



Bangladesh Telecommunication Regulatory Commission

IEB Bhaban, Ramna, Dhaka-1000

www.btrc.gov.bd



Contract No:14.32.0000.430.07.024.21.596

Date: 28/02/2022

To
Touch & Solve
House-202 (3rd Floor), Road-13/A, Block-B,
Sagupta Housing Society, Mirpur DOHS Road, Pallabi, Dhaka-1216

This is to notify you that your Tender dated 10/02/2022 for the supply of Goods and related services for **Procurement of Visitor management system and Related Hardware and Service** for the Contract Price of Tk. **6,36,500.00 (Six Lac Thirty-Six Thousand Five Hundred Only)** as corrected and modified in accordance with the Instructions to Tenderers, has been approved by Bangladesh Telecommunication Regulatory Commission (BTRC).

You are thus requested to take following actions:

- i. accept in writing the Notification of Award within seven (7) working days of its issuance in accordance with ITT Sub Clause 36.3;
- ii. furnish a Performance Security in the specified format and in the amount of Tk. **63,650.00 (Sixty-Three Thousand Six Hundred Fifty Only)**, within **fourteen (14) days** of acceptance of this Notification of Award but not later than 14/03/2022 in accordance with ITT Clause 37.1;
- iii. sign the Contract within **twenty-eight (28) days** of issuance of this Notification of Award but not later than 27/03/2022 in accordance with ITT Clause 38.1.

You may proceed with the execution of the supply of Goods and related services only upon completion of the above tasks. You may also please note that this Notification of Award shall constitute the formation of this Contract, which shall become binding upon you.

We attach the draft Contract and all other documents for your perusal and signature.

(Md. Kamrul Islam)

Director

Administration Division, BTRC

Telephone: 0255220545

e-mail: kamrul.islam@btrc.gov.bd

Copy for Necessary Action:

01. PS to Chairman, BTRC (for chairman sir's information)
02. Office Copy

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২৭ MARCH

Contract Agreement (Form PG3 -10)

THIS AGREEMENT made the 27 March 2022 between Md. Kamrul Islam, Director (Administration), Authorize Representative of Bangladesh Telecommunication Regulatory Commission (BTRC), 6th floor, IEB Bhaban, Ramna, Dhaka-1000 (hereinafter called "the Procuring Entity") of the one part and Abul Kalam Azad, Proprietor, Touch & Solve, House-202 (3rd Floor), Road-13/A, Block-B, Sagupta Housing Society, Mirpur DOHS Road, Pallabi, Dhaka-1216. (hereinafter called "the Supplier") of the other part:

WHEREAS the Procuring Entity invited Tenders for certain goods and related services, viz. "Procurement of Visitor management system and Related Hardware and Service" and has accepted a Tender by the Supplier for the supply of those goods and related services in the sum of Taka 6,36,500.00 (Six Lac Thirty-Six Thousand Five Hundred Only) (hereinafter called "the Contract Price").

"দেশপ্রেমের শপথ নিন, দুর্নীতিকে বিদায় দিন"



NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the General Conditions of Contract hereafter referred to.
2. The following documents forming the Contract shall be in the following order of precedence, namely:
 - (a) the Signed Contract Agreement
 - (b) the Notification of Award
 - (c) The Completed Tender
 - (d) Particular Conditions of Contract (PCC)
 - (e) General Conditions of Contract (GCC)
 - (f) Technical Specifications
 - (g) Price Schedules and Schedule of Requirements and
 - (h) other document including correspondences listed in the PCC forming part of the Contract
 - (i) the Submitted Proposal
3. In consideration of the payments to be made by the Procuring Entity to the Supplier as hereinafter mentioned, the Supplier hereby covenants with the Procuring Entity to provide the goods and related services and to remedy any defects therein in conformity in all respects with the provisions of the Contract.
4. The Procuring Entity hereby covenants to pay the Supplier in consideration of the provision of the goods and related services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

“দেশপ্রেমের শপথ নিন, দুর্নীতিকে বিদায় দিন”



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IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Bangladesh on the day, month and year first written above.

