

## i'm Business

# Update from Sales

We added Marcopolo (International), Microland and Mobinius (domestic) as customers. We have short fall on both revenue and orders at the end of half-year. However, the overall performance of the organization looks encouraging and are confident that we will do well in the coming months from both Revenue and Orders.



## i'm News

# Announcements

**LUNCH CATERER CHANGE:** The new caterer's contract was cancelled due to quality issues and the old caterer's contract has been reinstated.

### DATES TO REMEMBER –

**REIMBURSEMENTS:** The last date for reimbursement claims for Q2 is 15 Oct.

**INCOME TAX PROOFS:** If you have declared any IT savings during the beginning of the financial year, the proofs for the same must be submitted by September 30 and you have time till October 31. Contact finance for more details..

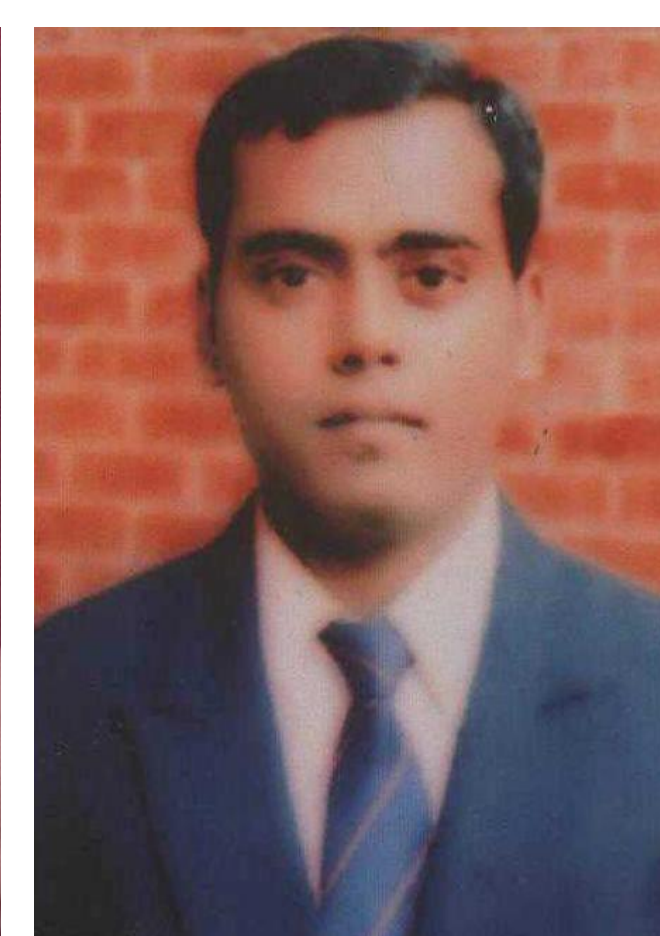
**IM APPS: LAUNCHING REIMBURSEMENTS.** The new version of iManage app is now out and can be downloaded at [imapp.imsspl.com](http://imapp.imsspl.com). The updated version comes with the ability to claim reimbursements. It also comes with many bug fixes and performance updates.

## i'm People

# AWARD WINNERS September



**Piyush**  
Obopay



**Rakesh**  
Obopay

### EXCERPT FROM THE CUSTOMER

We are happy to announce the successful release of "MyIT app", a mobile application built in collaboration with TCS for our customer "ICICI Bank". It is now live!!

Congratulations and heartfelt thanks to all those who were involved in making this happen

The execution and implementation of this project is exemplary in true sense as it has proven how a collaborated team effort, dedication and patience can lead us to success.

Would like to appreciate the efforts of each one of you for your support and help in every phase of this project:

**The User Interaction Design Champions – Rakesh and Piyush**

*More Award Winners in next page.*



## i'm Tech

# Chatbots

With platforms such as Facebook Messenger and WhatsApp reaching a critical mass of over a billion users, chat-based information and commerce is bound to take off. Juniper Research predicts that chatbots will save companies \$20 million in 2017, and that figure could grow to \$8 billion per year by 2022. As organizations expand their chatbot investments, they need to focus on better personalization, more comprehensive information and an engaging personality. Make them 'human-like' and 'smarter'.

