <code>--email <email></code> is a comma separated list (no spaces) of email addresses where the cluster will send monitoring information. • <code>--clear_email</code> disables emails by clearing the email configuration. • <code>--heartbeat_interval <heartbeat_interval></code> is the heartbeat email generation interval in seconds. Must be greater than 0. • <code>--heartbeat_disable</code> disables heartbeat email generation.

Command	Description
	<ul style="list-style-type: none"> • <code>--report_interval <report_interval></code> sets the cluster report email generation interval in seconds. Must be greater than 0. • <code>--report_disable</code> disables cluster report email generation.
<code>tscli monitoring show-config</code>	Shows the monitoring configuration.
<pre>tscli nas mount-cifs --server <server_CIFS_address> --path_on_server <path> --mount_point <target> --username <user> --password <password> --uid <uid> --gid <gid></pre>	<p>Mounts a CIFS device on all nodes.</p> <p>Parameters are:</p> <ul style="list-style-type: none"> • <code>--server <server_CIFS_address></code> is the device address. • <code>--path_on_server <path></code> is the path on the server to mount (source). • <code>--mount_point <target></code> is the location where the CIFS device should be mounted (target). • <code>--username <user></code> is the username with which to connect to the CIFS device. • <code>--password <password></code> is the CIFS password. • <code>--uid <uid></code> is the uid that will own all files or directories on the mounted filesystem, when the server does not provide ownership information. See the man page for <code>mount.cifs</code> for more details. • <code>--gid <gid></code> is the gid that will own all files or directories on the mounted filesystem, when the server does not provide ownership information. See the man page for <code>mount.cifs</code> for more details.
<pre>tscli nas mount-nfs --server <server_NFS_address> --path_on_server <path> --mount_point <target></pre>	<p>Mounts a NFS device on all nodes.</p> <p>Parameters are:</p> <ul style="list-style-type: none"> • <code>--server <server_NFS_address></code> is the device address. • <code>--path_on_server <path></code> is the path on server to mount (source).

Command	Description
	<ul style="list-style-type: none"> • <code>--mount_point <target></code> is the location where the NFS device should be mounted (target).
<code>tscli nas unmount --dir <directory></code>	Unmounts all devices from the specified directory location.
<code>tscli node ls</code>	Lists all nodes in the cluster.
<code>tscli os find-package <package_name></code>	<p>Lists all packages and versions included in the product image whose name contains <code><package_name></code>. Package names you can specify are:</p> <ul style="list-style-type: none"> • alert • backup • callhome • cluster • event • fileserver • firewall • ldap • logs • monitoring • node • os • release • smtp • snapshot • ssl • storage • support
<code>tscli os list-packages</code>	Lists all packages and versions included in the product image.
<code>tscli release</code>	Prints information about the release contained in the specified release file.

Command	Description
info <release>	
tscli saml configure	Configures SAML.
tscli saml purge-configuration	Purges any existing SAML configuration.
tscli security clear-min-tls-version	Clears any customizations for the minimum TLS version to support.
tscli security set-min-tls-version {1.0 1.1 1.2}	Sets the minimum SSL version to be supported by the ThoughtSpot application. Please ensure that client browsers are enabled for this version or newer. It is recommended that you set the version to 1.2.
tscli security ssl-off	Disables SSL authentication for the ThoughtSpot application.
tscli security ssl-on	Enables SSL authentication for the ThoughtSpot application.
tscli security ssl-status	Shows whether of SSL authentication is enabled or disabled for the ThoughtSpot application.
tscli security tls-status	Prints the status of TLS support.
tscli smtp reset-canonical-mapping	Deletes the current postmap mapping.
tscli smtp set-canonical-mapping <new_key> <new_value>	Sets a new postmap mapping.
tscli smtp set-mailfromname <email_address>	Sets the mailname, from which email alerts are sent, for the cluster.
tscli smtp set-mailname <domain>	Sets the mailname, where email alerts are sent, for the cluster.
tscli smtp	Sets the relayhost for SMTP (email) sent from the cluster.

Command	Description
<code>set-relayhost <IP_address></code>	
<code>tscli smtp show-canonical-mapping</code>	Shows the current postmap mapping.
<code>tscli smtp show-mailfromname</code>	Shows the mailname, from which email alerts are sent, for the cluster.
<code>tscli smtp show-mailname</code>	Shows the mailname, where email alerts are sent, for the cluster.
<code>tscli smtp show-relayhost</code>	Shows the relayhost for SMTP (email) sent from the cluster. If there is no relayhost configured, the command shows "NOT FOUND".
<pre data-bbox="279 861 616 958">tscli snapshot backup [--mode {full light dataless}] <name> <directory></pre>	<p>Same as the <code>tscli backup create</code> command.</p> <p>Pulls a snapshot and saves it as a backup where:</p> <ul style="list-style-type: none"> • <code><name></code> is the name of the snapshot to use. • <code><directory></code> is the new directory that will be created for the backup. This directory must not already exist. <p>Use <code>--mode</code> to specify the type of backup.</p>
<code>tscli snapshot create <name> <reason></code>	Creates a new snapshot with the name and reason provided.
<code>tscli snapshot delete <name></code>	Deletes the named snapshot.
<code>tscli snapshot ls</code>	Lists available snapshots and their size.
<code>tscli ssl add-cert</code>	Adds SSL certificate, key pair.