For the Procuring Entity

(Md. Kamrul Islam)

Director, Administration Division
Bangladesh Telecommunication Regulatory
Commission (BTRC)
IEB Bhaban, Ramna, Dhaka-1000

The Supplier

(Abul Kalam Azad)

Proprietor, Touch & Solve, House-202 (3rd Floor),
Road-13/A, Block-B, Sagupta Housing Society,
Mirpur DOHS Road, Pallabi, Dhaka-1216.

In the Presence of

(Md. Asaduzzaman)

Deputy Director, Administration Division
Bangladesh Telecommunication Regulatory
Commission (BTRC)

(Kamrul Hasan)

Software Lead, Touch & Solve, House-202 (3rd
Floor), Road-13/A, Block-B, Sagupta Housing
Society, Mirpur DOHS Road, Pallabi, Dhaka-1216.

(Engr. Mahmudur Rahman)

Senior Assistant Director (IT)
Bangladesh Telecommunication Regulatory
Commission (BTRC)

(Md. Raihan Afroz)

Sr. Programmer, Touch & Solve, House-202 (3rd
Floor), Road-13/A, Block-B, Sagupta Housing
Society, Mirpur DOHS Road, Pallabi, Dhaka-1216.

“দেশপ্রেমের শপথ নিন, দুর্নীতিকে বিদায় দিন”

To Whom It May Concern

This is to certify that Touch and Solve, Corporate Office: House#202 (3rd Floor), Road# 3/A, Block#B, Shagufta Housing Society, Mirpur DOHS Road, Pallabi, Dhaka-1216 has awarded for the “Supply and Installation of Unified Access Surveillance and Visitor Management system” goods and related service at Armed Force Institute of Pathology (AFIP) under Purchase Order No: 56.00.0000.021.07.001.19-01 Dated: 07-06-2022 under Extension and Modernization of Armed Forces Institute of Pathology Project. The said solution is in progress and ongoing .

I wish all the success of the solution.

Unit AFIP
Sta Dhaka Cantt
Dt 10 Oct 2022



MD AZMIR JAHID HOSSAIN
MAJ
Deputy Project Director
Extension and Modernization of
Armed Forces Institute of Pathology
Mobile No-01769016634



Work Order

Ref : MNHCL/WORK/ORDER/2022/34

Date: 03rd June 2022

To,

Touch and Solve
 House # 202 (3rd Floor), Road # 3/A, Block # B,
 Sagupta Housing Society, Pallabi, Dhaka - 1216.

Subject: Work Order for Extension and Modernization of Armed Forces Institute of Pathology(AFIP) Project Access Surveillance and Visitor Management system

Attention : Engr. Abul Kalam Azad

CEO

Touch and Solve

Dear Sir,

We are requesting to you “ Supply Installation and Commissiong of Unified Access Surveillance and Visitor Management system (Application Software)” as soon as possible

SL. No	Description of Item	Qty.	Unit Price	Total Price
01	Unified Access Control Management Software. Access Control and Integrated Security System: Proposed application software will manage the Access & Security Control for entire AFIP's softwares, Lab devices, Survillence system, employee attendance system, Lift & elevators , Parking Zone , Data center security, BMS, Networking Monitoring sysrtem by dynamic control and settings of New RFID, Face Detection, Artificial Intellegence (AI), QR Code based Access control devices installed and integration. Device Integration: Integration of Devices and Application of Access Control, Survillence, Parking Controller, Lift Controller & sensative lab devices. Customizable DB, Change management, Customizable Workflow, Helpdesk, Self-error handling, Fault Management, Pass System, RFID, Face Detection, QR Code based Access control device, & Management Software for Type of User, security, role and access	01 Unit.	675,000.00	675,000.00

Thanking You,

Md. Neamatul Huda
 Director
 M.N Huda Construction Ltd
 Cont: 01714-3 07870

Delivery Address:
**Extension and Modernization
 of Armed Forces Institute of
 Pathology(AFIP) Project, Dhaka.**



