# **Tia Thomson**

tiathomson.com thomson.t@husky.neu.edu (714) 673-8816

#### **EDUCATION**

#### **Northeastern University**

Boston, Massachusetts BFA in Design expected May 2020 Minors: ASL, Art History GPA: 3.98, Honors Program

## Study Abroad, Rome & Venice, Italy

Photography and Italian Art History Summer 2016

### **Relevant Coursework**

Experience Design I&II, Interaction Design I, Intro to Web Development, Design Process, Context & Systems, Graphic Design I, Typography I&II

#### AREAS OF EXPERTISE

Service Design, User Personas, Information Architecture, Site Maps, Wireframing, Usability Testing, User Interviews, Axure, Sketch, Adobe InDesign, Illustrator, Photoshop, After Effects, HTML/CSS, JavaScript, Responsive Design, Visual Design, Agile

### **AWARDS & HONORS**

### Student Advisory Board, College of Arts, Media and Design

Serve as the Art+Design department representative. Advise Dean regarding strengths and challenges within the college and share student perspectives.

## **University Scholars Program**

Full tuition scholarship awarded to top 1% of students on basis of academic achievement, leadership, and service.

#### Hack@Brown 2017: Best Web App

Award presented by Google. Designed "Newseum," an app that displays works of art correlated with current events in the news.

#### **EXPERIENCE**

### iFactory, UX & Information Architecture Co-Op

Jan 2018 - Present | Boston, MA

Design complex, content-heavy CMS sites for education and non-profit clients. Work on UX research, including user personas and usability testing. Create sitemaps and wireframes. Present deliverables directly to clients and facilitate the feedback process to build consensus.

## Second Chance Education Project, Research Assistant

Jan 2018 – Present | Boston, MA

Work with service design professor Dr. Miso Kim and a small international group of scholars to develop a finance tool that makes higher education more accessible to incarcerated individuals. Implement Kim's service design process: framing, research and analysis, service conception, service storytelling, and service delivery.

### The Playground Project: INDIGO, Designer

Sep 2017 - Present | Boston, MA

Work with a team of students on a service research project that advocates for inclusive playgrounds within Boston. Create the brand identity and lead the design and development of a new website.

### The Honest Company, Digital Design Intern

Summer 2017 | Playa Vista, CA

Redesigned the Careers section of the Honest website. Conducted and analyzed user tests. Supported digital/web design needs across all aspects of the product portfolio, including various marketing materials and website assets.

### Scout Studio, Design Lead | Designer

Boston, MA | Sep 2016 - Apr 2017

Design lead: Led a team of students through the design and development of a marketing website and brand identity for a meeting management product. Managed client communications, weekly sprints and meetings.

Designer: Worked on two client projects. Conducted user research, including interviews and competitive analysis. Worked on UX/UI design for both mobile and web apps.

### GLBTQ Legal Advocates and Defenders, Design Intern

Oct 2015 – Apr 2016 | Boston, MA

Designed print and web publications, social media imagery and infographics to publicize events and educate the public and/or government officials about policy issues.