Command	Description
<key> <certificate>	
tscli ssl off	Disables SSL. Disabling SSL will stop users from seeing a security warning when accessing ThoughtSpot from a browser if there is no SSL certificate installed.
tscli ssl on	Enable SSL. If SSL is enabled and there is no certificate, users will see a security warning when accessing ThoughtSpot from a browser.
tscli ssl rm-cert	Removes the existing SSL certificate, if any.
tscli ssl status	Shows whether SSL authentication is enabled or disabled.
tscli storage gc [--log_age <hours>] [--localhost_only]	<p>Before issuing this command, you must stop the cluster using <code>tscli cluster stop</code>. After garbage collection has completed, you can restart the cluster with <code>tscli cluster start</code>.</p> <p>Garbage collects unused storage. Accepts these optional flags:</p> <ul style="list-style-type: none"> <code>--log_age <hours></code> Specifies the number of elapsed hours after which logs will be deleted. Default is 24 hours. <code>--localhost_only</code> If used, only the logs on the localhost will be removed. If not specified, the command acts on the entire cluster. <p>The command frees space in these directories:</p> <pre>/tmp /usr/local/scaligent/logs/ /export/logs/orion /export/logs/oreo /export/logs/hadoop /export/logs/zookeeper</pre>

Command	Description
	cores
tscli support restart-remote	Restarts remote support.
tscli support rm-admin-email	Removes the email address for contacting the customer administrator. Replaces it with the default ThoughtSpot Support email address.
tscli support rm-admin-phone	Removes the phone number for contacting the customer administrator. Replaces it with the default ThoughtSpot Support phone number.
tscli support set-admin-email <email>	Sets the email address for contacting the customer administrator. If you would like to display a blank email address, issue the command tscli support set-admin-email ''.
tscli support set-admin-phone <phone_number>	Sets the phone number for contacting the customer administrator. Specify a phone number using any value (e.g. +1 800-508-7008 Ext. 1). If you would like to display a blank phone number, issue the command tscli support set-admin-phone ''.
tscli support set-remote --addr <support_address> --user <support_user>	Configures the cluster for remote support through SSH tunneling, where <support_address> is the address of support, e.g. tunnel.thoughtspot.com, and <support_user> is the support username.
tscli support show-admin-email	Shows the email address for customer administrator, if set.
tscli support show-admin-phone	Shows the phone number for customer administrator, if set.
tscli support show-remote	Prints the status and configuration of remote support.
tscli support	Starts remote support.

Command	Description
start-remote	
tscli support stop-remote	Stops remote support.

Table 40: tscli optional arguments

Argument	Description
--verbose	Turns on verbose logging to the console. By default, logs are written to both the console and log files, with the log files containing the highest verbosity log messages.
--helpfull	Shows the full help text for all command sections.
--noautoconfig	Will prompt for a y or n for each configuration question.
--autoconfig	Automatically configure properties of the cluster when possible. User may still be prompted for certain inputs.
--yes	Same as --autoconfig. Automatically configure properties of the cluster when possible. User may still be prompted for certain inputs.
--cluster <cluster_name>	Optional. Used to designate the cluster to operate on by name, if it is not detected automatically.
--zoo <zookeeper_servers>	Optional. Used to provide a comma-separated list of Zookeeper servers, when a cluster is not detected automatically.

Formula reference

ThoughtSpot allows you to create derived columns in worksheets using formulas. This reference lists the various operators and functions you can use to create formulas.

You can also see this list of operators and examples from within the Formula Builder by selecting **Formula Assistant**.

Aggregate functions

These functions can be used to aggregate data.

Table 41: Mixed functions for use in formulas

Function	Description	Examples
average	Returns the average of all the values of a column.	<ul style="list-style-type: none">average (revenue)
count	Returns the number of rows in the table containing the column.	<ul style="list-style-type: none">count (product)
cumulative_average	Takes a measure and one or more attributes. Returns the average of the measure, accumulated by the attribute(s) in the order specified.	<ul style="list-style-type: none">cumulative_average (revenue, order date, state)
cumulative_max	Takes a measure and one or more attributes. Returns the maximum of the measure, accumulated by the attribute(s) in the order specified.	<ul style="list-style-type: none">cumulative_max (revenue, state)
cumulative_min	Takes a measure and one or more attributes. Returns the minimum of the measure, accumulated by the attribute(s) in the order specified.	<ul style="list-style-type: none">cumulative_min (revenue, campaign)

Function	Description	Examples
cumulative_sum	Takes a measure and one or more attributes. Returns the sum of the measure, accumulated by the attribute(s) in the order specified.	<ul style="list-style-type: none"> • <code>cumulative_sum (revenue, order date)</code>
group_average	Takes a measure and one or more attributes. Returns the average of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_average (revenue, customer region, state)</code>
group_count	Takes a measure and one or more attributes. Returns the count of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_count (revenue, customer region)</code>
group_max	Takes a measure and one or more attributes. Returns the maximum of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_max (revenue, customer region)</code>
group_min	Takes a measure and one or more attributes. Returns the minimum of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_min (revenue, customer region)</code>
group_stddev	Takes a measure and one or more attributes. Returns the standard deviation of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_stddev (revenue, customer region)</code>
group_sum	Takes a measure and one or more attributes. Returns the sum of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • <code>group_sum (revenue, customer region)</code>

Function	Description	Examples
group_unique_count	Takes a measure and one or more attributes. Returns the unique count of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • group_unique_count (product , supplier)
group_variance	Takes a measure and one or more attributes. Returns the variance of the measure grouped by the attribute(s).	<ul style="list-style-type: none"> • group_variance (revenue, customer region)
max	Returns the maximum value of a column.	<ul style="list-style-type: none"> • max (sales)
min	Returns the minimum value of a column.	<ul style="list-style-type: none"> • min (revenue)
moving_average	Takes a measure, two integers to define the window to aggregate over, and one or more attributes. The window is (current - Num1...Current + Num2) with both end points being included in the window. For example, "1,1" will have a window size of 3. To define a window that begins before Current, specify a negative number for Num2. Returns the average of the measure over the given window. The attributes are the ordering columns used to compute the moving average.	<ul style="list-style-type: none"> • moving_average (revenue, 2, 1, customer region)
moving_max	Takes a measure, two integers to define the window to aggregate over, and one or more attributes. The window	<ul style="list-style-type: none"> • moving_max (complaints, 1, 2, store name)

