

Joseph R. Velasquez Jr.
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JOSEPH R. VELASQUEZ JR

OBJECTIVE A successful career in Information Technology.

SKILLS & ABILITIES

Leadership and Team Building
Proactive
Creative Problem Solving
Hardware Configuration
MS Office 2007-16

Microsoft SQL Server, MySQL & Access
Adobe Photoshop & Captivate
C#, Java & VBA Essentials
JavaScript & ASP.NET
Web Design with HTML/CSS

EXPERIENCE

DR LEONARD'S HEALTHCARE CORP – PC TECHNICIAN

2011 – Current

Duties

- Design, develop and maintain solutions that improve productivity and data retention
- Computer Maintenance & updates
- Writing SQL Queries for reports
- Keep Call flow going and Tracking down untagged calls
- Troubleshooting hardware & software issues

Accomplishments

- Designed & Developed a new e-learning solution for training
- Built & Designed several Databases that improved productivity of management
- Created an application that cut down the amount of time supervisors spent figuring out employee productivity

GAMESTOP – SALES REP

2008 – 2011

Duties

- Pitched sales promotions and upsells
- Ran registers, kept store clean and organized,
- Provided effective customer service while maintaining sale objectives

HOME WEB SOLUTIONS – SELF EMPLOYED

2006-2008

- Worked with Google products and other marketing tools to advertise non-personal websites

EDUCATION

SOUTHEAST COMMUNITY COLLEGE - COMPUTER INFORMATION TECHNOLOGY

- Lincoln Nebraska, 2014-Current
- Dean's List

LINCOLN HIGH– GENERAL EDUCATION

- Lincoln Nebraska, 1997-2000

LEADERSHIP

MANAGER AT BIG K-MART 1998-2001: Managed multiple departments and personnel

MANAGER AT OFFICE MAX 2001-2002: Managed inventory and layout

GUILD LEADER 2004-2009: Built up and Lead a Gaming coalition of "Guilds" in MMO Eve-Online. Managed funds, diplomacy, and strategic planning.

REFERENCES

CHAD BRESSEALE: cbresseale@drleonards.com, 402-601-3725

PASTOR CLINT K. POPPE: pastorpoppe@goodshepherdlincoln.org, 402-423-7639

LUKE WALSH: ngru.kami@gmail.com, 609-335-4159