



This certificate is presented to

TIDKE ASHOK TATERAO

for the completion of

**Learn the lingo: Better understand your
customers' needs (Course 3: Problem Solving)**

(ILB-NKWWKZRRRXWRNV4G)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 10 mins