



This certificate is presented to
TIDKE ASHOK TATERAO

for the completion of

**Tricks of the trade: The art of saying “no”
(Course 1: Communication Skills)**

(ILB-ZKDMXWPYPJXQ1J48)

According to the IBM Learning Patterns system of record

Completion date: 10 Nov 2023 (GMT)

Learning hours: 10 mins