

Interview (Current system)



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Contents

Contents	1
List of Figures	2
1 Preparation	3
2 Interview results	4
2.1 People involved	4
2.2 Current process	4
2.3 Reason for new system	4
2.4 Conclusion	4
3 Attachment	5
3.1 Admin system	5
3.2 Current intake app	6

List of Figures

3.1	Current system (Voertuigen tab)	5
3.2	Current system (Voertuigen tab / Clicked on vehicle)	6
3.3	Current app - chassis number	7
3.4	Current app - brand	7
3.5	Current app - type	8
3.6	Current app - observation	8
3.7	Current app - picture	9

1 Preparation

Before we wrote the plan of approach, we planned to do some research. We did an interview with Wesley; he is one of the users of the intake app. Therefore, we came up with some questions. We wanted to know more about the current situation, who is using the intake app, how does the current app look like; what the process looks like.

Before the interview we prepared ourselves, we wrote down few questions about the current situation. The following summary are the questions we wanted to ask.

- Currently there is a system, how does this system look like, and what are the functions of this system?
 - Where are the pictures stored?
 - What does the dashboard look like?
- Who are the users of this system?
- What are the current procedures to capture the company vehicle?
- Wat is the main reason for the new system?

2 Interview results

2.1 People involved

Currently there are few people who uses the app for capturing the vehicle. The main users who register cars are Huub Stokvis (Floor manager) and Dennis (Planning manager). If one of them is absent, Wesley Hunting (fleet team) takes over the process.

2.2 Current process

The current situation is as follows, when a company vehicle arrives or leaves, we must capture. For this, the chassis number must first be scanned or typed via the app 3.3. Then the brand of the car is selected and what type it is. Furthermore, the user needs to observe the vehicle, and check if everything is perfect 3.6 user can also place a comment in this section. At the end, the user needs to take pictures of the vehicle this data is then stored in the database.

The system 3.1 gets all the data from the database; it shows the vehicle with the chassis number. When user clicks on the vehicle it shows the picture and all the other data 3.2.

2.3 Reason for new system

The reason for new system is very clear after looking at the current app. The current system is a beta version with a lot of bugs, it often gives error's. Furthermore, the design and the user experience can be improved.

2.4 Conclusion

The reason for new system is very clear but to get the answer to our main question we need to do even more research and walk around and see how the system really works.

3 Attachment

3.1 Admin system

The screenshot shows a web-based management dashboard titled "GLOBAAL MANAGEMENT DASHBOARD". On the left, there is a sidebar with navigation links: BROVER, HOOFDADMINISTRATIE, METINGEN, OPRACHCTEN, LOCATIES, and VOERTUIGEN. The VOERTUIGEN link is highlighted in green. The main content area is titled "GLOBAAL MANAGEMENT DASHBOARD" and contains a table with columns "VIN" and "Created". The table lists several vehicle entries with their respective creation dates. Each entry has a "Details" button to its right. At the top right of the main area, there is a search bar labeled "Globale zoekopdracht" and a red "Uitloggen" button. Below the table, there is a copyright notice: "Copyright © 2022 Brower Bedrijfswageninrichting B.V." followed by navigation arrows and three dots.

VIN	Created	
W1V44760313905944	2022-02-09T12:38:16.895Z	<button>Details</button>
VF1MA000668765334	2022-02-09T12:34:43.050Z	<button>Details</button>
W1V44760313836229	2022-02-09T11:30:16.920Z	<button>Details</button>
	2022-02-09T10:28:15.675Z	<button>Details</button>
VF1MA000869067026	2022-02-09T10:04:46.114Z	<button>Details</button>
VF6MF000468946685	2022-02-09T09:38:38.551Z	<button>Details</button>
Nog onbekend	2022-02-09T08:02:15.752Z	<button>Details</button>
W1V44760113932612	2022-02-09T07:59:15.456Z	<button>Details</button>
	2022-02-08T15:36:15.800Z	<button>Details</button>
Nog onbekend	2022-02-08T14:25:15.858Z	<button>Details</button>

Figure 3.1: Current system (Voertuigen tab)

