



Listening TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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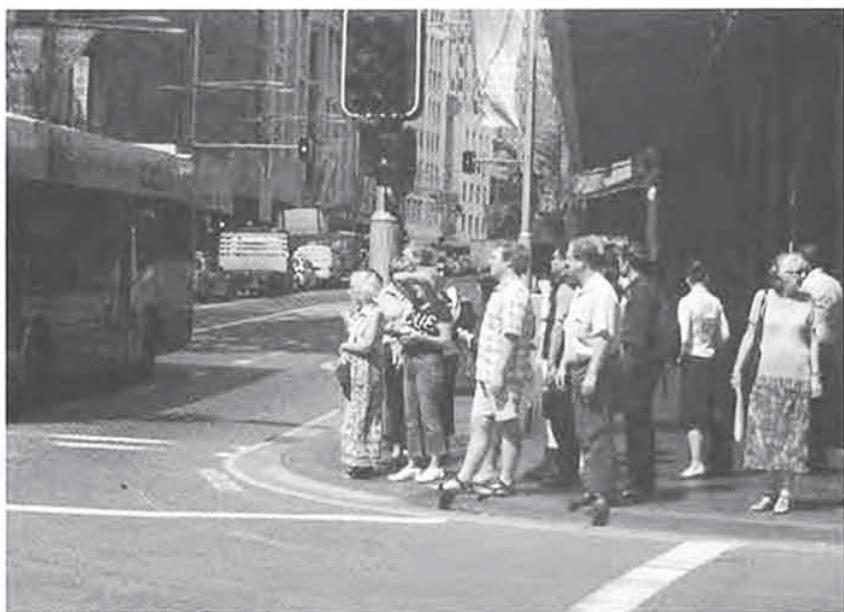


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Part 2

Directions: You will hear a question or statement and three responses spoken in English. They will be spoken only one time and will not be printed in your test book. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

Example

Sample Answer

You will hear: Where did you buy your tie?

A B C

You will also hear: (A) Next time we'll do better.
(B) At the downtown shopping center.
(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

11. Mark your answer on your answer sheet.
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39. Mark your answer on your answer sheet.
40. Mark your answer on your answer sheet.

Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

41. What would the man like Julie to do?
(A) Meet with the president
(B) Change an appointment time
(C) Come to the office later
(D) Contact some clients
42. What will the man do this afternoon?
(A) Meet with some clients
(B) Call the president's office
(C) Go to the emergency room
(D) Relocate his office
43. What time will the man start his appointment this afternoon?
(A) At 1 o'clock
(B) At 2 o'clock
(C) At 3 o'clock
(D) At 4 o'clock
44. What kind of company does the man work for?
(A) A delivery service company
(B) An Internet provider
(C) A mobile phone company
(D) An accountant's office
45. How does the man explain the change in the woman's bill?
(A) The price may have risen.
(B) The woman has two cell phones.
(C) There was an accounting error.
(D) The woman may have used her cell phone more than usual.
46. What information does the man ask the woman for?
(A) Her invoice number
(B) Her telephone number
(C) Her monthly balance
(D) Her identification number



47. What is the celebration for?
(A) The promotion of a coworker
(B) The opening of a new banquet facility
(C) The anniversary of the hotel
(D) The retirement of a colleague
48. When will the celebration start?
(A) At 6:00
(B) At 6:30
(C) At 7:00
(D) At 7:30
49. Where will the woman go before the party?
(A) To a banquet hall
(B) To a hotel lobby
(C) To a bakery
(D) To a supermarket
50. Why is William happy?
(A) He created a new painting.
(B) He recently won a prize.
(C) He met his favorite artist.
(D) He taught his first art workshop.
51. What does William hope to do?
(A) Take a vacation in the fall
(B) Sign up for a workshop
(C) Attend an awards banquet
(D) Join a group of artists
52. What is William working on these days?
(A) An oil painting
(B) A workshop manual
(C) A watercolor painting
(D) A sculpture
53. Where is the conversation most likely taking place?
(A) At a shipping company
(B) At an office building
(C) At an office supplies store
(D) At a library
54. What does the assistant offer to do?
(A) Help move the supplies
(B) Phone his manager
(C) Sign the form
(D) Open the conference room
55. What will be delivered to the conference room?
(A) A bookshelf
(B) A filing cabinet
(C) Office supplies
(D) Meeting tables
56. Who most likely is the man?
(A) An information desk clerk
(B) A gift shop owner
(C) A parking attendant
(D) A supermarket cashier
57. Where is the woman going?
(A) To meet with a boutique owner
(B) To visit an art gallery
(C) To check her order
(D) To walk around a shopping mall
58. How does the man suggest lowering the admission price?
(A) Returning another day
(B) Calling the shop owner
(C) Using a discount coupon
(D) Charging her the senior's rate



