

# Thomas Agerbæk Ruby

## Contact

**Mail**  
thomasagerbaekruby@gmail.com

**Telefon**  
+4522862086

**LinkedIn**  
<https://www.linkedin.com/in/thomas-agerbæk-ruby-5a226b220/>

## Competences

Expert knowledge in multiple large SaaS Systems

Excellent communicator of complicated IT systems

Coding & Software development knowledge – Python, C#, Full stack development

Expert advice on complex SaaS systems

## IT

Zuora	★★★★★
Salesforce	★★★★★
Microsoft Excel	★★★★★
ChatGPT/Gemini	★★★★★
Shopify	★★★★★
Python/C#	★★★★★
Google Antigravity	★★★★★
Gemini, Claude, ChatGPT	★★★★★

## Languages

Engelsk - C2  
Dansk - C2  
Tysk - B1

With a Master's degree in Digital Business from CBS, I have a strong foundation in Business IT and data migration. I am an ambitious professional with sharp analytical skills and a dedication to systems optimization. I pride myself on being a fast learner with a professional attitude. Having just completed a two-and-a-half-month journey through Western Europe by car, I bring a fresh perspective and high energy to my next role.

## Professional Experience

01-2024 - 06-2025	<b>Student Assistant</b> <i>Veo Technologies</i> <ul style="list-style-type: none"><li>Coordinated data alignment and technical dependencies during a large-scale data migration project including tens of thousand of customers.</li><li>Designed and configured core business workflows and billing setup in major cloud-based SaaS systems.</li><li>Supported critical IT functions and integrations by leveraging REST API interaction and data management using Postman.</li><li>Leveraged Generative AI to accelerate data analysis, coding tasks, and optimize email workflows within CRM systems.</li><li>Acted as technical subject matter expert, providing internal guidance, documentation, and training to sales and support teams.</li></ul>
03-2022 - 01-2024	<b>Student Assistant</b> <i>IT University's Communication Department</i> <ul style="list-style-type: none"><li>Webpage optimization and editing w. Sitecore.</li><li>Data analysis with Excel, MarketingPlatform, and PowerBI.</li><li>SEO with Monsido.</li></ul>

## Education

08-2023 - 06-2025	<b>Business Administration &amp; Digital Business, Master's Degree</b> <i>Copenhagen Business School, Copenhagen</i> <p>Master's Thesis in IT systems and growth projects in Veo Technologies</p>
08-2020 - 06-2023	<b>Global Business Informatics, Bachelor's Degree</b> <i>IT-University of Copenhagen, Copenhagen</i> <p>Bachelor's Project in Data Analysis in Danish Superliga Football Clubs</p>

## Projects

08-2025 - 11-2025	<b>Independent Sabbatical &amp; Travel Project   Europe</b> <p>Completed a solo road trip from Denmark to Spain in a self-converted van after graduating. The trip gave me new perspective and energy and taught me to stand on my own two feet in difficult situations where important decisions have to be made quickly and good communication is Alpha-Omega.</p>
01-2026 - 01-2026	<b>Personal Portfolio Website Creation</b> <p>"Antigravity" Portfolio: Designed and coded a custom personal website featuring interactive physics simulations and modern frontend architecture.</p>