Function	Description	Examples
	<p>is (current - Num1...Current + Num2) with both end points being included in the window.</p> <p>For example, "1,1" will have a window size of 3. To define a window that begins before Current, specify a negative number for Num2. Returns the maximum of the measure over the given window. The attributes are the ordering columns used to compute the moving maximum.</p>	
moving_min	<p>Takes a measure, two integers to define the window to aggregate over, and one or more attributes. The window is (current - Num1...Current + Num2) with both end points being included in the window.</p> <p>For example, "1,1" will have a window size of 3. To define a window that begins before Current, specify a negative number for Num2. Returns the minimum of the measure over the given window. The attributes are the ordering columns used to compute the moving minimum.</p>	<ul style="list-style-type: none"> • <code>moving_min (defects, 3, 1, product)</code>
moving_sum	<p>Takes a measure, two integers to define the window to aggregate over, and one or more attributes. The window is (current - Num1...Current +</p>	<ul style="list-style-type: none"> • <code>moving_sum (revenue, 1, 1, order date)</code>

Function	Description	Examples
	Num2) with both end points being included in the window. For example, "1,1" will have a window size of 3. To define a window that begins before Current, specify a negative number for Num2. Returns the sum of the measure over the given window. The attributes are the ordering columns used to compute the moving sum.	
stddev	Returns the standard deviation of all values of a column.	<ul style="list-style-type: none"> • <code>stddev (revenue)</code>
sum	Returns the sum of all the values of a column.	<ul style="list-style-type: none"> • <code>sum (revenue)</code>
unique count	Returns the number of unique values of a column.	<ul style="list-style-type: none"> • <code>unique count (customer)</code>
variance	Returns the variance of all the values of a column.	<ul style="list-style-type: none"> • <code>variance (revenue)</code>

Conversion functions

These functions can be used to convert data from one data type to another.

Conversion to or from date data types is not supported.

Table 42: Conversion functions for use in formulas

Function	Description	Examples
to_bool	Returns the input as a boolean (true or false).	<ul style="list-style-type: none"> • <code>to_bool (0) = false</code> • <code>to_bool (married)</code>
to_date	Accepts a date represented as an integer or text string, and a second string parameter	<ul style="list-style-type: none"> • <code>to_date (date_sold, '%Y-%m-%d')</code>

Function	Description	Examples
	that can include strftime date formatting elements. Replaces all the valid strftime date formatting elements with their string counterparts and returns the result. Does not accept epoch formatted dates as input.	
to_double	Returns the input as a double.	<ul style="list-style-type: none"> <code>to_double ('3.14') = 3.14</code> <code>to_double (revenue * .01)</code>
to_integer	Returns the input as an integer.	<ul style="list-style-type: none"> <code>to_integer ('45') + 1 = 46</code> <code>to_integer (price + tax - cost)</code>
to_string	Returns the input as a text string.	<ul style="list-style-type: none"> <code>to_string (45 + 1) = '46'</code> <code>to_string (revenue - cost)</code>

Date functions

Table 43: Date functions for use in formulas

Function	Description	Examples
add_days	Returns the result of adding the specified number of days to the given date.	<ul style="list-style-type: none"> <code>add_days (01/30/2015, 5) = 02/04/2015</code> <code>add_days (invoiced, 30)</code>
date	Returns the date portion of a given date.	<ul style="list-style-type: none"> <code>date (home visit)</code>
day	Returns the number (1-31) of the day for the given date.	<ul style="list-style-type: none"> <code>day (01/15/2014) = 15</code> <code>day (date ordered)</code>
day_number_of_week	Returns the number (1-7) of the day in a week for the given date with 1 being Monday and 7 being Sunday.	<ul style="list-style-type: none"> <code>day_number_of_week (01/30/2015) = 6</code> <code>day_number_of_week (shipped)</code>

Function	Description	Examples
day_number_of_year	Returns the number (1-366) of the day in a year for the given date.	<ul style="list-style-type: none"> • <code>day_number_of_year (01/30/2015) = 30</code> • <code>day_number_of_year (invoiced)</code>
day_of_week	Returns the day of the week for the given date.	<ul style="list-style-type: none"> • <code>day_of_week (01/30/2015) = Friday</code> • <code>day_of_week (serviced)</code>
diff_days	Subtracts the second date from the first date and returns the result in number of days, rounded down if not exact.	<ul style="list-style-type: none"> • <code>diff_days (01/15/2014, 01/17/2014) = -2</code> • <code>diff_days (purchased, shipped)</code>
diff_time	Subtracts the second date from the first date and returns the result in number of seconds.	<ul style="list-style-type: none"> • <code>diff_time (01/01/2014, 01/01/2014) = -86,400</code> • <code>diff_time (clicked, submitted)</code>
hour_of_day	Returns the hour of the day for the given date.	<ul style="list-style-type: none"> • <code>hour_of_day (received)</code>
is_weekend	Returns true if the given date falls on a Saturday or Sunday.	<ul style="list-style-type: none"> • <code>is_weekend (01/31/2015) = true</code> • <code>is_weekend (emailed)</code>
month	Returns the month from the given date.	<ul style="list-style-type: none"> • <code>month (01/15/2014) = January</code> • <code>month (date ordered)</code>
month_number	Returns the number (1-12) of the month for the given date.	<ul style="list-style-type: none"> • <code>month_number (09/20/2014) = 9</code> • <code>month_number (purchased)</code>
now	Returns the current timestamp.	<ul style="list-style-type: none"> • <code>now ()</code>