59. What color monitors are available now?
(A) White
(B) Silver
(C) Black
(D) Red
60. How much does it cost to increase the size of the monitor?
(A) \$ 100
(B) \$ 170
(C) \$ 200
(D) \$ 300
61. When can the man expect to receive his monitor?
(A) In about a week
(B) In about two weeks
(C) In about three weeks
(D) In about four weeks
62. What problem is the man faced with?
(A) He doesn't know where the HR department is.
(B) He has too much work to prepare for the meeting.
(C) He can't open the garage gate by himself.
(D) He wasn't able to contact the parking attendant.
63. When did the woman receive her parking permit?
(A) On Thursday
(B) On Friday
(C) On Monday
(D) On Tuesday
64. What does the woman suggest the man do?
(A) Find the parking attendant
(B) Park in another garage
(C) Arrive at the office early
(D) Contact the HR department
65. Where most likely does this conversation take place?
(A) At a shopping mall
(B) At a hair salon
(C) At a fashion boutique
(D) At an art studio
66. What would the woman like to do?
(A) Meet the receptionist
(B) Attend the "what's hot" seminar
(C) Find a new hair stylist
(D) Change her hair color
67. Why did the man visit New York?
(A) To see the sights
(B) To learn about fashion
(C) To buy hair products
(D) To attend a training seminar
68. What is the man's problem?
(A) He forgot his new password.
(B) He left his ID card in the HR department.
(C) He can't access his messages.
(D) His phone lines have been down all afternoon.
69. Where will the man probably go next?
(A) To the HR department
(B) To technical services
(C) To the reception desk
(D) To the mail room
70. Where is the technical support staff office located?
(A) Beside the reception desk
(B) Next to the elevators
(C) Across from the mail room
(D) Near the HR department



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

- 71.** What is the reason for the call?
(A) To get Mr. Clifford's contact information
(B) To set up an installation date
(C) To discuss available Internet packages
(D) To receive payment for a service
- 72.** What is Mr. Clifford asked to do?
(A) Send an e-mail
(B) Call the company
(C) Drop by the office
(D) Register for services
- 73.** When does Katie expect to hear from Mr. Clifford?
(A) On Monday, between 8 and 6 o'clock
(B) As soon as possible
(C) Before the installation date
(D) After the payment due date
- 74.** Who most likely is the speaker?
(A) A construction crew member
(B) A steel engineer
(C) A plant supervisor
(D) A company's director
- 75.** How many staff will the company employ when it opens?
(A) 50
(B) 75
(C) 100
(D) 125
- 76.** Where was the first facility?
(A) Milton
(B) Portland
(C) St. Louis
(D) Rochester

