Masterfile ecosystem enhancements v4

Overview of required changes to allow product maintenance in Australia post Epicor decommissioning

Updated to include Westpac NZ range management requirements

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1. Objectives

The required enhancements will achieve 3 main objectives:

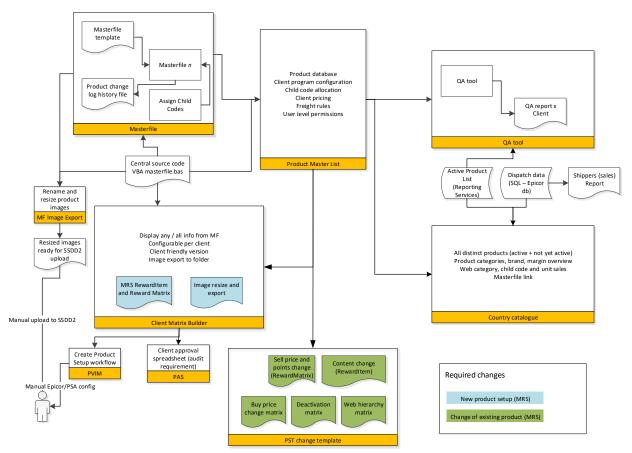
- 1. Enable product setup and maintenance on MRS following Epicor decommissioning.
 - a. These are the enhancements linked to Masterfile and will be **included** in MF Ecosystem client matrix.
- 2. Enable product setup and maintenance on MRS for Westpac NZ Hotpoints.
 - a. The code from above will be included in Westpac NZ range management spreadsheet.
- 3. **If required** the Masterfile enhancements can be used to setup all base product data on MRS as part of data migration.
 - a. The exact same code from 1) made to work outside of client matrix but still using MF Links.

Objective 1: Enhance current Masterfile functionality to allow creation of MRS bulk upload & modification spreadsheets in the format that is accepted by Customer Configuration Management (CCM) team.

This enhancement is first step in moving towards Single platform as all product information will be loaded into MRS first before being synced with AU Rewards. In order to load product pricing information into MRS, it needs to be generated in the Masterfile. The product information is then extracted into spreadsheet that CCM will process. Masterfile needs to be enhanced in order to generate the correct spreadsheets and allow for seamless transfer of product pricing / content to MRS.

The below diagram shows the MF ecosystem including the proposed enhancements.

Masterfile ecosystem with proposed enhancements (Nov '18)





Objective 2: Adjusting the code to work with Westpac NZ Range management spreadsheet. This will allow maintenance of Westpac NZ program (to be launched in September). More broadly it allows to export Westpac NZ spreadsheet to other clients / countries if required as the MRS and CCM requirements are global.

Objective 3: Data migration. Once the functionality required for Objective 1 has been developed it can be reused to assist with data migration. The user will feed it a list of Masterfile links (products to be migrated) and indicate which program these products are for. The tool will take the list and create new product setup matrices + images for all the products on the list.

2. Enhancements

To do (14/2/2019)

- Vendor fulfilment ID cannot be mapped to RewardItem until vendor's are created in MRS
- RewardItem and RewardMatrix samples to contain freight columns (Lids/Lata)
- Confirm all fixed values in RewardItem and RewardMatrix. (Lids/Lata)

2.1 New product setups

- Any code should be added to existing Masterfile.bas file to work inside MF ecosystem Client matrix component.
- New product matrices and images will be created using 'Client matrix builder'. New button will be created ('Generate MRS matrices') that will contain the code for the creation of matrices required for new product setups.
 - This code should work independently of other MF components and will only use MF link to lookup product data in central database (PML) regardless of whether the other parts of client matrix are filled out. Ie. user should be able to copy / paste unlimited amount of MF links onto the client matrix and the code will still process them. This can help with data migration if required.

