

## 2 VOCABULARY AND LISTENING • On the phone

I can understand and use telephone language.

**THINK!** Which person do you phone most often? Who do you text most often?

**1** **1.18** Listen and match phrases A–H with what you hear (1–8). Listen again and check.

- |                       |                                     |                       |                          |
|-----------------------|-------------------------------------|-----------------------|--------------------------|
| A be engaged / busy   | <input type="checkbox"/>            | E hang up             | <input type="checkbox"/> |
| B call back           | <input type="checkbox"/>            | F leave a voicemail   | <input type="checkbox"/> |
| C dial a number       | <input checked="" type="checkbox"/> | G put on speakerphone | <input type="checkbox"/> |
| D download a ringtone | <input type="checkbox"/>            | H send a text message | <input type="checkbox"/> |



**2** **1.19** Match 1–6 with a–f. Listen and check.

- |                                  |                                     |
|----------------------------------|-------------------------------------|
| 1 I'm afraid ...                 | a. I haven't got any credit.        |
| 2 His phone's ringing, ...       | b. ... but he's not answering.      |
| 3 Wait! Wait! Please, ...        | c. Can you speak up?                |
| 4 Sorry, I can't hear you.       | d. ... you've got the wrong number. |
| 5 Oh, I need to top up my phone. | e. ... don't hang up.               |
| 6 Hello, is that Susan?          | f. No, it's Janet.                  |



David's mum



David



Ollie



Janet

**3** **1.20** Listen to three conversations. Write who says phrases 1–6 in exercise 2.

**4** **USE IT!** Work in pairs. Imagine you are in the following situations. Think of your answers and then explain your reasons to your partner.

- You are in town with friends. Your mum calls you. Do you ...
  - answer your phone?
  - pretend you can't hear it?
  - answer, but say that the line is bad and hang up?
- You are talking to a friend on the phone in a public place. Your friend can't hear you. Do you ...
  - explain that the line is bad, hang up and call later?
  - continue the call and speak up?
  - hang up and send a message?
- You send an instant message to a friend with important news. Your friend doesn't answer. Do you ...
  - forget about it and wait for your friend's response?
  - think your friend is ignoring you and feel angry?
  - call to tell your friend to look at the message?



Andrew's grandma



Anthony

