# Ryan Wade, PMP

3037 Rose Petal Dr, Durham, NC 27705

(512) 964-4069 ryantwade@gmail.com

linkedin.com/in/ryantwade

## **EXPERTISE**

Web developer with 3+ years of experience supporting top nonprofits with custom development solutions. Particular expertise in improving client KPIs through innovative and data driven strategy, UX, implementation, QA, tracking, and reporting.

#### **EDUCATION**

**BA,** Communications, University of North Carolina-Chapel Hill

### **CERTIFICATION**

Project Management Professional (PMP) (2014) Certified through Project Management Institute (PMI), Harrisburg, PA

#### **SKILLS**

HTML
CSS / Sass / Less
JavaScript
Angular
React
Grunt / Gulp
Google Analytics / Google Tag Manager /
Google Optimize
Azure DevOps
Photoshop / Adobe XD

#### PLATFORM PROFICIENCY

WordPress
Drupal
Luminate CMS
Luminate Online
Classy
Rallybound
DonorDrive
Salesforce Marketing Cloud

# **REFERENCES**

Stuart Boyd, Founder, Invisible Agents 512-525-3844 | <u>sboyd47@gmail.com</u>

Colleen Wilson-Legge, Director of Philanthropy at Mainspring Schools (512) 963-9343 | clegges@gmail.com

Brenda Miele, Creative Director, Charity Dynamics (512) 689-7774 | brenda.miele@charitydynamics.com

# PROFESSIONAL EXPERIENCE

Charity Dynamics Austin, TX Web Developer 09/2018 – present

- Collaborated with Alzheimer's Association's to develop a virtual P2P fundraising event site in response to the global pandemic
- Developed NYPL's donation form flow and configured A/B testing to increase conversion rates and overall transaction amounts
- Managed and refactored Angular based fundraising center for Susan G. Komen Race for the Cure
- Integrated APIs within client sites and P2P events to further enhance client engagement and site visits
- Implemented stationery, newsletters, and emails for clients including Susan G. Komen for the Cure and Boston Children's Hospital
- Created and rolled out company-wide QA process and guidelines

# Senior Project Manager 03/2014 – 09/2018

- Five years of experience managing large technical deployments for nonprofits including social media integration for P2P events, mobile app development, and website redesigns.
- Consistently meets deadlines while meeting all client and internal objectives and goals.
- Excellent organizational, problem-solving, and communication skills.

# Product Services Lead – Applications 01/2011 – 02/2014

- Reduced average project deployment time by 20% by automating procedures, streamlining internal processes, and effectively managing resources.
- Maintained a 90% percent renewal rate with clients.
- Created and oversaw product training seminars for clients, client affiliates, and end user

Hoover's Inc Austin, TX Search Editor 2006 - 2010

- Edited and published business content to Hoover's website through research and analysis of current industry trends.
- Used online publications, business journals, archives, and proprietary software tools to collect relevant and accurate business insight