## Completion Certificate



This certificate is presented to

TIDKE ASHOK TATERAO

for the completion of

## Organization standards: Call flow standards (Course 4: Control Processes)

(ILB-GYWWPKWMVJVJ8QKQ)

According to the IBM Learning Patterns system of record

Completion date: 13 Nov 2023 (GMT)

Learning hours: 10 mins