Completion Certificate



This certificate is presented to

TIDKE ASHOK TATERAO

for the completion of

You are what they hear: Build rapport with customers (Course 1: Communication Skills)

(ILB-GYWKGPRPVZXY2JA4)

According to the IBM Learning Patterns system of record

Completion date: 10 Nov 2023 (GMT)

Learning hours: 10 mins