Touch & Solve

Visitors Management System

Made Simpler & Secure

About Us

Touch and Solve started its journey at 2009 with Customized Software development and Computer Hardware supply. From 2011, it's start IT solution Service for Data Center, Networking, Surveillance and IT solution for Govt and non govt institutions. Among the IT giants across Bangladesh, **Touch & Solve** is one of the renowned IT companies that offer various kinds of IT services to its esteemed clients. Through the purpose of building software, Touch & Solve build the dreams of their clients and prospects by providing them with standard and well-designed fully responsive website development services along with the development of mobile and desktop application. Apart from this, Touch & Solve also offers its clients ICT solutions, IT Infrastructure, LAN-Wifi, Computer & Accessories, customized software- POS, Institute Management, Hospital Management Software, Computer & Accessories, Networking solutions, CCTV & Time attendance & service in Bangladesh. The Company possesses a team of efficient and highly technically skilled developers and designers who work hard and smart to provide the epitome of the services to their clients. The technical team of Touch & Solve follows a specific working process to save time, money, and even improve the productivity of the clients.

The main product of Touch and Solve for Solution:

-  T&S Unified Access Control System (Software & hardware)
-  ePass for Visitor management & Access Control
-  Surveillance solution integrated with AI
-  Accounting & MIS System
-  Institute Management System
-  Customer Satisfaction Monitoring System

A dynamic team of IT professionals are leading the company and contributing to achieve the vision of digital Bangladesh.

Overview



Touch & Solve

Front Desk Staff and Security Officers in most organization today use unreliable, inaccurate, Inefficent paper based syestems. VMS is a reliable and cost effective Visitor Management Application that enables an Organization to manage and track visitors throughout its facilities. Our Module enables process to welcome and Manage incoming/ourgoing Visitors; both planned and unpalnned.

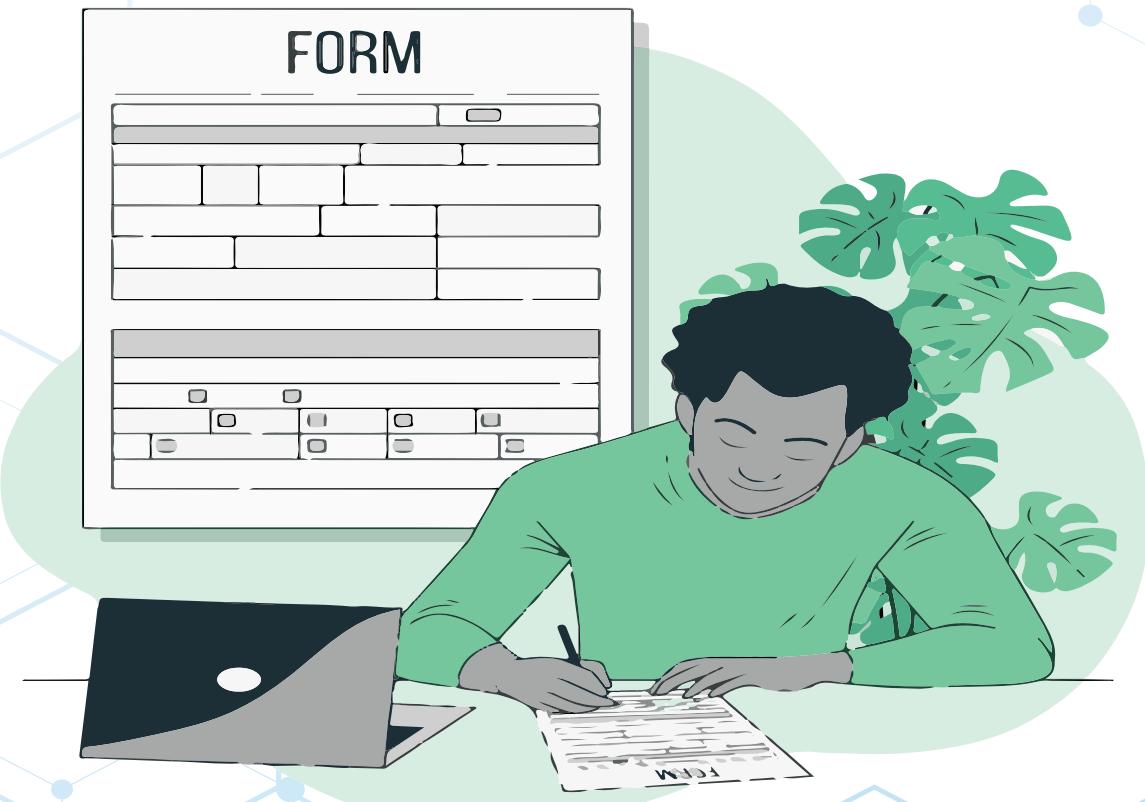


Industry Challenge



Touch & Solve

- Authentic records are not maintained for Visitor Entry.
- The paper Log, and Hand - Written badges, presents a poor image to visitors and communicates a message of lax Security.
- can't determine visitor headcounts within premises in emergency situations
- can't filter visitor information for manual record keeping



Benefits



Touch & Solve



Improve Security



Improve Security



Capture Visitor Info Quickly
& Accurately



Ease of Access from Kiosk/
Tablet/Mobile.



