Christian Tielking

Full Stack Web Developer

Franklin, IN

tielking5@gmail.com
3176266105

I have always been interested in technology and programming. I have recently enrolled into a Full Stack Web Development bootcamp to further my skills in web development.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Help Desk Technician

IndyGo - Indianapolis, IN
January 2021 to Present

My job is to respond to incoming tickets regarding technical issues that IndyGo employees have put in. I also am charged with keeping track of and creating user computer and email accounts.

Technical Consultant

Fortitude Systems - Franklin, IN
October 2020 to January 2021

My job is to troubleshoot customer's issues that they are having with their internet equipment. I have to troubleshoot things like routers, modems, and the customer's personal devices. This job is completely remote and requires multitasking while keeping good call quality.

Repair Technician I

Green Wave Computer Recycling - Indianapolis, IN
April 2020 to October 2020

At Green Wave Computer Recycling, my job is to repair donated computers to working condition and then add their information to our inventory system so they can be sold at a later date. In this position I am given the opportunity to handle/repair many different types of systems, while also keeping up with a strict quota that we must follow.

Machine Operator

NSK - Franklin, IN
January 2019 to April 2020

I would be responsible for overseeing the quality and production of the product while maintaining the integrity of the machines building the parts. I am constantly required to make high production goals. I was required to manage my own line without direct supervision and often without assistance.

Technical Resource / Repair Assistant

Franklin Community School Corporation - Franklin, IN
September 2016 to December 2019

My current position requires me to troubleshoot the technology that the school's faculty/staff/students use. My position is to be considered as the "face" of the IT department. This is because I am the first person the staff see when they are having issues.

Sales Associate

Goodwill of Central Indiana - Franklin, IN

October 2015 to November 2017

My job would be to collect and sort the donations that customers would drop off at the store. I would also have to help customers load heavy items that they bought in the store into their cars. Management would also pull me up to the front of the store to work on the registers from time to time.

Education

Bootcamp Certificate of Completion in Full Stack Web Development

Butler University - Indianapolis, IN

March 2021 to Present

High school diploma or GED

Franklin Community High School - Franklin, IN

August 2012 to May 2016

Skills

- Teamwork (5 years)
- Customer Service (5 years)
- Communications (5 years)
- Troubleshooting (2 years)
- Assembly (1 year)
- Excel (2 years)
- Machine Operator (1 year)
- Fast Learner
- Desktop Support
- Help Desk
- Technical Support
- Operating Systems
- Active Directory
- Problem-solving
- Team Work
- Reliability
- Flexibility
- HTML5 (3 years)
- CSS (1 year)
- JavaScript (Less than 1 year)

- Node.js (Less than 1 year)
- Express.js (Less than 1 year)
- SQL (Less than 1 year)
- Web development (1 year)

Links

https://christian-tielking.netlify.app/

Certifications and Licenses

Driver's License

Assessments

Technical support: Customer situations — Expert
August 2021

Responding to technical support situations with sensitivity
Full results: Expert

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.