### How IMSS is dealing with this change:

The machine learning team at IMSS is specialized in bots which can make self-service more human and our domain specific knowledge can help the customers to create context specific experiences for more relevant responses. IMSS worked on multiple chat bot projects and PoCs – as briefed below.

1. An employee productivity solution based on Microsoft Chatbot Framework
2. A Loan application Chatbot for banks and financial institutions based on Microsoft LUIS.
3. A Courierbot for logistics based on Microsoft LUIS.
4. An FAQ Bot based on Microsoft LUIS for an agent management services company.

## i'm Times

# Notable Days

19 Oct 2017: Diwali

20 Oct 2017: IMSS Holiday

31 Oct 2017: Halloween



## AWARD WINNERS September



**Vijaysimha**  
Motorola



**Akshya Ramaprakash**  
Motorola



**Mudassir Ahmed P**  
Motorola



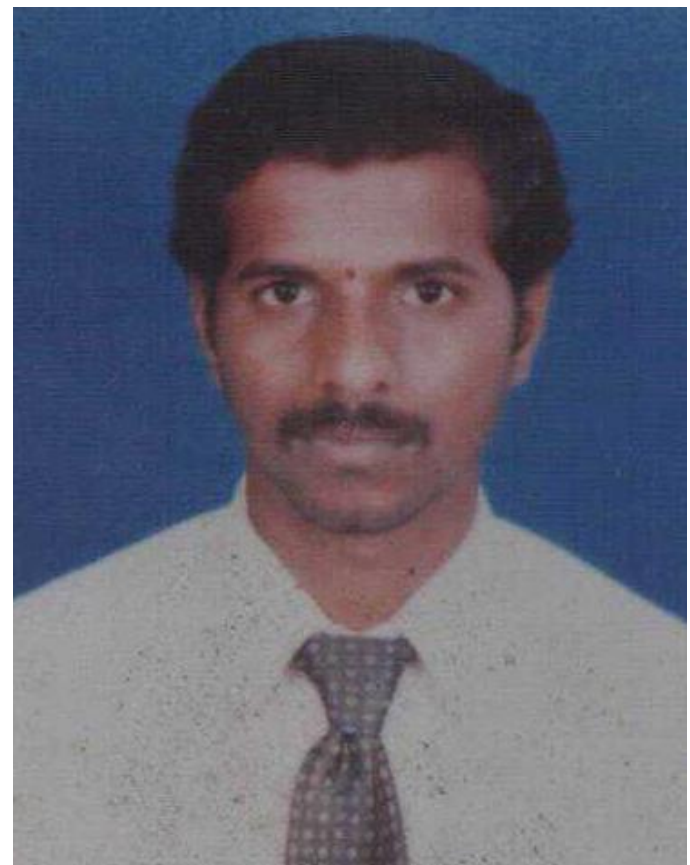
**Manish Shreshtha**  
Motorola



**Indrasen**  
Motorola

**Engineers nominated for spot award at MOTOROLA**

## CERTIFICATIONS



### **Srikanth Vurugonda**

- Architecting Microsoft Azure solutions
- Developing Microsoft Azure solutions
- Implementing Microsoft Azure infrastructure solutions



### **Jitender and Monica K**

- App Development in RHMAP (*Red Hat Mobile Application Platform*)

## NEW JOINEES September



**Athith K**



**Srinivas Sunkara Rao**



**Ponnarangan**



**Chirala Vijayalakshmi**



**Sowmya S**



**Ajeet Kumar**

## BIRTHDAYS October



**Ashok G**  
02 Oct



**Danish Manzer**  
07 Oct



**Puneeth D C**  
03 Oct



**Vidyashree R**  
05 Oct



**Uday Shankar**  
10 Oct



**Vijya**  
10 Oct



**Anuj Singhal**  
13 Oct



**Monica K**  
13 Oct



**Jayabharatha Reddy M**  
15 Oct



**Prathana M G**  
17 Oct



**Hari Prasad P A**  
18 Oct



**Nagaraja D N**  
19 Oct



**Shubham Kumar**  
26 Oct



**Anup N Tenginakai**  
27 Oct



**Roopa Bai**  
29 Oct



**Karthik**  
31 Oct