Enhance Company Image



Visitor Pre-registration to
Tightly Control Authorized
Visitor Entry.



Ease to Use with Graphical
Dashboard & Analysis

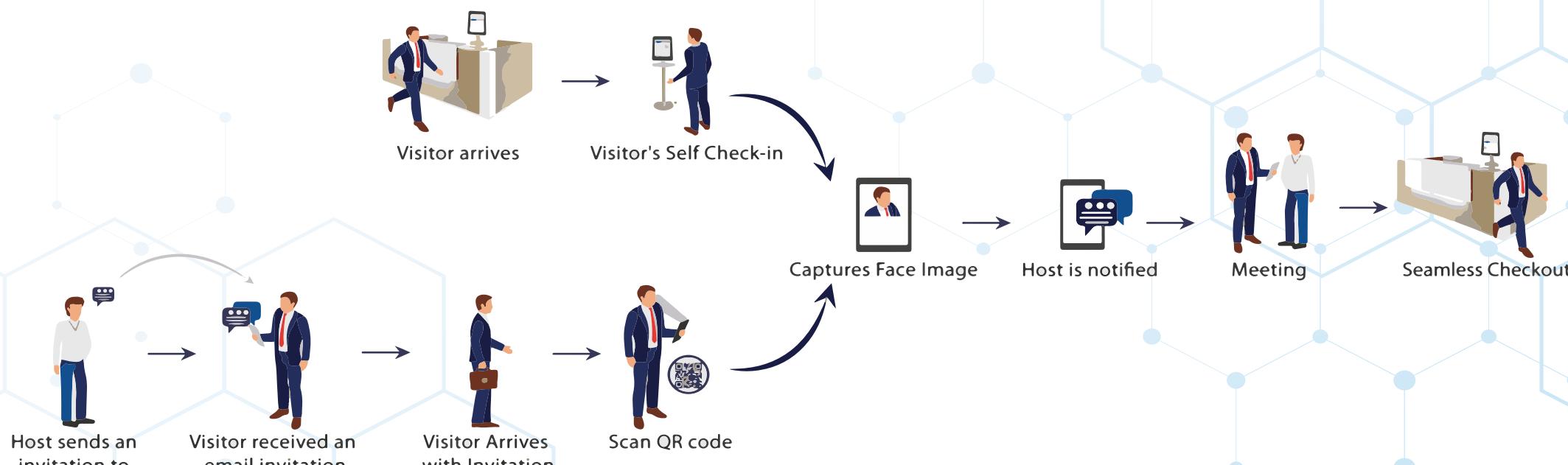


Emergency Evacuation
Reports

VMS Workflow



Touch & Solve



Features



Touch & Solve

- Visitor Headcount on Dashboard with Total IN,OUT and Expected Visitor Count Multi Location
- Multi company occupancy & Unlimited Visitor management Visitor. Mobile. number verification through OTP
- Government ID Details Capturing
- Real time Tracking of Visitor
- Overstay Alerts
- Emergency Evacuation Notification via SMS
- Blacklisting of Visitor
- Area wise Approval Workflow up to 4 authority Level
- Active Directory Integration
- Solution Available Stand Alone for Security as well as Web Based application for Host
- Security Capturing data of visitor
- Visitor Pro registration by Host
- Add Expected Visitor
- Invite Link via SMS or Email
- Visitor self registration
- Kiosk
- Android App
- Web Based Application