Function	Description	Examples
start_of_month	Returns the date for the first day of the month for the given date.	<ul style="list-style-type: none"> • <code>start_of_month (01/31/2015) = Jan FY 2015</code> • <code>start_of_month (shipped)</code>
start_of_quarter	Returns the date for the first day of the quarter for the given date.	<ul style="list-style-type: none"> • <code>start_of_quarter (09/18/2015) = Q3 FY 2015</code> • <code>start_of_quarter (sold)</code>
start_of_week	Returns the date for the first day of the week for the given date.	<ul style="list-style-type: none"> • <code>start_of_week (06/01/2015) = 05/30/2015 Week</code> • <code>start_of_week (emailed)</code>
start_of_year	Returns the date for the first day of the year for the given date.	<ul style="list-style-type: none"> • <code>start_of_year (02/15/2015) = FY 2015</code> • <code>start_of_year (joined)</code>
time	Returns the time portion of a given date.	<ul style="list-style-type: none"> • <code>time (3/1/2002 10:32) = 10:32</code> • <code>time (call began)</code>
year	Returns the year from the given date.	<ul style="list-style-type: none"> • <code>year (01/15/2014) = 2014</code> • <code>year (date ordered)</code>

Mixed functions

These functions can be used with text and numeric data types.

Table 44: Mixed functions for use in formulas

Function	Description	Examples
<code>!=</code>	Returns true if the first value is not equal to the second value.	<ul style="list-style-type: none"> • <code>3 != 2 = true</code> • <code>revenue != 1000000</code>
<code><</code>	Returns true if the first value is less than the second value.	<ul style="list-style-type: none"> • <code>3 < 2 = false</code> • <code>revenue < 1000000</code>

Function	Description	Examples
<code><=</code>	Returns true if the first value is less than or equal to the second value.	<ul style="list-style-type: none"> <code>1 <= 2 = true</code> <code>revenue <= 1000000</code>
<code>=</code>	Returns true if the first value is equal to the second value.	<ul style="list-style-type: none"> <code>2 = 2 = true</code> <code>revenue = 1000000</code>
<code>></code>	Returns true if the first value is greater than the second value.	<ul style="list-style-type: none"> <code>3 > 2 = true</code> <code>revenue > 1000000</code>
<code>>=</code>	Returns true if the first value is greater than or equal to the second value.	<ul style="list-style-type: none"> <code>3 >= 2 = true</code> <code>revenue >= 1000000</code>
<code>greatest</code>	Returns the larger of the values.	<ul style="list-style-type: none"> <code>greatest (20, 10) = 20</code> <code>greatest (q1 revenue, q2 revenue)</code>
<code>least</code>	Returns the smaller of the values.	<ul style="list-style-type: none"> <code>least (20, 10) = 10</code> <code>least (q1 revenue, q2 revenue)</code>

Number functions

Table 45: Number functions for use in formulas

Function	Description	Examples
<code>*</code>	Returns the result of multiplying both numbers.	<ul style="list-style-type: none"> <code>3 * 2 = 6</code> <code>price * taxrate</code>
<code>+</code>	Returns the result of adding both numbers.	<ul style="list-style-type: none"> <code>1 + 2 = 3</code> <code>price + shipping</code>
<code>-</code>	Returns the result of subtracting the second number from the first.	<ul style="list-style-type: none"> <code>3 - 2 = 1</code> <code>revenue - tax</code>

Function	Description	Examples
/	Returns the result of dividing the first number by the second.	<ul style="list-style-type: none"> • <code>6 / 3 = 2</code> • <code>markup / retail price</code>
^	Returns the first number raised to the power of the second.	<ul style="list-style-type: none"> • <code>3 ^ 2 = 9</code> • <code>width ^ 2</code>
abs	Returns the absolute value.	<ul style="list-style-type: none"> • <code>abs (-10) = 10</code> • <code>abs (profit)</code>
acos	Returns the inverse cosine in degrees.	<ul style="list-style-type: none"> • <code>acos (0.5) = 60</code> • <code>acos (cos-satellite-angle)</code>
asin	Returns the inverse sine (specified in degrees).	<ul style="list-style-type: none"> • <code>asin (0.5) = 30</code> • <code>asin (sin-satellite-angle)</code>
atan	Returns the inverse tangent in degrees.	<ul style="list-style-type: none"> • <code>atan (1) = 45</code> • <code>atan (tan-satellite-angle)</code>
atan2	Returns the inverse tangent in degrees.	<ul style="list-style-type: none"> • <code>atan2 (10, 10) = 45</code> • <code>atan2 (longitude, latitude)</code>
cbrt	Returns the cube root of a number.	<ul style="list-style-type: none"> • <code>cbrt (27) = 3</code> • <code>cbrt (volume)</code>
ceil	Returns the smallest following integer.	<ul style="list-style-type: none"> • <code>ceil (5.9) = 6</code> • <code>ceil (growth rate)</code>
cos	Returns the cosine of an angle (specified in degrees).	<ul style="list-style-type: none"> • <code>cos (63) = 0.45</code> • <code>cos (beam angle)</code>
cube	Returns the cube of a number.	<ul style="list-style-type: none"> • <code>cube (3) = 27</code> • <code>cube (length)</code>
exp	Returns Euler's number (~2.718) raised to a power.	<ul style="list-style-type: none"> • <code>exp (2) = 7.38905609893</code> • <code>exp (growth)</code>

