## **VOCABULARY AND LISTENING •** On the phone I can understand and use telephone language.

## THINK! Which person do you phone most often? Who do you text most often?

- 1.18 Listen and match phrases A—H with what you hear (1-8). Listen again and check.
  - A be engaged / busy
  - B call back
  - C dial a number
  - D download a ringtone
- E hang up
- F leave a voicemail
- G put on speakerphone
- H send a text message

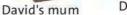


## 2 (1.19) Match 1–6 with a–f. Listen and check.

- 1 I'm afraid ...
- 2 His phone's ringing, ...
- 3 Wait! Wait! Please, ...
- 4 Sorry, I can't hear you.
- 5 Oh, I need to top up my phone.
- 6 Hello, is that Susan?

- a. I haven't got any credit.
- **b.** ... but he's not answering.
- c. Can you speak up?
- d. ... you've got the wrong number.
- e. ... don't hang up.
- f. No, it's Janet.







David

- 3 (1.20) Listen to three conversations. Write who says phrases 1-6 in exercise 2.
- 4 USE IT! Work in pairs. Imagine you are in the following situations. Think of your answers and then explain your reasons to your partner.
  - 1 You are in town with friends. Your mum calls you. Do you ...
    - a. answer your phone?
    - b. pretend you can't hear it?
    - c. answer, but say that the line is bad and hang up?
  - 2 You are talking to a friend on the phone in a public place. Your friend can't hear you. Do you ...
    - a. explain that the line is bad, hang up and call later?
    - b. continue the call and speak up?
    - c. hang up and send a message?
  - 3 You send an instant message to a friend with important news. Your friend doesn't answer. Do you ...



Janet



Anthony



grandma