Other Features



Touch & Solve

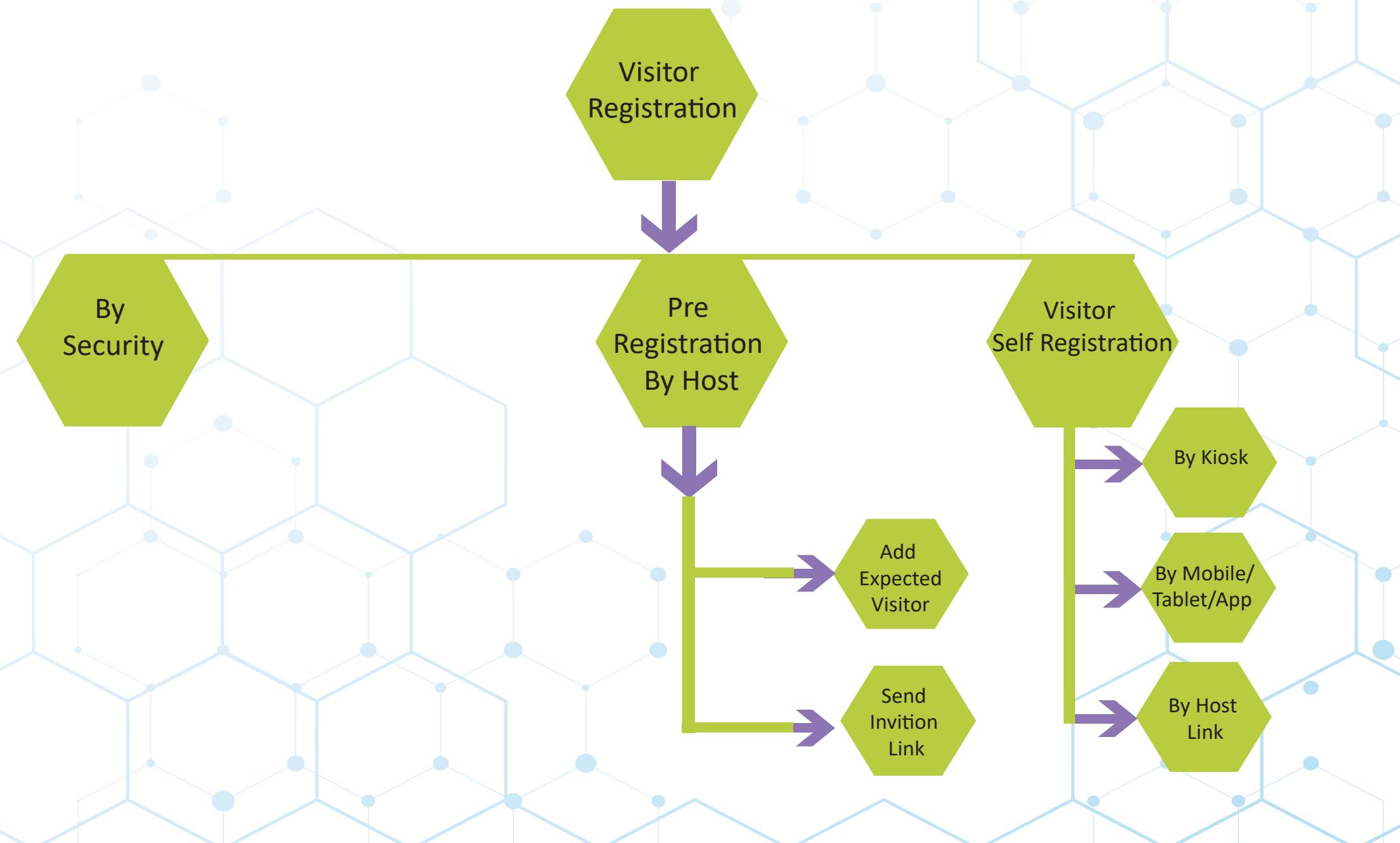
- Unlimited Visitors
- Simple & easy to use interface
- Access control system integration
- Visitor history & Dashboard Statistics (check in count, check out count, visitor count, etc.)
- Visitors check-in & check-out tracking
- Visitor Reports (daily monthly customize fields for filtering reports)
- Auto fill for visitor details on revisit
- Frequent visitor records maintained
- Photo capture & ID & badge printing
- Details of items carrying
- Vehicle management by entering vehicle details