High level process steps Australia

- Account management (AM) team will browse country catalogue and choose new products, then populate client matrix using Masterfile links.
- AM team will select which program to submit these products to (column F in the matrix builder).
- AM team will raise a JIRA to the PST team requesting product setup in their program and attach the client matrix builder with the products to be setup.
- PST team will open the client matrix and click the button 'Generate MRS matrices'.
- The code will then 1) create RewardMatrix, 2) create RewardItem 3) create web hierarchy matrix and 4) convert and zip the images for all products contained in RewardMatrix.
- The code will save both matrices and zip file into a pre-defined location.
- PST team will pick up these matrices from this location and submits them to the CCM team.
- CCM team will load the products into MRS.

Process steps for New Zealand are described in New Zealand section.

Sample matrices

- RewardItem: S:\Transfer\PST\MRS Templates\New Products\INC-BGR_Bendigo_RewardItem13112018_0826.xls
- RewardMatrix: S:\Transfer\PST\MRS Templates\New Products\INC-BGR Bendigo RewardMatrix13112018 0826.xls
- Web Hierarchy matrix: S:\Transfer\PST\MRS Templates\New Products\CCM_Web_Hierarchy_Matrix.xlsx



Location to save the matrices has been provided for Australia under each section. For New Zealand the location is user configurable for new product & change matrices and also image location. This information will be in the Configuration tab of Hotpoints NZ Range management spreadsheet.

Prepare images

- Create a folder: \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS Maintenance\New Products\MMDDYYYY\Client_Code
 - If the date folder already exists then create just the client code (to allow multiple clients being processed on the same day).
- Open PML and using MF Link look up the corresponding product line (Category_lookup tab).
- Use image link in column BD to retrieve the image.
- Use Convert_Image function (existing in MF) to convert the image to 350 x 350
- Use Vendor SKU as image name (Vendor_SKU.jpg) > always convert to .jpg even if source image file is .png / .tiff
- Check that image format is:
 - o .jpg
 - Name does not include double spaces
 - Name has no more than 1 dot (before the .jpg extension)
- If the image name does not comply then fix it (replace the extra dots and spaces with "_"; convert to .jpg)
- Zip all valid images and save the .zip file in previously created folder (\MMDDYYYY\Client_Code) as client_code_Images.zip

2.1.1 Create RewardItem spreadsheet and populate it with product data from Masterfile

- Create empty RewardMatrix using template with name: Client_Code_MMDDYYYY_RewardMatrix and save it in the previously created folder (during image processing step).
- Create empty RewardItem using template with name: Client_Code_MMDDYYYY_RewardItem and save it in the previously created folder (during image processing step).
- Use MF Link to look up the corresponding product line in PML (Category_lookup tab).
- Copy Source value from PML for each product and paste it into Destination column in the created MRS RewardItem.

New Zealand: use Hotpoints NZ column reference along with the NZ template. Where no value is provided use the fixed value in first column.

Sample: S:\Transfer\PST\MRS Templates\Hotpoints NZ\Hotpoints NZ Template v1.xlsm

Masterfile source column (PML) reference or Fixed value	Hotpoints NZ column reference	Destination column (in RewardItem)	Column name (in RewardItem)
В	D	Α	Short Description
Reporting category – is this in PML?	S	В	Category
Current fixed value: 'Redemption' Product to confirm		С	Redemption Type
Concatenation of long description and T&Cs plus hidden tag to indicate end of Long description + BB + + + + BC +	+ H + + + + I +	D	Long Description
(empty cell)		E	Language ID#2
(empty cell)		F	Short Description #2