- 77.** Where most likely are the visitors?
 (A) A semi-conductor plant
 (B) A famous museum
 (C) A large bakery's facilities
 (D) A supermarket
- 78.** What will happen at 2:00?
 (A) The visitors will ask questions.
 (B) The guided part of the tour will end.
 (C) The tasting rooms will close.
 (D) The visitors can take photographs.
- 79.** How long will the visitors be on their own?
 (A) 30 minutes
 (B) One hour
 (C) Two hours
 (D) Three hours
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- 80.** What kind of business is the message for?
 (A) A political candidate's office
 (B) A university registrar's office
 (C) City Hall in Washington, D.C.
 (D) A university library
- 81.** What time does the facility close on Fridays?
 (A) 2 p.m.
 (B) 3 p.m.
 (C) 4 p.m.
 (D) 5 p.m.
- 82.** How can a caller speak with Edward Phillips?
 (A) By accessing the list of faculty members
 (B) By speaking with the reception staff
 (C) By dialing extension 15
 (D) By visiting the library during regular hours
- 83.** What is being advertised?
 (A) A trip to France
 (B) A restaurant
 (C) A hotel
 (D) A food market
- 84.** What is provided for dessert?
 (A) Fruit juice
 (B) Fresh fish
 (C) Pastries
 (D) A glass of wine
- 85.** What does the speaker say about Chateau Francois?
 (A) The chef is world-renowned.
 (B) It is open on weekends.
 (C) The view from the deck is impressive.
 (D) The lunch specials are inexpensive.
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- 86.** What is the announcement about?
 (A) Employment opportunities with human resources
 (B) Information regarding interior decorating
 (C) Changes in the meeting schedules
 (D) Preparations for the board meeting
- 87.** How can employees find out the location of their new offices?
 (A) By phoning the human resources department
 (B) By speaking to their manager
 (C) By visiting the lobby of the building
 (D) By contacting Newport Painters
- 88.** What are staff asked to do on Monday before they leave?
 (A) Clean up their workspace
 (B) Turn off their computers
 (C) Contact the human resources department
 (D) Put away confidential files

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89. What is the purpose of this announcement?
(A) To tell about special offers
(B) To inform of a change in the store policy
(C) To announce the store's hours
(D) To introduce sales associates
90. What is Ms. Williams' position?
(A) Store manager
(B) Computer programmer
(C) Radio announcer
(D) Restaurant staff
91. What can customers receive at no cost as they leave?
(A) A fax machine
(B) Computer paper
(C) A store catalogue
(D) A preferred customer card
92. When will the new system start?
(A) This afternoon
(B) In two weeks
(C) At the end of the month
(D) Next month
93. What does the speaker say is the benefit to the change?
(A) More efficient communication
(B) Prevent the loss of files
(C) Better secure important data
(D) Allow staff to work less hours
94. What does the speaker ask staff to do?
(A) Obtain a new ID card
(B) E-mail group files
(C) Copy existing files
(D) Rewrite files on the new server
95. How long will the conference run?
(A) A day
(B) Three days
(C) A week
(D) Three weeks
96. What is the main subject of the conference?
(A) Management techniques
(B) Organizational behavior
(C) Tele-conferencing
(D) Accounting
97. What must conference participants do following the lectures?
(A) Raise questions on the lectures they've heard
(B) Post their responses on the conference website
(C) Meet with their colleagues
(D) Submit a paper to Francis Lee
98. What's the purpose of this meeting?
(A) To introduce a new manager
(B) To announce a new security system
(C) To develop a new computer network
(D) To address the issue of employee productivity
99. Where will this new policy be enforced?
(A) Across the country
(B) Across the city
(C) Within the IT department
(D) Within the building
100. What changes have been made to the computer system?
(A) Employees must now use a password.
(B) Employees must now record their hours.
(C) Employees must now use only their own computer.
(D) Employees must speak to their manager before using the computer.

This is the end of the Listening test.



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Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.

Example



Sample Answer

- (A) (B) (C) (D)

Statement (C), "He is writing in a notebook," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

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Part 2

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Example

You will hear: Where did you buy your tie?

Sample Answer

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You will also hear: (A) Next time we'll do better.

(B) At the downtown shopping center.

(C) We'll move to a new building soon.

The best response to the question "Where did you buy your tie?" is choice (B), "At the downtown shopping center," so (B) is the correct answer. You should mark answer (B) on your answer sheet.

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Part 3

Directions: You will hear some conversations between two people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will be spoken only one time and will not be printed in your test book.

- 41. What is the man's problem?**
(A) His computer is broken.
(B) His Internet provider closed down.
(C) He cannot contact technical support.
(D) His Internet is slow.
- 42. Why does the woman recommend Roger's Inc.?**
(A) They offer great technical assistance.
(B) They provide a money-back guarantee.
(C) They give discounts on used computers.
(D) They repair computers free of charge.
- 43. What does the woman ask the man to do?**
(A) Go to a nearby computer shop
(B) Give her name when ordering a service
(C) Talk to a service staff member
(D) E-mail the company his details
- 44. What did Maria do this afternoon?**
(A) Called the shipping company
(B) Sent a couple of faxes
(C) Photocopied records
(D) Drafted a proposal
- 45. Why would the man like Maria to make a phone call?**
(A) To ensure the shipping is done
(B) To complain about a customer
(C) To order a replacement product
(D) To complete the paperwork
- 46. Why are the speakers concerned?**
(A) They need to deliver an order.
(B) They need to cancel an order.
(C) They need more customer information.
(D) They need to fix their fax machine.



