

PROFILE

IT professional with a strong academic foundation in Computer Science and a passion for technology. Adept at collaborating with cross-functional teams, a quick learner, and committed to staying updated with the latest industry trends.

DOREEN TIEMA

IT SUPPORT PROFESSIONAL

EDUCATION

Moi University 2021-2024
Bachelor Of Science In Computer Science
2021 - 2024
Power Learn Project 2022
Certificate in Software Development
2022

MY SKILLS

CSS	<div></div>
HTML	<div></div>
PHP	<div></div>
Communication	<div></div>
Teamwork	<div></div>
Javascript	<div></div>
Networking	<div></div>
IT Technical Support	<div></div>

EXPERIENCE

- IT COMMUNICATIONS CLERK**
Gilanis' Distributors Limited | 2023
- Developing and implementing a comprehensive IT communication strategy plan.
 - Creating and delivering clear, concise IT communication to all departments.
 - Coordinating and facilitating IT-related training workshops.
- IT SUPPORT TECHNICIAN**
Gilanis' Distributors Limited | 2023
- Installing, configuring and maintaining computer systems, software, printers and other IT equipment.
 - Setting up and managing user accounts, permissions and passwords.
 - Documenting and managing records of IT Support activities,including issue resolution and troubleshooting steps.

CONTACT

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