

Curriculum vitae

Name **Liena Tīdena**

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Summary Creative and results oriented same time well organized with great analytical skills, high responsibility, desire and ability to learn.

- Experienced in software projects development (functional consulting, testing, scrum mastering etc.) using Agile methodologies, also within LeSS (Large Scale Scrum) framework
- Experience writing automated tests (Cucumber, pytest, WebdriverIO)
- Excellent knowledge of psychology
- Interests and hobbies: programming, academic psychology, psychotherapy, geocaching, reading, growing



Employment history (Work experience)

08.2020 — Present	Quality Assurance Engineer <ul style="list-style-type: none"> • Business field: video-streamed Live Dealer gaming • Manual frontend (Web UI and mobile) and Backend testing • Visual and e2e automated tests creation and maintenance • Technologies: Cucumber, WebdriverIO, Typescript 	SIA "Evolution Latvia"
03.2019 — 08.2020	Senior Test Engineer <ul style="list-style-type: none"> • Work with Tieto CardSuite products, mainly focusing on Acquiring solution functional testing • Write automated test cases using Python (pytest) 	SIA "Tieto Latvia"
10.2018 — 06.2019	Scrum Master <ul style="list-style-type: none"> • Scrum master role within LeSS (Large Scale Scrum) framework 	SIA "Tieto Latvia"
01.2017 — 02.2019	Test Engineer <ul style="list-style-type: none"> • Work with Tieto CardSuite products, mainly focusing on Acquiring solution functional testing • Write automated test cases using Python (pytest) 	SIA "Tieto Latvia"
08.2013 — 12.2016	Functional Consultant <ul style="list-style-type: none"> • Involvement in web-development projects using Agile methodologies • Expertise of functionality, functional testing, user training • Activities which are related with system development (analyzing customer requirements, writing user stories, accept tests, user manuals) • User support, maintenance, investigation, managing and coordination of requests and incidents, including Tieto internal web applications of Oracle-based ERP system • Communication with users, consulting them • Communication with Oracle support specialists 	SIA "Tieto Latvia"
01.2012 — 07.2013	MDM (Master Data Maintenance) specialist <ul style="list-style-type: none"> • Master data maintenance in Oracle-based ERP system. Ensure entered data quality and accuracy. Develop data quality checks for various finance master data entities • Maintenance of Customer Master Data (including billing information and setups) • Maintenance of Finance Master Data (accounts, project templates, cost rates etc.) • User support • Provide Oracle SQL introduction courses/ training sessions (SQL select queries, work with SQL Developer) 	SIA "Tieto Latvia"

09.2010 — 08.2015	Freelance Latvian Proofreader <ul style="list-style-type: none"> Detect and correct errors (spelling, grammatical, typographical or terminology related) in written documents. 	SIA "Skrivanek Baltic"
08.2006 — 06.2009	Project Manager (Pharmaceutical Department) <ul style="list-style-type: none"> Analyse sales data, do market research, prepare reports, train medical representatives to work with specific software, translating (English→Latvian) etc. 	AS "SIROWA RIGA"
06.2005 — 08.2006	Assistant of Head of OTC unit (Pharmaceutical Department) <ul style="list-style-type: none"> Analyse sales data, do market research, prepare reports and presentations, train medical representatives to work with specific software, translating (English→Latvian) etc. 	AS "SIROWA RIGA"

Education

09.2012 — 06.2015	Clinical Psychology – Master's degree, with Excellence (red diploma)	University of Latvia
09.2014 — 06.2014	Psychology – One semester via ERASMUS exchange agreement. Study field – Psychology, crime investigation. Studies taught in English.	Mykolo Romerio Universitetas (Lithuania)
09.2009 — 06.2012	Psychology – Bachelor's degree	University of Latvia
09.2003 — 06.2007	Business Management with specialization in IT (Business Informatics) – Bachelor's degree	University of Latvia
09.2001 — 06.2003	Secondary education, specialization in mathematics, natural sciences and technology	Rigas Imantas secondary school

Courses & Trainings

01-05.2021 —	JavaScript - The Complete Guide 2021 (Beginner + Advanced) (online course)	Udemy
01-10.2020 —	General English course (Upper-Int. II, Advanced I)	SIA Lingua Franca
08-10.2020 —	Web portal development. Modern web technologies for software development (online course)	Riga Technical University
08-09.2019 —	Introduction to Python (certificate with distinction)	JavaGuru
09.2016 —	Web Application Automation - Selenium - Ruby – Cucumber (online course)	Udemy
09.2016 —	HTML Fundamentals. SQL Fundamentals (online courses)	SoloLearn
2015 -16 —	Programming in Pascal – 1st part (online course)	Latvija University of Agriculture
2015 -16 —	Programming basics in C++ (online course)	Latvija University of Agriculture
03.2013 —	Business Emails in English (online course)	SIA Lingua Franca
07.2012 —	MS Excel Expert	SIA Baltijas Datoru Akadēmija

Certifications

05.2019 —	Certified LeSS Practitioner, The LeSS Company
10.2016 —	ISTQB Certified Tester – Foundation Level Extension, Agile Tester (16-CTFL-AT-100290-06)
05.2015 —	ISTQB Software Testing Foundation Certificate (15-CTFL-73091-03)

Computer skills, used tools and technologies

Microsoft Office:

MS Word; MS Excel; MS Access; MS Front Page; MS Power Point; MS Outlook; MS Visio.

Programming / Automated testing basics:

Python, pytest, Webdriver IO, Cucumber, Typescript

Project tracking systems:

Atlassian JIRA; Pivotal Tracker.

Other:

ERP Oracle; SQL; SQL Developer; Putty; Unix/Linux shell; QATraq; Zephyr (JIRA plugin); TRADOS 7; SPSS; BMC Remedy Customer Support, WinSCP, Git, Jenkins etc.

Language skills

Native
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Latvian

Good
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English

Basic
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Russian

Organizations

Latvian Society of Psychologists, associate member	08.2013 — Present
Latvian Test Commission, associate member	08.2013 — Present
Student corporation "Zinta", member	02.2011 — 09.2016

Honors & Awards

Armins Rusis Stipend Fund scholarship	09.2012 — 09.2013
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Interests and hobbies

Programming, academic psychology, psychotherapy, geocaching, reading, growing

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