Project name

Persona title

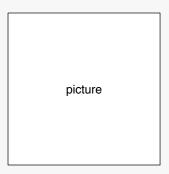


Personas

Personas are a set of representative profiles for a customer base. As a design tool, they are a powerful way to communicate behaviors, goals, wants, needs, and frustrations. Effective personas are driven by research data and focus on how a particular profile uses a particular application in a given context. The creation of different profiles is based on analysis of behaviors, goals, wants, needs, and frustrations of many customers.



Persona title Name



Quote

Personas are a set of representative profiles for a customer base.

Overview

Personas are a set of representative profiles for a customer base. As a design tool, they are a powerful way to communicate behaviors, goals, wants, needs, and frustrations. Effective personas are driven by research data and focus on how a particular profile uses a particular application in a given context. The creation of different profiles is based on analysis of behaviors, goals, wants, needs, and frustrations of many customers.

Touchpoints

reference

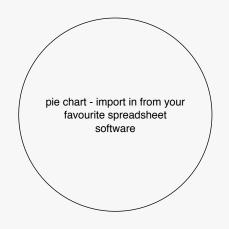
reference

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Lifecycle



Characteristics

- Personas are a set of representative profiles for a customer base.
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Goals

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Influencers

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Questions

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Frustrations

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Knowledge & Skills