(empty cell)		G	Long Description #2
(empty cell)		Н	Language ID #3
(empty cell)		1	Short Description #3
(empty cell)		J	Long Description #3
(empty cell)		K	Keyword
(empty cell)		L	Alias
Image name after it has been resized. The	V	M	
code needs to keep track of image names in	V	IVI	Image name
case they were changed during the resizing			
process (eg. original name contained double			
dots).			
Use Epicor to MRS vendor mapping table	W	N	Fulfilment Vendor ID
which will be in PML 'Lookup' tab. Column	VV	IN .	Fulliment vendor ib
BN in 'Category_lookup' will be the source			
(Epicor vendor ID).			
To be added into PML.			
A	E	0	Item Spec Code
	C	P	Vendor End Date
(empty cell) Current fixed value: 'Y'			Flat Rate Switch
Product to confirm		Q	Flat Rate Switch
Current fixed value: 'N'		D	Dodomention Notification
Product to confirm		R	Redemption Notification
		N.	Switch
Current fixed value: 'N'		N	Physical Address Required
Product to confirm			Switch
Today's date	_	T	MasterCard Cost Begin Date
HR ()	F	U	MasterCard Cost Amount USD
(empty cell)		V	MasterCard Cost End Date
Current fixed value: 'AUD'	Fixed value:	W	Local Currency Code
Product to confirm	'NZD'		
HR	F	X	MasterCard Cost Amount Local
			Currency
Current fixed value: 'N'		Υ	Personalization Prompt Switch
Product to confirm			
Current fixed value: 'N'		Z	Hide Help Text Switch
Product to confirm			
(empty cell)		AA	Help Text
(empty cell)		AB	Personalization Prompt
			Description
Current fixed value: 'N'		AC	Personalization Retype Switch
Product to confirm			
(empty cell)		AD	Personalization Retype
			Description
(empty cell)		AE	Min Length
(empty cell)		AF	Max Length

${\bf 2.1.2}\ Create\ Reward Matrix\ spread sheet\ and\ populate\ it\ with\ product\ data\ from\ Master file$

• Copy Source value from PML for each product and paste it into Destination column in the created MRS RewardMatrix.



. STOTELING OF TIACU	olumn (PML) value	Hotpoints NZ column reference	Destination column (in RewardMatrix)	Column name (in RewardMatrix)
	rendor mapping table	W	A	Fulfillment Vendor ID
which will be in PM	<mark>L'Lookup' tab.</mark>	<u> </u>		
A		E	В	Item Spec Code
Date of matrix creat	cion		С	Item Begin Date
(empty cell)			D	Item End Date
Current fixed value:	'No Travel System'		E	Travel System
Product to confirm	(A) I		_	
Current fixed value:	'No QC Center'		F	QC Center
Product to confirm Current fixed value:	(NI)			Hide Deviced Home Covided
Product to confirm	IN .		G	Hide Reward Item Switch
Current fixed value:	(NI)		H	Dog Daymant Farm Cuitch
Product to confirm	IV.		"	Req Payment Form Switch
Current fixed value:	'NΙ'		1	Credit Switch
Product to confirm	14			Credit Switch
Current fixed value:	'Credit Card'		J	Payment Form
Product to confirm	Cicair cara			T dyment i omi
Current fixed value:	'Fixed'		К	Issuer Bill Calculation
Product to confirm	T IACO			issue: Em carcaración
(empty cell)			L	Voucher Redemption Limit
Current fixed value:	'Points'		M	Payment Method
Product to confirm				,,
Points value below	includes freight.	R	N	Points Value
Lookup points value				
• •				
client has been sele	cted on the client			
client has been sele matrix (column F).	cted on the client			
client has been sele matrix (column F).	cted on the client			
	cted on the client Column in PML			
matrix (column F).				
matrix (column F).	Column in PML			
matrix (column F). Client code ANZ	Column in PML			
Client code ANZ WPR	Column in PML X AE			
Client code ANZ WPR SGB / BOM / BSA	Column in PML X AE AL			
Client code ANZ WPR SGB / BOM / BSA	Column in PML X AE AL AQ + HQ (sum of			
Client code ANZ WPR SGB / BOM / BSA	Column in PML X AE AL AQ + HQ (sum of the two values			
Client code ANZ WPR SGB / BOM / BSA	Column in PML X AE AL AQ + HQ (sum of the two values equals points			
Client code ANZ WPR SGB / BOM / BSA	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of			
Client code ANZ WPR SGB / BOM / BSA HBS	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight)			
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW			
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE			
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH			
Matrix (column F). Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF			
Matrix (column F). Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA			
Matrix (column F). Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX INC-DNZ	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE			
Matrix (column F). Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX INC-DNZ INC-LCN	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE GD			
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX INC-DNZ INC-LCN INC-LSR	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE GD GB		0	Installment Amount
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-DLX INC-DLX INC-DNZ INC-LCN INC-LSR Bendigo	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE GD GB		O P	Installment Amount Number of Installment
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX INC-DLX INC-LCN INC-LCN INC-LSR Bendigo (empty cell)	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE GD GB			
Client code ANZ WPR SGB / BOM / BSA HBS ABOARC CUSCAL INC-TRL INC-API INC-DLX INC-DNZ INC-LCN INC-LSR Bendigo (empty cell) (empty cell)	Column in PML X AE AL AQ + HQ (sum of the two values equals points inclusive of freight) EW FE GH GF GA GE GD GB		Р	Number of Installment



