Pipedia Compliance Overview for Maple Trust

### Introduction:

This document outlines Maple Trust's alignment with core Pipedia compliance principles. It addresses selected questions derived from Pipedia's documentation framework, focusing on transparency, control, data integrity, and organizational readiness.

# 1. Data Collection and Transparency

Maple Trust ensures that data collection processes are transparent and limited to the minimum necessary for operational purposes. Privacy policies clearly state what data is collected, how it is used, and the rights of individuals to access or request deletion of their data.

#### 2. Consent and User Control

User consent is required for all personal data processing beyond core operational needs. Consent mechanisms are granular, and users have the ability to withdraw consent at any time without penalty. Interfaces are designed to avoid dark patterns and promote informed choices.

#### 3. Data Security and Protection

All sensitive data is encrypted in transit and at rest. Access to personal data is restricted to authorized personnel using role-based access controls. Audit logging and anomaly detection systems are in place to identify unauthorized access or suspicious behavior.

#### 4. Data Minimization and Retention

We apply data minimization principles, ensuring only data relevant to business functions is retained.

Data retention schedules are defined and enforced, and data is securely deleted after its retention period expires.

# 5. Organizational Governance and Readiness

A data protection officer (DPO) has been appointed. Cybersecurity policies and procedures are reviewed annually. Training on data privacy and security is mandatory for all employees and updated regularly.

### 6. Automated Decision-Making and Fairness

Maple Trust does not rely solely on automated decisions for customer-impacting processes. All Al outputs are reviewed by human experts. Automated systems are periodically audited for bias, accuracy, and relevance.

# 7. Third-Party and Vendor Compliance

All third-party vendors undergo security and privacy risk assessments. Data processing agreements are in place to ensure Pipedia-compliant practices. Vendors must demonstrate adherence to Maple Trust's data handling requirements.

# Conclusion:

Maple Trust is committed to upholding Pipedia's compliance principles through effective governance, transparency, and continuous improvement. This document reflects our proactive approach to building trust and accountability into our operations.