# **TIAGO FEITOSA**

Odenton - MD 443-822-5015 - tiagofdev@gmail.com

#### **OBJECTIVE**

Seeking opportunities to contribute to a team in an entry-level position as a software developer

## **PORTFOLIO**

www.tiagofeitosa.com

## **TECHNICAL SKILLS**

## **Programming Languages:**

Java, Python, JavaScript, Typescript, MySQL

## Frameworks:

Angular2, Flask, Spring Boot, Foundation, Bootstrap

## **Spoken Languages:**

Fluent in English and Portuguese

## **EDUCATION**

University of Maryland Global Campus, Adelphi, Maryland Bachelor of Science in Computer Science

Highlighted Coursework:

- Software Engineering
- Detecting Software Vulnerabilities
- Concurrent Programming
- Relational Databases
- Advanced Programming in Java

Howard Community College, Columbia, Maryland Associate of Arts in Computer Science

May 2016

Dec 2021

#### **WORK HISTORY**

Assistant April 2017 - Present

Jimmy John's, Columbia, Maryland

- Open store for daily operations, Prep food
- Help Customers, Use Cash Register and POS system
- Execute policy procedures

## **Assistant Manager**

July 2013 – February 2017

Tuesday Morning, Laurel, Maryland

- Maximize sales through implementation of corporate directives and operations
- Provide optimal customer service by addressing customers' complaints and concerns
- Monitor expenses, comp sales, markdowns, shrink, damages, supplies and payroll
- Keep proper staffing levels by interviewing and training
- Communicate store policies, procedures, programs, and objectives to store associates
- Ensure policies are adhered and enforced consistently

## **Administrative Assistant**

February 2014 – February 2017

Jiffy Lube, Laurel, Maryland

- Keep financial records
- Process payables and receivables into bookkeeping software (Quickbooks)
- Audit daily sales and transactions reports
- Manage and balance customer accounts
- Maintain files and generate reports
- Process Payroll