

Tiago Gago

Personal Profile



Professional with interpersonal skills looking for a relocation in the market. I have experience in the administrative and graphic segments. Voluntary services gave me intense experience with different people, cultures and problems, which brought me maturity and greater ability to work under pressure.

Academic History

Alves Redol Secondary School 12th year | 7/17/2020

IT: WORD, EXCEL, POWER POINT;
CASP - Professional Self-Sufficiency Course; Languages: English/ Spanish

Complementary Courses

Academia FLAGProfessional Full Stack Web Development
Lisbon

May 2023 - Jun 2024

Cumora Academy - Audio Visual Specialist - República Checa

Sep 2024 - Dez 2024

Skills

- Project Management & Data Analysis
- IT & Digital Marketing
- Bilingual (English & Spanish)
- Technical Problem-Solving & System Maintenance
- Strategic Planning & Metric Analysis
- Emotional Intelligence & Conflict Resolution
- Mentoring & Coaching
- Resilience & Flexibility
- Persistence & Effective Communication
- Adaptability & Decision Making Under Pressure



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<https://github.com/tiagogago>

Professional Experience

○ **Warehouse Operator - Jerónimo Martins**
March/2020 - August/2024

- Managed warehouse teams for 4 years, ensuring smooth daily operations and meeting targets.
- Skilled in operating warehouse machinery and ensuring 100% safety compliance.
- Experience handling high-volume orders, fulfilling 100+ orders daily with accuracy.

○ **Luís Simões - Picking**
August/2018 - February/2020

- Improved English language skills over a 3-month intensive period, increasing communication efficiency.
- Developed strong teamwork abilities, collaborating effectively with multicultural teams.
- Managed daily tasks efficiently, completing 15-20 orders per shift with high precision.

○ **Team Coach/ São Paulo- Brazil**
March/2014 - February/2016

- Trained individuals for 2 years in interpersonal relationships within family, work, and business settings.
- Held a district leader position for 6 months, overseeing training programs and team development.
- Improved team collaboration by 15%, promoting trust and effective communication in group settings.