

Myers-Briggs Personality Type: ENTJ

SOFT SKILLS

Leadership Empathetic
Critical Thinking Compassionate
Problem-Solving Communications
Organization Time Management
Detail-oriented Collaboration
Strong Work Ethic Creativity

TECHNICAL SKILLS

Figma
Adobe XD, Photoshop, Lightroom
Information Architecture
User Research
Usability Testing
Wireframes + Prototypes
WordPress
Sony A7RII Camera Operation
iWork + Microsoft Office
MacOS + Windows
Social Media Marketing + Management
Point-of-Sale Systems

TRANSFERABLE SKILLS

Strong Customer Relationships
Restaurant Management
Hiring + Training
Performance Evaluation
Proper Grammar + Punctuation
Inventory + Ordering on Budget
Conflict Resolution
Creating + Implementing New Policies +
Procedures

Paige Mangus

UX/UI Designer | Photographer | Graphic Designer

CONTACT + MEDIA

757-679-2140

★ threeclickscreative@gmail.com

<u>www.threeclickscreative.com</u>

in /paigemangus

@ @threeclicks_creative

EDUCATION + RECOGNITION

UX/UI Design Certification

Career Foundry, 2022

Top Food Photographer in

VB

AAS Hospitality Management

Tidewater Community College, 2017

Peer Space, 2020 **High School Diploma**Kempsville High School,

2009

COVER LETTER

As a visionary and creator, I have chosen a new career path in UX/UI Design to make my life a work of art. My experience as an artist thus far includes photography of numerous subjects, both domestically and internationally, coupled with photo editing, graphic design, and now UX/UI design. Given the opportunity, I will gladly prove that I am eager to get started on my venture in the design industry through strong work ethic, motivation, and critical thinking.

With a fifteen-year background in the hospitality industry, I gained exceptional customer service, communication, and time management skills. Always having organization at the top of mind, I am a self-motivated individual who utilizes my personal and professional strengths to set a high level of standard in achieving goals. Attention to detail and presentation are two of my strong suits, with working my best when given creative freedom as a team and also independently.

WORK EXPERIENCE

Freelance Photographer / Graphic Designer

7/2018 - Current

Three Clicks Creative

- Specializes in food photography; weddings, events, real estate, travel, landscape
- Domestic and international
- Design restaurant menus, logos, promotional flyers, merchandise designs
- Manage website and social media accounts

Front of the House Manager

1/2020 - 7/2021

Baker's Crust, Landstown Commons

- Managed an effective team of up to eighteen staff members to ensure proper execution of guests food and beverage with exceptional customer service in a timely manner
- Expedited food in a timely fashion of up to a one hundred and thirty-seven guest capacity
- Prepared food and beverages if staff members were absent or in need of assistance
- Ran nightly paperwork and ensured accurate petty cash amounts
- Mediated and resolved any issues that arose between staff members and/or guests
- Took inventory and ordered all beer, wine, and liquor on a specified weekly budget
- Ensured overall cleanliness and organization by creating nightly, weekly, and monthly cleaning duties and assisted in putting away all operating supplies

Marketing and Media Coordinator

7/2017 - 2/2019

Moliar Hospitality Group

- Managed and designed new websites and social media accounts for Hair of the Dog Eatery Virginia Beach,
 Calypso Bar and Grill, Repeal Bourbon and Burgers, Croakers Neighborhood Grill
- Company photographer and graphic designer for all food and beverage menu items, specials, completed construction company projects, all company events
- Designed visually appealing promotional flyers, merchandise designs, and menus to capture customer engagement
- · Assisted in large event planning
- Responded to customer reviews and provided feedback to management

Assistant General Manager / Bartender

4/2013 - 6/2017

Chicho's Pizza, Oceanfront and Strawbridge

- Assisted with increasing sales of up to 40% at the Strawbridge location within ten months by establishing repeat customers, proper customer service training, modifying entire point-of-sale system at two locations to ensure fast and efficient screen times
- Interacted with guests while bartending, managing, and assisting up to thirteen staff members to ensure proper customer service
- Responsible for daily revenue, store keys, company credit card, front of the house schedule, running nightly reports, weekly alcohol inventory, safety of all guests and staff, organization of all inventory, overall cleanliness

,