- Email notifications on Visitor arrival, check-out & over-stay User Rights management
- Visitor Blacklist for recognizing & preventing entry for banned individuals
- Customized Badges (Various designs layouts 1 company logo, etc.)
- Reports Filters available like Date, Time, Department, Person To Meet, Area, Purpose to Meet etc
- Todays Visitor Entry List filters like Only IN /OUT, Expected, Kiosk, Overdue, Pending For Approval, VIP & Rejected Kiosk entry by Host
- Visitor Report with Photograph

Visitor Registration



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Appointment For Visitor



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Dashboard

Menu

- Dashboard
- Attendance
- Issue card**
 - New appointment
 - Pending appointment
 - Approved appointment
 - Revoke required
 - View appointment
- Appointment
- My appointment (1)
- Company
- Designation
- Department
- Zone
- Device
- Card
- User card
- Manage User
- Permission

Make An Appointment For Visitor

Visitor Phone No*

Employee*

Choose A Employee

Meeting Date*

mm/dd/yyyy

Meeting Duration*

choose a duration

Visitor Name*

Number Of Person*

1

Meeting Time*

10:00 AM

Purpose*

choose a purpose

Note

Write A Note

Submit

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Dashboard



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Dashboard

0 Friday Saturday Sunday Monday Tuesday Wednesday Thursday

Menu

- Dashboard
- Attendance
- Issue card
- Appointment
- My appointment (2)
- Company
- Designation
- Department
- Zone
- Device
- Card
- User card
- Manage User
- Permission
- Role
- User
- Visitor
- Settings

Device

Pending	Inactive	Active	Total
0	2	3	5

Flap Gate	Door	Vehicle Control
2	3	0

Zone

Common	Restricted	Total
2	1	3

Card

Pending	Inactive	Active	Total
18	21	11	50

Visitor	Master	Free	Allocated
28	22	49	1

Appointment details



Touch & Solve

Dashboard

Menu

- Dashboard
- Attendance
- Issue card
- Appointment
- My appointment (1)
- Company
- Designation
- Department
- Zone
- Device
- Card
- User card
- Manage User
- Permission
- Role
- User
- Visitor

Appointment details

To

Name	Kamrul Hassan
Phone	01711111740
Email	xadmin3@touchandsolve.com

By

Name	visitor-9
Phone	01309050069
Email	visitor_9@touchandsolve.com

Appointment time

#	Requested	Meeting Time
Time	08:42 AM	08:42 AM
Date	05 August, 2022	05 August, 2022
Duration	3 hours	30 minutes
Purpose	Personal	
Note	Consequatur ea delectus qui dicta ex quisquam ad unde ultam quis querat necessitatibus consequuntur cumque sunt sunt recusandae sed praesentium fugiat dolor non expedita autem earum.	
Response	Nihil dolores atque explicabo recusandae vel. Et inventore provident qui ex. Non quod ipsum magni ratione voluptatem rem vitae. Earum esse placeat voluptas sunt omnis odit. Et querat eius consequatur enim corporis veniam sapiente.	
Response	Approved	
Apply at	August 05, 2022 04:52 AM	
Approved at	December 22, 2007 04:07 AM	

Settings

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View Zone



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Dashboard

Menu

Attendance

Issue card

Appointment

My appointment

Company

Designation

Department

Zone

Create new

View list

Device

Cord

User card

Manage User

Permission

Role

User

Dashboard

View Zone

Show 10 entries

New Zone

Search:

Name Floor Department Device Created At admin/zone.option

1	IT	14th Floor	O	ZTH01 M01-20 ZTH01 M01-21 ZTH01 M01-22 ZTH01 M01-23 ZTH01 M01-24	August 06, 2022 10:46 AM	
2	IT Head	14th Floor	MO	ZTH01 M01-20 ZTH01 M01-21 ZTH01 M01-22 ZTH01 M01-23 ZTH01 M01-24	August 06, 2022 10:46 AM	
3	Server Room	14th Floor	Digital	ZTH01 M01-20 ZTH01 M01-21 ZTH01 M01-22 ZTH01 M01-23 ZTH01 M01-24	August 06, 2022 10:46 AM	

Showing 1 to 3 of 3 entries

Previous 1 Next

View Device



Touch & Solve

Dashboard

New Device

Search:

