### → Problem Statement

The goal of this project is to discover and extract meaningful topics from large collections of texual data, such as Amazon reviews, using topic modeling. By analyzing the text of the reviews, topic modeling algorithms can identify the underlying patterns and group together similar reviews that revolve around common topics. This enables us to gain insights into the main subjects of discussion within the reviews, allowing us to understand customer preferences, identify product strengths and weaknesses, and perform market research.

Reference resource: https://colab.research.google.com/drive/1FieRA9fLdkQEGDIMYI0I3MCjSUKVF8C-?usp=sharing#scrollTo=\_ak\_CLR164mx

# Mount Google Drive

```
from google.colab import drive
drive.mount('/content/drive')

Mounted at /content/drive
```

# → Imports

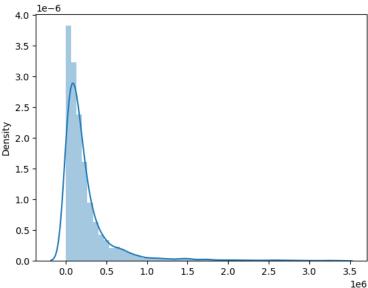
```
import gzip
import json
import itertools
import seaborn as sns
# topic modeling
import os
import pandas as pd
 from bertopic import BERTopic
 !pip install bertopic[all]
 os.kill(os.getpid(), 9)
import nltk
nltk.download('stopwords')
from nltk.corpus import stopwords
nltk.download('wordnet')
from nltk.stem import WordNetLemmatizer
import re
from nltk.tokenize import word tokenize
from nltk.corpus import stopwords
```

# ▼ Part 1: Extracting the Data

#### ▼ Dataset #1

```
# identify the ASINs associated with products from Nike
# extract of sales rank
asins = []
sales_ranks = {}
with gzip.open("drive/MyDrive/meta_Clothing_Shoes_and_Jewelry.json.gz") as products:
    for product in products:
        data = json.loads(product)
        categories = itertools.chain(*data.get("categories", []))
        categories = [c.lower() for c in categories]
    if "nike" in categories:
        asins.append(data["asin"])
        if data.get("salesRank"):
            sales_ranks[data["asin"]] = list(data["salesRank"].items())[0][1]
```

```
# the length of asins will tell us how many we have:
len(asins)
     8327
# inspect a few:
asins[:3]
     ['B0000V9K32', 'B0000V9K3W', 'B0000V9K46']
# the length of sales_rank will tell us how many we have:
len(sales_ranks)
     7962
# inspect the first few items of sale_rank
dict(list(sales_ranks.items())[:3])
     {'B0000V9K32': 67039, 'B0000V9K3W': 102054, 'B0000V9K46': 116131}
import operator
# sort the sales_ranks in descending order based on the values
ordered_asin_ranks = sorted(sales_ranks.items(), key=operator.itemgetter(1))
# top 10 asin ranks
ordered_asin_ranks[:10]
     [('B00EQBFL62', 179),
      ('B00EQBEWMQ', 179),
      ('B00EQBEUXC', 179),
('B00EQBGOTA', 179),
      ('B006RBH2PW', 188),
      ('B00AMTY3UC', 209),
('B00D8M3Q3U', 272),
      ('B00527DJAY', 318),
      ('B00527DIXW', 318),
('B00BUDLR1C', 337)]
plot = sns.distplot(list(sales_ranks.values()))
#plot = sns.histplot(list(sales_ranks.values()))
        4.0
        3.5
```



We can see here that there is quite a long tail of low-ranking products, i.e. large values going to the right on the x-axis. Some of these rankings are low enough that Seaborn has plotted at a scale of 1 x 10<sup>6</sup>. It looks like our lowest ranking product ranks as about the 3.5 millionth best selling product in it's category!

We can verify this simply by looking at the last item of the ordered list we produced above:

```
ordered_asin_ranks[-1]
     ('B000AYI6FC', 3341111)
```

At a glance, we can see that the bulk of our ranked products, however, fall into the range of 0 to 3000, where 3000 is indicated as 0.5 x 1x10^6.