(empty cell)			S	Apply Redemption Minimum Quantity Threshold To
(empty cell)			T	Customer Redemption Limit
Current fixed value: '	N'		U	Recurring Redemption
Product to confirm	IN .			Recurring Redemption
(empty cell)			V	PWRL Cashback Code
Today's date			W	
•			X	Issuer Cost Begin Date
(empty cell)				Issuer Cost End Date
(empty cell)			Y	Item Increment Amount
Commont aliant call av	aldaa fuataba	N	Z	Issuer Bill Amt Local
Current client sell ex				Currency
Lookup client sell bas has been selected on				
	the chefit matrix			
(column F).				
Client code	Column in PML	1		
ANZ	T	-		
WPR	AA	-		
SGB / BOM / BSA	AH	-		
		-		
HBS	AO	-		
ABOARC	ES	-		
CUSCAL	FA			
INC-TRL	HK	-		
INC-API	HL	<u> </u>		
INC-DLX	HM	<u> </u>		
INC-DNZ	HN			
INC-LCN	НО			
INC-LSR HP				
Bendigo	GT			
Current fixed value: ' Product to confirm	<mark>AUD'</mark>		AA	Local Currency Code
Same source as for co	olumn Z		AB	Issuer Bill Amount USD
Same source as for co			AC	Item Cap Amt
Same source as for co			AD	Item Cost Amt
(empty cell)			AE	Point Type Id 1
(empty cell)			AF	Point Type Id 2
Current fixed value: '	<mark>4'</mark>		AG	Redemption Center Id 1
Product to confirm				
Current fixed value: '	23'		AH	Redemption Center Id 2
Product to confirm				·
(empty cell)			Al	Redemption Center Id 3
(empty cell)			AJ	Redemption Center Id 4
(empty cell)			AK	Redemption Center Id 5
Issuer freight field to be included in		Р	1	Issuer freight (\$)
RewardMatrix]
Client code Column in PML]		
ANZ V		1		
WPR	AC	1		
SGB / BOM / BSA	AJ	11		
HBS	AP	11		
ABOARC	EU	1		
CUSCAL	FC	1		
INC-TRL	НК	-		
INC INC	1111	<u> </u>		L



INC-API	HK	
INC-DLX	HK	
INC-DNZ	HK	
INC-LCN	НК	
INC-LSR	НК	
Bendigo	GV	

2.1.3 Create Web hierarchy spreadsheet and populate it with product data from Masterfile

- This section will be further updated based on what the hierarchies will look like once setup in MRS. For now we'll use the data in PML which contains hierarchy and sub-hierarchy in one cell.
- Spreadsheet template: S:\Transfer\PST\MRS Templates\New Products\CCM_Web_Hierarchy_Matrix.xlsx
- Start on Row 22