Function	Description	Examples
exp2	Returns 2 raised to a power.	<ul style="list-style-type: none"> • <code>exp2 (3) = 8</code> • <code>exp2 (growth)</code>
floor	Returns the largest previous integer.	<ul style="list-style-type: none"> • <code>floor (5.1) = 5</code> • <code>floor (growth rate)</code>
ln	Returns the natural logarithm.	<ul style="list-style-type: none"> • <code>ln (7.38905609893) = 2</code> • <code>ln (distance)</code>
log10	Returns the logarithm with base 10.	<ul style="list-style-type: none"> • <code>log10 (100) = 2</code> • <code>log10 (volume)</code>
log2	Returns the logarithm with base 2 (binary logarithm).	<ul style="list-style-type: none"> • <code>log2 (32) = 5</code> • <code>log2 (volume)</code>
mod	Returns the remainder of first number divided by the second number.	<ul style="list-style-type: none"> • <code>mod (8, 3) = 2</code> • <code>mod (revenue, quantity)</code>
pow	Returns the first number raised to the power of the second number.	<ul style="list-style-type: none"> • <code>pow (5, 2) = 25</code> • <code>pow (width, 2)</code>
random	Returns a random number between 0 and 1.	<ul style="list-style-type: none"> • <code>random () = .457718</code> • <code>random ()</code>
round	Returns the first number rounded to the second number (the default is 1).	<ul style="list-style-type: none"> • <code>round (35.65, 10) = 40</code> • <code>round (battingavg, 100)</code>
safe_divide	Returns the result of dividing the first number by the second. If the second number is 0, returns 0 instead of NaN (not a number).	<ul style="list-style-type: none"> • <code>safe_divide (12, 0) = 0</code> • <code>safe_divide (total_cost, units)</code>

Function	Description	Examples
sign	Returns +1 if the number is greater than zero, -1 if less than zero, 0 if zero.	<ul style="list-style-type: none"> • sign (-250) = -1 • sign (growth rate)
sin	Returns the sine of an angle (specified in degrees).	<ul style="list-style-type: none"> • sin (35) = 0.57 • sin (beam angle)
spherical_distance	Returns the distance in km between two points on Earth.	<ul style="list-style-type: none"> • spherical_distance (37.465191, -122.153617, 37.421962, -122.142174) = 4,961.96 • spherical_distance (start_latitude, start_longitude, start_latitude, start_longitude)
sq	Returns the square of a numeric value.	<ul style="list-style-type: none"> • sq (9) = 81 • sq (width)
sqrt	Returns the square root.	<ul style="list-style-type: none"> • sqrt (9) = 3 • sqrt (area)
tan	Returns the tangent of an angle (specified in degrees).	<ul style="list-style-type: none"> • tan (35) = 0.7 • tan (beam angle)

Operators

Table 46: Operators for use in formulas

Operator	Descriptions	Examples
and	Returns true when both conditions are true, otherwise returns false.	<ul style="list-style-type: none"> • (1 = 1) and (3 > 2) = true • lastname = 'smith' and state = 'texas'
if...then...else	Conditional operator.	<ul style="list-style-type: none"> • if (3 > 2) then 'bigger' else 'not bigger'

Operator	Descriptions	Examples
		<ul style="list-style-type: none"> if (cost > 500) then 'flag' else 'approve'
ifnull	Returns the first value if it is not null, otherwise returns the second.	<ul style="list-style-type: none"> ifnull (cost, 'unknown')
isnull	Returns true if the value is null.	<ul style="list-style-type: none"> isnull (phone)
not	Returns true if the condition is false, otherwise returns false.	<ul style="list-style-type: none"> not (3 > 2) = false not (state = 'texas')
or	Returns true when either condition is true, otherwise returns false.	<ul style="list-style-type: none"> (1 = 5) or (3 > 2) = true state = 'california' or state = 'oregon'

Text functions

Table 47: Text functions for use in formulas

Function	Description	Examples
concat	Returns the two values as a concatenated text string.	<ul style="list-style-type: none"> concat ('hay', 'stack') = 'haystack' concat (last_name, first_name)
contains	Returns true if the first string contains the second string, otherwise returns false.	<ul style="list-style-type: none"> contains ('broomstick', 'room') = true contains (product, 'trial version')
edit_distance	Accepts two text strings. Returns the edit distance (minimum number of operations required to transform one string into the other) as an integer. Works with strings under 1023 characters.	<ul style="list-style-type: none"> edit_distance ('attorney', 'atty') = 4 edit_distance (color, 'red')

Function	Description	Examples
edit_distance_with_cap	Accepts two text strings and an integer to specify the upper limit cap for the edit distance (minimum number of operations required to transform one string into the other). If the edit distance is less than or equal to the specified cap, returns the edit distance. If it is higher than the cap, returns the cap plus 1. Works with strings under 1023 characters.	<ul style="list-style-type: none"> edit_distance_with_cap ('pokemon go', 'minecraft pixelmon', 3) = 4 edit_distance_with_cap (event, 'burning man', 3)
similar_to	Accepts a document text string and a search text string. Returns true if relevance score (0-100) of the search string with respect to the document is greater than or equal to 20. Relevance is based on edit distance, number of words in the query, and length of words in the query which are present in the document.	<ul style="list-style-type: none"> similar_to ('hello world', 'hello swirl') = true similar_to (current team, drafted by)
similarity	Accepts a document text string and a search text string. Returns the relevance score (0-100) of the search string with respect to the document. Relevance is based on edit distance, number of words in the query, and length of words in the query which are present in the document. If the two strings are an exact match, returns 100.	<ul style="list-style-type: none"> similarity ('where is the burning man concert', 'burning man') = 46 similarity (tweet1, tweet2)

Function	Description	Examples
spells_like	Accepts two text strings. Returns true if they are spelled similarly and false if they are not. Works with strings under 1023 characters.	<ul style="list-style-type: none"> spells_like ('thouhgtpot', 'thoughtspot') = true spells_like (studio, distributor)
strlen	Returns the length of the text.	<ul style="list-style-type: none"> strlen ('smith') = 5 strlen (lastname)
strpos	Returns the numeric position (starting from 0) of the first occurrence of the second string in the first string, or -1 if not found.	<ul style="list-style-type: none"> strpos ('haystack_with_needles', 'needle') = 14 strpos (complaint, 'lawyer')
substr	Returns the portion of the given string, beginning at the location specified (starting from 0), and of the given length.	<ul style="list-style-type: none"> substr ('persnickety', 3, 7) = snicket substr (lastname, 0, 5)

Date and time formats reference

This is a list of all the date and time formats you can load into ThoughtSpot, whether using data upload from the browser or tsload.

