



## MOBILE SERVICES

Mr Kiran Kumar Shetty

No 41-d  
Sevasadana 8th Main 3rd Block  
Koramangala

Bangalore 560034  
KAR

Landmark: South Indian Bank Atm



7899918805

1217405215

To update your e-mail id, SMS EMAIL <email id> to 121

**Airtel number** 7899918805  
**Relationship number** 1217405215  
**Bill number** 443578559  
**Bill date** 25-May-2016  
**Bill period** 23-Apr-2016 to 22-May-2016  
**Pay by date** 12-Jun-2016  
**Credit limit** ₹ 14,000.00  
**Security deposit** ₹ 0.00

Get itemized bill free of cost for any of the last six bill Invoices, sms ebill <email id> <month> to 121 (toll-free) for e.g ebill abc@yahoo.com jan

### YOUR ACCOUNT SUMMARY

Previous balance	Payments	Adjustments	This month's charges	Amount due on or before 12-Jun-2016	Amount due after 12-Jun-2016
1,143.70	- 1,143.00	- 0.00	+ 1,143.86	= 1,144.56	1,244.56

### THIS MONTH'S CHARGES

	amount (₹)
1 One time charges	0.00
2 Monthly charges	999.00
3 Usage charges	
Call charges	0.00
Value added services	0.00
Mobile internet usage	12,001.47
Roaming	0.00
4 Discounts	-12,001.47
5 Last bill period late fee	0.00
6 Taxes	144.86
<b>This month's charges</b>	<b>1,143.86</b>

See overleaf for details

# CRAZY ABOUT MOVIES?

GET THE AIRTEL WYNK MOVIES APP

Free subscription with Airtel 3G/4G

Krishi Kalyan cess of 0.5% is applicable effective 1-June-16. This will be levied on outstanding amount as on 31-May. Excludes J&K

Service tax registration no. : AAACB2894GST036 under Category TELECOMMUNICATION SERVICE

Please detach this slip and return with payment

#### Pay on the go

- \* Pay using my Airtel app. Text 'myairtel' to 54321
- \* Pay instantly using Airtel Money app. Download from Play Store / App Store
- \* Log onto www.airtel.in and click on 'pay my bills'

#### Airtel showrooms

- \* Any Airtel recharge outlet / Easy Bill outlet (cash)
- \* Airtel relationship centre (cash/cheque/credit card)
- \* ATM payments - for PNB debit card holders
- \* For a list drop boxes, please text 'CHQ <pincode> to 121'

**Airtel number** 7899918805

**Bill number** 443578559

**Relationship number** 1217405215



**Amount due** 1,144.56

**Pay by date** 12-Jun-2016

To make payments, kindly make crossed cheque/dd/pay order in favour of "Airtel mobile no. - 7899918805"

Cheque / dd / pay order no. \_\_\_\_\_ Amount ₹ \_\_\_\_\_ Pay by date \_\_\_\_\_

Cash received \_\_\_\_\_ Airtel outlet \_\_\_\_\_ Signature & stamp \_\_\_\_\_

This is an electronically generated statement and does not require any signature

**Mr Kiran Kumar Shetty**

Airtel number 7899918805  
Relationship number 1217405215  
Bill number 443578559  
Bill date 25-May-2016

## YOUR CHARGES IN DETAIL

Your basic bill plan

Your bill plan(as on 25-May-2016) 4G LTE 999 Data plan(without voice and sms)

Bill plan charges including rental ₹ 999

Incoming-home Free

	voice		sms		video	
	local (₹)	std (₹)	local (₹)	national (₹)	local (₹)	std (₹)
to airtel mobile	na	na	na	na	na	na
to other mobile	na	na	na	na	na	na
to landline	na	na	na	na	na	na
to airtel cug	na	na	na	na	na	na
national roaming - outgoing to airtel mobile	0.80/min	1.15/min	0.25/msg	0.38/msg	na	na
national roaming - outgoing to other mobile	0.80/min	1.15/min	0.25/msg	0.38/msg	na	na
national roaming - outgoing to landline	0.80/min	1.15/min	0.25/msg	0.38/msg	na	na
national roaming - outgoing to airtel cug	0.80/min	1.15/min	0.25/msg	0.38/msg	na	na
national roaming - incoming to airtel mobile	0.45/min	0.45/min	na	na	na	na
national roaming - incoming to other mobile	0.45/min	0.45/min	na	na	na	na
national roaming - incoming to landline	0.45/min	0.45/min	na	na	na	na
national roaming - incoming to airtel cug	0.45/min	0.45/min	na	na	na	na
outgoing isd - voice / video	for country specific tariff,visit www.airtel.in					
outgoing sms intl (home/national roaming)	na / na					

### 1. Monthly charges

description	From date	To date	Amount	Discounts
bill plan charges 4g lte 999 data plan(without voice & sms)	23/04/2016	22/05/2016	999.00	0.00
<b>Total</b>			<b>999.00</b>	<b>0.00</b>

