

Homework: write a cover letter to join Disney Store

Job: Disney Store Cast Member (temporary) – Milton Keynes

Job ID 767571BR

Date: from 01-Dec-2020 – Saturdays and Sundays – week days are possible too

Location: Milton Keynes,

Company: Disney

Job Summary:

The **Cast Member** engages Guests in **magical experiences** throughout the Store, delighting them with stories, while providing options of quality, innovative product that meets their needs. They will provide an **exceptional Service** that will exceed the Guest's expectations by focusing on the show that they experience to ensure that it is unique and memorable.

Responsibilities:

- Take a proactive role in maintaining Disney brand standards.
- Maintain a **neat and organised Store** both on stage and back stage so that product is clearly represented and available for replenishment.
- Maintain and participate in producing company visual standards to present an outstanding Store environment.
- Ensure that all new product is on stage so that the Guest can experience the most current assortment.
- Assist with stock deliveries and replenishment to agreed standards.
- Sets priorities and manage time **effectively and efficiently**.
- Welcomes every Guest with a smile and makes eye contact with them, accompanying them through the sales process.
- Perform effective till transactions that enhance the Guest perception and observe all relevant SOPs protecting Company assets including cash handling

Basic Qualifications:

- Passion for interacting with Guests of all ages.
- Attention to **detail and ability** to prioritise Guests and tasks.
- Retail/service experience preferred.
- Time management and **organisational skills**.
- Success in working in a **team** environment.
- **Good communication skills**.
- Professional appearance.

Pay rates : £9.50-£13.50/hour

Please send a cover letter and CV to:

Denis Clyfton

69/71 Silbury Arcade,

The Centre:MK,

Milton Keynes, MK9 3AG