

## **Executive Summary**

#### **SITUATION**

- Lumia, a leading grocery retailer in 5 SEA countries, is favored by its Fresh Food quality and excellent customer services
- Vietnam is a M&A target for the plan 2021 2025

### **OBJECTIVES**

- Target at mass shopper with middle income.
- Build strong retail network/ infrastructure at nationwide level.
- Grow double digit in first 3 years then expand ecosystem in Vietnam
- Lead in grocery format after 5 years operating.

### **QUESTIONS**

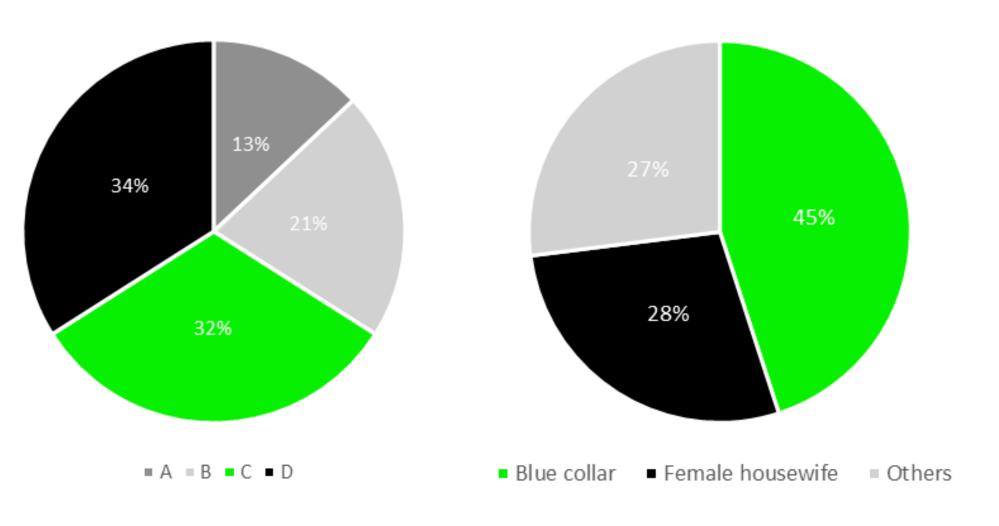
- What's the suitable retailer for M&A given the objectives above?
- Assess the market & a chosen retailer to have growth plan.

#### **ANSWERS**

- Modern Trade is the most potential market to enter
- Minimart, especially Green Market stands out as the strongest candidate, due to compatible clients with Lumia, strong retail network & infrastructure, and leading grocery format
- Recommendation for further growth includes:
  - Leverage potential in HN (open more stores)
  - Accelerate the E-commerce (online selling tactics)
  - Expand the Fresh Food market (quantity and quality)

## Green Market is appealing to mass middle-income shoppers

Green Market's Shopper's Profile Household Income and Occupation (%)



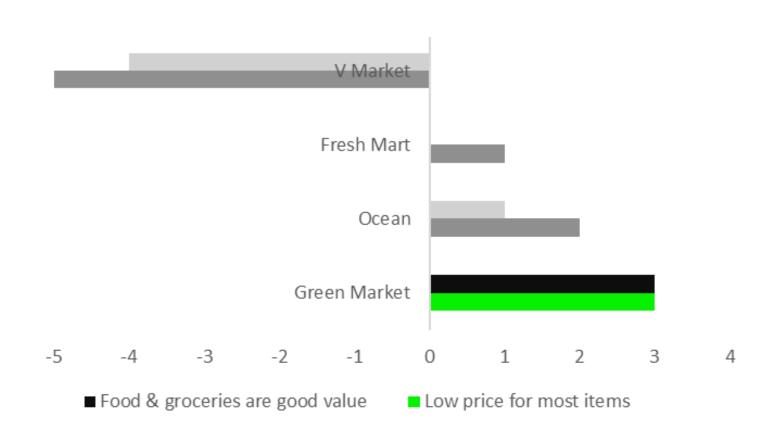
66% of Shoppers at Green Market has household income in range of O-14.9 Mil VND

