Tyler Caelwaerts

Green Bay, WI

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Professional Summary

Results-driven Software Developer with expertise in full-stack web development, system architecture, and process automation. Strong problem-solving abilities in JavaScript, TypeScript, SQL, and NoSQL databases. Proficient in developing scalable applications using React, Node.js, Express, and GraphQL. Experienced in Agile development, Test-Driven Development (TDD), and DevOps workflows. Passionate about creating optimized solutions that enhance efficiency and user experience.

Technical Skills

- Languages: JavaScript, TypeScript, SQL, HTML5, CSS
- Front-End: React.js, Phaser.js, Vite, HTML5, CSS3
- Back-End: Node.js, Express.js, Apollo Server, RESTful APIs, GraphQL
- Databases: MongoDB, PostgreSQL, MySQL
- DevOps & Tools: Git, GitHub, Docker, Render, VS Code
- Security & Authentication: JWT, OAuth, Role-Based Access Control (RBAC)
- Development Methodologies: Agile, Test-Driven Development (TDD), CI/CD

Projects

Treasure Bar Brawl https://github.com/tiecaelwaerts/Treasure-Bar-Brawl | https://treasure-bar-brawl.onrender.com

Developed a turn-based RPG with dynamic battle mechanics, Al-driven enemy behavior, and an experience-based leveling system. Designed an interactive UI for players to engage in grid-based navigation and strategic combat.

• Tech Stack: MERN Stack, Phaser.js, Vite, MongoDB, JWT Authentication

Adventurers Board https://github.com/tiecaelwaerts/adventurers-board | https://adventurers-board.onrender.com/

Built an interactive tool for creating and managing Dungeons & Dragons character sheets, featuring real-time stat calculations, persistent storage, and user-friendly UI/UX.

Tech Stack: React, Node.js, Express, PostgreSQL, CSS, HTML5

Professional Experience

Advanced Medical Support Assistant | Jan 2024 - Present

Veterans Health Administration - Green Bay, WI

- Managed electronic health record (EHR) systems, optimizing data processing and patient scheduling workflows.
- Automated scheduling processes to increase operational efficiency.
- Ensured data integrity, security, and HIPAA compliance while collaborating with cross-functional teams.

Customer Service Representative | 2019 – 2020, 2022 – Present

Associated Bank - Green Bay, WI

- Handled high-volume customer interactions (60-90 calls daily) across online banking, loans, and business accounts.
- Managed multi-system platforms to resolve customer issues efficiently.
- Utilized CRM tools to document customer interactions and optimize resolution strategies.

Key Account Representative | 2021 – 2022

MultiPlan – De Pere, WI

- Researched and resolved provider and client disputes, leveraging data analysis tools for trend assessment.
- Managed email and fax queues, optimizing response times and resolution processes.
- Developed workflow improvements to enhance provider relations and operational efficiency.

Military Experience – Water Treatment Specialist (Team Lead) | 2006 – 2021

US Army Reserves

- Led teams in **operating and maintaining water purification systems**, ensuring **efficient resource management**.
- Diagnosed and resolved technical issues in purification and distribution systems.
- Utilized GIS tools and data analysis to optimize water sourcing and logistics.

Education & Certifications

Full-Stack Web Development Boot Camp Certificate – University of Wisconsin-Madison Completed: March 13, 2025

 Hands-on training in front-end/back-end development, database design, API integration, and Agile methodologies.