From: Thurairaj Letchumanan thurairaj92@gmail.com 🖉

Subject: Fwd: Your round trip tickets for Zürich - Engelberg (15 Jul 07:04 and 15 Jul 19:02)

Date: 25 June 2018 at 11:48 PM

To: plans@tripit.com, Tevya Letchumanan tevya.tl@gmail.com

------Forwarded message ------From: Trainline <<u>realpeople@trainline.eu</u>>
Date: Mon, 25 Jun 2018 at 11:48

Subject: Your round trip tickets for Zürich - Engelberg (15 Jul 07:04 and 15 Jul 19:02)

To: < thurairaj92@gmail.com>

## trainline

Hi Thurairaj,

Your ticket purchased on the 25 June at 17:47 is confirmed. Please pay close attention to the information below.

Departure: Zürich → Engelberg - Sunday, 15 July 2018 €219.00

07:04 Zürich HB

07:49 Luzern

Regional-Express 2625

Passengers: Tevya, Logesuwaran, Thurairaj, K Vali,

Letchumanan

08:10 Luzern

Regional-Express 2962

08:53 Engelberg

Passengers: Tevya, Logesuwaran, Thurairaj, K Vali,

Letchumanan

19:02 Engelberg

19:49 Luzern

Regional-Express 2985

Passengers: Tevya, Logesuwaran, Thurairaj, K Vali,

Letchumanan

**20:10** Luzern

20:56 Zürich HB

Regional-Express 2676

rassengers: revya, Logesuwaran, rnurairaj, k vaii, Letchumanan

## Receiving your ticket

You will find your e-ticket attached as a PDF file. You can either:

- Print the PDF on A4/letter sized paper.
- Present the barcode on our iPhone or Android app.

You may be asked to provide a valid form of identification.

Booking reference: **QVSPFKK** 

**OPEN ON WEB OR APPLICATION** 

### Manage your bookings

All of your bookings in one place: change or cancel your tickets easily through your Trainline account.

**CREATE AN ACCOUNT** 

# Exchange and refund conditions

#### **DEPARTURE**

Zürich HB  $\rightarrow$  Luzern for K Vali, Letchumanan, Logesuwaran, Tevya and Thurairaj

Fare: Standard

**Exchange:** Exchangeable for a fee of €5 per passenger until midnight before the departure. A fee of €15 per passenger applies on the day of departure. Strictly non-exchangeable after departure. The arrival and departure stations cannot be changed. The price difference, if any, between the exchanged ticket and the new ticket is the customer's responsibility.

**Cancellation and refund:** Refundable for a fee of €5 per passenger until midnight before departure. A fee of €15 per passenger applies on the day of departure. Strictly non-refundable after departure.

**Luzern** → **Engelberg for K Vali, Letchumanan, Logesuwaran, Tevya** 

#### and Thurairaj

Fare: Standard

**Exchange:** Exchangeable for a fee of €5 per passenger until midnight before the departure. A fee of €15 per passenger applies on the day of departure. Strictly non-exchangeable after departure. The arrival and departure stations cannot be changed. The price difference, if any, between the exchanged ticket and the new ticket is the customer's responsibility.

**Cancellation and refund:** Refundable for a fee of €5 per passenger until midnight before departure. A fee of €15 per passenger applies on the day of departure. Strictly non-refundable after departure.

#### **RETURN**

Engelberg  $\rightarrow$  Luzern for K Vali, Letchumanan, Logesuwaran, Tevya and Thurairaj

Fare: Standard

**Exchange:** Exchangeable for a fee of €5 per passenger until midnight before the departure. A fee of €15 per passenger applies on the day of departure. Strictly non-exchangeable after departure. The arrival and departure stations cannot be changed. The price difference, if any, between the exchanged ticket and the new ticket is the customer's responsibility.

**Cancellation and refund:** Refundable for a fee of €5 per passenger until midnight before departure. A fee of €15 per passenger applies on the day of departure. Strictly non-refundable after departure.

Luzern  $\rightarrow$  Zürich HB for K Vali, Letchumanan, Logesuwaran, Tevya and Thurairaj

Fare: Standard

**Exchange:** Exchangeable for a fee of €5 per passenger until midnight before the departure. A fee of €15 per passenger applies on the day of departure. Strictly non-exchangeable after departure. The arrival and departure stations cannot be changed. The price difference, if any, between the exchanged ticket and the new ticket is the customer's responsibility.

**Cancellation and refund:** Refundable for a fee of €5 per passenger until midnight before departure. A fee of €15 per passenger applies on the day of departure. Strictly non-refundable after departure.

#### **Exchanges and cancellations**

You can cancel your tickets by accessing your confirmation page on the web or our mobile app. In case of urgency, you can also cancel by calling the SNCB Europe Contact Centre on +32 70 79 79 79.

## **Every train at your fingertips**



Buy train tickets from wherever you are and save them to your smartphone to keep them close at hand.

**GET THE APP** 

#### **Useful information**

#### **Boarding information**

Without trying to tell you how to live your life, we do recommend for your convenience that you arrive at least 20 minutes before departure. Boarding is guaranteed up to 2 minutes before departure. So to avoid being stranded at the platform, keep an eye on the time.

#### Calendar event

You can download the .ics event to add this trip to your calendar.

#### Need some help?

If you have any questions, we're sure you can find your answer in our extensive Help Section!

This email cannot be used as a ticket or invoice. You have to retrieve your tickets instead.

Bon voyage,

#### **Trainline**

https://www.trainline.eu/

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