73% of Shoppers at Green Market work as Blue Collar or Housewife

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Green Market's current shopper profile is mainly coming from middle-income groups

Imagery attribute ratings of Retailers in Minimart



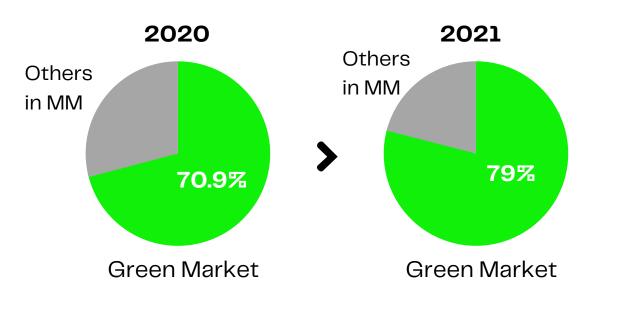
Green Market is rated the highest compared to its competitor in reasonable-price-related attributes

Green Market's attributes are also highly relevant to this group

# Green Market is leading in retail network and infrastructure, both offline and online

## Green Market has a strong retail network and infrastructure

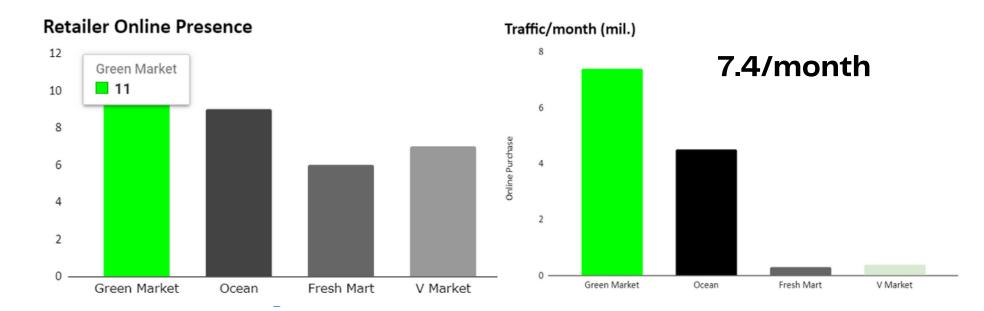
#### **No. Store Distribution**



Up to 80% of Store number in MM is Green Market



# They are also the top-tier online performance and dominant e-commerce presence



Portrays the **holistic e-commerce** channel with a **presence in**:

- 4/5 Access Channels
- 100% Delivery Services & Payment Methods
- Highest Traffic Rate

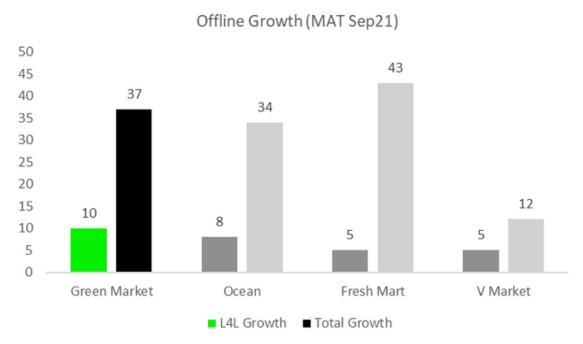


In terms of infrastructure and e-commerce presence, Green Market shows a strong competitive landscape for potential growth

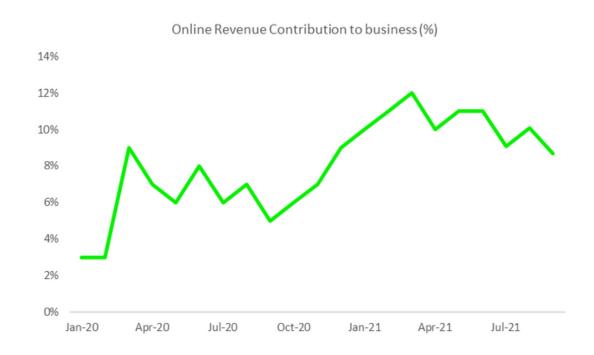
Green Market is a crucial player in HCMC and Urban, especially stores in traditional markets and streets are triple than others

