**Findings**

1. Upon analyzing the current hotel reservation system of Hotel Veniz. The proponents found out that the existing Hotel Reservation system of hotel veniz is still lacking some features that may have to be improve.
2. The current hotel reservation system is tedious, costly and may requires long processing time. This leads to inaccuracy and inefficiency throughout the process such as data processing, monitoring profiles and organizing reservation. With the use of the Ishikawa diagram the proponents notice that the current hotel reservation of hotel veniz imposes delays in reservation.
3. The proponents compensate the flaws of the existing system of Hotel Veniz by proposing a more efficient and less computerized hotel reservation system. The proponents also found out that the hotel reservation system will help organize the flow of the reservation system and become more accurate and solve the problem of data redundancy in the guest records. The study will ease the work and functions of the management and the guest.
4. The proponents proposed system has a savings of P34,002 per year. Furthermore, the computed payback period for the proposed system is approximately 3.91 years which also results to a 23.44% Return on Investment (ROI).

**Conclusion**

1. The Existing hotel reservation system is well functioning as a regular hotel reservation system but has a couple lacking features and costly that is proof of its need to be improved.
2. Problems or difficulties in regards to the guest record, duplication of guest profiles. And some user features are lacking of the existing hotel reservation system.
3. The proposed hotel reservation system provides computerized and improved lacking parts of the existing hotel reservation system.
4. The proposed hotel reservation system generates a payback period of relatively less than a system's life cycle with a 23.44% return in investment.

**Recommendation**

1. Once the proposed hotel reservation system is accepted, we can now proceed to its implementation. First is the need for the provided new computer set and trainings of personnel who will handle the process for the implementation
2. Next is the installation software as well as testing. Once these have been done, feedback would then be collected and concluded in order to check and improvement of the system
3. Next is we proceed to the live demo of the proposed system and showing of its features. Then once settled the use of the system shall be taught to the employees and other personnel through the professional/s.
4. The system shall also be regularly checked and maintained in order to ensure the quality and performance of the system.