Using ThoughtSpot Loader

For date data types, the default format is yearmonthday e.g. "Dec 30th, 2001" and is represented as 20011230. Use the date format specifications supported in the [strftime library function](#).

For time and datetime data types, the default is yearmonthday hour:minute:second e.g. Dec 30th, 2001 1:15:12 and is represented as 20011230 01:15:12. Use the datetime format specifications supported in the [strftime library function](#).

Using data upload from a browser

These date and time formats are supported in an Excel or CSV file when uploading via the browser:

- 1/30/2014
- 2014-01-30
- 2014-1-9
- 30-Jan-2014
- 2014-Jan-13
- 2014-01-30 10:32 AM
- 2014-01-30 14:52
- 2014-01-30 10:32:22
- 2014-01-30 10:32:22 AM
- 2014-01-30 10:32:22.0
- 2014-01-30 10:32:22.0 AM
- 2014-01-30 10:32:22.000
- 2014-01-30 10:32:22.000 AM
- 1/9/2014
- 30-Jan-14
- 01-Mar-02 (assumes 2002)
- 3/1/2002 10:32 AM
- 3/1/2002 14:52
- 3/1/2002 10:32:22
- 3/1/2002 10:32:22 AM
- 3/1/2002 10:32:22.0
- 3/1/2002 10:32:22.0 AM
- 3/1/2002 10:32:22.000
- 3/1/2002 10:32:22.000 AM
- 30-Jan-14 10:32 AM

- 30-Jan-14 14:52
- 30-Jan-14 10:32:22
- 30-Jan-14 10:32:22 AM
- 30-Jan-14 10:32:22.0
- 30-Jan-14 10:32:22.0 AM
- 30-Jan-14 10:32:22.000
- 30-Jan-14 10:32:22.000 AM
- Fri Oct 04 2013 3:26 PM
- Fri Oct 04 2013 13:46
- Fri Oct 04 2013 10:32:22
- Fri Oct 04 2013 10:32:22 AM
- Fri Oct 04 2013 10:32:22.0
- Fri Oct 04 2013 10:32:22.0 AM
- Fri Oct 04 2013 10:32:22.000
- Fri Oct 04 2013 10:32:22.000 AM
- 14:52
- 10:32 AM
- 10:32:22
- 10:32:22 AM
- 10:32:22.0
- 10:32:22.000
- 10:32:22.0 AM
- 10:32:22.000 AM

Row level security rules reference

ThoughtSpot allows you to create row level security rules using expressions. If an expression evaluates to "true" for a particular row and group combination, that

group will be able to see that row. This reference lists the various operators and functions you can use to create rules.

For information on how to use the row level security functions and operators, see [About Rule-Based Row Level Security](#). There is a special variable called `ts_groups`, which you can use when creating row level security rules. It fetches a list of the groups that the currently logged in user belongs to. For each row, if the expression in the rule evaluates to 'true' for any one of these groups, that row will be shown to the user.

You can also see this list of operators and examples from within the Rule Builder by selecting **Rule Assistant**.

Conversion functions

These functions can be used to convert data from one data type to another. Conversion to or from date data types is not supported.

Table 48: Conversion functions for use in rules

Function	Description	Examples
<code>to_bool</code>	Returns the input as a boolean (true or false).	<ul style="list-style-type: none"><code>to_bool (0) = false</code>
<code>to_double</code>	Returns the input as a double.	<ul style="list-style-type: none"><code>to_double ('3.14') = 3.14</code>
<code>to_integer</code>	Returns the input as an integer.	<ul style="list-style-type: none"><code>to_integer ('45') + 1 = 46</code>
<code>to_string</code>	Returns the input as a text string.	<ul style="list-style-type: none"><code>to_string (45 + 1) = '46'</code><code>to_string (revenue - cost)</code>

Date functions

Table 49: Date functions for use in rules

Function	Description	Examples
add_days	Returns the result of adding the specified number of days to the given date.	<ul style="list-style-type: none"> • <code>add_days (01/30/2015, 5) = 02/04/2015</code> • <code>add_days (invoiced, 30)</code>
date	Returns the date portion of a given date.	<ul style="list-style-type: none"> • <code>date (home visit)</code>
day	Returns the number (1-31) of the day for the given date.	<ul style="list-style-type: none"> • <code>day (01/15/2014) = 15</code> • <code>day (date ordered)</code>
day_number_of_week	Returns the number (1-7) of the day in a week for the given date with 1 being Monday and 7 being Sunday.	<ul style="list-style-type: none"> • <code>day_number_of_week (01/30/2015) = 6</code> • <code>day_number_of_week (shipped)</code>
day_number_of_year	Returns the number (1-366) of the day in a year for the given date.	<ul style="list-style-type: none"> • <code>day_number_of_year (01/30/2015) = 30</code> • <code>day_number_of_year (invoiced)</code>
day_of_week	Returns the day of the week for the given date.	<ul style="list-style-type: none"> • <code>day_of_week (01/30/2015) = Friday</code> • <code>day_of_week (serviced)</code>
diff_days	Subtracts the second date from the first date and returns the result in number of days, rounded down if not exact.	<ul style="list-style-type: none"> • <code>diff_days (01/15/2014, 01/17/2014) = -2</code> • <code>diff_days (purchased, shipped)</code>
diff_time	Subtracts the second date from the first date and returns the result in number of seconds.	<ul style="list-style-type: none"> • <code>diff_time (01/01/2014, 01/01/2014) = -86,400</code> • <code>diff_time (clicked, submitted)</code>