## Green Market is poised for high growth now and in the future

# Green Market is growing fast both online and offline, comparing to its competitors



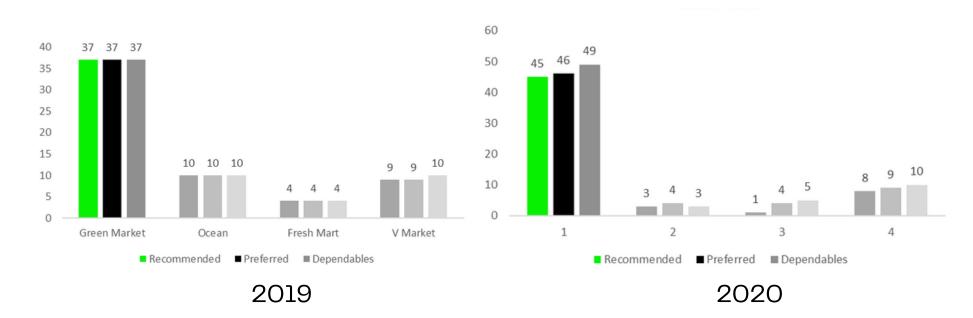
Green Market
stands first in L4L
growth and
second in Total
growth in the
Minimart sector
offline



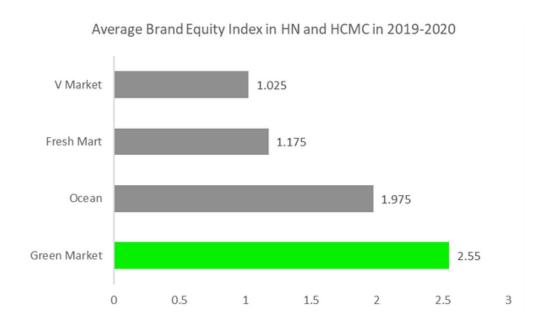
Along with the offline part, the Revenue Contribution from Online also increase significantly of ~200% throughout 3 years.

# They are also in a strong position to continue this growth in the future





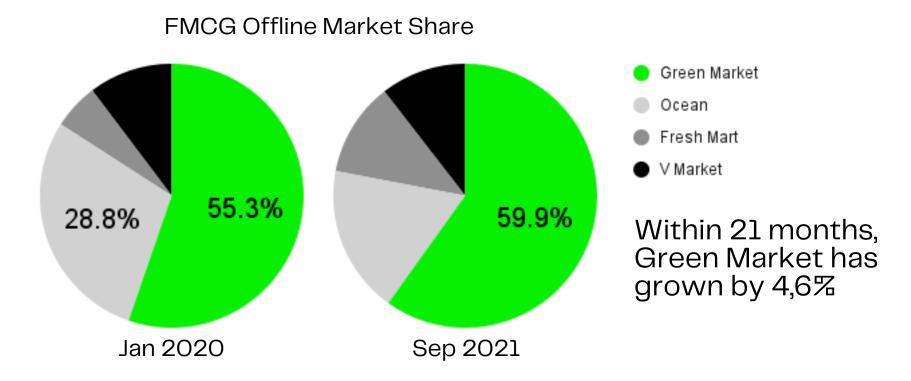
Green Market stands out in terms of relationship with its customers. They are also the only minimart retailer increasing its tiers among the two years.



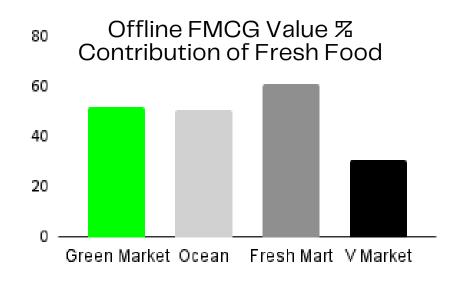
They also enjoys the highest Brand Equity Index comparing to other minimart competitors.