For purposes of analysis, then, let's create a filtered subset of the list that contains only ASINs of products with a sales rank of 3000 or better.

```
best_asins = [asin for asin, rank in sales_ranks.items() if rank <= 3000]</pre>
# inspect a few items
best asins[:3]
     ['B0001LGWEQ', 'B000G42Z2Q', 'B000RDFRIK']
# check the length
len(best_asins)
     274
```

```
▼ Dataset #2
  # build a corpus of review texts:
  review_corpus = []
  top_reviews = {}
  with gzip.open("drive/MyDrive/reviews_Clothing_Shoes_and_Jewelry.json.gz") as reviews:
    for i, review in enumerate(reviews):
      review = json.loads(review)
      _id = "%s.%s" % (review["asin"], review["reviewerID"])
      if review["asin"] in asins:
        review_corpus.append(review["reviewText"])
      if review["asin"] in best_asins:
        top reviews[ id] = review
  len(review_corpus)
       21570
  #inspect a few of the reviews:
  for i, review in enumerate(review_corpus[:5]):
    print(i, review[:100])
       0 the colour i received is not blue as shown but yellow.Couldnt change it because it was a birthday pr
       1 Very cute and is really practical. Fits better on smaller wrists which is my case. I wear them every
       2 The watch was exactly what i ordered and I got it very fast. Unfortunately it was a bit too big for
       3 This product came promptly and as described, pleasure doing business with them!-d
       4 Why isn't Nike making these anymore? I love this watch, and I get a lot of compliments, questions f
  len(top_reviews)
       3549
  # load the texts of the top reviews into a list
  texts = []
  for k, v in top reviews.items():
      texts.append(v["reviewText"])
  len(texts)
       3549
  # inspect a few of the top reviews:
  texts[:5]
       ["I've had this watch for over a year now and wear it daily. I love it and the features it provides.",
        "Although I'm rarely a fan of Nike, I bought this pair to try it out and i absolutely liked it. Very suitable for causal
       wear, but I'm not sure how good of a running pair this one is. I got the dark grey color with florescent green
       stripes. Overall very cool pair",
        'i love this shoes great price good quality',
```

'I ordered this just before my last Europe trip. I ordered it last minute and arrived at time and fits well. However one of the lace loops ripped on the third day of wearing (even before walking 10 miles........oh no after 5000 miles...I was wearing it in the plane). Fortunately my friend there had an extra pair of sneakers which fitted my foot well. Immediately after returning from my trip I sent them back and got the refund in two days. This one star is for their order handling and easy return procedure.',

"Because the look and feel of the sneakers are awesome. It's a perfect fit and it has support for my feet"]

# Part 2: Implement a pre-processor

Here I will implement a function called <code>clean\_text</code> which will take a list of texts and return a clean\_text. Preprocessing should include the following actions:

- · lemmatize the texts
- · convert tokens to lowercase
- · remove special characters
- · clean tokens to remove numbers and any tokens shorter than 3 characters

```
def clean_text(text):
  # tokenize the text
  tokens = word tokenize(text)
  # initialize WordNetLemmatizer
  lemmatizer = WordNetLemmatizer()
  # lemmatize the tokens
  lemmatized_tokens = [lemmatizer.lemmatize(token) for token in tokens]
  # convert tokens to lowercase
  lowercase_tokens = [token.lower() for token in lemmatized_tokens]
  # remove special characters and tokens shorter than 3 characters
  cleaned tokens = [re.sub(r'[^a-zA-Z0-9]', '', token)] for token in lowercase tokens if len(token) > 2 and not token.isdigit()]
  return cleaned tokens
nltk.download('punkt')
nltk.download('wordnet')
nltk.download('omw-1.4')
    [nltk_data] Downloading package punkt to /root/nltk_data...
    [nltk data]
                 Unzipping tokenizers/punkt.zip.
    [nltk_data] Downloading package wordnet to /root/nltk_data...
    [nltk_data] Package wordnet is already up-to-date!
    [nltk_data] Downloading package omw-1.4 to /root/nltk_data...
    True
preprocessed_texts = []
for text in texts:
  cleaned_text = clean_text(text)
  preprocessed_texts.append(" ".join(cleaned_text))
# view a few text after cleaning
preprocessed_texts[:5]
    ['ve had this watch for over year now and wear daily love and the feature provides',
      'although rarely fan nike bought this pair try out and absolutely liked very suitable for causal wear but not sure how
    good running pair this one got the dark grey color with florescent green stripesoverall very cool pair',
      'love this shoe great price good quality',
      'ordered this just before last europe trip ordered last minute and arrived time and fit well however one the lace loop
    ripped the third day wearing even before walking mile after mile wearing the plane fortunately friend there had extra
    pair sneaker which fitted foot well immediately after returning from trip sent them back and got the refund two day this
    one star for their order handling and easy return procedure'
      'because the look and feel the sneaker are awesome perfect fit and support for foot']
```

