

# Data Analysis Interview Challenge – Relax Inc.

Task: Determine the factors or features that would help predict user adoption, in order to build a predictive model for user adoption.

Identify criteria for “adoption”

My definition of “adoption”

The service/software is a productivity or project management related, and a user login multiple times indicates the user is actively using the platform or actively used it in past. Therefore, a user who has logged in for more than 3 times a week, over a period of 2 recent months, or did use the platform at least 3 times in a week from the date of signup is considered an active user.

## 1. Initial setup

Load data

Load both data sets into the Jupyter Notebook and reviewed

Merge the two tables (users: object\_id and engagement:user\_id)

Group the rows by user\_id

Explore the counts of the number of logins and the patterns – mainly time periods.

Create the target variable – “adopted” based on the criteria

## 2. Visualizations

Once I have obtained the login counts I may enhance the user table by adding the count column to the user table - takehome\_users. This will enable me to perform analysis based on the user’s interactions.

## 3. Identify important features

- creation time
- creation source
- opted into mailing list
- enabled for marketing drip
- any associations with an organization – org id
- invited by

Once I have determined the important features, I will use those features to identify patterns and insights.

Identify the last logins – to identify currently active users based on the last login:

Group users based on the important features, active time-frames.

## 4. Feature engineering

Derive new features based on user behavior such as usage patterns, user attributes such as creation source, marketing drip selection, mailing list.

## 5. Modeling

Build a predictive model, train and evaluate the model

Final model performance evaluation

## 6. Improve model.