Masterfile source co reference or Fixed va		Hotpoints NZ column	Destination column (in Web	Column name (in Web hierarchy matrix)
^		reference	hierarchy matrix)	Itam Spac Code
A Lookup web hierarch	w basad on which	E T	A D	Item Spec Code Hierarchy
client has been selec	•	'	ט	Hierarchy
matrix (column F).	ted on the chefit			
matrix (column 1).				
Client code	Column			
ANZ	HC			
WPR	HE			
SGB / BOM / BSA HF				
HBS HG				
ABOARC	ABOARC HD			
CUSCAL	HI			
INC-TRL	HH			
INC-API	HH			
INC-DLX	HH			
INC-DNZ	HH			
INC-LCN HH				
INC-LSR HH				
Bendigo	HJ			
PML needs to be modeline Hierarchy & Subhiera one field.		U	F	Subhierarchy

2.2 Change of existing products

Process overview Australia

- User (eg. Sourcing team) raises change request via JIRA using change template.
- Sourcing team updates the MF with required change, populates MF links into the change template and click 'Populate product data'.



- The code will fetch Product name, Vendor SKU and list of active child codes for each product from Country catalogue.
- Sourcing team selects which clients the change is applicable to and the type of change they wish to make by typing 'Y' into columns M S which contain pre-defined change types.
- Sourcing team raises change request via JIRA to the PST team.
- PST Team will consolidate all the requests for the day and clicks the 'Create MRS change matrices' button.
- The macro creates matrices for each of the modification types. The logic and rules for these matrices are described in detail below.
- All matrices\\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS <u>Maintenance\Changes\MMDDYYYY</u> upon pressing 'Prepare MRS matrices' button.
- Change template: S:\Transfer\PST\MRS Templates\Changes\MRS_change_template_PST_v0.xlsm
- Country catalogue: \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise
 Sales\GPS\Customer Groups\Country catalogue\Country_catalogue_v2.2.XLSM

Process overview New Zealand

- Hotpoints NZ will use the range management spreadsheet to initiate changes.
 - o **Sample**: S:\Transfer\PST\MRS Templates\Hotpoints_NZ\Hotpoints_NZ_Template_v1.xlsm
- Column B will indicate action to be taken (similar to populating 'Y' in Australian template).
- All matrices from that point on will be identical to Australia unless specifically called out.

Types of requests

There are 2 groups of requests each containing different request types.

- 1. Client specific: these requests are on a matrix level and require creation of Reward matrix for each client where the product is active.
 - a. Request types:
 - i. Mastercard cost, Issuer cost and points (combined request for all 3 values);
 - ii. Web category
- 2. Product specific: these requests are on an Item level and any change is visible across all clients.
 - a. Request types:
 - i. Mastercard cost only;
 - ii. Deactivation;
 - iii. Reactivation;
 - iv. Image;
 - v. Short Description Product Name;
 - vi. Long Description (copy); T&Cs

Folder hierarchy

- All change matrices are to be saved here: \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS Maintenance\Changes\
- Level 1 folder gets created each time change macro is run: MMDDYYYY_Changes
- Level 2: Folder for each request type ()
- Level 3: for client specific requests creates new folder for each client;
 - o For non-client specific request populate matrices and saves them in Level 2 folder.
- Sample structure: S:\Transfer\PST\MRS Templates\Changes\021119_Changes

New Zealand: location where to save change matrices will be user configurable (Configuration tab). User can select location for change matrices, images and new product matrices.



Populate product data (existing code)

- Open Country catalogue and using MF Link lookup Product name, SKU and all active child codes in "All Products" sheet.
 - o Product name: column C
 - o Product SKU: Column A in Category_looup tab.
- Populate Product name and Product SKU for each filled row on the change template.

