**Chapter 2: The Study**

**2.1 Main Objective**

To develop a computer-based reservation system.

Computerized system replaces to the manual reservation system. Providing correct information about available accommodation is one important part of our booking system and allowing booking of rooms without errors and conflicts.

Our booking system provides up to date information about the status of reservations most especially for repeat customers.

**2.2 Detailed Objective**

* + To identify the existing process of the Hotel Reservation System in Hotel Veniz.
  + To identify problems encountered in the Hotel Reservation System of Hotel Veniz
  + To design the features of the proposed Hotel Resevation System for the Hotel Veniz.