Function	Description	Examples
hour_of_day	Returns the hour of the day for the given date.	<ul style="list-style-type: none"> • <code>hour_of_day (received)</code>
is_weekend	Returns true if the given date falls on a Saturday or Sunday.	<ul style="list-style-type: none"> • <code>is_weekend (01/31/2015) = true</code> • <code>is_weekend (emailed)</code>
month	Returns the month from the given date.	<ul style="list-style-type: none"> • <code>month (01/15/2014) = January</code> • <code>month (date ordered)</code>
month_number	Returns the number (1-12) of the month for the given date.	<ul style="list-style-type: none"> • <code>month_number (09/20/2014) = 9</code> • <code>month_number (purchased)</code>
now	Returns the current timestamp.	<ul style="list-style-type: none"> • <code>now ()</code>
start_of_month	Returns the epoch for the first day of the month for the given date.	<ul style="list-style-type: none"> • <code>start_of_month (01/31/2015) = 1420099200</code> • <code>start_of_month (shipped)</code>
start_of_quarter	Returns the epoch for the first day of the quarter for the given date.	<ul style="list-style-type: none"> • <code>start_of_quarter (09/18/2015) = 1441090800</code> • <code>start_of_quarter (sold)</code>
start_of_week	Returns the epoch for the first day of the week for the given date.	<ul style="list-style-type: none"> • <code>start_of_week (05/30/2015) = 1432450800</code> • <code>start_of_week (paid)</code>
start_of_year	Returns the epoch for the first day of the fiscal year for the given date.	<ul style="list-style-type: none"> • <code>start_of_year (02/15/2015) = 1420099200</code> • <code>start_of_year (joined)</code>
time	Returns the time portion of a given date.	<ul style="list-style-type: none"> • <code>time (3/1/2002 10:32) = 10:32</code> • <code>time (call began)</code>

Function	Description	Examples
year	Returns the year from the given date.	<ul style="list-style-type: none"> • <code>year (01/15/2014) = 2014</code> • <code>year (date ordered)</code>

Mixed functions

These functions can be used with text and numeric data types.

Table 50: Mixed functions for use in rules

Function	Description	Examples
<code>!=</code>	Returns true if the first value is not equal to the second value.	<ul style="list-style-type: none"> • <code>3 != 2 = true</code> • <code>ts_groups != public</code>
<code>></code>	Returns true if the first value is greater than the second value.	<ul style="list-style-type: none"> • <code>3 > 2 = true</code>
<code>>=</code>	Returns true if the first value is greater than or equal to the second value.	<ul style="list-style-type: none"> • <code>3 >= 2 = true</code>
<code>=</code>	Returns true if the first value is equal to the second value.	<ul style="list-style-type: none"> • <code>2 = 2 = true</code> • <code>ts_groups = region</code>
<code><</code>	Returns true if the first value is less than the second value.	<ul style="list-style-type: none"> • <code>3 < 2 = false</code>
<code><=</code>	Returns true if the first value is less than or equal to the second value.	<ul style="list-style-type: none"> • <code>3 <= 2 = true</code>

Number functions

Table 51: Number functions for use in rules

Function	Description	Examples
<code>*</code>	Returns the result of multiplying both numbers.	<ul style="list-style-type: none"> • <code>3 * 2 = 6</code>

Function	Description	Examples
		<ul style="list-style-type: none"> • <code>price * taxrate</code>
+	Returns the result of adding both numbers.	<ul style="list-style-type: none"> • <code>1 + 2 = 3</code> • <code>price + shipping</code>
-	Returns the result of subtracting the second number from the first.	<ul style="list-style-type: none"> • <code>3 - 2 = 1</code> • <code>revenue - tax</code>
/	Returns the result of dividing the first number by the second.	<ul style="list-style-type: none"> • <code>6 / 3 = 2</code> • <code>markup / retail price</code>
^	Returns the first number raised to the power of the second.	<ul style="list-style-type: none"> • <code>3 ^ 2 = 9</code> • <code>width ^ 2</code>
abs	Returns the absolute value.	<ul style="list-style-type: none"> • <code>abs (-10) = 10</code> • <code>abs (profit)</code>
acos	Returns the inverse cosine in degrees.	<ul style="list-style-type: none"> • <code>acos (0.5) = 60</code> • <code>acos (cos-satellite-angle)</code>
asin	Returns the inverse sine (specified in degrees).	<ul style="list-style-type: none"> • <code>asin (0.5) = 30</code> • <code>asin (sin-satellite-angle)</code>
atan	Returns the inverse tangent in degrees.	<ul style="list-style-type: none"> • <code>atan (1) = 45</code> • <code>atan (tan-satellite-angle)</code>
atan2	Returns the inverse tangent in degrees.	<ul style="list-style-type: none"> • <code>atan2 (10, 10) = 45</code> • <code>atan2 (longitude, latitude)</code>
cbrt	Returns the cube root of a number.	<ul style="list-style-type: none"> • <code>cbrt (27) = 3</code> • <code>cbrt (volume)</code>
ceil	Returns the smallest following integer.	<ul style="list-style-type: none"> • <code>ceil (5.9) = 6</code> • <code>ceil (growth rate)</code>