## Green Market lays a strong foundation to lead grocery format

# Green Market has the highest FMCG Offline Market share and is growing

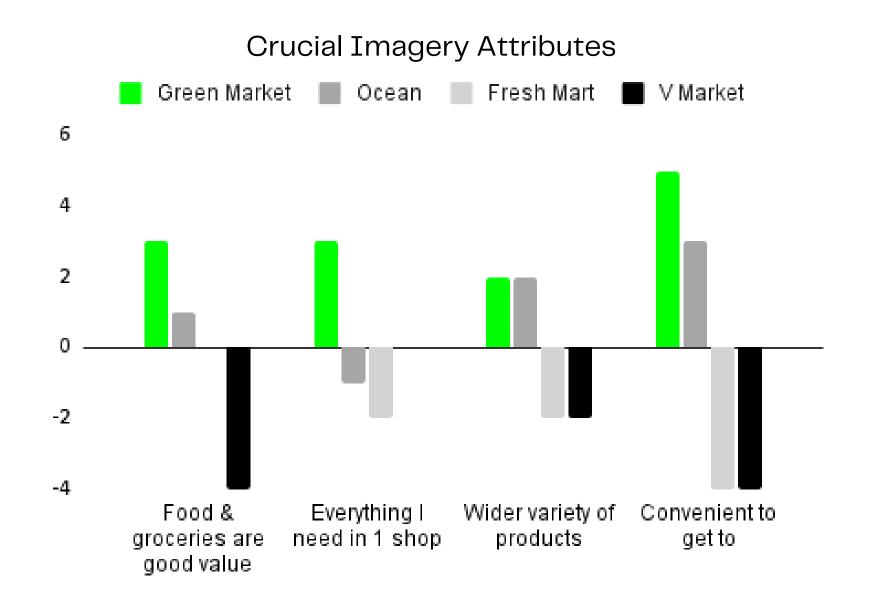


## Green Market has a substantial contribution of fresh food in the offline FMCG Value



Great contribution from fresh food places the foundation for Lumia's forte

# Green Market nails crucial imagery attributes proving its leading potential in grocery format

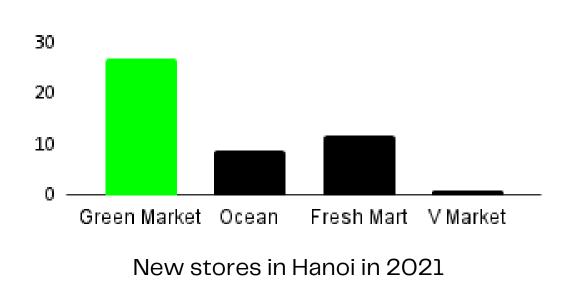




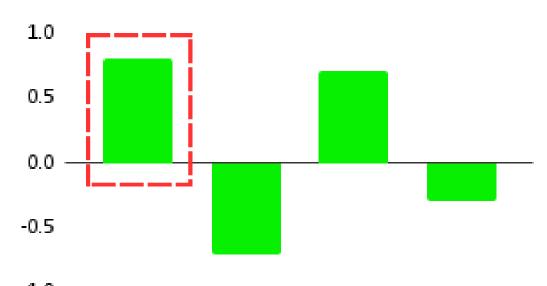
With Lumia, Green Market is projected to lead grocery format with both strength combined.