# Part 3: Performing Topic Modeling

We will go through the main components of BERTopic and the steps necessary to create a strong topic model.

#### → 3.1 Training

We start by instantiating BERTopic. We set language to english since our documents are in the English language. We will also calculate the topic probabilities.

```
topic_model = BERTopic(language="english", calculate_probabilities=True, verbose=True)
topics, probs = topic_model.fit_transform(preprocessed_texts)
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      Downloading
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                                                                               8.35kB/s]
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                                                  10.6k/? [00:00<00:00, 572kB/s]
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      (...)55de9125/config.json: 100%
                                                                               30.3kB/s]
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                                             466k/? [00:00<00:00, 5.20MB/s]
                                                                               350/350 [00:00<00:00,
      Downloading
      (...)okenizer_config.json: 100%
                                                                               17.6kB/s]
```

# ▼ Extracting Topics

After fitting our model, we can start by looking at the results. Typically, we look at the most frequent topics first as they best represent the collection of documents.

```
freq = topic_model.get_topic_info()
freq.head(5)
```

	Topic	Count	Name	Representation	Representative_Docs
0	-1	1192	-1_shoe_the_and_they	[shoe, the, and, they, for, them, these, are,	[already had pair black nike thong that love a
1	0	363	0_running_shoe_for_run	[running, shoe, for, run, and, are, these, gre	[good for running, hands down the best shoe an
				Isandal these	

-1 refers to all outliers and should typically be ignored. Next, let's take a look at a frequent topic that were generated:

```
# select the most frequent topic
topic_model.get_topic(0)

[('running', 0.03768571116732423),
    ('shoe', 0.02103170348159069),
    ('for', 0.020550331186773078),
    ('run', 0.019521367868231276),
    ('and', 0.01760348818464667),
    ('are', 0.015919454332891433),
    ('these', 0.015457309201407202),
    ('great', 0.015007106350517697),
    ('gym', 0.014858467476397803),
    ('they', 0.013733460895444303)]
```

```
[-1, 0, -1, -1, -1, 5, 3, 6, 2, 0]
# the size of each topic
list(topic_model.topic_sizes_.items())[:10]
    [(-1, 1192),
     (0, 363),
     (5, 78),
     (3, 97),
     (6, 76),
     (2, 122),
     (23, 29),
     (9, 68),
     (11, 57),
     (30, 24)]
# how many topic we have
len(topic model.topic sizes )
    53
# get the default label for each topic
list(topic_model.topic_labels_.items())[:10]
    [(-1, '-1\_shoe\_the\_and\_they'),
     (0, '0 running shoe for run'),
     (1, '1 sandal these are the'),
     (2, '2_comfortable_they_fit_them'),
     (3, '3 wide narrow foot shoe'),
     (4, '4 squeak squeaking powder loud'),
     (5, '5_nike_and_this_the'),
     (6, '6_sneaker_fit_these_love'),
     (7, '7 slide are velcro the'),
     (8, '8_son_his_size_daughter')]
# the representative documents for each topic
list(topic_model.representative_docs_.items())[1:5]
       ['good for running',
        'hands down the best shoe and most comfortable shoe ve ever worn these shoe are very light very softcomfortable and also
    great foot support for those that have flat foot not much runner but when tried first time running these shoe felt running
    pillow for mile love these shoe and will start buying more pair want try using them when play basketball but nt want get
    shoe dirty although very tempting try definitely recommend these shoe for everyday use running',
        these are like walking air have pair this style and can say that have never had better pair running shoe they are light
    your foot like you nt have shoe and yet are soft walk did buy 12 size larger than normal running shoe']),
     (1,
      ['the look the sandal are little different than the picture when got mine ordered white symbol nike sandal and received
    black one not only that received two different size sandal least the sandal felt comfortable',
        'these sandal were perfect have pair these sandal these are the best sandal you can buy with money opinion definitely
    worth every penny spent',
       'husband wear these nike sandal all the time say they are one the best sandal worn']),
     (2,
      ['got these for wife she very happy with them said they fit very well and are very comfortable',
        'love them fit great and look great bought these work very light and very comfortable',
        'very comfortable and they fit well they also look very nice wear them work for the comfort']),
     (3,
      ['these shoe look nice and are almost the same the previous model the 29 but nike went and made huge mistake and closed
    the toe box big time thus making very snug fit for those like myself with wide foot disappointed because love the pegasus
    29 and have pair them for running and just for being everyday while out and about these are just not nearly comfortable and
    way too tight foot causing them need returned gifted someone else with more narrow foot than own you have narrow foot then
    you might really like these shoe they are very similar the 29 and give great return your investment but your foot are wide
    would steer clear them wide foot for the 29 they are the best',
        'these shoe are very narrow for someone who big wide foot like the look the shoe but they are very narrow',
        'this great shoe ve purchased about pair now from sport store the last pair from amazon wear custom orthodics and shoe
    shopping somewhat nightmare for need shoe with deep heel that also removable sole not mention that the shoe wide enough fit
    the orthodic and wide foot this shoe just awesome can not only remove the sole the shoe but once put orthodics foot just
    slide when the shoe too narrow the shoe will squeak like wet shoe only worse very annoying and they nt stop making noise
    even when the shoe well broken with these have squeaking they are very comfortable last long time and support foot foot
    most the day and back and foot nt hurt much with these shoe would highly recommend them anyone who not only wide foot like
```

