Thushshan Rameswaran

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EDUCATION

University of Toronto — Sep. 2020 – Aug. 2025
Bachelor of Business Administration in Management and Information Technology — *Toronto, ON*

EXPERIENCE

Business Analyst Intern — Jan. 2022 – April 2022
Toronto Transit Commission — *Toronto, ON*
- Led the automation of financial file conversions, streamlining delivery timelines for Senior Business Analysts and reduced file processing time by 30%
- Developed advanced Excel workflows for data conversion and analysis, improving operational efficiency and reducing manual processing errors by 20%.
- Managed asset tracking for 100+ ticket gate components using enterprise systems, ensuring 99% uptime and timely maintenance

Store Standards Associate — Oct. 2021 – Oct. 2022
Walmart Canada — *Toronto, ON*
- Partnered with management to resolve inspection inconsistencies, improving compliance scores by 15%
- Delivered customer support to 50+ daily shoppers, ensuring clear communication of policies and improving satisfaction ratings.
- Redesigned store displays as part of a team initiative, boosting product visibility and increasing weekly sales in promoted sections by 10%

PROJECTS

CRUD Web-App | *JavaScript, SQL, HTML, CSS, Python, Flask* — Apr. 2023
- Designed and developed a visually engaging website to showcase detailed book information, utilizing HTML and CSS to create an intuitive and appealing user interface
- Incorporated JavaScript to enhance the webpage with interactive functionality, improving user engagement and experience
- Applied Python and SQL to efficiently write and manage data within the database, ensuring seamless data handling and storage

Android E-Commerce Application | *Android Studio, Java, Firebase* — July 2023 – Aug. 2023
- Leveraged Java to develop key functionalities, including Product View, Edit Product, Add Product, and Order Detail pages, enhancing user experience and system performance
- Established a secure connection between the app and Firebase, enabling reliable data storage and management
- Managed and facilitated meetings as Scrum Master, ensuring effective team collaboration and adherence to Agile principles

Property Management Platform (Roomzi) | *React, Node.js, Typescript, PostgreSQL* — May 2025 – Aug. 2025
- Implemented comprehensive property management system featuring advanced search filters, interactive Mapbox integration, and role-based authentication using Supabase, enabling seamless property discovery and listing management
- Developed real-time communication system using Socket.io for tenant-landlord messaging, integrated maintenance request ticketing with photo uploads, and implemented digital lease management with e-signature capabilities
- Built CI/CD pipeline with Docker containerization and comprehensive testing suite using Jest and Vitest, ensuring 95%+ code coverage and automated deployment processes for production readiness

TECHNICAL SKILLS

Certifications: CompTIA A+ (12/2024), Google IT Support Professional (1/2023), CompTIA Network+ (In Progress)
Languages: Java, Python, C/C++, JavaScript, HTML/CSS, R, Bash
Tools: Git, Firebase, Jira, Google Cloud Platform, VS Code, Visual Studio, Microsoft Office 365, Eclipse
Operating Systems: Android, IOS, MacOS, Linux, Windows 10/11