# Green Market should open more stores by the street and traditional market in Hanoi

### By opening more stores, Green Mart grows firmly

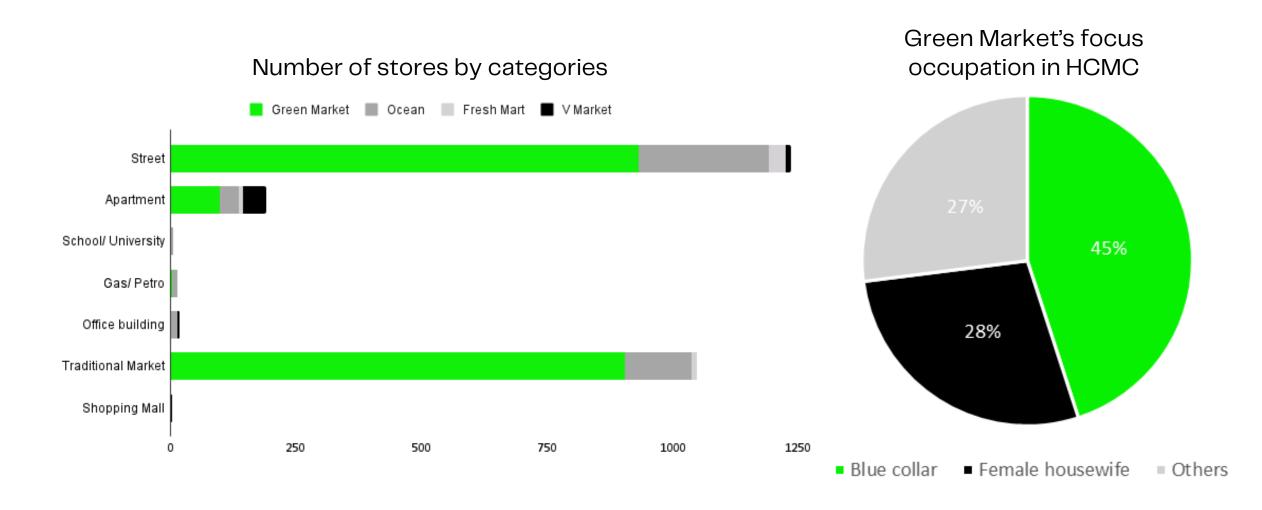


Grow rate in Brand Equity Index in Hanoi



-1.0 Green Market Ocean Fresh Mart V Market

## Street and traditional market are crucial locations for growth

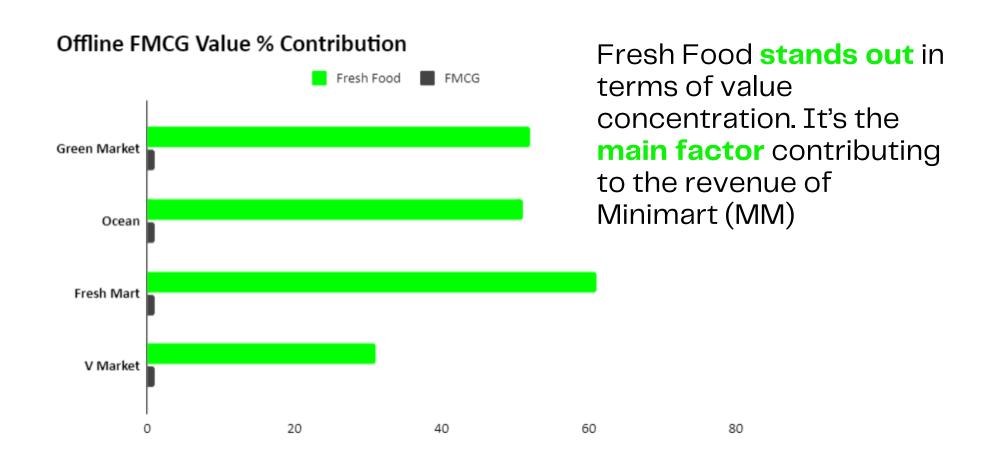




Stores in Hanoi are projected to attract the blue collar and female housewife group, thus, street and traditional market are the two crucial locations for growth

# Vietnamese consumers have high demand for good quality fresh food

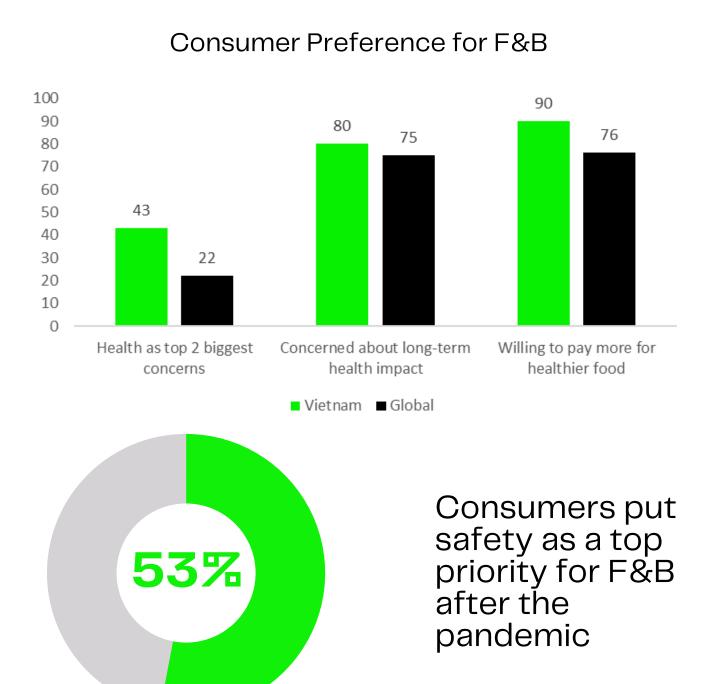
## Fresh Food plays a leading role in FMCG Value Contribution