47. When is the train supposed to leave the station?
(A) At 3 o'clock
(B) At 5 o'clock
(C) At 7 o'clock
(D) At 9 o'clock
48. What is the woman concerned about?
(A) She can't confirm departure times online.
(B) She will be late for an appointment.
(C) She has misplaced the contact information.
(D) She has lost some important documents.
49. Why was the man planning to contact the partners?
(A) To discuss the presentation
(B) To arrange accommodation
(C) To ensure that they received the files
(D) To obtain directions to the office
50. When does the man offer the return?
(A) In an hour
(B) In two hours
(C) Tomorrow morning
(D) Tomorrow afternoon
51. Where is Mr. Michaels?
(A) On a business trip
(B) In his office
(C) At a meeting
(D) Downtown
52. What are the speakers talking about?
(A) A presentation
(B) A shipment
(C) An office desk
(D) A trip itinerary
53. Where most likely are the speakers?
(A) At a hotel
(B) At a restaurant
(C) At a cooking class
(D) At a farm
54. What does the woman ask the man to do?
(A) Join her for lunch
(B) Bring her the menu
(C) Make her a club sandwich
(D) Suggest something to eat
55. What will the woman probably do next?
(A) Drink her coffee
(B) Cook food for a friend
(C) Pay her bill
(D) Consider what she wants to order
56. What would the man like to do?
(A) Fill out an application form
(B) Renew his driver's license
(C) Check his credit rating
(D) Obtain a credit card
57. What did the man provide the woman with?
(A) His credit card
(B) His driver's license
(C) His passport
(D) His reference letter
58. What will the woman do?
(A) Fill out the application form for the man
(B) Photocopy the man's identification
(C) Get the man a new driver's license
(D) Tell the man more about the bank's services



59. What's the main topic of the conversation?
- (A) A restaurant reservation
 - (B) A business meeting
 - (C) A conference
 - (D) A job interview
60. When will Sarah meet with the vice-president?
- (A) Tomorrow
 - (B) At the end of the week
 - (C) At the beginning of next week
 - (D) At the beginning of next month
61. What request did Sarah make regarding her second interview?
- (A) To alter the location
 - (B) To modify the time
 - (C) To change the person interviewing her
 - (D) To reschedule the day of the interview
62. What would the man like the woman to do?
- (A) Schedule a meeting
 - (B) Contact a client in New York
 - (C) Get information at a seminar
 - (D) Make travel arrangements
63. Where is Mr. Pauls going tomorrow?
- (A) To a business lunch
 - (B) To a marketing presentation
 - (C) To a training workshop
 - (D) To a client's office
64. What does the woman infer about Johnson & Johnson?
- (A) They will increase the company's profits.
 - (B) The company isn't very successful.
 - (C) The company wishes to relocate.
 - (D) They will introduce new company policies.
65. Who most likely is Ms. Dias?
- (A) A Spanish diplomat
 - (B) A translator
 - (C) A publisher
 - (D) A marketer
66. What would Ms. Dias like from the man?
- (A) A new publisher
 - (B) A higher salary
 - (C) A new deadline
 - (D) An assistant
67. How will Ms. Dias make the due date?
- (A) By focusing only on the translation of the book
 - (B) By delaying a business trip
 - (C) By hiring an assistant
 - (D) By shortening the article
68. What type of business is being talked about?
- (A) A travel agency
 - (B) A grocery store
 - (C) A magazine
 - (D) A restaurant
69. How did the man learn about the business?
- (A) From a newspaper article
 - (B) From a colleague
 - (C) From a travel pamphlet
 - (D) From a news program
70. What did the woman like about the business?
- (A) The staff
 - (B) The location
 - (C) The atmosphere
 - (D) The food



Part 4

Directions: You will hear some short talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each short talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will be spoken only one time and will not be printed in your test book.

