## Completion Certificate



This certificate is presented to

## TIDKE ASHOK TATERAO

for the completion of

## Ticketing standards: Techniques to provide fast service (Course 4: Process Controls)

(ILB-PZXXGKXZKKMZ23EY)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 10 mins