



This certificate is presented to
TIDKE ASHOK TATERAO

for the completion of

**Call center support fundamentals: Topic 3
summary (Course 3: Problem Solving)**

(ILB-NKWWKZRXXWEXR23DY)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 5 mins