

Tiana Gallo

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Profile and Key Competencies

As a recent graduate of Geospatial Data Analytics along with multiple years' experience in business administration and finance, I am eager to contribute my skills and learning to a dynamic team. I am committed to leveraging cutting-edge technologies and analytical techniques to solve real-world challenges in the geospatial domain.

- Geographic Information Systems
- Database Management
- Python, SQL, RStudio
- Remote Sensing Techniques
- Predictive Modelling
- Regression Analysis
- Work from Home Experience
- Customer Service

Education

GEOSPATIAL DATA ANALYTICS GRADUATE CERTIFICATE | MAY 2024 | CENTRE OF GEOGRAPHIC SCIENCES (COGS) NSCC

- Successfully completed graduate certification in Geospatial Data Analytics and maintained honour roll status
- Utilized various machine learning techniques to implement predictive modelling using RStudios, Python, Orange, and Jupyter Notebooks
- Data importation, manipulation, and exploration in ArcGIS Pro, including various tools in Model Builder. Experience using Classification Wizard and Business Analyst Tools
- Gained Remote Sensing Techniques and Image Analytic Experience using PCI Focus (Catalyst Professional) by improving image interpretability
- Processed information in a relational database, and applied database management in Structured Query Language (SQL)
- Nova Scotia Occupational Health and Safety Act, September 2023
- Workplace Hazardous Materials Information Systems (WHIMIS), September 2023
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BSC. MAJ. EARTH SCIENCES, MIN. PHYSICS | May 2017 | MEMORIAL UNIVERSITY OF NEWFOUNDLAND

- Major in Earth Sciences, Minor in Physics
- Successfully completed two field schools where I gained hands-on experience in mapping and evaluation various geologic formations
- Met all requirements to apply for registration as a Geoscientist in Training (GIT)

Professional Experience

TAX REASSESSMENT AND PAYMENT SPECIALIST | TRUE NORTH DISABILITY SERVICES | 2018 - 2023

- Conducted tax reassessments and communicated directly with the CRA on behalf of clients to ensure accurate completion
- Expanded knowledge on invoicing and payment processes while ensuring accuracy of each invoice and assisted in maintaining invoicing log
- Conducted calculations based on clients' tax information to determine eligibility and amounts for the Working Income Tax Benefit, Disability Tax Credit, and Child Disability Benefit
- Enhanced organizational and time management skills while training new recruits in multiple roles
- Rapidly advanced within the company and helped transition employees into work from home environment
- Efficient in Zoho CRM and Microsoft Office (Excel, Word, PowerPoint)

SERVER/ BARTENDER | YELLOWBELLY BREWING & EAST SIDE MARIOS | 2014 - 2017

- Worked in fast paced environment where time management and organization skills were essential while ensuring excellent customer service
- Well educated in food, beverage, and workplace safety after completion of various online training session as well as training new employees on safety techniques
- Enhanced sales skills by upselling various items
- Offered management position within year of employment

References available upon request