**Chapter 3: Existing System**

**3.1 Description**

The hotel reservation system works by processing secure online reservation made through a hotel’s website. The data is then passed onto a backend system which can be accessed by hotels to manage bookings. For online reservation we need to visit Hotel Veniz website and fill up the needed information. First step is to select your arrival and departure dates for pricing an availability. Choose a room that you would like to accommodate, we can check the features of Hotel Veniz for room facilities, room amenities, hotel facilities and services using their website.

We can use our bank account to pay online booking. Hotel Veniz online reservation is easy to follow because their website is friendly user, everything that we want to know about Hotel Veniz most especially for accommodation is already on their website. Discounts or promos are available upon reservation, there is no additional charge or booking fee. Cancelation of reservation is free. Hotel Veniz online reservation works 24 hours for their valued customers. They also cater in any occasions and we can use their function halls.