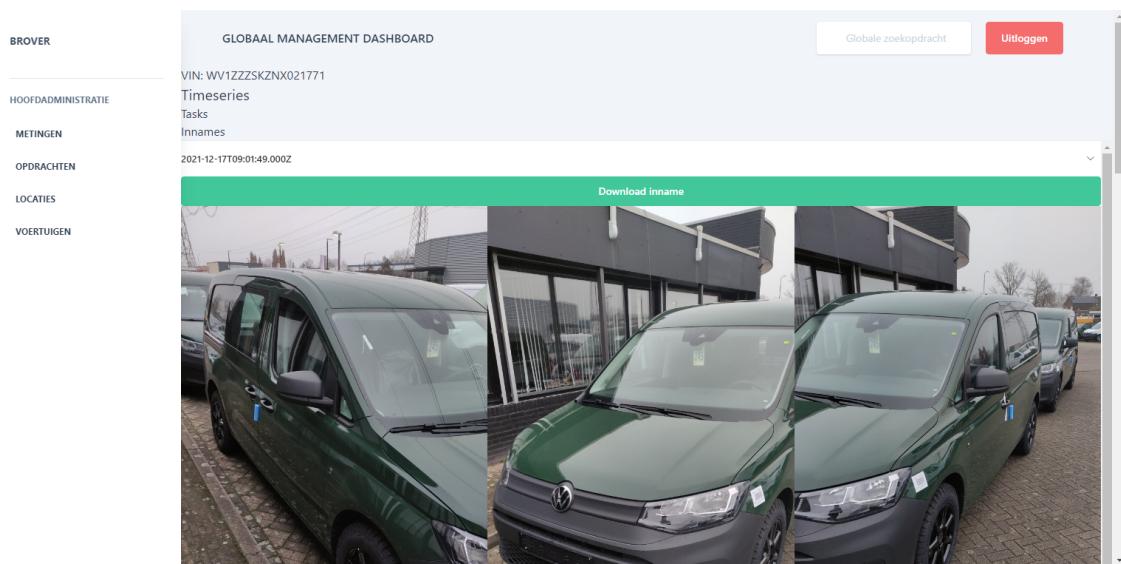


Figure 3.2: Current system (Voertuigen tab / Clicked on vehicle)

