



My Ability Australia – Quick FAQs for Families & Clients

■■ What services do you provide? We offer Supported Independent Living, in-home supports, therapy, behaviour support, respite, and nursing/high-intensity care.	■ How do I start? You or your Support Coordinator can fill in our referral form. We'll contact you within 1 business day.
■ Where are services available? Across metropolitan Adelaide and some regional areas. Call us to check availability.	■■ How do you ensure safety? All staff have NDIS Worker Screening Checks, training, and follow safeguarding policies.
■ How can I provide feedback? Feedback is welcome anytime via phone, email, or our website form.	

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