Create MRS change matrices

- Below is description of how each change type will be catered for by the macro.
- Client specific group of request needs to be executed separately for each of the clients (based on 'Y' in client column).
- Product specific group the requests can be executed based on the Vendor SKU there is no need to validate relevancy for each client.

2.2.1 Deactivations

Treated separately in a JIRA request.

- Template to use: S:\Transfer\PST\MRS Templates\Changes\MRS_Deactivations_template.xlsx
- Determine which products need to be deactivated using column O on the change template. Eligible products will be flagged as 'Y'.
- Data for all products flagged for deactivation should then be populated into the Deactivation matrix.

Source column (on PST Change template)	Hotpoints NZ column reference	Destination column (Deactivation matrix)	Column name (Deactivation matrix)
С	E	Α	Item Spec Code
Fixed value: Deactivate	Fixed value	В	Action
Today's date minus 1	Fixed value	С	Eff date:

- Save it as \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Deactivations\MMDDYYYY_HHMM_MLSAP_Deactivations.xlsx
- New Zealand: location where to save change matrices will be user configurable (Configuration tab).

2.2.2 Reactivations

- Template to use: S:\Transfer\PST\MRS Templates\Changes\MRS_Deactivations_template.xlsx
- Determine which products need to be reactivated using column P on the change template. Eligible products will be flagged as 'Y'.
- Data for all products flagged for reactivation should then be populated into the Reactivation matrix.

Source column (on PST Change template)	Hotpoints NZ column reference	Destination column (Deactivation matrix)	Column name (Deactivation matrix)
С	E	Α	Item Spec Code
Fixed value: Reactivate	Fixed value	В	Action
Today's date	Fixed value	С	Eff date:

- Save it as \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Reactivations\MMDDYYYY_HHMM_MLSAP_Reactivations.xlsx
- New Zealand: location where to save change matrices will be user configurable (Configuration tab).



2.2.3 Mastercard cost (buy price) only change

This request will produce 2 matrices: Deactivation matrix and RewardItem matrix with new pricing. It needs to be saved in its own folder as it will be submitted in a separate request (despite containing deactivation matrix).

- Create standard deactivation matrix that will capture products flagged as 'Y' for buy price change.
- Create RewardItem matrix using the same process as for new products (section 2.1.1), except:
 - Column U (Mastercard Cost USD) needs to be highlighted in yellow to let the CCM team know of the change.
 - o Column T (Cost begin date) needs to be 1st day of the next month.
- Save it as \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS Maintenance\Changes\MMDDYYYY\RewardItem_Cost_Change_Only_MMDDYYYY.xls
- \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Deactivations Cost Change Only MMDDYYYY.xlsx
- New Zealand: location where to save change matrices will be user configurable (Configuration tab).

2.2.4 Mastercard cost + Issuer Cost + Points change

This request will produce 4 matrices for each client. The CCM team deactivates all products first and then sets them up again with new date and updated buy price / issuer price so it's clear when the price change occurred.

- Matrices created: Deactivations; RewardItem (for Mastercard cost changes); RewardMatrix (for issuer cost and points changes); Web hierarchy matrix (to assign the newly created products into web categories).
 - o Column T in RewardItem (Cost begin date) needs to be 1st day of the next month.
- Deactivations and RewardItem matrix are created exactly the same way as for Mastercard cost only change.
- Web hierarchy matrix is created exactly the same way as for new product setups (refer to section 2.1.3).
- RewardMatrix is created the same way as for new products (section 2.1.2), except:
 - Columns N and Z need to be highlighted yellow.
 - o Column C (Cost begin date) needs to be 1st day of the next month.
- Save the matrices into \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS Maintenance\Changes\MMDDYYYY\Buy_Sell_Points\Client_Code (Westpac)
 - o Deactivations Cost Points MMDDYYYY.xlsx
 - o RewardItem_Cost_Points_MMDDYYYY.xls
 - o RewardMatrix_Sell_Points_MMDDYYYY.xls
 - Hierarchy_Cost_Points_MMDDYYYY.xlsx
- New Zealand: location where to save change matrices will be user configurable (Configuration tab).