but who also wear insert thanks nike for providing wide shoe for those who need'])]

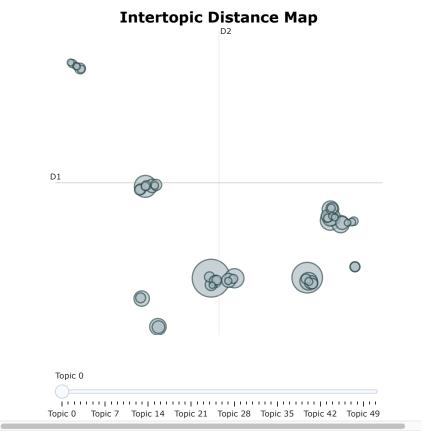
topic model.topics [:10]

There are several visualization options available in BERTopic, namely the visualization of topics, probabilities and topics over time. Topic modeling is, to a certain extent, quite subjective. Visualizations help understand the topics that were created.

### ▼ Visualize Topics

After having trained our BERTopic model, we can iteratively go through perhaps a hundred topic to get a good understanding of the topics that were extract. However, that takes quite some time and lacks a global representation. Instead, we can visualize the topics that were generated in a way very similar to LDAvis:

topic\_model.visualize\_topics()



Intertopic distance map measures the distance between topics. Similar topics are closer to each other, and very different topics are far from each other. From the visualization, we can see that there are eight topic groups for all the topics. Topics with similar semantic meanings are in the same topic group.

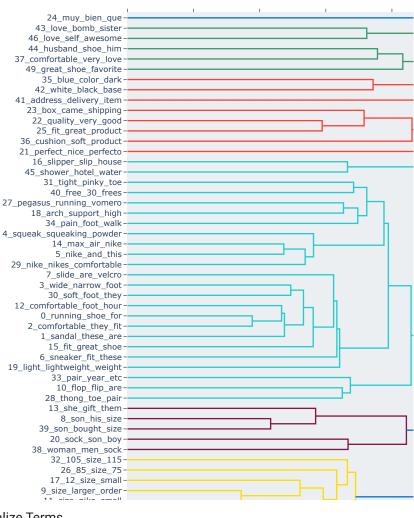
The size of the circle represents the number of documents in the topics, and larger circles mean that more reviews belong to the topic.

