Tian Sam Xia

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(360) 453-7213

experience

Axon • Senior Product Designer
October 2018–present • Seattle, Washington

- Owned design for the incident reporting feature of Axon Records, a cloud-based records management system (RMS) for law enforcement.

- Partnered with researchers, product managers & engineers to design, prototype, validate, and iterate based on user feedback and usage metrics.

- Collaborated with & shipped Axon Records to Fresno PD, our first customer, in September 2019.

- Gained expertise and helped deliver a key feature (NIBRS support) to customers by the December 2020 deadline despite setbacks due to COVID-19.

DaVita • User Experience Designer
May 2017–September 2018 • Denver, Colorado

- Contributed to the design for multiple areas of Center Without Walls, DaVita's in-house, next-gen electronic health records & clinical admin system.

- Launched the pilot at Sumner Dialysis Center, Tennessee, in November 2017.

- Participated in the definition of our design system; took the initiative to create a component library.

Universal Mind • User Experience Specialist
September 2014–December 2016 • Denver, Colorado

- Worked with clients (including Herman Miller, Western Union, and Complete Genomics) on products & tools across mobile, desktop, and web.

- Presented design solutions to both internal and external stakeholders regularly.

- Demonstrated ability to deliver high-quality results with quick turnarounds.

education

Indiana University
2012–2014 • Bloomington, Ind.

M.S. Human-Computer Interaction

Beijing University of Posts and Telecommunications
2008–2012 • Beijing, China

B.E. Electronics Engineering

skills

Design & Research

User interviews, competitive analysis, personas, journey mapping, storyboarding, wireframing, rapid prototyping, usability testing, card sorting, data visualization, photography, typography

Software & Tools

Figma, Sketch, InVision, Abstract, Keynote, Final Cut Pro, Xcode, Adobe XD, Photoshop, Illustrator, InDesign, Lightroom

Language

Chinese (Mandarin)