Show: 10 entries

Name Type IP Port Created At Status Option

1 ZKTeco M50 - 20	flap gate	192.168.0.120	4370	August 06, 2022 10:46 AM	Active	<input checked="" type="checkbox"/>
2 ZKTeco M50 - 21	door	192.168.0.121	4370	August 06, 2022 10:46 AM	Inactive	<input checked="" type="checkbox"/>
3 ZKTeco M50 - 22	door	192.168.0.122	4370	August 06, 2022 10:46 AM	Active	<input checked="" type="checkbox"/>
4 ZKTeco M50 - 23	flap gate	192.168.0.123	4370	August 06, 2022 10:46 AM	Active	<input checked="" type="checkbox"/>
5 ZKTeco M50 - 24	door	192.168.0.124	4370	August 06, 2022 10:46 AM	Inactive	<input checked="" type="checkbox"/>

Showing 1 to 5 of 5 entries

Previous Next

Device

Create new

View list

Card

User card

Manage user

Permission

Role

User

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Visitor Mobile Apps



Touch & Solve

8:50 2 4 74%



BTRC

Welcome to e-pass

8:50 2 4 74%



VISITOR'S LOGIN

Phone No

Password

LOGIN

Forgot Password

Sign Up !

Employee Login

GET STARTED

8:50 2 4 74%



VISITOR'S REGISTRATION

Name

Phone No

Email

Password

Confirm Password

REGISTER

8:53 2 4 73%

Make Request



Search with name



Department:

All departm... All Designa...

Designation:



Md. Aman Ullah



Morzina Akhter



Md. Zahirul Islam



Mohammad Mahmudul
Hossain



Make Request



Appointment List



Settings

8:57 2 4 73%

VISITOR APPOINTMENT FORM

No. of Person:

Meeting Purpose:

Note (optional):

Meeting Date:

