



This certificate is presented to
TIDKE ASHOK TATERAO

for the completion of

**Ticketing standards: Topic 3 summary (Course 4:
Control Processes)**

(ILB-XVXXGJXWJVZNRBWX)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 5 mins