

Thumbiko Nyasulu

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Currently a student in my Final Year of college enrolled in computer science infrastructure who is self-motivated, a team player who can work under pressure. I am available four days per week. I have a range of experience that has helped me to develop valuable skills such as clear communication, teamwork, adaptability and reliability.

EDUCATION

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| 2013-2018 | Leaving Cert (Secondary school), Colaiste Choilm Swords, Dublin |
| 2018-2019 | Computer systems and networks with Cybersecurity , Finglas West, Dublin
7 Distinctions, 1 Merit. |
| 2019-2023 | BSc Computer Science Infrastructure , Technological University Dublin |

WORK EXPERIENCE

June 2017- June 2021

Carlton Hotel Blanchardstown

Conference and Banqueting/Food and beverage assistant.

- Serving customers and dealing with their requests.
- Cash handling on the checkout.
- Welcomed visitors on arrival.
- Dealt with customer queries and customer complaints.

March 2022 – August 2022

IT Support Intern

Surecom, Greenogue Rathcoole Business Park, Dublin

- Worked with stakeholders in different departments
- Assist with the investigation & development of new applications and systems.
- Researched new tools/software to assist other business units.

SKILLS

- Quick learner, Adaptability.
- Excellent people skills
- Ability to work under pressure
- Customer service
- Cash and card transactions
- Excellent memory
- Organizational skills

- Time management
- Stocking and replenishing

INTERESTS/ACHIEVEMENTS

Technology:

- Keen interest in technology, particularly in software development.
- Regularly provide technical support for friends and family.
- Troubleshoot old laptops and mobiles for fun.

Sport:

- Attend basketball scrimmage sessions on a regular basis.

Content creation:

- Part of a YouTube group.

REFERENCES AVAILABLE ON REQUEST