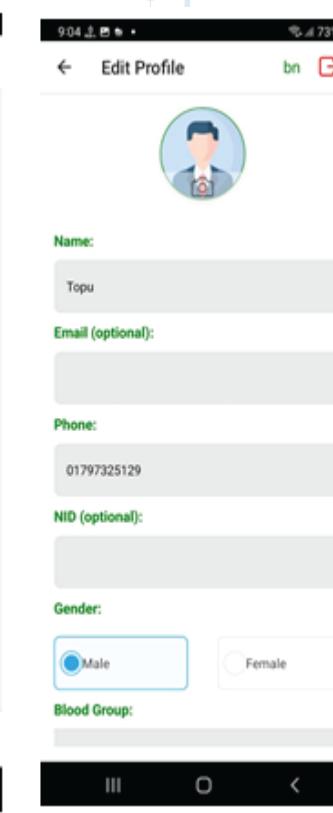
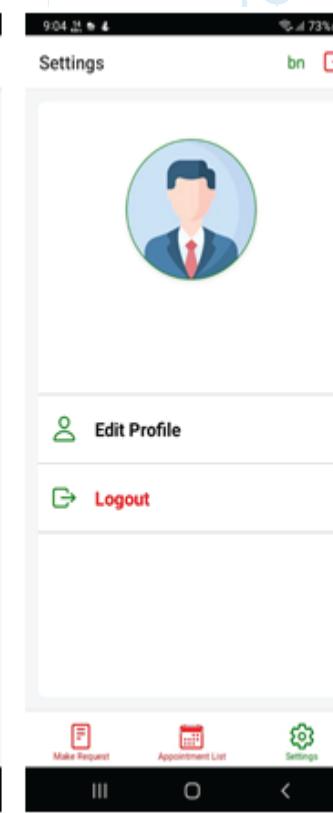
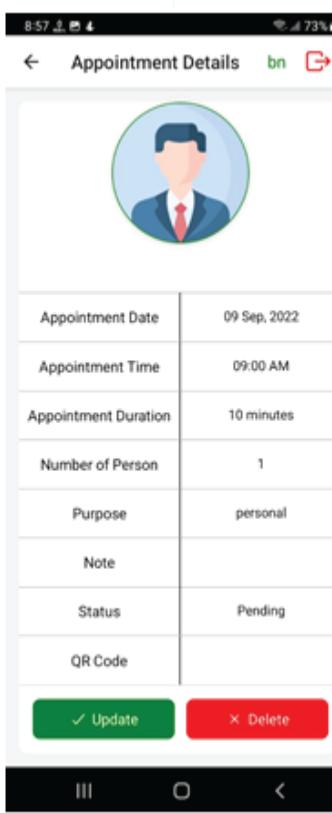
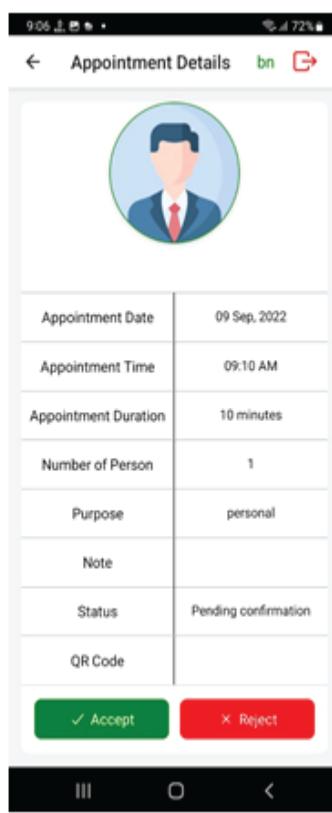
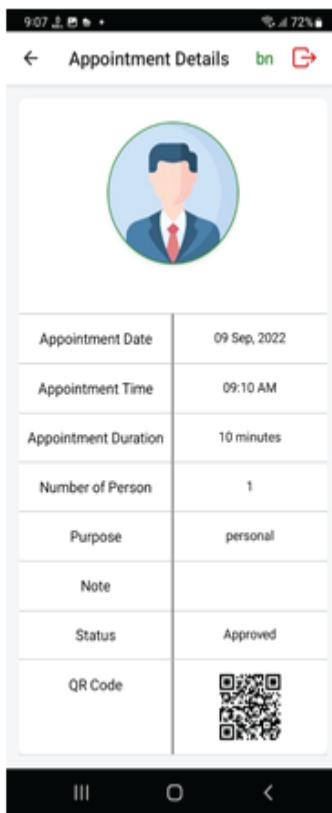
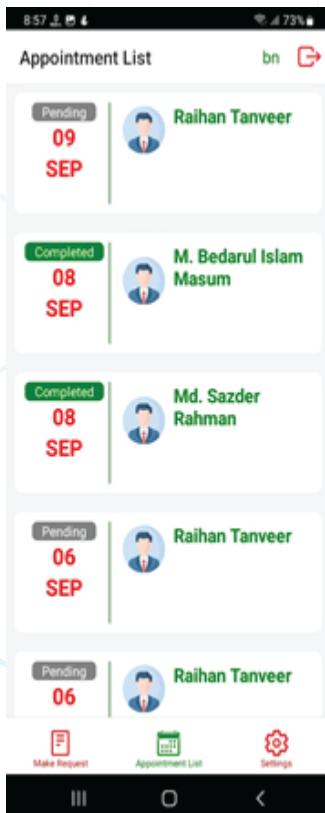
Meeting Time:

Meeting Duration:

Visitor Mobile Apps



Touch & Solve



Employee Mobile Apps



Touch & Solve

8:50 AM 4 74%



EMPLOYEE'S LOGIN

Employee ID
Password
LOGIN

9:11 AM 4 72%

Pending Request bn ⌂

- Pending 09 SEP Topu 01797325129
- Pending 06 SEP Topu 01797325129
- Pending 06 SEP Topu 01797325129

Pending Request 3 Today Appointments All Appointments

9:13 AM 4 72%

Today Appointments bn ⌂

- Approved 09 SEP Topu 01797325129

Pending Request 1 Today Appointments All Appointments

9:11 AM 4 72%

Appointment Details bn ⌂



Appointment Date	09 Sep, 2022
Appointment Time	09:30 AM
Appointment Duration	10 minutes
Number of Person	1
Purpose	personal
Note	

✓ Accept ✗ Reject

✓ Review

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Touch & Solve

Thank You All

Reg. Office : Plot#3449, Sagupta Housing Society,
Pallabi, Mirpur - 12, Dhaka-1216.

Mob: 01913-651485

Email: info@touchandsolve.com