#### Visualize Topic Hierarchy

The topics that were created can be hierarchically reduced. In order to understand the potential hierarchical structure of the topics, we can use scipy.cluster.hierarchy to create clusters and visualize how they relate to one another. This might help selecting an appropriate nr\_topics when reducing the number of topics that you have created.

topic\_model.visualize\_hierarchy(top\_n\_topics=50)

## **Hierarchical Clustering**

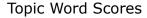


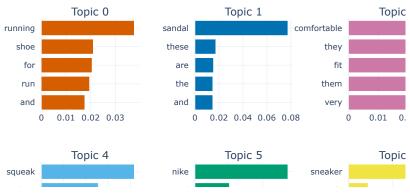
### ▼ Visualize Terms

We can visualize the selected terms for a few topics by creating bar charts out of the c-TF-IDF scores for each topic representation. Insights can be gained from the relative c-TF-IDF scores between and within topics. Moreover, we can easily compare topic representations to each other.

υ.υ

topic\_model.visualize\_barchart(top\_n\_topics=10)





The length of the bar represents the score of the keyword. A longer bar means higher importance for the topic.

# ▼ Visualize Topic Similarity

Having generated topic embeddings, through both c-TF-IDF and embeddings, we can create a similarity matrix by simply applying cosine similarities through those topic embeddings. The result will be a matrix indicating how similar certain topics are to each other.

topic\_model.visualize\_heatmap(n\_clusters=20, width=1000, height=1000)

### **Similarity Matr**

Heatmap can also be used to analyze the similarities between topics. The similarity score ranges from 0 to 1. A value close to 1 represents a higher similarity between the two topics, which is represented by darker blue color.

2 comfortable they fit

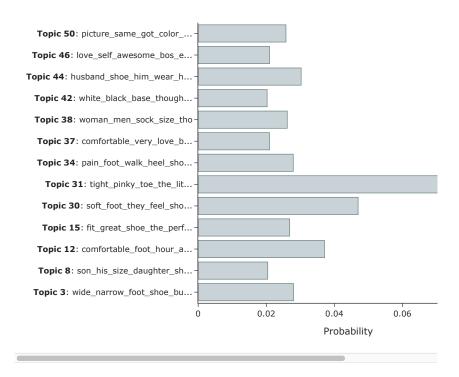
#### Visualize Topic Probabilities

The variable probabilities that is returned from transform() or fit\_transform() can be used to understand how confident BERTopic is that certain topics can be found in a document. The min\_probability parameter is used to control the minimum probability threshold for displaying topics in the visualization. It determines the minimum probability that a topic must have in order to be included in the visualization.

https://colab.research.google.com/drive/1FieRA9fLdkQEGDIMYI0I3MCjSUKVF8C-?usp=sharing

18\_arch\_support\_high
topic model.visualize distribution(probs[300], min probability=0.02)

# **Topic Probability Distribution**



From above figure, we can see the topic probability distribution for the review with index 300 in the dataset shows that topic 31 has the highest probability, so topic 31 is the predicted topic.

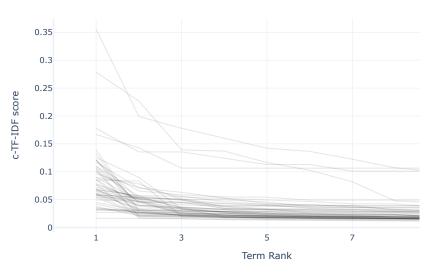
#### ▼ Visualize Term Score Decline

Topics are represented by a number of words starting with the best representative word. Each word is represented by a c-TF-IDF score. The higher the score, the more representative a word to the topic is. Since the topic words are sorted by their c-TF-IDF score, the scores slowly decline with each word that is added. At some point adding words to the topic representation only marginally increases the total c-TF-IDF score and would not be beneficial for its representation.