Function	Description	Examples
cos	Returns the cosine of an angle (specified in degrees).	<ul style="list-style-type: none"> cos (63) = 0.45 cos (beam angle)
cube	Returns the cube of a number.	<ul style="list-style-type: none"> cube (3) = 27 cube (length)
exp	Returns Euler's number (~2.718) raised to a power.	<ul style="list-style-type: none"> exp (2) = 7.38905609893 exp (growth)
exp2	Returns 2 raised to a power.	<ul style="list-style-type: none"> exp2 (3) = 8 exp2 (growth)
floor	Returns the largest previous integer.	<ul style="list-style-type: none"> floor (5.1) = 5 floor (growth rate)
greatest	Returns the larger of the values.	<ul style="list-style-type: none"> greatest (20, 10) = 20 greatest (q1 revenue, q2 revenue)
least	Returns the smaller of the values.	<ul style="list-style-type: none"> least (20, 10) = 10 least (q1 revenue, q2 revenue)
ln	Returns the natural logarithm.	<ul style="list-style-type: none"> ln (7.38905609893) = 2 ln (distance)
log10	Returns the logarithm with base 10.	<ul style="list-style-type: none"> log10 (100) = 2 log10 (volume)
log2	Returns the logarithm with base 2 (binary logarithm).	<ul style="list-style-type: none"> log2 (32) = 5 log2 (volume)
mod	Returns the remainder of first number divided by the second number.	<ul style="list-style-type: none"> mod (8, 3) = 2 mod (revenue, quantity)
pow	Returns the first number raised to the power of the second number.	<ul style="list-style-type: none"> pow (5, 2) = 25 pow (width, 2)

Function	Description	Examples
random	Returns a random number between 0 and 1.	<ul style="list-style-type: none"> random () = .457718 random ()
round	Returns the first number rounded to the second number (the default is 1).	<ul style="list-style-type: none"> round (35.65, 10) = 40 round (battingavg, 100)
sign	Returns +1 if the number is greater than zero, -1 if less than zero, 0 if zero.	<ul style="list-style-type: none"> sign (-250) = -1 sign (growth rate)
sin	Returns the sine of an angle (specified in degrees).	<ul style="list-style-type: none"> sin (35) = 0.57 sin (beam angle)
spherical_distance	Returns the distance in km between two points on Earth.	<ul style="list-style-type: none"> spherical_distance (37.465191, -122.153617, 37.421962, -122.142174) = 4,961.96 spherical_distance (start_latitude, start_longitude, start_latitude, start_longitude)
sq	Returns the square of a numeric value.	<ul style="list-style-type: none"> sq (9) = 81 sq (width)
sqrt	Returns the square root.	<ul style="list-style-type: none"> sqrt (9) = 3 sqrt (area)
tan	Returns the tangent of an angle (specified in degrees).	<ul style="list-style-type: none"> tan (35) = 0.7 tan (beam angle)

Operators

Table 52: Operators for use in rules

Operator	Descriptions	Examples
if...then...else	Conditional operator.	<ul style="list-style-type: none"> if (3 > 2) then 'bigger' else 'not bigger' if (country = 'USA') then 'US_group' = ts_groups else false
isnull	Returns true if the value is null.	<ul style="list-style-type: none"> isnull (phone)
ifnull	Returns the first value if it is not null, otherwise returns the second.	<ul style="list-style-type: none"> ifnull (cost, 'unknown')
not	Returns true if the condition is false, otherwise returns false.	<ul style="list-style-type: none"> not (3 > 2) = false not (region contains 'west')
or	Returns true when either condition is true, otherwise returns false.	<ul style="list-style-type: none"> (1 = 5) or (3 > 2) = true (ts_groups = region) or (ts_groups = state)

Text functions

Table 53: Text functions for use in rules

Function	Description	Examples
concat	Returns the two values as a concatenated text string.	<ul style="list-style-type: none"> concat ('hay', 'stack') = 'haystack' concat (region , 'sales') = ts_groups
contains	Returns true if the first string contains the second string, otherwise returns false.	<ul style="list-style-type: none"> contains ('broomstick', 'room') = true contains (country, 'US')

Function	Description	Examples
strlen	Returns the length of the text.	<ul style="list-style-type: none"> • <code>strlen ('smith') = 5</code>
strpos	Returns the numeric position (starting from 0) of the first occurrence of the second string in the first string, or -1 if not found.	<ul style="list-style-type: none"> • <code>strpos ('haystack_with_needles', 'needle') = 14</code>
substr	Returns the portion of the given string, beginning at the location specified (starting from 0), and of the given length.	<ul style="list-style-type: none"> • <code>substr ('persnickety', 3, 7) = 'snicket'</code>

Variables

These variables can be used in your expressions.

Table 54: Mixed functions for use in formulas

Function	Description	Examples
ts_groups	Returns the list all the groups the current logged in user belongs to. For any row, if the expression evaluates to true for any of the groups, the user can see that row.	<ul style="list-style-type: none"> • <code>ts_groups = east</code>

Appendix

Contact ThoughtSpot

You can contact ThoughtSpot by phone, mail, email, or by filing a support ticket.

File a support ticket

If you encounter a technical issue, file a support ticket using the Support Portal ticket filing system at:

<http://support.thoughtspot.com/>

Please provide as much detail as possible about your issue, to help us resolve it quickly.

You need a Support Portal login to file a ticket. Please contact ThoughtSpot to get an account, if necessary.

Address

ThoughtSpot, Inc.

1 Palo Alto Square, Building 1, Suite 200

Palo Alto, CA 94306

Phone numbers

Table 55: Phone numbers

Phone Number	Description
1-800-508-7008 ext 1	ThoughtSpot Support

Phone Number	Description
1-800-508-7008	Toll free number for ThoughtSpot headquarters.

Email

Table 56: Email addresses

Reason for contacting	Email
For sales inquiries.	sales@thoughtspot.com
For customer support and software update inquiries.	support@thoughtspot.com
For other inquiries.	hello@thoughtspot.com

Appendix

Open source software

ThoughtSpot uses open source libraries. You may request the machine-readable source code from ThoughtSpot and may use the source code subject to the terms and conditions of the applicable open source license.

Refer to our [third party software page](#) for a complete list of our software library and licenses.

Appendix

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