2.2.5 Content changes (Product name, Image name, Copy/T&Cs)

This request will produce RewardItem matrix with changed fields highlighted in yellow.

- On the RewardItem highlight in yellow:
 - Column A if Product name change was selected
 - Column D if Copy / T&Cs change was selected
 - Column M if image change was requested
- Remove values from Columns U and X (cost) to prevent inadvertent changes to Mastercard cost.
- If image change is requested the macro needs to resize the image and save it into the change folder. It will then use image name to populate the RewardItem matrix.



- Save the RewardItem matrix and zipped image file as:
 \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Content Changes\RewardItem Content change MMDDYYYY.xls
- \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Content Changes\Content change images MMDDYYYY.zip
- **New Zealand**: location where to save change matrices and images will be user configurable (Configuration tab).

2.2.6 Web category (hierarchy) change

- This request will produce one matrix per each affected client.
- The process is identical to the one described in section 2.1.2
- Save matrix as \\corp.mastercard.org\JamesCraig\Departments\Marketing\Merchandise Sales\MRS
 Maintenance\Changes\MMDDYYYY\Content_Changes\Web_Hierarchy\Client_Code\Web_Hierarchy_MMDD
 YYYY.xlsx
- New Zealand: location where to save change matrices will be user configurable (Configuration tab).

3. Westpac New Zealand – Hotpoints range management

Hotpoints NZ is not part of the Masterfile ecosystem. It has a standalone spreadsheet that will be used to manage range, however the output files are identical to what is described in this document. Hotpoints NZ column has been added to all matrices to indicate column reference on the <u>Hotpoints NZ range management spreadsheet</u>.

3.1 Objective

Create range management spreadsheet which will allow Sourcing and Account management teams in New Zealand update content of Hotpoints program. This tool will store product and pricing information for all products in the program and generate matrices that can be loaded into MRS.

3.2 Process overview

3.2.1 New product setups

- 1. Sourcing team will fill out the Range management spreadsheet based on information provided by the supplier.
- 2. Account management team will review new products, selects the ones to add to program and initiate creation of MRS matrices.
- 3. MRS matrices will then be sent to Operations team who will test in MTF before sending it to CCM team who will load new products into PROD environment.

3.2.2 Changes

- 1. Sourcing / Account teams will make required changes to the existing product record. They will select the type of change from Mastercard cost change, Deactivation, Reactivation or Content change.
- 2. The macro will generate required matrices based on the type of change selected.
- 3. Matrices will be sent to Ops team who liaise with CCM to action the changes.

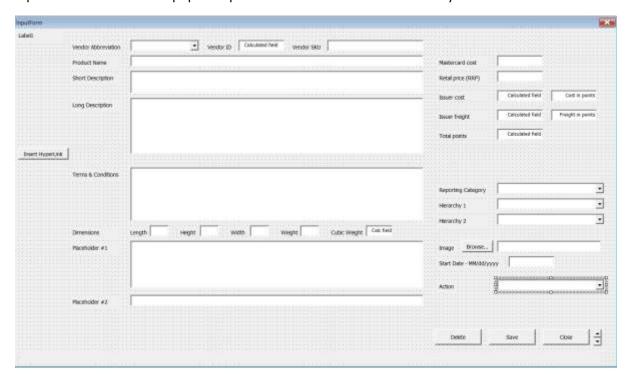


3.3 Required functionality

Template: S:\Transfer\PST\MRS Templates\Hotpoints_NZ\Hotpoints_NZ_Template_v1.xlsm

3.3.1 Populate new product records

Input form will be used to populate product records. 'Add' button already exists.