To visualize this effect, we can plot the c-TF-IDF scores for each topic by the term rank of each word. In other words, the position of the words (term rank), where the words with the highest c-TF-IDF score will have a rank of 1, will be put on the x-axis. Whereas the y-axis will be populated by the c-TF-IDF scores. The result is a visualization that shows you the decline of c-TF-IDF score when adding words to the topic representation. It allows you, using the elbow method, the select the best number of words in a topic.

topic\_model.visualize\_term\_rank()

# Term score decline per Topic



# ▼ 3.2 Training New Topic Model

After having created the topic model, now I would like to remove stopwords and create a new instance of "BERTopic" and fit the updated model on the texts\_without\_stopwords.

```
# remove stopwords from texts
stopwords = set(stopwords.words('english'))
texts_without_stopwords = []
for text in preprocessed_texts:
  tokens = word_tokenize(text)
  tokens_without_stopwords = [token for token in tokens if token not in stopwords]
  texts_without_stopwords.append(" ".join(tokens_without_stopwords))
# create new_topic_model
new_topic_model = BERTopic(language="english", calculate_probabilities=True, verbose=True)
topics, probs = new_topic_model.fit_transform(texts_without_stopwords)
     Batches: 100%
                                                         111/111 [00:42<00:00, 9.77it/s]
     2023-06-22 13:56:22,966 - BERTopic - Transformed documents to Embeddings 2023-06-22 13:56:36,869 - BERTopic - Reduced dimensionality
     2023-06-22 13:56:37,343 - BERTopic - Clustered reduced embeddings
# get 5 most frequent topics
new freq = new topic model.get topic info()
new_freq.head(5)
```

Representative_l	Representation	Name	Count	Topic	
[bought pair store of house pink absoluted]	[shoe, size, nike, comfortable, foot, fit, pai	-1_shoe_size_nike_comfortable	1232	-1	0
[sandal perfec sandal best sanda	[sandal, foot, comfortable, would, pair, wear,	0_sandal_foot_comfortable_would	210	0	1

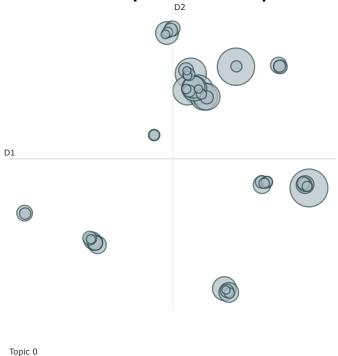
```
# select the most frequent topic
new_topic_model.get_topic(0)

[('sandal', 0.10784979202800266),
    ('foot', 0.01723310798235316),
    ('comfortable', 0.015306289314635768),
    ('would', 0.014867328836780535),
    ('pair', 0.01395514415795618),
    ('wear', 0.012942521613101011),
    ('strap', 0.012757696570030171),
    ('great', 0.0125781159475257),
    ('fit', 0.012533385740032451),
    ('love', 0.01212194775855453)]

# how many topic we have
len(new_topic_model.topic_sizes_)
    52

# Visualize Topics
new_topic_model.visualize_topics()
```

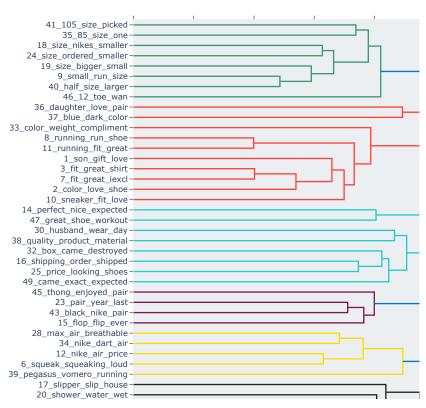
# **Intertopic Distance Map**



Topic 0 Topic 7 Topic 14 Topic 21 Topic 28 Topic 35 Topic 42 Topic 49

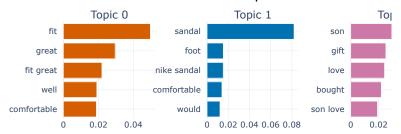
# visualize topic hierarchy
new\_topic\_model.visualize\_hierarchy(top\_n\_topics=50)

