# Thriyambageswaran V

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#### **PROJECTS**

## **BI ACADEMY WEBSITE** — Full Stack Engineer Freelance

- This is LMS platform cum E-commerce website, students can buy various courses, e books from the store and attend online Mock Tests.
- Designed the entire backend and frontend systems from scratch with UI/UX Design.
- Tech stacks used: React JS, MongoDB, Node JS, Tailwind CSS, Whatsapp Integration, Razor pay integration, Email, and messaging integration, Figma

### RABBIT WEBSITE — Full Stack Engineer

Freelance

- Freelance website developer (This is a website for the AI tools listing based on categories and ordered by their rankings.)
- Tech stacks used: React JS, MongoDB, Node JS, Tailwind CSS, Python for Web scraping.

#### **META THREADS CLONE**— Full Stack Engineer

- Designed and built a fully functional Meta Threads clone using Next.js, replicating the original website's features, including a visually appealing user interface
- Demonstrated expertise in Next.js, React, MongoDB, and integration of third-party services such asClerk Authentication. Utilized UI/UX design skills through Figma to deliver a seamless user experience.

#### **SKILLS**

**Languages:** C++,Python,Go

Technologies: HTML,CSS,MERN, React, Node, MongoDB, Git, Docker, Microservices, Next JS, Figma, Postgres, MySQL, Oracle,TypeScript

Concepts: Object Oriented Programming, Data Structures, Algorithms, Agile, REST API

#### **EDUCATION**

**SASTRA University,** Thanjavur— *Bachelors* 

2019 - 2023- Bioinformatics GPA-7.8

#### **EXPERIENCE**

#### **Amazon**— Business Analyst Intern

JAN 2023 - JUNE 2023

- I was assigned to the World Wide Capacity Planning team of Amazon where I have to identify the various factors that impact the Service level Miss Rate of Amazon Customer Service.
- I was also assigned as a Capacity planning analyst for IN and UK CAP(Concession Abuse Prevention) where I have to manage contact forecasting and scheduling for a headcount that runs to tens of thousands supporting multiple business lines cutting across geographies
- Improve performance to plan by identifying, measuring and managing key metrics related to customer service.
- Build short/long term operational plans for different global sites to optimize variable costs associated with staffing.