All the data from below fields will be populated in the Input_Sheet tab.

Field	Field type	Value	Input_Sheet ref column	Validation (M=mandatory)
Vendor abbreviatio n	Dropdow n	From list. Named range: Vendors	С	М
Vendor ID	Text box, non- editable	Lookup value of vendor ID based on Vendor abbrev. Named range: Vendor_ID	W	М
Vendor SKU	Text box	User entered	Е	M
Product name	Text box	User entered	D	M
Long description	Text box	User entered	Н	М
Terms & Conditions	Text box	User entered Include html tags and tags for each line.	I	0
Length	Text box	User entered	J	M
Height	Text box	User entered	К	M
Width	Text box	User entered	L	M
Weight	Text box	User entered	М	M
Cubic Weight	Text box, non- editable	Calculated based on formula: (Length x Height x Width)/4000	AB	



Mastercard cost	Text box	User entered	F	М
Retail price (RRP)	Text box	User entered	G	0
Issuer cost	Text box, non- editable	Calculated value based on formula: Markup values for merchandise / gift cards are in Configuration tab, column M.	N	
		Reporting category is used to determine type of product.		
		Merchandise: =ROUNDUP(Mastercard_cost/(1-Markup_value),2)		
		Gift Cards / Donations: =ROUNDUP(Mastercard_cost/(1-Markup_value),2)		
Cost in	Text box,	Calculated value based on formula:	0	
points	non- editable	Merchandise: =CEILING(ROUND(Issuer_Cost/bps_rates,0),Rounding)		
		Gift cards / Donations: =CEILING(ROUND(Retail_Price/bps_rates,0),Round ing)		
		Bps_rates and Rounding are in Configuration tab, columns D and E.		
Issuer freight	Text box, non- editable	Looked up value based on Cubic Weight. Freight tiers are in Configuration tab.	Р	
Freight in points	Text box,	Calculated value based on formula:	Q	
points	editable	Merchandise: =CEILING(ROUND(Issuer_Freight/bps_rates,0),Rounding)		
		No freight for gift cards / donations.		
Total points	Text box, non- editable	Calculated value: Cost in points + Freight in points	R	
Reporting Category	Dropdow n	From list. Named range: Rep_Cat	S	M
Hierarchy 1	Dropdow n	From list. Named range: Hierarchy1	Т	М
Hierarchy 2	Dropdow n	From list. Named range: Hierarchy2	U	0



Action	Dropdow	From list. Named range: Actions	В	0
	n			
Image		User selected	V	M
		Validation: no validation on the image in the form. The validation should be done at the processing stage so that the macro automatically fixes it.		
Start Date	Text box	User entered (DD/MM/YYYY) but stored as MM/DD/YYYY	Х	

All mandatory fields (column Validation) must be filled out before the record is saved.

3.3.2 Create MRS matrices based on selected action

Selected Action	What to do?
New product setup	Create MRS matrices + images as per MF enhancements specification
Deactivation	Create MRS deactivation matrix
Price change	Create MRS Mastercard cost, Issuer cost and points change matrices
Reactivation	Create MRS reactivation matrix
Name change	Create MSR Content change matrix highlighting Product name
Short description change	Create MSR Content change matrix highlighting Short desc
Long description change	Create MSR Content change matrix highlighting Long desc
Image change	Create MSR Content change matrix highlighting Image name + create
	new .zip file with the actual image
Web hierarchy change	

New product setup

- Matrices created using field references as per existing requirements.
- When finished, update field 'Setup Date' on Input_Sheet to today's date and highlight it green.

Deactivation

Matrices created using field references as per existing requirements.

Price change

Matrices created using field references as per <u>existing requirements</u>.

Reactivation

• Matrices created using field references as per existing requirements.

Name, Short & Long description and Image change

Matrices created using field references as per <u>existing requirements</u>.

Web category change

Matrices created using field references as per <u>existing requirements</u>.