# **Hierarchical Clustering**



# visualize terms
new\_topic\_model.visualize\_barchart(top\_n\_topics=20)

# Topic Word Scores



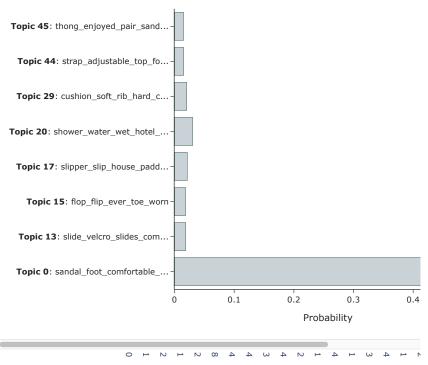


# visualize topic similarity
new\_topic\_model.visualize\_heatmap(n\_clusters=20, width=1000, height=1000)

### **Similarity Matr**

new\_topic\_model.visualize\_distribution(probs[200], min\_probability=0.015)

# **Topic Probability Distribution**



From above figure, we can see the topic probability distribution for the review with index 200 in the dataset shows that topic 0 has the highest probability, so topic 0 is the predicted topic.

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### → 3.3 Update Topic Model

= (v

Next, want to try out a different n\_gram\_range. We can use the function update\_topics to update the topic representation with new parameters for c-TF-IDF.

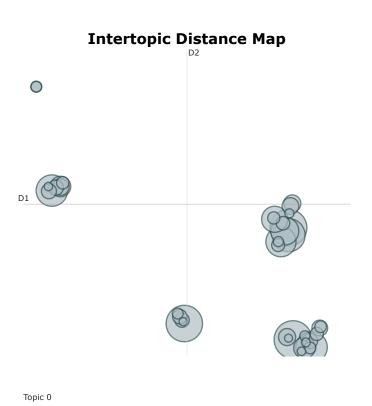
```
new_topic_model.update_topics(texts_without_stopwords, n_gram_range=(1,2))
# select the most frequent topic
new_topic_model.get_topic(0)

[('sandal', 0.07397483846756235),
    ('nike sandal', 0.014298656477779597),
    ('foot', 0.013201347823052165),
    ('comfortable', 0.012006408255020827),
    ('would', 0.010723665027620803),
    ('pair', 0.010512909831834732),
    ('comfortable sandal', 0.00978741515748314),
    ('fit', 0.00972140505673235),
    ('great', 0.009673340974039676),
    ('wear', 0.009638643730081903)]
```

## ▼ 3.4 Topic Reduction

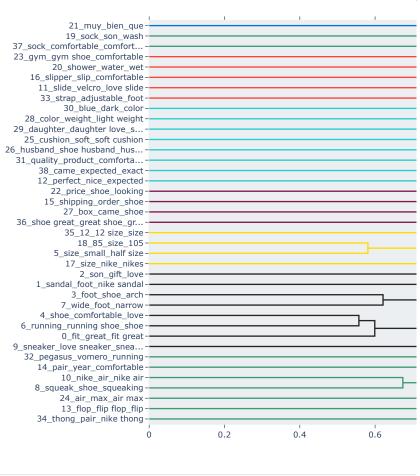
We can also reduce the number of topics after having trained a BERTopic model. The advantage of doing so, is that you can decide the number of topics after knowing how many are actually created. It is difficult to predict before training your model how many topics that are in your documents and how many will be extracted. Instead, we can decide afterwards how many topics seems realistic:

```
new_topic_model.reduce_topics(texts_without_stopwords, nr_topics=40)
              2023-06-22 14:06:48,901 - BERTopic - Reduced number of topics from 52 to 40
              <bertopic._bertopic.BERTopic at 0x7f9c5c3ffc70>
# Access the newly updated topics with:
print(new_topic_model.topics_)
              [2, \ -1, \ 22, \ 0, \ -1, \ 27, \ -1, \ -1, \ -1, \ 23, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ 5, \ -1, \ 6, \ 6, \ -1, \ 4, \ 4, \ 3, \ 2, \ 4, \ -1, \ -1, \ -1, \ 2, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1, \ -1
# search for topics that are similar to an input search_term
similar_topics, similarity = new_topic_model.find_topics("watch", top_n=5)
similar topics
              [38, 3, 33, 19, 6]
new_topic_model.get_topic(38)
              [('came', 0.05301583465077054),
                 ('expected', 0.04121037591354496),
                 ('exact', 0.03798275781218034),
                 ('fit', 0.0361100323990331),
                 ('look like', 0.03261186805535298),
                 ('fit expected', 0.03226113358800571),
                 ('time', 0.03158208786471383),
                 ('product', 0.03109714980869899),
                 ('width arrived', 0.02967980290715887),
                 ('make many', 0.02967980290715887)]
# visualize topics
new_topic_model.visualize_topics()
```