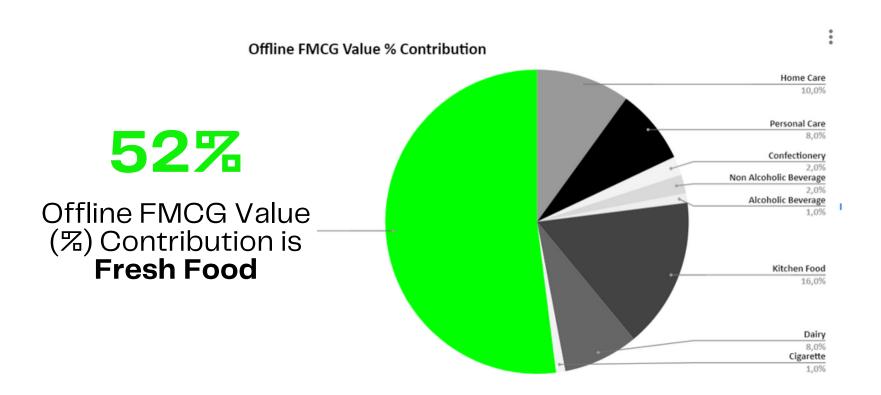
Green Market should ensure the quantity and quality of their fresh food to best serve their customer and attract new shoppers

## Vietnamese consumers cares a lot about their food and the pandemic intensified this tendency



# Despite the importance of Fresh Food, Green Market did not fully explore this opportunity

Green Market relies on Fresh Food in terms of FMCG Value Distribution

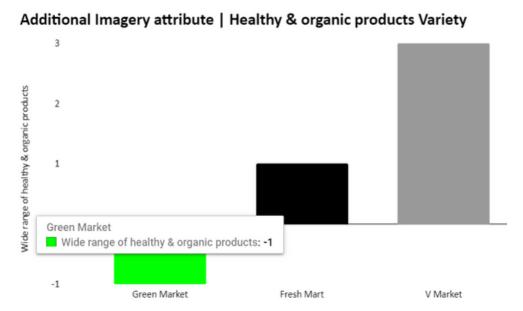


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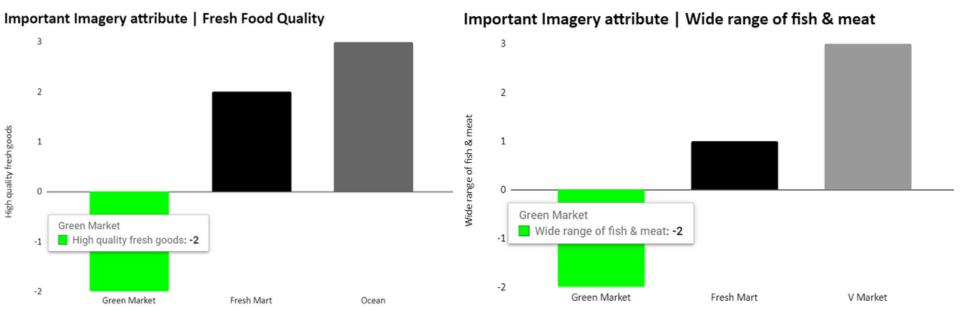
Quality and Quantity are the main areas that need improving in Green Market's Fresh Food market

However, Green Market did not fully leverage this potential

From the additional imagery attribute ...



#### .... to important imagery attributes



Green Market performs the **low imagery attribute** compared to competitors in Fresh Food services