3.2 Current intake app

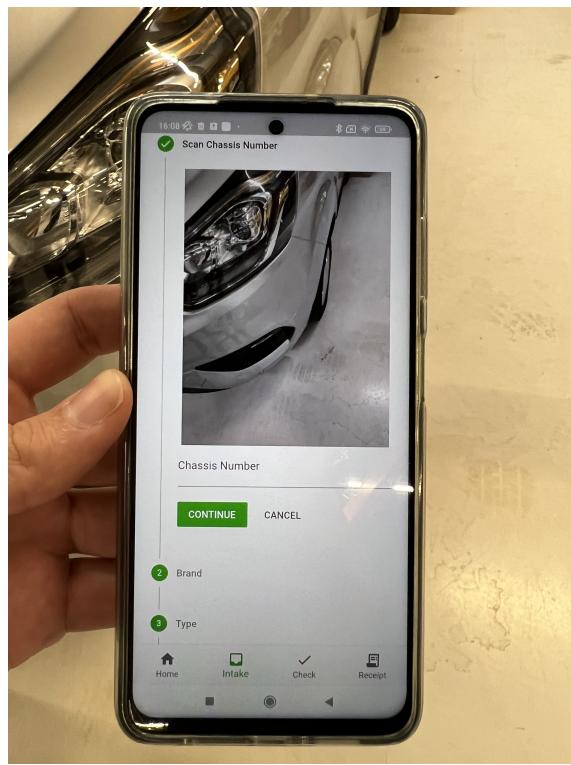


Figure 3.3: Current app - chassis number

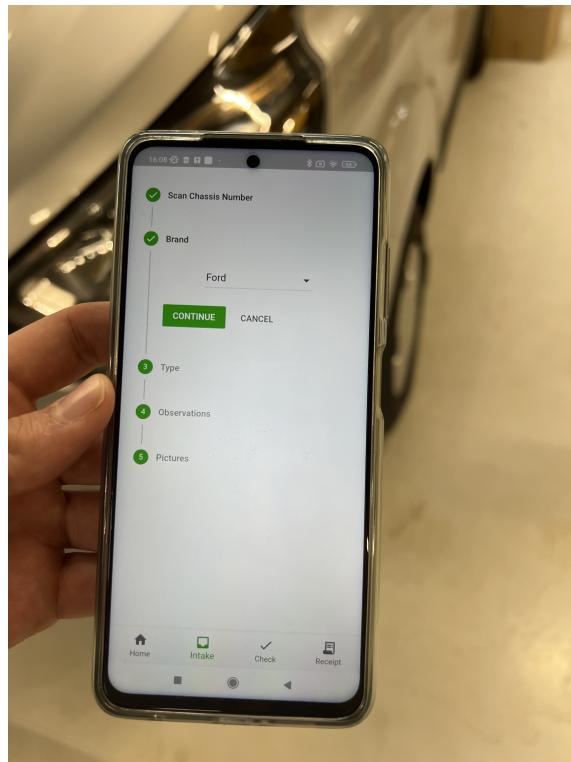


Figure 3.4: Current app - brand

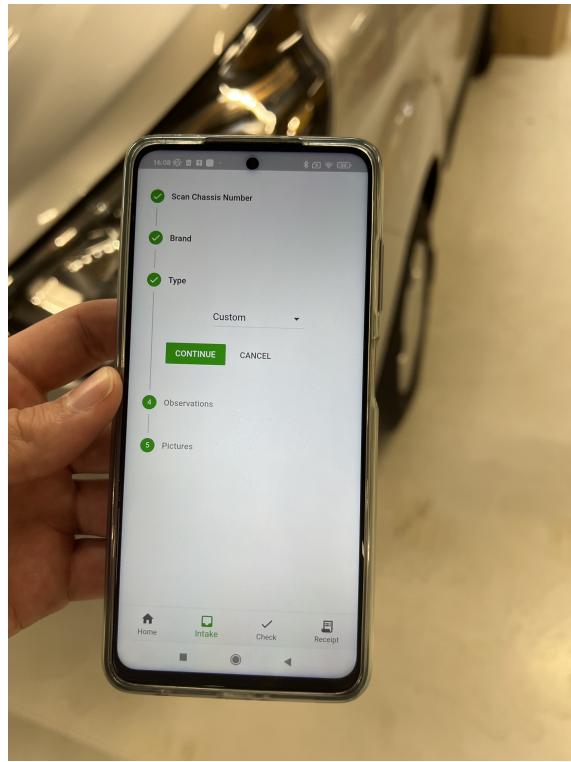


Figure 3.5: Current app - type

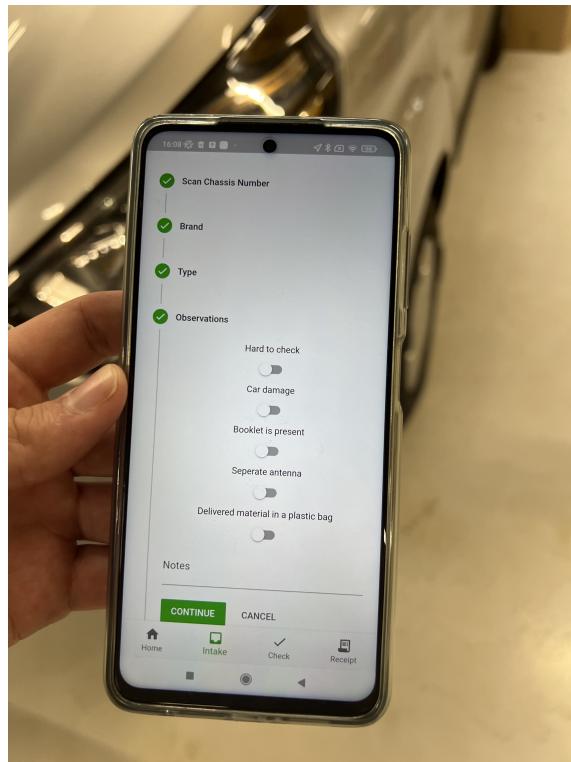


Figure 3.6: Current app - observation

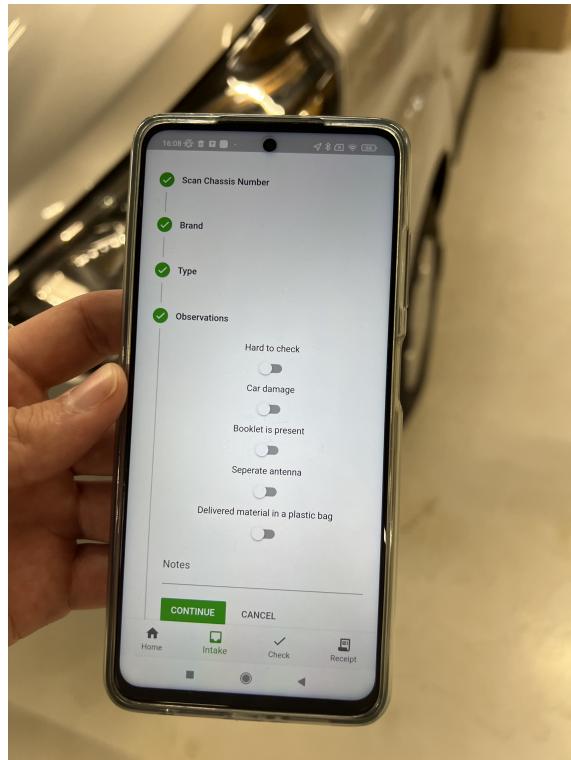


Figure 3.7: Current app - picture