

8

SPEAKING • At the airport check-in

I can do the check-in at the airport.

THINK! You are at an international airport. How can you do the check-in?

- Agent Good afternoon, where are you flying to?
 Matsui Good afternoon. I am flying to Đà Nẵng, Việt Nam.
 Agent Can I see your ticket?
 Matsui Here you are.
 Agent How many people are travelling?
 Matsui My son and I. He is under two.
 Agent Can I have your ¹..... and his birth ².....?
 Matsui Sure. Here they are.
 Agent Would you like an ³..... seat?
 Matsui I would be very happy.
 Agent OK. Your seat is ⁴.....
 Matsui Wonderful, thanks. Is it possible to check in the ⁵.....?
 Agent Sure, what are you checking in?
 Matsui Just this suitcase and my backpack.
 Agent Let's put them on the scale, one at a time, please.
 Matsui Sure. And by the way, I will ⁶..... in Singapore. Do I have to pick up my luggage there?
 Agent No, you will pick them up at Đà Nẵng International Airport. Here is your ⁷..... Please be at Gate 21 at least 45 minutes before the ⁸.....
 Matsui Thank you for your help.
 Agent You're welcome. Have a nice flight!

**3** Work in pairs. Practise the dialogue.**4** Work in pairs. Rearrange the dialogue, then practise it.

- Here is your boarding pass. Be at Gate 12 at least 30 minutes before the departure time.
- We're flying to Phú Quốc.
- Sure. Here it is.
- Thanks for your help.
- No. I've got only a small handbag.
- Where are you flying to?
- Are you checking in any bags?
- It's my pleasure. Have a nice flight!
- Can I have your passport, please?

1 2.30 Complete the dialogue with the correct words. Then listen and check.**2** 2.30 Cover the dialogue. Which phrases are for checking in at the airport? Listen again and check.

KEY PHRASES

Check-in at the airport

- What's wrong with you? ☐
- Where are you flying to? ☒
- Can I have your passport(s)? ☐
- What would you like? ☐
- Would you like a window/ an aisle seat? ☐
- What are you checking in? ☐
- Have you got any luggage? ☐
- Have a nice flight! ☐
- Have a good plane! ☐

5 **USE IT!** Work in pairs. Prepare a dialogue for the following situation. Use the key phrases. Then change roles.**Student A** (a passenger): You are going to fly, but you forgot your passport.**Student B** (a check-in agent): You will change another flight for him / her.