



This certificate is presented to
TIDKE ASHOK TATERAO

for the completion of

**Call center support fundamentals: Think and
work like a scientist (Course 3: Problem Solving)**

(ILB-QPXXPMRKMVVG27X4)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 10 mins