Topic 0 Topic 5 Topic 10 Topic 15 Topic 20 Topic 25 Topic 30 Topic 35

# **Hierarchical Clustering**



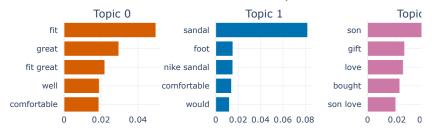
list(new\_topic\_model.representative\_docs\_.values())[10]

```
['like sneaker comfortable fit well looking pair sneaker every day use get', 'love love sneaker fit great comfort excellent would recommend sneaker ladies', 'love sneaker fit great comfortable next sneaker walking sneaker wear size 115']
```

When it comes to sneakers, it's clear that consumers often mention comfort as a key factor, especially for everyday use and walking. Therefore, we should highlight these attributes in our advertising campaigns for sneakers.

```
# visualize terms
new_topic_model.visualize_barchart(top_n_topics=10)
```

# **Topic Word Scores**





Looking at topic word scores above, we can see that: the word "comfortable" frequently appears across different types of shoes, indicating that comfort is a key attribute we can emphasize in our advertising campaigns.

# visualize topic similarity
new\_topic\_model.visualize\_heatmap(n\_clusters=20, width=1000, height=1000)

### Similarity Matrix

Looking at similarity matrix above, we can see that topic 29 and topic 2 have a high similarity score of 0.72, so let's looking at these topic:

```
3 foot shoe arch
list(new topic model.representative docs .values())[30]
    ['great comfy shoe daughter love lightweight shoe planning getting pair love great new color',
      daughter say walk look sexy sneaker comfortable bought daughter pair christmas',
     'bought daughter black white slide birthday started looking color option one picked adorable complaint get pink dirty nt
    get clean however comfortable slide market daughter couple pair highly recommened style comfort']
list(new_topic_model.representative_docs_.values())[3]
    ['year old son love shoe fit perfectly say extremely comfortable highly recommend',
      'bought year old son fit true size love say comfortable',
     'bought shoe gray orange son active old boy already men size shoe free runs nt cheap birthday gift nt mind really wanted
    son say comfortable look nice reason star one week toe started wear gray toe tip wearing white one month toe entirely fell
    apart sports authority bought said son nt using right activity clearly look like dragged foot bike son nt riding bike wear
    school 34 time per max doe nt wear school soccer basketball practice wear shoe damage one month school wear doe nt recess
    time per would buy shoe child']
             13_3111ppi11g_014c1_3110c
```

We can see that topic 2 and 29 shows that consumers often buy Nike shoes as gifts, particularly for sons and daughters on Chirstmas or birthday. This understanding can guide us in selecting appropriate advertising media and timing our campaigns effectively.

```
# Save model

new_topic_model.save("my_model")

24 air max air max

# Load model

my_model = BERTopic.load("my_model")

20_color_weight_night weight
```

#### Conclusion

#### 

The analysis of Amazon reviews using topic modeling has provided valuable insights into customer preferences and sentiments, greatly enhancing our understanding of the market. By identifying the main topics discussed by customers, we have gained important knowledge about what they like, dislike, and what matters most to them. This information can be directly applied to improve products, develop effective marketing strategies, and enhance overall customer satisfaction. For instance, through topic modeling, we can infer:

- Attributes that people like about our products For example, the word "comfortable" frequently appears across different types of shoes,
  indicating that comfort is a key attribute we can emphasize in our advertising campaigns. Additionally, when it comes to sneakers, it's
  clear that consumers often mention comfort as a key factor, especially for everyday use and walking. Therefore, we should highlight these
  attributes in our advertising campaigns for sneakers.
- Purchase Occasions Topic 2 and 29 shows that consumers often buy Nike shoes as gifts, particularly for sons and daughters on Chirstmas or birthday. This understanding can guide us in selecting appropriate advertising media and timing our campaigns effectively.