### 2. Usage charges

description	Duration	Number/Volume	Chargeable usage (as per bill plan)	Amount	Less discounts
<b>Mobile internet usage</b>					
mobile internet - usage					
mobile internet 2g		2	4450	44.50	-44.50
mobile internet 3g		19	5507	55.07	-55.07
mobile internet 4g		574	1190190	11901.90	-11901.90
<b>Total</b>		<b>595</b>	<b>1200147</b>	<b>12001.47</b>	<b>-12001.47</b>

### 3. Discount

description	Units left	Amount
10 gb 4g lte free (after 10gb,100% free)		-12001.47
<b>Total</b>	<b>0</b>	<b>-12001.47</b>

Please detach this slip and return with payment

#### Reach Us

- 1) For queries, call 121
- 2) For complaints, call 198
- 3) email at 121@in.airtel.com
- 4) website- www.airtel.in/airtelpresence

If dissatisfied with the response received at any of the above channels, please contact our appellate authority (Mon to Fri, 9:30am to 6:30pm) at 9972544865,

email id - appellate.kk@in.airtel.com

#### Complaints and service requests

- 1) To log a complaint: Visit www.airtel.in/airtelpresence, select service & enquiry type and fill the required details,
- 2) To check status of complaint: Visit www.airtel.in/airtelpresence or click the "Need Help" tab on home page of www.airtel.in

#### Charges

- 1) Itemised Bill : ₹50/Bill
- 2) Duplicate Bill : ₹50/Bill (Free for last 2 months)
- 3) Cheque/ECS/SI decline : ₹200
- 4) Late fee (Bill > ₹300): ₹100 or 2% of whichever is higher

#### NDNC - Avoid unwanted telemarketing SMS & Calls

- 1) Call 1909
  - 2) SMS START (preference 0-7) to 1909
  - To receive Airtel communication, SMS START 6 to 1909
- Turn around time for activation is 7 days

#### Quick Help :SMS the following short codes to 121

- 1)To start ebill - Greenbill <your email id>
- 2)To update ebill email id - UPDATEEMAIL <Your email ID>
- 3)To know your bill plan - BP

#### Other information

- 1) Address change: Carry your identity & address proof to the nearest Airtel outlet
- 2) Credit Limit: This is an indicator of your usage. If your usage exceeds the Credit Limit, interim payment needs to be made. This limit is at the sole discretion of Airtel.
- 3) SMS: One SMS is of max.160 characters including spaces.
- 4) Tariff Plan: No increase in any line item (except ISD) for first 6 months, effective enrolment date. T&C apply
- 5) Call pulses will be rounded off
- 6) Billing disagreements should be reported within 2 months of bill receipt. Post this period no claim shall be entertained.
- 7) Disconnection: For permanent disconnection, security deposit will be refunded within 60days. Else, interest will be paid @10%p.a.



Mr Kiran Kumar Shetty

Airtel number	7899918805
Relationship number	1217405215
Bill number	443578559
Bill date	25-May-2016

YOUR CHARGES IN DETAIL

4. Tax Details	
description	Amount
service tax @14%	139.86
swachh bharat cess @0.5%	5.00
Total	144.86



Mr Kiran Kumar Shetty

Airtel number 7899918805  
relationship number 1217405215  
bill number 443578559  
bill date 25-May-2016

your itemised statement

s.no	date	number	duration (min:sec]	volume(kb)	pulse	amount
mobile internet usage (home)						
1	23-Apr-2016	mobile internet usage		44489	4450	44.50
2	26-Apr-2016	mobile internet usage		950030	95039	950.25
3	27-Apr-2016	mobile internet usage		713047	71373	713.20
4	28-Apr-2016	mobile internet usage		196790	19719	197.17
5	29-Apr-2016	mobile internet usage		999522	99959	999.58
6	30-Apr-2016	mobile internet usage		227461	22754	227.53
7	01-May-2016	mobile internet usage		177356	17740	177.40
8	02-May-2016	mobile internet usage		511522	51159	511.55
9	03-May-2016	mobile internet usage		417169	41727	417.25
10	04-May-2016	mobile internet usage		450775	45085	450.83
11	05-May-2016	mobile internet usage		482188	48229	482.24
12	06-May-2016	mobile internet usage		439091	43919	439.16
13	07-May-2016	mobile internet usage		580456	58056	580.11
14	08-May-2016	mobile internet usage		391734	39179	391.79
15	09-May-2016	mobile internet usage		382969	38305	382.89
16	10-May-2016	mobile internet usage		316919	31699	316.97
17	11-May-2016	mobile internet usage		460114	46022	460.22
18	12-May-2016	mobile internet usage		358394	35847	358.43
19	13-May-2016	mobile internet usage		393011	39311	393.05
20	14-May-2016	mobile internet usage		254511	25460	254.60
21	16-May-2016	mobile internet usage		438954	43903	439.01
22	17-May-2016	mobile internet usage		904650	90480	904.60
23	18-May-2016	mobile internet usage		650595	65067	650.66
24	19-May-2016	mobile internet usage		1048239	104835	1048.20
25	20-May-2016	mobile internet usage		210198	21027	210.26
26	21-May-2016	mobile internet usage		2	1	0.01
27	22-May-2016	mobile internet usage		1	1	0.01
Total				12000187	1200346	12001.47