71. What is the man calling about?
(A) A document
(B) An airline delay
(C) A piece of luggage
(D) A travel itinerary
72. Where can Ms. Damon expect to receive the delivery?
(A) At her hotel
(B) At the post office
(C) At the airport
(D) At the security desk
73. When can Ms. Damon expect the delivery?
(A) This morning
(B) This afternoon
(C) Tomorrow morning
(D) Tomorrow afternoon
74. Why is the announcement being made?
(A) To direct people to customer service
(B) To inform customers that the store is closing
(C) To introduce the new manager on duty
(D) To advertise the prices of produce
75. Who should customers ask questions to?
(A) The manager
(B) The cashier
(C) The security guard
(D) The customer service representative
76. What change will be introduced next week?
(A) A new cashier will be hired.
(B) Special discounts will be introduced.
(C) The store will stay open longer.
(D) The store will receive a shipment.



77. Who most likely is the speaker?
(A) A waiter
(B) A food critic
(C) A cook
(D) A receptionist
78. What accompanies the special dishes?
(A) Pastries
(B) Soup
(C) Rice
(D) Dessert
79. How much does the lavender mousse cake cost?
(A) Six dollars
(B) Eight dollars
(C) Fifteen dollars
(D) Seventeen dollars
80. Who is the speaker?
(A) A sales representative
(B) A company's department head
(C) A public relations officer
(D) A newspaper journalist
81. What is this announcement about?
(A) A new job opportunity
(B) A newspaper article
(C) A new product
(D) A rise in sales
82. According to the announcement, what will staff members receive?
(A) New employees
(B) Larger office space
(C) An increase in bonus
(D) The new product line
83. Who is the subject of this report?
(A) A pianist
(B) A jazz artist
(C) A radio announcer
(D) A music critic
84. How old is Mr. Onawa?
(A) Eight
(B) Eighteen
(C) Eighty-seven
(D) Eighty-nine
85. At what time on Friday will Mr. Onawa's interview be on the air?
(A) At 7:00 A.M.
(B) At 9:00 A.M.
(C) At 6:00 P.M.
(D) At 8:00 P.M.
86. Who is Nathan East?
(A) An astronomer
(B) An environmentalist
(C) An urban planner
(D) A chemist
87. How does the speaker know Nathan East?
(A) She attended one of his previous talks.
(B) She assisted him on a research project.
(C) She dined with him in Tokyo.
(D) She was one of his students.
88. What does the speaker say about the audience?
(A) It has lost some key members.
(B) It has done some exciting research.
(C) It is quite small in number.
(D) They are globally recognized.



- 89. What is Gossip Central?**
(A) A magazine
(B) A film
(C) A radio show
(D) A concert
- 90. Who is Sarah Polly?**
(A) A motivational speaker
(B) An actor
(C) A producer
(D) A director
- 91. How long has Ms. Polly worked in her industry?**
(A) Five years
(B) Ten years
(C) Fifteen years
(D) Twenty years
- 92. What kind of company is being advertised?**
(A) Shipping company
(B) Renovation services
(C) Auto repair shop
(D) Food delivery
- 93. What has the company recently done?**
(A) Introduced new products
(B) Opened a new store
(C) Celebrated an anniversary
(D) Founded a new company
- 94. What do customers receive this weekend only with the purchase of a service package?**
(A) A free oil change
(B) Free estimates
(C) Hourly service
(D) A preferred customer card
- 95. Where did the meeting take place?**
(A) At a community college
(B) At a local police division
(C) At the courthouse
(D) At a judge's residence
- 96. What was the subject of the gathering?**
(A) Building more public offices
(B) Lowering the cost of health care
(C) Reducing the number of police officers
(D) Improving the safety of the community
- 97. Why were some people against the talks?**
(A) Innocent people may be arrested.
(B) The number of jobs will decrease.
(C) It will harm the community.
(D) The program will be too costly.
- 98. What is being worked on?**
(A) The parking garage
(B) The main entrance
(C) The shuttle bus
(D) The computer network
- 99. When is the parking garage available again?**
(A) Tuesday
(B) Wednesday
(C) Thursday
(D) Friday
- 100. How does Ms. St. Pierre offer to help?**
(A) Give directions to the parking lot
(B) Write a report outlining the repairs
(C) Provide transportation for employees
(D) Send staff to help repair the garage