

Business Case for an
Information Security Management System (ISMS) based on the ISO/IEC 27000 series standards
(ISO27k)

For

VirtusaPolaris

(<http://www.virtusapolaris.com/our-offices/#SL>)

By T.R. Dissanayake

(IT13009182)

Executive Summary

Benefits

Information has now become a truly business critical asset. Protecting this asset through developing robust information security strategies and implementing effective information security management system (ISMS) is a key management responsibility. The benefits of implementing an ISMS will primarily result from a reduction in information security risks. Specifically, benefits realized from the adoption of the ISMS family of standards include:

- Keeps confidential information secure.
- Provides customers and stakeholders with confidence in how you manage risk.
- Allows for secure exchange of information.
- Allows you to ensure you are meeting your legal obligations.
- Helps you to comply with other regulations (e.g. SOX).
- Provide you with a competitive advantage.
- Enhanced customer satisfaction that improves client retention.
- Consistency in the delivery of your service or product.
- Manages and minimizes risk exposure.
- Builds a culture of security.
- Protects the company, assets, shareholders and directors.

Costs

Most of the costs associated with information security would be incurred anyway since information security is a business and compliance imperative. The additional costs specifically relating to the ISMS are mainly:

- **Internal resources**-The system covers a wide range of business functions including management, human resources (HR), IT, facilities and security. These resources will be required during the implementation of the ISMS
- **External resources**-Experienced consultants will save a huge amount of time and cost. They will also prove useful during internal audits and ensure a smooth transition toward certification.
- **Certification**—Only a few approved certification agencies currently assess companies against ISO 27001, but fees are not much more than against other standards.
- **Implementation**-These costs depend largely on the health of IT within the organization. If, as a result of a risk assessment or audit, a gap appears, then implementation costs are bound to go up based on the solution implemented.⁵